

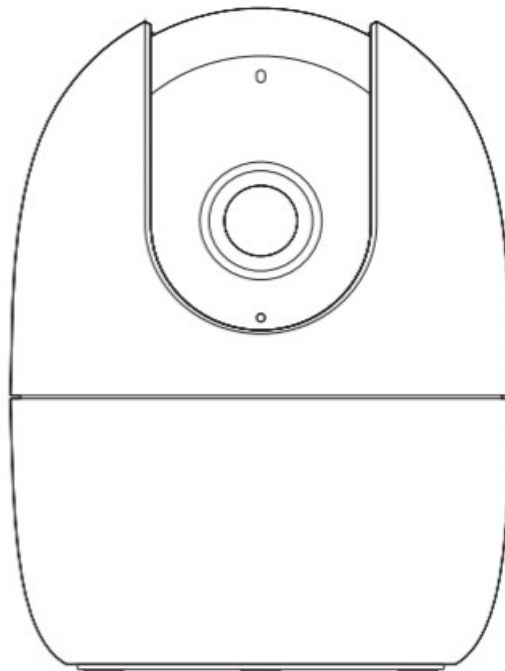


IMOU IPC-A22EP-V2 WiFi Pan and Camera User Guide

[Home](#) » [imou](#) » IMOU IPC-A22EP-V2 WiFi Pan and Camera User Guide



IPC-A22EP-V2 WiFi Pan and Camera User Guide



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Contents [[hide](#)]

- 1 [Welcome](#)
- 2 [Package Content](#)
- 3 [Camera Introduction](#)
- 4 [Tips](#)
- 5 [Ceiling Mounting \(Optional\)](#)
- 6 [Documents / Resources](#)
- 7 [Related Posts](#)

Welcome

Thank you for choosing Imou.

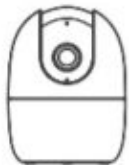
We are devoted to providing you with easy smart home products. If you have problems using the product, please contact our service team before returning your product.

Our service mail service.global@imoulife.com

Detailed installation instructions & videos, frequently asked questions can be found at: imoulife.com/support/help or scan this QR code to help page.



Package Content



Camera ×1



Power Cable ×1



Power Adapter ×1



Positioning Map ×1



Quick Start Guide ×1

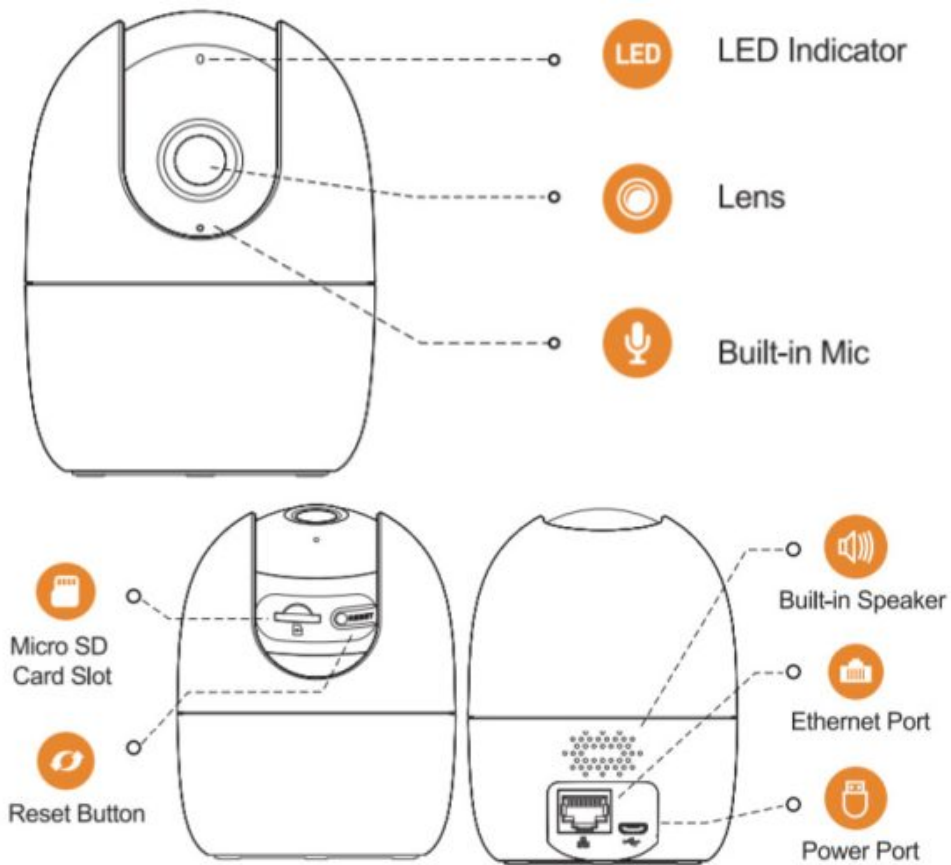


Screw Package ×1



Mounting Plate ×1

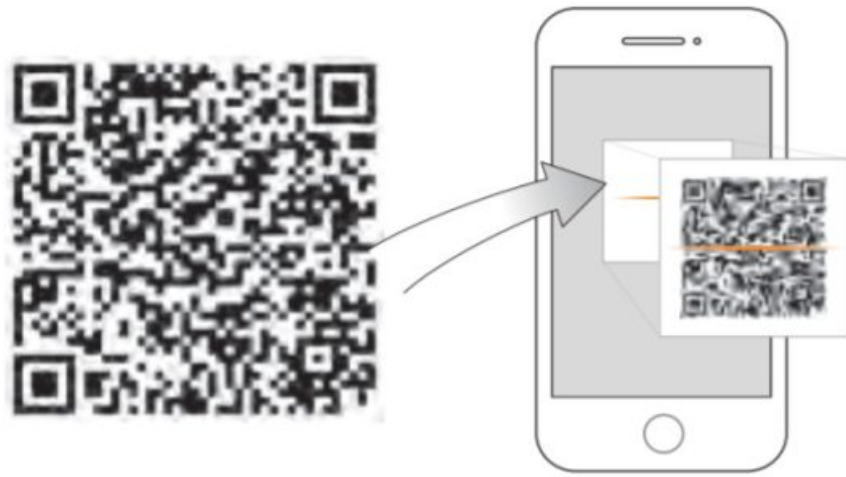
Camera Introduction



NOTE: Press and hold the reset button for 10 s to reset the camera

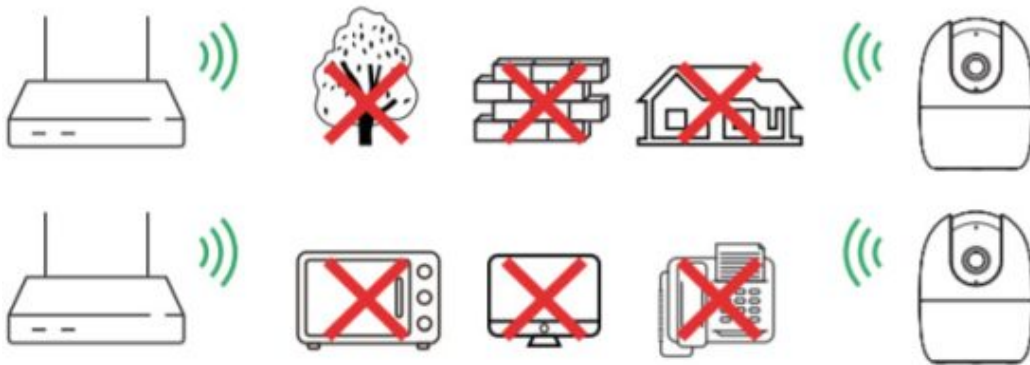
The description of the LED indicator is included in the following table.

| LED Status | Device Status |
|---|---|
| Off | <ul style="list-style-type: none"> Powered off/LED turned off Rebooting after reset |
| Red light on | <ul style="list-style-type: none"> Booting Device malfunction |
| Greenlight flashing | <ul style="list-style-type: none"> Waiting for network |
| Greenlight on | <ul style="list-style-type: none"> Operating properly |
| Red light flashing | <ul style="list-style-type: none"> Network connection failed |
| Green and red lights flashing alternately | <ul style="list-style-type: none"> Firmware updating |

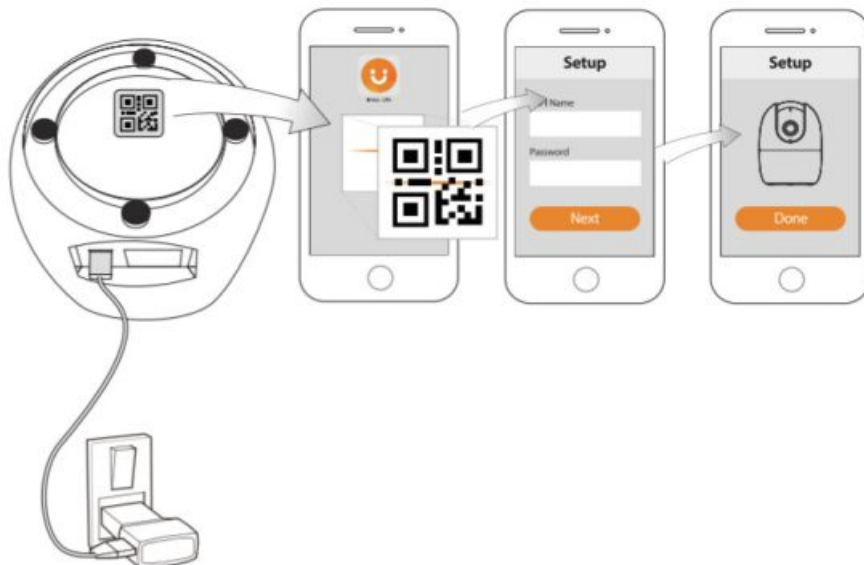


<http://mobile.easy4ipcloud.com/imou/detect.html>

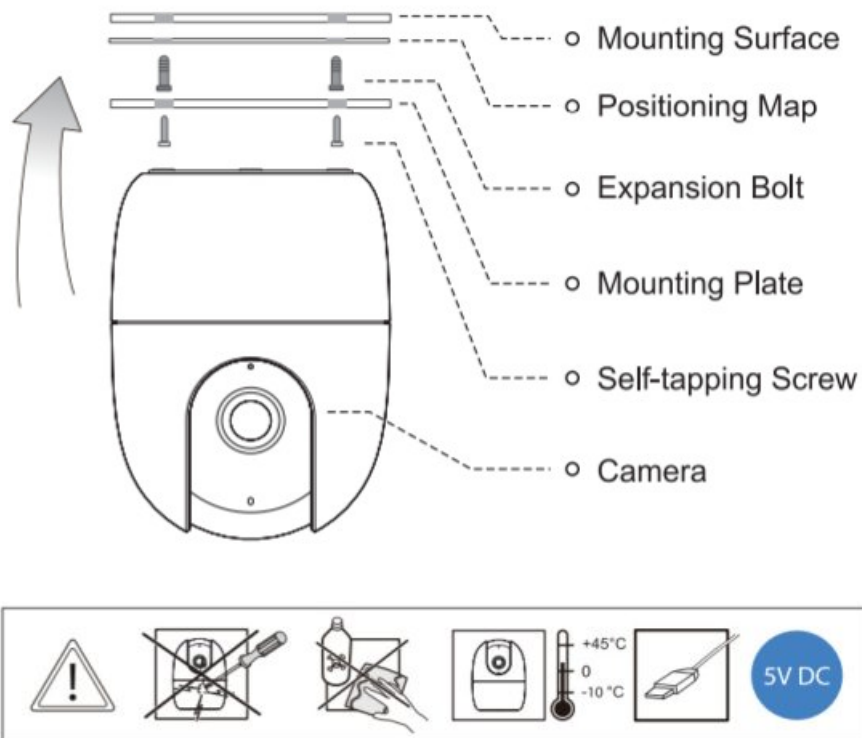
Tips



To ensure the best possible wireless performance, please make sure that there are no obstacles and electromagnetic interference between the camera and router.



Ceiling Mounting (Optional)



Troubleshooting

| Problem | Solution |
|---------------------------------------|---|
| Cannot configure the camera | <ul style="list-style-type: none"> •Make sure that your smartphone and the camera are within range of your Wi-Fi router. •Make sure that the LED indicator on the camera is flashing green. |
| How to find the camera Wi-Fi password | It is the safety code on the device label. |
| No picture or device is offline | <ul style="list-style-type: none"> •Make sure that the LED indicator on the camera is flashing green. See the “LED Status” section for details if otherwise. •Make sure that the camera is properly connected to power using the included USB power adapter. •Reposition the camera, router, or both to improve signal strength. |
| The picture is not clear | <ul style="list-style-type: none"> •Check the camera lens for dirt, dust, and spider webs. Clean the lens with a soft, clean cloth. •Remove the vinyl cover on the camera lens. |
| No audio | <ul style="list-style-type: none"> •Make sure that the audio function on the camera is turned on. •Make sure that audio is turned up on the viewing device. |
| Human detection does not work | Make sure that you have enabled Human Detection in the Device Settings interface of the Imou Life App. |
| Camera stuck downwards | Check Privacy Mode setting on Imou Life App. |
| Fail to scan QR code | <ul style="list-style-type: none"> •Clean the camera lens of your smartphone. •Make sure that there is enough light on the QR code. •Do not hold the QR code too close to the camera. |

Documents / Resources



[IMOU IPC-A22EP-V2 WiFi Pan and Camera](#) [pdf] User Guide

IPC-AX2E-G, IPCAX2EG, 2AVYF-IPC-AX2E-G, 2AVYFIPCAX2EG, IPC-A22EP-V2 WiFi Pan and Camera, WiFi Pan and Camera