Manuals+ — User Manuals Simplified.

IMOU C22E Cue 2 2MP Smart IP Camera User Guide

IMOU
Enjoy Smart Life

Quick Start Guide
Cue 2
www.imoulife.com
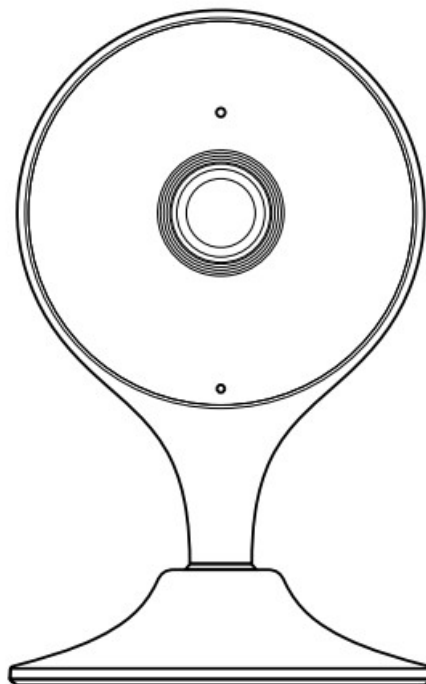
Contents [**hide**]

Welcome

Thank you for choosing IMOU.
We are devoted to providing you easy smart home products.
If you have problems using the product, please contact our service team before returning your product.
Our service mail: **service.global@imoulife.com**
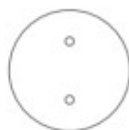Frequently asked questions can be found at **imoulife.com/support/help**

www.imoulife.com/web/support/help
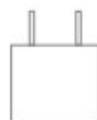
Packing List

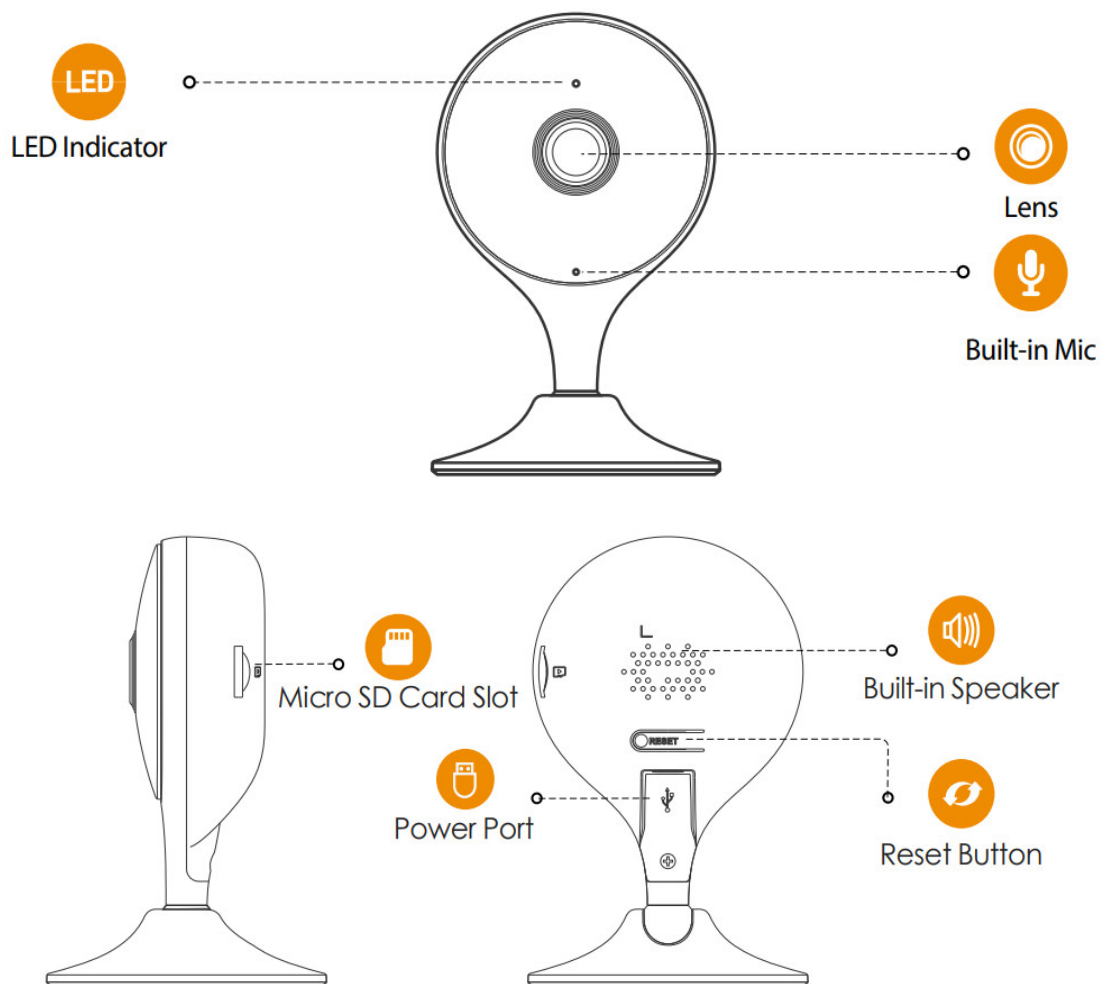Camera x1   Positioning Map x1   Power Adapter x1   Power Cable x1

Quick Start Guide x1   Screw Package x1   Mounting Plate x 1

Camera introduction

LED Indicator

Lens

Built-in Mic

Micro SD Card Slot

Built-in Speaker

Power Port

Reset Button

Note: Press and hold the reset button for 10 s to reset the camera.

The pattern of the LED indicator is included in the following table.

LED Status	Device Status
Off	• Powered off/LED turned off • Rebooting after reset
Red light on	• Booting • Device malfunction
Greenlight flashing	• Waiting for network
Greenlight on	• Operating properly
Red light flashing	• Network connection failed
Green and red light flashing alternately	• Firmware updating

1

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GET IT ON Google play

Windows
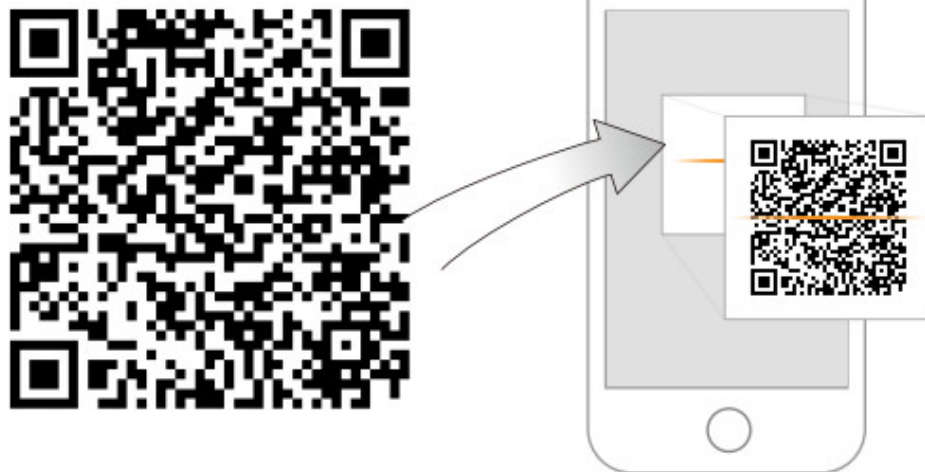
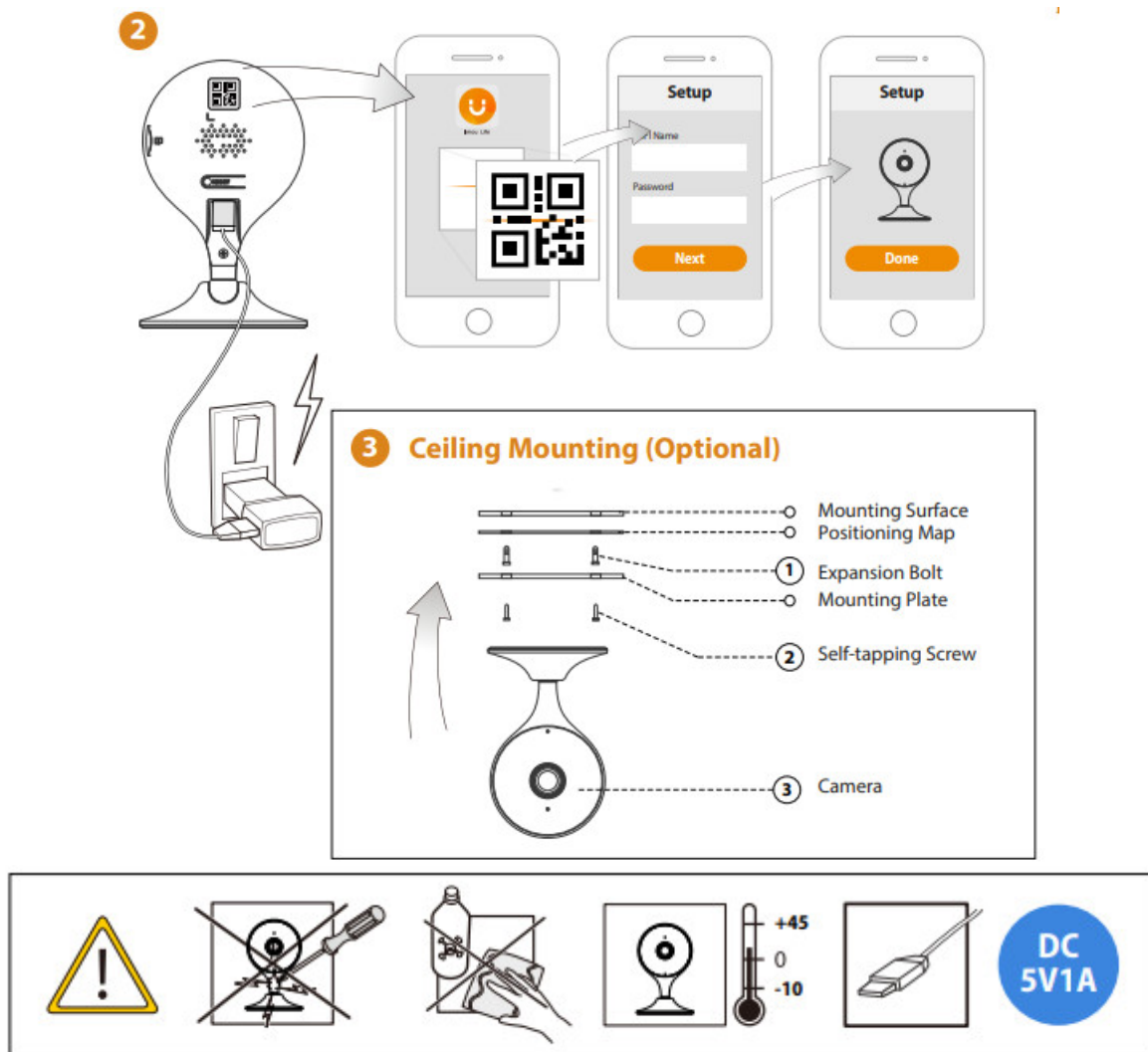ⓘ **Tips**
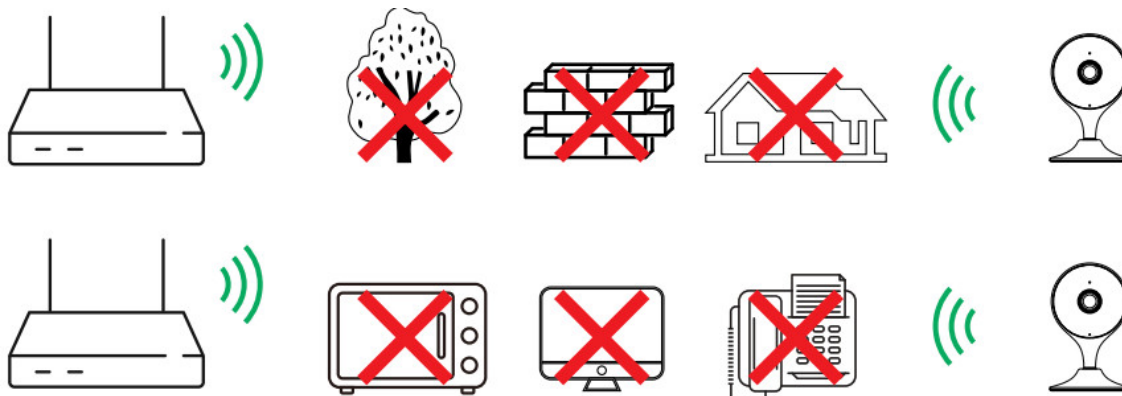
To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the camera and router.
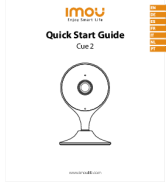
2

Setup

Name

Password

Next

Setup

Done

3 Ceiling Mounting (Optional)

Mounting Surface
Positioning Map
(1) Expansion Bolt
Mounting Plate
(2) Self-tapping Screw

(3) Camera

DC 5V1A
+45 0 -10

Troubleshooting

Problem	Solution
Cannot set up the camera	•Ensure your mobile device and the camera are within range of your Wi-Fi router. •Ensure the LED indicator on the camera is flashing green before beginning setup.
The APP says 'Failed to configure device network'	•Reset your Camera and connect it again. •Some cameras only support 2.46Hz, while some routers have dual-band, 2.4G/5G. Make sure you are connecting 2.4GHz only.
The app says Tailed to bind"	The camera is already connected to Wi-Fi, but the router is: •Not connected to the Internet •Poor network status •The Wi-Fi signal is not stable due to obstacles or electronic interference
No picture / signal	•Ensure the LED indicator on the camera is flashing steady green. See 'LED Status' section for details if otherwise. •Ensure the camera is properly connected to power using the included USB power adapter. •Try repositioning the camera, router, or both to improve signal strength.
The picture is not clear	•Check the camera lens for dirt, dust spider webs. Clean the lens with a soft, clean cloth. •Remove the vinyl cover on the camera lens.
No audio	•Ensure the audio function on the camera is turned on. •Ensure audio is turned up on the viewing device.
Human detection not working	•Ensure you have enabled 'Human Detection° in the Device Settings screen of the Imou LifeApp.
Camera stuck downwards	•Turn off Camera Shielding in Device Settings on the Imou Life app.
The phone is not reading QR code	•Clean the camera lens of your Smartphone •Ensure that there is enough light on the QR code •Don't hold the QR code too close to the camera

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Available on the **App Store**

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Documents / Resources

Quick Start Guide Cue 2	**IMOU C22E Cue 2 2MP Smart IP Camera** [pdf] User Guide C22E Smart Camera, Cue 2, 2MP Smart IP Camera
Quick Start Guide Cue 2	**IMOU C22E Cue 2 2MP Smart IP Camera** [pdf] User Guide Cue 2 Camera, Cue 2, Camera

References

- **Imou | Enjoy Smart Life**
- **Support**
- **Imou | Enjoy Smart Life**