



## imou Bullet WiFi Camera User Guide

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**imou Bullet WiFi Camera**



## Welcome

Thank you for choosing IMOU.

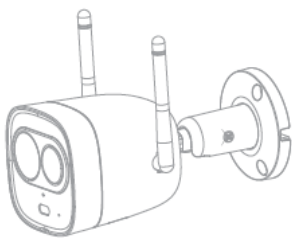
We are devoted to providing you easy smart home products.

If you have problems using the product, please contact our service team before returning your product.

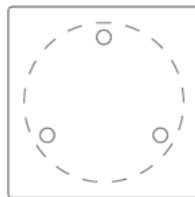
Our service mail: [service.global@imoulife.com](mailto:service.global@imoulife.com)

Frequently asked questions can be found at [imoulife.com/support/help](http://imoulife.com/support/help)

## Package content



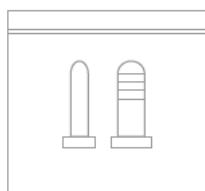
Camera ×1



Positioning Map ×1



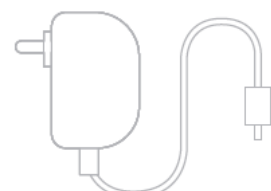
Waterproof Connector ×1



Screw Package ×1

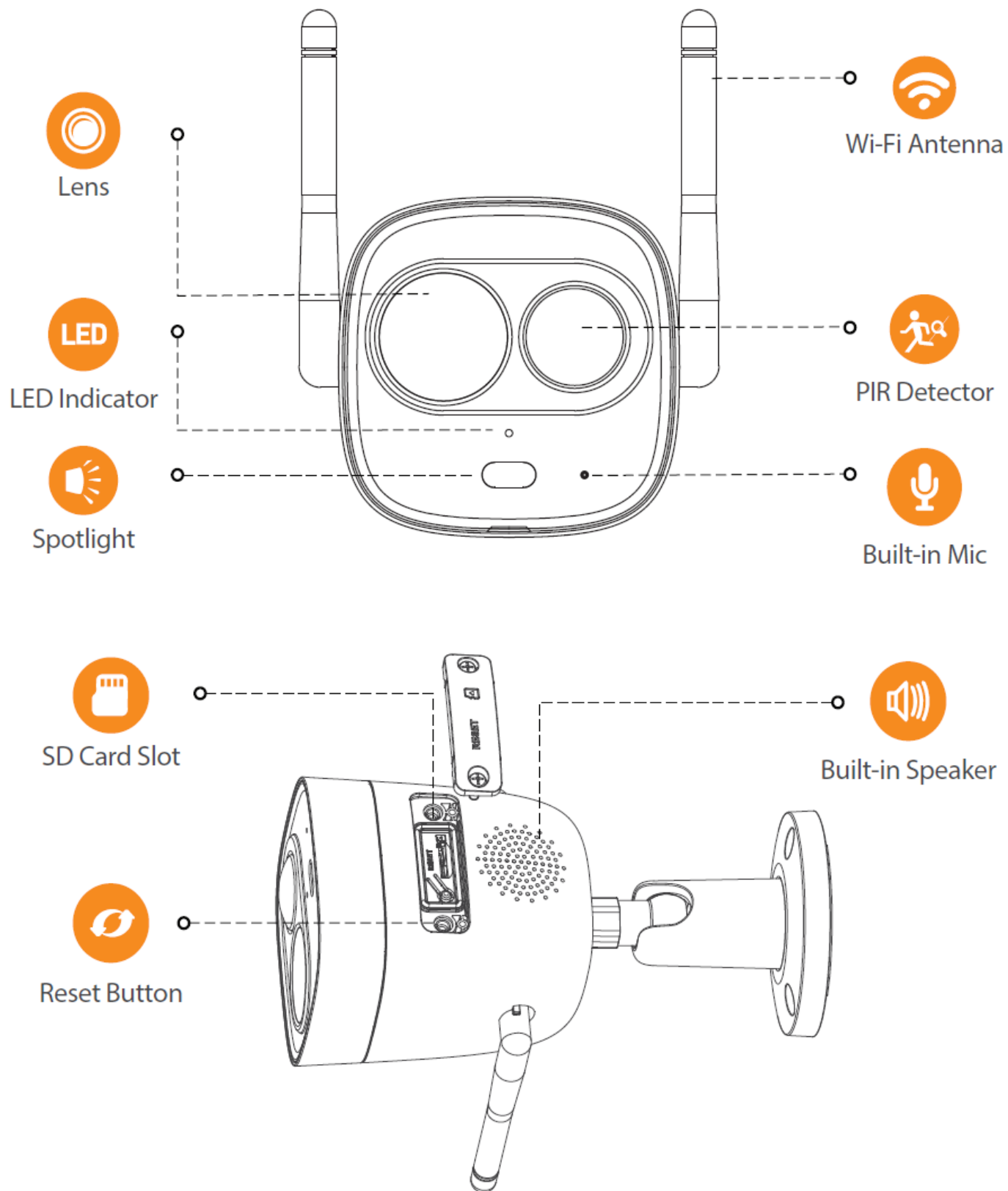


Quick Start Guide ×1



Power Adapter ×1

## Camera introduction

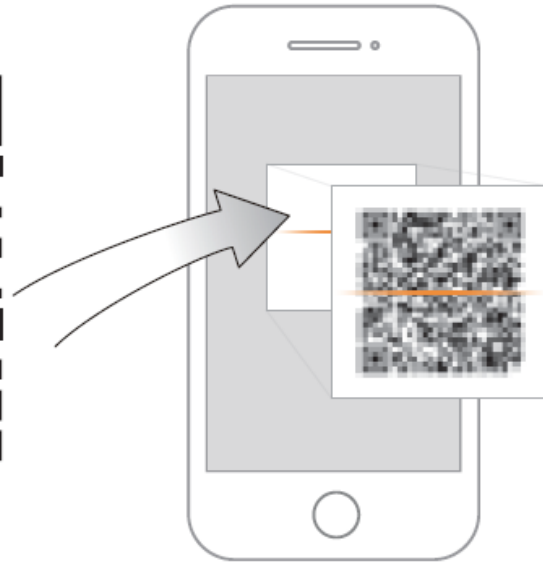


**Note:** Press and hold the Reset button for 10 s to reset the camera.

The pattern of the LED indicator is included in the following table.

LED Status	Device Status
Off	Powered off/LED turned off Rebooting after reset
Red light on	Booting Device malfunction
Green light flashing	Waiting for network
Green light on	Operating properly
Red light flashing	Network connection failed
Green and red light flashing alternately	Firmware updating

1



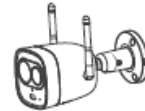
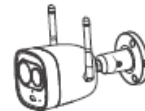
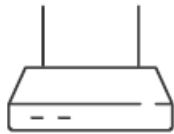
Imou Life

Download on the  
App StoreGET IT ON  
Google play

Windows

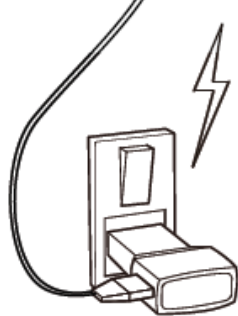


### Tips

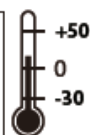
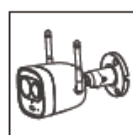
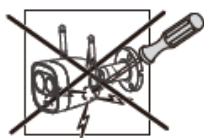
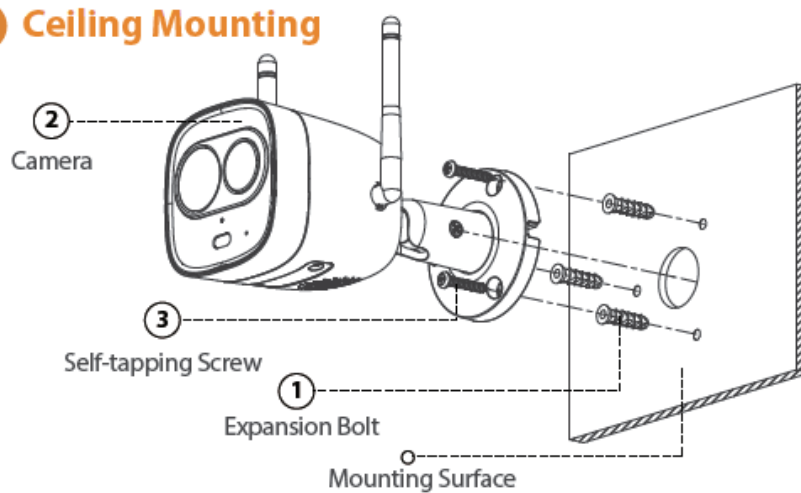


To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the camera and router.

2



### 3 Ceiling Mounting




DC  
12V1A

## Trouble Shooting

Problem	Solution
Cannot set up camera	<ul style="list-style-type: none"> <li>• Ensure your mobile device and the camera are within range of your Wi-Fi router.</li> <li>• Ensure the LED indicator on the camera is flashing green before beginning setup.</li> </ul>
The APP says "Failed to configure device network"	<ul style="list-style-type: none"> <li>• Reset your Camera and connect it again.</li> <li>• Some cameras only support 2.4GHz, while some routers have dual band, 2.4G/5G. Make sure you are connecting 2.4GHz only.</li> </ul>
The app says "Failed to bind"	<p>The camera is already connected to Wi-Fi, but the router is:</p> <ul style="list-style-type: none"> <li>• Not connected to Internet</li> <li>• Poor network status</li> <li>• The Wi-Fi signal is not stable due to obstacles or electronic interference</li> </ul>
No picture / signal	<ul style="list-style-type: none"> <li>• Ensure the LED indicator on the camera is flashing steady green. See 'LED Status' section for details if otherwise.</li> <li>• Ensure the camera is properly connected to power using the included USB power adapter.</li> <li>• Try repositioning the camera, router, or both to improve signal strength.</li> </ul>
Picture is not clear	<ul style="list-style-type: none"> <li>• Check the camera lens for dirt, dust, spider webs. Clean the lens with a soft, clean cloth.</li> <li>• Remove the vinyl cover on the camera lens.</li> </ul>
No audio	<ul style="list-style-type: none"> <li>• Ensure audio function on camera is turned on.</li> <li>• Ensure audio is turned up on viewing device.</li> </ul>
Phone is not reading QR code	<ul style="list-style-type: none"> <li>• Clean the camera lens of your Smartphone</li> <li>• Ensure that there is enough light on the QR code</li> <li>• Don't hold the QR code too close to the camera</li> </ul>



## Documents / Resources

	<a href="#">imou Bullet WiFi Camera</a> [pdf] User Guide Bullet WiFi Camera
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## References

- [imou | Enjoy Smart Life](#)
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