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IMOU Bullet 2S / Bullet 2S 4MP User Guide

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Contents

Welcome

Thank you for choosing IMOU.
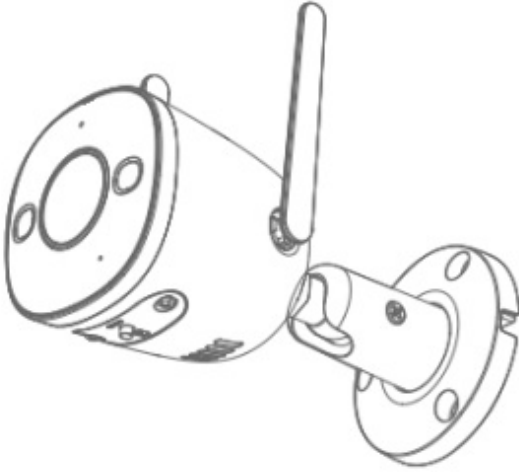We are devoted to providing you easy smart home products
.If you have problems using the product, please contact our service team before returning your product. Our service mail: **service.global@imoulife.com** Frequently asked questions can be found at **imoulife.com/support/help**
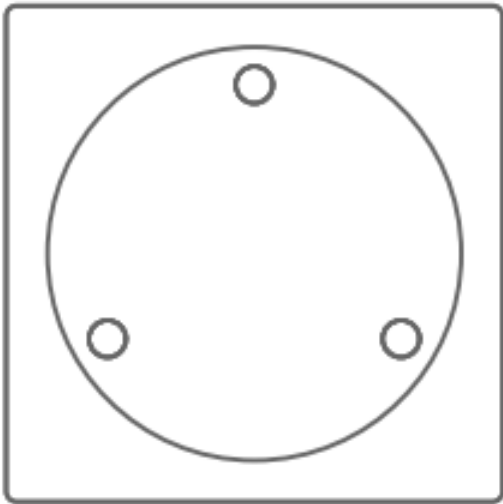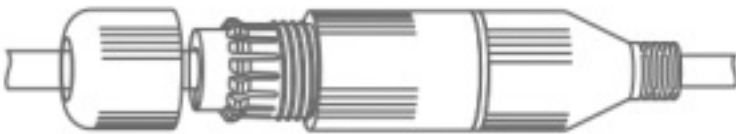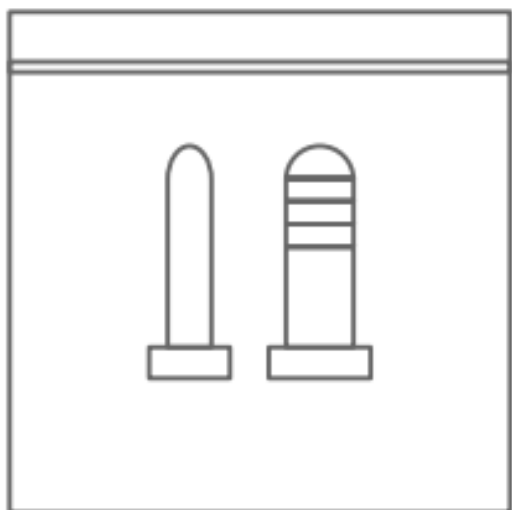
Package content

Camera ×1

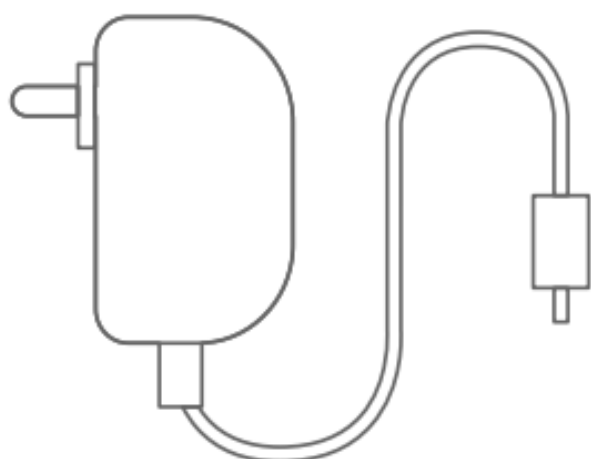**Positioning Map ×1**

Waterproof Connector ×1

Screw Package ×1

Quick Start Guide×1

Power Adapter ×1

Camera introduction

LED Indicator
Lens
Built-in Mic
Reset Button
Spotlight
Wi-Fi Antenna

Micro SD Card Slot
Built-in Speaker
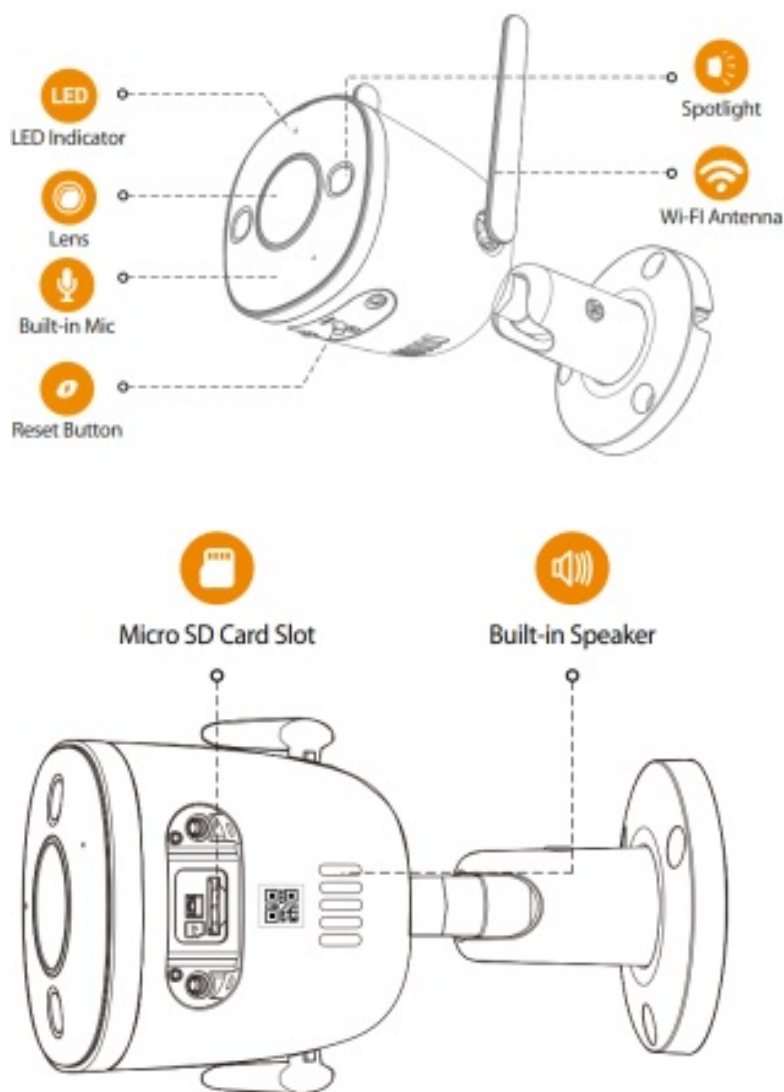
The pattern of the LED indicator is included in the following table

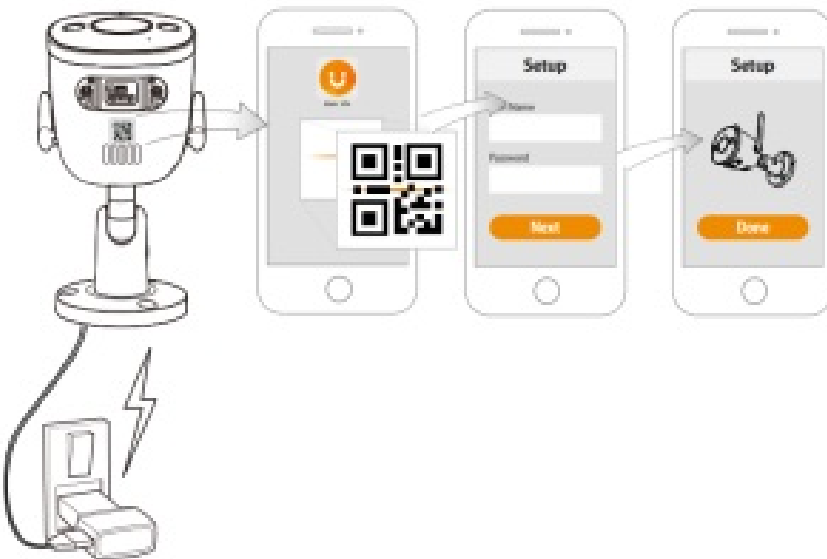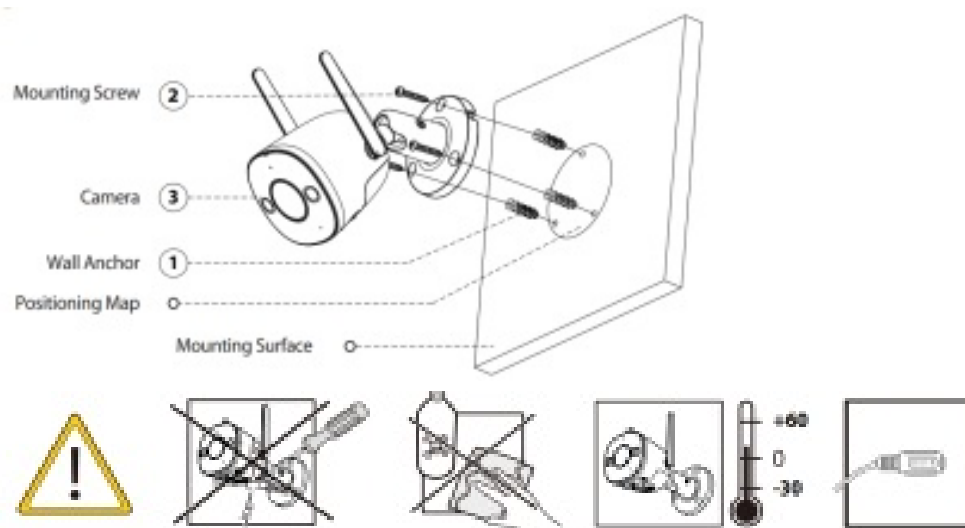| LED Status	Device Status
Off	Powered off/LED turned off Rebooting after reset
Red light on	Booting Device malfunction
Green light flashing	Waiting for network
Green light on	Operating properly
Red light flashing	Network connection failed
Green and red light flashing alternately	Firmware updating

Tips
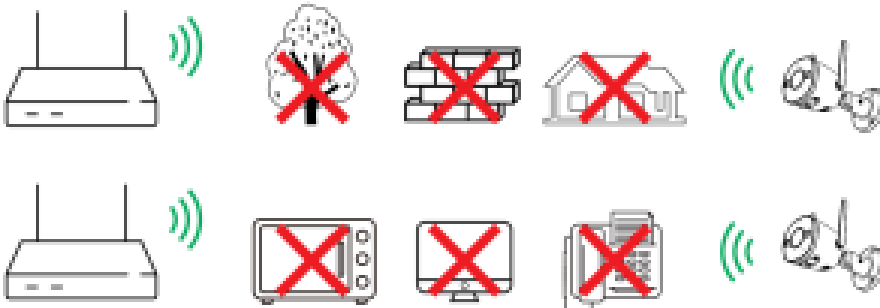
To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the camera and router.

Installation

Installing the Camera

Mounting Screw ② ......
Camera ③ ......
Wall Anchor ① ......
Positioning Map ○ ......
Mounting Surface ○ ......

Troubleshooting

Problem	Solution
The APP says "Failed to configure device network"	- Reset your Camera and connect it again. - Some cameras only support 2.4GHz, while some routers have dual band, 2.4G /5G. Make sure you are connecting 2.4GHz only.
No audio	- Ensure audio function on camera is turned on. - Ensure audio is turned up on viewing device.
Human detection not working	Ensure you have enabled "Human Detection" in the Device Settings screen of the Imou LifeApp.
The device cannot work normally or start?	Check the LED indicator status. If the light is not in green, press and hold the reset button for 10 s to reset the the carmera.
How to connect the camera to a new Wi-Fi?	If the camera is offline, reset the camera, and the configure the camera again.
Connection is overtime?	Check if the distance between the camera and the router, the camera and the smart phone is within 5 m (16.4 ft) during the connection.
When the Micro SD card is full, how is the recorded video saved?	When the Micro SD card is full, the system will overwrite the previous recorded videos. Save the important information in time.
The device is offline	Check the indicator status: - If the green light is on, check whether the router can connect to the Internet. If Internet is working, restartthe camera. - If the red light flashes, reset the camera, and then configure the camera again. - If the red light is on, it means the camera is faulty.

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Documents / Resources

IMOU Bullet 2S / Bullet 2S 4MP [pdf] User Guide
Bullet 2S, Bullet 2S 4MP, IMOU

References

- **Imou | Enjoy Smart Life**
- **Support**
- **MouLife.com is for sale | HugeDomains**
- **Imou | Enjoy Smart Life**

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