Manuals+ — User Manuals Simplified.

imou A1 Security Camera User Guide

IMOU
Enjoy Smart Life

Quick Start Guide
A1
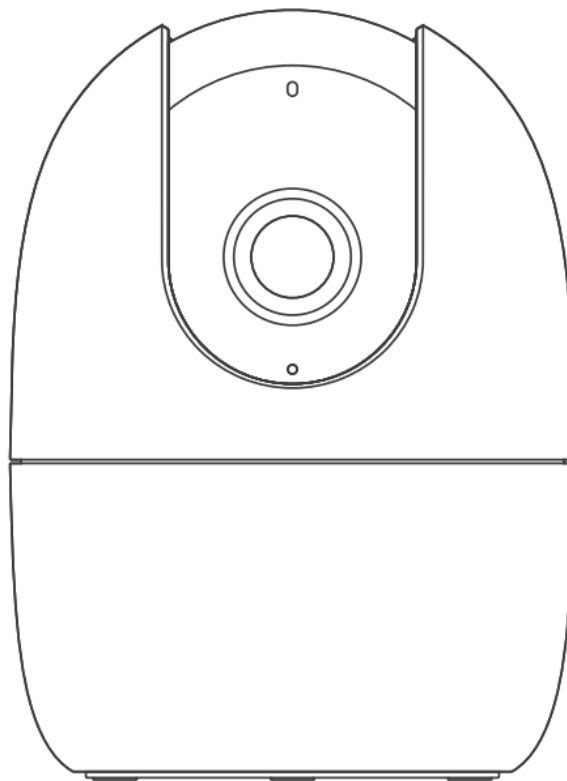
www.imoulife.com

Welcome
Thank you for choosing IMOU. We are devoted to providing you with easy smart home products. If you have problems using the product, please contact our service team before returning your product.

Our service mail: **service.global@imoulife.com**

Detailed installation instructions & videos, frequently asked questions can be found at: imoulife.com/support/help
Or scan this QR code to the help page.

http://www.imoulife.com/web/support/help
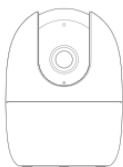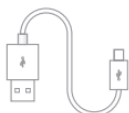
Package content

Camera ×1

Power Cable ×1

Power Adapter ×1

Positioning Map ×1

Quick Start Guide ×1

Camera introduction

LED LED Indicator

Lens

Built-in Mic

Micro SD Card Slot

Reset/Pair Button

Built-in Speaker

Ethernet Port

Power Port
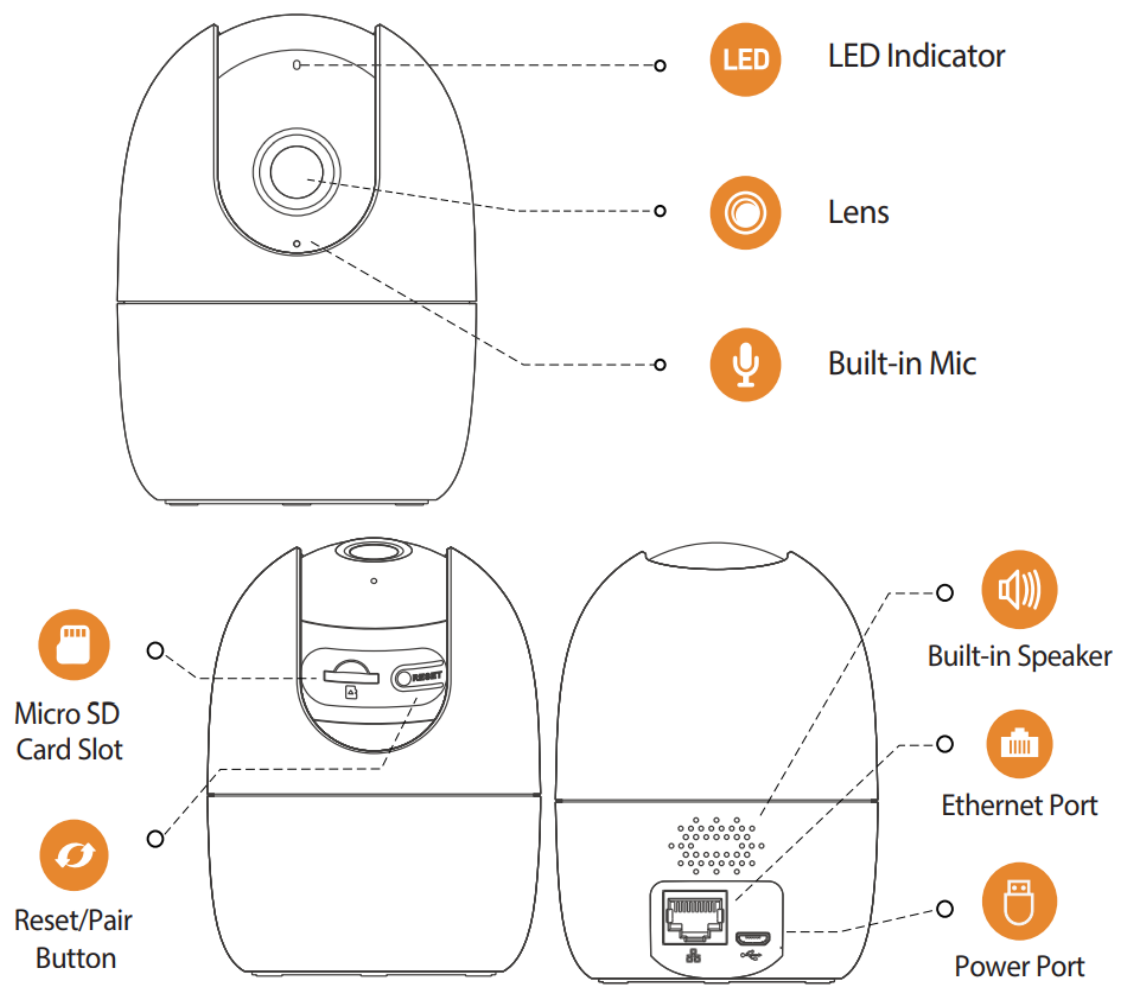
Note: Press and hold the reset button for 10 s to reset the camera.

The pattern of the LED indicator is included in the following table.

LED Status	Device Status
Off	- Powered off/LED turned off - Rebooting after reset
Red light on	- Booting - Device malfunction
Greenlight flashing	Waiting for network
Greenlight on	Operating properly
Red light flashing	Network connection failed
Green and red light flashing alternately	Firmware updating

Imou Life

App Store　Google Play　Windows

http://mobile.easy4ipcloud.com/imou/detect.html
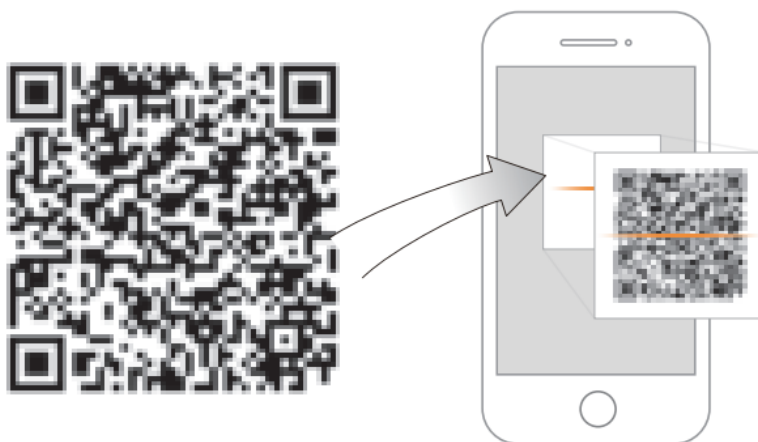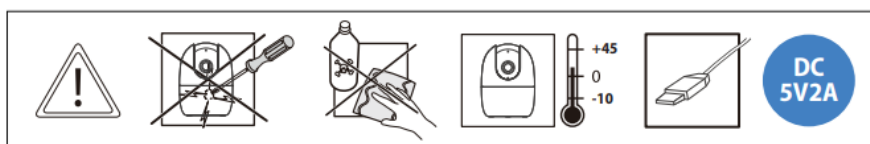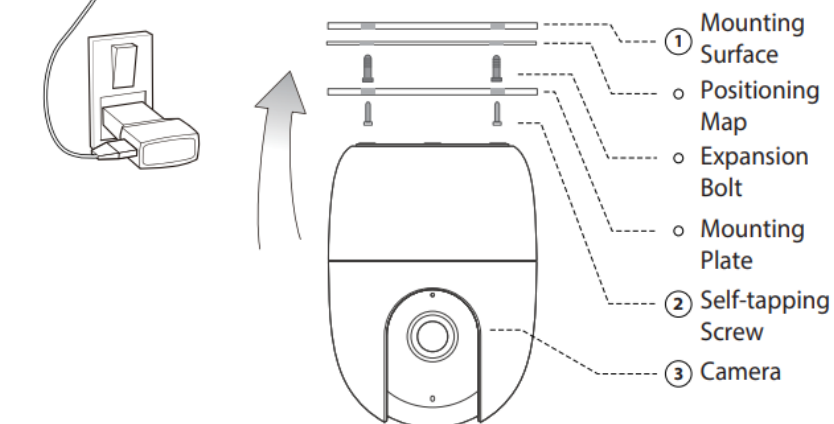
Tips
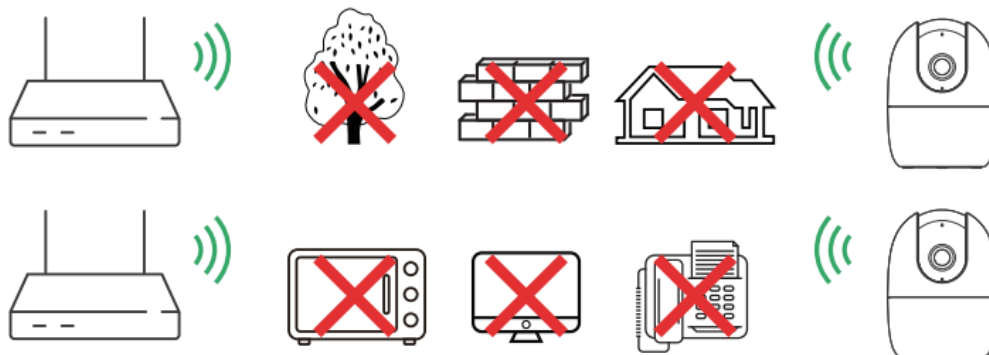
To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the camera and router.

Ceiling Mounting (Optional)

1. Mounting Surface
o. Positioning Map
o. Expansion Bolt
o. Mounting Plate
2. Self-tapping Screw
3. Camera

Troubleshooting

Problem	Solution

Cannot set up the camera	- Ensure your mobile device and the camera are within range of your Wi-Fi router. - Ensure the LED indicator on the camera is flashing green before beginning setup.
The APP says "Failed to configure device network"	- Reset your Camera and connect it again. - Some cameras only support 2.4GHz, while some routers have dual-band, 2.4G/5G. Make sure you are connecting 2.4GHz only.
The app says " Failed to bind"	The camera is already connected to Wi-Fi, but the router is: - Not connected to the Internet - Poor network status - The Wi-Fi signal is not stable due to obstacles or electronic interference
No picture / signal	- Ensure the LED indicator on the camera is flashing steady green. See 'LED Status' section for details if otherwise. - Ensure the camera is properly connected to power using the included USB power adapter. - Try repositioning the camera, router, or both to improve signal strength.
The picture is not clear	- Check the camera lens for dirt, dust, spider webs. Clean the lens with a soft, clean cloth. - Remove the vinyl cover on the camera lens.
No audio	- Ensure the audio function on the camera is turned on. - Ensure audio is turned up on the viewing device.
Human detection not working	Ensure you have enabled "Human Detection" in the Device Settings screen of the Imou LifeApp.
Camera stuck downwards	Turn off Camera Shielding in Device Settings on the Imou Life app.
The phone is not reading QR code	- Clean the camera lens of your Smartphone - Ensure that there is enough light on the QR code - Don't hold the QR code too close to the camera

This product complies with the applicable CE marking directives and standards:

$C\:E$

- Low Voltage (LVD) Directive 2014/35/EU.
- Electromagnetic Compatibility (EMC) Directive 2014/30/EU.
- Restrictions of Hazardous Substances (RoHS) Directive 2011/65/EU and its amending Directive (EU) 2015/863.

A copy of the original declaration of conformity may be obtained from Dahua Technology. The most up to date copy of the signed EU Declaration of Conformity (DoC) can be found at **www.imoulife.com/declaration-of-conformity**

CE-Electromagnetic Compatibility (EMC)
This digital equipment is compliant with Class B according to EN 55032.

CE-Safety
This product complies with IEC/EN/UL 60950-1 or IEC/EN/UL 62368-1, Safety of Information Technology Equipment.

Declaration of Conformity CE (Only for the product has RF function)
Hereby, Dahua Technology declares that the radio equipment is compliant with Radio Equipment Directive (RED) 2014/53/EU. The full text of the EU declaration of conformity is available at **www.imoulife.com/declaration-of-conformity**

Documents / Resources

imou Quick Start Guide A1	**imou A1 Security Camera** [pdf] User Guide A1, Security Camera