



imagePROGRAF TM-240 Format Printers User Guide

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PERFORMANCE REIMAGINED

Reimagine printing performance with the sustainable 24" imagePROGRAF TM-240, offering less noise printing, more intuitive functionality and brilliant image quality. Seamlessly produce sharp, crisp lines and vivid red colour for eye-catching marketing materials and accurate CAD prints for AEC offices, retail and education.

Enhanced professional quality

The new magenta ink produces a more brilliant red and stable image enhancements mean crisper lines. Print vivid and accurate CAD drawings, posters, educational materials and more

Reliable productivity

Productivity that you can count on, with reliable performance, faster processing time and a quick return from sleep

mode. Save time trimming excess margins with borderless print, giving full bleed images of any size, straight from the device

Intuitive functionality

Functional design with a 4.3" touch screen panel displaying intuitive instructions and important information, like media type, remaining media and ink amount. Roll paper can be replaced with ease on the flat-top cover

Improved sustainability

Environmentally conscious EPEAT Gold* rated device for low energy consumption, with power reduction during standby and packaging free from polystyrene foam. Less noise printing makes it ideal for quiet offices

TECHNICAL SPECIFICATIONS

PRINTER TECHNOLOGY	
Printer Type	5 Color's 24"
Print Technology	Canon Bubblejet on Demand 6 colours integrated type (6 chips per print head x 1 print head)
Print Resolution	2,400 x 1,200 dpi
Number of Nozzles	Total : 15360 nozzles MBK : 5120 nozzles BK, C, M, Y: 2560 nozzles each
Line Accuracy	±0.1% or less User adjustments necessary. Printing environment and media must match those used for the adjustments.
Nozzle Pitch	1,200 dpi x 2 lines
Ink Droplet Size	minimum 5pl per colour
Ink Capacity	Bundled Starter Ink: 300ml (80ml for MBK, 55mlx4 for BK, C, M, Y) Sales Ink: 55ml (MBK, BK, C, M, Y)
Ink Type	Pigment inks : 5 colours MBK/BK/C/M/Y
OS Compatibility	32 Bit: Windows7, Windows 8.1, Windows 10 64 Bit: Windows 7, Windows 8.1, Windows 10, Windows 11, Windows Server 2008R2, 2012, 2012R2, 2016, 2019, 2022 Apple Macintosh: macOS 10.15.7~macOS 13
Others supported job submission protocol	Apple Air Print
Printer Languages	HP-GL/2, HP RTL, JPEG (Ver. JFIF 1.02), CALS G4 (submission via FTP only)

Standard Interfaces	USB A Port: N/A USB B Port: Hi-Speed USB Ethernet: IEEE802.3ab(1000base-T), IEEE802.3u(100BASE-TX)/IEEE802.3 (10BASE-T) Wireless LAN: IEEE802.11n/IEEE802.11g/IEEE802.11b*Please refer to user manual how to activate/deactivate the wireless LAN
MEMORY	
Standard Memory	2GB Expansion slot : No
Hard Drive	N/A
PRINTING SPEED	
CAD Drawing	
Plain paper (A1):	0:23 (Fast Economy Model) 0:25 (Fast) 0:51 (Standard)
Poster:	
Plain Paper (A1):	0:25 (Fast Economy Model) 0:25 (Fast) 0:49 (Standard)
Heavy coated paper (A1):	0:56 (Fast) 1:45 (Standard)
MEDIA HANDLING	
Media Feed and Output	Roll Paper : One Roll, Upper-loading, Front Output Cut Sheet : Upper-loading, Front Output (Manual feed using media locking lever)
Media Width	Roll paper: 203.2 – 610mm Cut sheet: 210 – 610mm
Media Thickness	Roll/Cut : 0.07mm – 0.8mm
Minimum Printable Length	Roll paper: 203.2mm Cut sheet: 279.4mm
Maximum Printable Length	Roll paper : 18m (varies according to the OS and application) Cut sheet : 1.6m

Maximum Media Roll Diameter	150 mm
Media Core Size	Internal diameter of roll core: 2"/3" (Optional)
Margins Recommended area	Roll paper: Top: 20mm, Bottom: 3mm, Side: 3mm Cut sheet(Apple Air Print): Top: 20mm, Bottom: 31mm, Side: 3mm Cut sheet (Others): Top: 20mm, Bottom:20mm, Side:3 mm
Margins Printable area	Roll paper: Top: 3mm, Bottom: 3mm, Side: 3mm Roll paper (borderless): Top: 0mm, Bottom: 0mm, Side : 0mm Cut sheet (Apple Air Print): Top: 3mm, Bottom: 12.7m m, Side: 3mm Cut sheet (Others): Top: 3mm, Bottom: 20mm, Side: 3 mm
Media Feed Capacity	Roll Paper: One roll Cut Sheet: 1 sheet
Borderless Printing Width (Roll Only)	[Recommended] 515mm(JIS B2), 728mm(JIS B1), 594mm (ISO A1), 10", 14", 17", 24" [Printable] 257mm(JIS B4), 297mm (ISO A3), 329mm (ISO A3+), 420mm(ISO A2), 515mm (JIS B3), 8", 12", 15",16", 18", 20", 22", 300mm, 500mm, 600mm Other than above, free size borderless printing is supported on only roll paper by user definition
Maximum number of delivered prints	Standard position – 1 sheet
POWER AND OPERATING	
REQUIREMENTS	
Power Supply	AC 100-240V (50-60Hz)
Power Consumption	Operation: 59W or less Sleep mode: 2.2W or less Default setting for the time to enter the Sleep mode: A pprox. 5 minutes Power off: 0.1W or less
Operating Environment	Temperature: 15~30°C, Humidity: 10~80% RH (no dew condensation)

Acoustic Noise (Power/Pressure)	<p>Operation: Approx. 39dB(A) (Standard Plain Paper, Standard mode, Line Drawing/Text mode) (Measured based on ISO7779 standard)</p> <p>Standby: 35 dB(A) or less</p> <p>Operation: 6.0 Bels or less (Standard Plain Paper, Standard mode, Line Drawing/Text mode) (Measured based on ISO7779 standard)</p>
Regulations	CE mark, UKCA mark
Environment Certificates	CB certification, EPEAT GOLD1
DIMENSIONS AND WEIGHT	
Physical Dimensions and Weight	<p>W x D x H</p> <p>Main unit + Stand + Basket (SD-24)</p> <p>978 x 868 x 1060 mm</p> <p>(Operation panel is not tilted up/Basket Opened)</p> <p>978 x 756 x 1060 mm (Operation panel is not tilted up/Basket Closed) 50.9 kg (including Roll Holder Set, excluding ink and print head)</p>
Packaged Dimensions and Weight	<p>Printer (Main unit with pallet): 1152 x 912 x 679 mm, 71kg</p> <p>Stand + Basket (SD-24): 1058 x 826 x 270 mm, 20kg</p>
WHAT'S INCLUDED	
What's in the Box?	<p>Printer, 1 Print head, Power Cable, 1 Set of starter ink tanks, Installation Guide, Safety/Standard Environment leaflet, LFP Eur Address Sheet, Important Information Sheet, Notice for Poster Artist WEB</p>
Software Included	Software available as Download from Web
OPTIONS	
Optional Items	<p>Stand Basket (Simple Basket): SD-24</p> <p>2"/3" Roll Holder: RH2-28</p> <p>IC Card Reader Holder: RA-02</p>
CONSUMABLES	
User Replaceable Items	<p>Ink Tank: M: PFI-031(55ml), MBK/BK/C/Y:PFI-030(55ml)</p> <p>Print Head: PF-06</p> <p>Cutter Blade: CT-08</p> <p>Maintenance Cartridge: MC-31</p>

[1] EPEAT Gold registered in the U.S.

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Canon recommends you use Canon Media for the best results. Please check media (paper) compatibility list to see which variety of paper/media is recommended.

CUSTOMER SUPPORT

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References

- [Canon Digital Cameras, Lenses, Camcorders & Printers - Canon Europe](#)
- [Canon Global](#)
- [User Manual](#)