



IDEMIA MorphoManager Software Instructions

[Home](#) » [IDEMIA](#) » IDEMIA MorphoManager Software Instructions 



MorphoManager
BIOMETRIC TERMINALS
TECHNICAL NEWS LETTER #36 rev. 2
Instructions

Contents

- [1 MorphoManager Software](#)
- [2 INTRODUCTION: OVERVIEW OF THE NEW ACTIVATION PROCESS](#)
- [3 PREVIOUS REGISTRATION PROCESS](#)
- [4 DETAILS ABOUT NEW ACTIVATION PROCESS](#)
- [5 DETAILS ABOUT THE NEW ACTIVATION PROCESS FOR VIRTUAL MACHINES](#)
- [6 Documents / Resources](#)
 - [6.1 References](#)
- [7 Related Posts](#)

MorphoManager Software

MorphoManager Activation

NEW REGISTRATION PROCESS

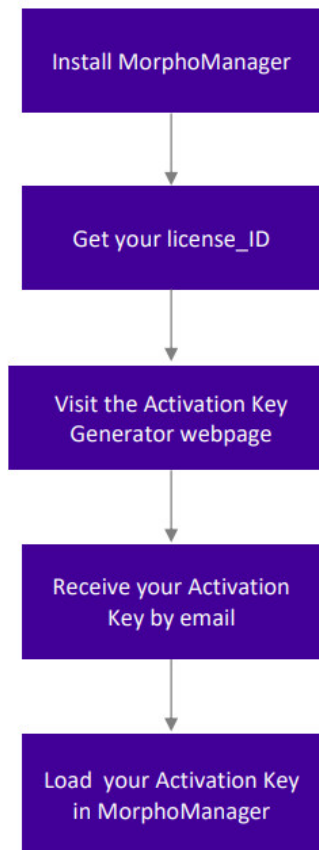
May 2021

(rev. 2 – January 2022)

MorphoManager requires activation to operate. MorphoManager version 15.3 and greater introduces a new process for this purpose. The following letter provides more details about it.

Please note, in case you upgrade your system from a MorphoManager version below 15.2 to a version 15.3 or higher, a fresh activation will be required.

INTRODUCTION: OVERVIEW OF THE NEW ACTIVATION PROCESS



PREVIOUS REGISTRATION PROCESS

1. Install MorphoManager 15.2 or lower.
2. During the 14-day trial period, fill in your user details directly in the MorphoManager interface:

The screenshot shows the MorphoManager software interface during the 'Product Registration Step 1 - End User Details'. The window title is 'MorphoManager'. The main heading is 'Product Registration Step 1 - End User Details'. Below the heading, it says 'Please enter your end user details. Click Next to continue.' The form contains the following fields: Organization, Address line 1, Address line 2, City, Postal / Zip code, State, Country, Contact name, Contact phone, and Contact email. Each field is represented by a yellow rectangular input box.

3. Before the trial period is over, MorphoManager requires activation, performed by two possible channels:
 - Online: if MorphoManager is connected to the Internet, registration is completed directly in the software (*)
 - Offline: MorphoManager creates an offline registration file that is to be manually uploaded to the <https://activationv3.identityone.net> webpage. This page will generate a response file. The response file is then manually loaded in MorphoManager.

(*) IDEMIA recommends that MorphoManager is installed on a machine connected to a network behind a firewall,

and, when possible, isolate it from the business network and from the Internet.

DETAILS ABOUT NEW ACTIVATION PROCESS

1. Install MorphoManager 15.3 or higher
2. Get the License ID from the MorphoManager Activation screen:



3. Connect to the Activation Key Generator webpage, to fill in your contact details:
<https://biometricdevices.idemia.com/s/activation-key-generator>
4. Receive the Activation key by email, to be inserted in the MorphoManager interface.


DETAILS ABOUT THE NEW ACTIVATION PROCESS FOR VIRTUAL MACHINES

Please note, if the Activation Key is installed on a Virtual Machine, a back-up and restore of the Virtual Machine requires a new Activation Key.

IDEMIA Support Group details:
EUROPE, MIDDLE EAST, AFRICA: support.bioterminals@idemia.com
INDIA, ASIA, PACIFIC: support.bioterminals.in@idemia.com
AMERICAS: support.bioterminals.us@idemia.com

Yours truly,
Jeremy MASSIET
Product Manager | MorphoManager
Biometric Devices and Automotive
Technical News Letter #36 | Biometric Terminals

Documents / Resources

	<p>IDEMIA MorphoManager Software [pdf] Instructions MorphoManager Software, Software, MorphoManager</p>
---	---

References

- [Identity One - LicenseV3](#)
- [Identity One - LicenseV3](#)
- [IDEMIA Biometric Devices Portal](#)