

Ideal HEATING Logic Combi2 Boilers



Ideal HEATING Logic Combi2 Boilers User Guide

[Home](#) » [ideal HEATING](#) » Ideal HEATING Logic Combi2 Boilers User Guide 

Contents

- [1 Ideal HEATING Logic Combi2 Boilers](#)
- [2 Documents / Resources](#)
 - [2.1 References](#)
- [3 Related Posts](#)



Ideal HEATING Logic Combi2 Boilers



We have identified a potential issue with a number of our boilers. In a small proportion of the affected range of boilers (approximately 1 in 10,000), if an excessive volume of air has become trapped inside the main heat exchanger component in a fault condition, it could cause the boiler to overheat and fail.

What products are affected?

- Logic Combi2
- Logic System2
- Logic + Combi2
- Logic + System2
- Logic MAX Combi2
- Logic MAX System2
- i-mini2
- Independent Combi2
- Keston Combi2
- Keston System2

Boilers in current production are not affected by this issue.

What should you do?

Customers can check if their boiler is affected at: www.idealsupport.co.uk



- We are contacting everyone directly who has the registered warranty of an affected boiler.
- If one of the above products has not been installed and registered, this can be returned to your merchant for a direct replacement.
- Customers can continue to use their boiler. However, we are advising to repressurise it to 1.5 bar.
- Simple instructions for how to do this can be found on our dedicated webpage www.idealsupport.co.uk
- We're here to help Ideal Heating apologise for any inconvenience caused.
- If you have any questions about this, please visit www.idealsupport.co.uk or scan the QR code below.
- Alternatively, you can speak to your ASM, or call us, free of charge, on 0808 175 9173

Documents / Resources

A thumbnail image of the user guide for Ideal HEATING Logic Combi2 Boilers. The cover is dark with white and green text. It includes the Ideal logo, the title "Important Customer Safety Notice", and a list of boiler models covered by the guide.	<p>Ideal HEATING Logic Combi2 Boilers [pdf] User Guide Logic Combi2 Boilers, Logic, Combi2 Boilers, Boilers</p>
--	---

References

- [Ideal Support](#)
- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.