



HYPERX CL002WA Cloud II Wireless Headset User Guide

[Home](#) » [HYPERX](#) » HYPERX CL002WA Cloud II Wireless Headset User Guide 

Contents

- [1 User Guide](#)
- [2 Quick Start Guide](#)
- [3 Overview](#)
- [4 Recording Device](#)
- [5 Status LED](#)
- [6 HyperX INGENUITY Software](#)
- [7 Documents / Resources](#)
 - [7.1 References](#)
- [8 Related Posts](#)



User Guide

Quick Start Guide

Product: HyperX Cloud II Wireless Headset / Brand: HYPERX / Model: CL002
Product: HyperX Cloud II Wireless Adapter / Brand: HYPERX / Model: CL002WA

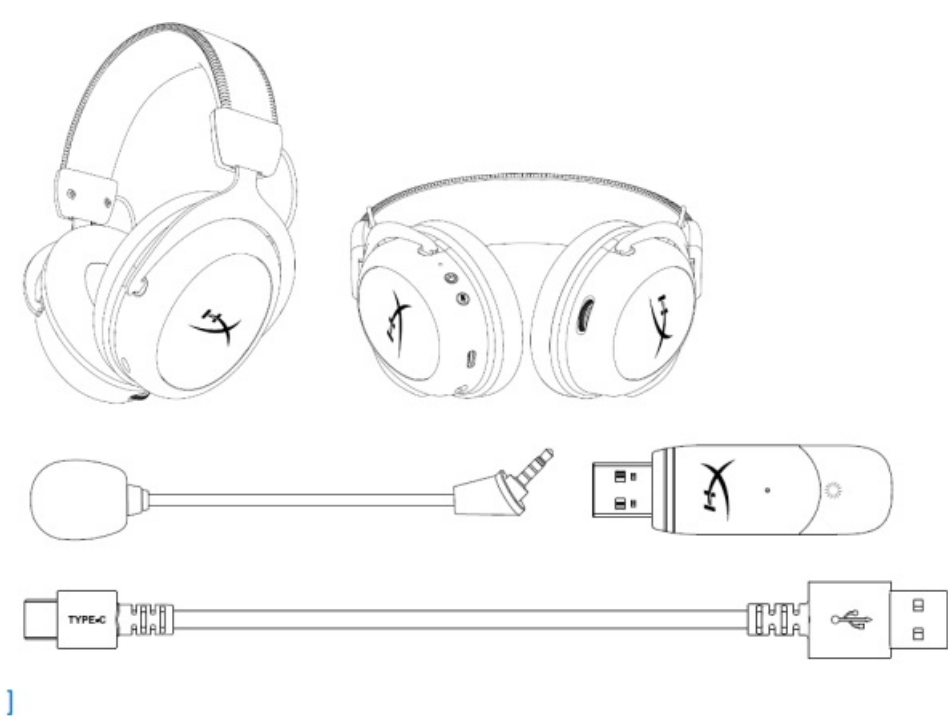
Overview

[Use the following line drawings:

1. ¾ view of the headset without a microphone
2. Bottom view of the headset (labels A-F)
3. Detachable boom microphone with mic foam (label G-H)
4. Top-down view of USB wireless adapter (labels I-K)

5. USB charge cable (label L)

[Reference images:



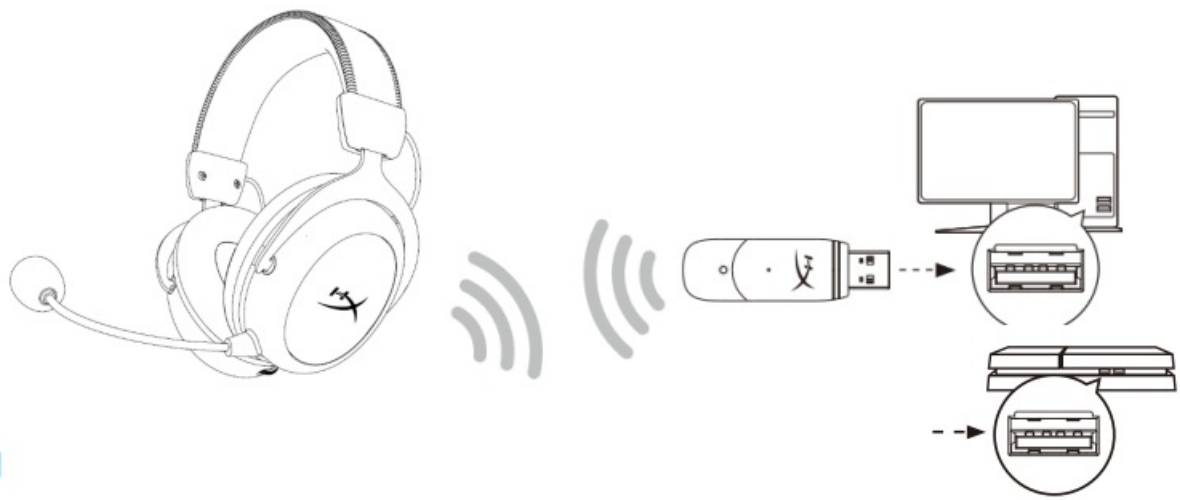
| | |
|---------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| A. Status LED B. Power / 7.1 mode button C. Mic mute/mic monitoring button D. USB-C charge port E. Microphone port F. Volume wheel | G. Detachable microphone H. Microphone mute LED I. USB adapter J. Wireless pairing pinhole K. Wireless status LED L. USB-C charge cable |
|---------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|

Usage

[Use the following line drawings:

- ¾ view of headset with microphone attached
- Wireless adapter
 - o Arrow pointing from the USB adapter to the PC USB port and PS4 USB port

[Reference images:



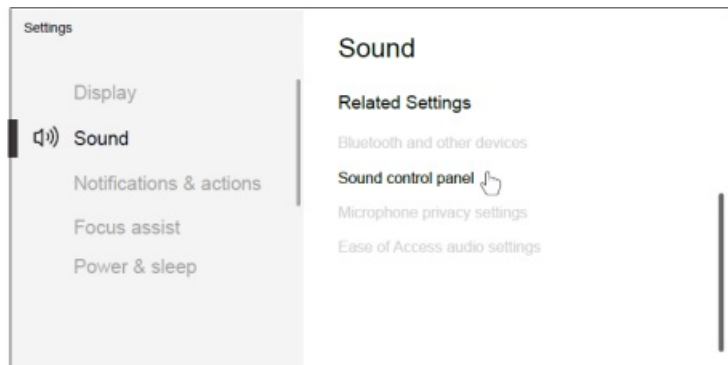
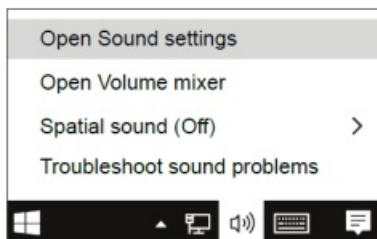
1. Connect the wireless adapter to your device
2. Power on the headset

Setting up with PC

Right-click speaker icon > Select Open Sound settings > Select Sound control panel

[Use Windows 10 1903 Setup speaker icon menu graphic and sound settings menu graphic]

[Reference images:

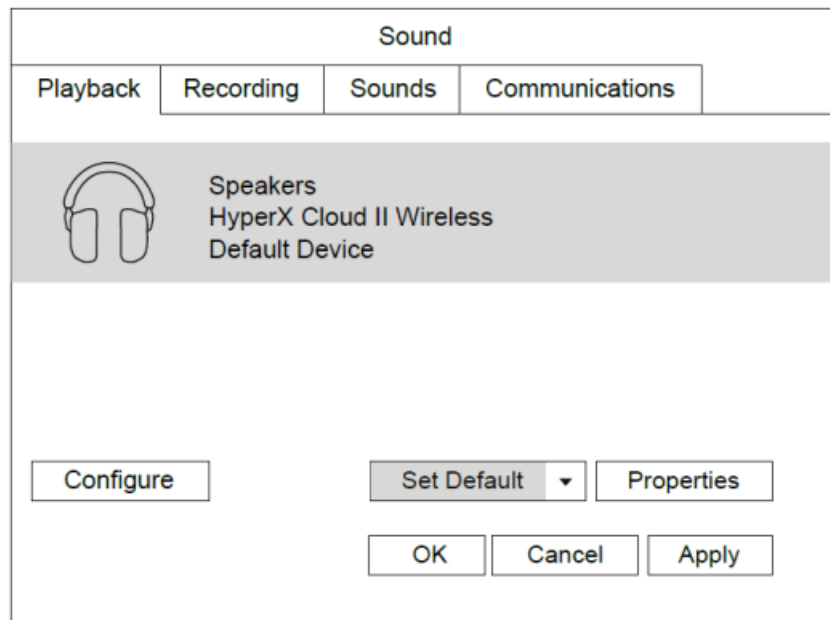


Playback Device

1. Set Default Device to “HyperX Cloud II Wireless”

[Use Windows OS playback sound control panel menu graphic for selecting HyperX Cloud II Wireless as Default Device]

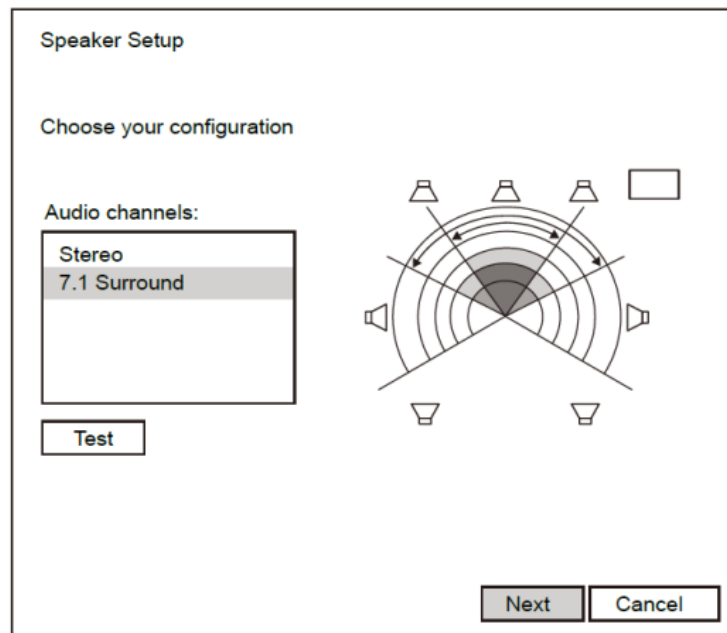
[Reference image:



]

2. Right-click on “HyperX Cloud II Wireless” and click on Configure.
3. Select 7.1 Surround to configure your setup and click next.

[Use Windows OS playback sound control panel menu graphic for selecting speaker setup]
[Reference image:



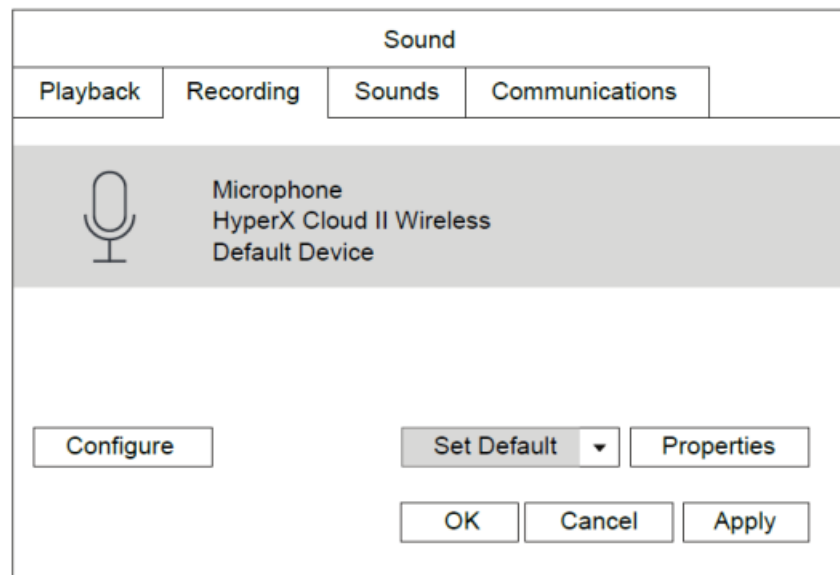
]

Recording Device

Set Default Device to “HyperX Cloud II Wireless”

[Use Windows OS recording sound control panel menu graphic for selecting HyperX Cloud II Wireless as Default Device]

[Reference image:



]

Setting up with PlayStation 4

Settings > Devices > Audio Devices

Input Device: USB Headset “HyperX Cloud II Wireless”

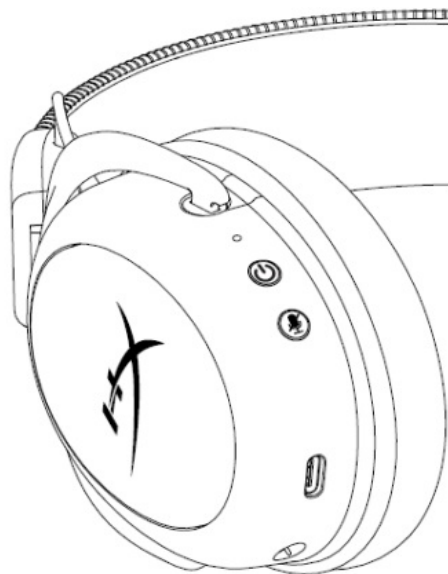
Output Device: USB Headset “HyperX Cloud II Wireless”

Output to headphones: All Audio

[Use the following line drawing:

- Bottom view of headset with left earcup only
 - o Small label “Status LED” with an arrow pointing to the status LED on the left earcup
 - o Small label “Power / 7.1 mode button” with an arrow pointing to the power button on the left earcup
 - o Small label “Mic mute / mic monitoring button” with an arrow pointing to the mic mute button on the left earcup

[Reference image:



]

Status LED

| | |
|------------|--------------------------------|
| Status | [LED] |
| Pairing | Flash green and red every 0.2s |
| Searching | Slow breathing green |
| Connected* | 90% — 100%: Solid green |
| | 15% — 90%: Blinking green |
| | < 15%: Blinking red |

*Battery level indication

Power / 7.1 mode button

- Power on/off – Hold the button for 3 seconds to power the headset on/off
- 7.1 mode toggle – Press the button to toggle 7.1 on/off

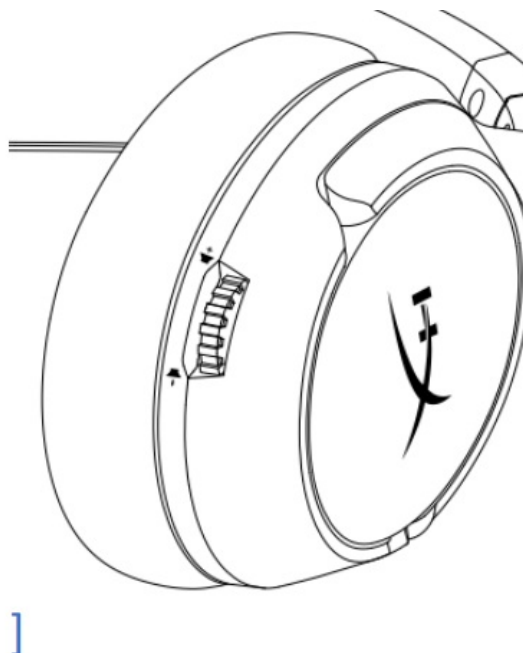
Mic mute / mic monitoring button

- Mic mute toggle – Press the button to turn the mic mute on/off
 - o Microphone mute LED On – Mic muted
 - o Microphone mute LED Off – Mic active
- Mic monitoring toggle – Hold the button for 3 seconds to toggle mic monitoring on/off

[Use the following line drawing:

- Zoomed-in crop of the right earcup with focus on the volume wheel
 - o Small label “Volume wheel” with an arrow pointing to the volume wheel on the right earcup

[Reference image:



Volume wheel

Scroll up and down to adjust the volume level.

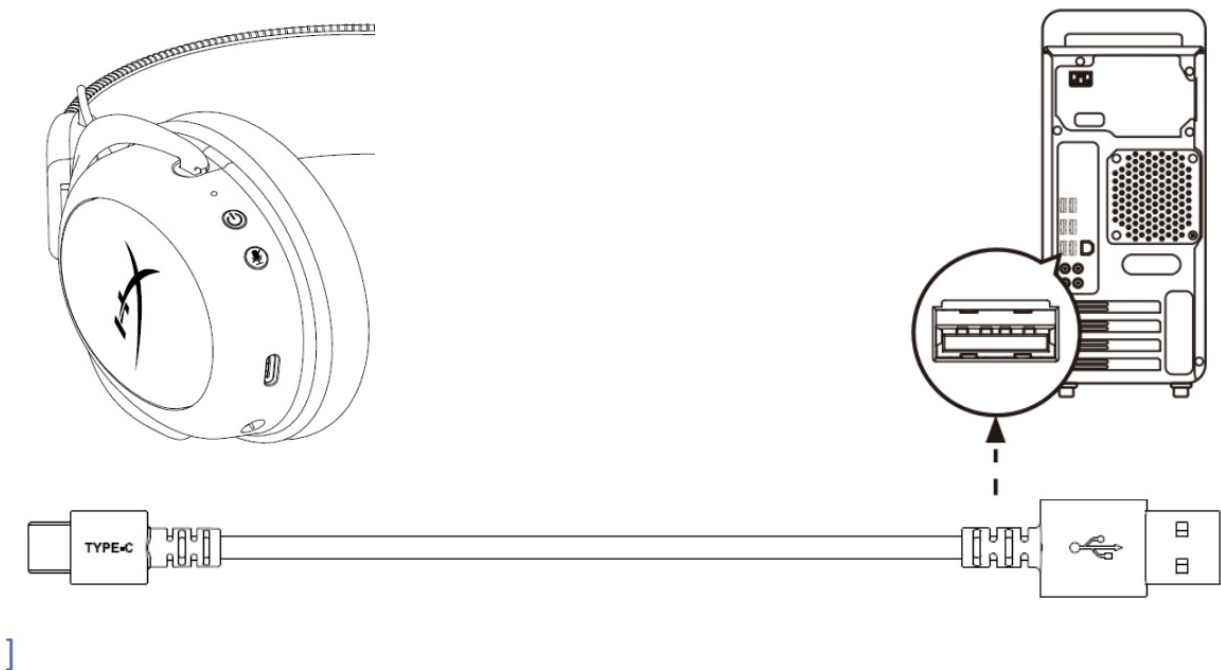
Charging

It is recommended to fully charge your headset before first use.

[Use the following line drawing:

- Connect the USB-C charge cable USB-A end to PC and USB-C end to headset USB charge port

[Reference images:



| | |
|---------------|-----------------|
| Status [LED] | Charge Status |
| Fully Charged | Solid green |
| 15% — 99% | Breathing green |
| < 15% | Breathing red |

HyperX INGENUITY Software

Download software and latest firmware updates at hyperxgaming.com/ngenuity

[INGENUITY logo]

Questions or Setup Issues?

Contact the HyperX support team or see the user manual at hyperxgaming.com/support/headsets

WARNING: Permanent hearing damage can occur if a headset is used at high volumes for extended periods of time.

Battery/TX Power Info

Battery Information

Contains 3.7V, 1500mAh Li-ion Battery, 5.55Wh

Cannot be replaced by the user

Frequency & TX Power Information

Frequency Bands: 2.4GHz (TX Power: <6dBm)

FCC Statement:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.


Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

ISED Statement:



This device contains license-exempt transmitter(s) that comply with Innovation, Science, and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference,
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Documents / Resources

| | |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>HYPERX CL002WA Cloud II Wireless Headset [pdf] User Guide</p> <p>CL002, JIC-CL002, JICCL002, CL002WA Cloud II Wireless Headset, CL002WA, Cloud II Wireless Headset</p> |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

References

-  [HyperX | High Quality Gaming Gear](#)
-  [HyperX | High Quality Gaming Gear](#)