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hygiena BAX System Q7 Software Patch

hygiena BAX System Q7 Software Patch Instruction Manual

Contents

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Specifications

- **Product Name**: BAX System Q7 Software

- **Version:** 5.0
- **Manufacturer**: BAX

Product Usage Instructions

What is a software patch?

- A software patch resolves a software issue by providing a targeted fix to correct an identified problem. The patch is an easy-to-install solution that enables the existing software to operate as intended. Occasionally, Hygiena® releases a
- software patch for the software on the BAX® System Q7 computer. Patches must be overlayed on top of the related existing software.
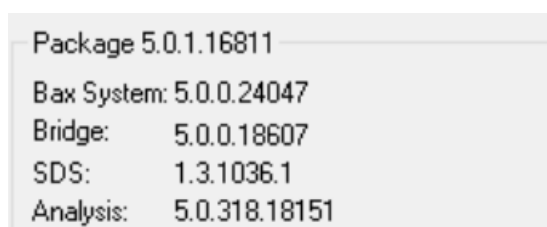
What does this patch improve or resolve?

- The patch for the BAX System Q7 Software v5.0 fixes a software "bug" related to how the software records lamp hours and displays them to the user. The bug presents itself as an empty field after checking for lamp hours. With this patch, the lamp hours are displayed upon running a self-test/get lamp time, as intended.
- It is important for the user to be aware of the lamp hours because the lamp needs to be replaced after 2,000 hours of use to maintain optimal instrument performance. Once the lamp is replaced, the instrument needs to be recalibrated.
- Refer to the BAX System Q7 User Guide for instructions on bulb replacement and instrument calibration.

INSTALLATION

How to Install the Patch for BAX System Q7 Software v5.0
Instructions

1. Ensure the currently installed software is BAX® application version 5.0.0.18610. o View the current software version within the Q7 software by navigating to the 'Help' tab, then 'About BAX System'. A pop-up window will appear, and the version can be viewed as the Package number.
2. Make sure the BAX® software application is not running by performing a computer reboot. The Q7 instrument should be turned off.
3. Download the patch here.
4. Copy patch (5.0_LampHotFix.zip) to C:\Program Files (x86)\BAX\Updates). The zipped folder must be copied.
5. Access folder C:\Program Files (x86)\BAX\Updates
6. In the folder, right-click on the 'UpdateSystem.bat' file and select 'Run as Administrator'.
7. Open the BAX® application. Verify that the update has been installed by navigating to the 'Help' tab and then 'About BAX System'. If the update runs correctly, the package version displayed will be 5.0.1.16811.

Package 5.0.1.16811

Bax System: 5.0.0.24047
Bridge: 5.0.0.18607
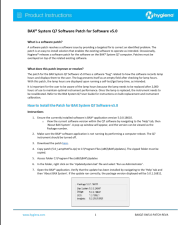SDS: 1.3.1036.1
Analysis: 5.0.318.18151

FAQ

- **Q:** What should I do if the patch installation fails?
- **A**: If the patch installation fails, ensure that you have administrator privileges on your system and try running the installation process again. If the issue persists, contact customer support for further assistance.

www.hygiena.com

Documents / Resources

hygiena BAX System Q7 Software Patch [pdf] Instruction Manual
BAX System Q7 Software Patch, BAX System, Q7 Software Patch, BAX System Software Patch, Software Patch, Patch

References

- ⓗ **Home | Hygiena**
- **User Manual**