



Hunter Douglas Side Stack and Split Stack Instruction Manual

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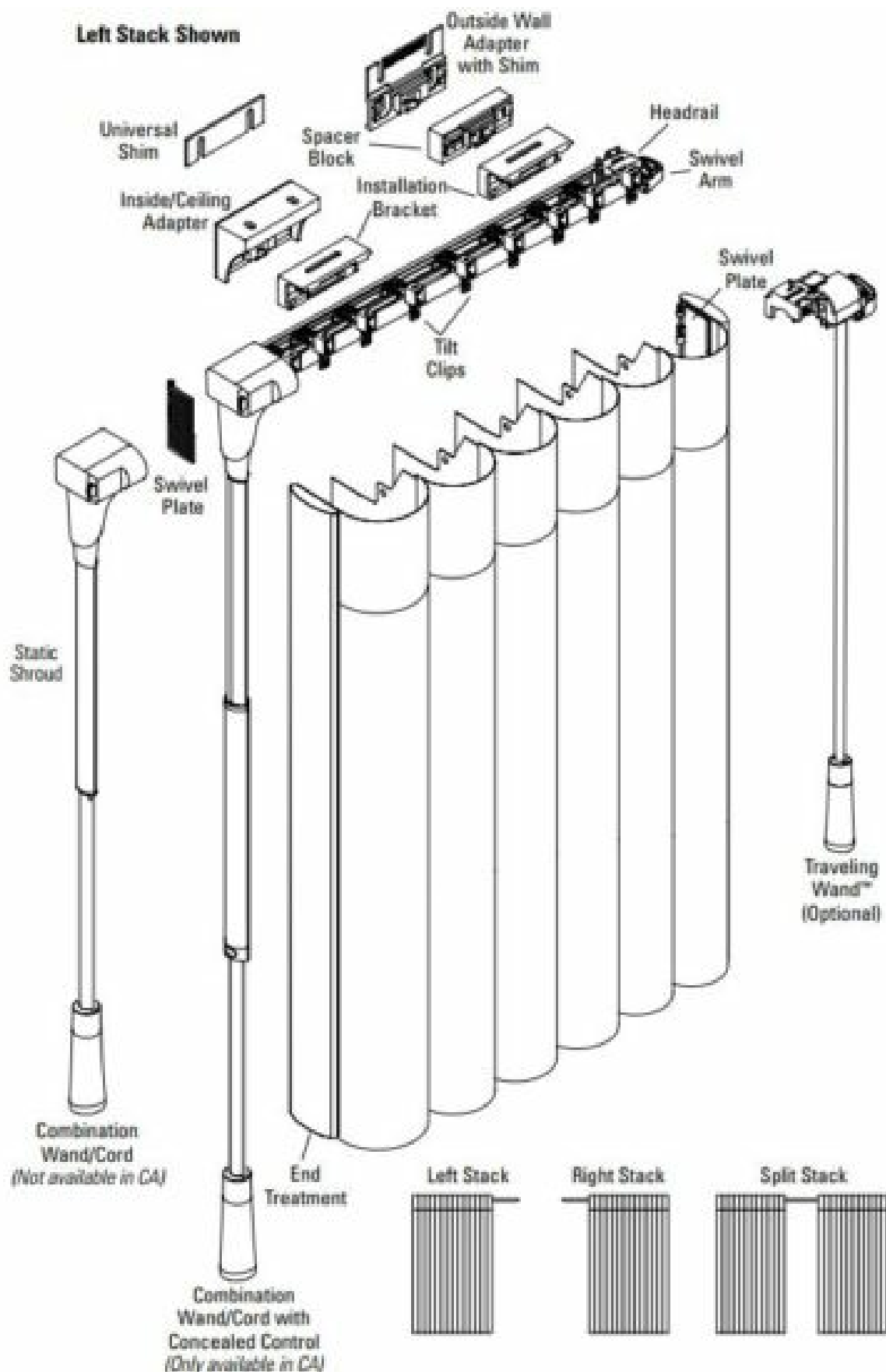
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Hunter Douglas Side Stack and Split Stack Instruction Manual

**Questions?**

Contact Hunter Douglas Consumer Support at help.hunterdouglas.com.

Product View



Thank you for purchasing Hunter Douglas Luminette® Privacy Sheers. With proper installation, operation, and care, your new window fashions will provide years of beauty and performance. Please thoroughly review this instruction booklet and the packing list included with your order before beginning the installation.

Tools and Fasteners Needed

- ¼" hex and Flat blade screwdrivers
- Measuring tape and pencil
- Power drill, ⅜" drill bit, and ¼" hex driver
- Level (laser level is recommended)
- Needlenose pliers
- Utility knife and scissors

In addition, you will need fasteners designed to work with your specific mounting surface(s).

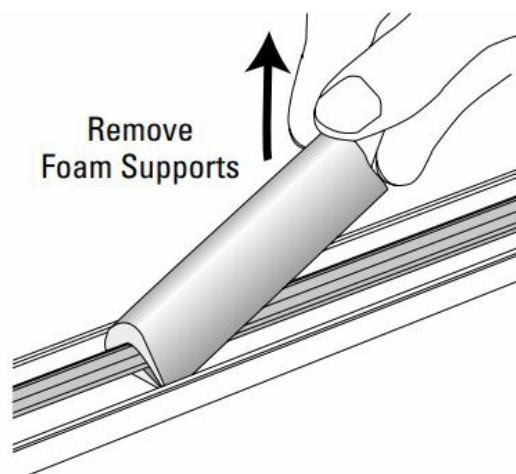
- **#7 Hex Screws, Square-Drive Head (Provided).** Two 1½" screws are provided per installation bracket.
- **Speed Nuts and Screws (Provided).** Extension brackets come with screws and speed nuts.
- **Drywall Anchors (Not Provided).** Use drywall anchors when mounting into drywall.



Unpack the Components

- Make sure you have clean hands or wear disposable gloves when handling Luminette fabric. To avoid wrinkling the fabric, do not fold it or drape it over furniture.
- One or more fabric panels may be packaged in a carton.
- The fabric panels are rolled around a cardboard tube. Do not remove the protective wrapping until starting the "Attach the Fabric Panel(s)" step on page "Attach the Fabric Panel(s)" on page 16.
- Remove the headrail system and installation hardware from inside the carton.
- Remove the foam supports from the tilt shaft inside the headrail. Rotate the supports in either direction until they can be pulled off.

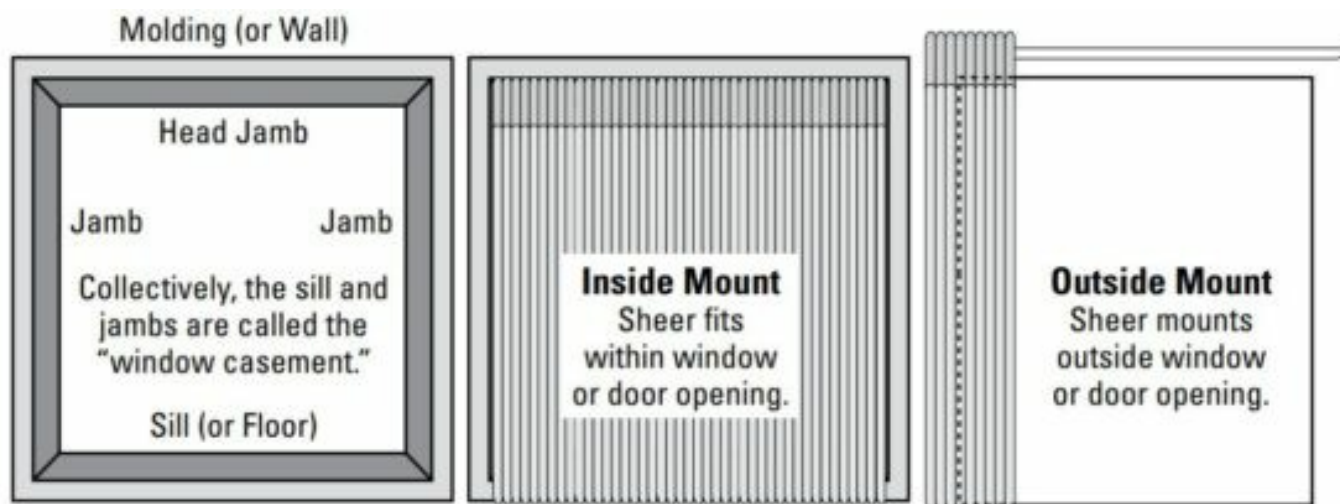
IMPORTANT: With wider fabrics, the headrail may be shipped separately.



Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows easily. To prepare for

this important first step, review the mounting types and basic window terminology illustrated below.



- For proper operation, the fabric must clear all obstructions, including window cranks, handles, and moldings.
 - Replace protruding window cranks with T-cranks, as needed.
- Review "Measure and Mark the Bracket Locations" on page 4 then refer to the appropriate page below based on your order.
 - Inside/Ceiling Mount — page 5
 - Outside Mount — page 6.

INSTALLATION

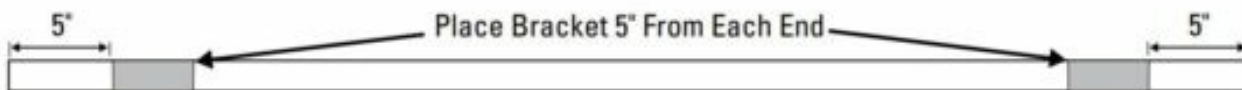
Measure and Mark the Bracket Locations

- Your order will include the appropriate number of installation bracket assemblies. The number of assemblies required varies with headrail width, as shown in the table.

Headrail Width	Brackets Assemblies Required
Up to 46"	2
46 $\frac{1}{8}$ " – 82"	3
82 $\frac{1}{8}$ " – 118"	4
118 $\frac{1}{8}$ " – 154"	5+1
154 $\frac{1}{8}$ " – 192"	6+1

Bracket Locations

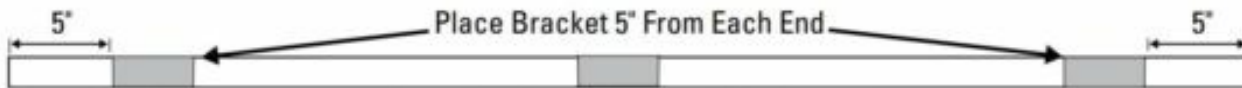
Headrail Width: 12" - 46"



Control End

Note: For shades with ordered width 18" or less, space the bracket on the control side as recommended and the remaining bracket anywhere in headrail space available.

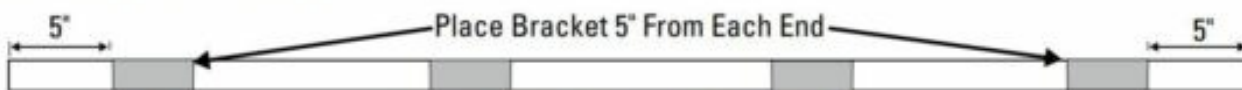
Headrail Width: 46 $\frac{1}{8}$ " - 82"



Control End

Place Additional Bracket In The Center

Headrail Width: 82 $\frac{1}{8}$ " - 118"



Control End

Place 2 Additional Brackets Spaced Evenly

Headrail Width: 118 $\frac{1}{8}$ " - 154" — Side Stack



Control End

Reserved
Bracket

Place 3 Additional Brackets Spaced Evenly

Place the reserved bracket evenly
between the first two brackets on the
control side of the rail.

Headrail Width: 118 $\frac{1}{8}$ " - 154" — Split Stack



Control End

Place 3 Additional Brackets Spaced Evenly
(Reserved bracket is optional for Split Stack).

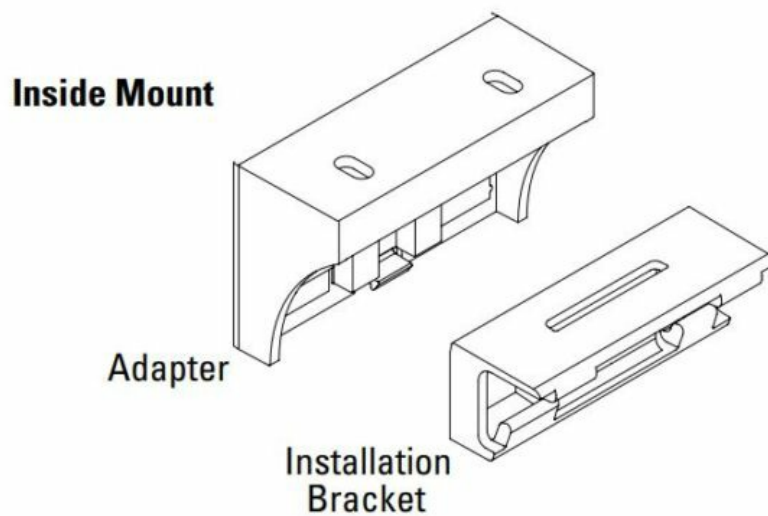
Inside Mount/Ceiling Mount

■ Mark 5" from each jamb on the mounting surface.

➤ If more than two installation brackets are required (see table above), mark the locations of additional bracket(s) and space them evenly between the two end brackets.

NOTE: For shades 118 $\frac{1}{8}$ " and above in width, different bracket spacing will be used. One bracket should be reserved, while the others are spaced as shown. The additional/reserved bracket should be spaced evenly between the first two brackets on the control side of the rail. The additional bracket is optional for split stack shade.

CAUTION: Installation brackets should be fastened into wood whenever possible. Use drywall anchors when mounting into drywall. When attaching brackets into drywall, additional brackets may be required to keep the headrail level after the fabric is attached.



Proceed to “Mount the Installation Brackets — Inside/Ceiling Mount” on page 7.

Outside Mount

- Position the headrail over the window or door opening at the ordered height, found on the headrail label. Use a pencil to lightly mark each end of the headrail.

NOTE: Refer to “Bracket Locations” on page 4.

- Alternatively, measure the width of the headrail and use that width to mark the headrail end points over the opening.

IMPORTANT: Typically, split stack designs are centered over the opening. However, side stack designs may be offset to one side if the fabric was intended to stack partially or completely off the window or door opening. The intended stackback must be taken into account when marking the headrail end points.

- Mark 5" from each end of the headrail.
 - If more than two installation brackets are required (see table on previous page), mark the locations of additional bracket(s) spaced evenly between the two end brackets.

NOTE: For shades 118¹/₈" and above in width, different bracket spacing will be used. One bracket should be reserved, while the others are spaced as shown. The additional/reserved bracket should be spaced evenly between the first two brackets on the control side of the rail. The additional bracket is optional for split stack shade.

CAUTION: Wall adapters and installation brackets should be fastened into wood whenever possible. Use drywall anchors when mounting into drywall. When attaching wall adapters and brackets into drywall, additional wall adapters and brackets may be required to keep the headrail level after the fabric is attached.

Mounting Considerations for Floor Clearance

■ Mark the bracket mounting height to allow proper floor clearance for the fabric when attached to the headrail. This method provides a minimum of 1/2" floor clearance.

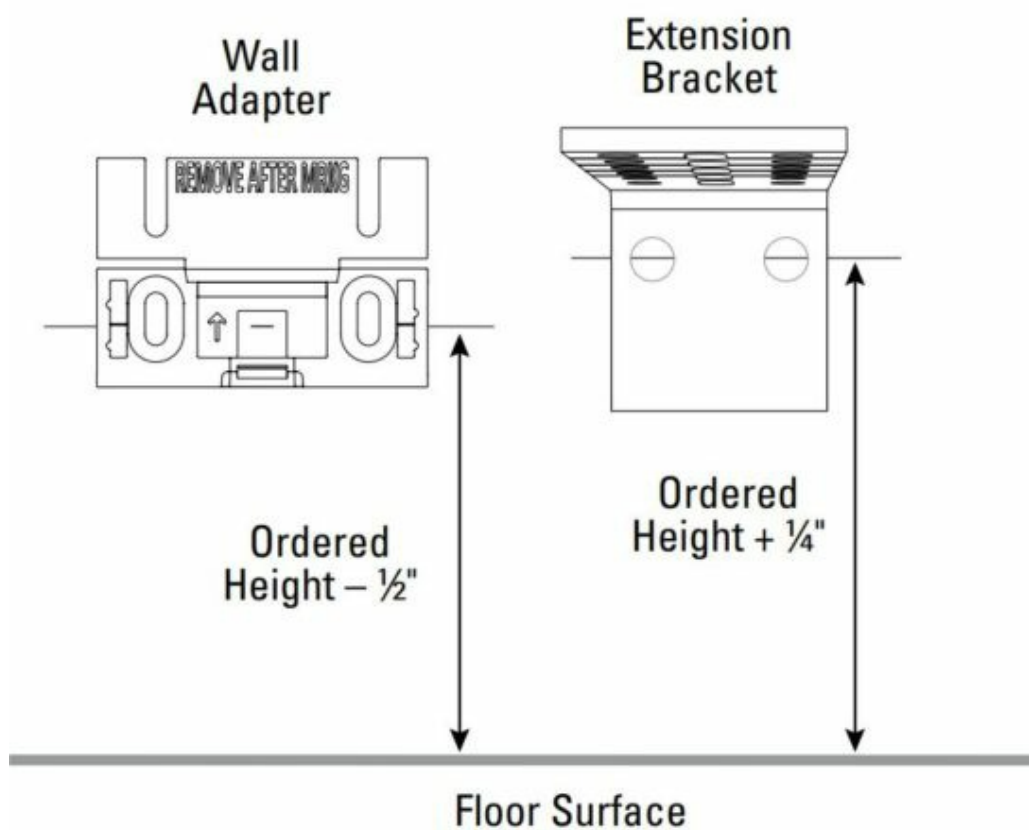
- Locate the ordered height on the headrail label.
- Wall Adapter: Measure the ordered height minus -1/2" from the floor surface.

Mark this height at each bracket location.

► Extension Brackets:

Measure the ordered height plus 1/4" from the floor surface. Mark this height at each bracket location.

IMPORTANT: Mount the screws at the height indicated, or higher for additional floor clearance. Be sure to clear all floor obstructions such as carpet, vents, rugs, etc.



Mount the Installation Brackets — Inside/Ceiling Mount

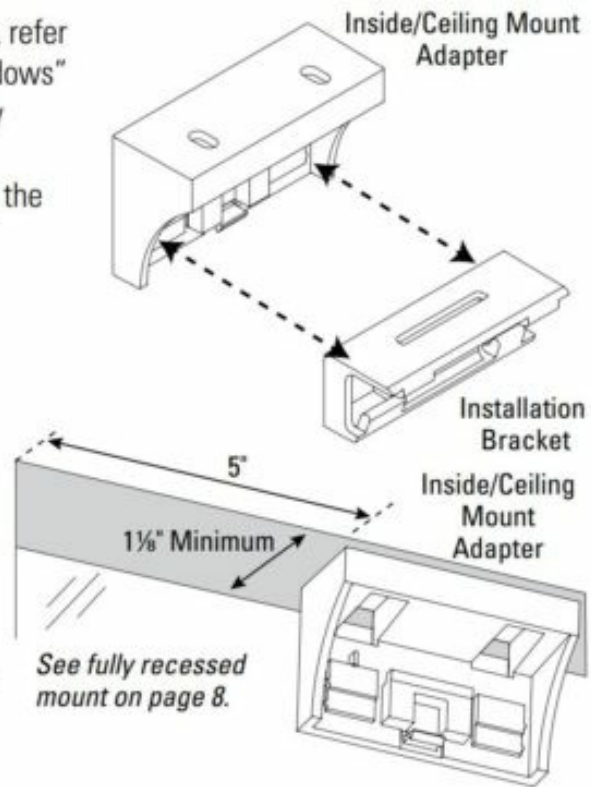
If you are mounting on corner or bay windows, refer to "Bracket Locations — Corner and Bay Windows" on page "Bracket Locations — Corner and Bay Windows" on page 13 for specific bracket locations. Return to this page after identifying the location.

Mark where to drill holes for the screws.

IMPORTANT: The front edges of the brackets must align to each other.

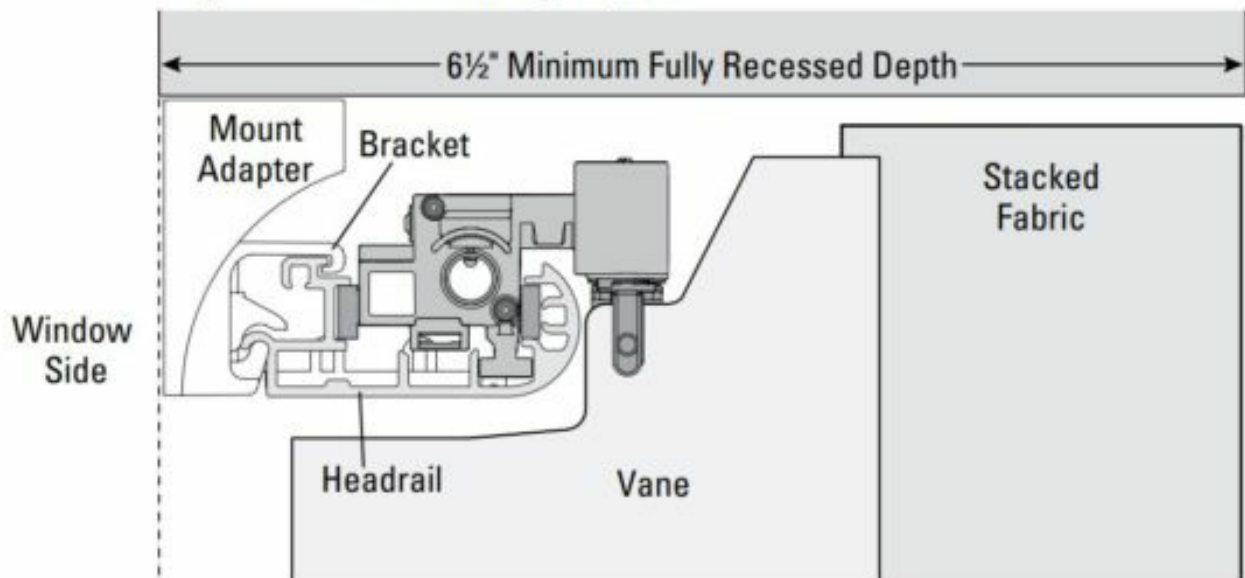
- Align the outside edge of the end brackets on your marks, then mark each of the screw holes. Center any additional brackets on the marks to mark their screw holes.

- The minimum mounting depth required is 1 1/8".



To fully recess the fabric in the window casement, mounting depth required is 6 1/2". See the illustration below.

Inside Mount Fully Recessed Mounting Depth



Mount the Brackets

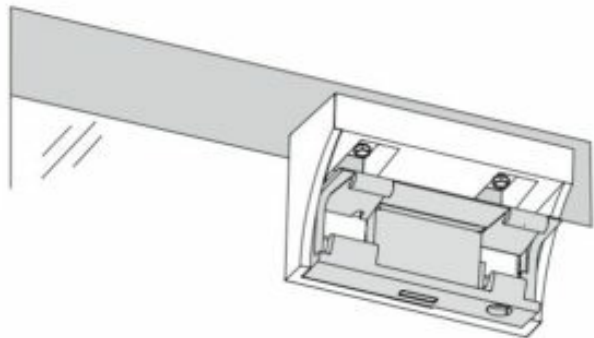
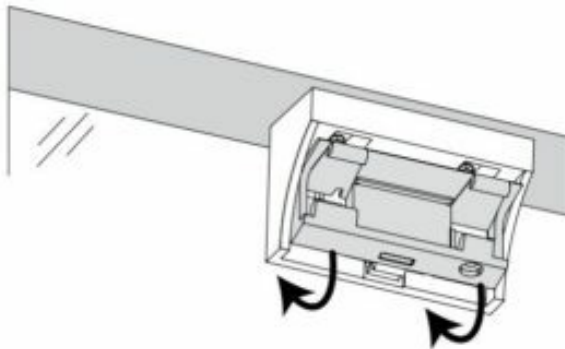
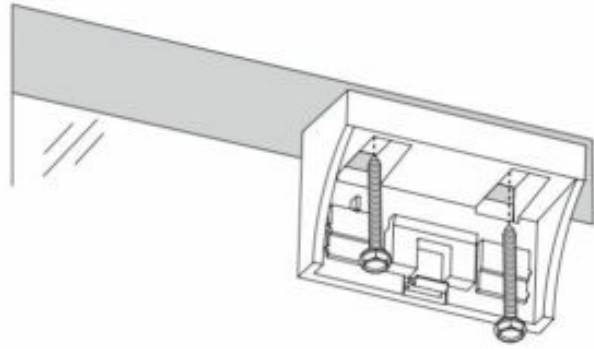
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.

CAUTION: Use drywall anchors when mounting into drywall.

- Attach the inside/ceiling mount adapter brackets using the screws provided.

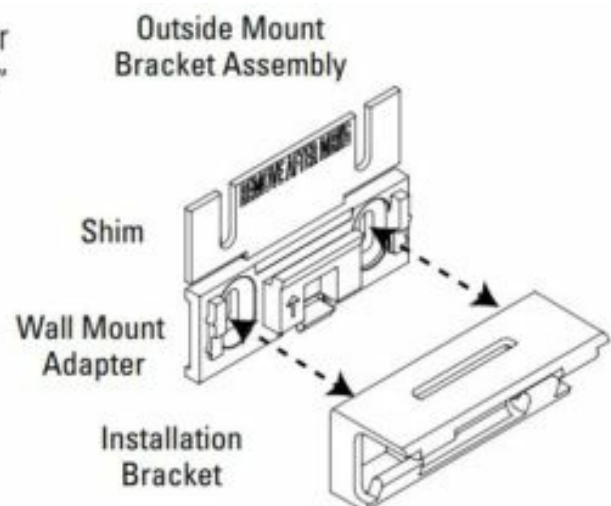
IMPORTANT: For proper operation, the headrail must be mounted level. Use a laser level to check that the installation brackets are level and aligned.

- Attach the installation bracket to the inside/ceiling mount adapter by aligning the top of the installation bracket and rotate the installation bracket down on the mount adapter and snap the installation bracket into place.



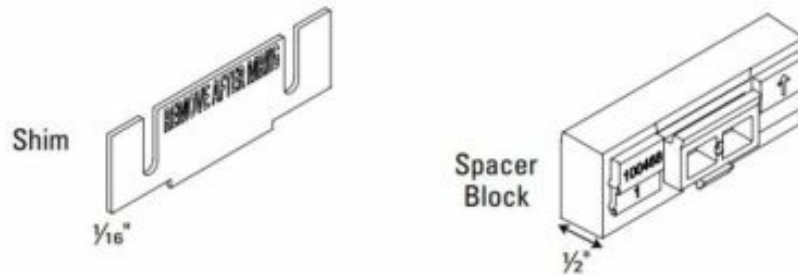
Mount the Installation Brackets — Outside Mount

If you are mounting on corner or bay windows, refer to "Bracket Locations — Corner and Bay Windows" on page "Bracket Locations — Corner and Bay Windows" on page 13 for specific bracket locations. Return to this page after identifying the bracket locations.

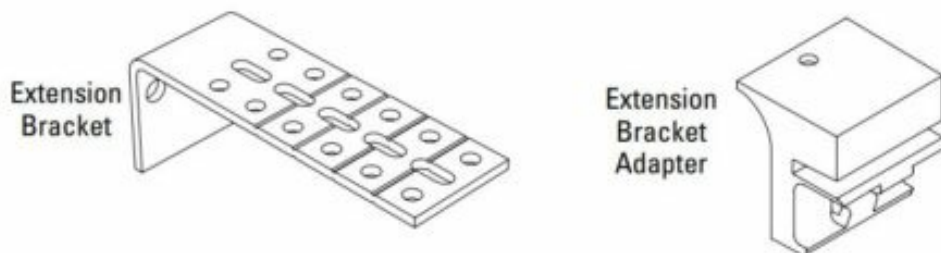


Adding Clearance

- Use spacer blocks to add additional clearance. Spacer blocks add clearance in $\frac{1}{2}$ " increments.
 - The wall mount adapter is for standard installation. Three additional spacer blocks may be added for an extra $1\frac{1}{2}$ " clearance.
 - The shim can be added for an extra $\frac{1}{16}$ " clearance.



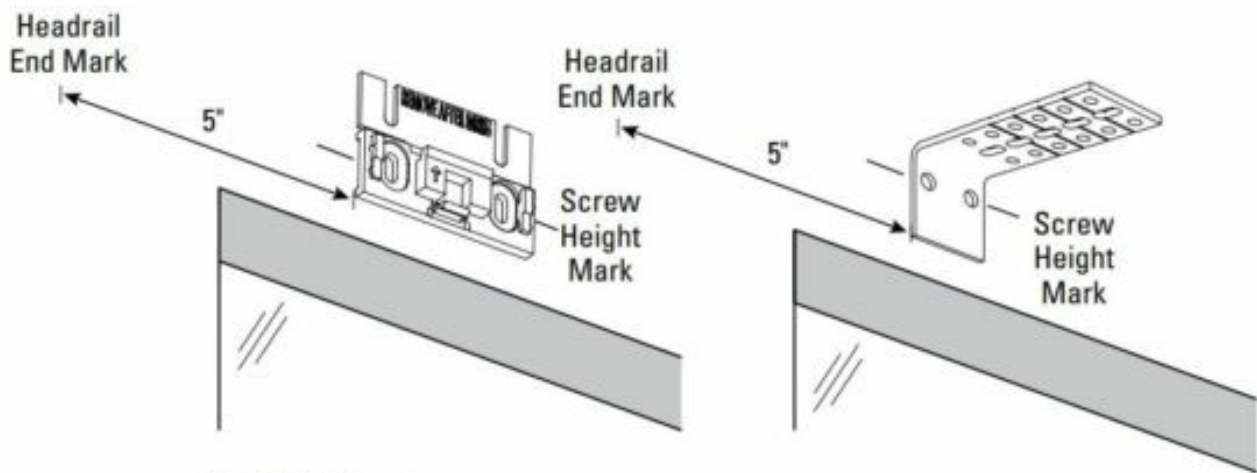
- Use optional extension brackets to add more clearance.
 - Extension brackets can provide up to $3\frac{1}{2}$ " clearance.
 - Indentations are stamped into the extension brackets between each set of holes. Using the indentations as a guide, you may cut off any unneeded length before mounting the extension brackets. Each two-hole section is $\frac{1}{2}$ " in length.



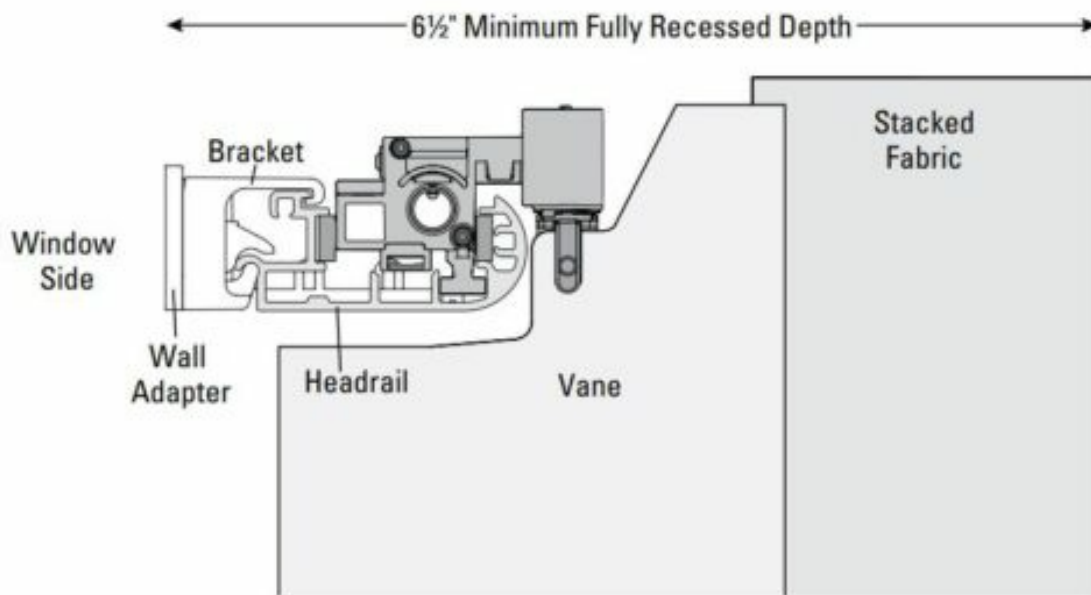
Mount the Installation Brackets — Outside Mount

- Mark where to drill holes for the installation screws.
- A minimum of 1" flat vertical surface is required for wall adapter installation/spacer block and $1\frac{3}{8}$ " flat vertical surface is required for installation with extension brackets.
- Align the wall adapters or extension brackets on your height marks.
- Align the outside edge of the wall adapters or extension brackets on your bracket location marks, then mark each of the screw holes. Center any additional brackets on the bracket location marks to mark their screw holes.

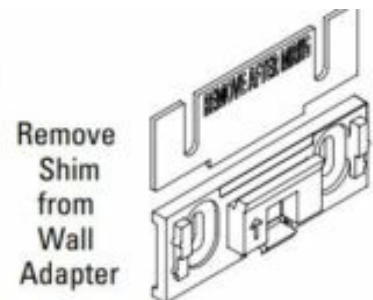
CAUTION: The rear of the wall adapters or extension brackets must be flush against a flat mounting surface. Do not mount adapters/brackets on curved molding.



Outside Mount Fully Recessed Mounting Depth



- The top part of the wall adapter is a breakaway shim which prevents the wall adapter from being mounted too close to the ceiling. After the hole locations have been marked, break this part off and, if necessary, use it as a shim. See "To Shim the Brackets:" on page 11.

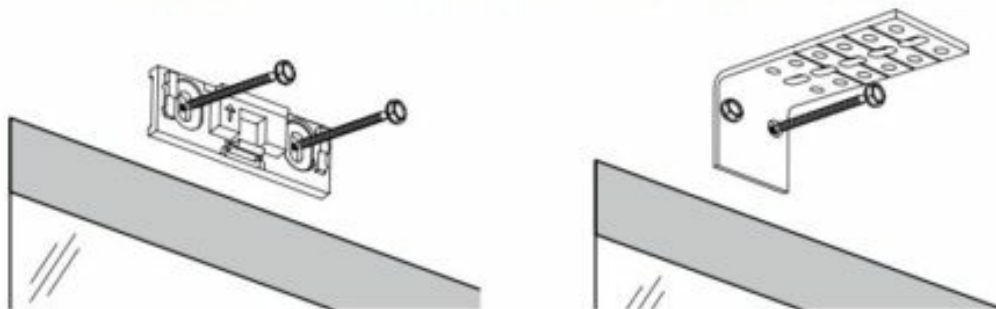


Mount the Wall Adapters or Extension Brackets

- Drill the screw holes using a $\frac{3}{32}$ " drill bit.

CAUTION: Use drywall anchors when mounting into drywall.

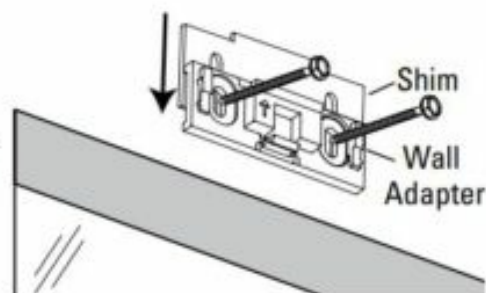
- Attach the wall adapters or extension brackets using the screws provided.



IMPORTANT: For proper operation, the headrail must be mounted level. Use a laser level to check that the spacer blocks or extension brackets are level and aligned. Shim the brackets if necessary. The brackets may also need to be shimmed if the mounting surface is heavily textured.

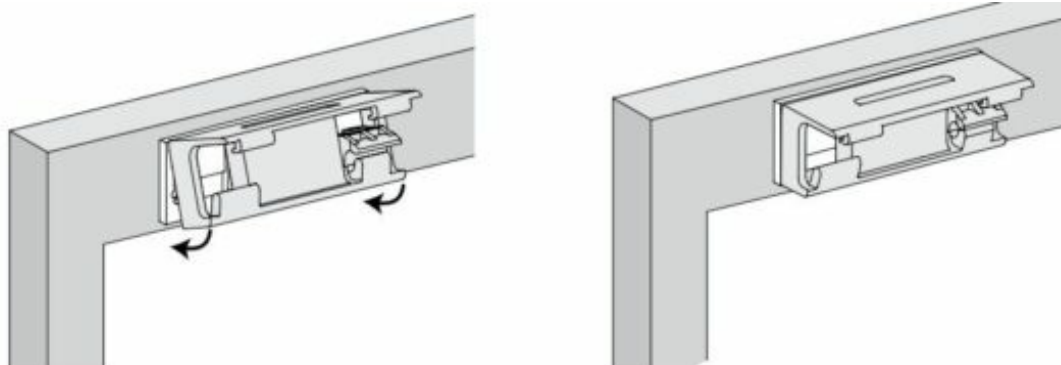
To Shim the Brackets:

- Loosen the installation screws securing the wall adapter.
- Insert one or more shims between the wall adapter and the mounting surface. Tighten the installation screws.



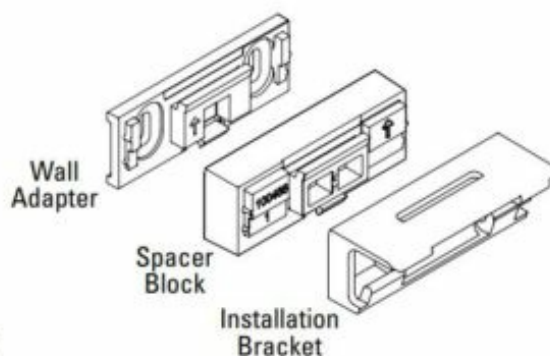
Attach the Installation Brackets

- Attach the installation bracket to the wall mount adapter by aligning the top of the installation bracket and rotating the installation bracket down on the wall mount adapter and snap the installation bracket into place.



If Using Spacer Blocks...

- Align the top of the spacer block with the wall adapter and then rotate the spacer block down until the spacer block snaps onto the wall adapter.

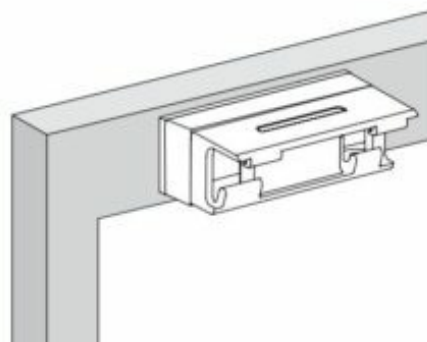


- Add any additional spacer blocks required.

IMPORTANT: A maximum of three spacer blocks can be used.

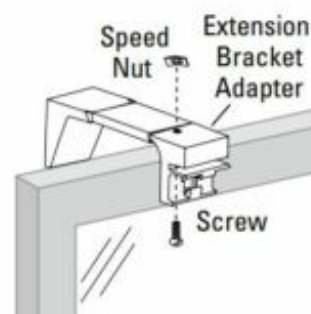
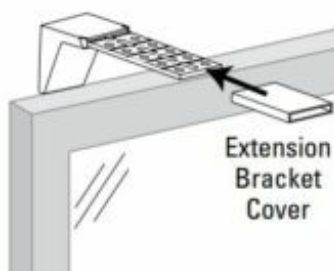
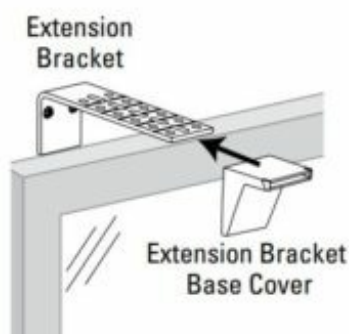
- Align the spacer block onto the wall adapter.
- Rotate from the top to bottom until the spacer block snaps onto the wall adapter.
- After the spacer blocks are installed attach the installation bracket to the spacer block:

- Align the installation bracket onto the spacer block.
- Rotate from the top to bottom until the installation bracket snaps onto the wall adapter.



If Using Extension Brackets...

- Slide the base covers onto each extension bracket.
- If necessary, use scissors to trim the flat bracket cover to length. Slide a cover onto each bracket.
- Attach the extension bracket adapters using the screws and speed nuts provided.

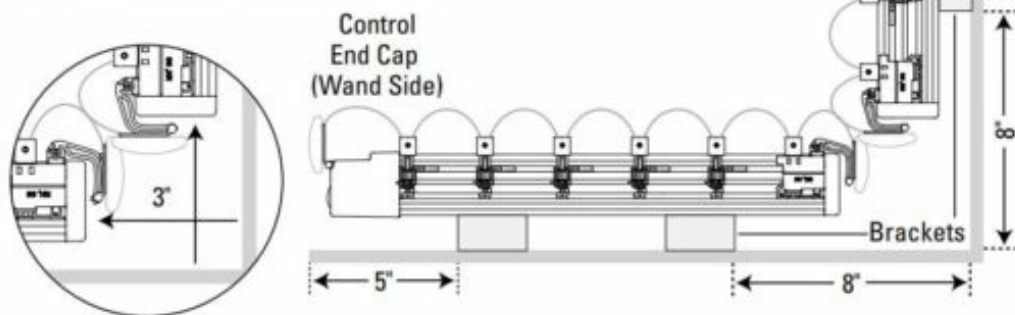


Bracket Locations — Corner and Bay Windows

- For bracket placement, mount the spacer blocks 8" from the corner.

IMPORTANT: The ends of the headrails should be located 3" from the corner.

- If additional spacer blocks or extension brackets are used, the installation brackets must be moved further away from the corner by the amount of added clearance.
 - The ends of the headrail must be moved further away from the corner by the same amount.
- For bay windows, first center and mount the middle sheer headrail.
 - Then mount the side sheers so that the abutting ends of the headrails are the same distance from the bay window angle as the ends of the middle sheer headrail.



NOTE: For shades with ordered width 18" or less, space the bracket on the control side as recommended and the remaining bracket anywhere in the headrail space available, while keeping the headrail 3" from the corner.

Install the Headrail

- Push up on the locking screws. This raises the locking tab and makes the headrail easier to install.
- The grooves on the back of the headrail are designed to snap into the locking tab on the installation bracket.
- Tilt the front of the headrail down so the bottom groove fits into the locking tab on each installation bracket.

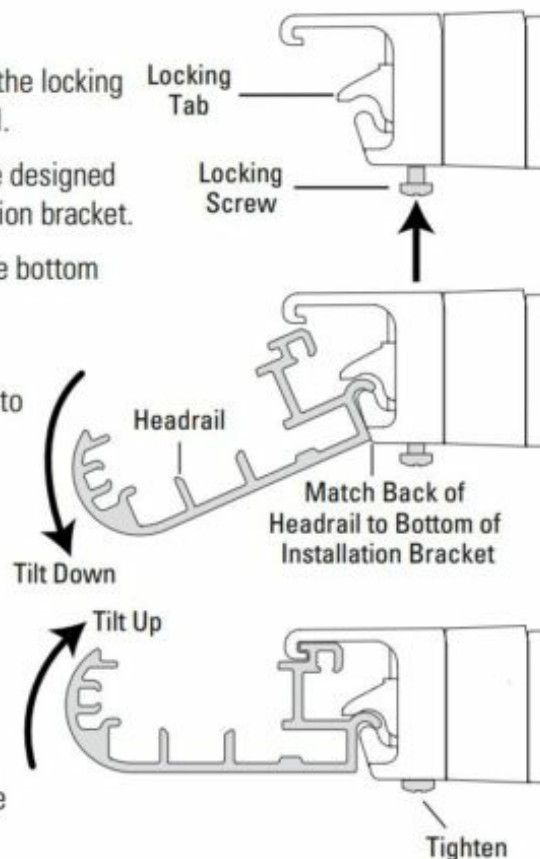
NOTE: Match the back of the headrail to the bottom of the installation bracket.

- With the bottom groove in place on all brackets, tilt the headrail up so the top groove fits into the top tabs on the installation brackets.

IMPORTANT: Make sure the headrail snaps into place and is secure in each installation bracket.

- Position/center the headrail and tighten the locking screws until snug, if necessary.

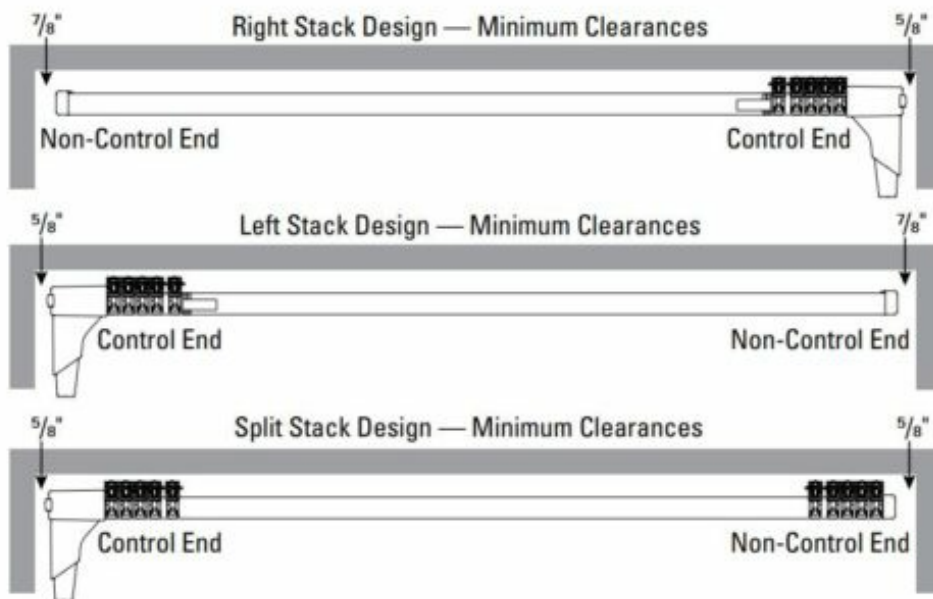
Do not overtighten.



Inside Mount and Wall-To-Wall Outside Mount Installations

- After the headrail is installed into the installation brackets, check the clearance at each end and make any necessary adjustments.

IMPORTANT: The recommended amount of clearance varies according to the control end and stack design, as shown below.

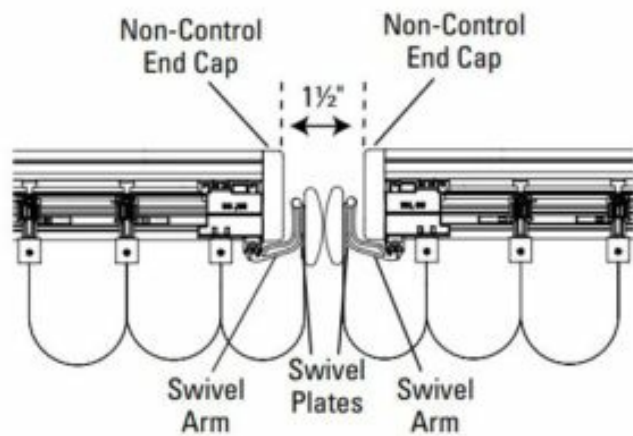


Side-by-Side (Abutted) Installations (Simulated Split Stack)

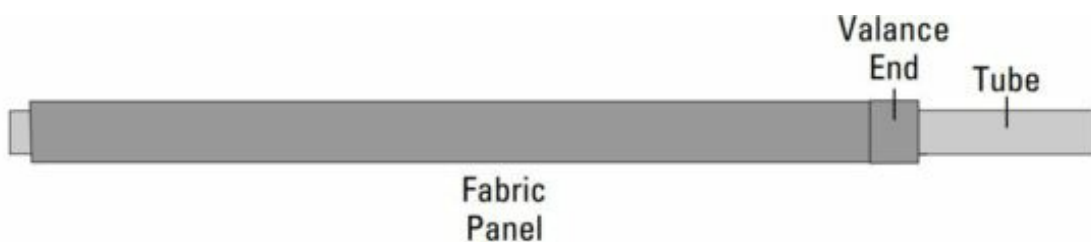
A simulated split stack (the fabric opens in the center) is two side stack systems installed with the non-control ends side-by-side.

- Adjust the headrails according to the illustration for proper swivel arm operation.

IMPORTANT: Be sure to measure the spacing from end cap to end cap, not from the swivel arms.



Attach the Fabric Panel(s)



Preparations

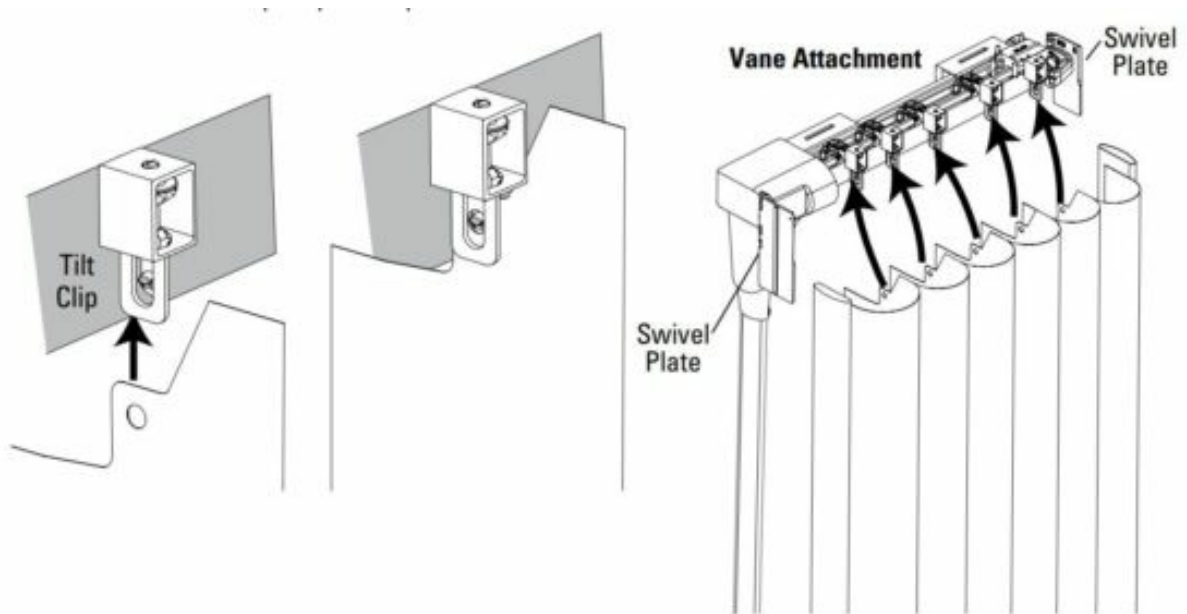
- Use the wand to rotate the tilt clips perpendicular to the headrail.
- Pull the cord or use the Traveling Wand™ to move the fabric carriers to the fully stacked position.
- Stand the tube on end on a clean surface with the valance at the top. Position the tube at the end of the headrail where the fabric stacks.
- If the tube is too long to stand on end, carefully and safely use a utility knife to trim the tube to an appropriate length. Do not unroll the fabric until you begin attaching the vanes to the tilt clips.

CAUTION: Be very careful when trimming the tube to avoid damaging the fabric in any way.

- Remove the protective wrapping from the fabric.

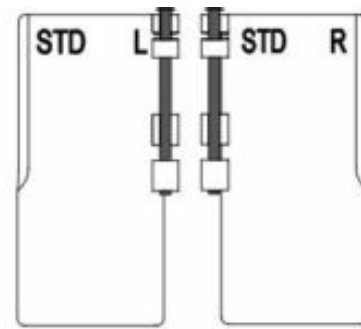
Attach the Vanes to the Tilt Clips

- Unroll the fabric to create enough slack to attach the first vane.
- To attach vanes, insert the vane attachment hole into the clip until it snaps securely in place.
 - Pull down gently on each vane to ensure that it is seated properly.
- Unroll the fabric as you clip the rest of the vanes into the tilt clips in sequence. Be careful not to skip any tilt clips or vanes.

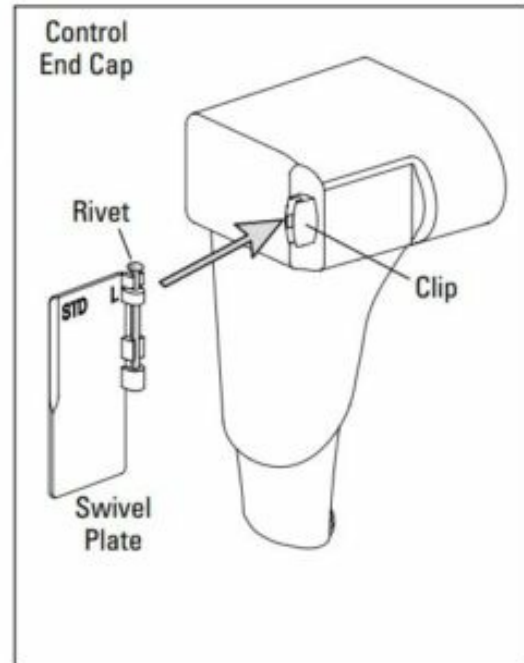


Swivel Plates

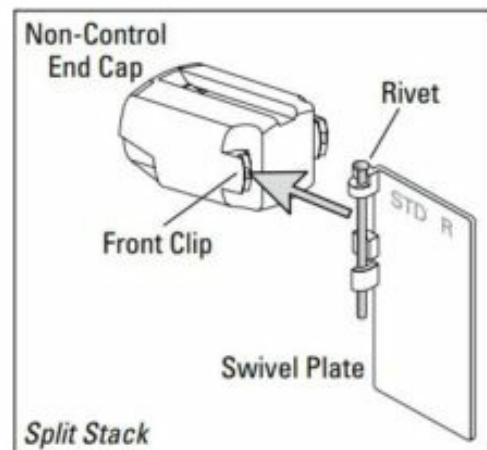
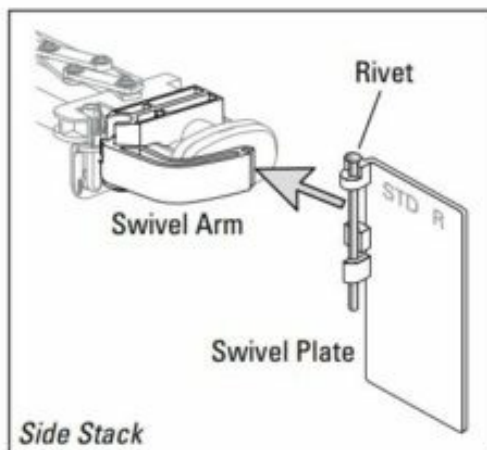
Swivel plates are right- and left-specific, marked by an R or an L. The swivel plates are packaged with the product's hardware.



- Snap the rivet on the swivel plate into the clip on the front of the control end cap. Swivel plates attached on the left will have **STD L** stamped on the top. Swivel plates attached on the right will have **STD R** on the top.



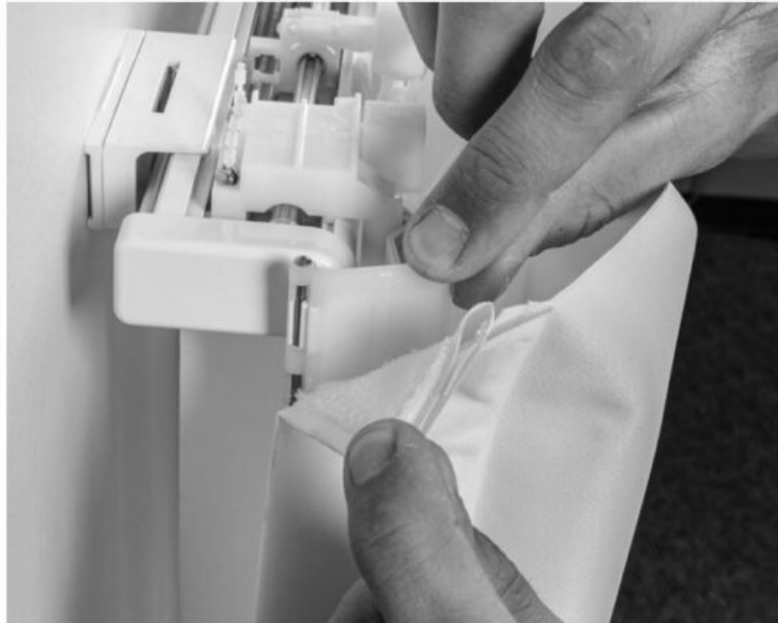
- Snap the rivet on the other swivel plate onto the swivel arm (side stack) or into the front clip on the non-control end cap (split stack). Swivel plates attached on the right will have **STD R** stamped on the top. Swivel plates attached on the left will have **STD L** on the top.



Attach the End Treatment(s) to the Swivel Plate(s)

- Hold the end treatment near the swivel plate at a height where the end vanes hang straight and the top of the end treatment is approximately 1/8" above the top of the swivel plate.
- Attach the end treatment by pressing it onto the swivel plate.
- If the end treatment is not hanging straight, separate the swivel plate from the end treatment and reposition it. Separate the swivel plate by pulling up on the end treatment while holding the swivel plate in place.

- Re-attach the end treatment. Repeat the adjustment as necessary.



OPERATION

Wand/Cord Only Operation (If Applicable)

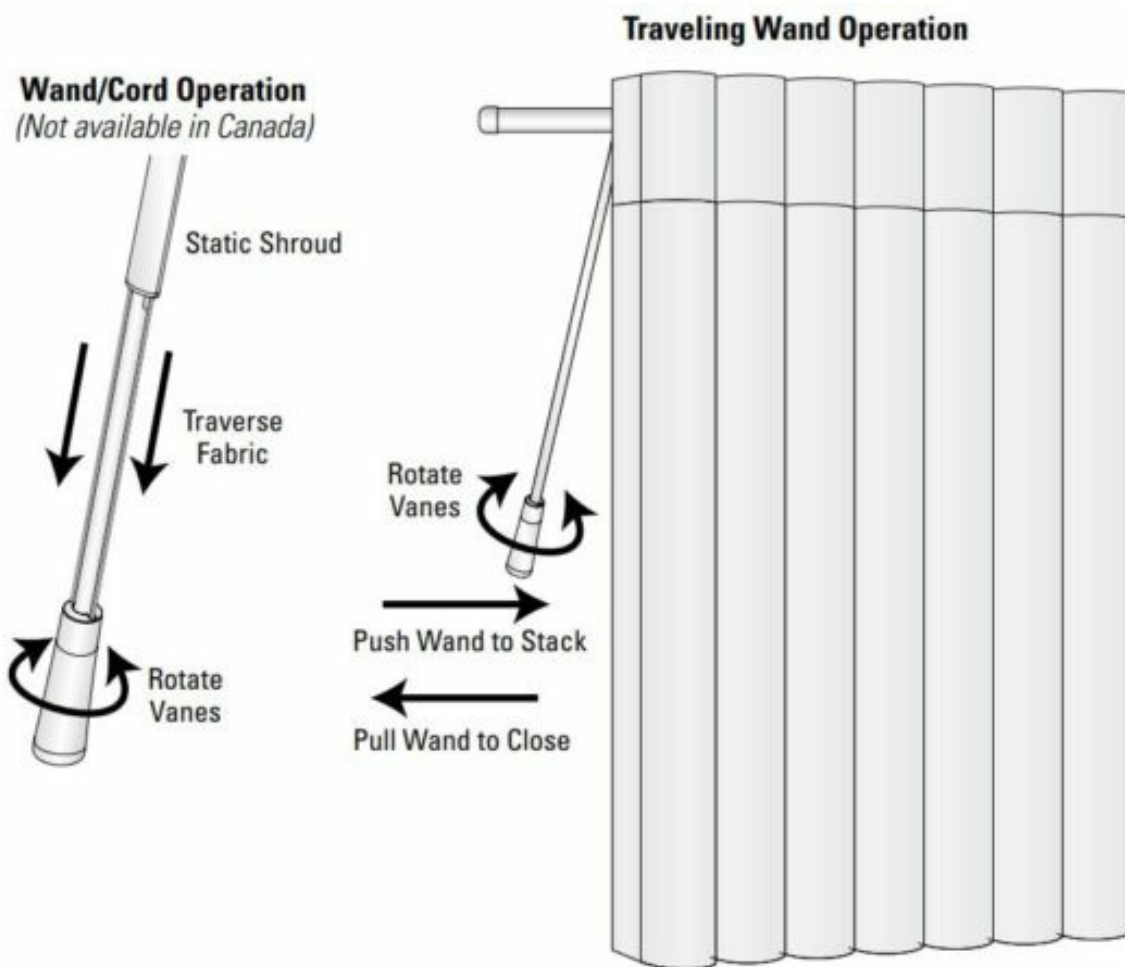
Traverse the Fabric

IMPORTANT: The vanes will traverse easiest when the vanes are open.

- Use the operating cord or Traveling Wand™ to traverse the fabric. Refer to the illustrations below.
- The fabric should move easily and not stick or jam at any point along the headrail.

Rotate the Vanes

- With the fabric fully traversed across the headrail, use the wand to rotate the vanes.
- The vanes can be rotated with the fabric fully traversed or partially traversed across the headrail. Use the handle on the bottom of the wand to rotate the vanes left and right.
- The vanes should be synchronized, opening and closing easily.



Wand/Cord with Concealed Control Operation (If Applicable)

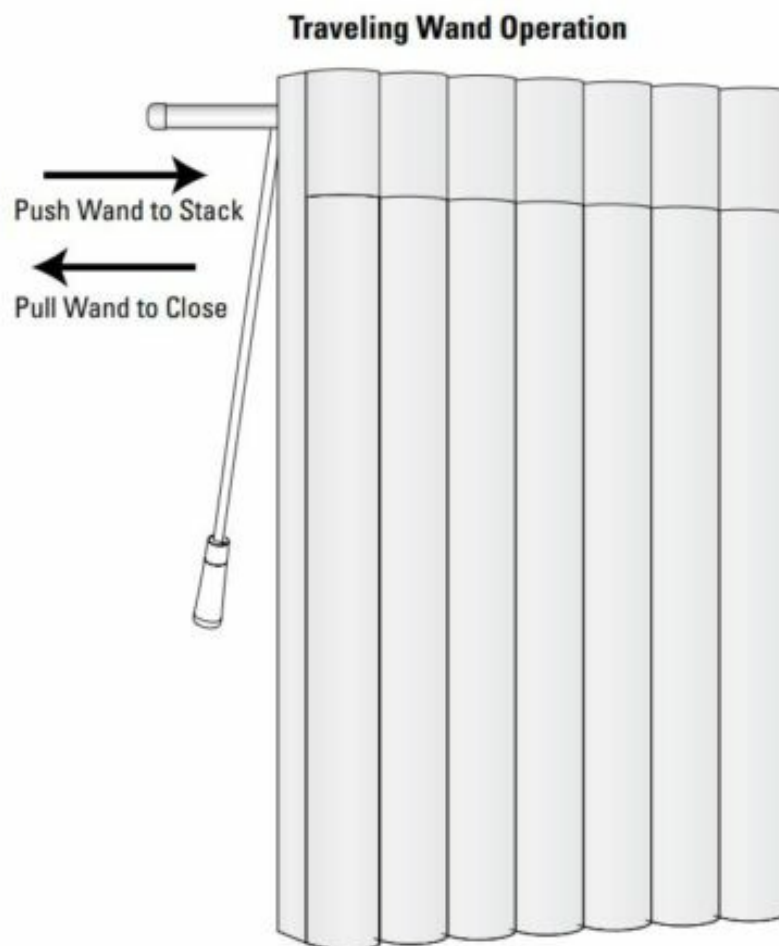
Traverse the Fabric

IMPORTANT: The vanes will traverse easiest when the vanes are open.

- Use the operating cord or Traveling Wand™ to traverse the fabric. Refer to the illustrations below.
- If equipped with cord cover, raise the sliding portion, to expose the operating cord, to traverse the fabric.
- The fabric should move easily and not stick or jam at any point along the headrail.
- Release cover when fabric is at desired location.

Rotate the Vanes

- With the fabric fully traversed across the headrail, use the wand to rotate the vanes.
- The vanes can be rotated with the fabric fully traversed or partially traversed across the headrail. Use the handle on the bottom of the wand to rotate the vanes left and right.
- The vanes should be synchronized, opening and closing easily.



TROUBLESHOOTING

Troubleshooting

■ Refer to the following troubleshooting procedures for specific solutions for your shade.
If questions remain, please contact Hunter Douglas Consumer Support at help.hunterdouglas.com.

Problem	The fabric does not traverse, or does not traverse easily.
Solution	Tilt the vanes to the fully opened position before traversing. Check that the installation brackets are level, their front edges are aligned, and there are no obstructions to the movement of the fabric (i.e., the cord is not caught in the brackets).
Problem	The fabric end treatment does not hang straight.
Solution	Separate the hook and loop strips. Reposition the end treatment on the swivel plate. Repeat as necessary until the end treatment hangs straight. See "Attach the End Treatment to the Swivel Plate(s)" on page "Attach the End Treatment(s) to the Swivel Plate(s)" on page 18.
Problem	The vanes do not rotate or they rotate incorrectly.
Solution	Check that the fabric is fully traversed. Check that there are no obstructions to the movement of the vanes. Replace protruding window cranks with T-cranks.
Problem	A vane does not hang correctly.
Solution	Check that the vane is completely inserted into the tilt clip. See "Attach the Vanes to the Tilt Clips" on page 16.
Problem	A vane is out of alignment.
Solution	Using the wand, first rotate the vanes all the way to one side and then all the way to the other. The vane(s) will automatically realign. Manually turn the tilt clip to align it with the remaining tilt clips.
Problem	The end treatment arm does not swing around the end cap.
Solution	On inside mounts, check that there is clearance between the end of the headrail and the window casement. See "Install the Headrail" on page 14.

Problem	The two fabric panels on a split stack sheer don't quite meet in the center.
Solution	While up to a ¼" gap is within product tolerances, you can usually ensure that the two lead vanes meet in the center by cupping them with clean hands and rounding them along the length of the fabric.



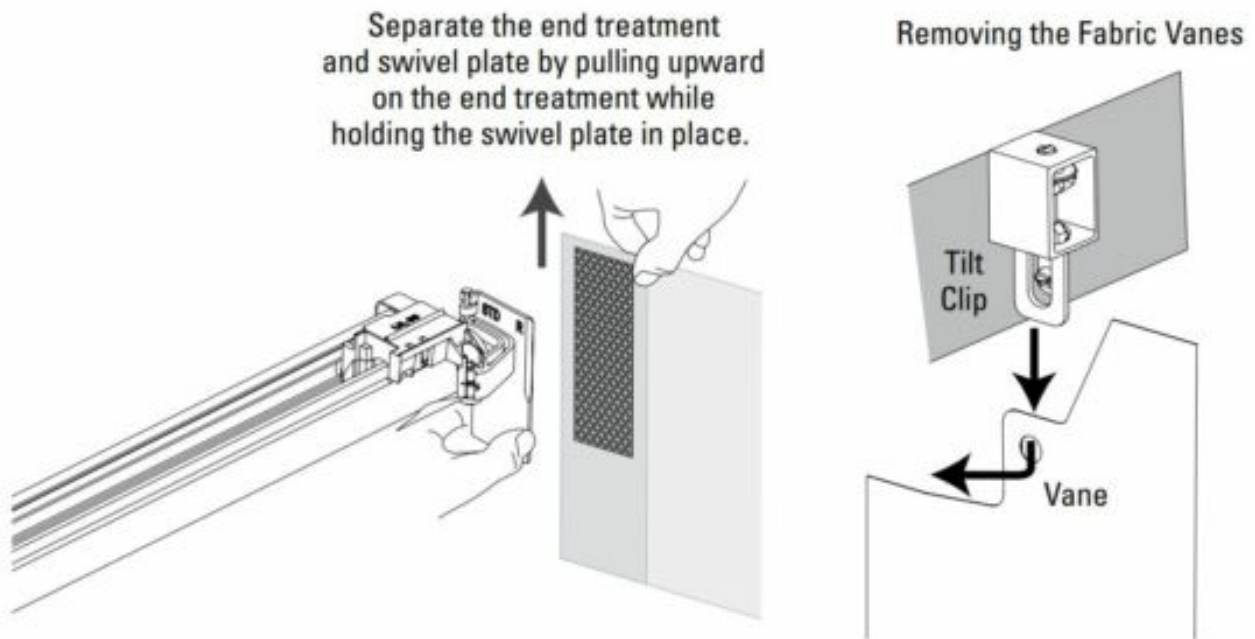
Removing the Fabric/Headrail

Should you need to remove your fabric or headrail, refer to the following instructions.

Remove the Fabric from the Headrail

IMPORTANT: Make sure you have clean hands or wear disposable gloves when handling Luminette® fabric. Select an area in the home where the fabric can be laid flat. To avoid wrinkling the fabric, do not fold the fabric or drape it over furniture.

- Traverse the fabric to the fully stacked position.
- Detach both end treatments from the ends of the headrail, as shown.



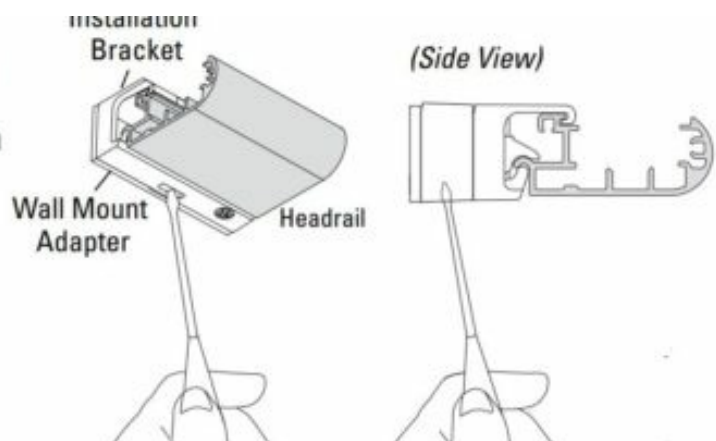
- Remove the fabric from each tilt clip. Hold the top of the vane near the polytab, and pull to the left.
- Lay the fabric flat on a clean surface with the vanes facing in the same direction.
- If the original tube is available, gently roll the fabric onto it, making sure the fabric stays straight. Do not roll the fabric too tightly.

Remove the Headrail and Installation Brackets from the Wall Adapters (IB/OB)

- After removing the fabric, use a flat blade screwdriver and push up into the opening at the bottom of the installation bracket at an angle.

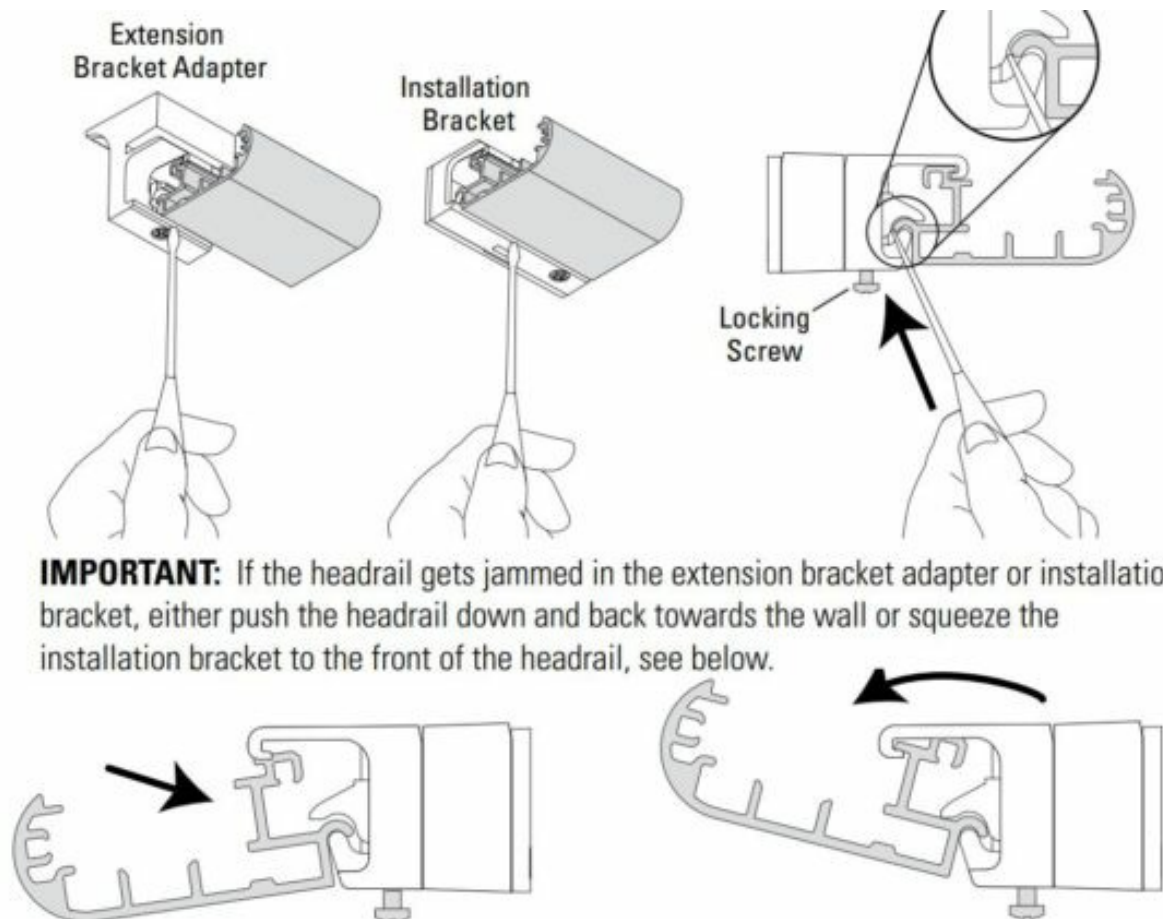
IMPORTANT: Do not push the screwdriver straight up into the opening at the installation bracket.

- Once the screwdriver is in the opening, push all the way up until the tab on the wall mount adapter releases.



Remove Extension Bracket Adapters or Installation Brackets from the Headrail

- After removing the fabric, use a 1/4" hex screwdriver and loosen the locking screws.
- Insert a flat blade screwdriver between the extension bracket adapter or installation bracket and the headrail as shown below.
- Push the screwdriver in all the way until the tip is behind the hook feature of the headrail, then pry the headrail against the adapter or bracket until the headrail is released.



IMPORTANT: If the headrail gets jammed in the extension bracket adapter or installation bracket, either push the headrail down and back towards the wall or squeeze the installation bracket to the front of the headrail, see below.

Cleaning Procedures

The fabric, valance, and vane fabric are 100% polyester. They are resilient, anti-static, and dust resistant. Periodic cleaning is recommended to help keep Luminette® Privacy Sheers looking like new. For all cleaning applications, fabrics should remain hanging to minimize handling, wrinkling, or puckering.

IMPORTANT: Disposable gloves should be worn when handling fabrics.

CAUTION: Keep all cleaning solutions away from the headrail system. Never immerse the headrail.

Routine Cleaning

- Use a feather duster for regular light dusting.
- For more thorough dust removal, a hand-held vacuum with low suction may be used.
When vacuuming, avoid pulling or stretching the fabric.
- Start in the upper left corner and work across the fabric using short horizontal strokes while steadying the fabric with your free hand. Each stroke should be approximately the width of two to three vanes. Do not use long horizontal or vertical strokes, as these actions will crease the fabric. Continue to the bottom of the fabric.

CAUTION: Do not use a brush attachment or rigorous vacuuming since either could distort the fabric.

Electrostatic Cleaning

CAUTION: Do not use electrostatic cleaning devices on any Luminette product.

Spot-Cleaning

To reduce the potential for permanent staining, spots should be treated and cleaned as soon as possible with a clothing stain pre-treatment solution.

- Apply the pre-treatment solution to a clean, white cloth.
- Support the fabric from behind using another clean, dry cloth. Clean the spot using a gentle blotting action. Avoid rubbing the fabric since any abrasive action may cause it to distort.
- Let the area air dry.
- After the area is dry, remove excess solution by blotting it with distilled or bottled water applied to another clean cloth.

Deep Cleaning

For deep cleaning, both injection/extraction and ultrasonic cleaning methods are recommended.

CAUTION: Do not dry clean Luminette fabrics.

Injection/Extraction Method

Professional injection/extraction cleaning injects a heated cleaning solution into the fabric and extracts the dirty solution in the same motion. This process is done in the home.

- Vacuum the fabric following the instructions under "Routine Cleaning" on the previous page, prior to the injection/extraction cleaning.
- Have your professional set and maintain their cleaning solution just below steaming.
- Make sure stains are pre-treated to maximize the benefits of cleaning.
- When cleaning the vanes from the back, use a 3" upholstery tool and start at the center of the fabric. Clean one vane at a time from top to bottom working out toward the edge of the fabric. Repeat for the other half of the fabric.

IMPORTANT: Both sides of each Luminette® room-darkening vane need to be cleaned.

This is not necessary on Luminette translucent vanes.

- When cleaning the face fabric from the front, close the vanes to the right and use a 4" upholstery tool. Start in the upper left corner, and using short, horizontal strokes (about the width of three vanes), move across the fabric. Clean from the top to the bottom.
- Allow the fabric to dry in the fully traversed position with the vanes opened.
- Steam out any wrinkles.

NOTE: Injection/Extraction is not recommended for Ella™ fabric.

Ultrasonic Method

Professional ultrasonic cleaning is a process in which the fabric is inserted into a tank of cleaning solution and then subjected to high frequency vibrations. Dirt is loosened from the fabric and carried away in the cleaning solution. This process is done outside the home.

- Ensure the supplier's ultrasonic tank is long enough to accommodate the full length of the fabric without folding the fabric or vanes.

- Ensure the fabrics are rolled onto a tube when being transported to and from the home.
This reduces the chance of wrinkling and damage.
- Specify water that does not exceed 90° F throughout the process.
CAUTION: If water temperatures exceed 90° F, oxidation will damage the roomdarkening vanes of Luminette room-darkening fabrics.
- Make sure stains are pre-treated to maximize the benefits of cleaning.
- Hang fabrics immediately after cleaning with the vanes open and the loops evenly spaced.
Allow the fabric to drip dry completely.

Wrinkle and Crease Removal

The steaming methods described below can be used to help minimize hard wrinkles or creases.

NOTE: Puckers cannot be eliminated with steaming.

Hand Method

- Rotate vanes to the fully opened position.
- Apply warm distilled or bottled water to a clean, white cloth.
- Support the fabric from behind using another clean, dry cloth.
- Blot the wrinkle or creased area with the wet cloth.
- Let the area air dry.

Steam Machine Method

- Rotate vanes to the fully opened position.
- Steam from the back side of the fabric whenever possible. Set the steamer to its lowest possible setting, not to exceed 212° F (100° C).
- The steaming unit should never directly touch the fabric. Hold the wand 2" to 3" away from the fabric.
- Use slow, continuous vertical movements. Begin at the top of the fabric and work your way down.
- Let the area air dry.

A Note About Textiles

As with all textiles, Luminette® fabrics are subject to some variations.

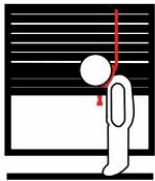
- The fabric will change as its position changes.
- Minor wrinkles, puckers, or other variations can appear and are inherent to this textile product.
- Such variations, like those just mentioned, are normal, acceptable quality.

Additional Product Enhancements

- Luminette face fabric is available by the yard in widths up to 123", for creating such accessories as top and side treatments, specialty shapes, table rounds, and bed skirts.
- Add coordinating Silhouette® Window Shadings and Pirouette® Window Shadings where applicable. The Whole House Solution™ program lists coordinating colors to make it easy to order these window fashions for installation in the same room with Luminette fabrics. Contact your dealer for additional information.

CHILD SAFETY

WARNING



Products with a Damaged, Loose, or Missing Tension Device Pose a Strangulation Risk to Children.

This Window Blind is equipped with a Tension Device

- Remove from use and repair or replace if tension device is damaged, loose, or missing
- Tension device must be securely attached to wall or floor
- Children can climb on furniture to reach cords

Fasteners provided with tension device may not be appropriate for all mounting surfaces

Use appropriate anchors for mounting surface conditions

- Tag to be removed only by end-user



NOTE: The warning labels on the bottom rails of corded window coverings contain important safety information. These warning labels are designed to be permanent, in accordance with the industry's safety standards, and must not be removed.

LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at [800-789-0331](tel:800-789-0331) or visit hunterdouglas.com. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

COVERED

BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship, or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

NOT COVERED

BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear .
- Abuse, accidents, misuse, or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning, or maintenance.
- Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit hunterdouglas.com for additional warranty information, frequently asked questions, and access to service locations.
3. Contact Hunter Douglas at [800-789-0331](tel:800-789-0331) for technical support, certain parts free of charge, for assistance in obtaining warranty service, or for further explanation of our warranty.

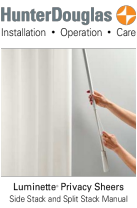
NOTE: In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost, or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.



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References

- [Hunter Douglas Blinds Shades | Official Hunter Douglas Site](#)
- [User Manual](#)

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