



Charging your device – Huawei Mate 10

[Home](#) » [Huawei](#) » Charging your device – Huawei Mate 10 [!\[\]\(666e09182d4cd268646ea700ea60dcdf_img.jpg\)](#)

Charging your device:

Your device displays a low battery warning when the battery is nearly empty. Charge your device immediately to prevent it from switching off automatically.

Using a charger to charge your device

Connect your device to a socket using the factory-provided charger and USB cable.

- If your device does not respond when you press the power button, the battery is probably empty. Charge your battery for at least 10 minutes (use the charger that came with your device), and then restart your device.
- Your device automatically conducts a safety check when you connect it to a charger or other devices. If your device detects that the USB port is wet, it will automatically stop charging and display a safety message. If this message is displayed, unplug the USB cable from your device and allow the USB port to dry out completely to avoid damaging your device or battery.

Using a USB port to charge your device

If you do not have access to a charger, you can charge your device by connecting it to a computer with a USB cable.

- When you use a USB cable to connect your device to a computer or another device, **Allow access to device data?** will be displayed in a popup dialog.
- Touch **No, charge only**.

If another USB connection mode has been selected, swipe down from the status bar to open the notification panel. Touch **File transfer via USB**, and then select **Charge only**.

Safety information

- Only use genuine Huawei batteries, chargers, and USB cables to charge your device. Third-party accessories are a potential safety hazard and may impair your device's performance.
- You can recharge your battery many times, but all batteries have a limited lifespan. If you notice a significant deterioration in your device's battery life, purchase a genuine Huawei replacement battery. Do not attempt to remove built-in batteries. If your device has a built-in battery, contact an authorized Huawei service center for a replacement. If the battery is removable, replace it with a genuine Huawei battery.
- Your device may become warm after prolonged use or when exposed to high ambient temperatures. If your device becomes hot to the touch, stop charging it and disable unnecessary features. Place your device in a cool

location and allow it to cool down to room temperature. Avoid touching the surface of your device for prolonged periods when it becomes hot.

- Charging times may vary depending on the ambient temperature and the remaining battery level.
- Avoid using your device when it is charging. Do not cover your device or the charger. For more information on charging and battery care, visit <http://consumer.huawei.com/> and search for your device's user guide.

Status indicator	Battery icon	Battery status
Blinking or steady red		Less than 4% remaining
Red		Charging, less than 10% remaining
Orange		Charging, 10–90% remaining
Green		Charging, at least 90% remaining. If 100% is displayed next to the battery icon in the status bar, or a charging complete message is displayed on the lock screen, this indicates that charging is complete.

Questions about your Huawei Mate 10? Post in the comments!

[Huawei Mate 10 Manual \[PDF\]](#)

[Manuals+](#)