

HQTELECOM

**HQTELECOM HQ-SE-C2
Outgoing Call Blocker
with Allow and
Disallow Memories**



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HQTELECOM HQ-SE-C2 Outgoing Call Blocker with Allow and Disallow Memories



Product Information

Specifications:

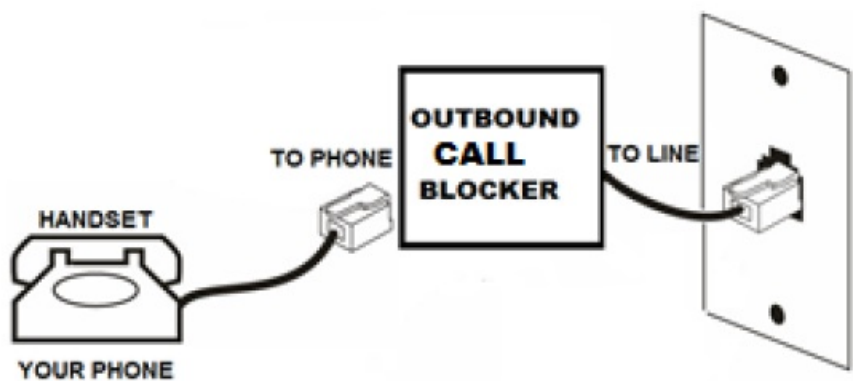
- Model: HQ-SE-C2
- Function: Outgoing Call Blocker with Allow & Disallow Memories
- Website for Updates & Safety Instructions: hqtelecom.com
- Default Security Pass Code: 54321*

Product Usage Instructions

Installation:

Please connect the Call Blocker as shown in the diagram.

Note: Terminals on the blocker are reversible (PHONE & LINE).



Programming:

After installing it, lift off the handset connected to the PHONE port of the device and use the dial-pad to program your device as shown below.

IMPORTANT NOTE ABOUT BLOCKING 911 CALLS: Many local phone systems within the US will automatically route 91X and even 9XX calls to 911.

To DISALLOW numbers, 911, area codes, and prefixes: #0* (wait to hear beep) 05 (beep) Enter Disallow-number ## (2 beeps) hang up	Example 1: Program it to block 911 calls: #0* (beep) 05 (beep) 911## (beep, beep) hang up Example 2: Block all 91X calls starting with 91x: #0* (beep) 05 (beep) 91* ## (beep, beep) hang up Example 3: Block all 9XX calls starting with 9: #0* (beep) 05 (beep) 9** ## (beep, beep) hang up Example 4: Block all 10-digit calls starting with 305-xxx-xxxx: #0* (beep) 05 (beep) 305***** ## (beep, beep) hang up Note: You will need to enter * x times as a wild card depending the # of digits you want to block. IMPORTANT: PLEASE IGNORE ALL ERROR MESSAGES YOU HEAR FROM YOUR PHONE COMPANY WHILE PROGRAMMING THIS DEVICE.
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<p>To ALLOW numbers, area codes, and prefixes. #0* (beep) 08 (beep) Enter Allow-number ## (2 beeps) hang-up</p>	<p>By default all numbers are allowed. So, if you want to program this device to only ALLOW certain numbers (prefixes or area codes), you first need to DISALLOW it (using function code 05 as shown above). For example, you can DISALLOW all calls starting with 305 (using the 05 function code as shown above). Then use function 08 to ALLOW calls to prefix within 305-558-xxxx or specific numbers within area code 305 e.g. 305-558-5577.</p>
<p>Restore factory defaults #0* (beep) 88 (beep) ## (beep, beep) hang up</p>	<p>Use these instructions in case you need to reset the lists of allowed & disallowed numbers you have entered. Important: If you changed the programming pass code and cannot remember it, or the memory has been corrupted and cannot enter programming mode, refer to Hardware reset instructions (below).</p>

Blocking Numbers:

To disallow numbers:

- Follow the examples provided in the manual to block specific numbers or prefixes.
- Remember to ignore error messages from your phone company while programming.

Allowing Numbers:

To allow specific numbers or prefixes:

- First, disallow the numbers using function code 05.
- Then, use function code 08 to allow calls from specific numbers or prefixes.

Restoring Factory Defaults:

If you need to reset the lists of allowed & disallowed numbers:

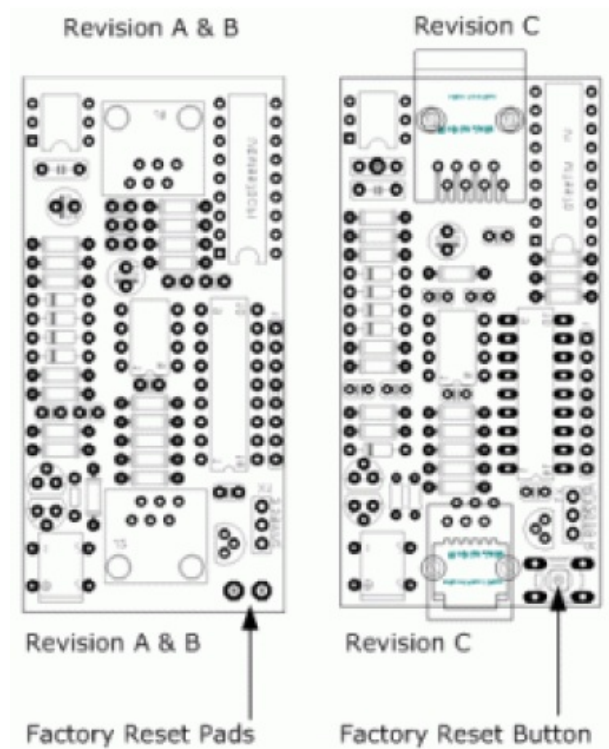
- Follow the instructions provided in the manual to restore factory defaults.
- In case of a forgotten passcode or memory corruption, refer to Hardware reset instructions.

Hardware Reset

If you lose or forget your own security pass code (default as 54321*), you will need to follow the instructions below:

Preparation: You will need to open the black enclosure with a thin flat-headed screwdriver. You will also need a piece of metal to make contact with the two terminals as described below.

Circuit Diagrams



Revision A & B

- Step 1 – Short the two reset pads together with something metallic.
- Step 2 – While shorting the two pads take the telephone handset off hook and wait one second, then remove the short.
- Step 3 – You should hear two beeps through the telephone handset confirming that the unit has been defaulted.

Revision C

- Step 1 – Press and hold the factory reset button.
- Step 2 – While holding the button down take the telephone handset off hook and wait one second, then release the button.
- Step 3 – You should hear two beeps through the telephone handset confirming that the unit has been defaulted.

Frequently Asked Questions (FAQ)

• **Q: How can I reset the device if I forget my passcode?**

A: Refer to the Hardware Reset Instructions section in the manual for step-by-step guidance on resetting the device.


• **Q: Can I block specific area codes with this call blocker?**

A: Yes, you can block specific area codes and numbers by following the programming instructions provided.

UPDATES & SAFETY INSTRUCTIONS:

Please refer to hqtelecom.com for the latest updates and safety instructions about this outgoing phone blocker. For support or answers to FAQs, please visit <https://www.hqtelecom.com>

Documents / Resources

	<p>HQTELECOM HQ-SE-C2 Outgoing Call Blocker with Allow and Disallow Memories [pdf] HQ-SE-C2 Outgoing Call Blocker with Allow and Disallow Memories, HQ-SE-C2, Outgoing Call Blocker with Allow and Disallow Memories, Blocker with Allow and Disallow Memories, Allow and Disallow Memories, Disallow Memories</p>
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References

-  [HQ Telecom: Telephones, UV Lights, Call Blockers & More – HQTELECOM.com](#)
-  [HQ Telecom: Telephones, UV Lights, Call Blockers & More – HQTELECOM.com](#)
-  [HQ Telecom: Telephones, UV Lights, Call Blockers & More – HQTELECOM.com](#)
-  [HQ Telecom: Telephones, UV Lights, Call Blockers & More – HQTELECOM.com](#)
- [User Manual](#)

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