

HQTELECOM
HQ-3232B-911 Call
Re Router



HQTelecom HQ-3232B-911 Call Re Router Instruction Manual

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HQTelecom HQ-3232B-911 Call Re Router

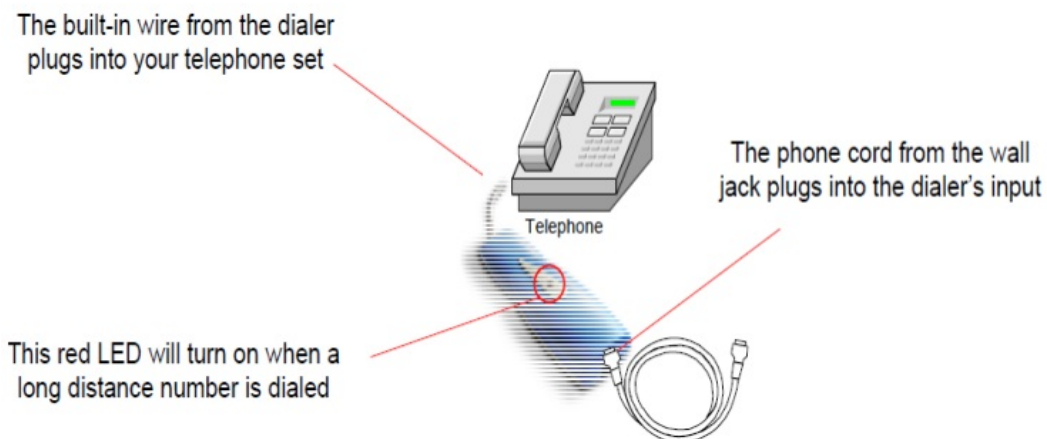


Congratulations on your purchase of HQTelecom's 911 Call Re-router model HQ-3232B-911. Please read below to install and set up your device. Please visit <https://www.hqtelecom.com/autodialer> for additional support on this product. Also, please visit the FAQs for this Auto Dialer / Call Router product (model: HQ3232B).

Installation

1. Plug your telephone line phone jack into the LINE socket on the 911-Call-Re-Router device.
2. Plug the cable from the 911-CallRe-Router device's pigtail into your telephone handset.

LED Indicator: turns on whenever auto-dialer is programming and turns off when the phone hangs up or the call is through.



Initial Setup / Programming

Follow the steps below to re-route calls from A to B:

- **Step 1:** * * * 8888 – Wait for the BEEP sound (Tip: Ignore all other sounds e.g. busy, dial tone, etc)
- **Step 2:** * 01 * 1 * B ** – Wait for BEEP sound
- **Step 3:** * 03 * 1 * A ** – Wait for BEEP sound

- **Step 4:** * 15 * A ** – Wait for BEEP sound
- **Step 5:** * 18 * 1234567890 ** – Wait for BEEP sound hangup

Note: Phone numbers A or B could be any string of digits from 1 to 16 digits, including #. e.g. A = 911, B= any 10-digit phone number.

Basic function settings

When the device is being configured, certain tones will be generated. A single “BEEP” sound means the command entered is good, but a double “BEEP” sound means the command entered is bad / rejected.

System reset

To reset the dialer for the factory default value, use*00**.

For example: pick up the phone and enter:

- **Step 1:** ***8888 Wait for the “BEEP” sound, and log in to the system.
- **Step 2:** *00** Wait for the “BEEP” sound, and hang up.

Notice: Please be careful when using this function, as it will eliminate all the set configurations and restore the system to the default status.

Product Specifications

- **Model:** HQ-3232B-911
- **Manufacturer:** HQTelecom
- **Function:** 911 Call Re-Router
- **Support:** <https://www.hqtelecom.com/autodialer>

Frequently Asked Questions

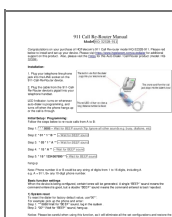
Q: How do I change the programmed call routing settings?

A: To change call routing settings, follow the programming steps outlined in the manual. Be sure to input the correct phone numbers for A and B.

Q: What should I do if the LED indicator does not turn on during programming?


A: Ensure that all connections are properly set up and that the device is receiving power. If issues persist, refer to the troubleshooting section of the manual or contact customer support.

Documents / Resources



[HQTelecom HQ-3232B-911 Call Re Router](#) [pdf] Instruction Manual
HQ-3232B-911, HQ-3232B-911 Call Re Router, Call Re Router, Router

References

-  [Auto Dialer /Call Router \(Product Code: HQ-3232B\) : Support Help Desk / FAQs / Blog](#)
- [User Manual](#)

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