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HQ TELECOM
HQ
TELECOM
HQ-3232B
Call Re
Router

HQ TELECOM HQ-3232B Call Re Router Instructions

Contents

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HQ TELECOM HQ-3232B Call Re Router

Product Information

Specifications

- **Model:** HQ-3232B
- **Brand:** HQTelecom
- **Product Name:** Call Re-Router

Product Usage Instructions

Installation

1. Unpack the Call Re-router model HQ-3232B from the packaging.
2. Identify a suitable location to place the device near your telephone setup.
3. Connect the Call Re-router to your telephone system following the provided user manual.
4. Ensure all connections are secure and the device is powered on.

Programming

1. Access the programming menu as per the instructions in the user manual.
2. Set up call routing preferences based on your requirements.
3. Save your settings and test the device to ensure proper functionality.

Frequently Asked Questions (FAQ)

- **Q: Where can I find additional support for the HQ-3232B Call Re-router?**
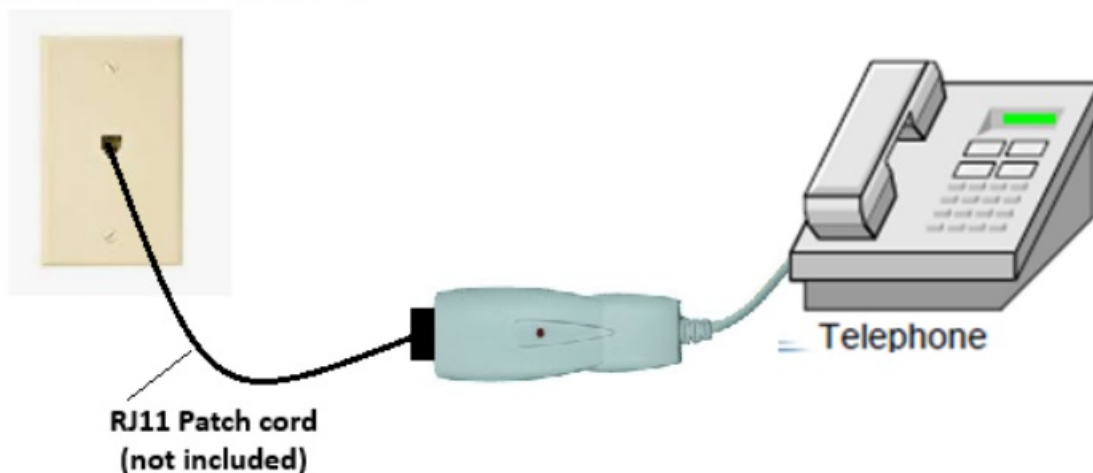
  A: For additional support, please visit **HQTelecom's official website**.
- **Q: How can I access FAQs specific to the HQ 3232B model?**

  A: You can find FAQs for the Call Router product (model: HQ 3232B) by visiting the Support section on HQTelecom's website.

Congratulations on your purchase of HQTelecom's Call Re-router model HQ-3232B. Please read below to learn how to install and program your device.

Phone line (Wallplate or modem)

RJ11 Patch cord
(not included)

Telephone

Installation

1. Unplug your telephone cable (e.g. RJ11 patch cable) from your existing telephone and plug it into the RJ11 socket on Call Re-Router device labeled (To Line).
   Note: Please make sure this telephone cable connects to your Wall Jack or Modem on the other end.
2. Plug the Call Re-Router pigtail (RJ11 male plug) into your existing telephone's RJ11 Socket (built-in your phone). Please refer to the diagram above for visual details.

Programming

Follow the steps below to re-route calls from As to B:

1. Step 1: * * * 8888 – Wait for BEEP sound (Tip: Ignore all other sounds e.g. busy, dialtone, etc)
2. Step 2: * 01 * 1 * B ** – Wait for BEEP sound
3. Step 3: * 03 * 1 * A1 * A2 * A3 * A4 * A5 ** – Wait for BEEP sound
4. Step 4: * 18 * 1234567890 ** – Wait for BEEP sound
5. Step 5. Hangup

Where A1 – A5 and B can be any string of digits from 1 to 16 digits, including #. e.g. A = 911, B= any 10-digit phone number. A2 – A5 are optional (not required).
Important: When the device is being programmed, certain tones will be generated. A single "BEEP" sound means the command entered is good, but a double "BEEP" sound means the command entered is bad / rejected.

Device Factory Reset

To reset the Call Re-Router for factory default values (no re-routing), follow these steps:

1. Step 1: ***8888 Wait for "BEEP" sound, log in the system.
2. Step 2: *00** Wait for "BEEP" sound, hang up.

Please visit **https://www.hqtelecom.com** for additional support on this product. Also, please visit Support to find FAQs for this Call Router product (model: HQ 3232B).

Documents / Resources

HQ TELECOM HQ-3232B Call Re Router [pdf] Instructions
HQ-3232B, HQ-3232B Call Re Router, Call Re Router, Re Router, Router

References

- **HQ Telecom: Telephones, UV Lights, Call Blockers & More – HQTELECOM.com**
- **HQ Telecom: Telephones, UV Lights, Call Blockers & More – HQTELECOM.com**
- **User Manual**