



HPRT MT620 Mobile Printer User Guide

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HPRT MT620 Mobile Printer



Specifications:

- Brand: HPRT
- Model: MT620
- Interface: USB, Bluetooth
- Power Source: Battery
- Print Technology: Thermal printing
- Operating Temperature: 0~40 degrees Celsius
- Paper Type: Thermal paper

Product Usage Instructions

Installing Print Paper:

1. Open the top cover by pulling the cover-opening button.
2. Adjust the separator according to the paper width.
3. Ensure the top cover is closed securely.
4. Insert the thermal paper face up into the paper inlet for automatic feeding.

Power On:

1. To power on, hold down the power button for 3 seconds.

Printing Wirelessly from Mobile Phone:

1. Download the HPRT App by scanning the provided QR code.
2. To turn off the printer, also hold down the power button for 3 seconds.

Printing from PC:

1. Connect the printer to the PC via USB cable.
2. Download and install the printer driver from the HPRT website.
3. Select the document on the PC and print using the HPRT MT620 printer.

Battery Charging:

1. When the operational status LED flashes red quickly, use the USB cable for charging.
2. Avoid automatic shutdown by charging when the battery is low.

Precautions:

- Operate in temperatures between 0~40 degrees Celsius for optimal performance.
- Use official HPRT thermal paper for best printing results.
- Avoid touching the heated printer head during printing.
- Avoid pulling out paper forcefully to prevent damage to the printer.

FAQ:

• Q: What should I do if the LED indicators show an error status?

A: If you encounter error LED indications, refer to the user manual for specific troubleshooting steps corresponding to each indicator's status.

• Q: Can I use any thermal paper with this printer?

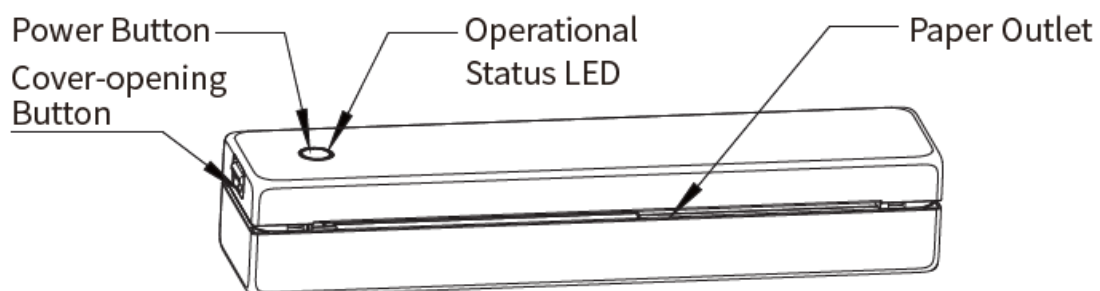
A: For optimal printing quality, it is recommended to use HPRT official thermal paper with this printer.

• Q: How do I know when to charge the battery?

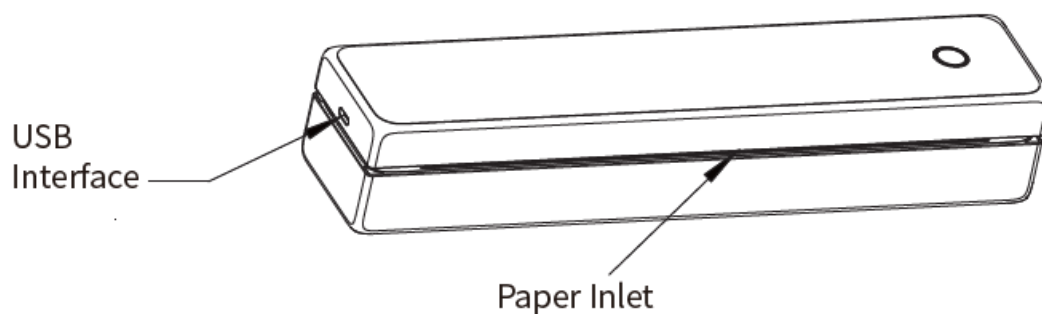
A: The operational status LED will flash rapidly with a red light when the battery is low, indicating that it's time to charge the battery using the provided USB cable.

Product Introduction

Front View:



Rear View:



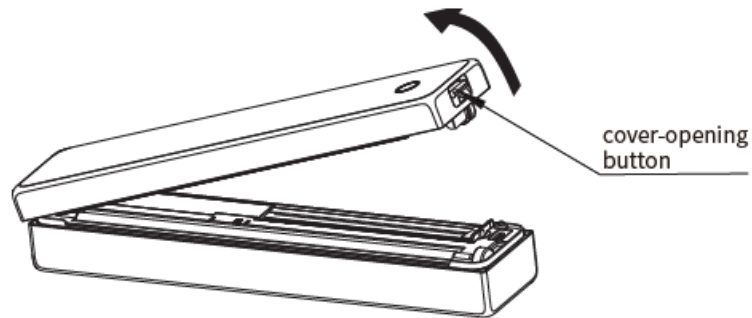
Accessories



Install the print paper

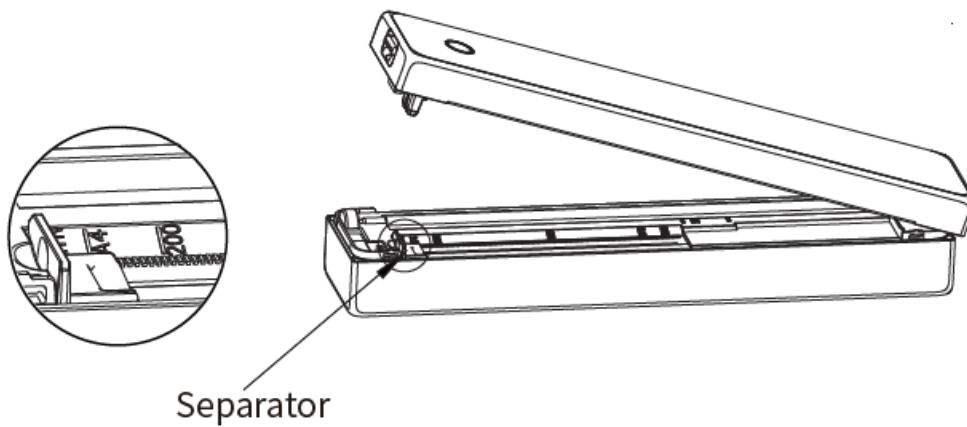
Open the top cover

Pull the cover-opening button up and open the top cover.



Adjust Separator

Pull the Separator Please adjust the separator according to the paper width.



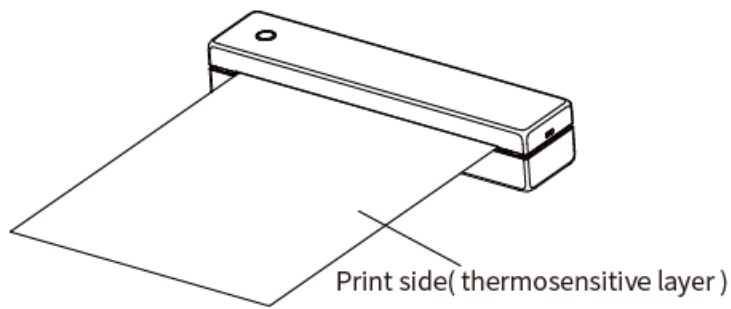
Close the top cover

Make sure the top cover is closed in place.



Put in the printing paper

Put the Thermal paper face up into the paper inlet, and the paper will enter the paper automatically.

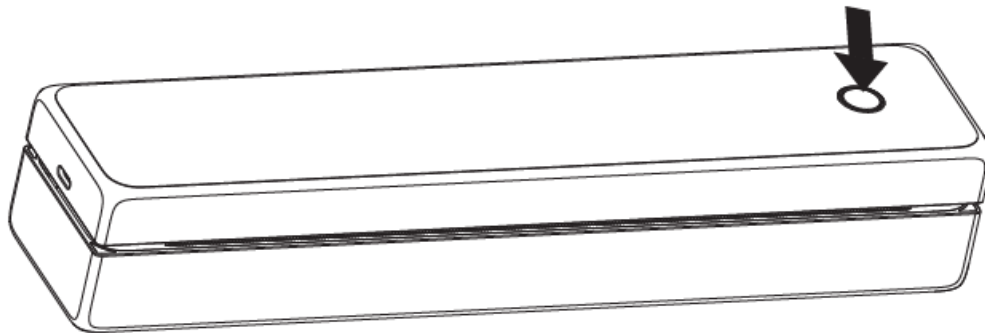


Please use HPRT official thermal paper for a better printing experience.

Power On

Power on

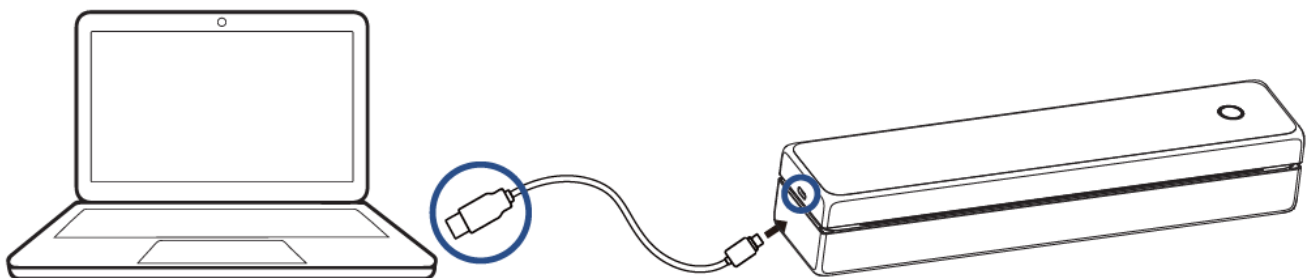
Hold down the power button for 3 seconds to start the printer.



To turn off the printer, also hold down the power button for 3 seconds.

Printing from PC

1. Connect one side of the USB cable to the PC and the other side to the printer.
2. Turn on the printer.
3. Download the printer driver from the website: <https://www.hpert.com/HPRT-MT620>
And then install it on the PC.
4. Choose the document you want to print from the PC and print it via printer "HPRT MT620".



Printing Wirelessly from Mobile Phone

Download App

Scan the QR code below to download App.



Connect with the printer

Turn on the Bluetooth on the phone, open the App, click “Connect printer”, and “Connect” with “MT620-xxxx”.

Print

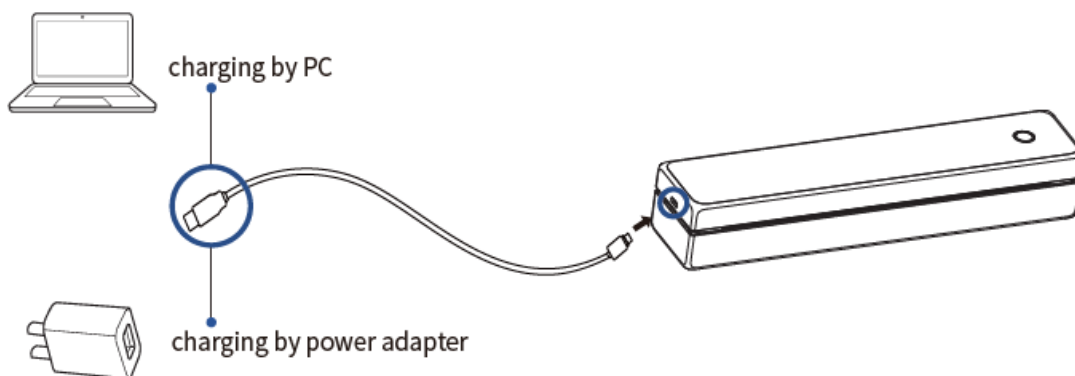
1. Open the document you want to print, and copy/share it to App. Or select document printing on the App home page .
2. Adjust it in the print preview, and click the print icon on the top right corner to print.



Note: App operation shall be subject to the latest version.

Battery Charging

When the battery is low, the operational status LED will flash (red light flashes quickly). Please use the matching USB cable to charge in time. If you continue printing, the printer may shut down automatically.



Precautions

1. The best operating temperature is 0°C~40°C, if the environmental temperature is too low or too high, the print quality may be affected.
2. Please do not use the unofficial paper roll to ensure the print quality.
3. During printing, the printer head will heat up, do not touch it to avoid burns.
4. Do not pull out the paper by force during printing, or else it may damage the printer.

LED Indicator Definitions

Error Status

Status	LED Indicator
Voltage/Battery is too low	Red LED flashes rapidly
Print head temperature is too high	Red LED flashes rapidly
Out of paper/paper jam/ abnormal paper loading	Red LED flashes slowly
Printer cover is not closed	Red LED is lighting

Printer Status

Status	LED Indicator
Printing	White LED flashes slowly
fireware is updating	Alternating red, green and blue lights indicator is flashing

Connection status

Status	LED Indicator
In Bluetooth connection	White LED is lighting
Bluetooth data receiving	White LED flashes rapidly
In USB connection	Green LED is lighting
USB data receiving	Green LED flashes rapidly
No connection currently	Blue LED is lighting

Charging status

Status	LED Indicator
Battery charging (on/off)	Green LED flashes slowly
Battery charging (printing)	White LED flashes slowly
Full charge on boot	Display based on connection status
Full charge on shutdown	Light off

Product Parameters

- Product Name: Mobile Printer
- Product Model: MT620
- Battery Parameter:7.4V, 2000mAh
- Dimensions 266 x 55 x 47mm
- Weight: About 0.5kg (without accessories)

- Operating Temperature: 0°C~40°C

Note: The illustrations of products, accessories, and user interface in the manual are for reference only. Due to product innovation and upgrade, the actual product may differ slightly from the illustrations, please refer to the actual product.

FCC WARNING

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

FCC ID: 2AUTE-8DT24J

Please Scan QR Code to Get 24h After-sales Technical Support Service



Search "HPRT Official" on YouTube to Get Instruction Videos



HPRT YouTube Website

Search “HPRT Official ”on Facebook to Get Extra Consumables of Printer



HPRT Facebook Website

Xiamen Hanin Co., Ltd.

- E-mail: support@hpert.com
- Web: www.hpertprinter.com

Documents / Resources

	HPRT MT620 Mobile Printer [pdf] User Guide MT620, MT620 Mobile Printer, Mobile Printer, Printer
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References

-  [Mini Label Printer, A4 Thermal Printer, Home A4 Printer Suppliers - Xiamen Hanin Co.,Ltd.](#)
- [User Manual](#)

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