



HPRT 2TS24E  
Portable Photo  
Printer



# HPRT 2TS24E Portable Photo Printer Instruction Manual

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**HPRT 2TS24E Portable Photo Printer**



## Specifications

- **Product Name:** Portable Photo Printer
- **Printer Model:** HCP-2TS24E
- **Dimensions:** 151\*97\*63mm
- **Weight:** Bare machine 410g
- **Print Method:** Thermal Dye Sublimation
- **Print Size:** 54\*86mm
- **Print Resolution:** 300dpi
- **Battery Capacity:** 1150mA
- **Charging Interface:** 5V / 2A type-C Interface
- **Operating Temperature:** 5~35°C

## Product Usage Instructions

### Consumable Installation Instructions

1. Open the Paper Inlet Cover by dialing the switch and placing a consumable in the compartment as directed.
2. Press the consumable into place until it clicks and then close the compartment.

### Note:

- The photo paper is sensitive to moisture, use it promptly after opening.
- Only use official photo paper with ribbon, do not replace it yourself.
- Avoid direct sunlight and low temperatures, and do not force damaged consumables into the device.

## Printing Instructions

1. Press the Power Button to turn on the printer.
2. Select or take a picture, edit as desired, and click the Print Button to print.

## APP Download Instructions

1. Scan the QR code to download the HeyPhoto APP.

2. Open the APP, add the device, connect to Z3-XXXX, and follow the Wi-Fi connection prompts.
3. Select a picture from the app and click print.

## Note

- Printer will auto-connect for subsequent use after the first connection.
- Do not exit the APP during printing to avoid failures.
- APP interface may vary with versions.

## Function Button Operation Instructions

- **Power Button:** Turn on/off the printer.
- **Shutter Button:** Short press to shoot.
- **Rotates Button:** Rotate filters selection (8 options).
- **Print Button:** Short press to start printing.
- **Up/Down Buttons:** Toggle screen proportions.
- **Left/Right Buttons:** Switch between jigsaw puzzles during photo shoot.
- **OK/Menu Button:** Enter view mode or photo settings menu.
- **Return Button:** Return to previous menu or switch modes.

## Frequently Asked Questions (FAQ)

### Q: Can I use any photo paper with this printer?

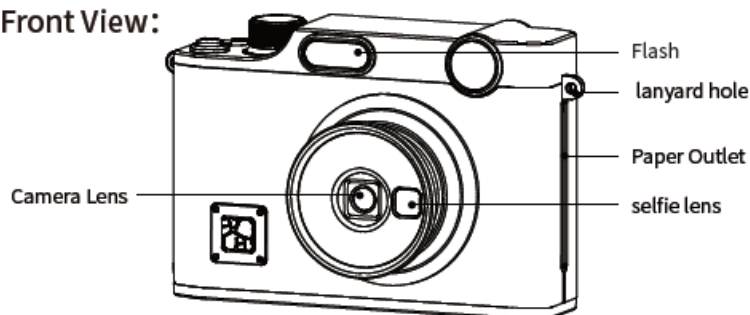
A: No, only official photo paper provided with the ribbon should be used to ensure proper functionality.

### Q: What should I do if the consumable is damaged?

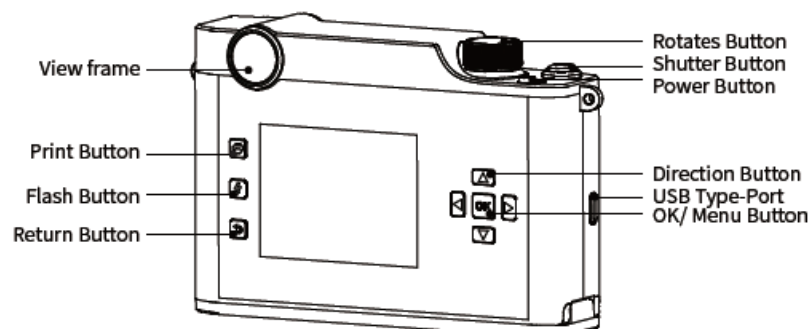
A: Do not force a damaged consumable into the device; replace it with a new one following installation instructions.

## Product Introduction

### Front View:



### Rear View:



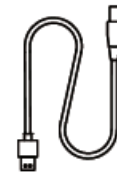
## Accessories



Quick Start Guide



Photo paper



USB Cable

Note: The items in the package are actually based on the order .

## Bottom view

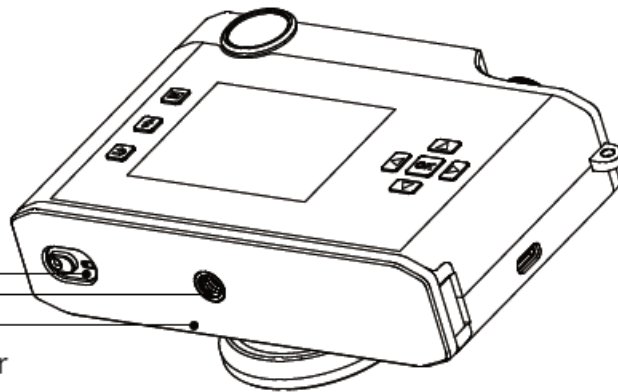
### Bottom view:

Paper Inlet Cover Switch

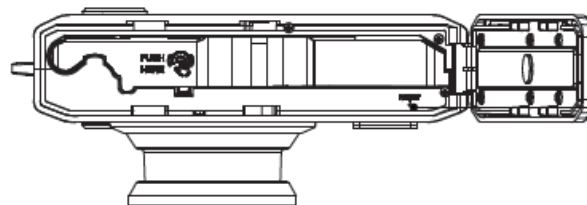
Tripod screw port

Ribbon Cassette

Compartment Cover



## Inner



RESET Button

## Product parameters

Product Name	Portable Photo Printer
Printer model	HCP-2TS24E
Dimensions	151*97*63mm
Weight	Bare machine 410g
Print Method	Thermal Dye Sublimation
Print size	54*86mm
Print resolution	300dpi
Battery capacity	1150mA
Charging interface	5V / 2A type-C Interface
Operating Tempera	5°C~35°C

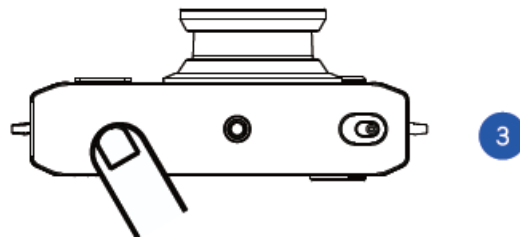
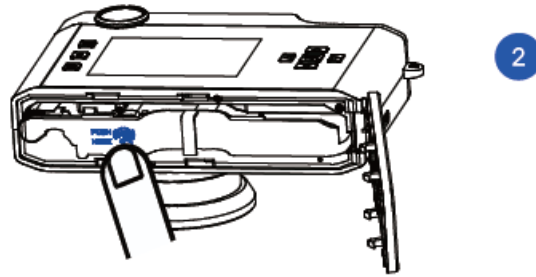
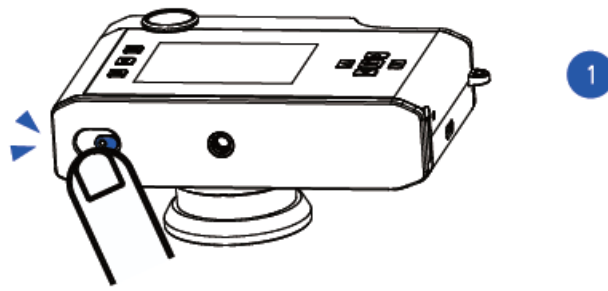
## Consumable Installation Instructions

### 1. Open the Paper Inlet Cover

As shown, dial the Paper Inlet Cover switch and open the Paper Inlet Cover.

### 2. Take out a consumable, put it into the compartment according to the direction shown below,place your finger in the “push”position and press it into place until it makes a“click”sound;

### 3. Close the consumble compartment.



1. The photo paper is susceptible to moisture, please use it as soon as possible after opening.
2. This device only supports official photo paper that comes with the ribbon, please do not replace it by yourself.
3. Avoid excessive direct sunlight and low temperature.
4. If the consumable is damaged or deformed by external force, please do not insert it into the device by force.

## Printing Instructions



- 1 Push the Power Button until the screen lights up, then release and the printer turns on.

Can take a picture or select a picture, according to personal preferences, select edit and click the print button to print.

2

## APP Download

1



Scan the QR code to download the "HeyPhoto" APP

1. Open APP, click "Add device", and "Connect" with "Z3-XXXX" (XXXX are last four digits of Bluetooth address);
2. Click "Connect to printer directly", follow the prompts on the APP to join and connect to the Wi-Fi released by the printer.

1. Click "Picture" on "Home", choose the photos you want to print and adjust it in preview;










2. Click "print" to print it.



2

1. After the first connection, you just need to click the print icon for subsequent use, the printer will be automatically connected and print.
2. Do not exit the APP during the printing process, this may cause printing failure.
3. App Page may change with the version, please refer to the actual interface.

## Function button operation instructions

Icon	Function Button	State
	Power Button	Turn on/off the printer
	Shutter Button	Short Press Shutter Button to shoot
	Rotates Button	Rotate the selection of the corresponding filters, a total of 8 files
	Print Button	Short press the Print Button to start printing the photo
	Up And Down Buttons	Up, down/for toggle screen proportions
	left And Right Buttons	Left, right/during a photo shoot, you can use this to switch between jigsaw puzzles.
	OK/ Menu Button	OK/View Mode, short press Menu Button to enter the native Menu/photo view mode, short press Menu Button to enter the photo settings Menu.
	Return Button	Return to previous menu/switch to viewfinder or album mode.
	Flash Button	Short Press Flash Button to turn Flash on/off

## Tip

1. press any key to open the screen while resting.
2. When the printer can not be shut down under unusual circumstances, you can use the paper clip to press the “Reset” button to force the device to shut down.

## Precautions Battery

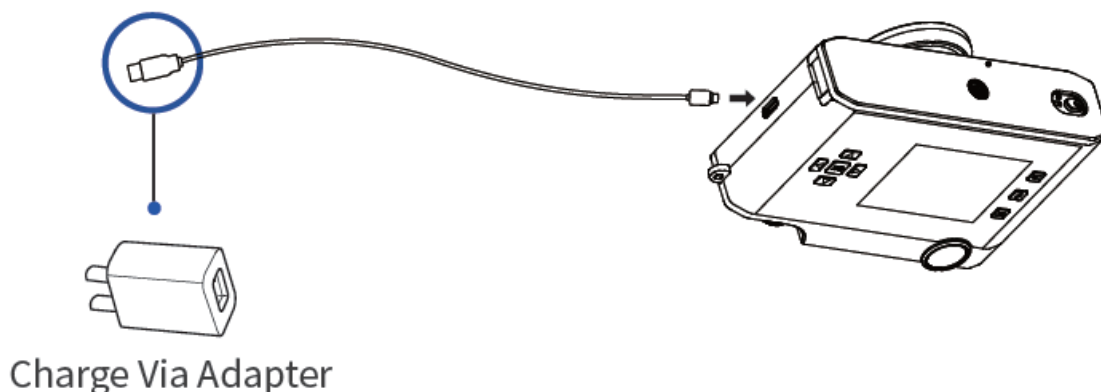
1. The best working temperature of the printer is 5°C~35°C  
If the ambient temperature is too high, the printing quality may be affected;
2. Please use official ribbon and photo paper to ensure print quality;
3. Avoid disassembling the ribbon and photo paper by yourself.  
If the glossy surface of the photo paper is polluted, the printing quality will be affected;
4. Do not pull out the consumable forcibly during printing, this may damage the printer;
5. When not in use for a long time, close the consumable compartment to keep things like dust out;
6. After printing multiple photos in a row, the device may activate overtemperature protection, which is normal, and the current task will continue to be printed after cooling;
7. Do not perform any operations while the device is turning on.

## Operating Environment

1. Place the printer on a desktop or other flat, stable surface;
2. Please make sure that there is more than 10 cm space in the printer's paper outlet.

## Battery Charging

1. When the battery power is low please charge it by the equipped USB cable in time.if you continue printing,it may power off automatically.
2. Plug one end of the USB cable into the printer's port,and connect the other end to the power adapter.after connecting, the printer enters a charging state, at which point printing will interrupt the charging state.
3. The charging time is about 90-120 minutes, the screen can be lit up to see the charging status.



1. The printer can be charged via computer or adapter with USB cable. Please note that the adapter is not equipped with the printer. Users who use power adapters for charging should purchase and use power



adapters that are certified for safety and meet the requirements of the standard.

2. Users are prohibited from disassembling the machine by themselves, if replacing the wrong model of battery will be at risk of explosion. Please be sure to dispose of the used battery according to the instructions.
3. When the printer is low power, please charge it for a period of time before using it, so as to avoid interrupting printing due to insufficient power during use.

**WARNING:** Operating this device may cause radio interference in a residential environment.

## **FCC WARNING**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.



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## **Documents / Resources**



[HPRT 2TS24E Portable Photo Printer](#) [pdf] Instruction Manual  
2TS24E, 2TS24E Portable Photo Printer, Portable Photo Printer, Photo Printer, Printer

References

- [User Manual](#)

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