Manuals+ — User Manuals Simplified.

HP-USB Flash/ SD Memory Getting Help Guide

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HP – USB Flash / SD Memory

Review the online Frequently Asked Questions (FAQs)

Check the online FAQs that are under Manuals on the Flash Drive model support page.
No telephone support is available for the USB Flash Drives. DO NOT call 1.800.hpinvent for Technical support.

Customer Support by E-mail:
Technical support for the HP USB Flash Drives and SD Memory cards can be contacted by Writing to
hpsupport@pny.com. Before sending your support request, please include the
Following in your e-mail:

- Model number of your product (example: v125w or c325w).
- Your PC / Notebook DEVICE MANAGER will display the model Number of your flash drive.
- Your PC / Notebook system information including Operating System. Be as Detailed as possible so that a support agent can do the necessary research Before replying to your service request.
- Date of Purchase
- Detailed explanation of the question or issue you are experiencing with the HP USB Flash Drive.

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