



# HP 15-F272wm Notebook User Guide

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**HP 15-F272wm Notebook User Guide**



## Product overview

- See it clearly with HD: Experience your digital world with the crystal-clear HD display.(33)

## Key specifications

- Operating system: Windows 10 Home(1b)
- Processor: Intel® Pentium® N3540 Processor(2b)(2g)
- Display: 15.6-inch diagonal HD(33) BrightView WLED-backlit display (1366×768)
- Memory: 4GB DDR3L SDRAM (1 DIMM)
- Hard drive: 500GB 5400RPM hard drive(4a)
- Graphics: Intel® HD graphics(14)
- Optical drive: SuperMulti DVD burner(6c)
- Product weight: 5.05 lb(76)
- Keyboard: Full-size island-style keyboard with numeric keypad

## Product features

- Windows 10 Home is here. Do great things.(1b)
- Re-writable DVD drive: Watch DVD movies. Or write your own media.(6)
- Dropbox: Get 25GB of free online storage for six months with Dropbox.(22)
- Snapfish: Enjoy your photos with access from any device, all in one place.
- Celebrate your memories with photo gifts and prints for delivery by mail, in-store pick-up, or print to any printer anywhere.(36)
- Packed with ports: Connect to displays, printers, devices, and more with ease.
- Store more: Up to 500GB storage for more music, videos, and photos.(4a)
- WPS Office: One of the most popular multi-OS office suites. View, edit and create office documents anywhere. (35)
- Three months of Evernote Premium included: Keep your life on track and set reminders with Evernote.(34)
- McAfee® LiveSafe™: Protect from dangerous online threats with a free 30-day McAfee LiveSafe trial.(8)

- Feature rich. Budget friendly. This reliable, value-packed notebook combines the features you need to get the job done and a sleek, thin design you can easily take on the road.

### **Energy efficiency your way**

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Notebook that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified(62)
- EPEAT® Silver registered(27)
- Low Halogen(61)
- Mercury-free display backlights
- Arsenic-free display glass
- All HP computing products are delivered by SmartWay carriers.(63)
- Recycled Packaging: Count on easy recycling every time. HP designs products and packaging that can be conveniently recycled or reused.(31)

### **Warranty and support**

HP Total Care provides award-winning service and support in the U.S., Canada and Latin America.

#### **Included with your product**

- HP's Hardware Limited Warranty: Full warranty details are included with your product.
- HP Support Assistant: A free self-help tool built right into your PC.(56) Immediate, always-on, problem solving, automatic updates and diagnostics. [www.hp.com/go/hpsupportassistant](http://www.hp.com/go/hpsupportassistant)
- Online Support: Access to the support website, chat,(9) support forums, troubleshooting tips, software and drivers, manuals, how to videos(57) and more at [www.hp.com/go/consumersupport](http://www.hp.com/go/consumersupport)
- Phone Support: This product includes 90 days of complimentary telephone support(53) [www.hp.com/go/contacthp](http://www.hp.com/go/contacthp)

#### **Extend your coverage**

- HP SmartFriend Service: Personalized support by phone or protected remote PC access to make the most of your product, available at any time.(95) [www.hp.com/go/smartfriend](http://www.hp.com/go/smartfriend)
- HP Care Packs: Enhance and extend your protection beyond the standard limited warranty with HP Care Packs.(83) [www.hp.com/go/cpc](http://www.hp.com/go/cpc)

### **Specifications**

<b>Operating System</b>	<ul style="list-style-type: none"> <li>• <b>Windows 10 Home<sup>(1b)</sup></b></li> </ul>
<b>Processor</b>	<ul style="list-style-type: none"> <li>• Intel® Pentium® N3540 Processor<sup>(2b)(2g)</sup></li> <li>• Quad Core</li> </ul>
<b>Processor Speed</b>	<ul style="list-style-type: none"> <li>• 2.16GHz with Turbo Boost up to 2.66GHz<sup>(7)</sup></li> </ul>
<b>Memory</b>	<ul style="list-style-type: none"> <li>• 4GB DDR3L SDRAM (1 DIMM)</li> </ul>
<b>Accessible memory slots</b>	<ul style="list-style-type: none"> <li>• 1</li> </ul>
<b>Video Graphics</b>	<ul style="list-style-type: none"> <li>• Intel® HD graphics<sup>(14)</sup></li> </ul>
<b>Hard Drive</b>	<ul style="list-style-type: none"> <li>• 500GB 5400RPM hard drive<sup>(4a)</sup></li> </ul>
<b>Finish and Features</b>	<ul style="list-style-type: none"> <li>• HP finish in flyer red</li> <li>• Front facing VGA Webcam with integrated digital microphone<sup>(9)</sup></li> </ul>
<b>Multimedia Drive</b>	<ul style="list-style-type: none"> <li>• SuperMulti DVD burner<sup>(6d)</sup></li> </ul>
<b>Display</b>	<ul style="list-style-type: none"> <li>• 15.6-inch diagonal HD<sup>(33)</sup> BrightView WLED-backlit display (1366x768)</li> </ul>
<b>Network Card</b>	<ul style="list-style-type: none"> <li>• Integrated 10/100 BASE-T Ethernet LAN<sup>(29)</sup></li> </ul>
<b>Wireless Option</b>	<ul style="list-style-type: none"> <li>• 1x1 802.11b/g/n WLAN<sup>(19)</sup></li> </ul>
<b>Digital Media</b>	<ul style="list-style-type: none"> <li>• Multi-Format Digital Media Card Reader</li> </ul>
<b>Audio</b>	<ul style="list-style-type: none"> <li>• HD Audio with stereo speakers</li> </ul>
<b>Keyboard</b>	<ul style="list-style-type: none"> <li>• Full-size island-style keyboard with numeric keypad</li> </ul>
<b>Pointing Device</b>	<ul style="list-style-type: none"> <li>• Touchpad supporting multi-touch gestures without on/off button</li> </ul>
<b>External Notebook Ports</b>	<ul style="list-style-type: none"> <li>• 2 SuperSpeed USB 3.0</li> <li>• 1 Universal Serial Bus (USB) 2.0</li> <li>• 1 HDMI</li> <li>• 1 RJ-45 (LAN)</li> <li>• 1 Headphone-out/microphone-in combo jack</li> </ul>
<b>Dimensions</b>	<ul style="list-style-type: none"> <li>• <b>Unpackaged:</b> 0.89 in (H) x 15.18 in (W) x 10.16 in (D)</li> <li>• <b>Packaged:</b> 20 in (L) x 2.99 in (W) x 12 in (D)</li> </ul>
<b>Weight</b>	<ul style="list-style-type: none"> <li>• <b>Unpackaged:</b> 5.05 lb<sup>(76)</sup></li> <li>• <b>Packaged:</b> 7.25 lb</li> </ul>
<b>Security</b>	<ul style="list-style-type: none"> <li>• Kensington® MicroSaver lock slot</li> <li>• Power-on password</li> <li>• Accepts 3rd party security lock devices</li> </ul>
<b>Power</b>	<ul style="list-style-type: none"> <li>• 45W AC adapter</li> <li>• 3-cell 31WHr 2.8Ah lithium-ion polymer battery</li> </ul>
<b>Warranty and Support</b>	<ul style="list-style-type: none"> <li>• 1-Year limited hardware warranty. Additional information available at <a href="http://www.hp.com/support">www.hp.com/support</a>.</li> <li>• Complimentary chat support within warranty period,<sup>(3)</sup> available at <a href="http://www.hp.com/go/contacthp">www.hp.com/go/contacthp</a>.</li> <li>• 90-Days Phone Support (from date of purchase)<sup>(53)</sup></li> </ul>

## Software

<b>Games</b>	<ul style="list-style-type: none"> <li>• Wild Tangent Games for HP pre-installed. Your HP computer comes with 10 Free Sessions of Plants vs. Zombies (\$9.99 value) and preloaded with a free game Farm Frenzy (\$9.99 value).<sup>(73)</sup></li> </ul>
<b>HP Help and Support</b>	<ul style="list-style-type: none"> <li>• HP Support Assistant: Enjoy immediate, always-on, self-help support built right into your PC, for the life of your PC, absolutely free.<sup>(56)(57)</sup></li> <li>• HP Recovery Manager: Recover, restore, and create recovery media for your PC.</li> <li>• HP ePrint: Wirelessly print from anywhere, anytime, on any HP ePrint-enabled printer.<sup>(85a)</sup></li> </ul>
<b>Shopping and Services</b>	<ul style="list-style-type: none"> <li>• TripAdvisor: Easily find the lowest airfare, the best hotels, great restaurants, and fun things to do wherever you go.<sup>(3)</sup></li> </ul>

<b>Books, Music, Photos and Videos</b>	<ul style="list-style-type: none"> <li>Netflix: Watch movies and TV online or via DVDs with subscription.<sup>(9)</sup></li> <li>VUDU: Rent, buy and watch HD movies and TV shows on demand.<sup>(21)</sup></li> <li>CyberLink PhotoDirector and PowerDirector: Create picture-perfect portraits and pro-quality videos with powerful and dynamic photo and video editing tools.<sup>(23)</sup></li> <li>CyberLink Power Media Player: Upgrade your video watching experience with CyberLink's TrueTheater technology including enhanced lighting features and improved audio quality.</li> <li>CyberLink YouCam: Take pictures, record video, and get creative with special photo editing and video effects.</li> <li>Snapfish: Enjoy your photos with access from any device, all in one place. Celebrate your memories with photo gifts and prints for delivery by mail, in-store pick-up, or print to any printer anywhere.<sup>(36)</sup></li> </ul>
<b>Productivity and Tools</b>	<ul style="list-style-type: none"> <li>Dropbox: Get 25GB of free online storage for six months with Dropbox.<sup>(22)</sup></li> <li>Three months of Evernote Premium included: Keep your life on track and set reminders with Evernote.<sup>(34)</sup></li> <li>Meet the new Office: The most powerful Office yet. Your content when and where you need it.<sup>(64)</sup></li> <li>WPS Office: View, edit and create office documents anywhere.<sup>(35)</sup></li> </ul>
<b>Security and protection</b>	<ul style="list-style-type: none"> <li>McAfee®: Protect your PC from malicious software and dangerous online threats with a free 30-day McAfee LiveSafe™ trial.<sup>(8)</sup></li> <li>HP 3D DriveGuard 6: Your notebook's data stays safe from accidental bumps and bruises with HP 3D DriveGuard 6</li> <li>HP CoolSense: Keep your notebook cool and comfortable automatically with HP CoolSense.</li> </ul>

## Additional Information

<b>Product Number</b>	• N5Y05UA#ABA
<b>Ad Embargo Date</b>	• 10/10/2015
<b>UPC Code</b>	• 889894305770
<b>Country of Origin</b>	• China
<b>Tariff Number</b>	• 8471300000
<b>Pallet Information</b>	<ul style="list-style-type: none"> <li><b>Dimensions:</b> 47.24 in (L) x 39.4 in (W) x 46.0 in (H)</li> <li><b>Total weight:</b> 621.2 lb</li> <li><b>Layers:</b> 3</li> <li><b>Products per layer:</b> 27</li> </ul>
<b>Battery Regulatory Data</b>	<ul style="list-style-type: none"> <li><b>Transportation or storage regulations:</b> Y</li> <li><b>UN# and proper shipping name:</b> UN3481 - Lithium ion batteries packed with equipment</li> <li><b>Number of batteries:</b> 1</li> <li><b>Primary battery regulated material:</b></li> <li><b>Primary battery watt hours:</b> 31</li> <li><b>Applicable CPSC regulations:</b> N</li> </ul>

(1b) Not all features are available in all editions or versions of Windows 10. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows 10 functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com> (2b) Intel's numbering is not a measurement of higher performance. Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. (2g) Intel® Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability.

Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information. (4a) For storage drives, GB = 1 billion bytes. Actual formatted capacity is less. Up to 35GB of drive is reserved for system recovery software. (6) Actual speeds may vary. Does not permit copying of commercially available DVD movies or other copyright-protected materials. Intended only for creation and storage of original material and other lawful uses. (6c) Actual speeds may vary. Don't copy copyright-protected materials. Note that DVD-RAM cannot read or write to 2.6GB Single Sided/5.2 GB Double Sided – Version 1.0 media. (7) GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. (8) Internet access required and not



included. Subscription required after 30 days trial period.

McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. (9) Internet access required and not included. Availability of public wireless access points limited. (14) Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. (19) Wireless access point and Internet service required and not included. Availability of public wireless access points limited. (21) Internet access required and sold separately. VUDU charges apply. Available in US only. (22) 25GB of free online storage for six months from date of registration. For complete details and terms of use, including cancellation policies, visit the website at [www.dropbox.com](http://www.dropbox.com). Internet service required and not included. (23) Intended for your original content and other lawful purposes.

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Print ordering for pick-up at select retailers available in U.S. only. (53) Call 1.877.232.8009 or [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services) for more information on Care Packs available after 90 days. (56) For more information visit [hp.com/go/hpsupportassistant](http://hp.com/go/hpsupportassistant) [Link will vary outside of the U.S.] HP Support Assistant is available for Android and Windows based PCs. (57) Internet connection required for updating and connecting to HPSupport. (61) External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. (62) ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. (63) Designation based on actions to reduce transportation-related emissions. (64) Internet service required and not included. Click the Office icon for more details on the Office product that is right for you.

Optional features sold separately or as add-on features. (76) Weight and system dimensions may fluctuate due to configuration and manufacturing variances. (79) Games may be limited during trial period. Full version games may be purchased at any time. Internet access required and not included. (83) Service levels and response times for HP Care Pack Services may vary depending on geographic location. Service starts from date of hardware purchase. Restrictions and limitations apply. HP Care Packs are sold separately. See [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services) for details. (85a) Requires an Internet connection, not included, to an HP web-enabled printer and HP ePrint account registration.

For complete details, see [www.hp.com/go/mobileprinting](http://www.hp.com/go/mobileprinting) (95) HP SmartFriend will support any major brand of computer and tablet running Windows, OSX, iOS, Android, and Chrome OS. 24 x 7 phone support is available in the US only. Service availability varies by country/region. Internet connection required for remote support. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown. © Copyright 2015 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are the property of their respective owners.

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