



CV900 Portable
4K Visualizer
and Doc Camera



hp CV900 Portable 4K Visualizer and Doc Camera User Guide

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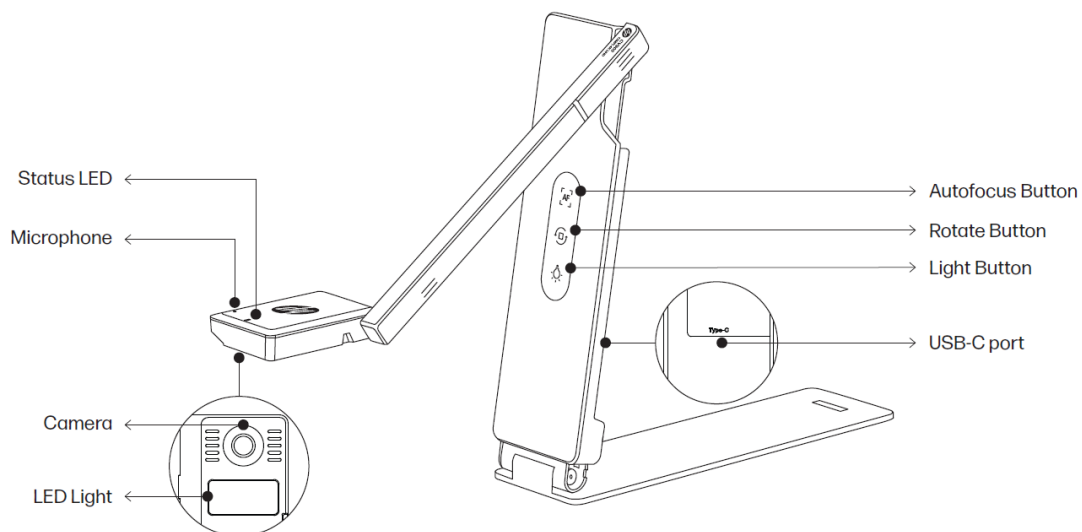
hp CV900 Portable 4K Visualizer and Doc Camera



To view the full manual with more instructions, scan the QR code.



Product overview

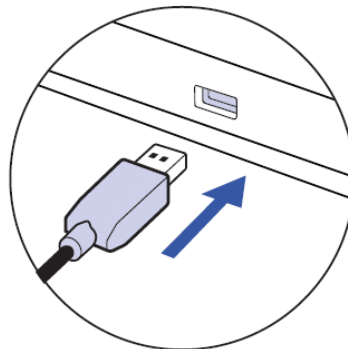
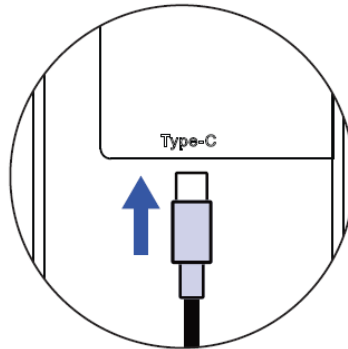


Package contents

- HP Portable 4K Visualizer & Doc Camera
- USB-C to USB-A cable
- Quick Start Guide
- Drawstring Storage Bag
- Anti-Glare Pad

Operating instructions

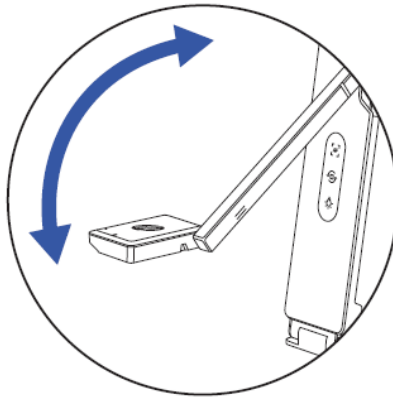
1. Plug the USB-C end of your USB cable into the visualizer and insert the USB-A end into your computer. The status LED will light up, indicating a successful connection.



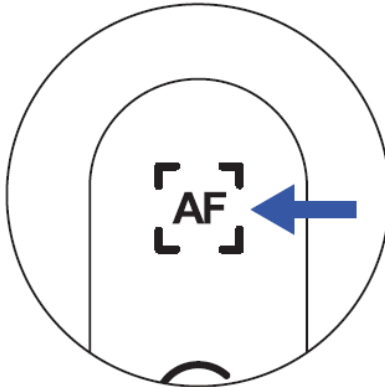
2. Your computer should automatically locate the visualizer. If it does not, please refer to the troubleshooting section of your guide.



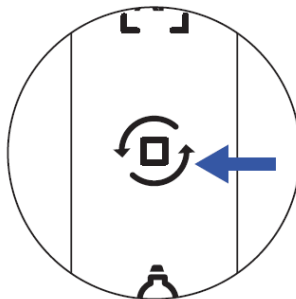
3. Adjust the visualizer and camera to your preferred positioning.



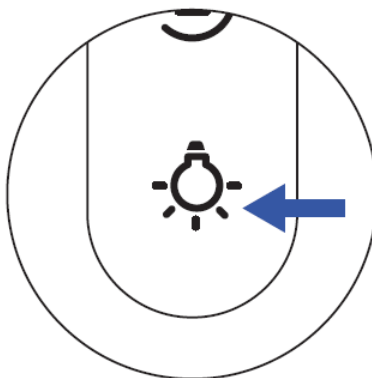
4. To adjust the focus of your image, tap the autofocus button on your device.



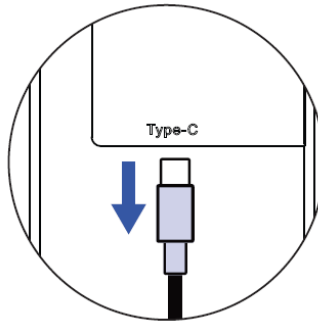
5. To rotate your image 180°, tap the rotate button on your device.



6. To adjust the LED lighting, tap the light button on your device and choose your desired brightness settings from the three preset levels.



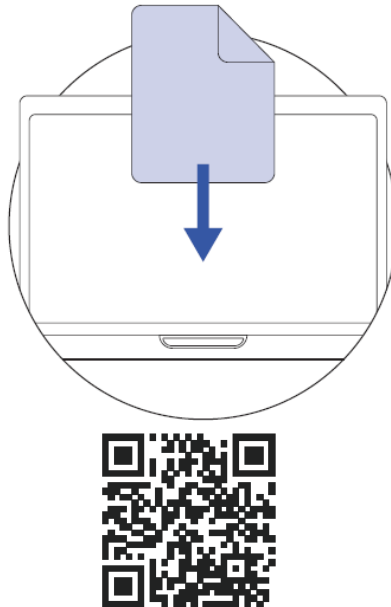
7. Before closing your visualizer, make sure to unplug the USB cable.



Installing the software

Downloading the HP Visualizer DocCam Pro Software

1. Your HP Portable 4K Visualizer & Doc Camera works straight out of the box without the use of the HP Visualizer DocCam Pro software, but you can download the software to use the device for presenting scanning, and more. To download the HP Visualizer DocCam Pro software, visit hpworksolutions.com/pages/visualizer-and-doc-camera and follow the on-screen instructions.



System Requirements

	Minimum Configuration
CPU	I3 series and above
Memory	2G and above
Hard disk	120G and above
Operating system	Win7, Win8, Win10, Win11 (64bit), Mac OS 10.10 or higher, Chrome OS vi a web application.

Troubleshooting

• Software Error

- Unplug the USB cable, then plug it back in.
- Restart the software.
- Uninstall and reinstall the software.

• Computer cannot locate device after connected to the camera

- Unplug the USB cable and plug it back in or connect to a different USB port on your computer.
- Navigate to This PC>Manage>Device Manager and check if the camera is listed under “Image Devices.”
- Restart the software.
- Try with a different computer.

• LED is not working

- Unplug the USB cable and plug it back in.
- Press the LED button and check if it is operating correctly.

For more information

To watch a quick setup video or to learn more about your HP Portable 4K Visualizer & Doc Camera, please visit www.hpworksolutions.com/setup or scan the QR code:



To view the two-year limited warranty, please go to: www.hpworksolutions.com



Need help?

Get in touch with our knowledgeable customer service team by accessing our live chat at www.hpworksolutions.com, emailing us at support@hpworksolutions.com, or calling 1-[877-424-9746](tel:877-424-9746).

Product Regulatory Information

For Customers in US:

Federal Communication Commission Statement

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

This equipment must be installed and operated in accordance with provided instructions and the antenna(s)

used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and consider removing the no-collocation statement.

For Customers in UK:

UKCA Regulatory Notice

C&A Marketing Inc. hereby declares that the product bearing the UKCA marking complies to the following UKCA Regulations as may be applicable, the Electromagnetic Compatibility Regulations 2016, Electrical Equipment Regulations 2016 & Restriction of the Use of certain hazardous substances in Electrical and electronic equipment Regulations 2012. The product has been assessed under the applicable harmonized UK regulations and are compliant under the guidelines of the applicable UK regulations.



The point for regulatory matters is Global E-commerce Experts, Unit 5 Mountpark, Wide Lane, Southampton SO18 2FA, UK

Waste Electrical and Electronic Equipment Regulations 2013

The regulation of waste electrical and electronic equipment (WEEE) serves for the purpose of promoting the recycling, reuse and other forms of recovery of such wastes in order to reduce the amount of disposal and electronic waste. The WEEE logo on the product or on its packaging indicates the collection of electrical and electronic equipment and bears the crossed-out wheel bin as shown in the figure below.



The symbol provides visual information to the users to not dispose of the electrical and electronic equipment with your household waste. Instead, the product shall be disposed of to either designated recycling boxes or to the local waste authorities. For more information, contact your local waste disposal authorities to correctly dispose of electrical and electronic equipment.

Regulations on Restriction of Hazardous Substances in Electrical and Electronic Equipment

The product is in compliance with the restriction of the use of certain hazardous substances in electrical and electronic equipment regulation 2012.

REACH Compliance

C&A Marketing Inc.'s product complies with UK's Registration, Evaluation, Authorization and Restriction of Chemical Substances legislation (REACH). C&A Marketing Inc.'s has ensured that the product does not contain hazardous chemicals that pose risk to essential health and safety of the consumer. This is closely coordinated in collaboration with our suppliers to collect relevant information and ensure product complies with the legislation.

For Customers in EU Countries:

Simplified Declaration of Conformity

C&A Marketing Inc. hereby declares that this product is in compliance with the essential requirements and provisions of the Electromagnetic Compatibility Directive 2014/30/EU, Low Voltage Directive 2014/35/EU & RoHS Directive 2011/65/EU.



The point of contact for regulatory matters is: Global E-commerce Experts, Rijnlanderweg 766 Unit H, 2132 NM Hoofddorp, Netherlands

Disposal of Waste Equipment by Users

The directive of Waste Electrical and Electronic Equipment (WEEE) serves the purpose of promoting the reuse, recycling and other forms of recovery of such wastes so as to reduce disposal. The WEEE logo on the product or on its box indicating collection for electrical and electronic equipment consists of the crossed-out wheeled bin as shown in figure here.



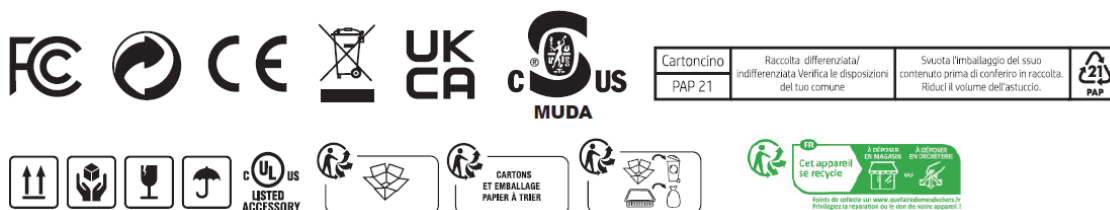
This symbol means do not dispose of your product with your other household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment. For more information, please contact your local household waste disposal service.

RoHS Compliance

This product is in compliance with the directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

REACH Compliance

C&A Marketing Inc.'s product complies with EU's Registration, Evaluation, Authorization and Restriction of Chemical Substances legislation (REACH). C&A Marketing Inc. has ensured that the product does not contain hazardous chemicals that pose risk to essential health and safety of the consumer. This is closely coordinated in collaboration with our suppliers to collect relevant information and ensure product complies with the Union legislation.



Warranty

LIMITED WARRANTY TO ORIGINAL CONSUMER

This HP Portable 4K Visualizer & Doc Camera ("Product"), including any accessories included in the original packaging, as supplied and distributed new by an authorized retailer is warranted by C&A Marketing, Inc. (the "Company") to the original consumer purchaser only, against certain defects in material and workmanship ("Warranty") as follows: To receive Warranty service, the original consumer purchaser must contact the Company or its authorized service provider for problem determination and service procedures. Proof of purchase in the form of a bill of sale or receipted invoice, evidencing that the Product is within the applicable Warranty period(s), MUST be presented to the Company or its authorized service provider in order to obtain the requested service.

Service options, parts availability, and response times may vary and may change at any time. In accordance with applicable law, the Company may require that you furnish additional documents and/or comply with registration requirements before receiving warranty service. Please contact our customer service for details on obtaining warranty service:

USA: support@hpworksolutions.com, 877-424-9746
International: support@hpworksolutions.com, +1-877-424-9746

Shipping expenses to the Company's Return Facility are not covered by this warranty, and must be paid by the consumer. The consumer likewise bears all risk of loss or further damage to the Product until delivery to said facility.

EXCLUSIONS AND LIMITATIONS

The Company warrants the Product against defects in materials and workmanship under normal use for a period of TWO (2) YEARS from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a hardware defect arises and a valid claim is received within the Warranty Period, the Company, at its sole option and to the extent permitted by law, will either

1. repair the Product defect at no charge, using new or refurbished replacement parts,
2. exchange the Product with a Product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original device, or
3. refund the purchase price of the Product.

A replacement Product or part thereof shall enjoy the warranty of the original Product for the remainder of the Warranty Period, or ninety (90) days from the date of replacement or repair, whichever provides you longer protection. When a Product or part is exchanged, any replacement item becomes your property, while the replaced item becomes the Company's property. Refunds can only be given if the original Product is returned.

This Warranty does not apply to:

- **(a)** Any non-HP Portable 4K Visualizer & Doc Camera product, hardware or software, even if packaged or sold with the Product;
- **(b)** Damage caused by use with non-HP Portable 4K Visualizer & Doc Camera products;
- **(c)** Damage caused by accident, abuse, misuse, flood, fire, earthquake, or other external causes;
- **(d)** Damage caused by operating the Product outside the permitted or intended uses described by the Company;
- **(e)** Damage caused by third party services;
- **(f)** A Product or part that has been modified to alter functionality or capability without the written permission of the Company;
- **(g)** Consumable parts, such as batteries, fuses and bulbs;
- **(h)** Cosmetic damage; or
- **(i)** If any HP Portable 4K Visualizer & Doc Camera serial number has been removed or defaced.

This Warranty is valid only in the country where the consumer purchased the Product, and only applies to Products purchased and serviced in that country. The Company does not warrant that the operation of the Product will be uninterrupted or error-free. The Company is not responsible for damage arising from your failure to follow instructions relating to its use.


NOTWITHSTANDING ANYTHING TO THE CONTRARY AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE COMPANY PROVIDES THE PRODUCT "AS-IS" AND "AS-AVAILABLE" FOR YOUR CONVENIENCE AND THE COMPANY AND ITS LICENSORS AND SUPPLIERS EXPRESSLY DISCLAIM ALL WARRANTIES AND CONDITIONS, WHETHER EXPRESSED, IMPLIED, OR STATUTORY, INCLUDING THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, QUIET ENJOYMENT, ACCURACY, AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. THE COMPANY DOES NOT GUARANTEE ANY SPECIFIC RESULTS FROM THE USE OF THE PRODUCT, OR THAT THE COMPANY

WILL CONTINUE TO OFFER OR MAKE AVAILABLE THE PRODUCT FOR ANY PARTICULAR LENGTH OF TIME. THE COMPANY FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. YOU USE THE PRODUCT AT YOUR OWN DISCRETION AND RISK. YOU WILL BE SOLELY RESPONSIBLE FOR (AND THE COMPANY DISCLAIMS) ANY AND ALL LOSS, LIABILITY, OR DAMAGES RESULTING FROM YOUR USE OF THE PRODUCT. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM THE COMPANY OR THROUGH ITS AUTHORIZED SERVICE PROVIDERS SHALL CREATE ANY WARRANTY. IN NO EVENT WILL THE COMPANY'S TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THE PRODUCT, WHETHER IN CONTRACT OR TORT OR OTHERWISE EXCEED THE FEES ACTUALLY PAID BY YOU TO THE COMPANY OR ANY OF ITS AUTHORIZED RESELLERS FOR THE PRODUCT AT ISSUE IN THE LAST YEAR FROM YOUR PURCHASE. THIS LIMITATION IS CUMULATIVE AND WILL NOT BE INCREASED BY THE EXISTENCE OF MORE THAN ONE INCIDENT OR CLAIM. THE COMPANY DISCLAIMS ALL LIABILITY OF ANY KIND OF ITS LICENSORS AND SUPPLIERS. IN NO EVENT WILL THE COMPANY OR ITS LICENSORS, MANUFACTURERS AND SUPPLIERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT.

Nothing in these terms shall attempt to exclude liability that cannot be excluded under applicable law. Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so certain limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

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Documents / Resources

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References

-  [Product Setup Guide | HP WorkSolutions](#)
- [User Manual](#)

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