Manuals+ — User Manuals Simplified.

hp 6100e Series All In One Printer User Guide

Reference Information
HP Envy
6100e series

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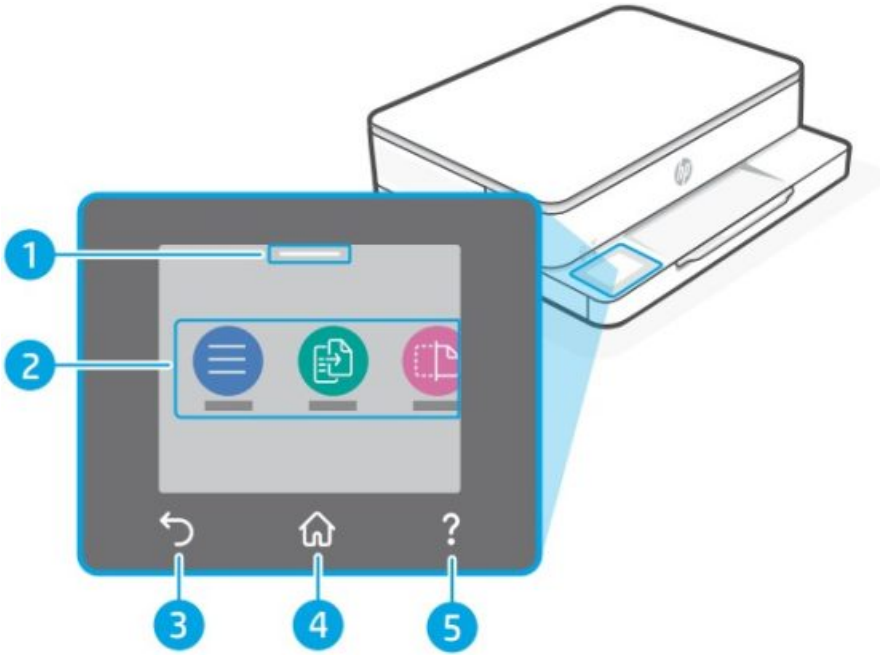
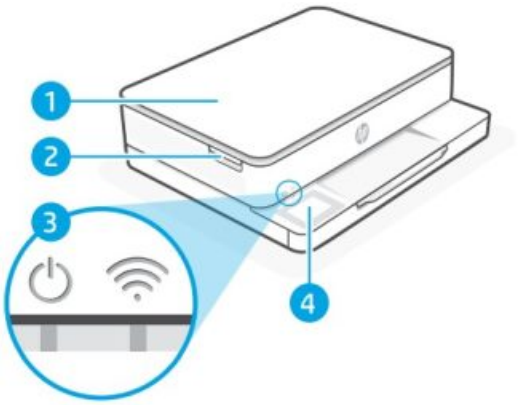
Control panel

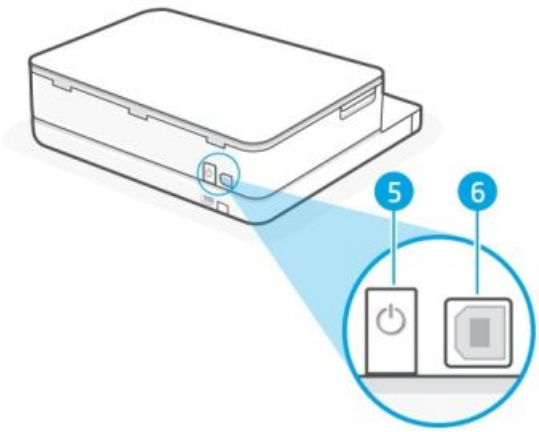
1. **Status center**
   Touch to display printer status.
2. **Function buttons**
   Touch to perform common tasks.
3. **Back button**
4. **Home button**
5. **Help button**



Printer features

1. Scanner
2. Cartridge access door
3. Power light and Wi-Fi light
4. Control panel





5. Power button
6. USB port

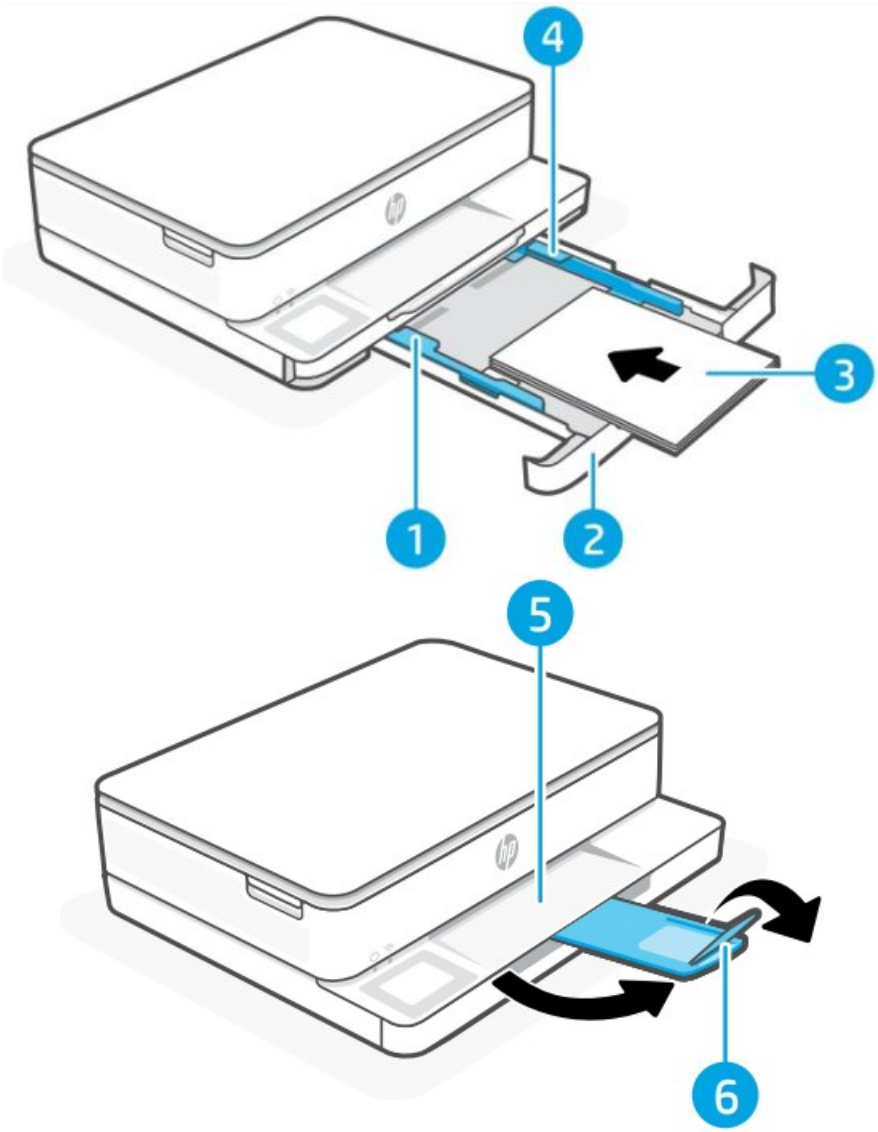
Do not use USB for setup

We encourage network connection for this printer. To use all the available features of this printer, complete setup using HP software and an Internet connection. After setup, you can print using a USB cable if needed.

Paper information

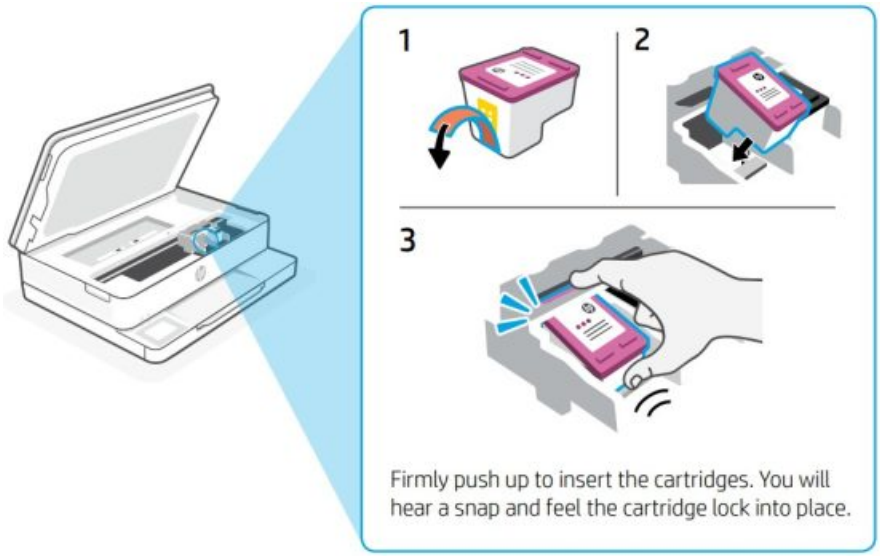
1. Paper guide (left side)
2. Input tray
3. Paper

   For printer alignment, load A4 or Letter paper.
4. Paper guide (right side)



5. Output tray
6. Output tray extender

Ink information



Note: Use the cartridges included with this printer for initial setup.

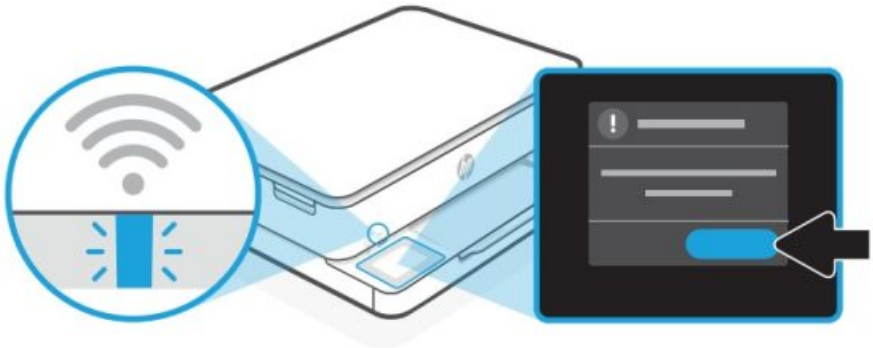
Printer software information

https://www.hp.com/start/envy6100e?utm_source=qr&utm_medium=guide

Visit **hp.com/start/envy6100e** to install HP software. This software provides basic print and scan drivers and will help you connect the printer to a Wi-Fi network.

Wi-Fi troubleshooting

During initial setup, reset setup mode:
If the blue Wi-Fi light is not blinking, the printer might not be in Wi-Fi setup mode. Check the control panel and select “Resume Setup”, if prompted.



During printer use, reset Wi-Fi:

1. On the control panel, touch Menu > Settings > Network. Scroll to Restore Network Settings and touch Restore.
2. Wait for printer to scan for Wi-Fi networks. Choose your network, enter the password, and connect.
3. If applicable, open HP software and add the printer again.

Other Potential Issues	Solution
Computer or mobile device too far from printer	Move your computer or mobile device closer to the printer. Your device might be out of range of the printer's Wi-Fi signal.
Computer connected to a Virtual Private Network (VPN) or remote work network	Disconnect from a VPN before installing HP software. You can't install apps from the Microsoft Store when connected to a VPN. Connect to the VPN again after finishing printer setup. **Note:** Consider your location and the security of the Wi-Fi network before disconnecting from a VPN.
Wi-Fi turned off on computer (computer connected by Ethernet)	If your computer is connected by Ethernet, turn on the computer's Wi-Fi while setting up the printer. Disconnect the Ethernet cable temporarily to complete setup over Wi-Fi.
Bluetooth and location services are turned off on your mobile device	If setting up with a mobile device, turn on Bluetooth and location services. This helps the software find your network and printer. **Note:** Your location is not being determined and no location information is being sent to HP as part of the setup process.

The information contained herein is subject to change without notice.

hp.com/start/envy6100e
Get help online

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Documents / Resources

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References

- hp.com/start/envy6100e
- User Manual

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