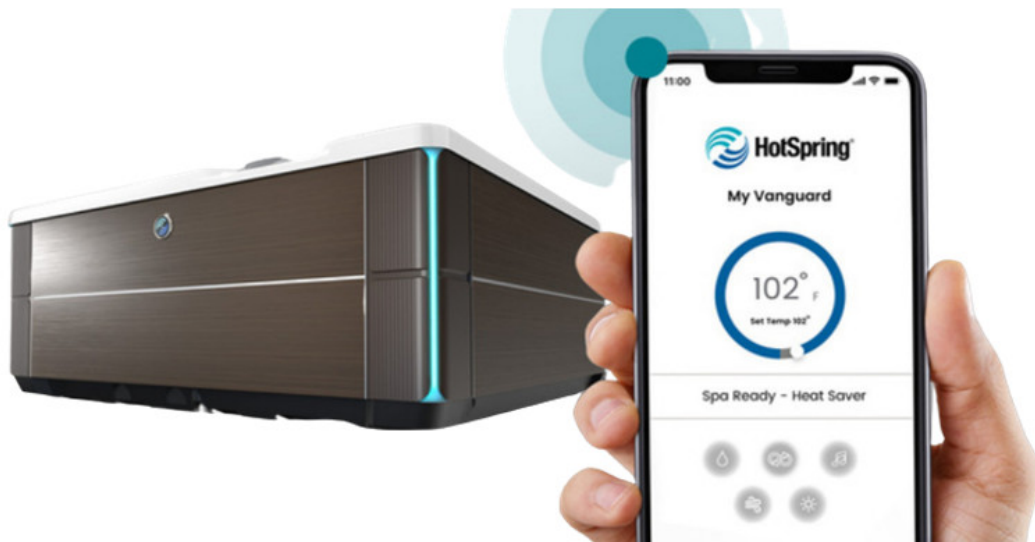




HotSpring Hot Spring Spas App User Guide

[Home](#) » [HOTSPRING](#) » HotSpring Hot Spring Spas App User Guide 



Contents

[1 FREQUENTLY ASKED QUESTIONS](#)

[2 Documents / Resources](#)

FREQUENTLY ASKED QUESTIONS

How do I transfer spa ownership with Connected Spa Kit installed?

Menu icon -> My Spas -> Transfer Spa To New Owner

How do I change my email address?

Menu icon -> My Profile -> Select Pencil Icon -> Modify Email Address -> Save App will log you out, log back in with new email address and existing password

How do I delete my account?

Menu icon -> My Profile -> Delete my Account

How do I change my password?

Menu icon -> My Profile -> Change Password

How do I change Notification settings?

Gear icon -> Notification Settings -> Spa Alerts

How do I change my Spa name?

Menu icon -> My Spas -> Swipe left on spa -> Select pencil icon -> Change spa name and save

How do I remove a Guest User?

Menu icon -> My Users -> Swipe left on guest users -> Select Trash Can icon

How do I remove / delete a spa?

Menu icon -> My Spas -> Swipe left on spa -> Select Trash Can icon

How do I add a new spa?

Menu icon -> My Spas -> Add New Spa -> Follow in app instructions

How do I add a Guest User?

Menu icon -> My Users -> Add User Guest user will need download the application and create an account Guest user will need to accept invitation via app in Notifications screen For guest user to accept, go to Menu Icon -> Notifications

How do I find the App User Guide?

Menu icon -> Support -> App User Guide Link opens to external web page

How do I find the Spa Owner's Manual?

Menu icon -> Support -> Spa Owner's Manual Link opens to external web page

Why would I want to delete a spa?

To uninstall Connected Spa kit hardware and re-use on another spa

How do I see what spas I am a Guest User on?

Menu icon -> My Spas -> Invited Spas

Why does the temperature dial go grey after confirming new temperature?

The spa is updating initial temperature request, once spa received request, a new temperature can be set

Why are there dots above my temperature icon?

This indicates that you have multiple spas associated with your account Spas can be either owned or Guest Invites Swipe left or right to see each spa home screen

Why can't I lower my spa temperature below 80°F with CoolZone® installed?


This is a safety feature to ensure that the spa temperature is not set below 80° F without someone physically at the spa.

Why can't I control music from my app?

The app allows you to select the source for audio that is installed on your spa Select Music Icon -> Audio icon Bluetooth Audio if you have music installed Wireless Monitor if you have HD monitor/TV installed



Documents / Resources



HotSpring Hot Spring Spas App [pdf] User Guide
Hot Spring Spas App, Hot Spring Spas, App

Manuals+,