

# Honeywell EDA71-DB ScanPal Display Dock User Guide

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ScanPar EDA71 Display Dock Model EDA71-DB **User Guide** 

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#### **Patents**

For patent information, refer to www.hsmpats.com.

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### **Customer Support**

#### **Technical Assistance**

To search our knowledge base for a solution or to log in to the Technical Support portal and report a problem, go to <a href="https://www.honeywellaidc.com/working-with-us/">www.honeywellaidc.com/working-with-us/</a> contact-technical-support.

For our latest contact information, see <a href="https://www.honeywellaidc.com/locations.">www.honeywellaidc.com/locations.</a>

#### **Product Service and Repair**

Honeywell International Inc. provides service for all of its products through service centers throughout the world. To obtain warranty or non-warranty service, return your product to Honeywell (postage paid) with a copy of the dated purchase record. To learn more, go to <a href="https://www.honeywellaidc.com">www.honeywellaidc.com</a> and select **Service & Repair** at the bottom of the page.

### **Limited Warranty**

For warranty information, go to <a href="https://www.honeywellaidc.com">www.honeywellaidc.com</a> and click Resources > Product Warranty.

#### **ABOUT THE DISPLAY DOCK**

This chapter introduces the ScanPal" EDA71 Display Dock. Use this chapter to learn about the basic dock features and how to connect to the dock.

Note: For more information on the ScanPal 02471 Enterprise Tablet, go to www.honeywellaidc.com.

### About the ScanPal EDA71 Display Dock

The Display Dock allows the EDA71 to become a personal computer. A monitor, keyboard, mouse, and audio can be connected through the dock via the USB ports. The dock also provides an Ethernet connection.

#### Out of the Box

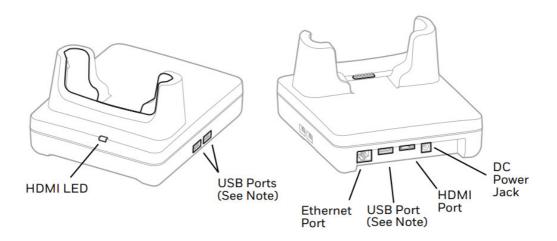
Make sure that your shipping box contains these items:

- EDA71 Display Dock (EDA71-DB)
- · Power adapter
- Power cord
- · Regulatory Sheet

If any of these items are missing or appear damaged. contact **Customer Support**. Keep the original packaging in the event that you need to return the Display Dock for service or if you want to store the charger when not in use.

Caution: We recommend the use of Honeywell accessories and power adapters. Use of any non-Honeywell accessories or power adapters may cause damage not covered by the warranty.

### **Features of the Dock**



**Note:** The dock supports USB direct connections only. The dock does not support USB hub connections. including keyboards with USB port(s).

# **About the Dock Status LED**

Status	Description
Constant Green	The dock is connected through HDMI.
Off	The dock is not connected or lost connection through HDMI.

#### **About the Dock Connectors**

Warning: Ensure all components are dry prior to mating terminals/ batteries with peripheral devices. Mating wet components may cause damage not covered by the warranty.

#### **Connect to Power**

- 1. Plug the power cord into the power supply.
- 2. Plug the power supply cable into the power jack on the back of the dock
- 3. Plug the power cord into a standard wall outlet.

#### **Connect to Monitor**

**Note:** See Monitor Connections for a list of approved connections.

- 1. Plug the HDMI cable into the dock.
- 2. Plug the other end of the HDMI cable into the monitor.

#### **Connect to an Ethernet Network**

- 1. Plug the Ethernet cable into the dock.
- 2. Place the EDA71 tablet in the dock.

**Note:** For advanced Ethernet settings. go to <a href="https://www.honeywellaidc.com">www.honeywellaidc.com</a> for the ScanPal EDA71 Enterprise Tablet User Guide.

#### Connect to a USB Device

**Note:** See USB Devices for a list of approved USB devices.

**Note:** The dock supports USB direct connections only. The dock does not support USB hub connections, including keyboards with USB port(s).

Plug the USB type A cable into a USB port on the dock

#### **USE THE DISPLAY DOCK**

Use this chapter to verify and install the DispalyLink't software on the tablet and use the Display Dock.

### **Check Software on Computer**

Before using the Display Dock, ensure your tablet is running the DisplayLink software.

- If your EDA7I tablet is powered by Android 8 or higher, the DisplayLink software has already been installed on the tablet as a Honeywell default
- If your EDA71 tablet is powered by Android 7 or lower, you will need to download and install the DisplayLink software on the tablet.

### Install DisplayLink Software

There are two ways to download the DisplayLink software to the tablet:

- Download the DisplayLink Presenter app from Google Play.
- Download the DisplayLink Presenter APK provided by Honeywell on Technical Support Downloads Portal.

#### Download the APK

To download the DisplayLink Presenter APK

- 1. Go to honeywellaidc.com.
- 2. Select Resources > Software.
- 3. Click on the Technical Support Downloads Porta / <a href="https://hsmftp.honeywell.com">https://hsmftp.honeywell.com</a>.
- 4. Create an account if you have not already created one. You must have a login to download the software.
  - 5. Install the Honeywell Download Manager tool on your workstation (e.g. laptop or desktop computer) prior to trying to download any files.
  - 6. Locate the software in the file directory.
  - 7. Select **Download** next to the software zip file.

#### Install the Software

**Note:** The EDA 71 tablet must have power for the entire length of the install process or it could become unstable. Do not attempt to remove the battery during the process.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. **Tap Settings > Provisioning mode** under *H*oneywell setting*s*.
- 3. **Tap** the toggle button to turn Provisioning mode
- 4. Connect the **EDA71** to your workstation.
- 5. On the **EDA71**, swipe down from the top of the screen to see the notifications.
- 6. Tap the Android System notification twice, to open the options menu.
- 7. Select File Transfer.
- 8. Open the browser on your workstation.
- 9. Save the DisplayLink Presenter file (\*.apk), version 2.3.0 or higher, in one of the following folders on the **EDA71** tablet:

### Internal shared storageThoneywell'autoinstall

Files saved to this folder for installation, do not persist when a Full factory reset or Enterprise data reset is performed.

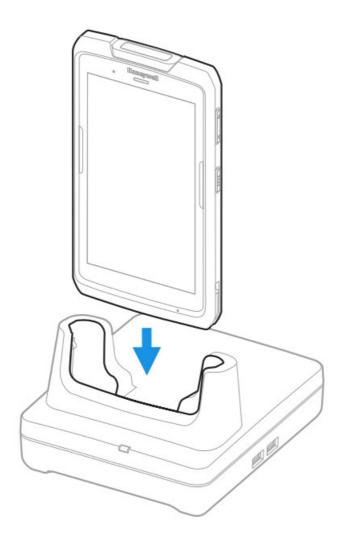
# •IPSM carahoneywetRautoinstall

Files saved to this folder for installation, do not persist when a Full factory reset is performed. However, the software does persist if an Enterprise data reset is performed.

- 10. Swipe up from the bottom of the Home screen to access all apps.
- 11. Tap AutoInstall Settings and verify AutoInstall is enabled.
- 12. **Tap Packages Upgrade** from the AutoInstall Settings screen. The computer initiates a reboot and installs the software. When the install is finished, the lock screen
- 13. Once installation is complete, turn Provisioning mode Off.

#### Insert EDA71 into the Dock

Ensure the tablet is fully seated into the dock



The first time you insert the tablet into the dock prompts appear on the screen. Follow the prompts to:

- Set DisplayLink Presenter as the default app to open when the USB device is connected.
- Start capturing everything that is displayed on your screen.

**Note:** Check the "Don't show again" box if you do not want the prompts to appear every time you insert the EDA 71 into the dock.

The tablet automatically changes to the landscape and the resolution updates to the monitor settings.

# **CONFIGURE THE DISPLAY APP**

Use this chapter to learn how to configure the Display Dock settings through the ScanPal EDA71 Enterprise Tablet.

### **How to Configure the Display Dock Settings**

You can configure the parameters on the computer for the Display Dock using the DisplayDockService app.

# **Set Display Dock Settings**

2. Tap 3. Choose one of the following options to set the view: • Tap **System portrait screen**, to have the computer stay in portrait view. • Tap System landscape screen, to have the computer stay in landscape view. 4. To set the system resolution, tap **Resolution** and choose one of the following options: • 1080 x 1920 • 1920 x 1080 • 720 x 1280 • 540 x 960 5. To set the density. tap **Density** and chose one of the following options: 160 240 • 320 400 6. To set how the tablet backlight responds when a display is connected. tap Reduce backlight, and then one of the following options: • Tap **Enable**, to have the tablet backlight automatically • Tap **Disable**, for no **Set Peripheral Settings** 1. Swipe up from the bottom of the Home screen to access all apps. 2. Tap 3. To set the right mouse button to the back key. tap Right mouse button to toggle the feature on or ott 4. Tap HDM1 audio to toggle between Sound to terminal or Sound to an external monitor. **Set Mode Settings** 

The Display Dock Settings app is available from the all apps menu under Settings.

1. Swipe up from the bottom of the Home screen to access all apps.

1. Swipe up from the bottom of the Home screen to access all apps.

2. Tap

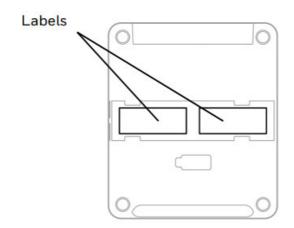
**Set Monitor Settings** 

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap
- 3. To set the external monitor mode:
- Select Primary Mode to automatically adjust as configured in settings or
- Select Mirror mode to match the settings of the terminal.

# **SPECIFICATIONS**

#### **Label Locations**

Labels on the bottom of the dock contain information about the dock including. compliance marks. the model number and serial number.



# **Connected Devices and Specifications**

### **Monitor Connections**

# **Supported Devices**

- HDMI versions4 and above
- VGA supported through HDMI/VGA converter
- DVI supported through HDMI/DVI converter

# **Non-Supported Devices**

- · HDMI splitter for two monitors
- · Display Port

### **USB Devices**

# **Supported Devices**

- Standard three-button mouse with scroll
- Standard QWERTY keyboard without HUB/USB type-A ports on the keyboard
- USB headset/USB to 3.5 mm audio converter

• USB mass storage devices (thumb drives), not recommended for large transfers (over 1013)

### **Non-Supported Devices**

- USB Hubs
- USB devices with additional USB type-A ports

#### **Power Supply Specifications**

Note: Use only UL Listed power supply that has been qualified by Honeywell

Output Rating	12 VDC. 3A
Input Rating	100-240 VAC. SO/60 Hz
Operating Temperature	-10°C to 50)C (14°F to 122°F)
Max Terminal Input	SVDC. 24

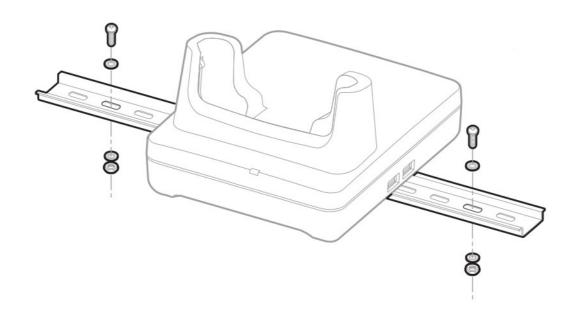
# Clean the Dock

You may need to clean the dock to keep the dock in good working order. Clean the dock as often as needed for the environment in which you are using the dock with a dry soft cloth.

# **Mount the Display Dock**

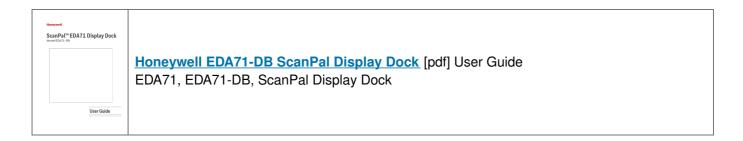
You can mount the dock on a flat, horizontal surface such as a desktop or workbench with an optional DIN rail. Mounting hardware required:

- DIN rail
- 3/16-inch diameter x 5/8-inch long pan head screw
- 1/2-inch OD x 7/32-inch ID x 3/64-inch thick washer
- 3/16-inch diameter nut
- 1. Slide the DIN rail into the slot on the bottom of the dock.
- 2. Secure the DIN rail to the flat surface with the hardware.



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# **Documents / Resources**



Manuals+, home privacy