
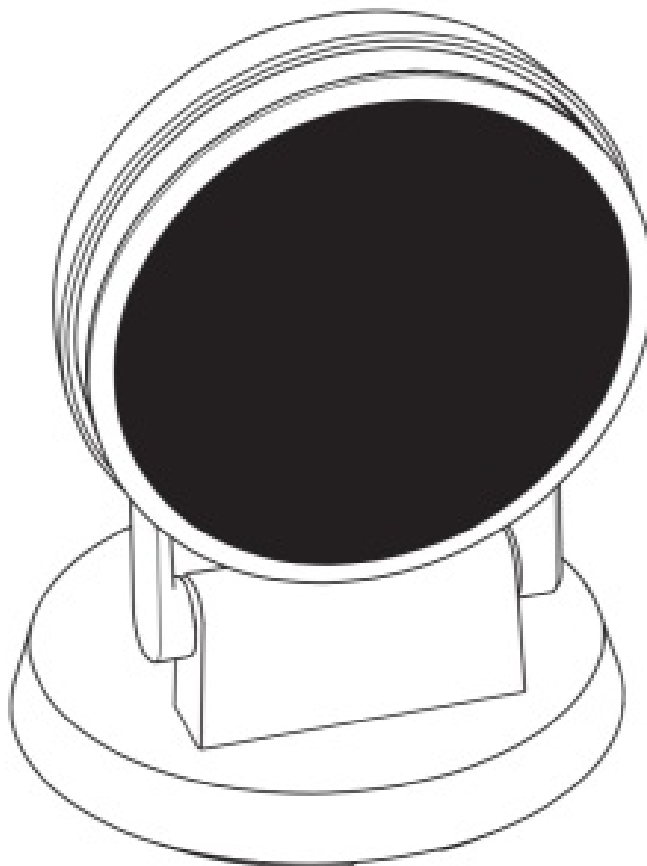


Honeywell Home C2 Wi-Fi Security Camera Installation Guide

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Honeywell Home C2 Wi-Fi Security Camera



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Installation

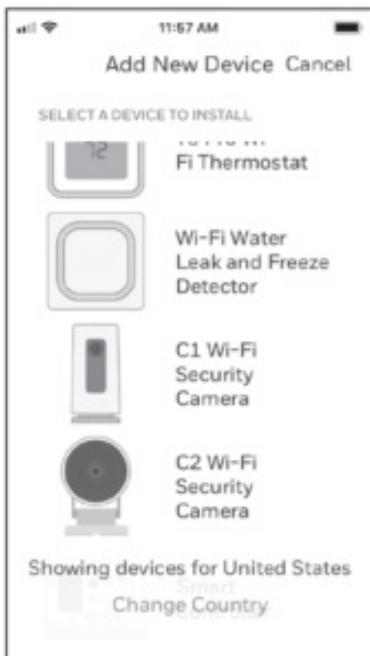
Download the Honeywell Home app



Note: Have your Wi-Fi password available before installation.

1. Make sure Bluetooth is enabled on your mobile device.
2. Search for **Honeywell Home** in the App Store or Google Play.
3. Download the Honeywell Home app.

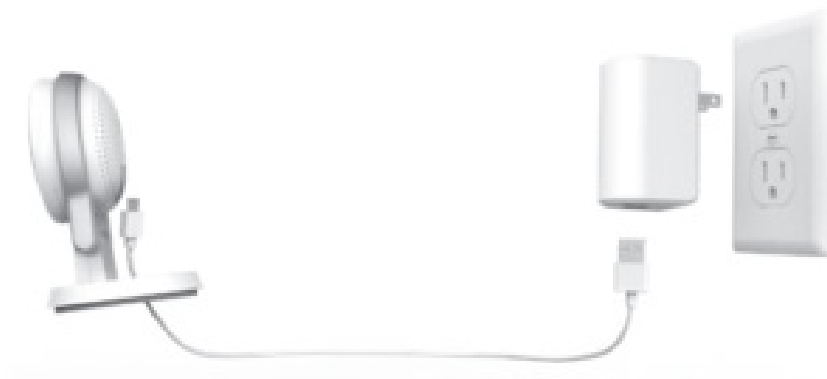
Launch the Honeywell Home app



4. Launch the Honeywell Home app.
5. Create an account (if necessary), or sign in to your Honeywell Home account. Tap ADD DEVICE or the plus sign.
6. Select the C2 Wi-Fi Camera to install, then follow the instructions in the Honeywell Home app to name the camera and its location.

Connect the power cord

7. Plug the power cord's micro USB end into the camera.
8. Plug the power cord's USB end into the wall outlet adapter, and plug your camera into a power outlet.
9. Wait until the LED on the camera blinks blue (about 1 minute), then tap **NEXT**.



Note: If the LED turns solid red, it means the connection mode timed out. Unplug the camera and plug it back in.

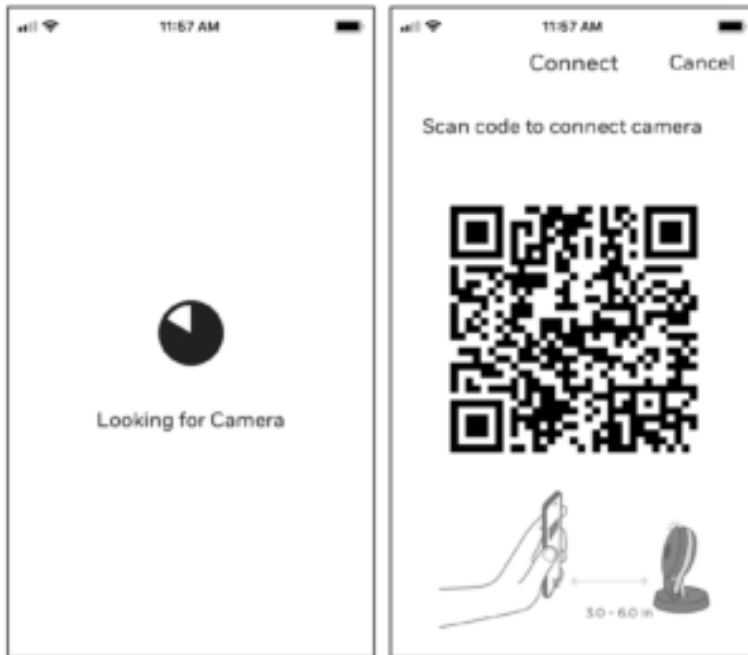
Connect

Connect to mobile device

1. Enable Bluetooth on your mobile device.
2. The app will look for the camera.
 - For one camera, it will connect automatically.
 - For more than one camera, the app will prompt you to select one camera at a time. Each camera has a unique MAC ID printed on the back. Use that ID to select the camera you want to connect.
3. A QR code will display in the app. To connect your camera to the app, hold the QR code approximately 3-6

inches (7-15 cm) from the camera lens.

4. The camera LED turns purple and the camera beeps.



Connect to Wi-Fi

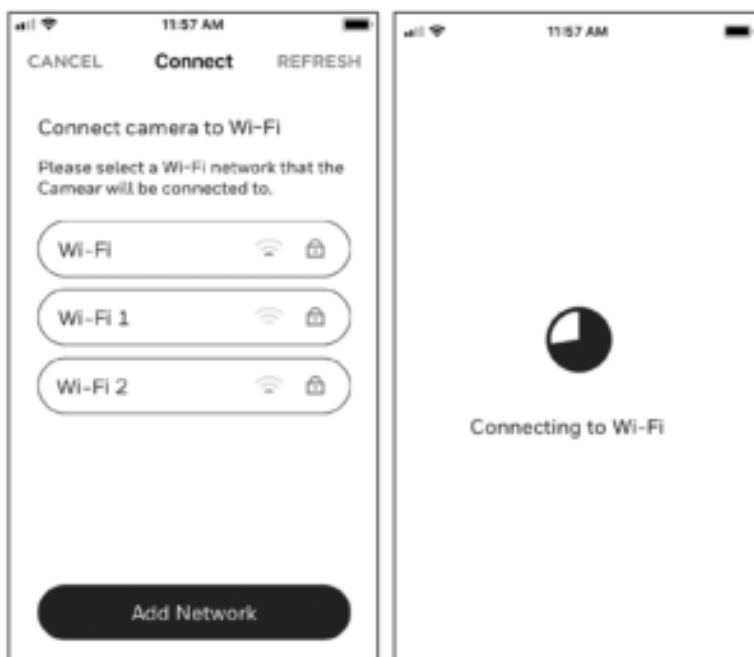
Be sure you are on the same Wi-Fi network you wish to connect your camera to.

1. Choose your Wi-Fi network from the list.

Tap **NEXT**.

2. Enter your Wi-Fi password, if necessary.

Tap **DONE**.



Note: The camera will beep during some steps in this process.

Wi-Fi Connection LEDs

During Wi-Fi connection, the LED indicates the following.

LED	Camera state
Blinking Green	Connecting to Wi-Fi network.
Solid Green	Connected to Wi-Fi network.
Solid Red (for 2 seconds)	Connection failed. LED will then turn solid purple.
Solid Purple	QR Code scan complete. Go to “Connect to Wi-Fi” on page 3.
Blinking Blue	Camera has lost Bluetooth connection. Unplug camera and plug it back in. See “Connect the power cord” on page 2 for instructions.

Options

Choose your Geofencing and Honeywell Home Membership options (if you skip them you can change them easily later).

Placement

With Stand

Place the camera in a desired location for viewing and recording.

On the Wall

You can also mount the camera directly to the wall without the stand.



Operation

Honeywell Home app experience

When you launch the application, your Home screen is displayed.
All of your devices (cameras, thermostats, water leak detectors, etc.) are displayed. Select a camera from the list to view live video from that camera.

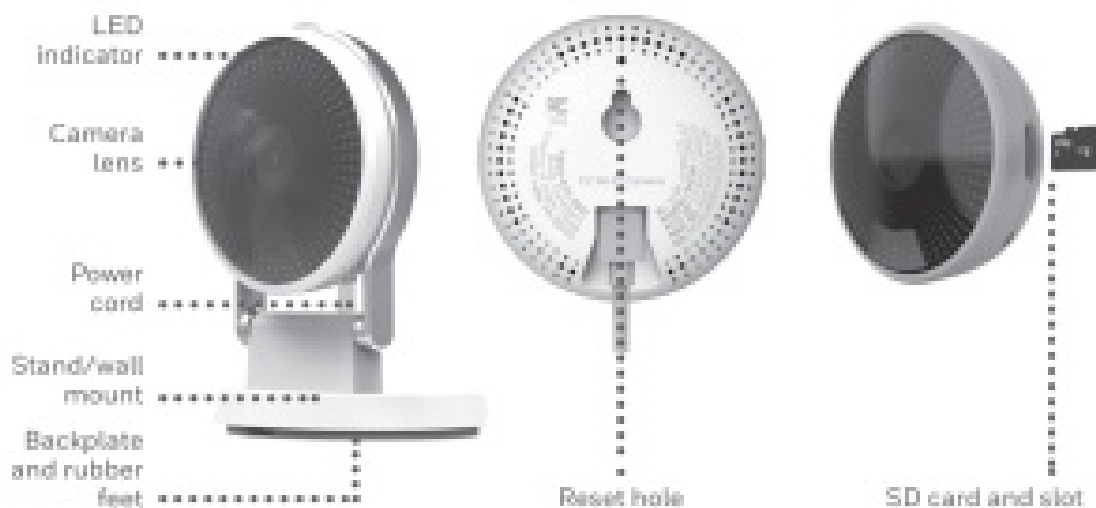
Testing smoke/CO alarm detection

If your smoke or carbon monoxide alarm goes off and your camera is on, it will send you an alert that a smoke or CO alarm has been detected.

To test this feature, press and hold the Test button on your smoke/CO detector for at least 5 seconds or 3 cycles of the detector's alarm. A shorter test might not trigger a sound event.

For a list of compatible alarms see [Resideo.com](https://resideo.com).

Camera Overview



Reset

If your Wi-Fi connection fails or you need to connect to a different Wi-Fi network, insert one end of a paperclip into the reset hole. Press and hold it for **10 seconds** until you hear a chirp.

SD card

The camera comes with an encrypted 16GB SD card installed. It stores images if the camera's connection to the cloud is lost. You can replace it with any compatible SD card.

Status LED

The camera has an LED that gives device status.

LED	Camera state
During installation	
Blinking Blue	Powered up. Ready to begin setup.
Solid Blue	Connected to app. Ready to complete setup.
Solid Purple	QR Code scan complete. Go to Connect to Wi-Fi process.
Blinking Green	Connecting to Wi-Fi network.
Solid Green	Connected to Wifi network.
Solid Red	Setup timed out. Unplug camera, plug it back in, and restart the process.
During operation	
Blinking Green	Connecting to Wi-Fi network.
Solid Green	Connected to Wi-Fi and operating.
Blinking Red	Not connected to Wi-Fi.

FCC Regulations

§ 15.19 (a)(3)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

§ 15.21

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

§ 15.105(b)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

For product available in the USA/Canada market, only channel 1-11 can be operated. Selection of other channels is not possible. This device is restricted to indoor use.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

IC Regulations

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This device is restricted to indoor use.

IC Radiation Exposure Statement:

This device complies with IC radiation exposure limits set forth for an uncontrolled environment.

This device should be installed and operated with minimum distance of 20cm between the radiator and your body.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Need help?

- **Web:** resideo.com
- **Phone:** 1-800-633-3991

The operation of this equipment is subject to the following two conditions: (1) this equipment or device may not cause harmful interference, and (2) this equipment or device must accept any interference, including interference that may cause undesired operation.

The product should not be disposed of with other household waste. Check for the nearest authorized collection centers or authorized recyclers. The correct disposal of end-of-life equipment will help prevent potential negative consequences for the environment and human health.

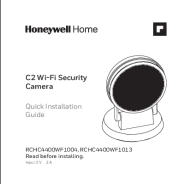


Resideo Technologies, Inc.

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Honeywell

Documents / Resources

	<p>Honeywell Home C2 Wi-Fi Security Camera [pdf] Installation Guide RCHC4400WF1004, RCHC4400WF1013, C2 Wi-Fi Security Camera</p>
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References

- [Smart Home Products and Systems | Resideo](#)
- [Smart Home Products and Systems | Resideo](#)

[Manuals+](#).