



hOmeLabs HME010019N Portable Ice Maker Machine User Manual

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hOmeLabs HME010019N Portable Ice Maker Machine



BEFORE FIRST USE

To prevent any internal damage, it is very important to keep refrigeration units (like this one) upright throughout their journey. Please leave it standing upright and outside the box for 24 HOURS before plugging it in.

IMPORTANT SAFEGUARDS

When using your hOme™ Ice Maker (appliance), basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and/or injury to persons. Incorrect operation due to ignoring instructions may cause harm or damage.

DANGER

These words mean:

- All safety messages will tell you what the potential hazard is, how to reduce the chance of injury and tell you what can happen if the instructions are not followed.
- Read all instructions before using the appliance.
- Do not operate this or any other appliance with a damaged cord.
- If the cord is damaged, contact the hOme™ customer service hotline at 1.800.898.3002 to avoid a hazard.
- The appliance must be positioned so that the plug is accessible.
- Connect the plug to properly polarized outlets only. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the receptacle.
- Do not run the power cord over carpeting or other heat insulators. Do not cover the cord. Keep the cord away from traffic areas, and do not submerge in water or any other liquid.
- We do not recommend the use of an extension cord, as it may overheat and become a risk of fire.

- Unplug the appliance before cleaning or making any repairs or servicing.
- Exercise caution and use reasonable supervision when the appliance is used near children.
- Do not use your appliance outdoors. Place the appliance away from direct sunlight and make sure that there are at least 4 inches (101 mm) of space between the back of your appliance and the wall. Keep a minimum distance of 4 inches (101 mm) on each side of your appliance free.
- Do not use any other liquid to make ice other than water.
- Do not clean your appliance with flammable fluids. The fumes can create a fire hazard or explosion.
- Do not tip your appliance over.
- If the appliance is stored in a cold environment, wait at least 3 (three) hours for the appliance to warm to room temperature before plugging it in.

WARNING: The appliance must be placed on a flat firm surface

DANGER: Risk Of Fire or Explosion. Flammable Refrigerant Used. Do Not Use Mechanical Devices To Defrost Ice Maker. Do Not Puncture Refrigerant Tubing.

DANGER: Risk Of Fire Or Explosion. Flammable Refrigerant Used. To Be Repaired Only By Trained Service Personnel. Do Not Puncture Refrigerant Tubing.

CAUTION: Risk Of Fire Or Explosion. Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Install or Service This Product. All Safety Precautions Must be Followed.

CAUTION: Risk Of Fire Or Explosion. Dispose Of Property By Federal Or Local Regulations. Flammable Refrigerant Used.

CAUTION: Risk Of Fire Or Explosion Due To Puncture Of Refrigerant Tubing; Follow Handling Instructions Carefully. Flammable Refrigerant Used.

IMPORTANT SAFEGUARDS

The ice maker should be installed in accordance with the safety standard for Refrigeration Systems, ASHRAE15. The ice maker shall not be installed in corridors or hallways of public buildings. If the unit is with a problem needs to be maintained, that replacing it with like components and servicing shall be done by factory-authorized service personnel, to minimize the risk of possible ignition due to incorrect parts or improper service.

IMPORTANT: The wires in this main leads are colored in accordance with the following code:
Green or Green with a strip

- **Yellow:** Grounding
- **White:** Neutral
- **Black:** Life

To avoid the appliance falling or tipping over, always place it on a flat, sturdy surface. Damage may occur if the appliance falls.

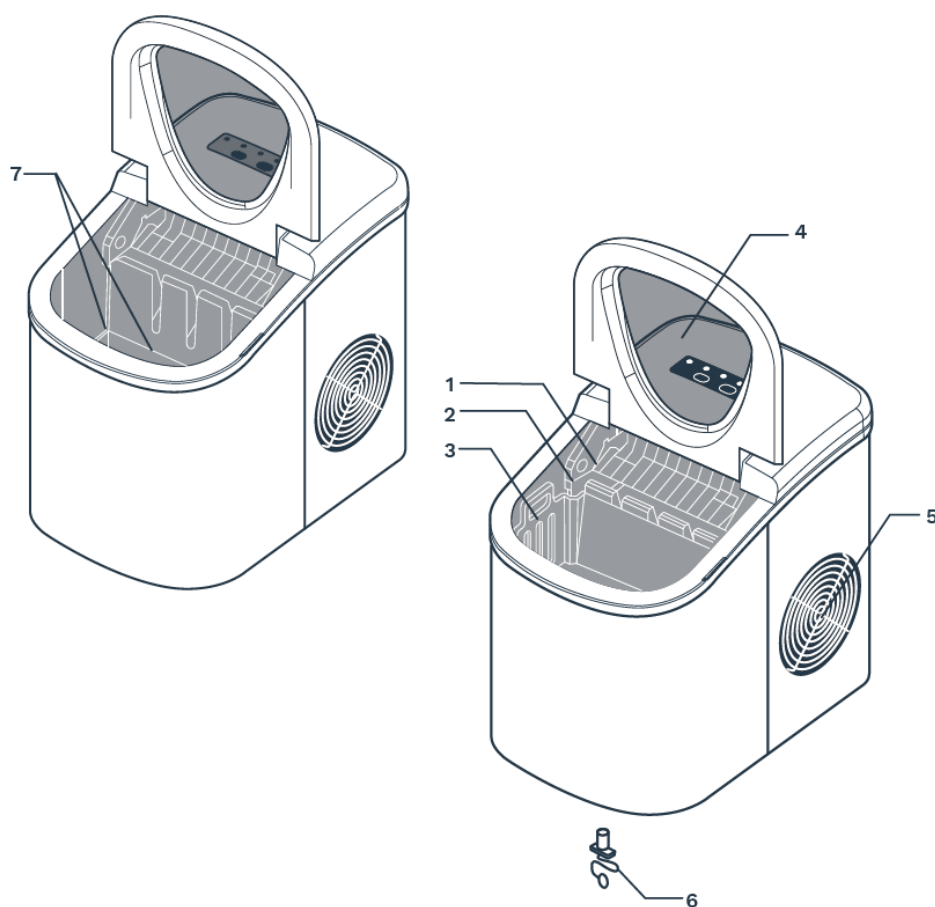
GETTING TO KNOW YOUR ICE MAKER

GENERAL INSTRUCTION

1. Ice scoop.
2. Ice full sensor
3. Ice basket
4. Top cover with transparent window
5. Air outlet

6. Water drain cap: located at the front bottom side of the appliance.

7. MAXIMUM WATER LEVEL: Remove the ice basket, to see the water level mark.

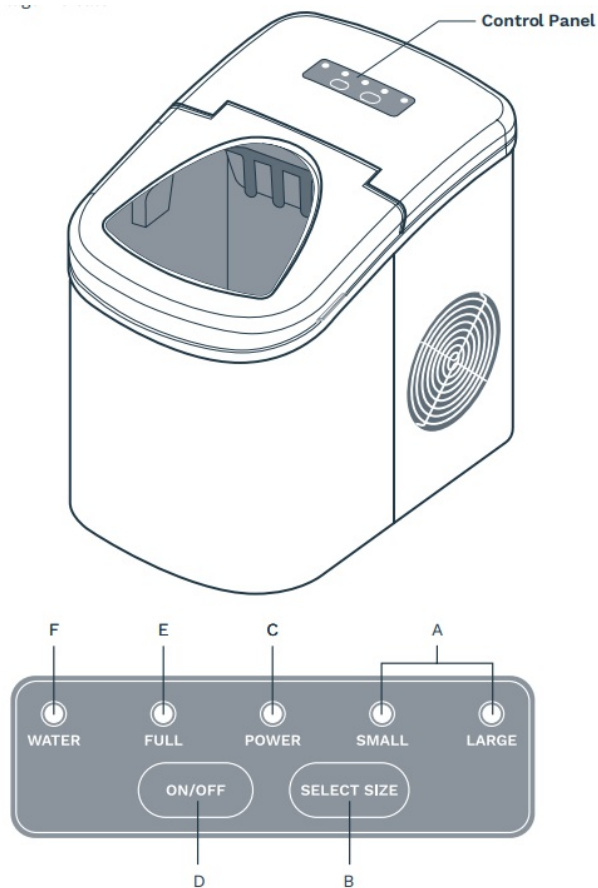


GETTING TO KNOW YOUR ICE MAKER

POSITION OF CONTROL PANEL & FUNCTION

Control Panel: Easy to use, touch display setting.

- Selected ice size indicator: S-Small and L-Large.
- “SELECT SIZE” button to select the desired size of ice.
- POWER indicator.
- “ON/OFF” button to turn the appliance power on or off.
- Ice-FULL indicator
- WATER shortage indicator



OPERATING PROCEDURES & MAINTENANCE

UNPACKING YOUR ICE MAKER

1. Remove the exterior and interior packaging. Check if ice basket and ice scoop are inside. If any parts are missing, please contact hOme™ Customer Service at 1-800-898-3002.
2. Remove the tape holding the ice shovel, ice basket & ice scoop to the appliance. Clean the tank & ice basket, using soapy water. Let the appliance dry completely.
3. Put the appliance on a flat surface without direct sunlight and/or other sources of heat (i.e.: stove, furnace, radiator). Make sure that there is at least a 4-inch (101 mm) gap between the back & LH/RH sides of the wall.
4. Allow one hour for the refrigerant fluid to settle before plugging the appliance in.
5. The appliance must be positioned so that the plug is accessible.
6. Keep in an upright position for 24 hours before the initial power-up.

CONNECTING YOUR ICE MAKER

WARNING: Improper use of the grounded plug can result in the risk of electrical shock. If the power cord is damaged, please contact hOme™ Customer Service at 1-800-898-3002.

1. This appliance should be properly grounded for your safety. The power cord of this appliance is equipped with a three-prong plug which couples with standard three-prong wall outlets to minimize the possibility of electric shock.
2. Plug your appliance into a secure, properly installed, grounded wall outlet. Do not under any circumstances, cut or remove the third (ground) prong from the power cord. Any questions concerning power and/or grounding should be directed toward a certified electrician.

3. This appliance requires a standard 110-120 volt, 60Hz electrical outlet with three-prong ground.

OPERATING PROCEDURES & MAINTENANCE

USING YOUR ICE MAKER

1. Open the cover, remove the ice basket, and pour water into the tank. Keep the water level below the water level mark.
2. Press the "Power" button on the control panel to begin the ice-making cycle.
3. Select the ice cube size by pressing the "SELECT SIZE" button. If the room temperature is lower than 60°F (15°C), it is recommended to select small to avoid ice sticking together.
4. The ice-making cycle lasts approx. 6 to 13 minutes, depending on the selection of ice cube size and the room temperature. The recommended room temperature is 50°F to 105°F (10°C to 40°C)
5. If the water pump can't inject water, the appliance will stop automatically, and the "WATER" shortage indicator will turn on. Press the "Power" button, fill the water up to the max water level mark, and press the "Power" button again to turn on the appliance. Allow the refrigerant liquid inside the compressor to settle for at least 3 minutes before restarting.
6. The appliance stops when the ice basket is full and the ice "FULL" indicator is on.
WARNING: Direct sunlight or sunlight reflection may cause infrared sensor malfunction. If the appliance doesn't stop even when ice cubes obstruct the sensor, move the appliance away from sunlight.
7. Change water in the water reservoir every 24 hours to ensure a reasonable hygiene level. If the appliance isn't to be used, drain all the water from the appliance and dry the tank thoroughly to avoid damage to the appliance.

CLEANING AND MAINTAINING YOUR ICE MAKER

Before using your appliance, it is strongly recommended to clean it thoroughly.

1. Remove the ice basket from the appliance.
2. Clean the interior of the appliance with diluted detergent, warm water, and a soft cloth.
3. Then use the water to rinse the inside parts, and drain out the water by unplugging the drain cap on the front bottom side of the appliance.
4. The outside of the appliance should be cleaned regularly with a mild detergent solution and warm water.
5. Dry the interior and exterior of the appliance with a clean soft cloth.
6. When the appliance is not in use for an extended period, drain the water completely & dry the interior of the appliance.

TROUBLESHOOTING

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
WATER shortage indicator is on.	Lack of Water.	Stop the appliance, by pressing the "ON/OFF" button. Fill water, and press "ON/OFF" button again to restart the appliance.
FULL indicator is on.	Ice is full in basket.	Remove ice from ice basket. Continuously hold "SELECT SIZE" button for 5 seconds, the appliance can make 10 even cycles of ice even when "FULL" indicator is on.
Ice cubes are sticking together.	The ice making cycle is too long.	Stop the appliance by pressing the "ON/OFF" button, and restart it when the ice blocks melt. Select the small size ice cube selection.
	Water temperature in inner tank is too low.	Replace the water. Temperature of water recommended at 40°F - 90°F (4°C - 32°C).
Ice making cycle is normal but no ice is being formed.	Room temperature or water temperature in inner tank is too high.	The room temperature should be: 50°F - 105°F (10°C - 40°C), water temperature should be: 40°F - 90°F (4°C - 32°C)
	Refrigerant in cooling system is leaking.	Contact hOme™ Customer Service at 1-800-898-3002.
	Pipe in the cooling system is blocked.	Contact hOme™ Customer Service at 1-800-898-3002.

WARRANTY

hOme™ offers a limited two-year warranty ("warranty period") on all of our products purchased new and unused from hOme Technologies, LLC or an authorized reseller, with original proof of purchase and where a defect has arisen, wholly or substantially, as a result of faulty manufacture, parts or workmanship during the warranty period. The warranty does not apply where damage is caused by other factors, including without limitation: (a) normal wear and tear; (b) abuse, mishandling, accident, or failure to follow operating instructions; (c) exposure to liquid or infiltration of foreign particles; (d) servicing or modifications of the product other than by hOme™; (e) commercial or non-household use.

The hOme™ warranty covers all costs related to restoring the proven defective product through repair or replacement of any defective part and necessary labor so that it conforms to its original specifications. A replacement product may be provided instead of repairing a defective product. hOme™'s exclusive obligation under this warranty is limited to such repair or replacement.

A receipt indicating the purchase date is required for any claim, so please keep all receipts in a safe place. We recommend that you register your product on our website, homelabs.com/reg. Although greatly appreciated, the product registration is not required to activate any warranty and product registration does not eliminate the need for the original proof of purchase. The warranty becomes void if attempts at repair are made by non-authorized third parties and/or if spare parts, other than those provided by hOme™, are used. You may also arrange for service after the warranty expires at an additional cost.

These are our general terms for warranty service, but we always urge our customers to reach out to us with any issue, regardless of warranty terms. If you have an issue with a hOme™ product, please contact us at 1-800-898-3002, and we will do our best to resolve it for you.

This warranty gives you specific legal rights, and you may have other legal rights which vary from state to state,

country to country or province to province. The customer may assert any such rights at their sole discretion.

WARNING

Keep all plastic bags away from children.

State of California Proposition 65 Warnings:

THIS PRODUCT COULD CONTAIN ONE OR MORE CHEMICALS THAT ARE KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER, BIRTH DEFECTS, OR OTHER REPRODUCTIVE HARM.

The manufacturer, distributor, importer, and seller are not liable for ANY damage caused by improper use, storage, care or failure to follow warnings associated with this product.

CONTACT US

CHAT WITH US homelabs.com/chat

Call US 1-(800)-898-3002

EMAIL US help@homelabs.com

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FAQs

How long does it take for a portable ice maker to make ice?

A single batch of ice may take between 7 and 15 minutes to freeze the cubes and drop into the portable ice maker's storage tank. On average, portable ice makers can produce up to 35 lbs. of ice every day, as well as store as much as 2 lbs. of ice.

How much water does a portable ice maker hold?

The countertop ice maker machine holds up to 3.2 liters of water, so you don't have to manually fill it with water as often. Suitable for 0.5-3 Gal 2-11L bottled water in supermarkets

Does the portable ice maker need a water line?

No. Portable ice makers do not require a water line. Instead, you only need to pour water into the unit's reservoir and turn it on to start the ice production process.

Can portable ice makers run all of the time?

You need to leave it plugged in and running all the time if you want to ice. If the unit is powered off the ice will melt and the water will return to the reservoir. This is just like your refrigerator or freezer in that it needs to be on all the time.

How do you store ice in a portable ice maker?

Any unused or remaining ice cubes will slowly melt over time and replenish water back into the bottom water reservoir. While there are portable ice makers on the market that do keep ice cold, we recommend keeping freezer bags on hand for storage or putting the ice inside a cooler.

How often do you need to clean a portable ice maker?

Your ice machine works hard, but over time things like mineral deposits and even bacteria can build up inside, leading to ice that tastes less than fresh. Experts say ice machines should be cleaned about once every 9 months,

or more frequently if you live in an area with hard water or high humidity.

What kind of water do you use in a portable ice maker?

Only use potable water or water suitable for drinking. The temperature of the water should be between 51°F and 90°F. Change the water in the water reservoir every 24 hours to ensure a reasonable hygiene level.

Do you clean a portable ice maker?

Clean the interior with a diluted cleaning solution, warm water, and a soft cloth. (DO NOT use any caustic or abrasive solutions or clean your ice maker with flammable fluids.) The outside of the ice maker should be cleaned regularly with mild detergent and warm water. Dry the interior and exterior with a soft cloth.

Why do portable ice makers stop working?

Many portable ice makers will turn off automatically if there's a problem with the water supply line — including an empty tank. Occasionally, a portable ice machine will shut off if it's either too full or too empty, so be sure to refill the machine only to the water line indicated on the tank.

Why is my portable ice maker not cooling?

If your portable ice maker is not getting cold, one of these issues is the likely cause: The heat output is clogged with dust or something is blocking it. Clean the air inlet and outlet, and make sure there is at least 20cm of unobstructed space between the air inlet/outlet and any walls or objects.

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