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home8 ADS1303 Valuable Tracking Sensor Add-on Device User Guide

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**Contents**

Assemble your device and accessories

1. Unpack your device and accessories.
2. Pair the device with the Security Shuttle within 1-10 feet to make sure the connection is working well.
3. Pull and remove the plastic strip to initiate battery contact of Valuable Tracking Sensor.

Add a device

1. Open the Home8 app, tap on the menu button " " and select " Device Management ".
2. Press the add button " + " next to Sensor List.
3. Follow the app instructions to scan the QR code located on the device.

   Note: If the scan is incomplete, you will be asked to enter the serial number (SN) of the device.
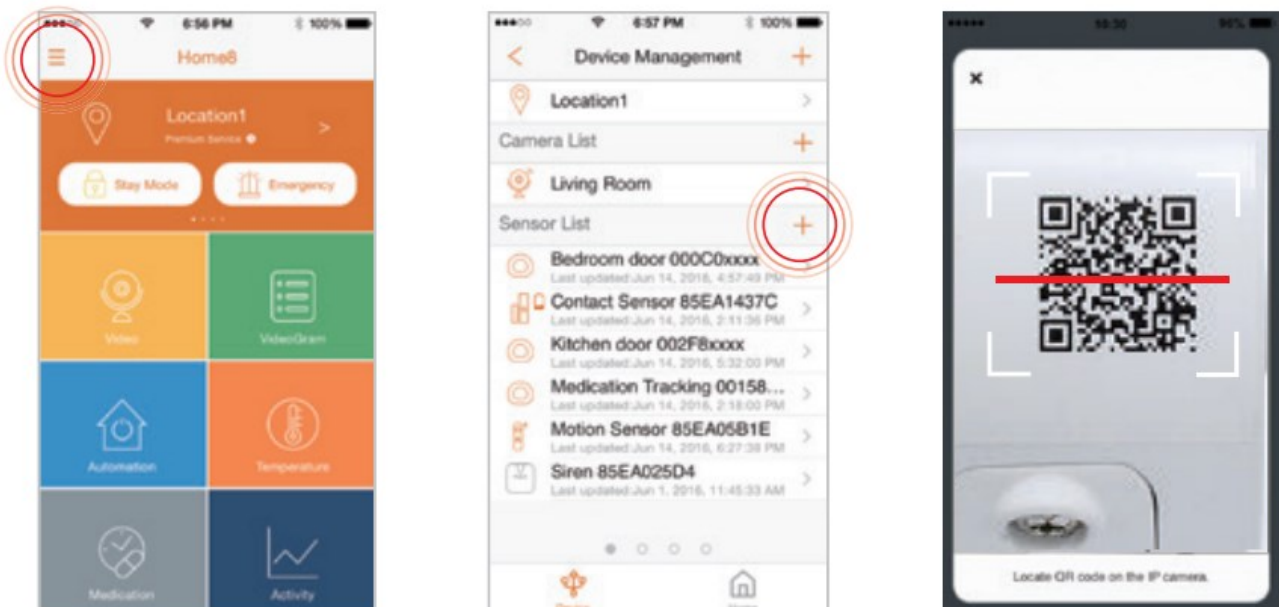

Mount your device

Before you mount your device, see if it's within Security Shuttle's range.

1. Take your device to the room you want to use it in.
2. Give your Valuable Tracking Sensor a good shake, then navigate to > Device Management > Valuable Sensor on your mobile app. The time stamp will be updated if your tracker is in range.

Place the Valuable Tracking Sensor
Place the Valuable Tracking Sensor on places like jewelry box, collectables, important documents, etc., anywhere you want to keep track of movement in case of disturbance.
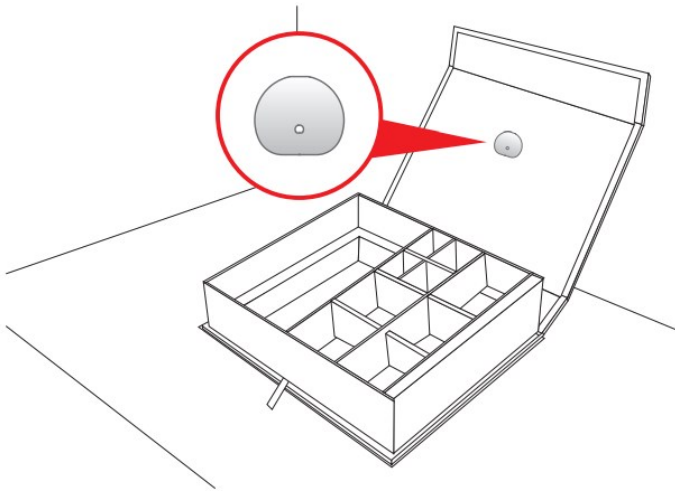
How can I backup recorded video?
You can backup your recorded video by using any of the following methods.

- By setting automatic backup to Dropbox. (Dropbox account needed)
- By sharing your recorded video from VideoGram to your appointed method.

How do I retrieve my Home8 Mobile app password?
Go to the sign-in page of your Home8 app and tap "Forgot password?". Follow the instruction on screen to enter your phone number. You will then receive an access code via SMS. After input an Access Code that app requested, you can then reset the password by yourself. You will also receive a confirmation email after successfully reset your password.

How can I be certain my personal information is secured?
Our first level of security is authentication and your password is encrypted when you sign in to your account. At the next level where all data is transmitted, including videos, images, as well account information, bank-level AES data encryption is used.

How can I be sure unauthorized people are unable to look at my videos on the cloud?
With your privacy in mind, all data is encrypted with bank-level security, and each user has his/her own account to access the video. Our system alerts you and your authorized users when it detects login attempts from unauthorized smart devices.

How many locations can I manage from my Home8 app?
Home8 app is built to support multi-location management. You can manage as many locations as you would like, and we do not place a limit on the number of Home8 Systems you can purchase.

If I lose my smart device, what should I do to protect my Home8 account?
We recommend you to change your password as soon as possible by using other smart device with Home8 App installed to sign in to your account to make the change to your password. Alternatively, you may also contact us to disable your account for you.

Is there a place I can view the user manual online?
Yes, visit **www.home8alarm.com/download** , and then access user manuals

What are the requirements prior to purchasing an Home8 System?
Because Home8 System is a fully IoT interactive system, it will require the following:

- Broadband Internet connection. (dial-up connections are not supported)
- DHCP-enabled router with an available LAN port.
- Smart devices with internet connection.

What can I do if a camera is offline?
If a camera is showing as "offline", try power cycle on the camera first and wait approximately two minutes, if the offline situation persists, try moving the camera closer to the Security Shuttle and power cycle the device again. After tried the methods above, if the offline status is still not resolved, please contact our Technical Support for further troubleshooting assistance.

What can I do if my system is offline?
First, try checking your internet connection, if the connection is working properly, then unplug the network cable from your Security Shuttle for 10 seconds, and then reconnect it. If the Security Shuttle is still offline after 5 minutes, please contact our Technical Support for further troubleshooting assistance

Troubleshooting Tips

Are your devices listed in your app?
If you're having trouble installing your devices, see if they're listed in your Home8 app:

- Navigate to > Device Management to see if all your devices are listed
- Tap + next to the device category and follow the on-screen instructions to add any missing devices

Are your devices communicating with Security Shuttle?

- If your devices don't connect to Security Shuttle, they might be too far away. Take them to a location that's closer to Security Shuttle and try again.
- If they do connect, you'll know the range of your device and where to install a range extender.
- Alternatively, you can move Security Shuttle closer to your device.
- If your devices still don't communicate with Security Shuttle, even when they're in the same room, navigate to > Device Management > + on the Home8 app to add your devices again.

Need help installing your Home8 system?
http://www.home8alarm.com/download/
support-global@home8systems.com

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Documents / Resources

home8 Valuable Tracking Sensor Add-on Device Quickstart Guide	**home8 ADS1303 Valuable Tracking Sensor Add-on Device** [pdf] User Guide ADS1303, ADS1303 Valuable Tracking Sensor Add-on Device, ADS1303 Add-on Device, Valuable Tracking Sensor Add-on Device, Tracking Sensor Add-on Device, Tracking Sensor, Sensor

References

- ⑧ [Home8 Datasheets for Video-Verified Starter Kits I Home8](#)
- ⑧ [Home8 Datasheets for Video-Verified Starter Kits I Home8](#)

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