

HOLLYLAND Solidcom C1 Pro HUB Firmware User Guide

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HOLLYLAND Solidcom C1 Pro HUB Firmware

Specifications

- Product Name: Solidcom C1 Pro HUB
- Firmware Version: 1.0.4.2
- Release Date: 2023.08.15

Product Usage Instructions

Updating Guide

Kindly Note

It is important to follow these precautions when updating the firmware:

- Avoid updating firmware during important events
- Ensure the device has sufficient power during the update process
- Contact technical support if any issues arise during updating.

Updating Tool Requirements

- A computer with Windows 10 or Mac OS 12.6 system
- A USB flash disk (32GB or less, FAT32 format)
- USB-A to Type-C cable

Operation Steps:

1. Download the firmware file

2. Prepare a USB disk (32GB or less) with USB-A port
3. Format the USB disk to FAT32 and copy the firmware file to the= root directory
4. Plug the USB disk into C1-HUB via USB-A port for automatic upgrading
5. The HUB will reboot automatically after successful upgrade
6. Connect the headset to the HUB using a USB cable after] upgrading

FAQ

Q: What should I do if the firmware update fails?

A: In case of a failed update or device malfunction, please contact Hollyland Technical Support Engineer at support@hollyland-tech.com for assistance.

Solidcom C1 Pro HUB Firmware Upgrade

Firmware Version Records

Released date	Firmware Version	Release Log	Download Link
2023.08.15	1.0.4.2	<ul style="list-style-type: none">• Fixed some bugs	Download

Updating Guide

Kindly Note

- It takes the risk to update the firmware, please avoid updating the firmware when the device is used for the important events
- To avoid the power being cut off suddenly during the updating, please make sure the device with enough power during updating.
- Please feel free to contact our technical support engineer if the updating failure or error causes the malfunction of the device:
- The link for contacting Hollyland Technical Support Engineer: support@hollyland-tech.com

Updating Tool

A computer with Windows 10 or Mac OS 12.6 system

USB flash disk which is under 32G storage FAT32 format

USB-A to Type-C cable

Operation Steps

1. Download the fi rmware fi le
2. Prepare one USB disk with USB-A port which memory less than 32GB.
3. Plug the USB disk into laptop, format the USB disk to FAT32 put the upgrade fi rmware intothe root directory of the USB disk(make sure only one fi rmware inside) please do not put itinside of any folder.
4. Plug the USB disk into C1-HUB via USB-A port , the C1-HUB will recognize the USB disk andstart to upgrading , the Solidcom C1-HUB will reboot automatically after upgraded.

5. Solidcom C1-HUB will need to upgrade twice with different version firmware upgrade the initialization version “HLD_3_RRU_H000_S1.9.3.6” at first then upgrade the final version“HLD_3_RRU_H000_S1.0.4.2”.
6. After upgrade the HUB successful, then connect the headset to HUB one by one with USB cable.

Documents / Resources

Solidcom C1 Pro HUB Firmware Upgrade

1. Firmware Version Records

2. Upgrading Guide

3. Troubleshooting

4. Contact Us

HOLLYLAND Solidcom C1 Pro HUB Firmware [pdf] User Guide

Solidcom C1 Pro HUB Firmware, Solidcom C1, Pro HUB Firmware, Firmware

References

- [word-render](#)
- [User Manual](#)

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