



# HME CU60 ZOOM Nitro Drive-Thru Timer User Guide

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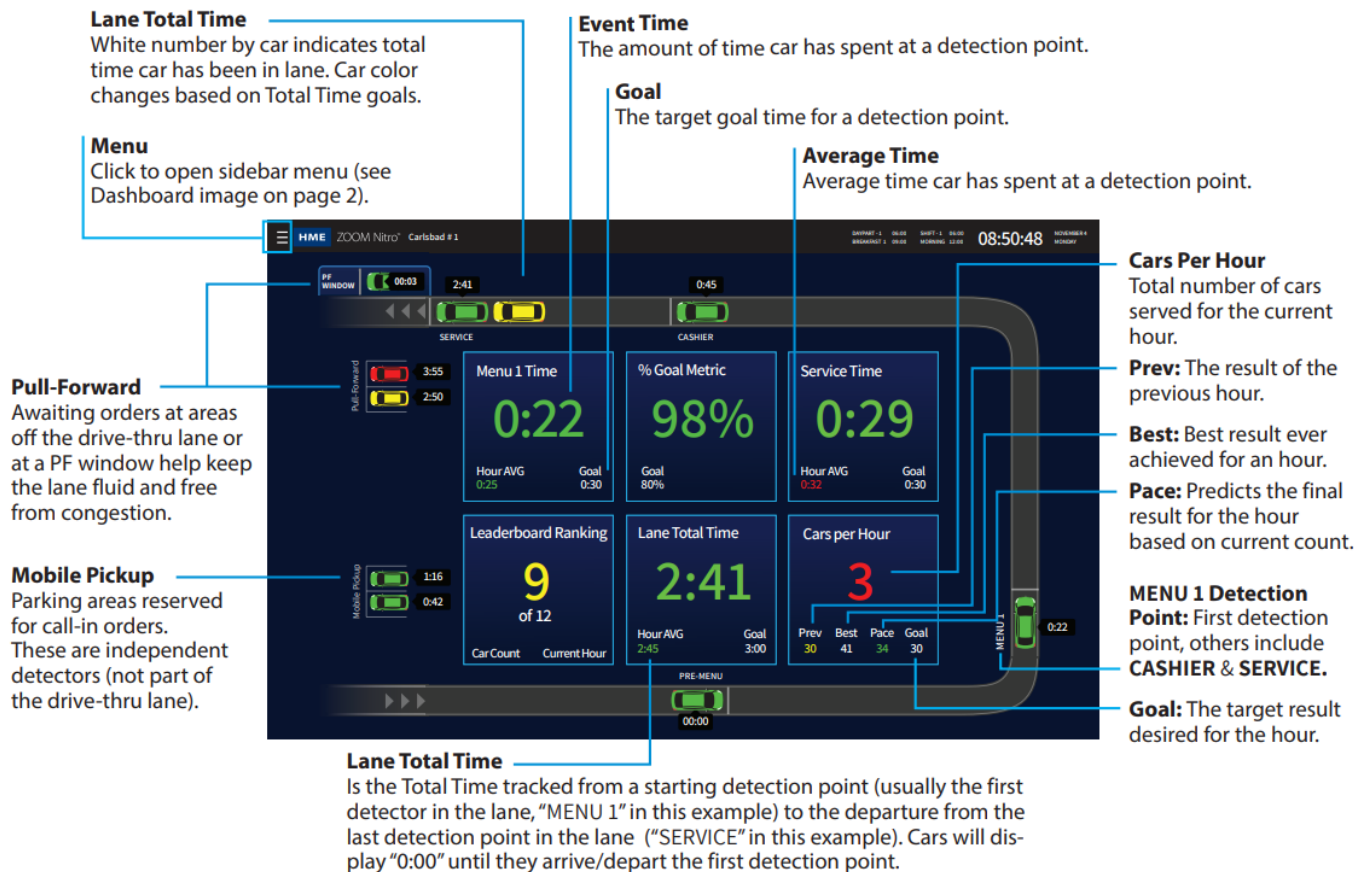


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## ZOOM Nitro Drive-Thru Timer Overview

Measures drive-thru lane events for comparison to your service time goals at up to eight detection points in the drive-thru lane. The Dashboard displayed below provides an example overview for a single-lane drive-thru with six lane detectors (MENU 1, CASHIER, SERVICE, and three Pull-Forward detectors) as well as two independent detectors (Mobile Pickup).



### So what's with the colors?

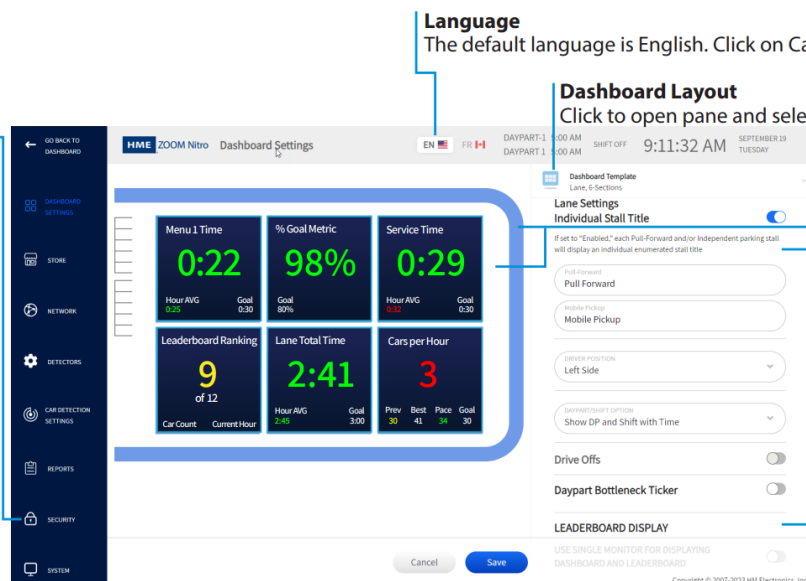
Color-coded cars and values provide an easy method for identifying how a metric is performing against a preset goal. Goals are used to motivate performance.

- A green car or value like this 0:29 indicates you are exceeding your goal.
- A yellow car or value like this 2:01 indicates you are meeting your goal.
- A red car or value like this 0:32 indicates you are not meeting your goal.

## How to make changes to your ZOOM Nitro Timer

1. To edit your Dashboard, use a mouse connected to the USB port on the CU or use a back-office PC if configured on the same network. Click on to open screen below.

2. Click on the **SECURITY**
3. Log in to the system.  
Note: The manager assigns permissions and passwords. If you do not have a password, contact HME Technical Support at the number below to obtain a temporary Manager password.
4. Once logged in, click on **DASHBOARD SETTINGS** in the sidebar menu to edit.



**Language**  
The default language is English. Click on Canadian flag for French.

**Dashboard Layout**  
Click to open pane and select your desired layout.

**Lane and Data Section Graphics**  
Click on a graphical element on the Dashboard to open it for editing.  
  
In this example, the lane graphic is selected. Use the fields under **Lane Settings** to edit what is displayed.

## Drive-Thru Leaderboard®

The Drive-Thru Leaderboard shows the top three and bottom three stores ranked against others in your network. Your store will be outlined and displayed with its closest competitors.

### Top 3 Stores

Top 3 performing stores in your network.

### Your Store

Your store will always be outlined and displayed with its closest competitors.

Drive-thru Leaderboard					Current Hour	
1	South County	90%	5	2:17 / 3:00		
2	Temecula	90%	5	2:17 / 3:00		
3	Arlington	90%	3	2:18 / 3:00		
7	Tustin	90%	3	2:33 / 3:00		
8	Downtown	90%	3	2:39 / 3:00		
9	Jacksonville	98%	3	2:41 / 3:00		
10	Billings	90%	3	3:17 / 3:00		
11	Downtown	90%	3	3:17 / 3:00		
12	Montclair	90%	3	3:17 / 3:00		

**Trophy Case**

Contest Wins Awards

05:21:18 PM Jacksonville

Look out people. Our small but speedy crew is coming on strong!

05:21:18 PM South County

Dream team is setting the winning pace at dinner tonight.

05:21:18 PM Eric T

I'm proud of all of you. Keep the pedal to the metal!

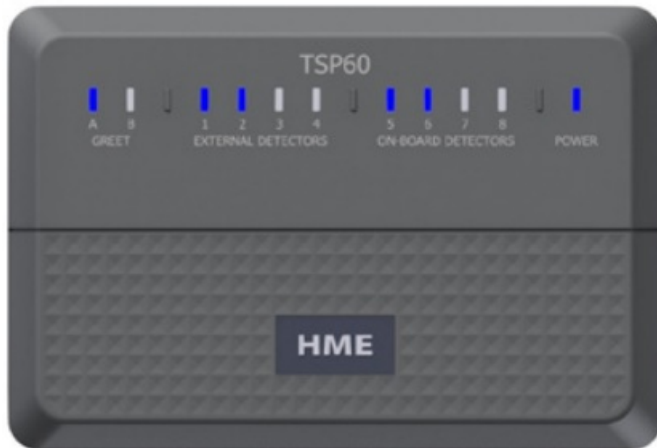
Also, visit the HME Training Portal at: <https://www.hme.com/training>



## Your System

### Timer Signal Processor (TSP)

Receives event data from car detections in a drive-thru lane or reserved parking location.



### TSP Mounted location:

Control Unit (CU) Receives and processes data from the TSP to provide information for the ZOOM Dashboard display.



### CU Mounted location:

Need more help?



## Customer Support

A copy of this guide and more information can be found by scanning this QR code above. When you land on the web page, navigate to Drive-Thru Timer Systems and click/tap on ZOOM Nitro to expand.

Or go to: <https://www.hme.com/qsr/drive-thru-user-manuals>

Need help? Call 1-800-848-4468, options 1,2,3 or email us at [support@hme.com](mailto:support@hme.com) HME, INC.

2848 Whiptail Loop, Carlsbad, CA 92010 USA

Fax: 858-552-0172 | [www.hme.com](http://www.hme.com)



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## Documents / Resources

	<p><a href="#">HME CU60 ZOOM Nitro Drive-Thru Timer</a> [pdf] User Guide CU60 ZOOM Nitro Drive-Thru Timer, CU60, ZOOM Nitro Drive-Thru Timer, Nitro Drive-Thru Timer, Drive-Thru Timer, Thru Timer, Timer</p>
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## References

- [HME | Specialized Communications, Audio, & Software Solutions](#)
- [HME Training Portal](#)
- [HME Drive-Thru Systems User Manuals | Drive-Thru Repairs | HME](#)
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