




hitron CODA5370 Cable AP Gateway User Guide

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hitron CODA5370 Cable AP Gateway



USER GUIDE

MODEL: CODA5370

Read me first!

- Connect to the network
- Set up your wireless network

Check the box contents

Look in the box and make sure you have the following:



CODA5370



POWER ADAPTER



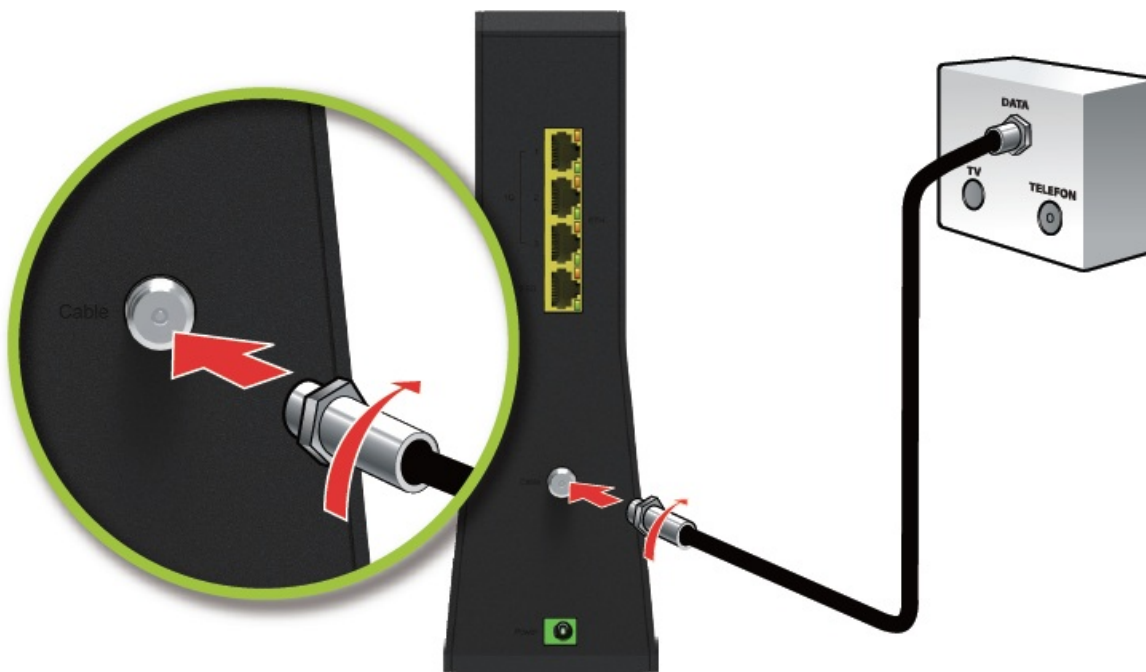
ETHERNET CABLE



QUICK START GUIDE

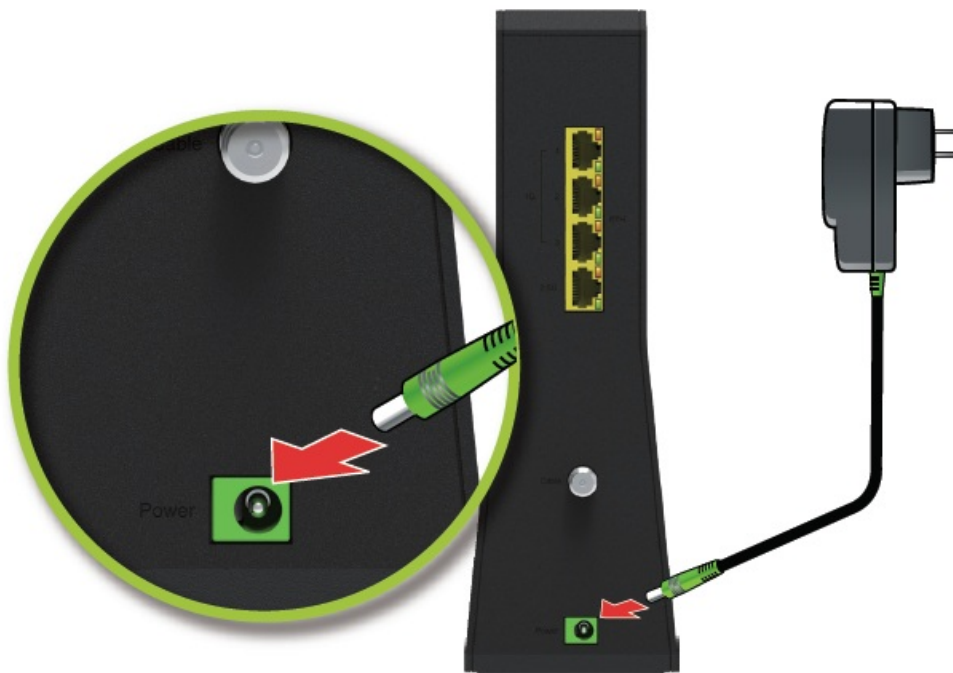
Connect the cable port

Connect the device's coax CABLE connector to a cable outlet in your home.



Connect the power adapter

Connect the included power adapter from the POWER port to a wall outlet.



How to join the Internet manually

Connect your computer to a wireless network.

Please find the SSID and PassPhrase information on the label at the bottom of the device.

2.4GHz

SSID:XXXXXXXXXX

PassPhrase:XXXXXXXXXX

5GHz

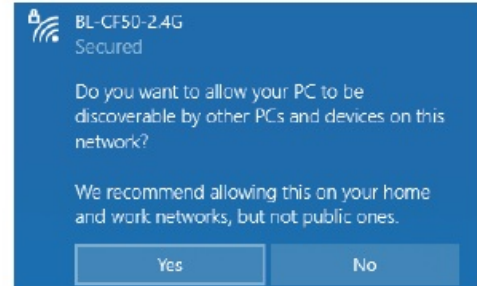
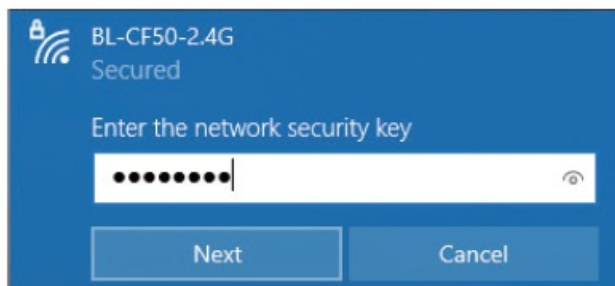
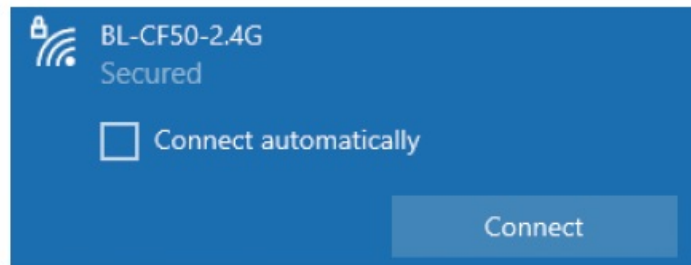
SSID:XXXXXXXXXX

PassPhrase:XXXXXXXXXX



Press the WPS button for 3 seconds to trigger the pairing process (Push Button Configuration). And then start Push Button Configuration on wireless client that you want to connect to. During WPS pairing process, LED light in orange. Light in green after successfully connect. Light in red after failed connect or 2 minutes timeout.

Enable wireless interface ex.win10 as example. Find the SSID the same as label info. And type PassPhrase in upcoming step.

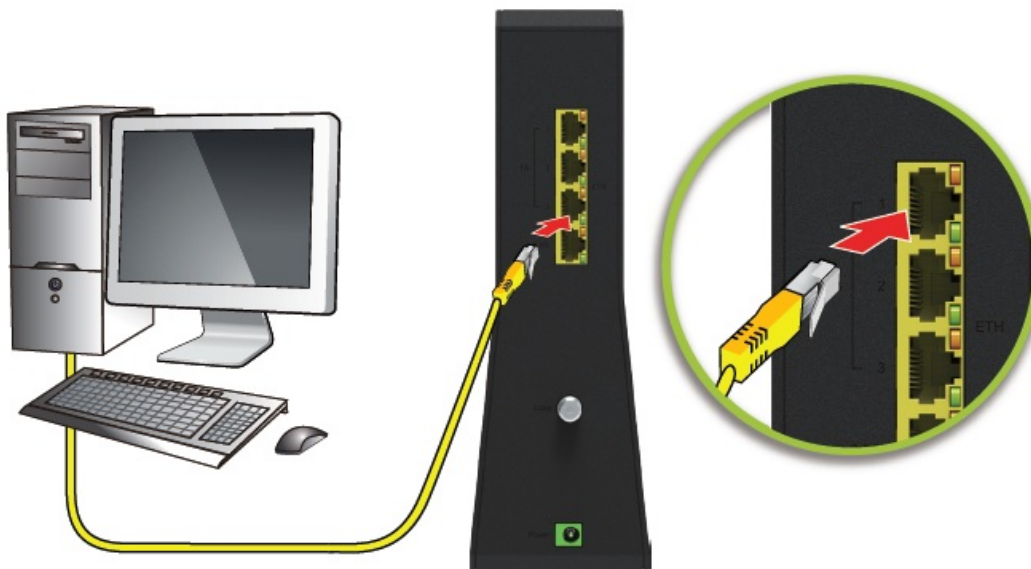


Then click yes to complete the connection adding process.

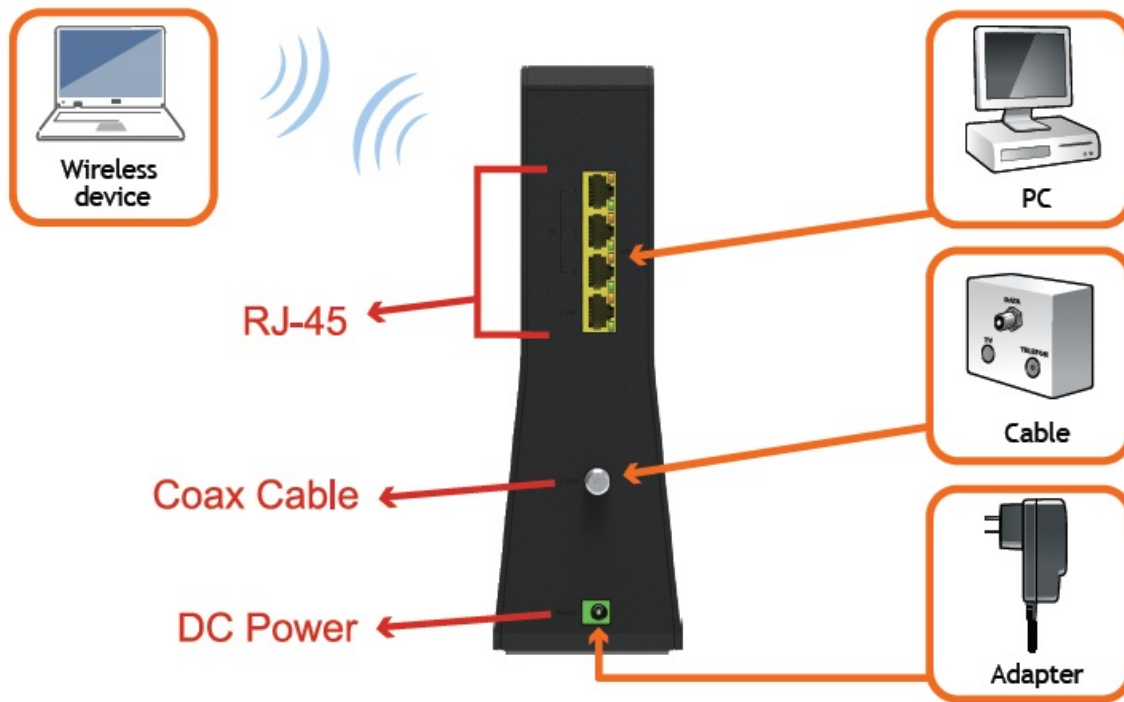
Remind: If the corresponding SSID is not found, update the SSID table.

Connect your computer to a wire network

You can access it using a laptop connected by a Ethernet cable.



Connection (optional)



Setup Complete

Congratulations! Your router is now configured.

If you have any questions, please check the options below to help you identify the problem point.

IP address

If your CM is successfully connected to the network (see LED display) but you cannot access the Internet from a connected device, your device's IP address may be set up incorrectly.

Router mode : ensure that the device is configured to DHCP (recommended). The IP address in the following range 192.168.0.2~192.168.0.254, CM IP 192.168.0.1

Bridge mode : device will get a static/float IP from MSO.

For more information, consult your operating system's assistance.

If CM cannot connect to Internet , LAN network will assign following IP range to connected device.

- Router mode : 192.168.0.2~192.168.0.253. CM IP 192.168.0.1
- Bridge mode : 192.168.100.2~192.168.100.253. CM IP 192.168.100.1

Configuration interface:

There is GUI design let user can easy to change network setting. Just access url on web browser.

Route mode : 192.168.0.1

Bridge mode : 192.168.100.1

Login account : admin / password.

LED display

Power

- Green: power received and normal
- Dark: no power

DS

- Green-Blinking: The modem is searching for the DOWNSTREAM Frequency.
- Green-Steady: Downstream SC-QAM frequency is locked
- Blue-Steady : is successfully engaged in SC-QAM channel bonding on the downstream connection.
- Cyan-blue (Blue+ Green) steady: OFDM locked.
- Dark: Not scanning

US

- Green-Blinking: The modem is ranging on the UPSTREAM Frequency.
- Green-Steady: Upstream SC-QAM ranging done
- Blue-Steady: is successfully engaged in SC-QAM channel bonding on the upstream connection.
- Cyan-blue (Blue+ Green) steady: OFDMA locked.
- Dark: no upstream activity

Status

- Green-Blinking: Registering
- Green-Steady: Register success
- Dark: Not registered

Ethernet

- Green-Blinking: The traffic pass through LAN
- Green-Steady: LAN is activated
- Dark: LAN is disabled

2.4G

- Green-Steady: 2.4G WiFi is activated
- Dark: 2.4G WiFi is disabled

5G

- Green-Steady: 5G WiFi is activated
- Dark: 5G WiFi is disabled

Troubleshooting

If the device is not working properly, please troubleshoot in the following order:

1. Check whether the power is on and whether the wiring is secure.
2. Check LED status

- **If Power off:**

Disposal method

- Make sure both ends of the power supply are securely inserted into the power holes and on the device.
- Check whether there is electricity in the power hole
- Choose another working power outlet
- Replace another power adapter

Note: Please do not use power supplies not provided by our company to avoid damage to the equipment. If there is a problem with the power supply, please seek help from the cable operator to replace it.

- **If Ethernet LED off:**

Disposal method

- Check device power on and both ethernet cable are connected between CM and PC properly.
- Replace another ethernet cable.

- **If DS/US LED off:**

Disposal method

- Check coax cable is connected to CM properly.
- please seek help from the cable operator to solve it.

- **If Status LED on but no Internet:**

Disposal method

- Check PC get a right IP address.
- If status LED on or blinking , means registration has problem. please seek help from the cable operator.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This

device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device is restricted for indoor use.

IMPORTANT NOTE:

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

Specifications:

- Model: CODA5370
- Connectivity: Wireless, Ethernet
- Power Adapter: Included
- LED Display: Power, DS US
- Interface: GUI for easy network setting changes
- IP Address Range:
 - Router Mode: 192.168.0.2 – 192.168.0.253, CM IP 192.168.0.1
 - Bridge Mode: 192.168.100.2 – 192.168.100.253, CM IP 192.168.100.1

FAQ:

Q: What should I do if my device is not working properly?

A: Follow these steps to troubleshoot:

1. Check if the power is on and wiring is secure.
2. Check LED status for any indications of issues.

Documents / Resources



[hitron CODA5370 Cable AP Gateway](#) [pdf] User Guide
2AHKM-CODA5370, 2AHKMCODA5370, coda5370, CODA5370 Cable AP Gateway, CODA5370, Cable AP Gateway, AP Gateway, Gateway

References

- [User Manual](#)

Manuals+, Privacy Policy

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