

# HillsGovHub Update Building Applications User Guide

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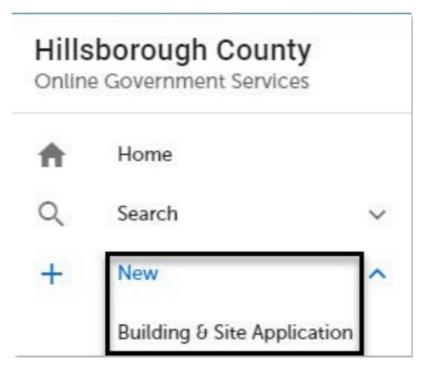
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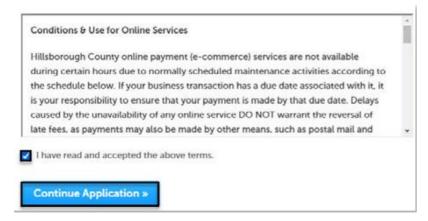
# **Update Building Applications**

#### Add Contact - Contractor to a record

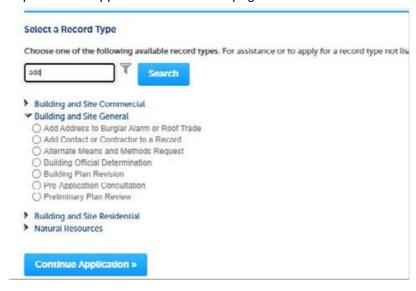
- 1. Log in to the portal.
- 2. Select New and Building and Site Application from the left-hand menu and select Building and Site Application.



3. Review the Conditions & Use for Online Services and select the box next to 'I have read and accepted the above terms' to accept.



- 4. Select Continue Application to proceed to the Select a Record Type page.
- 5. Enter 'add' in the search box and select Search or select Add Contract or Contractor to a Record from the Building and Site General menu. Select the circle next to the application type and select Continue Application to proceed to Application Information page.



6. Enter the record ID for the application to add the contact or Licensed Professional to, select to add a contact or Licensed Professional, and select Continue Application. Follow the below steps to Add Contact(s) or Add

#### Licensed Professional(s)



## Add Contact(s)

1. Select the checkbox next to 'Do you wish to add a Contact to your record?' and select Continue Application.



- 2. Select the contact information for the applicant by selecting from the account or looking up the contact.
  - a. Select from Account select a contact associated to the account.
  - **b. Look Up** select an existing contact in the system.

Please Note: The contact must have an account to be added to the application.



- 3. Repeat the above steps until all necessary contacts have been added and select Continue Application once complete.
- 4. Review the application. If changes are needed, select Edit to edit the applicable section of the application.



5. Select Continue Application to complete the application. The system will display confirmation that the application was received successfully and will send an email confirmation to the contacts on the application.

## Add Licensed Professional(s)

1. Select the checkbox next to 'Do you wish to add a Licensed Professional to your record?', and select Continue Application.



2. Select Look Up to search and add additional Licensed Professional(s) to the application. It is necessary to have the either the name or license number of the Licensed Professional(s).



- Repeat the above steps until all necessary Licensed Professionals have been added and select Continue Application once complete.
- 4. Review the application. If changes are needed, select Edit to edit the applicable section of the application.

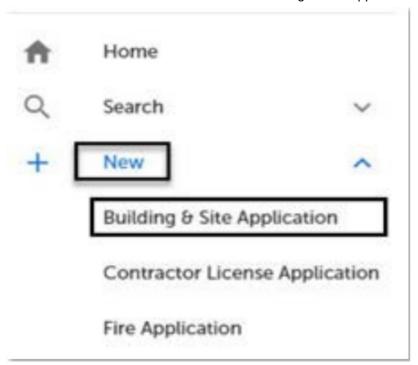


5. Select Continue Application to complete the application. The system will display confirmation that the application was received successfully and will send an email confirmation to the contacts on the application.

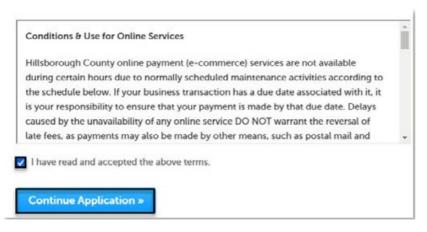
#### Add Address to Burglar Alarm or Roof Trade Application

The Add Address to Burglar Alarm or Roof Trade allows the applicant to add the additional address information to the application if the original application had more than one address.

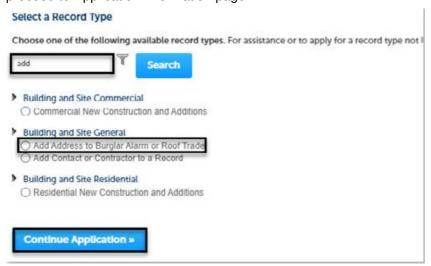
- 1. Log in to the portal.
- 2. Select New from the left menu and select Building & Site Application.



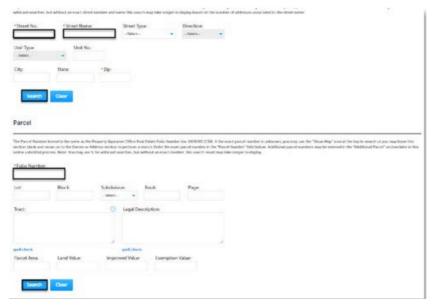
3. Review the Conditions & Use for Online Services and select the box next to 'I have read and accepted the above terms' to accept.



- 4. Select Continue Application to proceed to the Select a Record Type page.
- 5. Enter 'add' in the search box and select Search or select Add Address to Burglar Alarm or Roof Trade from the Building General menu. Select the circle next to the application type and select Continue Application to proceed to Application Information page



6. Enter the Permit ID and enter the Street No. and Street Name for the property in the address section and select Search or enter the Folio Number and select Search.



7. Select Continue Application to review the application. Review the application. If changes are needed, select Edit to edit the applicable section of the application.



8. Select Continue Application to submit the application. The system will display confirmation the application was received successfully and will send an email confirmation.

## **Upload Documents**

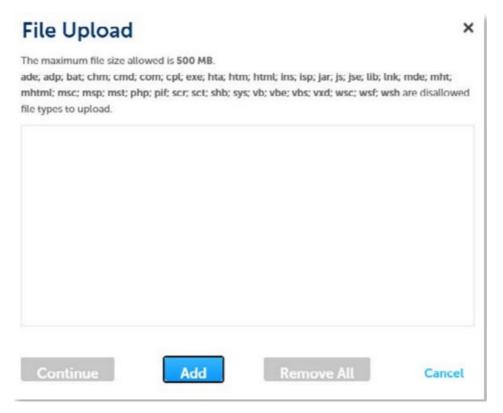
- 1. Search and open the record.
- 2. Select Record Info and select Attachments.



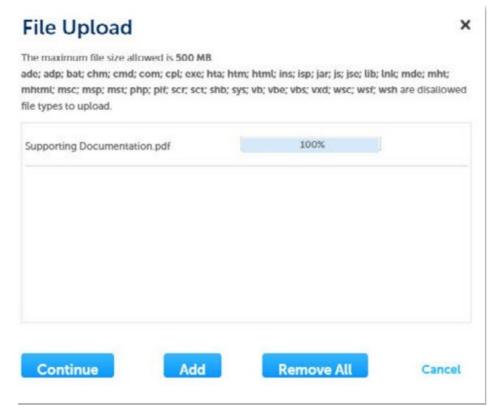
3. Select Add in the Attachment section to add required documents. The system will deliver a prompt displaying the required documents, if the required documents are not uploaded.



4. Select Add, Browse for file, and select Open.



5. Select Continue once the file upload is complete.



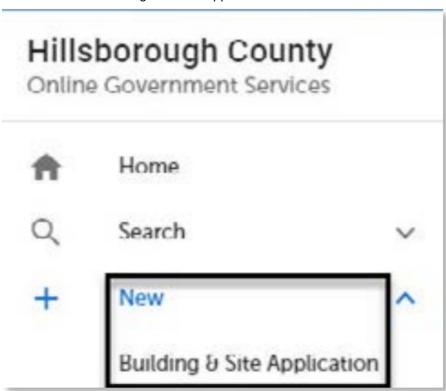
6. Select the document Type from the drop-down list, enter a description, and select Save. Repeat for each document added.



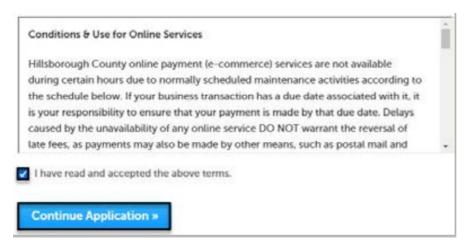
#### **Create a Building Revision Record**

The Building Revision application is used for changes of scope, design or intent of an active permit on a Commercial or Residential project. The parent permit must be issued; however the status of the parent permit cannot be Complete, Closed, Expired, Canceled, or Withdrawn.

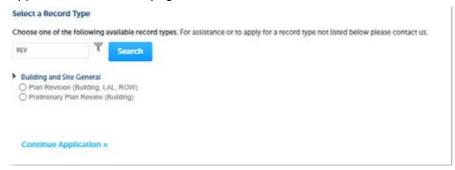
- 1. Log in to the portal.
- 2. Select New and Building and Site Application from the left-hand menu.



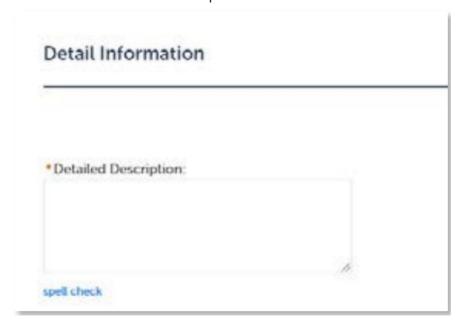
3. Review the Conditions & Use for Online Services and select the box next to 'I have read and accepted the above terms' to accept.



- 4. Select Continue Application to proceed to the Select a Record Type page.
- 5. Enter 'rev' in the search box and select Search or select Building Plan Revision from the Building and Site General menu. Select the circle next to the application type and select Continue Application to proceed to Application Information page.



6. Enter the detailed description of the application in the Detailed Information section. In this space, please enter detailed information about the request.



- 7. Enter the Permit ID of the initial or parent project that is being revised.
- 8. Enter the Construction Cost Associated only to a Revision. The cost entered should only be the cost associated to the revision application and not the entire cost of the project



9. Select Continue Application to proceed to the Contact Information page.



- 10. Select the contact information for the Applicant by selecting from the account or adding a new contact.
  - a. Select from Account select a contact associated to the account.
  - **b.** Add New add a new contact not associated to the account.

Step 1: Required Information > Contact Information	* indicates a required field.
License Applicant	
Terrol School from Account' to select the context associated to the logic account or second Web School Figure profession for application for surrounce chee. As application is required to school the applications	
Select from Account Add New	

11. Add additional contacts to the application, if applicable, by selecting Select from Account, Add New, or Look Up. Multiple contacts can be added.

Contacts on the record will have access to the record and will receive correspondence regarding the record.

The Look Up option should be selected first.

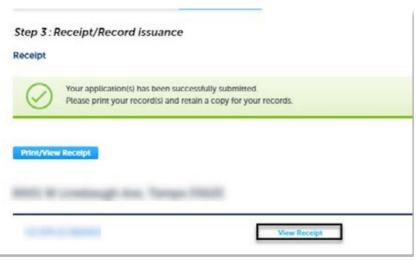
- a. Select from Account select a contact associated to the account.
- **b.** Add New add a new contact not associated to the account.
- **c. Look Up** select an existing contact in the system.



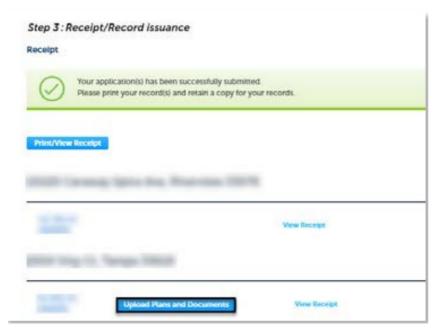
12. Review the application. If changes are needed, select Edit to edit the applicable section of the application.



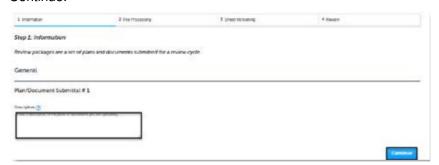
- 13. Select Check Out to proceed to payment processing page and complete your payment.
- 14. Select Print/View Receipt to open the receipt.



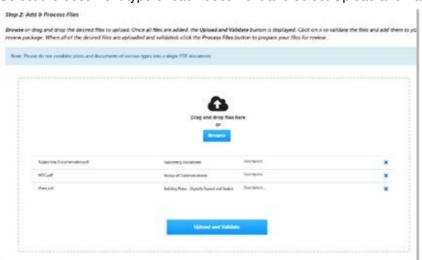
15. Select Upload Plans and Document to submit the revised plan sheets. Do not include the full original plans for this revision. Only include the revised plan sheets from the original project.



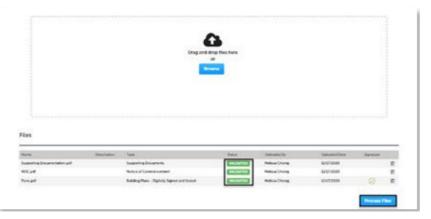
16. Enter a summary of the revised plans and documents to be uploaded in the Description field and select Continue.



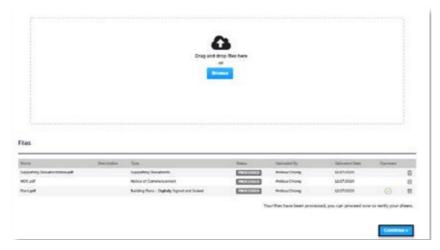
- 17. Drag and drop files(s). Please remember to include a table of contents using appropriate sheet numbers in your files to significantly streamline the upload process.
- 18. Select the document type of each document and select Upload and Validate.



19. Select Process Files after the file validation is complete. The document status will update to 'VALIDATED' once complete. The processing step may take some time depending on the size of the files. It is ok to close the window as an email will be sent once the processing is complete.



20. Select Continue once the processing is complete.



21. Enter the sheet numbers for any pages missing a sheet number. It is important to create a table of contents when creating the plans to avoid this step. Title blocks must follow the County's placement and naming standards.



22. Select Continue to proceed to the Review page.

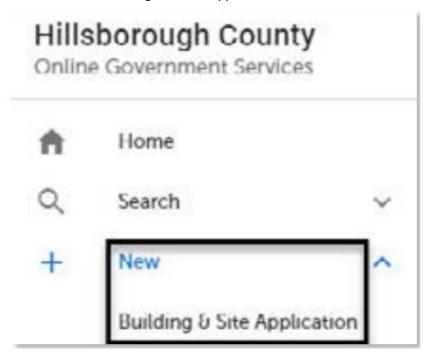
Select Edit if changes are needed. If no changes are needed select Finish. The system will display a message and send an email confirmation that the review package was received.



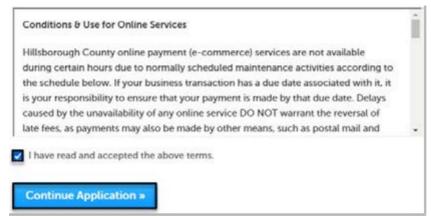
## Create a Commercial and Residential Temporary Occupancy Record

A Temporary Certificate of Occupancy (TCO) temporarily certifies that a building is suitable for temporary occupancy in accordance to applicable building codes and laws. The parent permit must be issued. A TCO cannot be created if the parent permit status is Complete, Closed, Expired, Canceled, or Withdrawn.

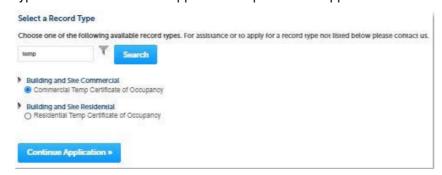
- 1. Log in to the portal.
- 2. Select New and Building and Site Application from the left-hand menu and select Building and Site Application.



Review the Conditions & Use for Online Services and select the box next to 'I have read and accepted the above terms' to accept.



- 4. Select Continue Application to proceed to the Select a Record Type page.
- 5. Enter 'temp' in the search box and select Search or select Residential or Commercial Temp Certificate of Occupancy from the Building and Site Residential or Commercial menu. Select the circle next to the application type and select Continue Application to proceed to Application Information page.



6. Enter the detailed description of the application in the Detailed Information section. In this space, please enter detailed information about the request.



7. Complete the Application Information fields.

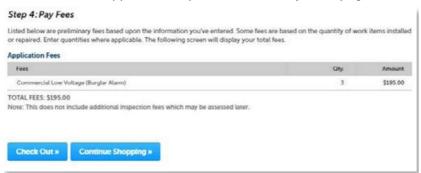
Required fields are marked with a red asterisk.



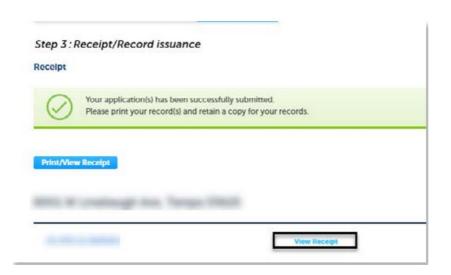
8. Select Continue Application to review the application detail entered. If changes are needed, select Edit to edit the applicable section of the application. If no changes are needed, proceed to the next step



9. Select Continue Application to proceed to the Pay Fees page. Review the fees and select Check Out.



- 10. Select Check Out to proceed to payment processing page and complete your payment.
- 11. Select Print/View Receipt to open the receipt.





# **Documents / Resources**



<u>HillsGovHub Update Building Applications</u> [pdf] User Guide Update Building Applications, Building Applications, Applications

#### References

• User Manual

#### Manuals+, Privacy Policy

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