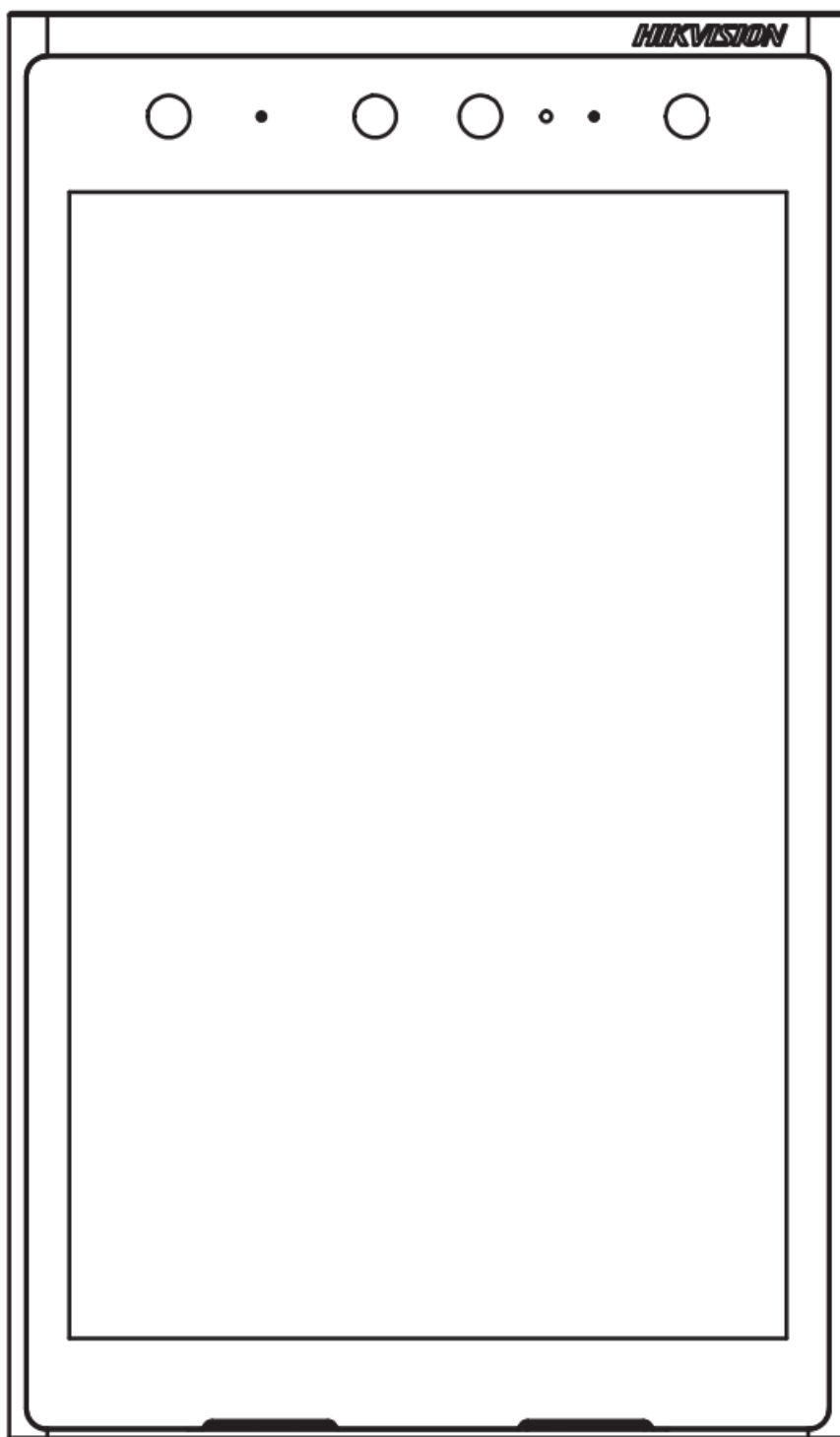


HIKVISION UD27983B-A Face Recognition Door Station User Guide

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HIKVISION UD27983B-A Face Recognition Door Station

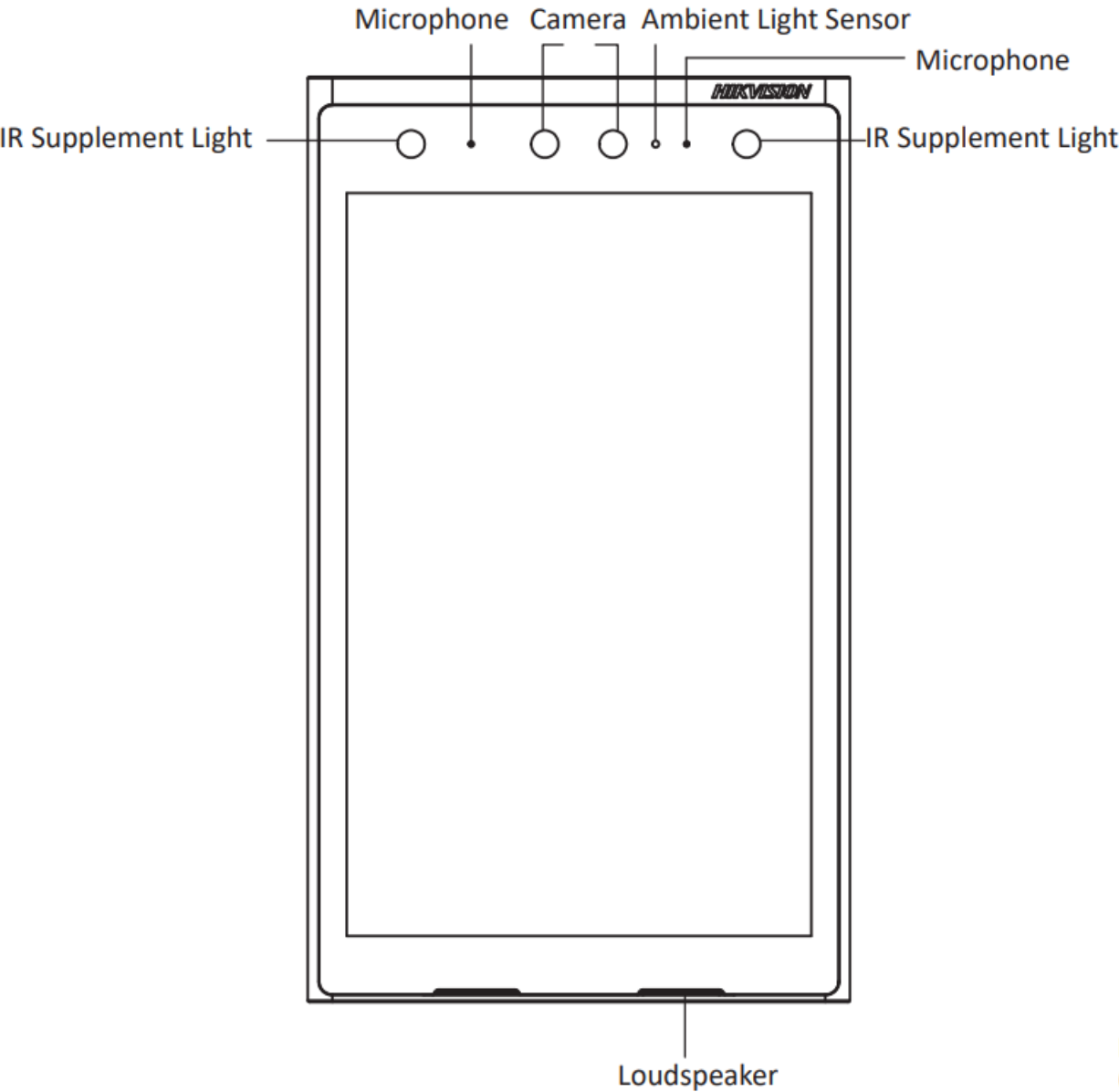
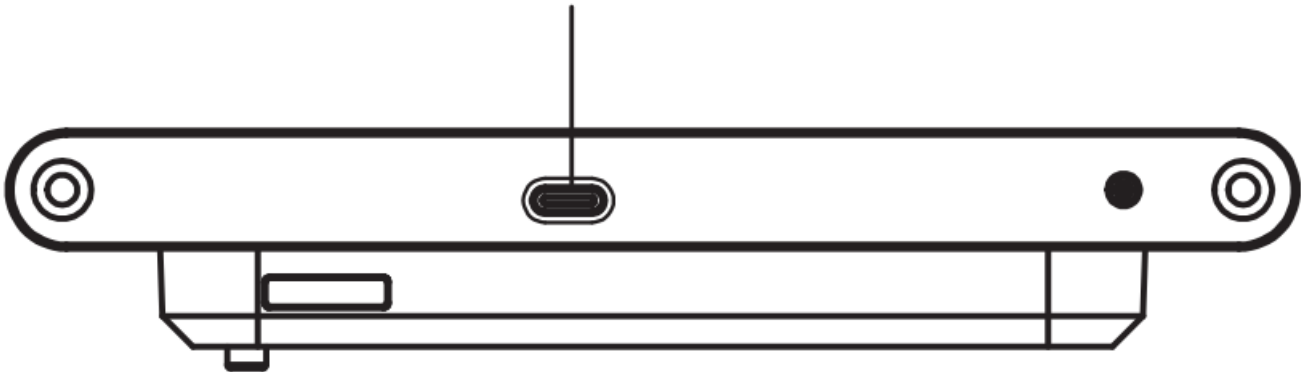


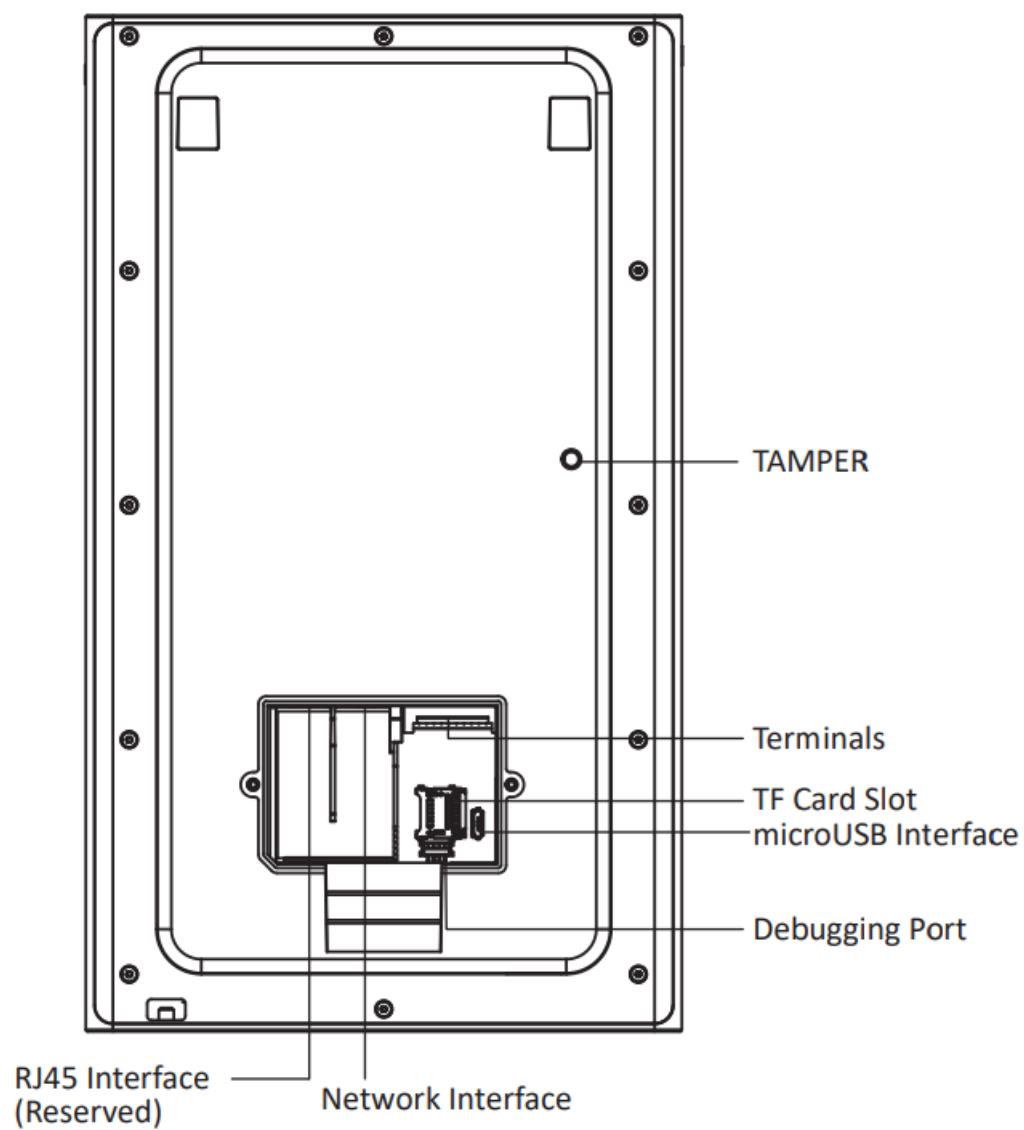
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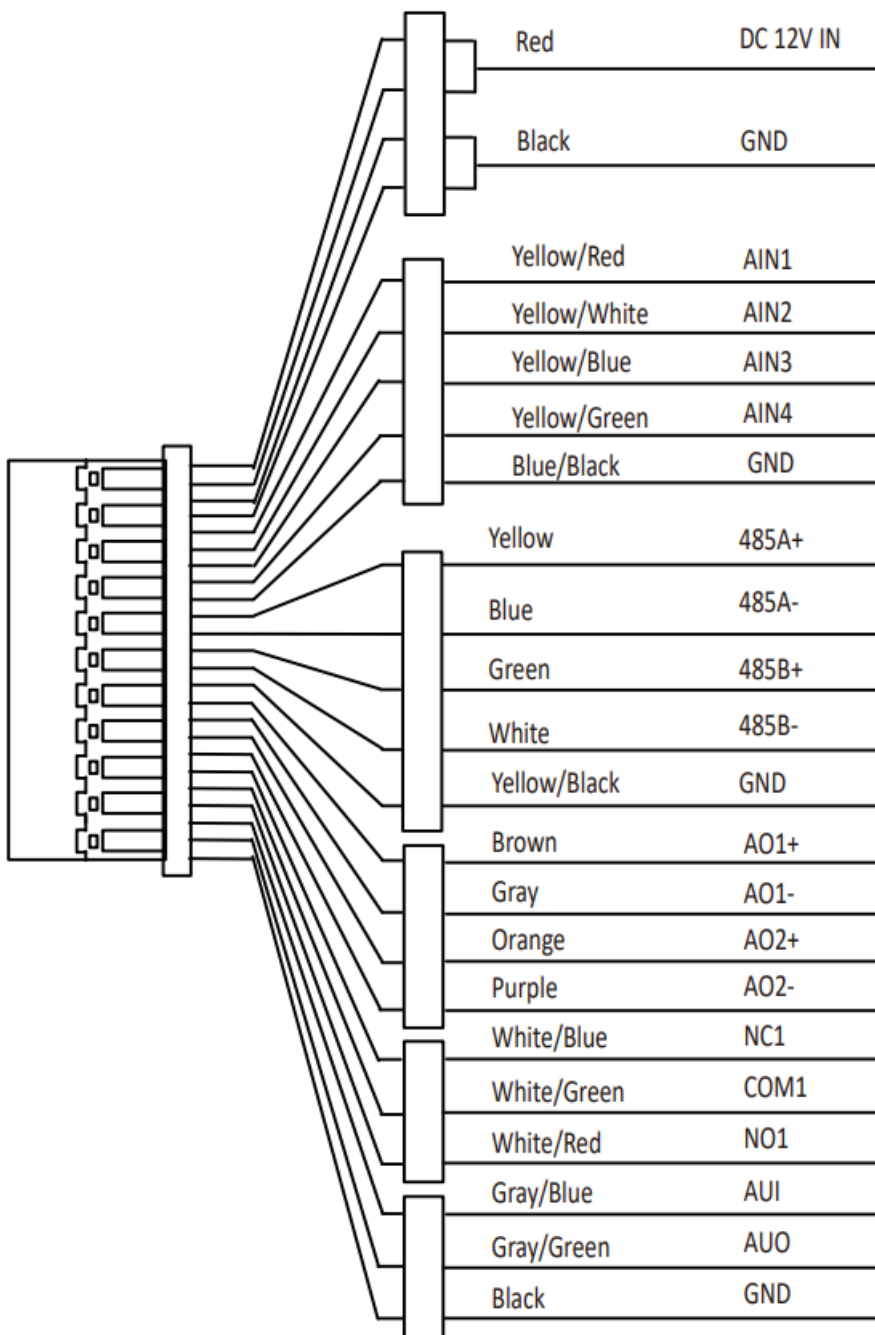
Appearance

Type-C Interface





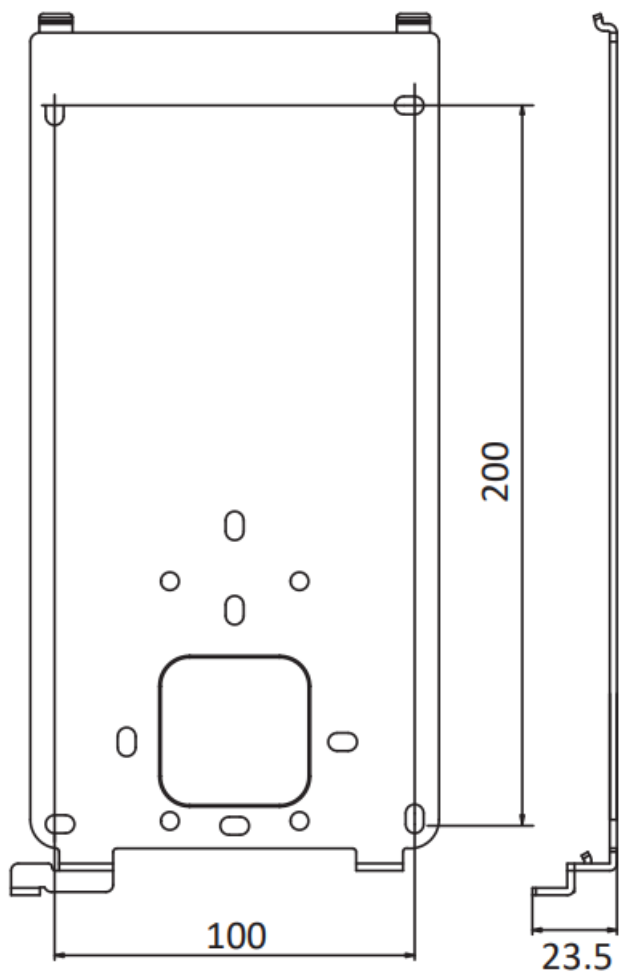
Wiring



Installation

Mounting Plate

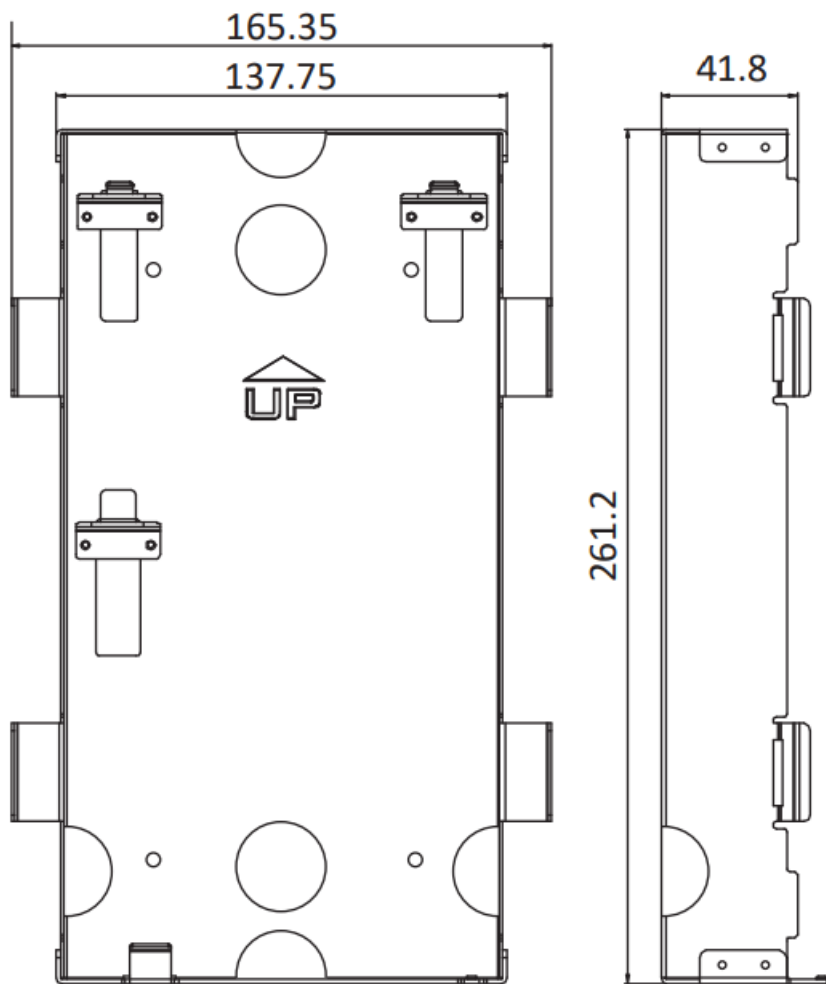
The dimension of the mounting plate is 113.5 mm (W) × 214 mm (H) × 23.5 mm (D).



Unit:mm

Mounting Template

The dimension of the mounting template is 113.5 mm (W) ×214 mm (H).



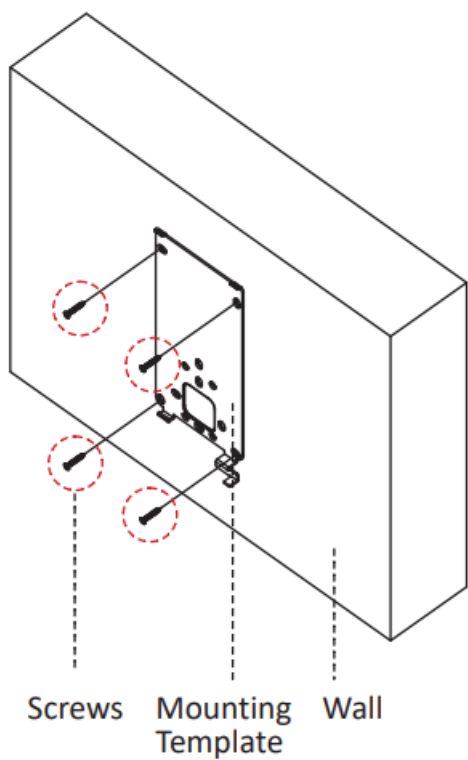
Unit:mm

Before you begin:

1. Accessories that you need to prepare for installation are in the package.
2. Make sure the power supply meet the power requirements of the door station (12 VDC, 2 A).
3. Make sure all the related equipment is power-off during the installation.
4. Wire the cables during installation.

Surface Mounting

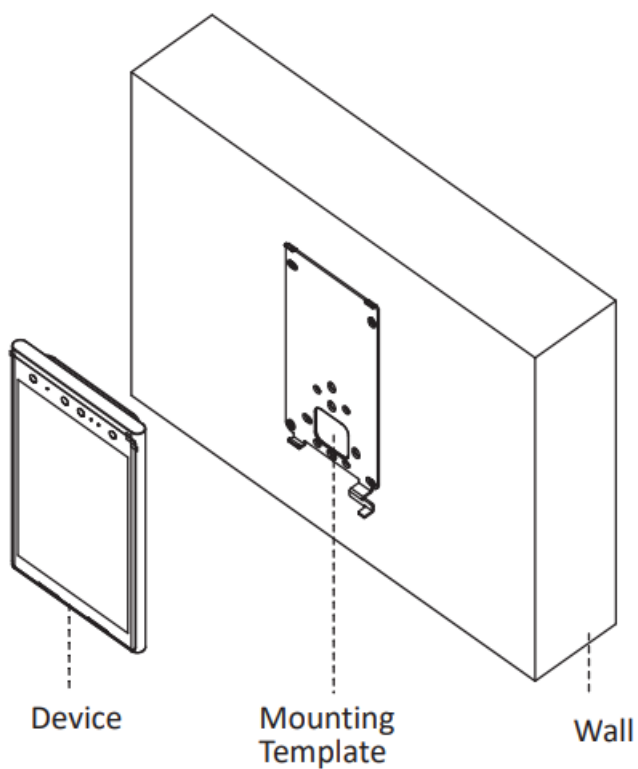
1. Paste the mounting template on the wall according to the installation requirements. Drill holes according to the template.
Insert the expansion bolts into the screw holes.



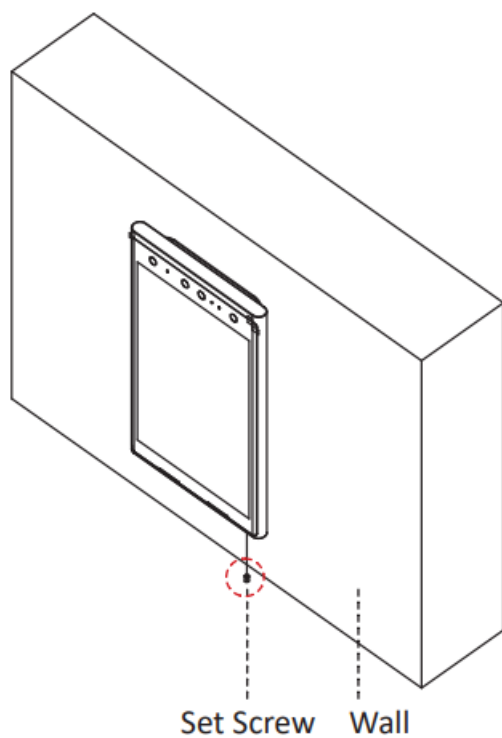
2. Fix the mounting plate to the wall with 4 supplied screws.



Wire the device and cover the rear panel with 2 screws. Apply Silicone sealant among the joints.

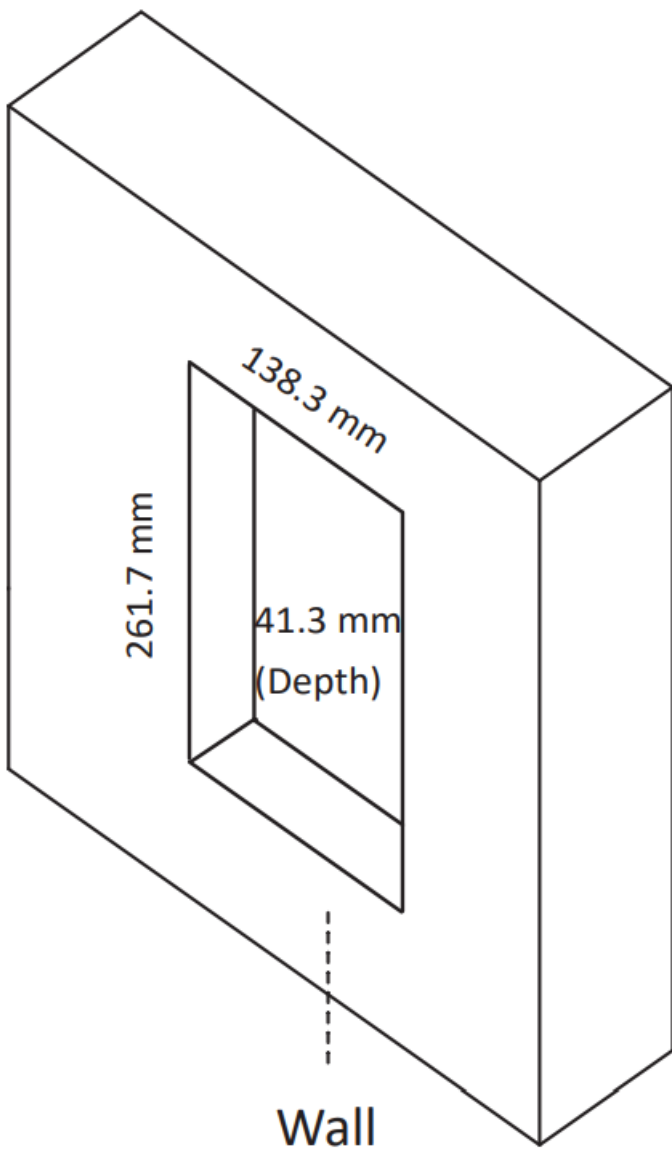


3. Fix the device to the mounting plate and fix the device with the set screw



Flush Mounting

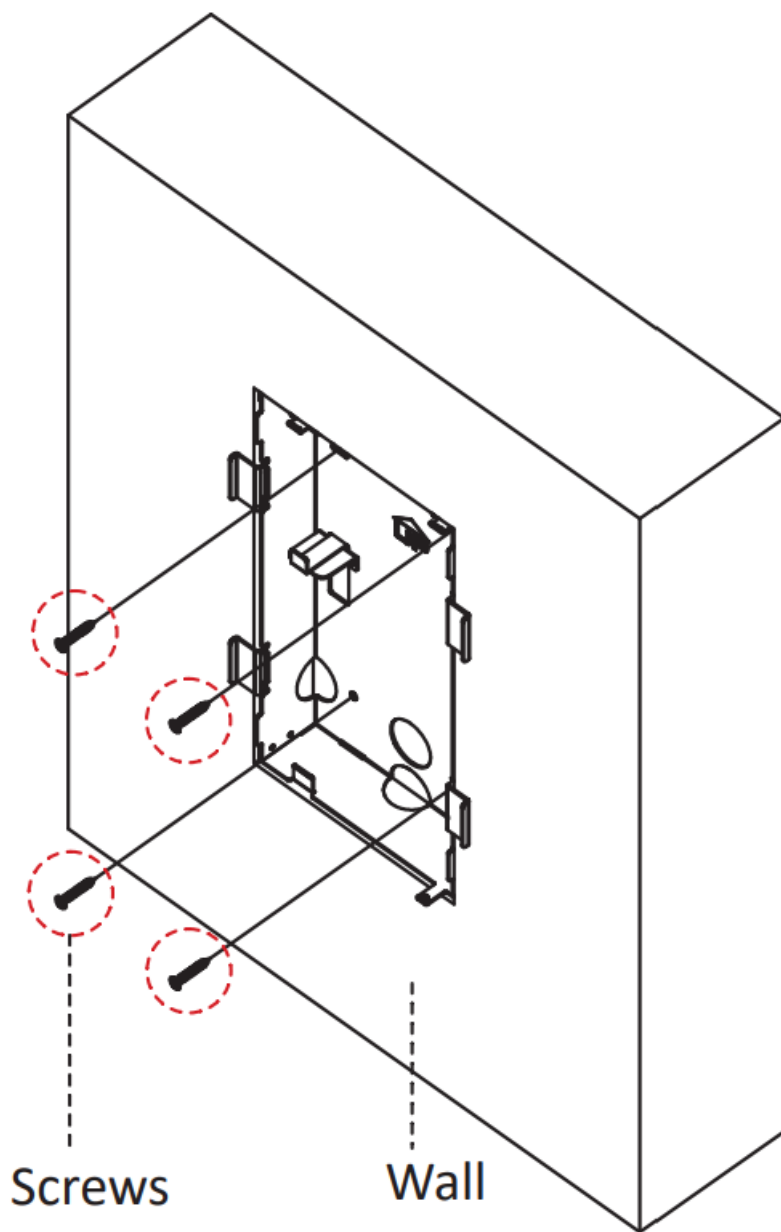
1. Cave an installation hole on the wall.
Pull the cable out from the wall.



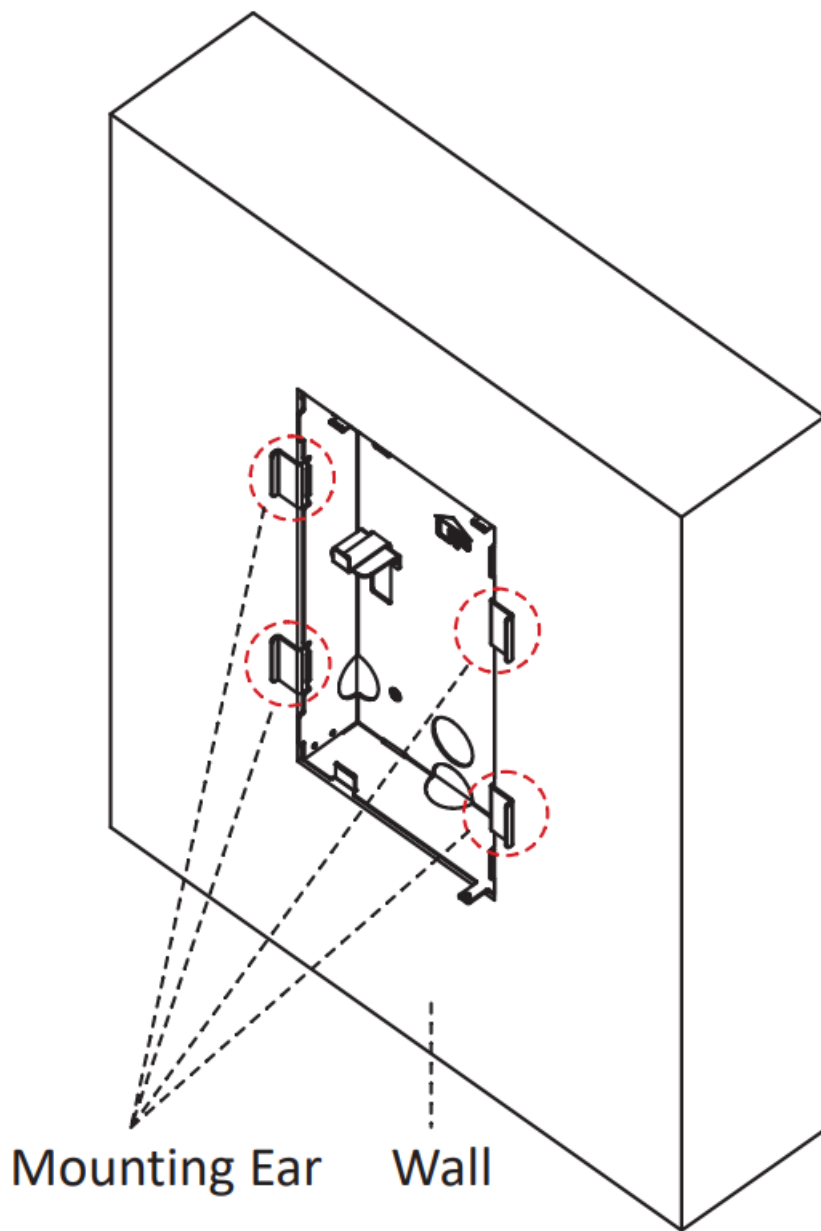
The suggested dimension of the installation hole is 138.3 mm (W) × 261.7 mm (H) × 41.3 mm (D).

The suggested length of the cables left outside is 250 mm.

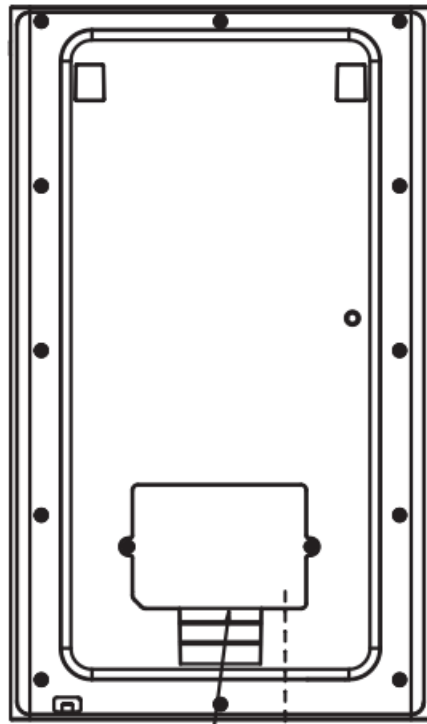
2. Install the gang box into the wall.



1. a. Insert the gang box into the installation hole. Mark the gang box marker, and take out the gang box.
2. b. Drill 4 screw holes according to the marks on the wall, and insert the expansion sleeves into the screw holes.
3. c. Fix the gang box with 4 screws.
3. Remove the mounting ears of the gang box.



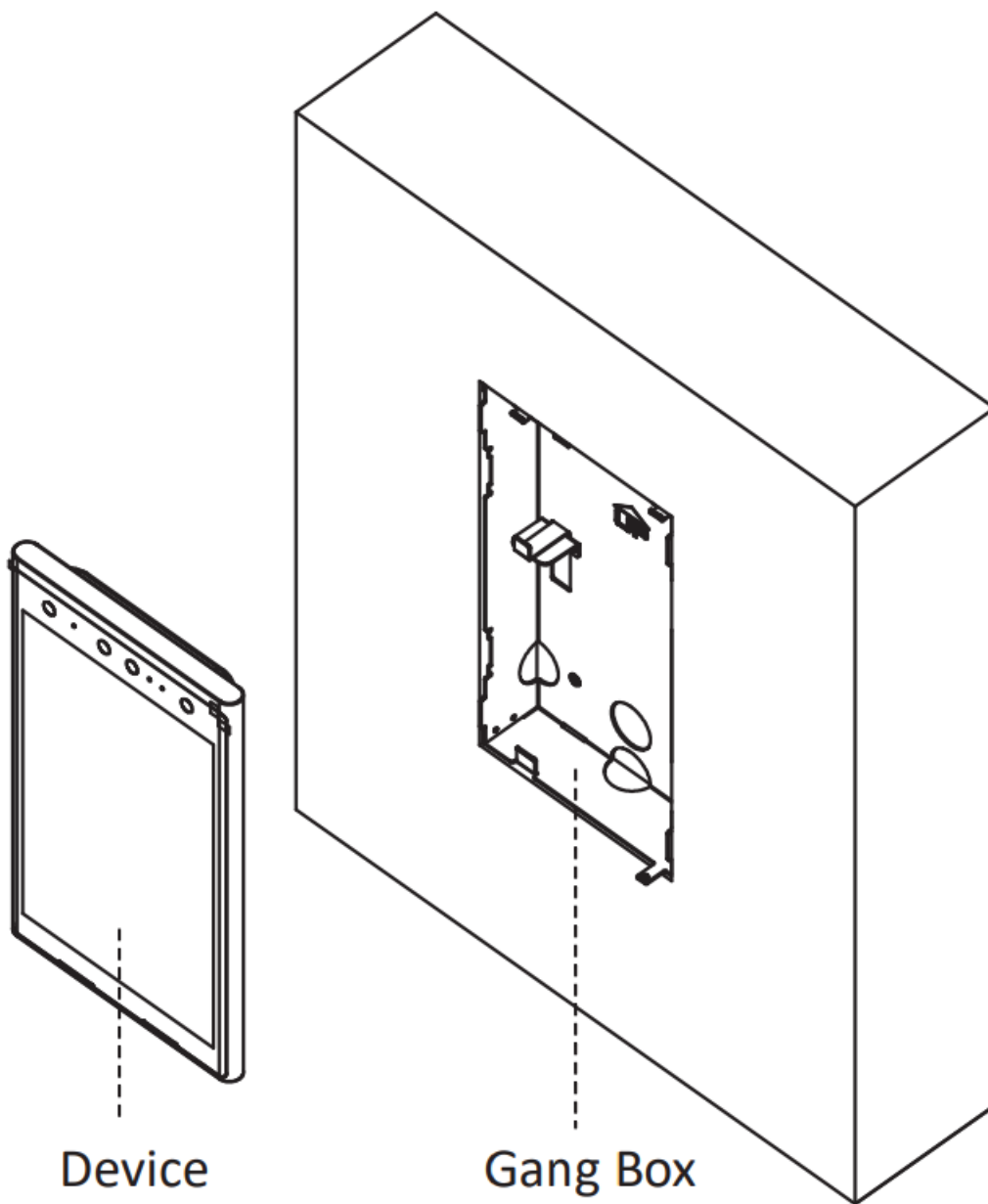
4. Wire the device and cover the rear panel with 2 screws.



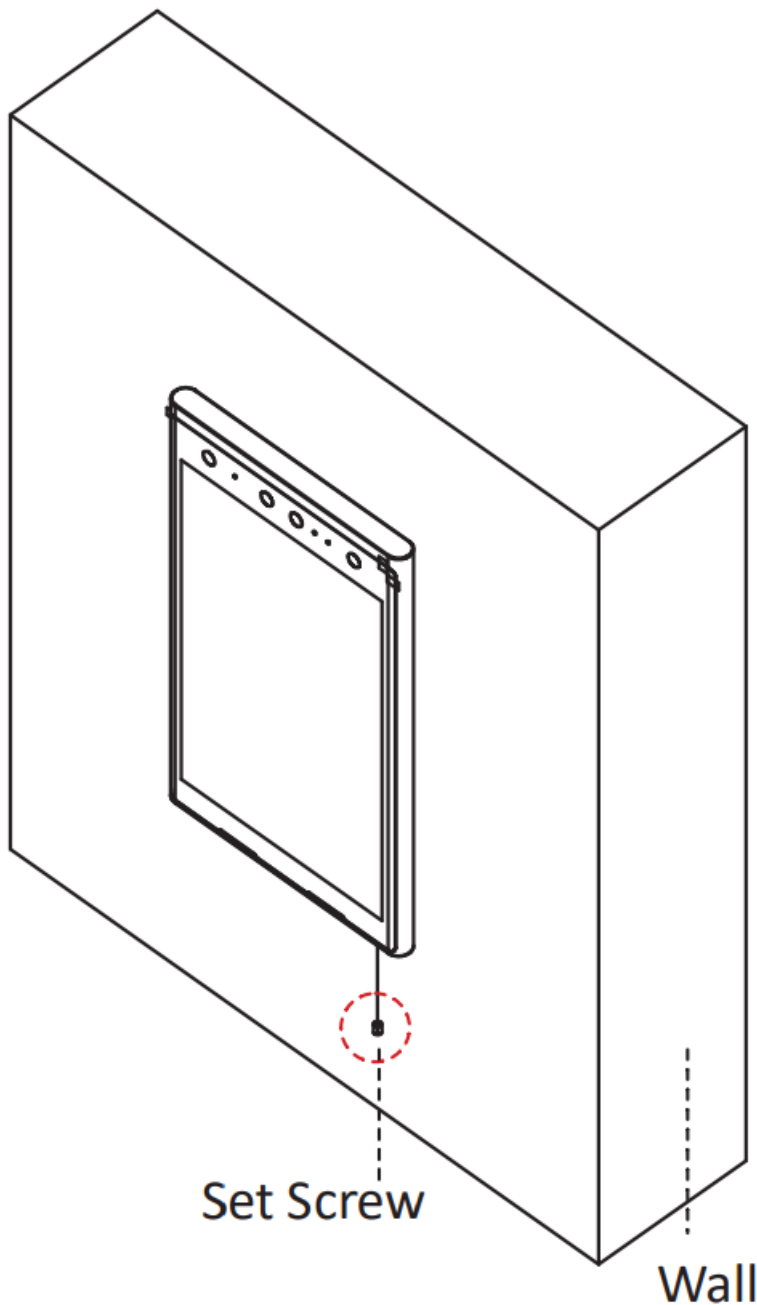
After wiring,
you should
apply Silicone
sealant among
the joint.

Rear Panel

5. Insert the door station into the gang box.



6. Fix door station to the gang box with set screw.



Apply Silicone sealant among the joints between the device and the wall (except the lower side) to keep the raindrop from entering.

Activation

Power on and wire the network cable after installation. You should activate the device before the first login. If the device is not activated yet, it will enter the Activate Device page after powering on.

Step:

1. Create a password and confirm the password.
2. Tap Activate to activate the device.

For other activation methods, see the device user manual.

Quick Configuration

After activating the device, the quick configuration page will pop up automatically.

Step:

1. Select the system language and tap NEXT.
2. Set network parameters and tap NEXT.
 - Select Wired Network. Set the IP address, Subnet Mask and Gateway manually. Or enable DHCP, the device will get network parameters automatically.
3. Set password reset method and tap NEXT.

Enter the Reserved Email address, then you can reset the admin password by email.

Tap Change to Security Question. Select 3 security questions from deficiency list and enter the answers of the questions, then you can reset the password by answering security questions.
4. Select theme of the system and tap FINISH.

Add Resident

Step:

1. Hold the main page and enter the admin password to enter the settings page.
2. Tap Person Management and add users.
3. Set room No. and add card, face and fingerprint. Select user permission to add.
4. Exit the page to save the settings.

Tips When Collecting/Comparing Face Picture

Expression

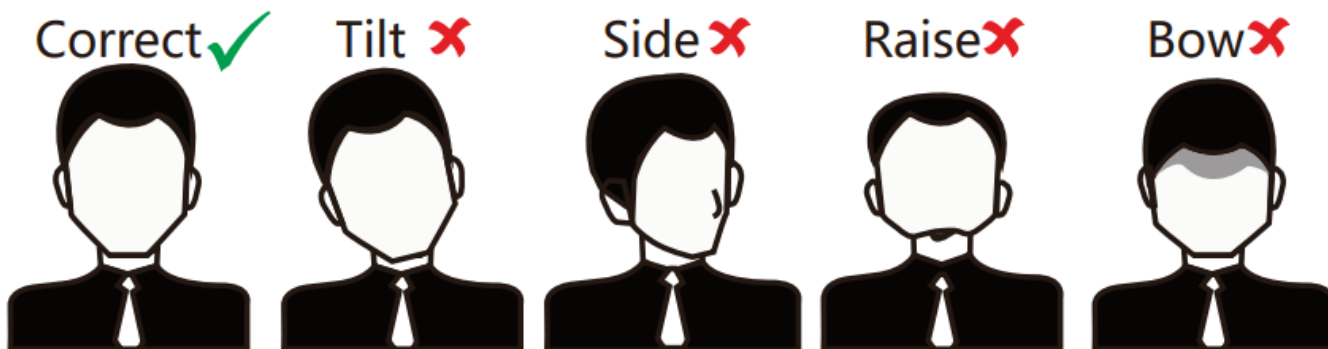
- Keep your expression naturally when collecting or comparing face pictures, just like the expression in the picture on the right.



- Do not wear hat, sunglasses, or other accessories that can affect the facial recognition function.
- Do not make your hair cover your eyes, ears, etc. and heavy makeup is not allowed.

Posture

In order to get a good quality and accurate face picture, position your face looking at the camera when collecting or comparing face picture



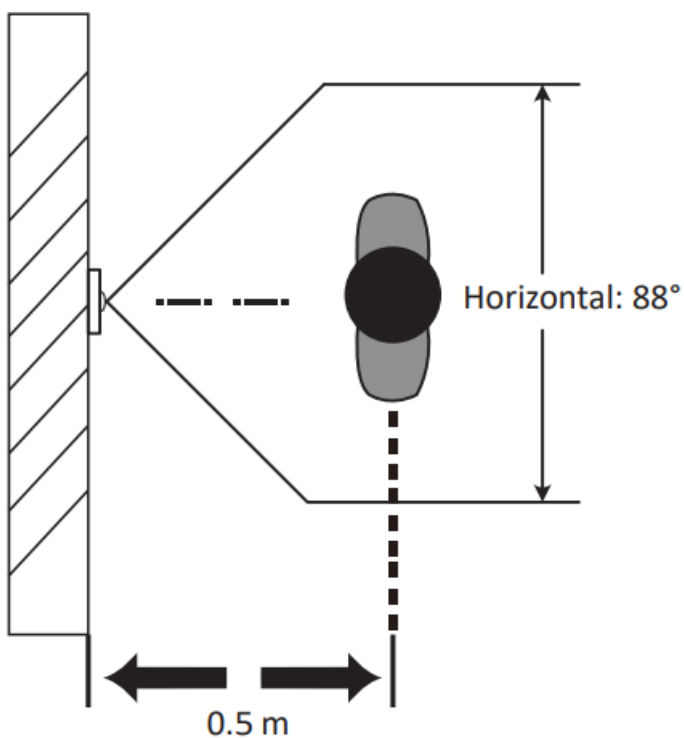
Size

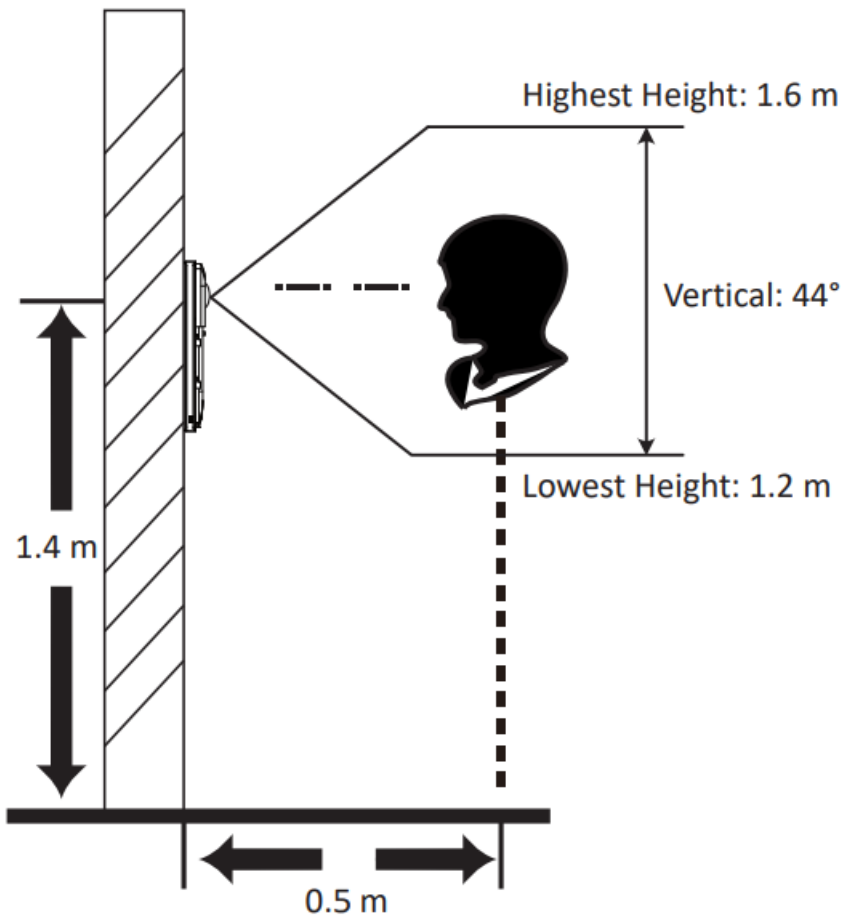
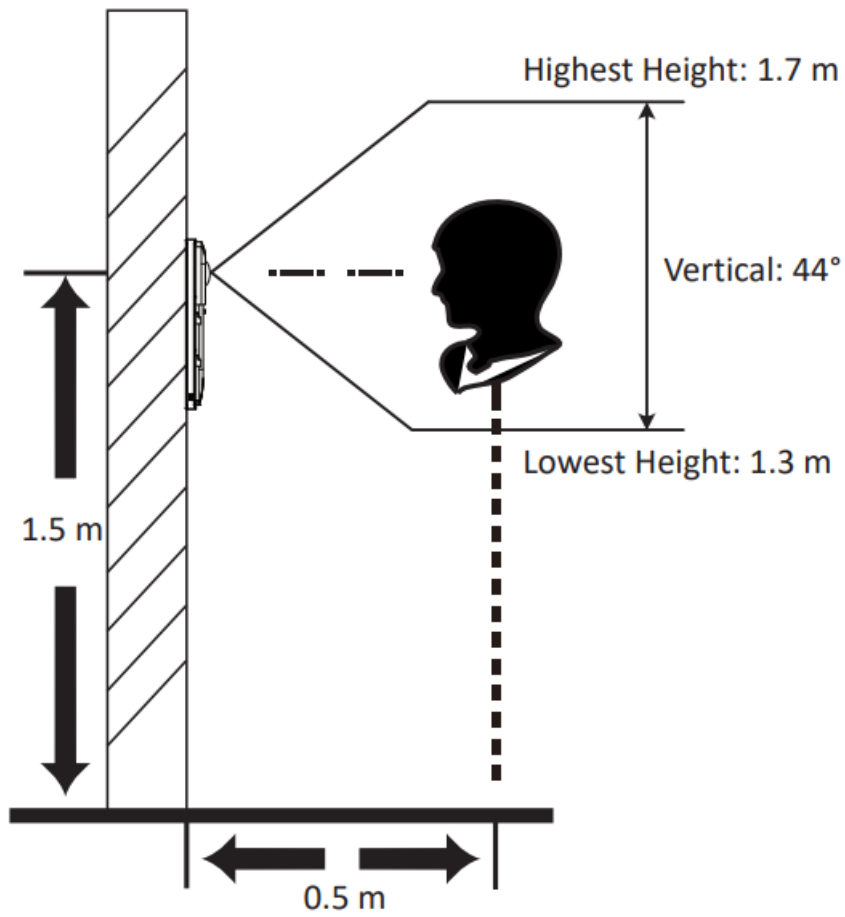
Make sure your face is in the middle of the collecting window.

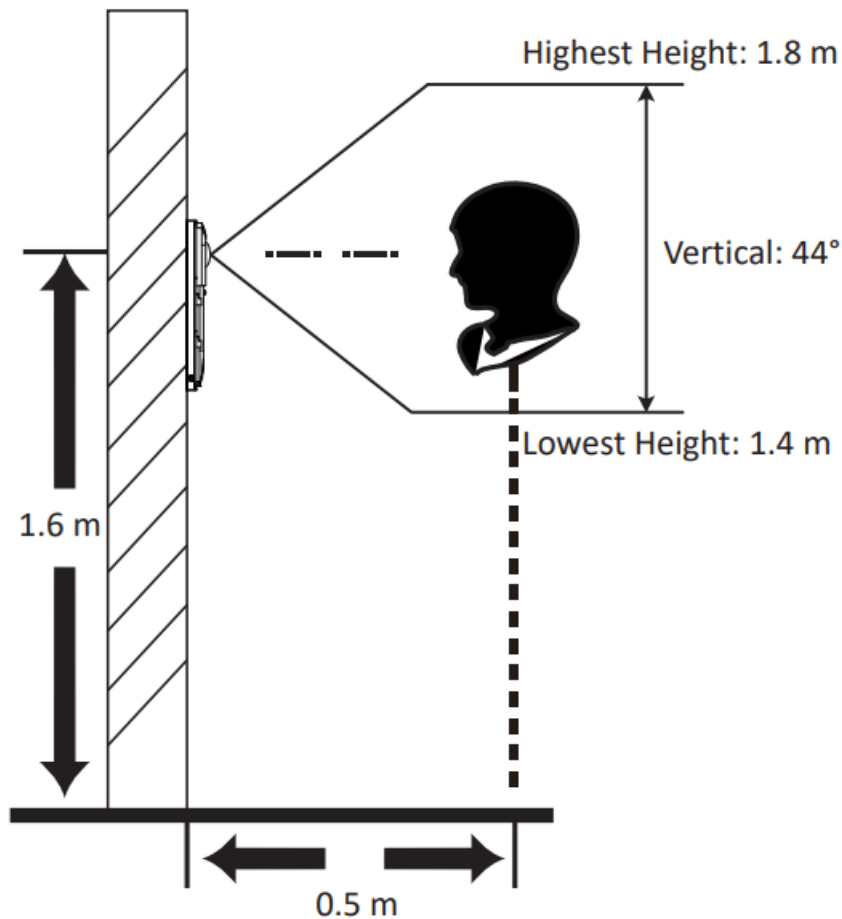


Positions When Collecting/Comparing Face Picture

Recommended Installation Height (The distance between the camera and the ground): 1.4 m to 1.6 m







Regulatory Information

FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.



This product and – if applicable – the supplied accessories too are marked with “CE” and comply therefore with the applicable harmonized European standards listed under the RE Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see:

www.recyclethis.info



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see:

www.recyclethis.info



Warning

- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region.
- **CAUTION:** To reduce the risk of fire, replace only with the same type and rating of fuse.
- **CAUTION:** This equipment is for use only with Hikvision's bracket. Use with other (carts, stands, or carriers) may result in instability causing injury.
- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Please use the power adapter, which is provided by normal company. The power consumption cannot be less than the required value.
- Do not connect several devices to one power adapter as adapter overload may cause overheat or fire hazard.
- Please make sure that the power has been disconnected before you wire, install or dismantle the device.
- When the product is installed on wall or ceiling, the device shall be firmly fixed.
- If smoke, odors or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.
- If the product does not work properly, please contact your dealer or the nearest service center. Never attempt to disassemble the device yourself.
- (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)



Caution

- + identifies the positive terminal(s) of equipment which is used with, or generates direct current. + identifies the negative terminal(s) of equipment which is used with, or generates direct current.
- No naked flame sources, such as lighted candles, should be placed on the equipment.
- The USB port of the equipment is used for connecting to a USB flash drive only.
- The serial port of the equipment is used for debugging only.
- Burned fingers when handling the fingerprint sensor metal. Wait one-half hour after switching off before handling the parts.
- Install the equipment according to the instructions in this manual.
- To prevent injury, this equipment must be securely attached to the floor/wall in accordance with the installation instructions.
- Do not drop the device or subject it to physical shock, and do not expose it to high electromagnetism radiation. Avoid the equipment installation on vibrations surface or places subject to shock (ignorance can cause equipment damage).
- Do not place the device in extremely hot (refer to the specification of the device for the detailed operating temperature), cold, dusty or damp locations, and do not expose it to high electromagnetic radiation.
- The device cover for indoor use shall be kept from rain and moisture.
- Exposing the equipment to direct sun light, low ventilation or heat source such as heater or radiator is forbidden (ignorance can cause fire danger).
- Do not aim the device at the sun or extra bright places. A blooming or smear may occur otherwise (which is not a malfunction however), and affecting the endurance of sensor at the same time.
- Please use the provided glove when open up the device cover, avoid direct contact with the device cover, because the acidic sweat of the fingers may erode the surface coating of the device cover.
- Please use a soft and dry cloth when clean inside and outside surfaces of the device cover, do not use alkaline detergents.
- Please keep all wrappers after unpack them for future use. In case of any failure occurred, you need to return the device to the factory with the original wrapper.
- Transportation without the original wrapper may result in damage on the device and lead to additional costs.
- Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.
- Biometric recognition products are not 100% applicable to anti-spoofing environments. If you require a higher security level, use multiple authentication modes.
- Please make sure that the biometric recognition accuracy will be affected by the collected pictures' quality and the light in the environment, which cannot be 100% correct.

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About this Manual

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the Hikvision website (<https://www.hikvision.com/>).

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

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Other trademarks and logos mentioned are the properties of their respective owners.

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Data Protection

During the use of device, personal data will be collected, stored and processed. To protect data, the development of Hikvision devices incorporates privacy by design principles. For example, for device with facial recognition features, biometrics data is stored in your device with encryption method; for fingerprint device, only fingerprint template will be saved, which is impossible to reconstruct a fingerprint image.

As data controller, you are advised to collect, store, process and transfer data in accordance with the applicable data protection laws and regulations, including without limitation, conducting security controls to safeguard personal data, such as, implementing reasonable administrative and physical security controls, conduct periodic reviews and assessments of the effectiveness of your security controls.

Scan the QR code to get the user manual for detailed information.



Product	Model
Face Recognition Door Station	DS-KD9633-E6
	DS-KD9633-WBE6

Model	Current	Manufacturer	Standard
ADS-26FSG-12 12024EPG	2A	SHENZHEN HONOR ELECTRONIC CO.,LTD	CEE
ADS-26FSG-12 12024EPCU/ EPC	2A	SHENZHEN HONOR ELECTRONIC CO.,LTD	NEMA
ADS-26FSG-12 12024EPB	2A	SHENZHEN HONOR ELECTRONIC CO.,LTD	BS
MSA-C2000IC12.0-24P-BR	2A	Moso Power Supply Technology Co.,Ltd.	NBR
MSA-C2000IC12.0-24P-AU	2A	Moso Power Supply Technology Co.,Ltd.	AS
ADS-26FSG-12 12024EPI-01	2A	SHENZHEN HONOR ELECTRONIC CO.,LTD	IS



Documents / Resources

	HIKVISION UD27983B-A Face Recognition Door Station [pdf] User Guide UD27983B-A Face Recognition Door Station, UD27983B-A, Face Recognition Door Station, Recognition Door Station, Door Station
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References

- [Hikvision US | The world's largest video surveillance manufacturer |](#)
- [HOME](#)