



# HIKVISION Turret Network Camera User Guide

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## HIKVISION Turret Network Camera User Guide



### About this Manual

The Manual includes instructions for using and managing the Product.

Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the Hikvision website (<http://www.hikvision.com/>). Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

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## Cautions & Warnings

These instructions are intended to ensure that the user can use the product correctly to avoid danger or property loss.

## Laws and Regulations

The device should be used in compliance with local laws, electrical safety regulations, and fire prevention regulations.

## Transportation

Keep the device in original or similar packaging while transporting it.

## Power Supply

The input voltage should conform to IEC60950-1 standard: SELV (Safety Extra Low Voltage) and the LPS (Limited Power Source). Refer to the appropriate documentation for detailed information. DO NOT connect multiple devices to one power adapter, to avoid over-heating or fire hazards caused by overload.

Make sure the plug is properly connected to the power socket

## System Security

The installer and user are responsible for password and security configuration and its settings.

## Battery

This equipment is not suitable for use in locations where children are likely to be present.

**CAUTION:** Risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to the instructions ATTENTION: IL Y A RISQUE D'EXPLOSION SI LA BATTERIE EST REMPLACÉE PAR UNE BATTERIE DE TYPE INCORRECT. METTRE AU REBUT LES BATTERIES USAGÉES CONFORMÉMENT AUX INSTRUCTIONS

Improper replacement of the battery with an incorrect type may defeat a safeguard (for example, in the case of some lithium battery types).

Do not dispose of the battery into fire or a hot oven, or mechanically crush or cut the battery, which may result in an explosion.

Do not leave the battery in an extremely high temperature surrounding environment, which may result in an explosion or the leakage of flammable liquid or gas.

Do not subject the battery to extremely low air pressure, which may result in an explosion or the leakage of flammable liquid or gas.

## **Maintenance**

If the product does not work properly, please contact your dealer or the nearest service center. We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.

A few device components (e.g., electrolytic capacitor) require regular replacement. The average lifespan varies, so periodic checking is recommended. Contact your dealer for details.

## **Cleaning**

Please use a soft and dry cloth when clean inside and outside surfaces of the product cover. Do not use alkaline detergents.

## **Using Environment**

When any laser equipment is in use, make sure that the device lens is not exposed to the laser beam, or it may burn out.

Do not expose the device to high electromagnetic radiation or dusty environments.

For indoor-only device, place it in a dry and well-ventilated environment.

Do not aim the lens at the sun or any other bright light.

Make sure the running environment meets the requirement of the device. The operating temperature shall be -30 °C to 60 °C (-22°F to 140 °F), and the operating humidity shall be 95% or less (no condensing).

Do not place the camera in extremely hot, cold, dusty or damp locations, and do not expose it to high electromagnetic radiation.

## **IR Reflection Prevention**

Dust or grease on the dome cover will cause IR reflection. Please do not remove the dome cover film until the installation is finished. If there is dust or grease on the dome cover, clean the dome cover with clean soft cloth and isopropyl alcohol.

Make sure that there is no reflective surface too close to the camera lens. The IR light from the camera may reflect back into the lens causing reflection.

The foam ring around the lens must be seated flush against the inner surface of the bubble to isolate the lens from the IR LEDS. Fasten the dome cover to camera body so that the foam ring and the dome cover are attached seamlessly

**Emergency**

If smoke, odor, or noise arises from the device, immediately turn off the power, unplug the power cable, and contact the service center.

**Time Synchronization**

Set up camera time manually for the first time access if the local time is not synchronized with that of the network. Visit the camera via Web browse/client software and go to time settings interface.

**Installation**

Make sure the device is firmly secured to any wall or ceiling mountings.

Be sure that there is enough space to install the camera and accessories.

Make sure that the device in the package is in good condition and all the assembly parts are included.

Make sure that the wall is strong enough to withstand at least 4 times the weight of the camera and the mount.









Make sure that the power has been disconnected before you wire, install, or disassemble the device.



Make sure that no reflective surface is too close to the camera lens.  
The IR light from the camera may reflect back into the lens causing reflection.





**CAUTION:** Hot parts! Burned fingers when handling the parts. Wait one-half hour after switching off before handling parts. This sticker is to indicate that the marked item can be hot and should not be touched without taking care. For device with this sticker, this device is intended for installation in a restricted access location, access can only be gained by service persons or by users who have been instructed about the reasons for the restrictions applied to the location and about any precautions that shall be

**Symbols and Marks**

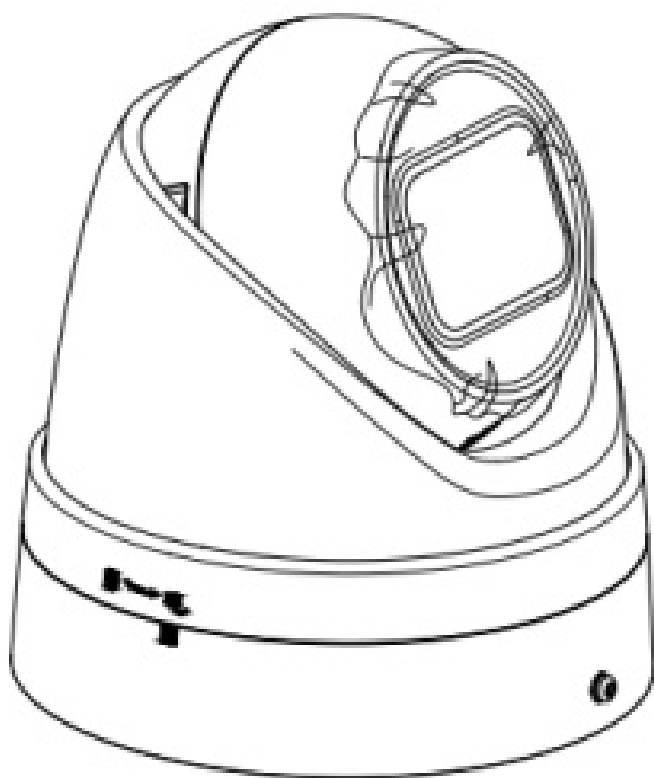
	Notice
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	Warning
	Forbidden
	Correct
	Incorrect
	Turn to page A and continue.
	<ul style="list-style-type: none"> <li>i. Not necessarily included accessory.</li> <li>ii. Variable accessory amount.</li> <li>iii. Skip this step if not required.</li> </ul>
	MicroSD card
	Grounding

	Functional grounding
	Disposal
	Purchase separately

	Other situations
	Other situations omitted
	Waterproof
	Skip this step if not necessary

**WHAT'S IN THE BOX**



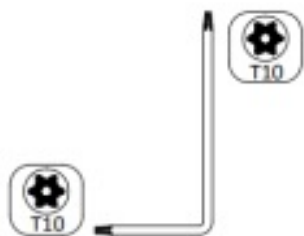
1x



2x\*



1x\*



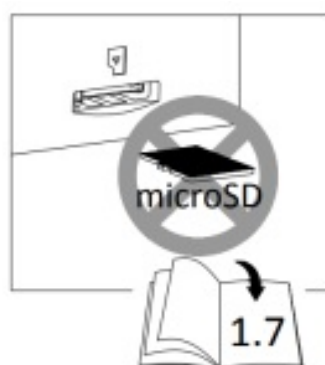
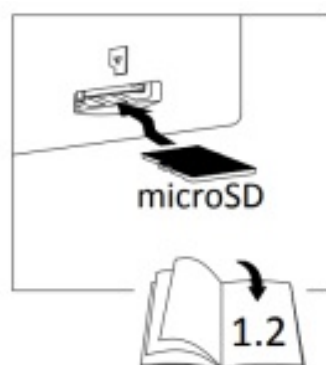
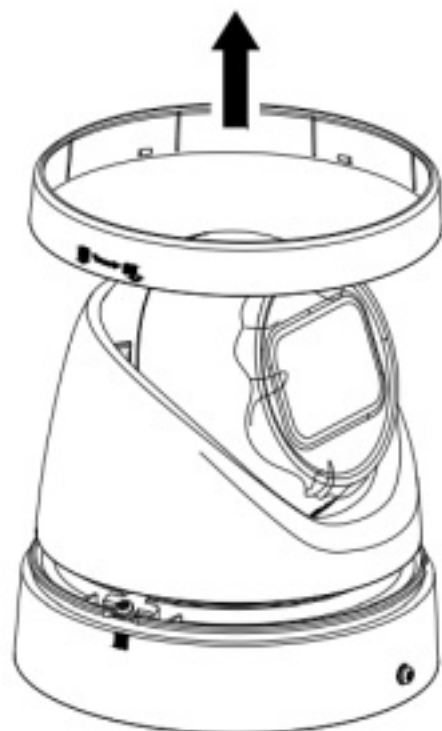
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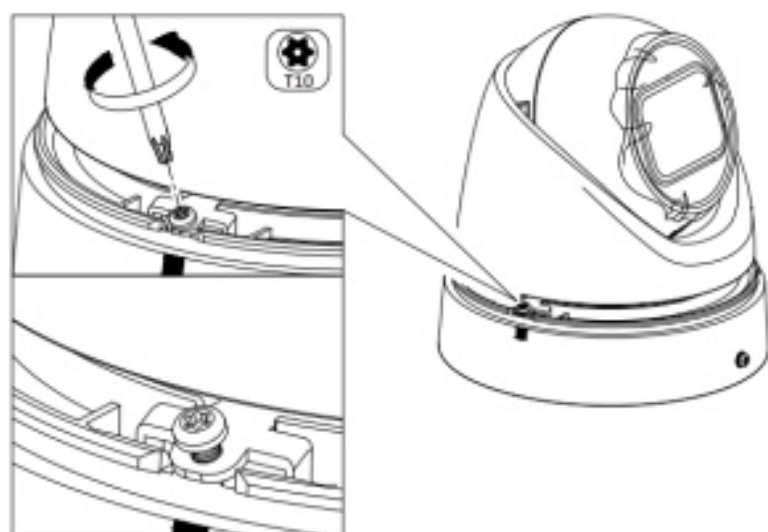
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INSTALLATION INSTRUCTION

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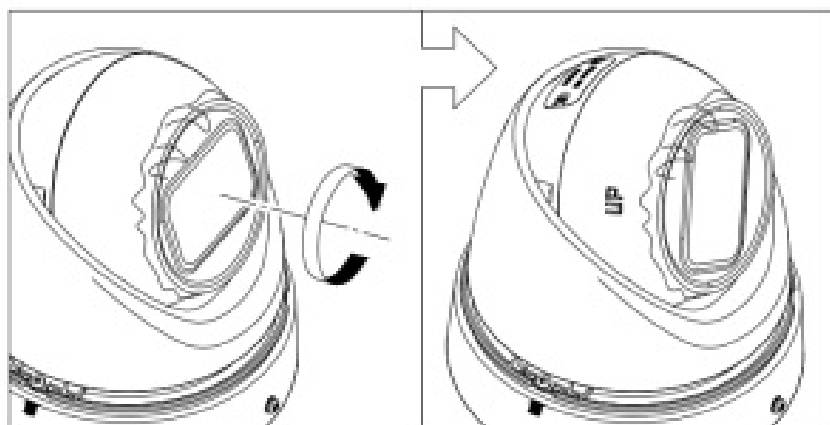


## 1.2



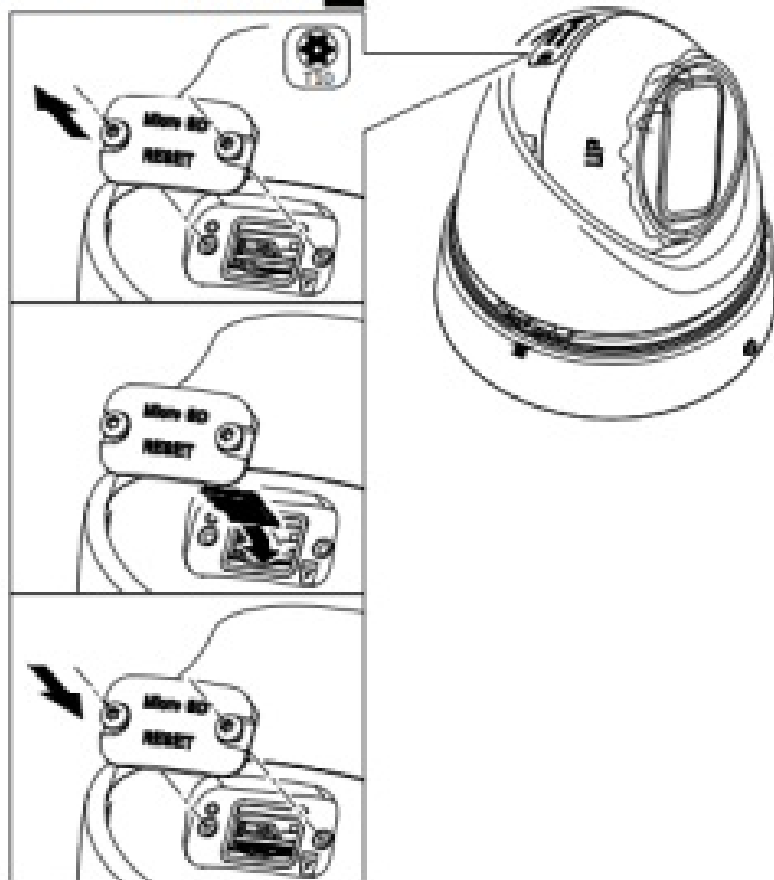


## 1.3

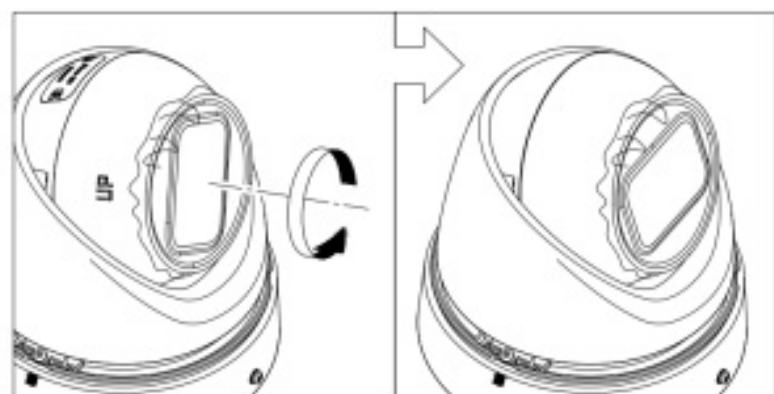


## 1.4

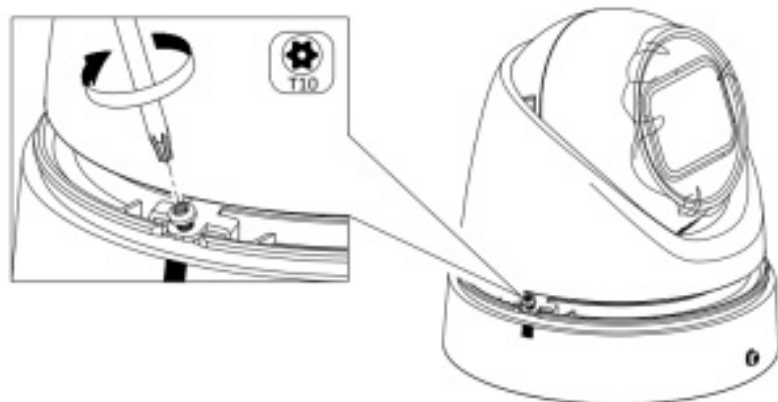
microSD



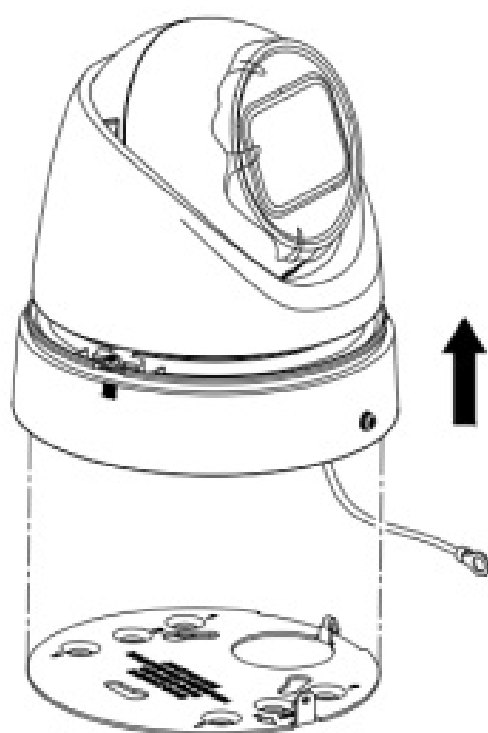
## 1.5



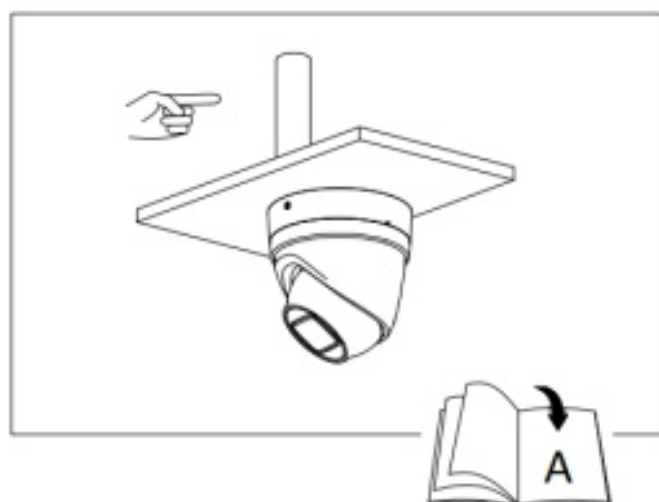
1.6

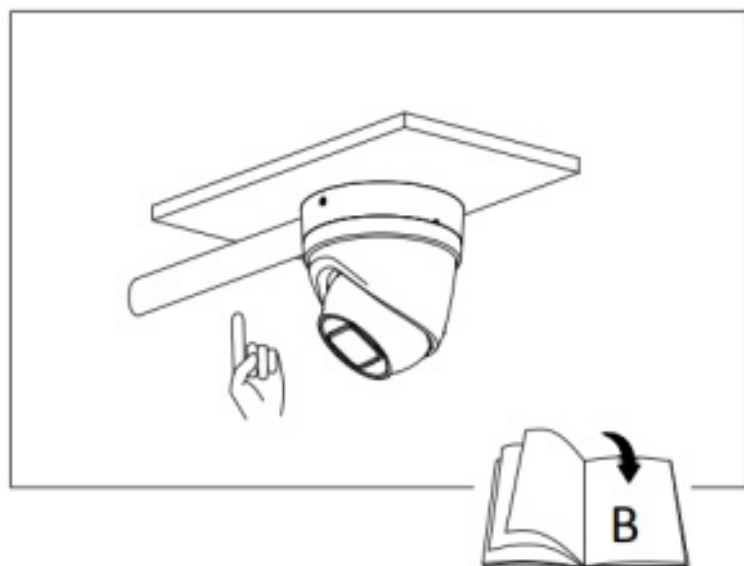


1.7

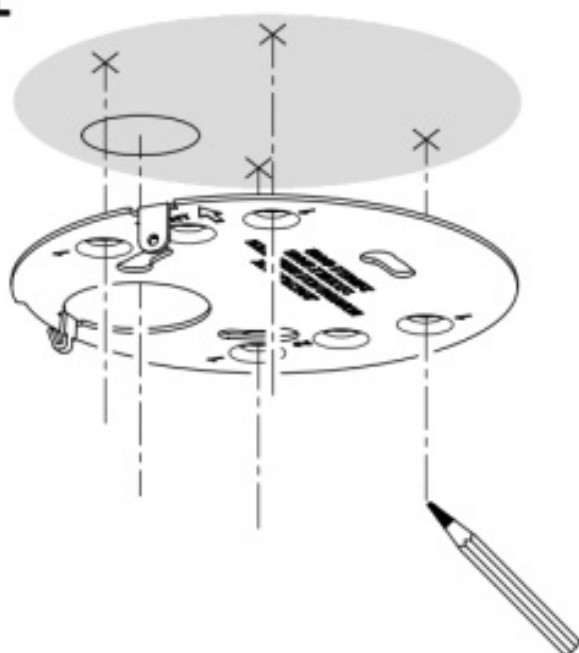


2.1

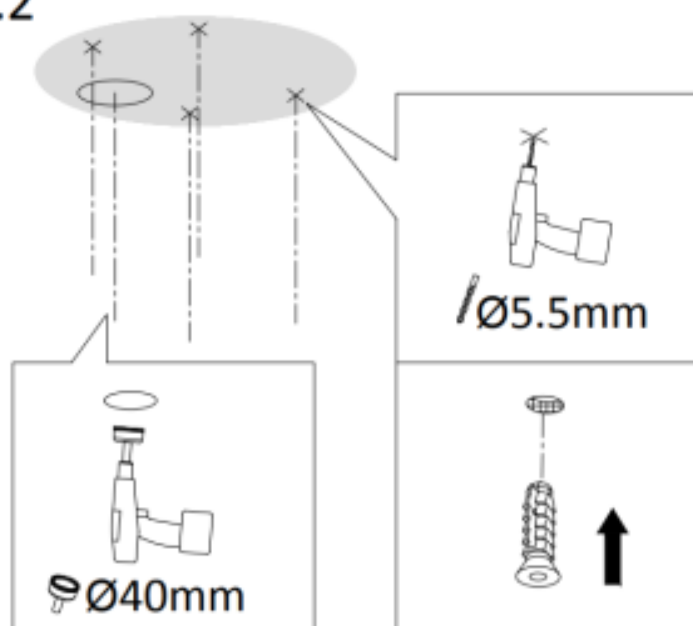




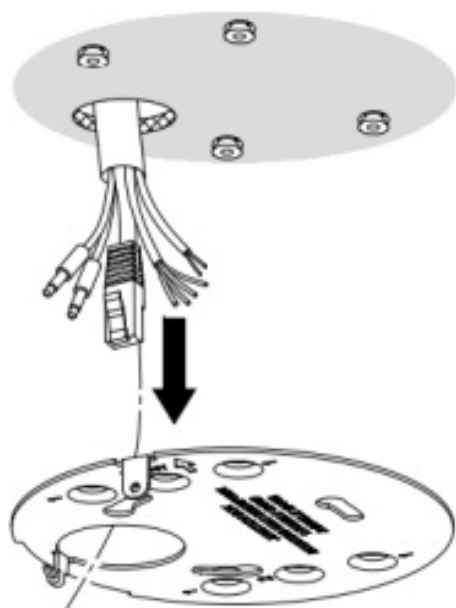
A.1



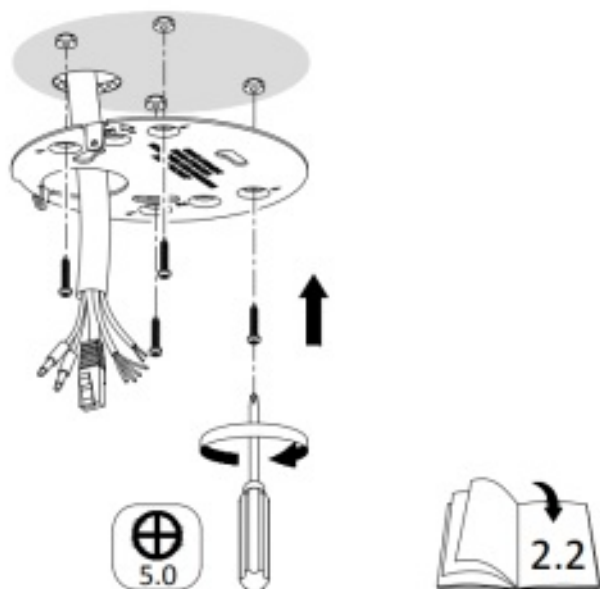
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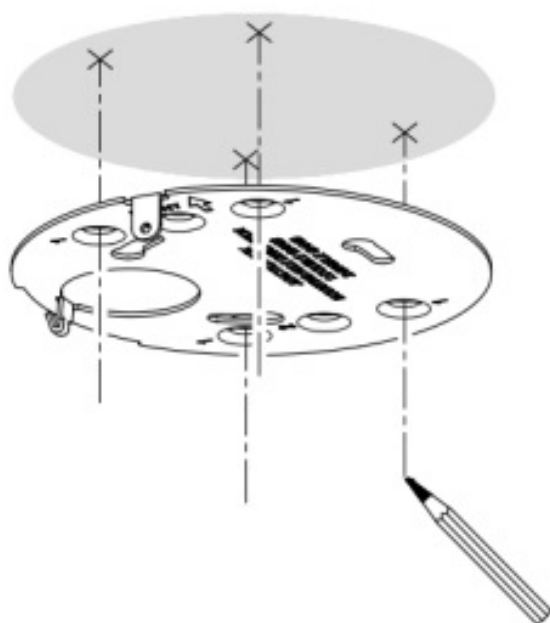
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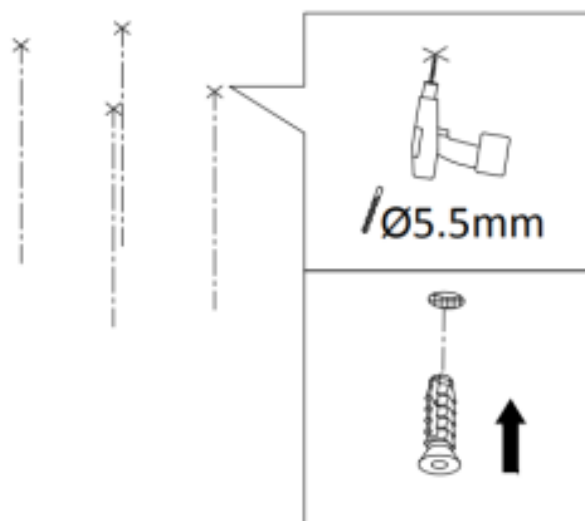
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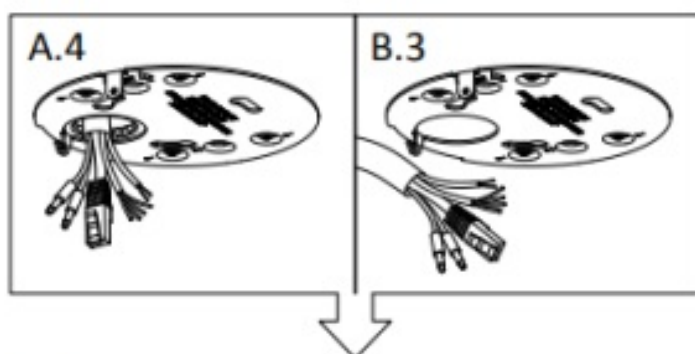
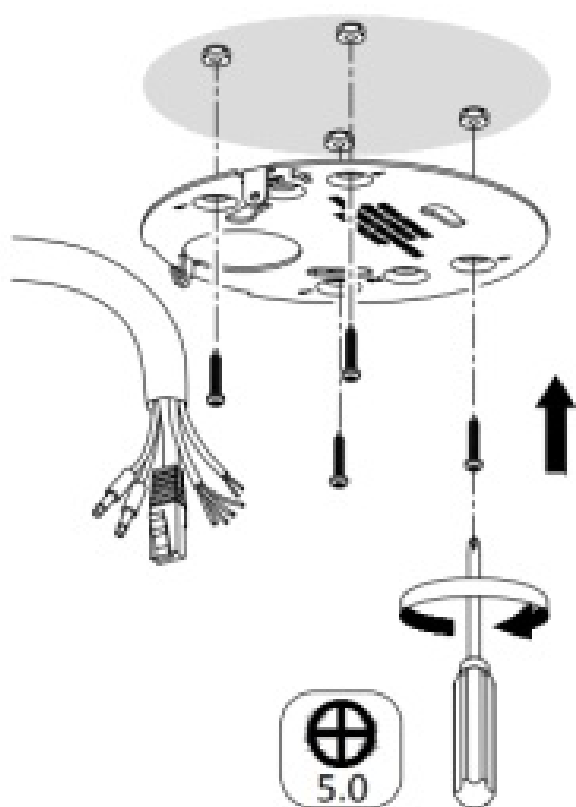
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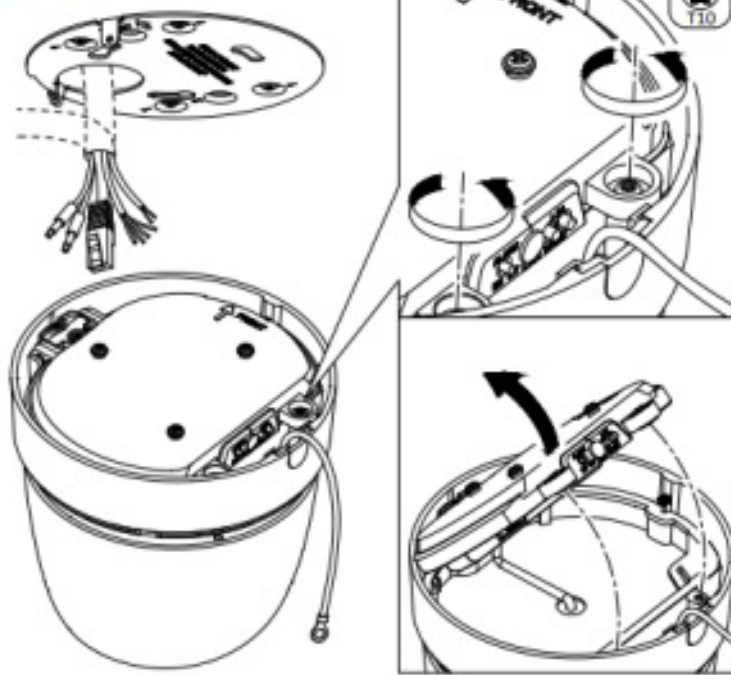
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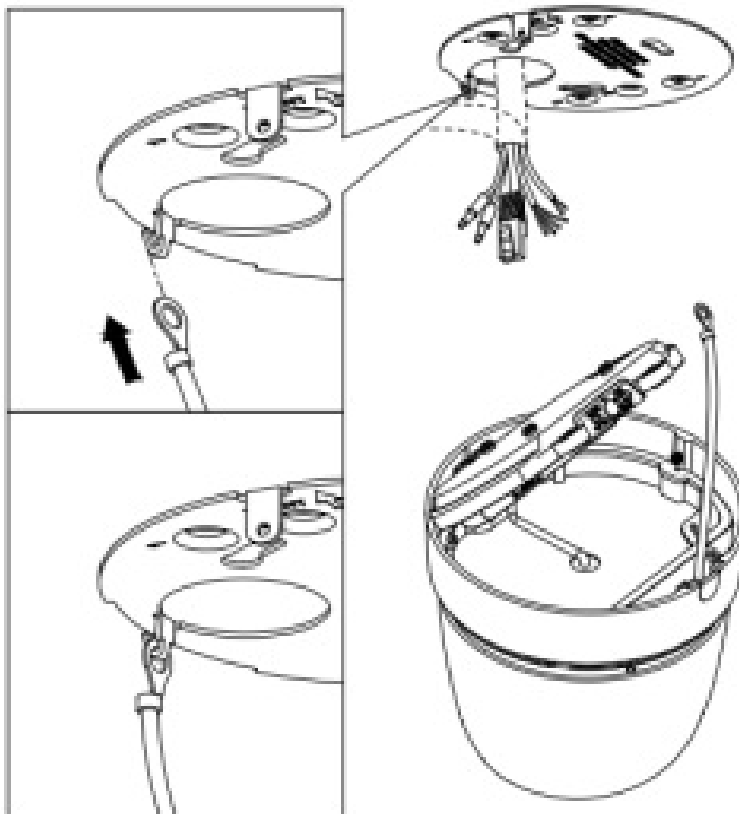
B.3



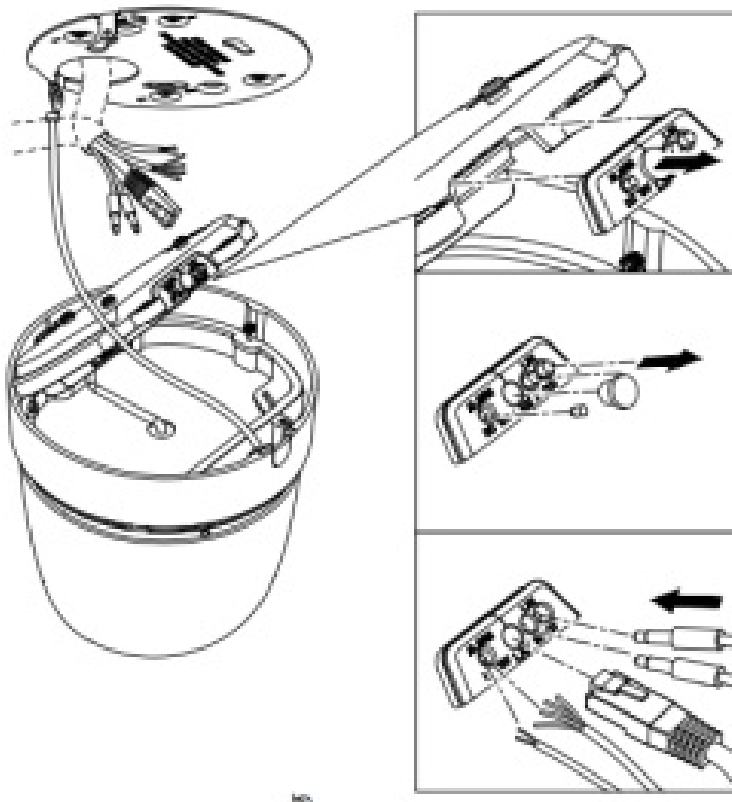
2.2



2.3



## 2.4



- $5.5 \pm 0.2 \text{ mm}$  ( $0.21 \pm 0.01''$ )



- $0.7 \pm 0.1 \text{ mm}$  ( $0.028 \pm 0.003''$ )



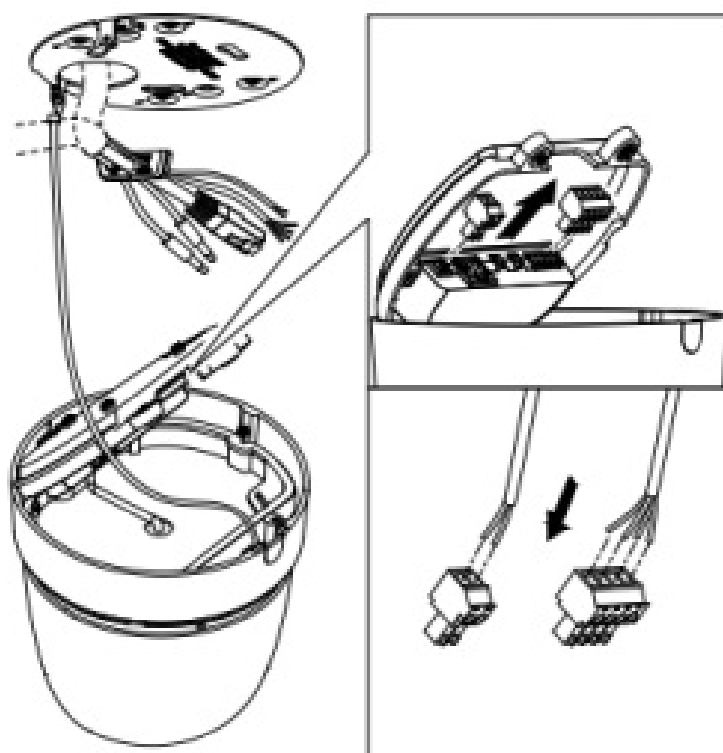
- $3.2 \pm 0.1 \text{ mm}$  ( $0.126 \pm 0.004''$ )



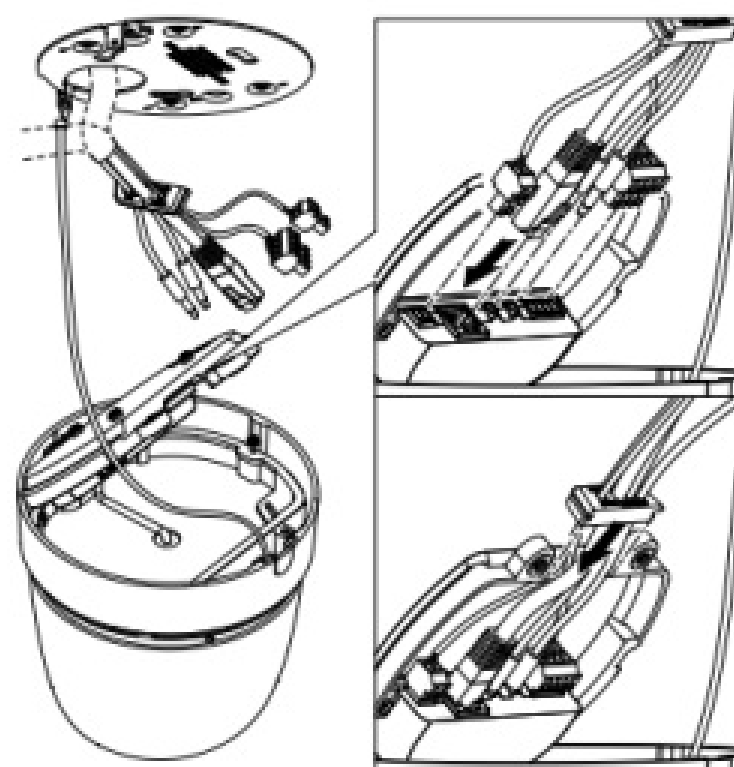
- $0.7 \pm 0.1 \text{ mm}$  ( $0.028 \pm 0.003''$ )



2.5

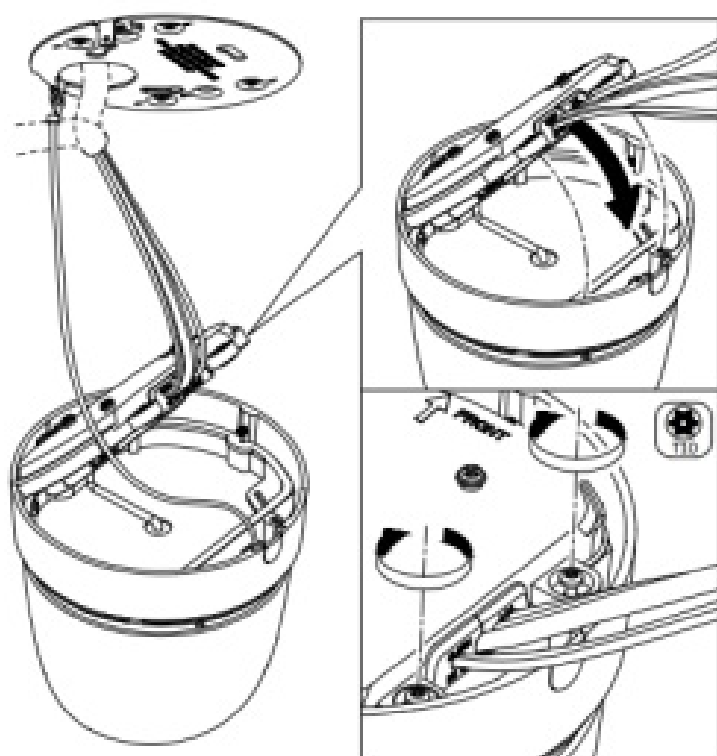


2.6





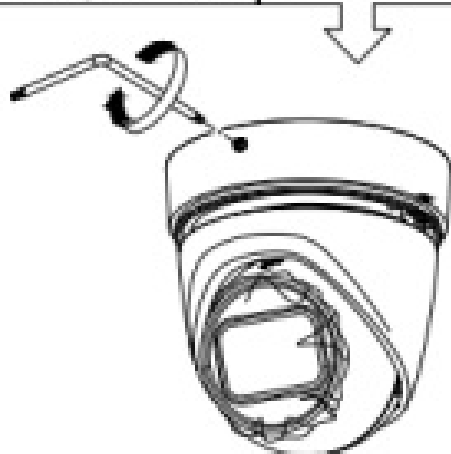
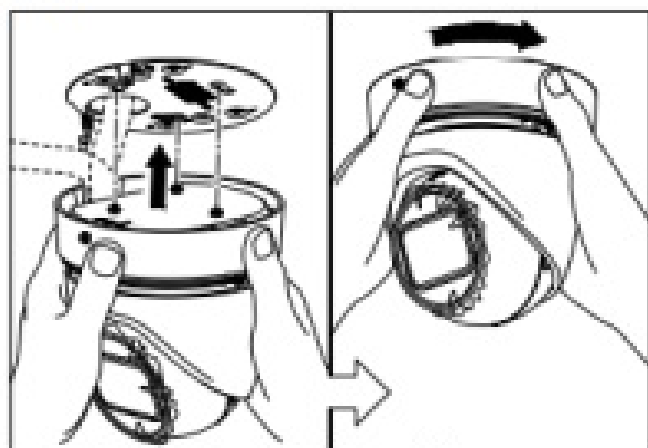
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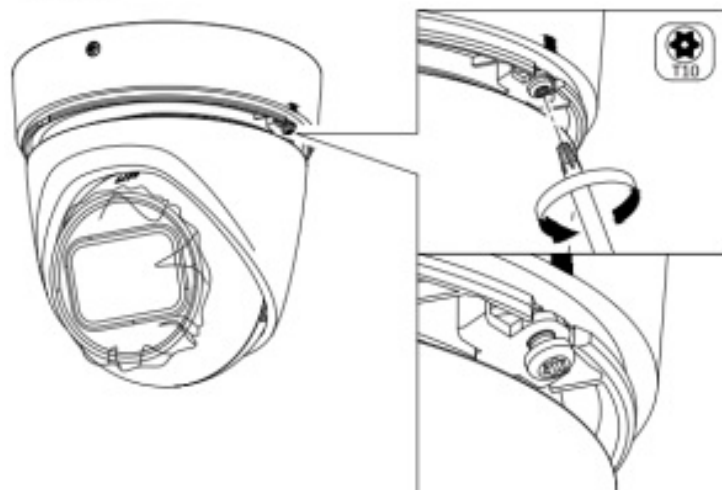
2.8



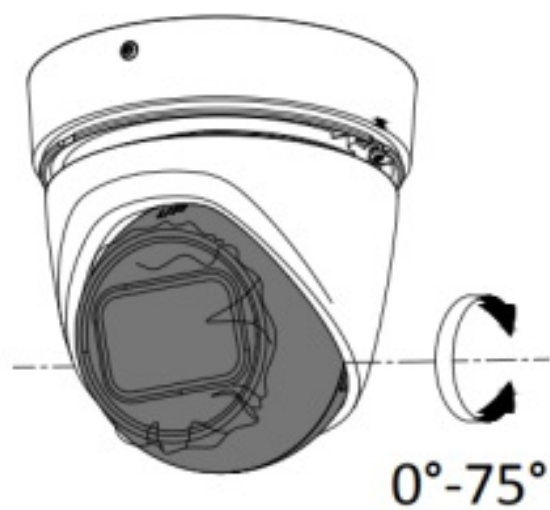
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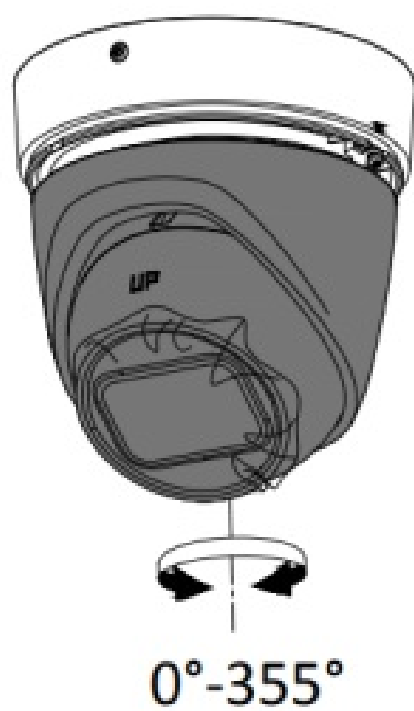
## 3.1

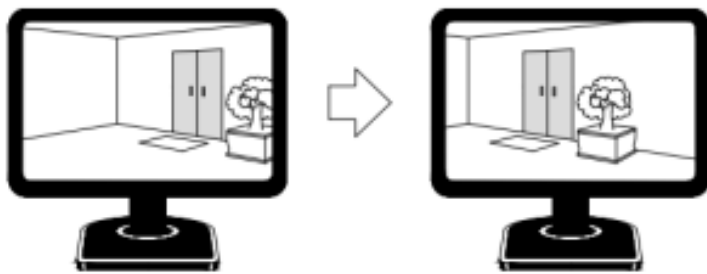


3.2

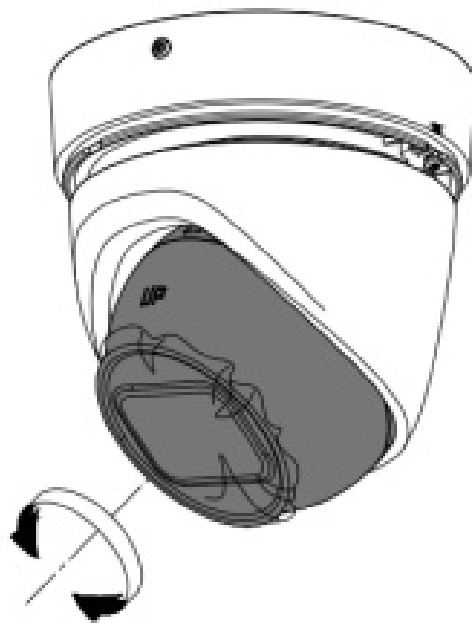


3.3

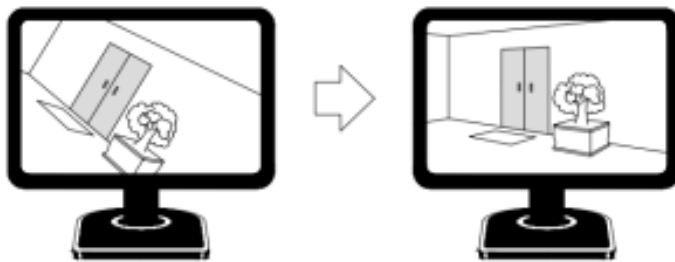




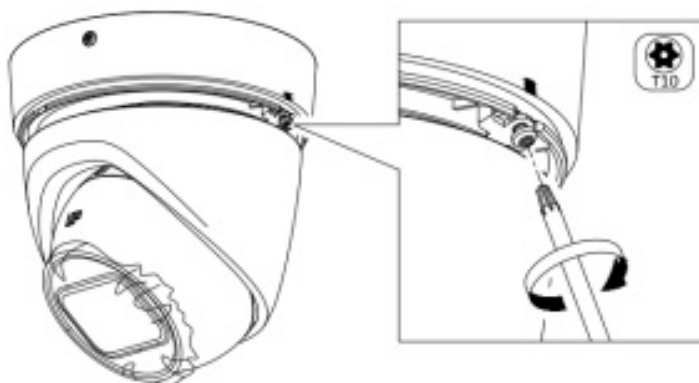
3.4



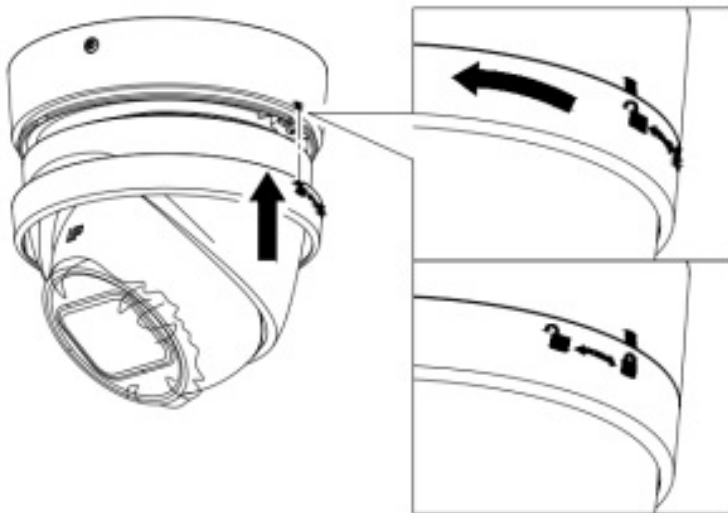
0°-360°



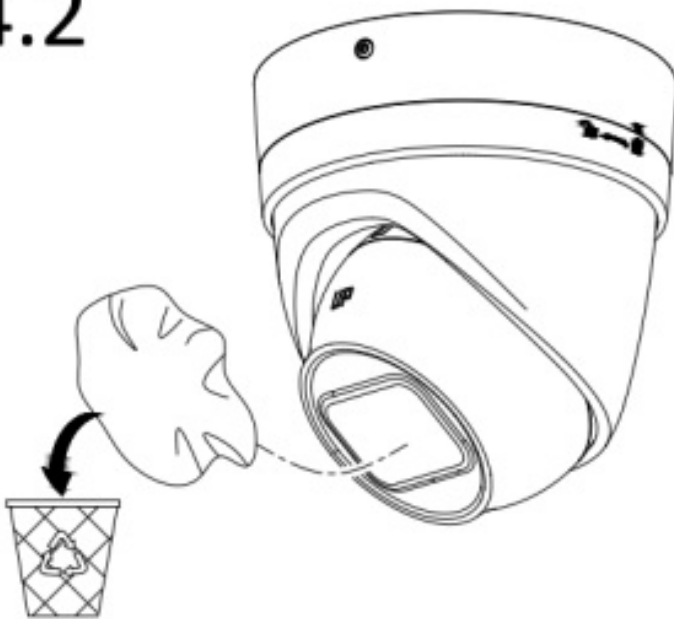
3.5



## 4.1



## 4.2



## OPERATION

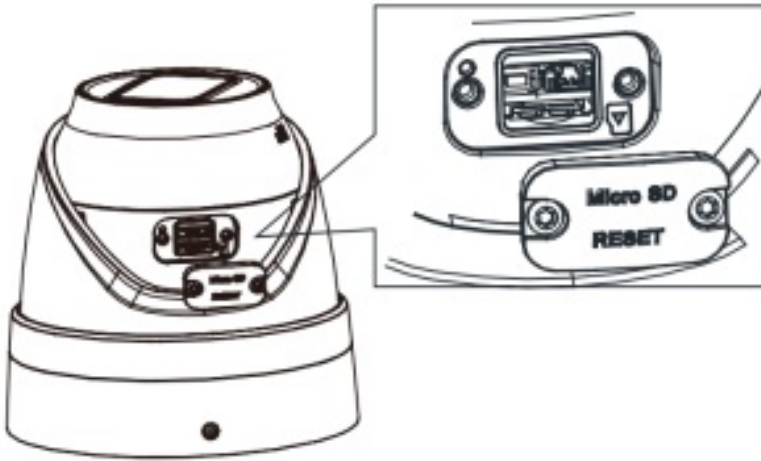
### Activate and Access Network Camera

Scan the QR code to get Activate and Access Network Camera. Note that mobile data charges may apply if Wi-Fi is unavailable.



### Reset and Restore Camera

Press Reset button for about 10s when the camera is powering on or rebooting to restore the default settings, including the user name, password, IP address, port No., etc.



## LEGAL DISCLAIMER

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS MANUAL AND THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, ARE PROVIDED “AS IS” AND “WITH ALL FAULTS AND ERRORS”. HIKVISION MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE. THE USE OF THE PRODUCT BY YOU IS AT YOUR OWN RISK. IN NO EVENT WILL HIKVISION BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA, CORRUPTION OF SYSTEMS, OR LOSS OF DOCUMENTATION, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, IN CONNECTION WITH THE USE OF THE PRODUCT, EVEN IF HIKVISION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSS.

YOU ACKNOWLEDGE THAT THE NATURE OF INTERNET PROVIDES FOR INHERENT SECURITY RISKS, AND HIKVISION USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. HIKVISION SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, HIKVISION WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

YOU AGREE TO USE THIS PRODUCT IN COMPLIANCE WITH ALL APPLICABLE LAWS, AND YOU ARE SOLELY RESPONSIBLE FOR ENSURING THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. ESPECIALLY, YOU ARE RESPONSIBLE, FOR USING THIS PRODUCT IN A MANNER THAT DOES NOT INFRINGE ON THE RIGHTS OF THIRD PARTIES, INCLUDING WITHOUT LIMITATION, RIGHTS OF PUBLICITY, INTELLECTUAL PROPERTY RIGHTS, OR DATA PROTECTION AND OTHER PRIVACY RIGHTS. YOU SHALL NOT USE THIS PRODUCT FOR ANY PROHIBITED END-USES, INCLUDING THE DEVELOPMENT OR PRODUCTION OF WEAPONS OF MASS DESTRUCTION, THE DEVELOPMENT OR PRODUCTION OF CHEMICAL OR BIOLOGICAL WEAPONS, ANY ACTIVITIES IN THE CONTEXT RELATED TO ANY NUCLEAR EXPLOSIVE OR UNSAFE NUCLEAR FUEL-CYCLE, OR IN SUPPORT OF HUMAN RIGHTS ABUSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATER PREVAILS.

## Regulatory Information

### FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**FCC compliance:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:


- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

### FCC conditions


This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.


### EU Conformity Statement

 This product and – if applicable – the supplied accessories too are marked with “CE” and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



 2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info)




 2006/66/EC and its amendment 2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: [www.recyclethis.info](http://www.recyclethis.info).

2006/66/EC and its amendment 2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: [www.recyclethis.info](http://www.recyclethis.info).

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.

Documents / Resources

	<p><b>HIKVISION Turret Network Camera</b> [pdf] User Guide</p> <p>Turret, Network, Camera, HIKVISION, UD08934B-B, Turret Camera, 2Hx5, 2Hx3, 3Hx5, 3Hx3</p>
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References

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