



# Hiearcool UCN3610 8 In 1 USB C Hub User Manual

[Home](#) » [Hiearcool](#) » Hiearcool UCN3610 8 In 1 USB C Hub User Manual 

## Contents

- [1 Hiearcool UCN3610 8 In 1 USB C Hub](#)
- [2 Features](#)
- [3 Port Introduction](#)
- [4 FAQ](#)
- [5 Any Concern?](#)
- [6 Documents / Resources](#)
- [7 Related Posts](#)



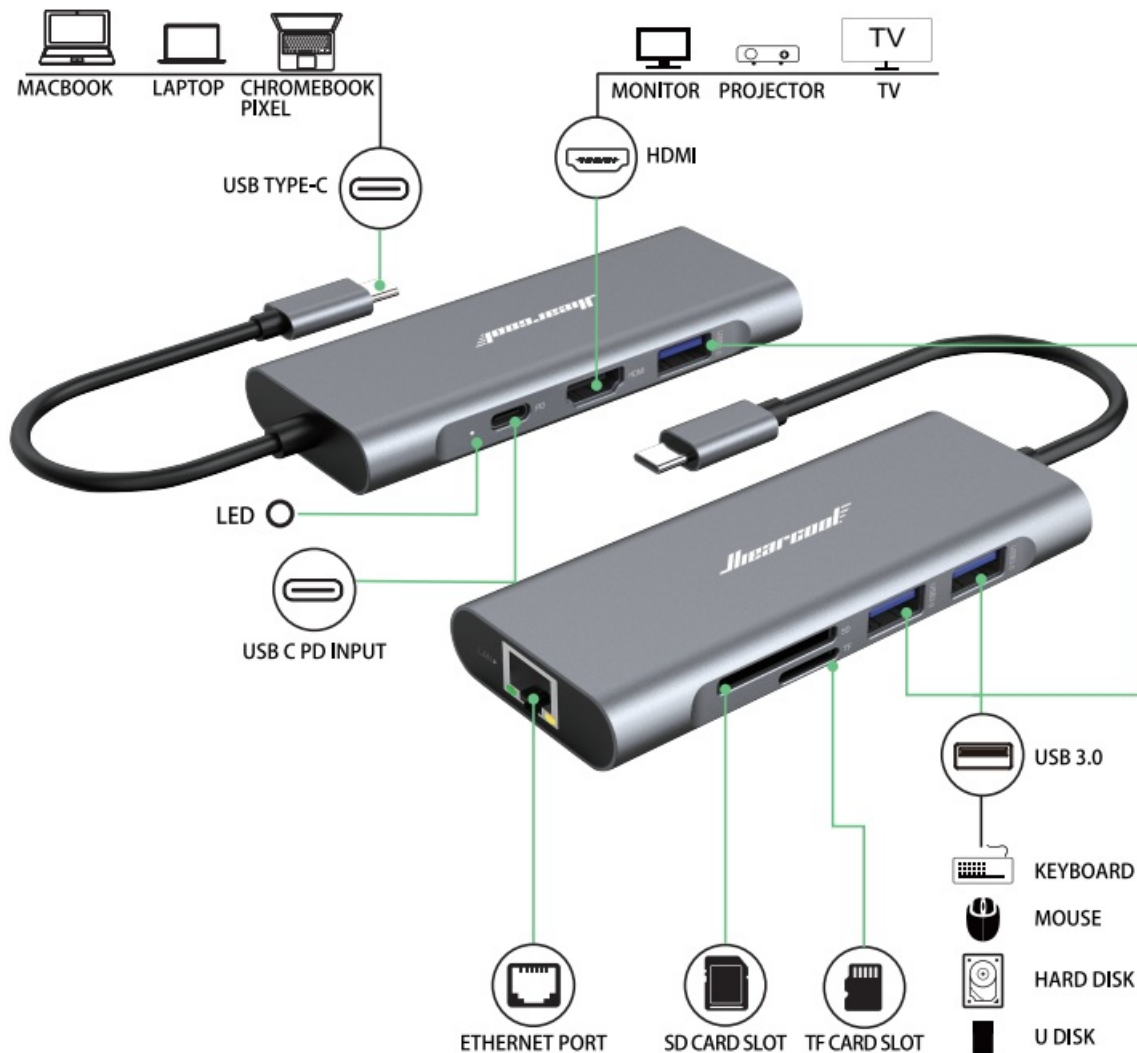
Hiearcool UCN3610 8 In 1 USB C Hub



## Features

- Plug&Play
- HDMI: Up to 3840\*2160@60Hz
- USB C PD: Power Input Up to 100W
- Gigabit Ethernet: Up to 10/100/1000Mbps e USB 3.0 x 3: Up to 5Gbps
- SD/TF: Up to 2TB capacity
- Preventing overload, over-voltage, overcurrent, short circuit, overcharge, voltage regulation and temperature protection under 45 °C.

## Port Introduction



- The current output of the new MacBook is around 1.5A. When the load exceeds 1.5A, the computer will start the Self-Protection function.  
Then prompt pop up ( current overload), disable the prompt and restart your laptop. Connect the PD before plugin any other port.
- If your MacBook is the first time to use the Ethernet port:  
Macbook needs to be set up as follows: System Preferences-> Network-> Click "+" to create a new service-> Select USB 10/100/1000 LAN -> Create -> Application (Click on the application to show USB 10/100 /1000 LAN Green, connected successfully). The macbook is accessed via wired internet at this time.
- Please do not disconnect the PD when transferring data.

## FAQ

**Q1:** Why is there no video output?

**A1:** Please make sure that the laptop is equipped with Thunderbolt 3/USB-C 3.1 Gen 2/USB-C 3.1 Gen 1 port(Supports PD), which supports usb c display transfer.

- If it is Thunderbolt 3 laptop, please try to update system BIOS, Thunderbolt 3 driver, Thunderbolt 3 NVM firmware, and graphics (GPU) driver from the system manufacturer.
- Ensure sufficient power supply to connect external monitors.

- Check the HDMI cable or monitor if can work properly.

**Q2:** Why can't I use the mouse/keyboard/hard drive via the product?

**A2:** Please plug in the Laptop's power adapter to the USB-C pd port or connect the AC power adapter to the laptop before using. If the issue insists, please feel free to contact us.

**Q3:** Why does the USB C PD port doesn't work?

**A3:** The USB C PD supports power INPUT up to 1 00W. Please plug in the Laptop's power adapter to the USB-C pd port and make sure the laptop supports PD function.

## Any Concern?

### Product Support:

Email: [hiearcool@outlook.com](mailto:hiearcool@outlook.com)

## Documents / Resources



[Hiearcool UCN3610 8 In 1 USB C Hub](#) [pdf] User Manual  
UCN3610, 8 In 1 USB C Hub, UCN3610 8 In 1 USB C Hub, USB C Hub