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Hiearcool UCN3320 USB Type-c Hub Pro User Manual

Contents

Hiearcool UCN3320 USB Type-c Hub Pro

Compatible model:

- MacBook Pro (13-inch) 2016 & later
- MacBook Pro (15-inch) 2016 & later
- MacBook Pro (16-inch) 2019 & later
- MacBook Air (Retina 13-inch) 2018 & later

Product Parameters

Product name	USB Type-C Hub Pro
Product model	UCN3320
HDMI output	HDMI 1&2 support 4K@60Hz & 4K@30Hz output.
PD charging	Input voltage (Max): 100 W
Type-C Port Transmission speed	Up to 5 Gbps transmission
USB 3.0 HUB Transmission speed	Up to 5 Gbps transmission,USB Peripherals
USB 2.0 HUB Transmission speed	Up to 480 Mbps transmission,USB Peripherals
Network transmission speed	10/100/1000 M

Operation Instruction

1. Connect the USB C Hub to the MacBook Pro/Air via Type C PD port.
2. Connect the HDMI to the projectorTV/displayer via HDMI cable (Use a 4K HDMI cable to achieve a 4K display)
3. USB 3.0/2.0 port for the peripheral device.
4. PD Interface only for power passing-through only.

Ethernet Setting
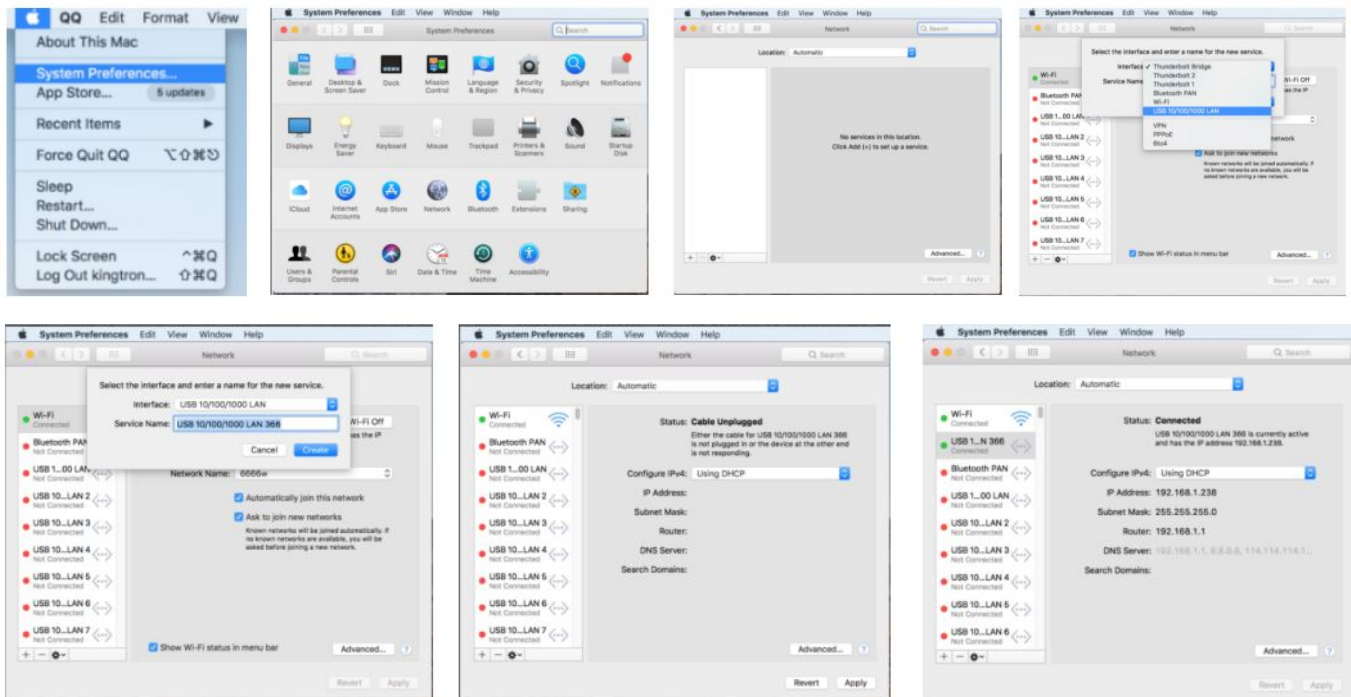
Step 1. Connect Your Computer to the Network
Plug one end of the Ethernet cable into the network card or port in your Macbook Air/Pro and the other into the Etherner jack on the wall. If your Ethernet jack has one orange port, plug your cable directly into that port. If the Ethernet jack has two orange ports, try the one on the right side first, as this is usually the single activated port.
Step 2. Configure TCPIP
In System Preferences-> Network select Built-In Ethernet from the Show: drop-down menu. With the TCP/IP tab selected, select Using DHCP from the drop-down menu. Click Apply Now and then quit System Preferences.
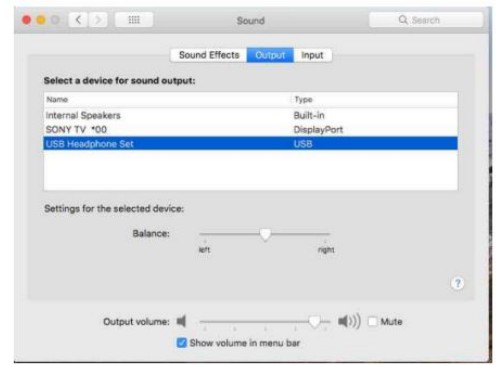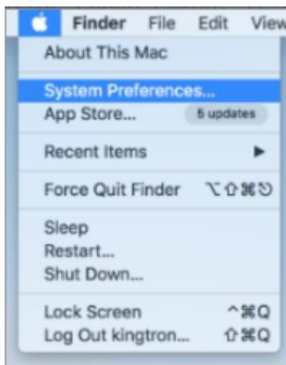**If your MacBook is the first time to use the ethernet port:**
Macbook needs to be set up as follows: System Preferences- Network Click +" to create a new service – Select USB 10/100/1000 LAN- Create Application (Click on the application to show USB USB 10/100/1000 LAN Green, connected successfully), The macbook is accessed via wired internet at this time.
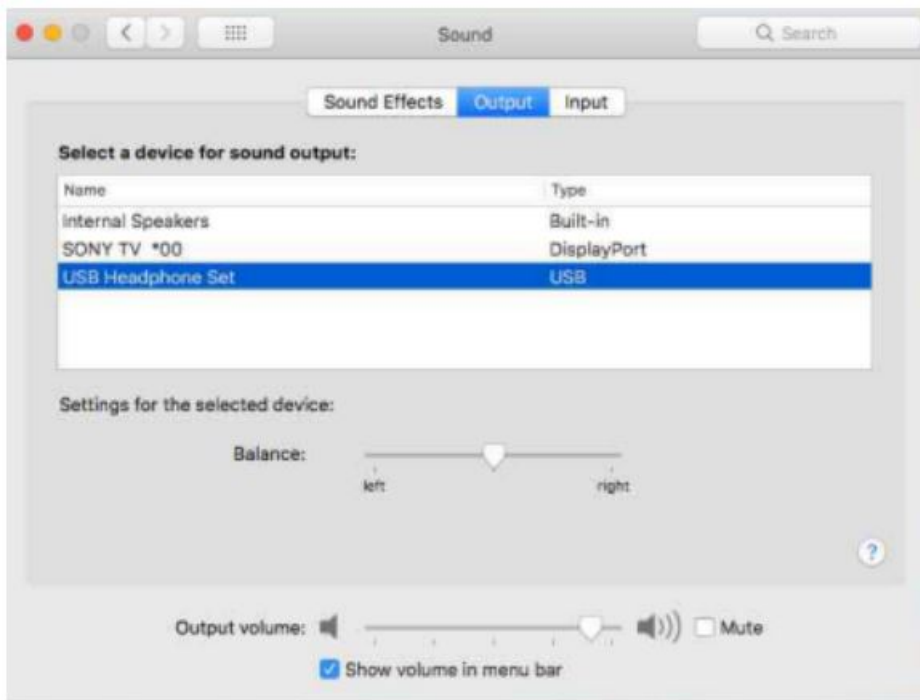

Sound Setting

MacBook: System Preferences Sound Select the sound output device (built-in speakers: computer sound, Display: monitor / TV sound, USB: headphone sound)

Windows computer: computer monitor sound symbol (right click)» sound Playback (Select steps are as follows: Speaker 2-USB pnp Audio Device is the headphone sound, the speaker Realtek High Definition Audio is the computer audio sound, the Intel display audio is the monitor or the TV sound, when you need to select the desired option, Click: Device Default » Default Device;

HDMI Output Modes

To achieve the 4K resolution, the PC/Monitors/Cable must support 4K display output.

Mac Mirror Mode

HDMI-1
up to 4K@60Hz

HDMI-2
up to 4K@30Hz

Mac Extend Mode 1

HDMI-1
up to 4K@60Hz

HDMI-2
up to 4K@30Hz

Extend Mode 2

HDMI-1
up to 4K@60Hz

HDMI-2
up to 4K@30Hz

Instruction to Product Ports

Attention

The current output of the new MacBook Pro is around 1.5A. When the current exceeds 1.5A The computer will start the self-protection function with prompt: The USB power has high consumed (due to the display data transfer); please detach the product. Unplug the USB C Hub, disable the iCon, restart the laptop. Connect the wall charger (laptop's charger) to the PD port then plug it into the laptop before using the other function. Do not disable the PD port when transferring any data.

Any Concern

Product Support Email: **hiearcool@outlook.com**

Documents / Resources

	Hiearcool UCN3320 USB Type-c Hub Pro [pdf] User Manual UCN3320, USB Type-c Hub Pro