



Hiearcool UCN 3286 USB Type-C Hub Pro User Manual

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Hiearcool

USB Type-C Hub Pro
USER MANUAL
Product Model: UCN 3286



FC CE RoHS

Made in China

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Features

- Plug&Play
- HDM: Up to 3840*2160@30Hz
- USB C PD: Power Input Up to 100W
- USB 3.0 x2/ Up to 5Gbps
- SD/TF: Up to 2TB capacity
- Preventing overload, over-voltage, over-current, short circuit, overcharge, voltage regulation, and temperature protection under 45 °C.

Specifications

Input port: USB-C/M x1

USB C PD

Output port: HDMI/F x1

USB 3.0/F x2

SD/TF Card Slot

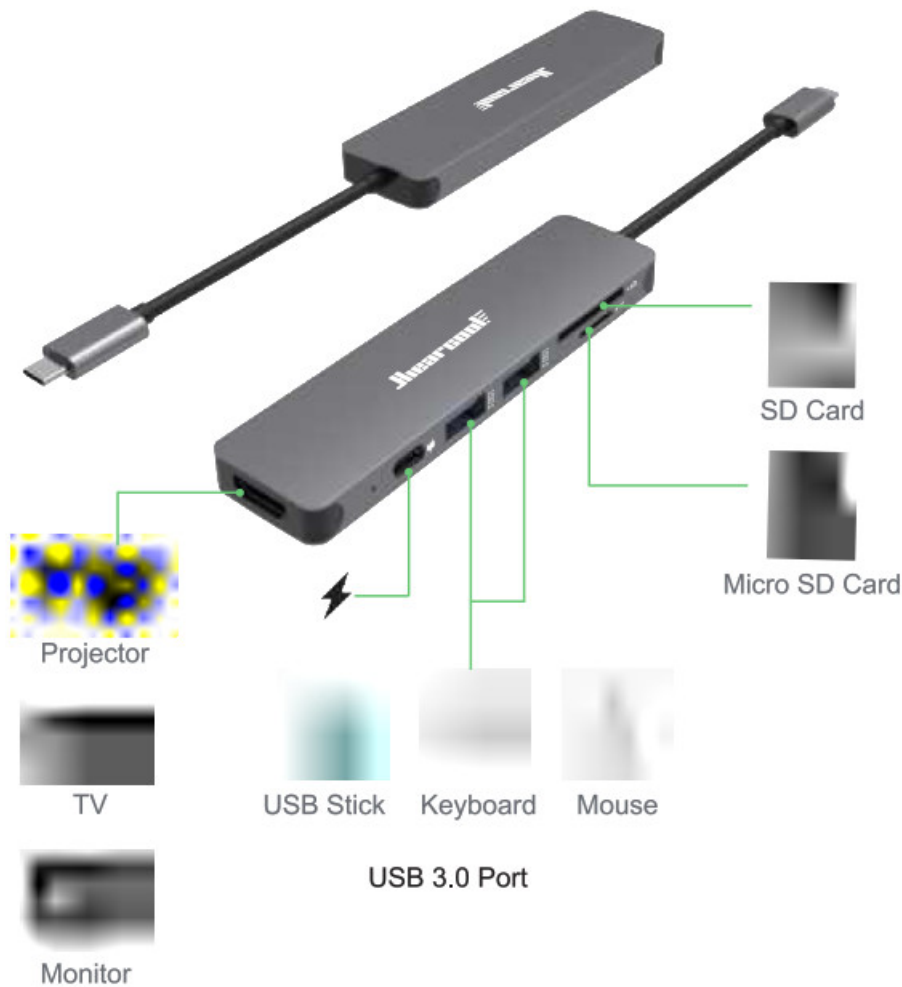
Operating Temperature: 0°C to +45°C

Operating Humidity: 10% to 90%

RH Storage Temperature: -10 °C to +70°C

Storage Humidity: 10% to 90% RH

Instruction to Product Ports



Attention

- The current output of the new MacBook is around 1.5A. When the load exceeds 1.5A, the computer will start the Self-Protection function. Then prompt pop up(current overload), disable the prompt, and restart your laptop. Connect the PD before plugin any other port.

FAQ

Q1: Why is there no video output?

A1: a. Please make sure that the laptop is equipped with Thunderbolt 3/USB-C 3.1 Gen 2/USB-C 3.1 Gen 1 port (Supports PD), which supports usb c display transfer.

b. If it is Thunderbolt 3 laptop, please try to update system BIOS, Thunderbolt 3 driver, Thunderbolt 3 NVM firmware, and graphics (GPU) driver from the system manufacturer.

c. Ensure sufficient power supply to connect external monitors. d. Check the HDMI cable or monitor if can work properly.

Q2: Why can't I use the mouse/keyboard/hard drive via the product?

A2: Please plug in the Laptop's power adapter to the USB-C PD port or connect the AC power adapter to the laptop before using it. If the issue insists, please feel free to contact us.

Q3: Why does the USB C PD port doesn't work?

A3: The USB C PD supports power INPUT up to 100W. Please plug in the Laptop's power adapter to the USB-C pd port and make sure the laptop supports PD function.

Any Concern?

Product Support:

Email: hiearcool@outlook.com

Documents / Resources

	Hiearcool UCN 3286 USB Type-C Hub Pro [pdf] User Manual UCN 3286, USB Type-C Hub Pro
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