



# Helper RCX1 Rice Cooker with Steamer User Manual

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**Helper RCX1 Rice Cooker with Steamer**



## Product Information

### Dear customer,

Thank You for choosing this product. Before You use it, please read this user manual. Use the product only the way is it intended to use according to the manual. Seller does not take re-sponsibility for damages caused by the use in contradiction to this manual. Keep the manual for later use. Keep the original packaging and receipt at least for the duration of warranty. In the case you give this product to any other person, give them also this user manual. This product is designed to meet the high quality standards, functionality and design. We believe this rice cooker will become irreplaceable helper in Your kitchen.

### Rice Cooker Helper RCX1

The Rice Cooker Helper RCX1 is an electric kitchen appliance designed for cooking rice and steam-cooking various foods. It has a power supply of 220-240 V ~ 50 Hz and a power of 400 W. The device has a volume of up to 1,0 l and a gross weight of 2,4 kg. The package includes a plastic measuring cup, a rice spoon, and an inner pot. The device has a glass lid with a steam outlet, holders, a steam cooker, a temperature-maintaining indicator, a cooking indicator, a cooking switch, an ON/OFF switch, and a power supply cable.

## Technical Specifications

- **Power supply:** 220-240 V ~ 50 Hz
- **Power:** 400 W
- **Protection class:** I
- **Volume:** up to 1,0 l
- **Gross weight:** 2,4 kg
- **Net weight:** 2 kg
- **Product dimensions without packaging:** 145 x 90 x 205 mm
- **Product dimensions with packaging:** 240 x 240 x 265 mm
- **Number of pieces in carton:** 4

## Important Safety Instructions

The device should be handled with care to avoid injury. The symbol warns against the danger of injury due to contact with a hot surface. Always make sure that the unit is disconnected from the electrical socket before servicing. Never clean the device under running water or immerse it in water or other liquids.

## Product Usage Instructions

### Before the First Use

Prior to using the Rice Cooker Helper RCX1, make sure that you have washed the inner pot, lid, and steam cooker manually. Dry them up before using them. Never use abrasive cleaners, degreasers, alcohol, or other aggressive cleaners. Do not use steel wool or any other rough tools to clean the inner pot that could damage the non-stick surface.

### Using the Device

To use the Rice Cooker Helper RCX1, follow these steps:

1. Measure the rice using the plastic measuring cup included in the package.
2. Place the rice in the inner pot and add water according to the table for indicative water quantity provided in the user manual.
3. Insert the inner pot into the device and close the lid.
4. Turn on the device by switching on the ON/OFF switch.
5. The cooking indicator will light up, indicating that the rice is being cooked.
6. Once the rice is cooked, the temperature maintaining indicator will light up, indicating that the device has switched to keeping the rice warm.
7. Turn off the device by switching off the ON/OFF switch.

### Product Using the Device with a Steam Cooker

To use the device with a steam cooker, follow these steps:

- Place the steam cooker (number 3) on top of the inner pot.
- Measure the food weight and add water according to the table for indicative water quantity provided in the user manual.
- Insert the food into the steam cooker and close the lid.
- Turn on the device by switching on the ON/OFF switch.
- The cooking indicator will light up, indicating that the food is being cooked.
- Once the food is cooked, turn off the device by switching off the ON/OFF switch.

**Caution:** Do not lift the lid during steam cooking! There is a risk of steam leakage and scalding. The steam cooker heats during cooking, so never use it with your bare hands during cooking/shortly after cooking! Always use kitchen gloves or similar tools to prevent burns!

### Cleaning and Maintenance

To clean the Rice Cooker Helper RCX1, follow these instructions:

- For the inner pot, lid, and steam cooker, wash them manually and dry them up before using them. Never use abrasive cleaners, degreasers, alcohol, or other aggressive cleaners. Do not use steel wool or any other rough tools to clean the inner pot that could damage the non-stick surface.
- For the device body, always disconnect the appliance from the power socket before cleaning. Never use

abrasive cleaners, degreasers, alcohol, or other aggressive cleaners. Never carry out cleaning with coarse cloths or sponges. Always use a soft, damp cloth. If it gets very dirty, you can use a dishwasher detergent.

**Caution:** Always make sure that the unit is disconnected from the electrical socket before servicing.

### 1. Inner pot, lid, steam cooker

- These parts are not recommended to be washed in the dishwasher. We recommend washing them manually. Always dry up before another use!
- Never use abrasive cleaners, degreasers, alcohol or other aggressive cleaners.
- Do not use steel wool or any other rough tools to clean the inner pot that could damage the non-stick surface!

### 2. Device body

- If you do the cleaning, always disconnect the appliance from the power socket!
- Never use abrasive cleaners, degreasers, alcohol or other aggressive cleaners.
- Never carry out cleaning with coarse cloths or sponges. Always use a soft, damp cloth. If it gets very dirty, you can use a dishwasher detergent.
- Never immerse the product in water or other liquids!
- Never clean the device under running water!
- Never wash the appliance body in the dishwasher!

## Important safety instructions

This product is designed for home use only. It is not to be used commercially!

- After unpacking the product, search for any damages. If any damages are found (during the search or later on) do not use the product (stop using the product immediately) and contact the seller or authorized service. Contact the seller or the authorized service if you have any doubts about usage of the product!
- This device can be used by children 8 years of age or older and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, if they are properly instructed and supervised about safe and proper use of the equipment. Children must not play with this product! The maintenance of this product must not be conducted by children under age of 8 and with no supervision.
- Children under age of 8 must keep away from the appliance and its power cord.
- This appliance must not be used by children without supervision.
- Never leave the appliance connected/ turned on unattended!
- Before plugging the power cord into the socket, make sure that the voltage on the rating label is same as the voltage in your power electrical grid.
- Never use this device, if it has damaged power supply cable or plug, if it does not work right, was dropped on the floor and get damaged. In these cases take the device to the seller or specialized service.
- It is highly recommended not to use adaptors/ extension cords. If you will use them, make sure that you will use the accessory which is in conformity with valid safety standards.
- This product is designed for indoor use only! Never use it outdoor.
- The surface of the rice cooker is hot after the use! Do not touch it immediately after the use and do not put any objects on it!
- After the use, the lid / replaceable container / steam cooker is hot! Do not touch of put any objects on these

immediately after the use. Use holder and kettle holder for manipulation.

- Leave the device to cool down before any manipulation.
- Dispose ecologically of the packaging material right after the unpacking. Always make sure that the packaging material doesn't get into the hands of children. Plastic bags might cause suffocation!
- Do not put device into the dishwasher or do not put it into water. If it drops into water, do not use it and immediately disconnect input cable from the socket. Do not use device! It has to be confirmed good for use by the authorized service.
- Do not disconnect the cable from the socket by pulling the cable.
- Always disconnect by holding the plug.
- This product is only for cooking of rice, maintaining it warm and cooking with steam cooker. Do not use it for anything else!
- Do not pour water or rice to the outer pot. Only inner pot is for cooking.
- Put in the rice only using the included spoon. When using another tool (for example metal spoon) you can for example scratch the surface and impair functionality.
- Do not plug in or out the power supply cable of the socket by the wet hands and by pulling by the cable. Always be careful, so the plug will not get into contact with water or humidity. Repair can be done only by the authorized service. Do not repair device and replace parts at home.
- Never leave the power cord hanging from the workspace. It might cause the cable slack and possible dropping of the appliance!
- Make sure that the cable doesn't get in contact with hot/ sharp items.
- Always make sure, that device is on the flat, dry and solid surface!
- Use the device only in working position at places, where there is no risk of knocking it over and it is away from the heat sources (for example oven, heater, etc.) and wet surfaces (for example sink).
- Do not place the device on metal and combustible surfaces as tablecloth, carpet, linoleum, etc.
- Always make sure before you plug the device into socket, that electrical cable is not damaged. If there is any damage, contact seller / authorized service.
- Before cleaning / maintenance always make sure, that the device is disconnected from the electrical grid.
- During cooking there is steam produced by the device, so make room around it and ensure good air circulation. Do not put the pot under the drapes, curtains, etc. Do not lean over the pot, danger of scalding.
- Overheated food can start to burn. Do not leave device unattended.
- Before you connect the device to the socket, make sure that replaceable container has right amount of rice and water in it and it is placed the right way on the outer pot.
- Use the pot only with original accessory.
- Do not heat up the cooked rice in the pot again!

## DEVICE DESCRIPTION



1. Glass lid with steam outlet
2. Holders
3. Steam cooker
4. Device body
5. Temperature maintaining indicator
6. Cooking indicator
7. Cooking switch
8. Plastic measuring cup
9. Rice spoon
10. Inner pot
11. ON/OFF switch
12. Power supply cable

## USE

### BEFORE THE FIRST USE

Unpack the appliance from the box and make sure that the packaging material do not get into the hands of

children (plastic bags might cause suffocation). Thoroughly wash all parts, which will come to contact with food (no. 1, 3, 8, 9, 10) using water with dishwasher detergent, rinse with clean water and dry up. Before plugging in, compare data on the device label with your electrical grid. These data has to be the same!

**Caution:** do not submerge the device body into water or any other liquid! Water must not get even into device body under the inner pot. Always make sure there is no water, rice, dust, etc.

## USE OF THE RICE COOKER

1. Put the device on the flat and stable surface.
2. Take the inner pot out (number 10).
3. Take needed amount of rice using the measuring cup. Max. capacity is 700 grams. For the best results we recommend max. two measuring cups of the rice. Put the rice into the strainer and rinse it with the clean water. Rice is completely clean, when there is clean water coming out. Never rinse the rice in the inner pot (number 10)! If the rice is not completely clean, it will cook worse and there will be foam generating in the pot.
4. Put the rinsed rice to the inner pot (number 10) and make its surface flat.
5. Pour the water to the inner pot up to the relevant mark on the inner side on the pot (number 10). Scale CUP shows water volume when cooking given number of measuring cups. For example, when you have two cups, water has to reach the number 2 on scale. Never fill the pot up to the number 5!
6. After you fill inner pot (number 10), put pot into the device. Before you do so, check, there is no humidity, rice, etc. on the outside of the pot.
7. Put the lid to the container (number 1) so that steam outlet aim from you.
8. Connect the cable to the electrical grid and switch the power switch to the position „I“ (number 11) – orange indicator (number 5) will light up.
9. Push the cooking switch (number 7) down. Orange indicator (number 5) will turn off and red indicator (number 6) will turn on, which means that cooking has started.
10. Once the rice is cooked, the cooking switch (number 7) will automatically „pop“ and the cooker will switch to heating mode – the yellow indicator (number 5) will turn on and the red will go out (number 6). In this state, the rice will be kept warm. It is recommended to leave the rice in the pot under the lid for 10 minutes after cooking. The heating mode will be active until you turn the appliance off the socket or turn the power switch to the „O“ position on the body (11). Never leave the appliance unattended even in heating mode!
11. If you want to serve rice, switch off the appliance by turning the switch (number 11) to the „O“ position and pull the power cord out of the socket. Remove the lid and mix the rice with the supplied spoon (No. 9). Now the rice is ready for consumption. When serving and handling the pot, use goggles. The inner container may be very hot!

## RECOMMENDATION

- Rice cooking takes about 20-30 minutes.
- One cup of raw rice equals about one serving (this is up to your preferences).
- You can add salt to the water just before turning on cooking.
- The water and rice ratio given in this manual is indicative. The most suitable ratio will be found after several uses. It also depends very much on the type of rice being prepared.
- If the inner container is not in, it is not possible to start cooking.

- To maintain consistency, we recommend that the rice is kept in heating mode for a maximum of two hours.  
Before cooking the next batch of rice, let the cooker cool down.

## USING THE DEVICE WITH A STEAM COOKER

**Caution:** Do not lift the lid during steam cooking! There is a risk of steam leakage and scalding. The steam cooker (number 3) heats during cooking, so never use it with your bare hands during cooking / shortly after cooking! Always use kitchen gloves or similar tools to prevent burns!

### Procedure

1. Put the device on a flat and stable surface.
2. Pour the needed amount of water 160 ml (1 cup) to the inner pot. It should be enough for 15 minutes of steam cooking.
3. Put prepared food to the steam cooker (number 3) and put it on the inner pot (number 10).
4. Cover the steam cooker with lid (number 1).
5. Connect the cable to the electrical grid and switch the ON/OFF switch to position „I“ (number 11) – orange indicator (number 5) will light up.
6. Turn the cooking switch (number 7) down. The orange light (number 5) goes out and the red LED (number 6) lights up, which means that the cooking process has begun.
7. Once the rice is cooked, the cooking switch (number 7) will automatically „pop“ and the cooker will switch to heating mode – the yellow indicator (number 5) will turn on and the red will go out (number 6). Food is now ready to eat.

Table for indicative water quantity of water added when using a steam cooker:

Cooked food	Food weight	Recommended amount of water
Fish fillet	About 400 grams	About 120 ml
Chicken steak	About 300 grams	About 140 ml
Shrimps	About 300 grams	About 160 ml
Carrot	About 450 grams	About 250 ml
Corn	About 500 grams	About 400 ml
Asparagus	About 450 grams	About 250 ml
Mushroom	About 400 grams	About 300 ml
Broccoli	About 400 grams	About 250 ml

**Note:** 1 cup = 160 ml

## DISPOSAL OF OLD ELECTRICAL AND ELECTRONIC EQUIPMENT

This symbol on the product, its accessories, packaging or accompanying documents indicates that the product should not be treated as household waste. Please take this product to the respective collection point where will be carried out specialist recycling of electronic equipment. In the European Union and other European countries there are collection points for used electrical and electronic equipment. By ensuring proper product disposal, you prevent potential negative impact for the environment and human health, which could result from improper handling of this product. Recycling of these materials also helps to preserve natural resources. For this reason, please do not throw the old electric and electronic equipment together with household waste. For more information please contact your local authority, any service company liquidating household waste or the store



where you purchased the product. Details also refer to the relevant laws about waste, in the Czech Republic no. 185/2001 Coll. as amended. Furthermore, the website [www.elektrowin.cz](http://www.elektrowin.cz), [www.remasystem.cz](http://www.remasystem.cz) and [www.asekol.cz](http://www.asekol.cz) (disposal of electrical waste). The improper disposal of this waste can be in accordance with applicable laws, regulations and fines.

Dispose of old electrical and electronic equipment according to your local regulations.

## WARRANTY

We offer warranty for 24 months counting from the day of purchase by you. This warranty covers defect caused by defective material or error in workmanship. It does not cover defects caused by mechanical damage, natural disaster or other inevitable events, connecting to the wrong power grid voltage, modifications or service work by non-qualified or unauthorized person, misuse or use in contradiction to this manual.

The Rice Cooker Helper RCX1 comes with a warranty. Please see the user manual for details.

**Caution:** This symbol warns against danger of injury due to contact with hot surface.

All documents about your purchase and service repairs on any product keep for at least three years to ensure quality customer service.

Please remember, that this product is only for home use, not professional use.

If you find out, that this product does not suit you, it is not a reason for a complaint.


In the case of complaint please submit receipt.

In the case of malfunction of your product, please contact the dealer, you bought it from, or service at the following address:

## CONTACT

- **Czech Republic:** POASS Technologies s.r.o. Jiráskova 21, 530 02 Pardubice
- [www.poass.cz](http://www.poass.cz)
- tel.: +420 723 632 911
- [servis@poass.cz](mailto:servis@poass.cz)
- **Slovak Republic:** TV-AV Elektronik, s. r. o. Pribinova 8725/54, 010 01 Žilina
- [www.tvav.sk](http://www.tvav.sk)
- tel.: +421 41/562 60 61
- [tvav@tvav.sk](mailto:tvav@tvav.sk)
- GM electronic, spol. s r. o. Křížkova 147/77 186 00 Prague
- [www.gme.cz](http://www.gme.cz)

## Documents / Resources

 <p><b>Helper</b> Rýžovar s párákem Rice cooker with steamer Rice cooker with steamer, steamer Helper RCX1 Uživatelský manuál Operating manual / User manual / Bedienungsanleitung / Manual d'utilisateur</p>	<p><a href="#">Helper RCX1 Rice Cooker with Steamer</a> [pdf] User Manual RCX1 Rice Cooker with Steamer, RCX1, Rice Cooker with Steamer, Cooker with Steamer, Steamer</p>
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## References

-  [ASEKOL](#)
-  [Úvod | ELEKTROWIN, a.s.](#)
-  [GM electronic | elektronické součástky, komponenty](#)
-  [REMA Systém](#)
-  [TV - AV Elektronik](#)

Manuals+.