




HEINNER HWM-H9014INVB+++ Automatic Washing Machine User Manual

[Home](#) » [HEINNER](#) » HEINNER HWM-H9014INVB+++ Automatic Washing Machine User Manual 

Contents

- 1 [HEINNER HWM-H9014INVB+++ Automatic Washing Machine](#)
- 2 INTRODUCTION
- 3 CONTENT OF YOUR PACKAGE
- 4 SAFETY PRECAUTIONS
- 5 PRODUCT DESCRIPTION
- 6 INSTALLATION
 - 6.1 WATER DISCHARGE CONNECTION
- 7 USING YOUR APPLIANCE
 - 7.1 THE DETERGENT DRAWER
- 8 CONTROL PANEL
- 9 PROGRAM TABLE
 - 9.1 Programe instructions
 - 9.2 PROGRAME OPTIONS
- 10 CLEANING AND MAINTENANCE
- 11 TROUBLESHOOTING
 - 11.1 ERROR CODE
- 12 PRACTICAL INFORMATION
- 13 Environment-friendly disposal
- 14 Documents / Resources
 - 14.1 References
- 15 Related Posts

HEINNER

HEINNER HWM-H9014INVB+++ Automatic Washing Machine



- Automatic washing machine
- **Loading capacity:** 9 kg
- **Spin capacity:** 1400 rpm
- **Energy class:** B

Thank you for purchasing this product!

INTRODUCTION

Before using the appliance, please read carefully this instruction manual and keep it for future reference. This instruction manual is designed to provide you with all required instructions related to the installation, use and maintenance of the appliance. In order to operate the unit correctly and safely, please read this instruction manual carefully before installation and usage.

CONTENT OF YOUR PACKAGE

- Washing machine
- User manual
- Warranty card

SAFETY PRECAUTIONS

Before operating your new washing machine, please read this instruction carefully.

1. Please do not throw away this user manual; keep it for future reference. You or somebody else might need it in the future.
2. Please make sure the socket is grounded securely, the water source connection is reliable.
3. Your machine is designed to be used domestically. Commercial use will cause your warranty to be cancelled.
4. The appliance is not intended for use by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
6. Children should be supervised to ensure that they do not play with the appliance. Children of less than 3 years should be kept away unless continuously supervised.
7. Keep your pets away from your machine.
8. If the supply cord is damaged, it must be replaced by the service agent or similarly qualified persons in order to avoid a hazard.
9. Please check the packaging of your machine before installation, and the outer surface after the package is opened. Do not operate damaged machines or machines with opened package.
10. Have your machine installed only by authorized person. Any interference to your machine by anyone other than authorized person shall cause your warranty to be void.
11. Before operating the washing machine, remove the 4 transportation screws from the back of the machine. If the screws are not removed, it may cause heavy vibration, noise and product malfunction, (voiding the guarantee).
12. Your machine is not covered under warranty for faults caused by any kind of external factors (pesticides, fire, etc.)
13. The washing machine must only be installed in enclosed spaces. The necessary ambient temperature for your machine's ideal operation is 15-25°.
14. Use your machine only for laundries that have been specified as suitable for washing by the manufacturer.
15. Please ensure that the clothes you will place in your machine do not contain any foreign substances (nail, needle, coins, lighter, matches, clip etc.) in their pockets. These foreign substances can damage your machine.
16. It is recommended to perform the first washing operation in a short programme and without laundry by inserting 30 ml of detergent into the main compartment of the detergent drawer.
17. As detergent or softener exposed to air for a long time may cause residues, put your detergent or softener in the detergent drawer at the beginning of every washing.
18. It is advised that you unplug your machine and close the water inlet tap if you will not use your machine for a long time. Also, leaving the door of your machine will prevent the formation of bad odors due to humidity.
19. The maximum permissible inlet water pressure, 1 MPa, for appliances intended to be connected to the water mains. The minimum permissible inlet water pressure, 0.1 MPa, if this is necessary for the correct operation of the appliance.
20. Some water might be left in your machine after the trials and tests conducted due to Quality Control procedures. This will not damage your machine.
21. Remember that packaging materials of your machine may be dangerous for children.
22. Keep the packaging materials in a place where children cannot reach or dispose of them appropriately.
23. Use pre-wash programs only for very dirty laundry.

24. Never open the detergent drawer when the appliance is running.
25. In case of any breakdown, unplug the appliance first and then turn the tap off. Do not attempt to repair by yourself, always contact for authorized service advice.
26. The amount of laundry you put in your washing machine should not exceed the maximum amount indicated.
27. Never force the door to open when the machine is running.
28. Washing floury clothes in your machine damages the machine. Do not wash floury clothes in your machine.
29. This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farmhouses; by clients in hotels, motels and other residential type environments; bed and breakfast type environments; areas for communal use in blocks of flats or in launderettes.

You must read these warnings. You can thus protect yourself and your beloved ones against fatal injuries and risks.

DANGER OF GETTING BURNT!

Do not touch discharging hose and water during discharging as the appliance may reach high temperatures when running.

DEATH RISK DUE TO ELECTRICAL CURRENT

1. Do not use multiple receptacles or extension cord.
2. Do not plug in damaged plug sockets.
3. Never pull the cable when unplugging – always grip the plug itself.
4. Do not plug-in or out the plug from the receptacle with wet hands to prevent electrocution!
5. Never touch the machine with wet hands or feet.
6. Call the nearest authorized service for a replacement if the power cord malfunctions.

DANGER OF FIRE

1. Do not keep inflammable liquids near your machine.
2. The sulphure content of paint removers might cause corrosion. For this reason, never use paint-removing materials in your machine.
3. Never use products that contain solvent material (like washing gas) in your machine.
4. Remove all the objects in the pockets of your laundries (needle, paperclip, lighter, matches etc.) when placing them your machine. Fire and Explosion risk may occur.

FLOODING RISK

1. Check whether the water runs fast or not before placing the discharge hose on the sink.
2. Take necessary measures to prevent the slipping of your hose.
3. The backfiring force of a hose that is not placed appropriately can displace the hose. Prevent the stopper inside your sink from blocking the sink hole.

FALL AND INJURY HAZARD

1. Do not climb on your machine. The upper table of your machine may break and you might get injured.
2. Tidy the hose, cable and packaging of your machine during installation. You might trip over and fall.
3. Do not turn your machine upside down, or on its side.
4. Do not lift your machine by holding it from extruding parts (detergent drawer, door). These parts might break and cause you to get injured.
5. There's the risk of tripping and injury if the materials like hose and cables are not properly stored after your machine is installed. Machine must be carried by 2 people or more.

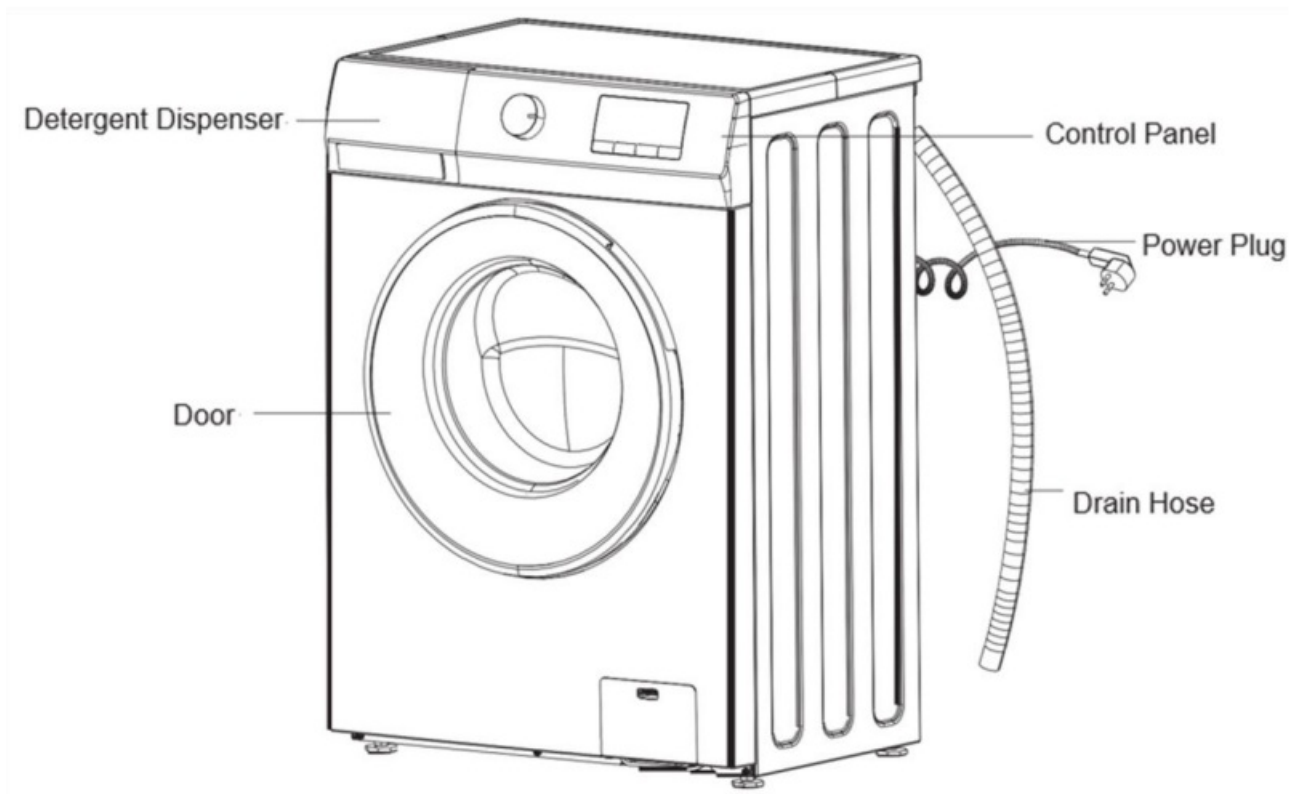
CHILD SAFETY

1. Do not leave children unattended near the machine. Children might lock themselves up into the machine and death risk might occur. Children should be supervised to ensure that they do not play with the appliance. Children must not be allowed to play with the appliance or to climb into the drum.
2. Door glass and surface might be extremely hot while your machine operates. Thus, especially touching the machine might give damage to the skins of children.
3. Keep packaging material away from children.
4. Poisoning might occur if the detergent and maintenance materials are consumed, and eyes or the skin might be irritated if they come into contact with the skin. Keep the cleaning materials away from the reach of children.

SAVING INFORMATION

Some important information to get more efficiency out of your machine: The amount of laundry you put in your washing machine should not exceed the maximum amount indicated. By this way, your machine shall run in saving mode. Not using the pre-wash feature for little and normal-dirty laundry shall save electricity and water.

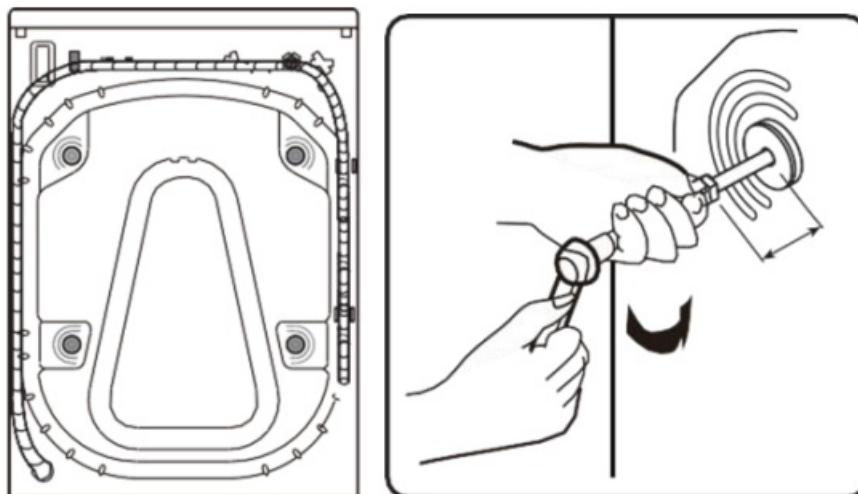
PRODUCT DESCRIPTION



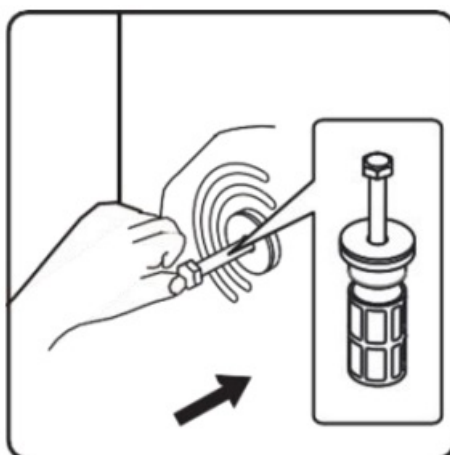
INSTALLATION

REMOVING THE TRANSPORTATION SCREWS

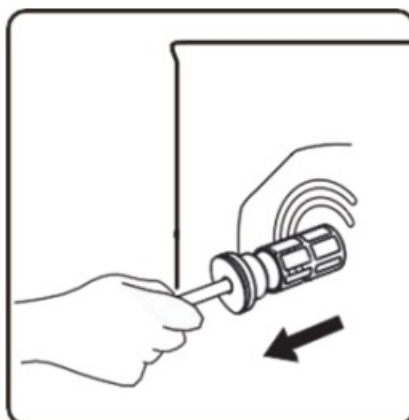
1. Before operating the washing machine, remove the 4 transportation screws from the back of the machine. If the screws are not removed, it may cause heavy vibration, noise and product malfunction (voiding the guarantee).



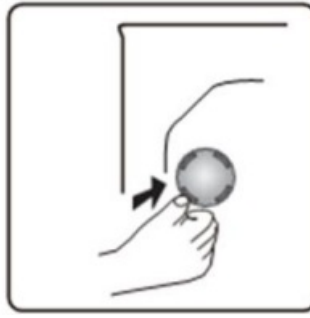
2. For this reason, transportation safety screws shall be loosened by being rotated approx. 30 mm following the direction of arrow shown using an appropriate wrench.



3. Push two transportation bolts on horizontal direction inward and loose transportation bolt.



4. Transportation screws shall be removed by pulling out.



5. To ensure safety and reduce noise, you should install the transportation bolt cover supplied with the unit (see the annex accompanying the unit). Lean and place the transportation bolt into hole and press it following the shown direction until it clicks.
6. The transportation safety screws should be stored to be used in case of transportation.

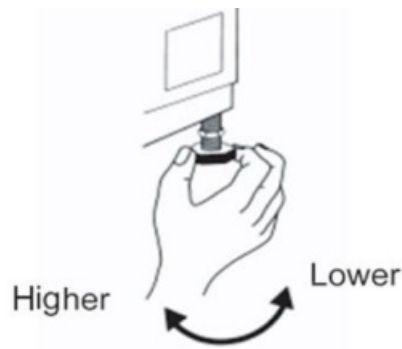
NOTE: You should absolutely remove the transportation screws of your machine before the first usage. Faults occurring in the machines operated with transportation screw fitted shall be out of scope of warranty.

ADJUSTMENT

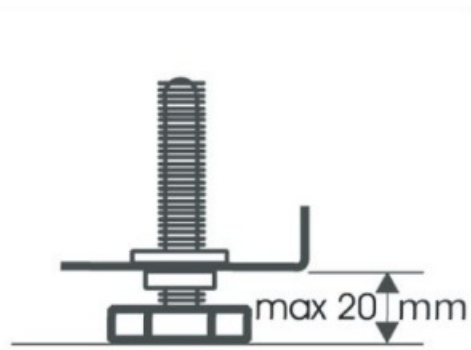
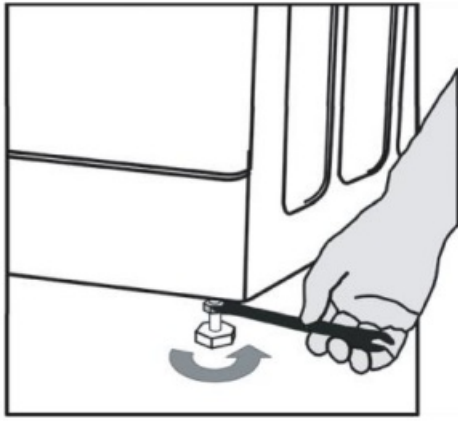
Do not install your machine on a carpet or such grounds that would prevent the ventilation of its base. To ensure silent and vibration-free operation of your machine, it should be deployed on a non-sliding and firm ground. You can adjust the balance of your machine through the stays. Loosen the plastic adjustment locknut.



- Lift the machine slightly and adjust the stays upward and downward by rotating them.



- After maintaining the balance, compress the plastic adjustment nut upward again.



Never put cardboard, wood or suchlike materials under your machine if you are intending to stabilize the distortions on the ground. When cleaning the ground, on which your machine rests, be careful not to disorder stays stabilization.

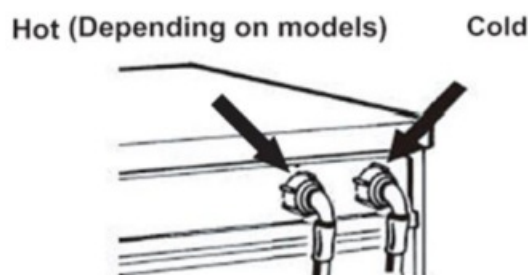
ELECTRICAL CONNECTION

- Your washing machine is set to 220-240V and 50Hz.
- The mains cord of your washing machine is equipped with a specific earthed plug.
- This plug should always be inserted to a earthed socket of 10 amps.
- The current value of the fuse should be 10 amps. Fuse current value of the power line connected to this plug should also be 10 amperes.
- If you don't have such a receptacle and fuse confirming with this, please have it done by a qualified electrician.
- We do not take the responsibility of the damages that occur due to ungrounded usage.

NOTE: Operating your machine under low voltage will cause the life cycle of your machine to be reduced and its performance to be restricted.

WATER INLET HOSE CONNECTION

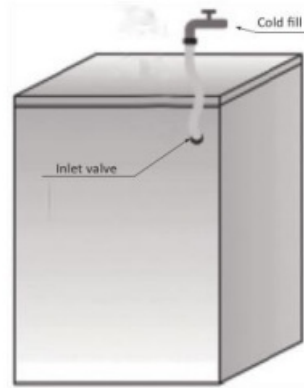
- Your machine may have either a single inlet (cold) or double water inlets (cold/hot) based on its specifications. White-capped hose should be connected to cold water inlet and red-capped hose to hot water inlet (applicable for machines with double water inlets).
- Mount new water inlet hoses to a $\frac{3}{4}$ " , threaded faucet.
- If the water inlet hose is not already installed, it must be screwed to the appliance. The blue marked hose is only for cold water. Depending on the model, the hot water hose marked with red should also be connected, for models having dual inlets. Screw by hand the inlet hose onto the tap, tightening the nut.



- Flow of water with pressure of 0,1-1 Mpa will allow your machine to operate more efficiently.) (0,1 Mpa pressure means that more than 8 litres of water will flow through a fully-tapped faucet per one minute.)
- Ensure that points of contact do not leak by tapping the faucet completely after carrying making the

connections.

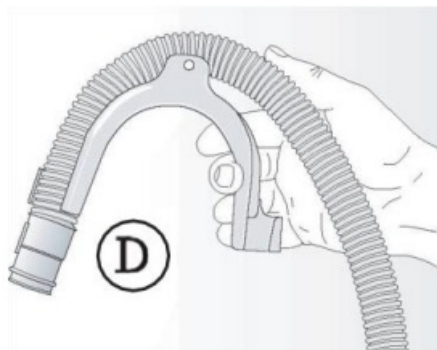
- Ensure that the new water inlet hoses are not bent, broken, crushed and resized.
- Fix the inlet hose to the cold water tap and to the inlet valve on the rear side of the machine.



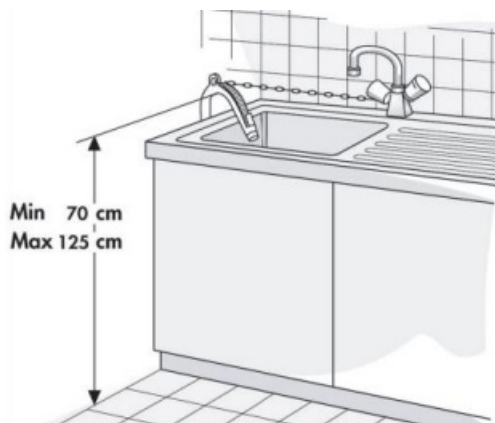
- **Note:** Use only the new water inlet hose coming with your machine while making water inlet connections of your machine. Never use old, used or damaged water inlet hoses.

WATER DISCHARGE CONNECTION

- Never attempt to extend the water discharge hose by jointing.
- Do not put discharging hose of your machine in a vessel, bucket.
- Make sure that the water discharge hose does not bend, buckle, be crushed or extended.
- Connect the drain hose to the drain or hook it over the edge of a sink by means of the “U” bend.



- Fit the “U” bend D, if not already installed, at the end of the drain hose.
- If the washing machine is connected to an integrated drainage system, ensure that the latter is equipped with a vent to avoid simultaneous loading and draining of water (siphoning effect).
- Ensure that there are no kinks in the drain hose. Secure the hose so that it cannot fall down. After wash phase, machine will drain out hot water.
- Small hand basins are not suitable.



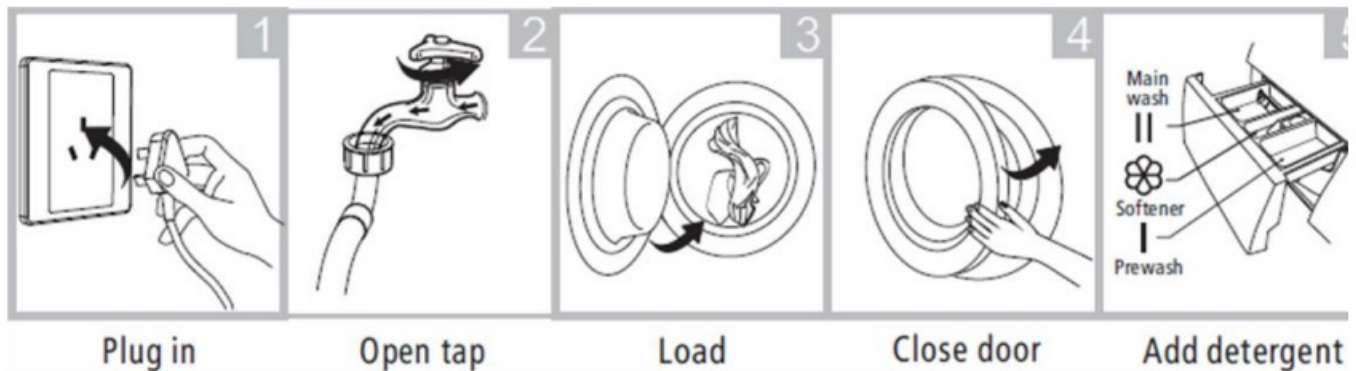
- Fix the drain hose securely to prevent scalding during machine drainage.

USING YOUR APPLIANCE

Quick Start

Before washing, please make sure it's installed properly. Before washing at first time, the washing machine shall be operated in one round of the whole procedures without clothes in as follows.

Before Washing

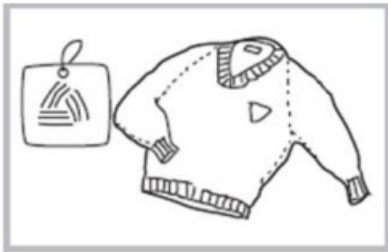


Note: Detergent only need to be added in “case I “after selecting pre-washing for machines with this function.

Washing

- Power On
- Select a short programme
- Start

Before Each Washing



Check the label



Take out the items out of the pockets



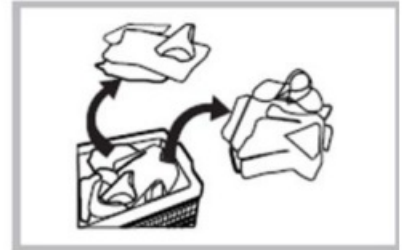
Knot the long strips, zip or button



Put small clothes into the pillow slip



Turn easy-pilling and long-pile fabric inside out

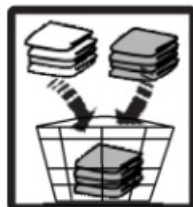


Separate clothes with different textures

The working condition of the washer should be (0-40)°C. If used under 0°C, the inlet valve and draining system may be damaged. If the machine is placed under condition of 0°C or less, then it should be transferred to normal ambient temperature to ensure the water supply hose and drain hose are not frozen before use. Please check the labels and the explanation of using detergent before wash. Use nonfoaming or less-foaming detergent suitable for machine washing properly.




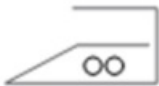
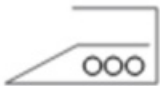










SEPARATING LAUNDRIES

- Your laundry has product labels on them that specify their specifications. Wash or dry your laundry according to the specifications on the product label.
- Separate your laundries according to their types (cotton, synthetic, sensitive, wool etc.), their temperatures (cold, 30°, 40°, 60°, 90°) and degree of contamination (slightly stained, stained, highly stained).
- Never wash your coloured and white laundry together.
- Wash your coloured laundries separately in the first washing as they may bleed.
- Ensure that there are no metallic materials on your laundries or in the pockets; if so, take them up.



- **CAUTION:** Faults that will emerge in case of penetration of foreign substances into your machine are not included within the scope of warranty.

- Zip up and button up your laundries.
- Remove the metallic or plastic hooks of tulle curtains or curtains or place them in a washing net or bag and then muzzle them.
- Reverse textiles such as pants, knitwear, t-shirt and sweat suit.
- Wash socks, handkerchief and suchlike small laundries in a washing net.

		
Whitening available	No whitening	Normal washing
		
Ironing temperature is maximum 150°C	Ironing temperature is maximum 200°C	No ironing
		
Dry cleaning available	No dry cleaning	Leave on a flat place
		
Hang when wet	Dry by hanging	Drying by twirling is not allowed
		
Dry cleaning in gas oil, pure alcohol and R113 is allowed	Perchloroethylene R11, R13, Petroleum	<u>Perchlorinetyhlene</u> R11, R113, Gas oil

PUTTING LAUNDRIES IN THE MACHINE

- Open the door of your machine.
- Spread your laundries in your machine.

NOTE: Maximum loading capacity may vary based on the laundry type you will wash, degree of contamination and the programme you have chosen. Do not exceed maximum dry loading capacity indicated in the programme table for washing programmes.

You can take the following table of weights as an example:

	Laundry type	Weight (gr)
Towel		200
Linen		500
Nathrobe		1200
Quilt cover		700
Pillow slip		200
Underwear		100
Tablecloth		250


- Put each item of laundry separately.
- Ensure that no laundry is stuck between the cover and bellow seal when closing the door of your machine.
- Push the door of your machine until hearing the locking sound to close it.
- Close the door of your machine properly, otherwise your machine will not start the washing operation.



ADDING DETERGENT INTO MACHINE

Always use high efficiency, low foam detergent for a front load machine. The choice of detergent depends on: Type of fabric (cottons, easy care/synthetics, delicate items, wool), Colour, The wash temperature, Degree and type of soiling.

Note: Any whitish residues on dark fabrics are caused by insoluble compounds used in modern phosphate-free powder detergents. If this occurs, shake or brush out the fabric or use liquid detergents. Use only detergents and additives specifically produced for domestic washing machines. When using descaling agents, dyes or bleaches for the prewash, make sure that they are suitable for use in domestic washing machines. Descalers could contain products which could damage your washing machine. Do not use any solvents (e.g. turpentine, benzine). Do not machine wash fabrics that have been treated with solvents or flammable liquids.

THE DETERGENT DRAWER

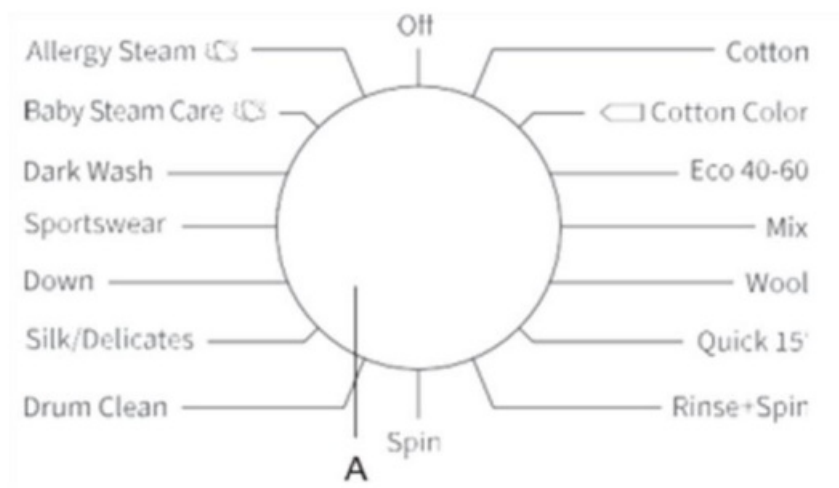
- **Pre-wash detergent compartment** : This compartment must only be used when the pre-wash feature is selected. Pre-wash feature is recommended for very dirty laundry.

- **Main wash detergent compartment** : In this compartment, only materials like detergent (liquid or powder), stain remover and water softener.
- **Softener compartment** : You can use fabric softener for your laundry, liquid starch. Pour additives only up to the “MAX” mark.

NOTES

- Keep detergents and additives in a safe, dry place out of the reach of children.
- Liquid detergents can be used for programmes with prewash. However, in this case a powder detergent must be used for the main wash.
- Do not use liquid detergents when activating the “Delay End” function (if available on your washing machine).
- To prevent dispensing problems when using highly concentrated powder and liquid detergents, use the special detergent ball or bag supplied with the detergent and place it directly inside the drum.
- When using descaling agents, bleaches or dyes, make sure that they are suitable for washing machines. Descalers could contain compounds that can damage parts of your washing machine.
- Do not use any solvents in the washing machine (ex. turpentine, benzene).











CONTROL PANEL























- **A.** Program selector

- **B.** Program and functions Display
- **C.** “Temp.” button
- **D.** “Spin” button
- **E.** “Favourite” button
- **F.** “Options” button
- **G.** “Delay End” button
- **H.** “Start/Pause” button
- **I.** “Child lock” button
- **J.** Mute function

PROGRAM TABLE

COTTON	
Washing temperature	95°C
Maximum dry laundry amount	9 kg
Maximum spin speed (rpm)	1400
Detergent compartment	Required:  Optional:  
Programme duration (Min)	2:40
Laundry type / descriptions	Heavily and moderately soiled cotton, or linen. For very heavily soiled items select the "Prewash" function.
COTTON Color	
Washing temperature	60°C
Maximum dry laundry amount	9 kg
Maximum spin speed (rpm)	1400
Detergent compartment	Required:  Optional: 
Programme duration (Min)	1:50
Laundry type / descriptions	Programme for lightly to moderately dirty laundry. The temperature can be set separately; therefore, observe the instructions indicated on the clothing. Wash the clothes worn directly on the skin at 60°C. Less heavily soiled laundry will be thoroughly cleaned at 40°C. Spinning speed can also be freely selected. Default setting is maximum spinning speed.
ECO 40-60	
Washing temperature	60°C
Maximum dry laundry amount	9 kg
Maximum spin speed (rpm)	1400
Detergent compartment	Required:  Optional: 
Programme duration (Min)	3:48
Laundry type / descriptions	Normally soiled cotton laundry.
MIX	
Washing temperature	40°C
Maximum dry laundry amount	4 kg
Maximum spin speed (rpm)	1400
Detergent compartment	Required:  Optional:  
Programme duration (Min)	1:58
Laundry type / descriptions	Mixed loads of moderately soiled cotton and synthetic fabrics.

WOOL		
Washing temperature	40°C	
Maximum dry laundry amount	2 kg	
Maximum spin speed (rpm)	600	
Detergent compartment	Required: 	Optional: 
Programme duration (Min)	0:55	
Laundry type / descriptions	Machine washable wool. (Refer to the washing label attached to the clothing).	
QUICK 15'		
Washing temperature	40°C	
Maximum dry laundry amount	1 kg	
Maximum spin speed (rpm)	800	
Detergent compartment	Required: 	Optional: 
Programme duration (Min)	0:15	
Laundry type / descriptions	Cotton, mixed fabrics. Items worn for a short time or newly bought.	
RINSE+SPIN		
Washing temperature	-	
Maximum dry laundry amount	9 kg	
Maximum spin speed (rpm)	1400	
Detergent compartment	Optional: 	
Programme duration (Min)	0:30	
Laundry type / descriptions	This program is defaulted to two rinses and spin.	
SPIN		
Washing temperature	-	
Maximum dry laundry amount	9 kg	
Maximum spin speed (rpm)	1400	
Detergent compartment	-	
Programme duration (Min)	0:10	
Laundry type / descriptions	Select the speed of the spin manually.	
DRUM CLEAN		
Washing temperature	95°C	
Maximum dry laundry amount	-	
Maximum spin speed (rpm)	800	
Detergent compartment	Required: 	Optional: -
Programme duration (Min)	1:10	
Laundry type / descriptions	Program to remove dirt and bacterial residue that can breed in the machine after it has been used for a period, especially when low temperature washes are used regularly.	

20°C	
Washing temperature	20°C
Maximum dry laundry amount	2 kg
Maximum spin speed (rpm)	600
Detergent compartment	Required:  Optional: 
Programme duration (Min)	1:48
Laundry type / descriptions	Machine-washable items stuffed with synthetic fibres, such as pillows, quilts and bedspreads; also suitable for items stuffed with down.
DOWN	
Washing temperature	40°C
Maximum dry laundry amount	2 kg
Maximum spin speed (rpm)	600
Detergent compartment	Required:  Optional: 
Programme duration (Min)	1:05
Laundry type / descriptions	Machine-washable items stuffed with synthetic fibres, such as pillows, quilts and bedspreads; also suitable for items stuffed with down.
SPORTSWEAR	
Washing temperature	40°C
Maximum dry laundry amount	2 kg
Maximum spin speed (rpm)	1000
Detergent compartment	Required:  Optional: 
Programme duration (Min)	0:58
Laundry type / descriptions	Sportswear and leisure wear made from microfibre fabrics.
DARK WASH	
Washing temperature	60°C
Maximum dry laundry amount	4 kg
Maximum spin speed (rpm)	1000
Detergent compartment	Required:  Optional:  
Programme duration (Min)	1:15
Laundry type / descriptions	Dark textiles made of cotton and dark easy-care textiles
BABY STEAM CARE	
Washing temperature	95°C
Maximum dry laundry amount	2 kg
Maximum spin speed (rpm)	1400
Detergent compartment	Required:  Optional: 
Programme duration (Min)	2:10
Laundry type / descriptions	It is suitable for baby clothes and underwear, etc., which sterilizes and disinfects through high temperature steam.
ALLERGY STEAM	
Washing temperature	60°C
Maximum dry laundry amount	2 kg
Maximum spin speed (rpm)	1400
Detergent compartment	Required:  Optional:  
Programme duration (Min)	1:51
Laundry type / descriptions	It is suitable for high temperature resistant and less fading fabrics which removes allergens such as pollens, mites and parasites through high temperature steam.

NOTE: Programme duration may change according to the amount of laundry, tap water, ambient temperature and selected additional functions.

WARNING: Allergy Steam and Baby Steam Care both washing are suitable to sterilize colorfast clothes, When you see the door glass with water mist, please don't put your hand on the door glass or open the dispenser to prevent burns.

Programme instructions

1. The Eco 40-60 programme is able to clean normally soiled cotton laundry declared to be washable at 40°C or 60°C, together in the same cycle, and that this programme is used to assess the compliance with the EU ecodesign legislation.
2. The power consumption of the off mode is 0.49W, and the left-on mode is 0.49W.
3. The most efficient programs in terms of energy consumption are generally those that perform at lower temperatures and longer duration.
4. Loading the household washing machine or the household washer-dryer up to the capacity indicated by the manufacturer for the respective programs will contribute to energy and water savings.
5. Correct use of detergent, softeners and other additives. Do not apply excessive detergent. This may affect the washing results adversely.
6. Periodic cleaning, including optimal frequency and limescale prevention and procedure.
7. Noise and remaining moisture content are influenced by the higher the noise and the lower the remaining moisture content.
8. The product information and the energy consumption label, the product registration information can be obtained by scanning the QR code.

Program	Selected temperature	Rated capacity (kg)	Maximum temperature in drum	Program duration (h:min)	Energy consumption (kWh/cycle)	Water consumption (litres/cycle)	Remaining moisture content	Maximum speed reached (rpm)
Eco 40-60 full load	-	9	43	3:48	0.91	60	50	140
Eco 40-60 half load	-	4,5	36	2:50	0.56	48	51	1400
Eco 40-60 1/4 load	-	2,5	26	2:50	0.27	24	51	1400
Cotton	20°C	9	21	1:50	0.19	78	53	1400
Cotton	60°C	9	55	2:40	1.55	78	53	1400
Mix	40°C	4,5	38	1:58	0.70	66	45	1400
Quick 15'	40°C	1	38	0:15	0.33	22	55	800

The values given for programmes other than the Eco 40-60 programme and the wash and dry cycle are indicative only.

PROGRAMME OPTIONS

PROGRAMME START

Switch on and select programme required and corresponding function keys, then press the "Start/Pause" button to


run the programme. The screen will display the current program progression with icons from left to right. It also displays the remaining program time.

AUXILIARY FUNCTIONS

Before starting the programme, you can optionally select an auxiliary function. Press on the button of auxiliary function you would like to select.

If the selected programme and option cannot be combined, these functions will fail to be selected automatically and indicator will turn off automatically.

SPIN

- The programme defaults to the partial max. spin speed. Press button to select other spin speeds.
- If spin speed “” selected, the last spin process will be canceled and the machine only dewater before the end of programme.

TEMP

- Each programme is corresponding to its default temperature. If needed, press “Temp.” button to adjust.
- Press the selected option button once, and the corresponding indicator turns on. If you want to select Prewash or Extra rinse you need to press “Options” until the corresponding indicator turns on.

PREWASH

- Select the function to conduct pre-wash so as to enhance washing effects and better remove stains. This function is suitable for heavy dirt clothes.

EXTRA RINSE

- After set the function of rinsing adding, the program runs the rinsing process once again before running the softening, and the total running time of the program increases accordingly.

AUTOMATIC WEIGHTING

- Washing machine displays “- - -” after startup, indicating that it is weighing automatically.
- It will adjust program length (hours: minutes) automatically according to weight of clothes.

DELAY END

Delay End function allows to run the machine at the consumers' convenience, for example, at night when electricity is cheaper. Only under the standby mode, this button is valid for selecting the reservation time.

- After the reservation function is selected, the time will increase 1h when each time the reservation button is pressed. Before reservation, if the program time does not satisfy the integral multiple of 1h, it shall be completed by pressing the reservation key for the first time, and then the time increases 1h when each time the reservation button is pressed. If the reservation is selected, before the program runs, the current reservation

can be canceled by turning the button to select other programs.

- The delay time must be longer than the wash program length as the delay time is the time program will finish. For example: if the selected program time is 02:28, the delay time selected must be between 03:00 and 24:00.
- When the reservation process is operated, the icon of 'reservation time' will be on. When the reservation process is finished, the icon of 'reservation time' will be off.



TO CANCEL THE PROGRAM OR RESELECT THE OPTIONS

- Rotate the program to "Off" for 3 seconds to turn off the machine
- Select the new program and options
- Press "Start / Pause" button to turn on the machine without adding any extra detergent.

RELOAD IN PROCESS



If you want to reload clothes in the process of washing, please press "Start/Pause" button.

- If the door can be opened in the process, the door lock indicator  will flash. Until door lock indicator turns off, you can open the door to load clothes.
- If the door lock indicator  doesn't flash, it indicates that current temperature is over 50°C or you have passed the time for reloading in the process, namely no clothes allowed to load into the machine.


PROGRAMME END

The washing machine shows "End" at the end of the program, when the door is unlocked. If the knob is turned to "Off", the power will be cut off. If there is no button or knob operation within 2 minutes, the program will automatically power off.



1. Turn the programme selector knob on position "Off" to turn off the machine;
2. Close the tap;
3. Open the door and take the washed clothes out;
4. Slightly open the door to remove moisture in the tube.

DOOR LOCK



After the procedure ends, the "End" indicators is on and the door lock indicator light goes out. At this time, the door can be opened. If the door needs to be opened, press "Start/Pause" button, and if the door lock indicator light flashes, it shows that the unlocking condition is met; in 2 minutes, the door lock indicators goes out, and at this time, the door can be opened; if the door lock indicators does not flashes, it shows that the unlocking condition is not met; under such situation, if the door needs to be opened, turn the programme selector knob on position "OFF" for 3 seconds to turn off the machine and restart the washing machine; select "Spin" procedure, and set the spin speed as "  ". After the procedure operation ends, door lock indicators goes out, and at this time, the door can be opened. Never open the door forcibly while the machine is running, otherwise, you can damage the door lock. To open the door, hold the door handle and pull the door. Close the door by pressing it without excessive force until it clicks shut.

CHILD LOCK

To strengthen the safety of children, the machine is equipped with “Child Lock” function. When the programme starts, press “spin + prewash” button simultaneously, the “prewash” indicator light and “ ” indicator light is on then Child Lock is set up; When the child lock is set, all function buttons will be shielded; When the programme starts, press “spin+ prewash” button simultaneously, the “prewash” indicator light and “ ” indicator light is on then Child Lock is released; When power is shut down, child lock is released.

Mute function

When the machine is in the state of holding, pause or operation, press “Spin+ Favourite” buttons for 2 seconds, The display will show mute function fault icon. All the buzzing will be turned off except the alarms. When the machine is in the mute state, press “Spin+ Favourite” buttons for 2 seconds until mute function fault icon light off. All the buzzing will be activated.

FAVOURITE

After selecting the program and setting each parameter and starting, long press the Favorite key for 3s to memorize the selected program, temperature, rotational speed and other related settings, and then the Favorite symbol lamp will be on. Under the circumstance that the Favorite lamp is not on, short press the Favorite key, then the program will be switched to the program memorized last time; and meantime, the temperature, rotational speed and other parameters will automatically change into the parameters memorized last time. At this moment, if switching the program or pressing other keys, the panel will display a new program and parameters, and the Favorite symbol lamp will be off. When the user uses it for the first time, if he/she has never long pressed the Favorite key to collect programs, he/she can short press the Favorite key and then the cotton linen program and its default settings will be collected by default.

CLEANING AND MAINTENANCE

Appliance exterior and control panel

- Can be washed down with a soft, damp cloth.
- A little neutral detergent (non-abrasive) can also be used.
- Dry with a soft cloth.

Door seal

- Clean with a damp cloth when necessary
- Check the condition of the door seal periodically.

Detergent dispenser

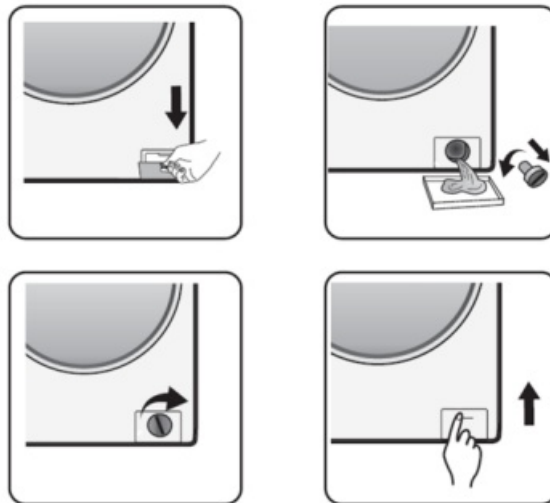


1. Press the siphon cap in the softener compartment and remove the drawer (fig. A)
2. Remove siphon cap from the fabric softener compartment (fig. "B").
3. Wash all the parts under running water.
4. Refit the siphon cap in the detergent drawer and fit the drawer back inside its housing.

Filter

We recommend that you check and clean the filter regularly, at least two or three times a year.

Especially



- If the appliance is not draining properly or if it fails to perform spin cycles.
- If the pump is blocked by a foreign body (e.g. buttons, coins or safety pins).

Important: Ensure that the water has cooled before draining the appliance.

1. Stop the appliance and unplug it.
2. Depending on the model, remove the plinth by holding it tightly on both sides, pushing it downward and tilting it to the front. Or, push down on the tabs provided on both the sides and remove it.
3. Place a container beneath it.
4. Open the filter but do not remove it completely. Slowly turn the filter counterclockwise until the water begins to drain out.
5. Wait until all the water has drained.
6. Now unscrew the filter completely and remove it.
7. Clean the filter and the filter chamber.
8. Check that the pump rotor moves freely.
9. Re-insert the filter and screw it in clockwise as far as it will go.
10. Reinstall the plinth.

Water supply hose

Check the supply hose regularly for brittleness and cracks and replace it if necessary, using a new hose of the same type.

Mesh filter for water connection

- Check and clean regularly.



- For washing machines with an inlet hose as shown on picture “D “
1. Close the tap and loosen the inlet hose on the tap.
 2. Clean the internal mesh filter and screw the water inlet hose back onto the tap.
 3. Now unscrew the inlet hose on the rear of the washing machine.
 4. Pull off the mesh filter from the washing machine connection with universal pliers and clean it.
 5. Refit the mesh filter and screw the inlet hose on again.
 6. Turn on the tap and ensure that the connections are completely watertight.

TROUBLESHOOTING

Depending on the model, your washing machine is equipped with various automatic safety functions. This enables faults to be detected in good time and the safety system can then react appropriately. These faults are frequently so minor that they can be resolved within a few minutes.

The washing machine will not start, no indicator lamps are on. Check whether:

- the mains plug is inserted into the socket.
- the wall socket is functioning correctly (use a table lamp or similar appliance to test it).

The washing machine will not start... and the “Start/Pause” indicator lamp flashes. Check whether:

- the door is properly closed (child safety);
- the “Start/Pause” button has been pressed;
- the “Water tap closed” indication lights up. Open the water tap and press the “Start/Pause” button.

The appliance stops during the programme (varies depending on model) Check whether:

- the door has been opened and the “Start/Pause” indicator lamp is flashing. Close the door and press the “Start/Pause” button again.
- check if there is too much foam inside, machine enters kill-foam routine. The machine will run again automatically after a period.
- the washing machine’s safety system has been activated (see “Fault description table”).

Residue from detergent and additives left in the detergent drawer at end of wash. Check whether:


- the cover grid of the softener chamber and the separator of the main wash chamber are correctly installed in the detergent dispenser and all parts are clean (see “Cleaning and maintenance”).
- sufficient water is entering. The mesh filters of the water supply could be blocked (see “Care and Maintenance”);
- the position of the separator in the main wash chamber is adapted to the use of powder or liquid detergent (see “Detergent and Additives”).

Machine vibrates during spin cycle. Check whether:

- the washing machine is level and standing firmly on all four feet;
- the transport bolts have been removed. Before using the machine, it is imperative that the transport bolts are removed.

Final spin results are poor

The washing machine has an imbalance detection and correction system. If individual heavy items are loaded (e.g. bathrobes), this system may reduce the spin speed automatically or even interrupt the spin completely if it detects too great an imbalance even after several spin starts, in order to protect the washing machine.

- If the laundry is still too wet at the end of the cycle, remove some articles of laundry and repeat the spin cycle.
- Excessive foam formation may prevent spinning. Use the correct amount of detergent.
- Check that the spin speed selector has not been set to “ “.

ERROR CODE

F01 displayed on screen

The machine is not fed with water or insufficient water. Check:

- Faucet is fully open and has enough water pressure
- Water inlet pipe is knotted or not
- Filtering net of water inlet pipe is blocked or not (refer to maintenance and repair).
- Water pipe is frozen or not

Press “Start/Pause” key after fault is removed. If fault occurs again, please contact the authorized service.

F03 displayed on screen

The washer is not emptied. The washer stops the program being executed. Shut down the machine and disconnect power supply. Check:

- Drainpipe is knotted or not.
- Filter in drain pump is blocked or not (refer to the cleaning of filter in drain pump).
 - **Important:** Ensure that the water has cooled before draining the appliance.
- The drain hose is frozen up.

Plug in the appliance again. Select and start the “Spin” programme or push the “Start/Pause” button for at least 3 seconds and restart the desired programme. If the fault occurs again, please contact the authorized service.

If fault code “F13” is shown

Door lock is abnormal. Start program for 20 sec and unlock the washer door (PTC) to check whether the door is closed. Open or close it again. After fault is removed, press “Start/Pause” key. If fault occurs again, disconnect power supply and contact the authorized service.

If fault code “F14” is shown

Door open fault.

Action: Press “Start/Pause” button. The washing machine will try to open the door. The alarm will not be removed until the door is unlocked. Or, turn the nub to Off for 3 seconds to turn off the machine. Choose the desired programme to start the machine. The alarm will be removed.

If fault code “F24” is shown

- Water level reaches overflow level.
- Remove it by pressing “Start/Pause” key and feed water.
- Select and start required program. If fault occurs again, disconnect power supply and contact the authorized service.

If else fault code “F04” to “F98” is shown

- Electronic module fails
- Turn the nub to Off for 3 seconds to turn off the machine.
- After fault is removed, press “Start/Pause” key. If fault occurs again, disconnect power supply and contact the authorized service.

If fault code “Unb” is shown

Unbalance alarm shall be solved by the following methods

1. Laundry winding
 - Turn the knob to “off” for 3 seconds for shutdown, open the door, shake the clothes and put them back into the washing machine, then select the single dewatering program to dry again.
2. Too light-weighted laundry
 - Turn the knob to “off” for 3 seconds for shutdown, open the door, put in one or two towels, and then select the single dewatering program to dry again.

Before contacting the authorized service

1. Try to remedy the problem yourself (see Troubleshooting)
2. Restart the programme to check whether the problem has solved itself.
3. If the washing machine continues to function incorrectly, call the authorized service.

PRACTICAL INFORMATION

Alcoholic drinks: Spotted area should initially be washed using cold water, and then be wiped with glycerine and water and rinsed with vinegar-mixed water.

Shoe shine: Spot should be rubbed out gently without damaging the cloth and be scrubbed and rinsed with detergent. If not removed, it should be scrubbed using the mixture obtained by adding 1 scale of alcohol (96°) into 2 scales of water, and then be washed with warm water.

Tea and coffee: Stretch the spotted area of your laundry throughout the opening of a vessel, and pour hot water as much as the type of your laundry can resist. In case the type of your laundry permits, wash with bleach.

Chocolate and cocoa: After submerging your laundries in cold water and rubbing it using soap or detergent, wash it in temperature that fabric type of your laundry can resist. In case the oil stain is still visible, wipe with oxygen water (3%).

Tomato paste: After rubbing out the dried substances without damaging your laundry, submerge it in water for 30 minutes, and then scrub and wash it with detergent.

Bouillon-Egg: Remove dried spot residues on your laundry, and then wipe it with a sponge or soft cloth submerged in cold water previously. Scrub with detergent, wash with diluted bleach.

Grease and oil stains: Firstly, wipe the residues. Scrub the spot with detergent and wash it with warm soapy water.

Mustard: Apply glycerine on spotted area. Scrub with detergent and wash. If the spot cannot be removed, wipe with alcohol. (For synthetic and colour fabrics, a mixture of 1 scale of alcohol and 2 scales of water should be used.

Fruit: Stretch the spotted area of your laundry throughout the opening of a vessel, and pour cold water on it. Do not pour hot water on the spot. Wipe with cold water and apply glycerine. Allow 1-2 hours, wipe with a few drops of white vinegar, and rinse it.

Grass stain: Wipe the stained part with detergent. If the type of your cloth permits bleach using, wash with bleach. Wipe your woollen laundries with alcohol. (For colour fabrics, a mixture of 1 scale of pure alcohol and 2 scales of water)

Oil paint: Spot should be removed by applying thinner before drying. Then it should be wiped with detergent and washed.

Burn stain: If your laundry is suitable for applying bleach, you can add bleach into washing water. For wool fabric, a cloth previously submerged in oxygen water should be covered over the stain and it should be ironed after putting a dry cloth on this cloth. It should be washed after being rinsed properly.

Blood stain: Submerge your laundries in cold water for 30 minutes. If the stain is not removed, then submerge in a mixture of water and ammoniac (3 spoons of ammoniac in 4 litres of water) for 30 minutes.

Crema, ice cream and milk: Submerge your laundries in cold water and scrub the spotted area with detergent. If the spot is not removed, apply bleach to the extent suitable for your laundries. (Do not use bleach for colour laundries.)

Mould: Mould stains should be cleaned as soon as possible. Stain should be washed with detergent water, nevertheless if it cannot be removed, it should be wiped with oxygen water (3%).

Ink: Subject the spotted area to running water and wait until the flow of inked water ends. Then wipe it with lemon-added water and detergent, and wash it after allowing 5 minutes.

Environment-friendly disposal

You can help protect the environment! Please remember to respect the local regulations: hand in the non-working electrical equipment's to an appropriate waste disposal center.

HEINNER is a registered trademark of Network One Distribution SRL. Other brands and product names are trademarks or registered trademarks of their respective holders. No part of the specifications may be reproduced in any form or by any means or used to make any derivative such as translation, transformation, or adaptation without permission from NETWORK ONE DISTRIBUTION.


Copyright © 2013 Network One Distribution. All rights reserved.

- www.heinner.com
- <http://www.nod.ro>
- <http://www.heinner.com>
- <http://www.nod.ro>

This product is in conformity with norms and standards of European Community.

- **Importer:** Network One Distribution
- Marcel Iancu Street, 3-5, Bucharest, Romania
- **Tel:** +40 21 211 18 56,
- www.heinner.com,
- www.nod.ro

Documents / Resources

	<p>HEINNER HWM-H9014INVB+++ Automatic Washing Machine [pdf] User Manual HWM-H9014INVB, Automatic Washing Machine, Washing Machine, Automatic Machine, Machine, HWM-H9014INVB Machine</p>
---	---

References

- [Heinner – large appliances, small appliances, housekeeping, DIY](#)
- [Heinner – large appliances, small appliances, housekeeping, DIY](#)
- **NOD** [NOD - Network One Distribution](#)
- **NOD** [NOD - Network One Distribution](#)

