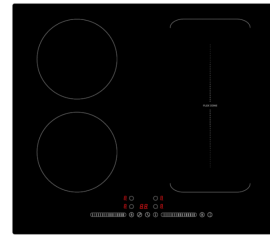


HEINNER

HBHI-M4ZB1FXTC
Built-in Hob



Heinner HBHI-M4ZB1FXTC Built-in Hob User Manual

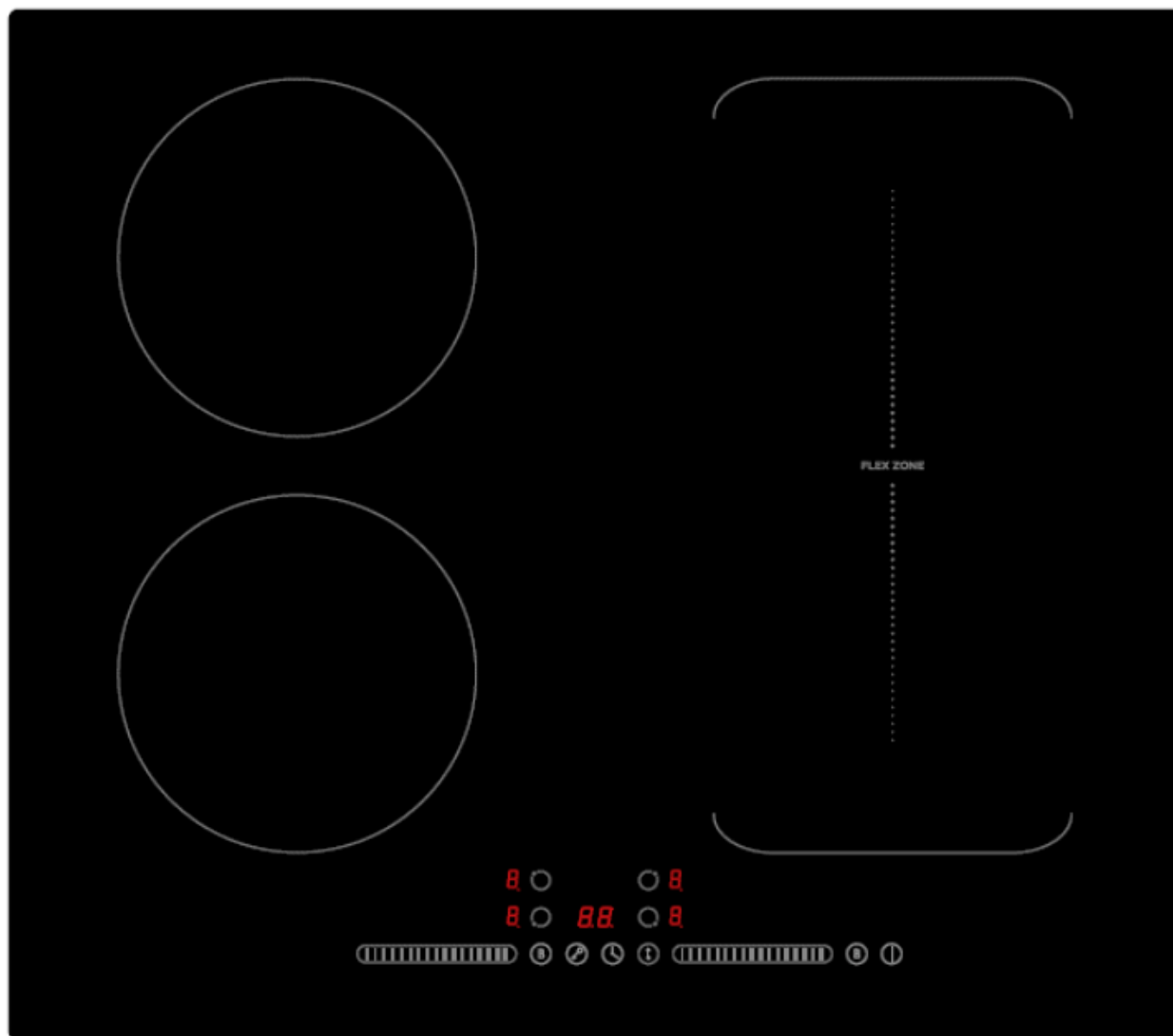
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Heinner HBHI-M4ZB1FXTC Built-in Hob User Manual



INTRODUCTION

Please read the instructions carefully and keep the manual for future information. This manual is designed to give all necessary instructions concerning the installation, use, and maintenance of the unit. To operate the unit correctly and safely, please read this instruction manual carefully before installation and use.

CONTENT OF YOUR PACKAGE

- Induction hob
- User manual
- Warranty certificate

SAFETY INSTRUCTIONS

- Carefully read all instructions before using your appliance and keep them in a convenient place for reference when necessary.
- This manual has been prepared for more than one model therefore your appliance may not have some of the features described within.
- For this reason, it is important to pay particular attention to any figures whilst reading the operating manual.

Installation

Electrical Shock Hazard

- Disconnect the appliance from the mains electricity supply before carrying out any work or maintenance on it.
- Connection to a good earth wiring system is essential and mandatory.
- Alterations to the domestic wiring system must only be made by a qualified electrician.
- Failure to follow this advice may result in electrical shock or death.

Cut Hazard

- Take care – panel edges are sharp.
- Failure to use caution could result in injury or cuts.

Important Safety Instructions

- Read these instructions carefully before installing or using this appliance.
- No combustible material or products should be placed on this appliance at any time.
- Please make this information available to the person responsible for installing the appliance as it could reduce your installation costs.
- To avoid a hazard, this appliance must be installed according to these instructions for installation.
- This appliance is to be properly installed and earthed only by a suitably qualified person.
- This appliance should be connected to a circuit that incorporates an isolating switch providing full disconnection from the power supply.
- Failure to install the appliance correctly could invalidate any warranty or liability claims.
- This appliance can be used by children aged years and above and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.
- Cleaning and user maintenance shall not be done by children without supervision.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified person to avoid a hazard.
- WARNING: If the surface is cracked, switch off the appliance to avoid the possibility of electric shock, for hob surfaces of glass-ceramic or similar material that protect live parts.
- Metallic objects such as knives, forks, spoons, and lids should not be placed on the hob surface since they can get hot.
- A steam cleaner is not to be used.
- Do not use a steam cleaner to clean your cooktop.
- The appliance is not intended to be operated using an external timer or a separate remote control system.
- WARNING: Danger of fire: do not store items on the cooking surfaces.
- The cooking process has to be supervised. A short-term cooking process has to be supervised continuously.
- WARNING: Unattended cooking on a hob with fat or oil can be dangerous and may result in fire. NEVER try to extinguish a fire with water, but switch off the appliance and then cover it with flame e.g. with a lid or a fire blanket.

Operation and maintenance

Electrical Shock Hazard

- Do not cook on a broken or cracked cooktop. If the cooktop surface should break or crack, switch the appliance off immediately at the mains power supply (wall switch) and contact a qualified technician.
- Switch the cooktop off the wall before cleaning or maintenance.
- Failure to follow this advice may result in electrical shock or death.

Health Hazard

- This appliance complies with electromagnetic safety standards.
- However, persons with cardiac pacemakers or other electrical implants (such as insulin pumps) must consult with their doctor or implant manufacturer before using this appliance to make sure that their plants will not be affected by the electromagnetic field.
- Failure to follow this advice may result in death

Hot Surface Hazard

- During use, accessible parts of this appliance will become hot enough to cause burns.
- Do not let your body, clothing, or any item other than suitable cookware contact the Induction glass until the surface is cool.
- Keep children away.
- Handles of saucepans may be hot tthe o touch. Check saucepan handles do not overhang other cooking zones that are on. Keep handles out of reach of children.
- Failure to follow this advice could result in burns and scalds.

Cut Hazard

- The razor-sharp blade of a cooktop scraper is exposed when the safety cover is retracted. Use it with extreme care and always store it safely and out of reach of children.
- Failure to use caution could result in injury or cuts.

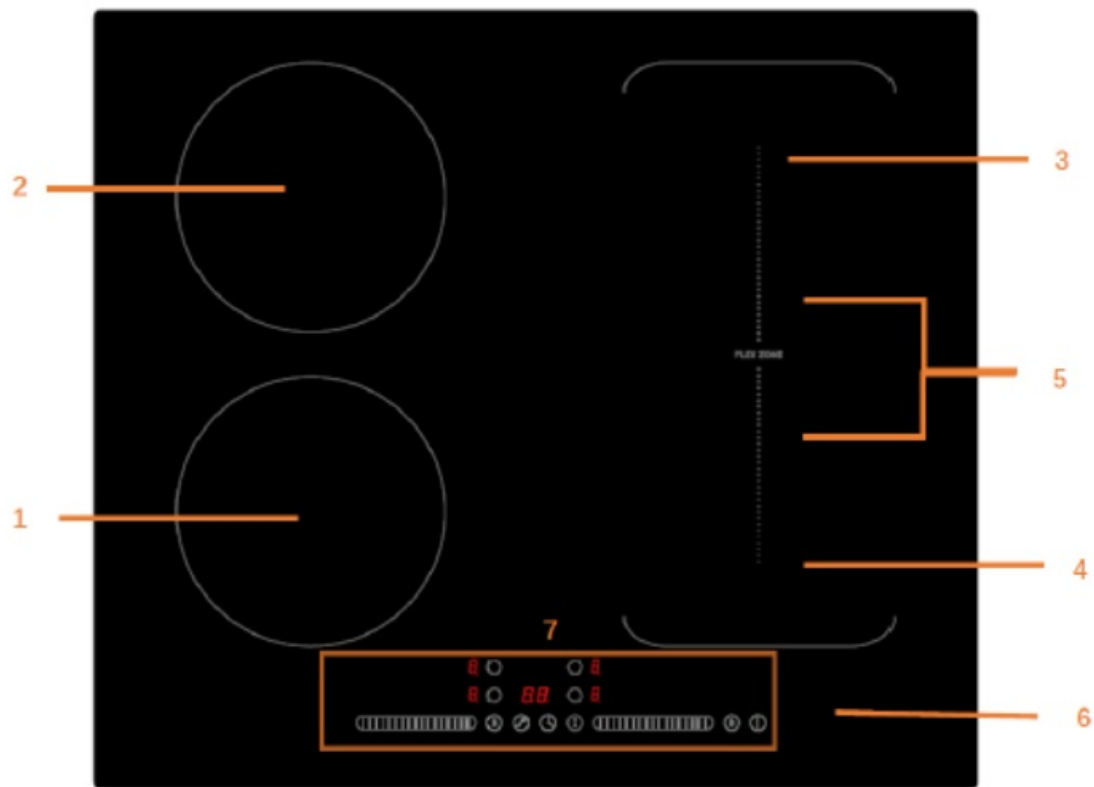
Important safety instructions

- Never leave the appliance unattended when in use. Boilover causes smoking and greasy spillovers that may ignite.
- Never use your appliance as a work or storage surface.
- Never leave any objects or utensils on the appliance.
- Do not place or leave any magnetizable objects (e.g. credit cards, memory cards) or electronic devices (e.g. computers, MP3 players) near the appliance, as they are affected by its electromagnetic field.
- Never use your appliance for warming or heating the room.
- After use, always turn off the cooking zones and the cooktop as described in this manual (i.e. by using the touch controls). Do not rely on the pan detection feature to turn off the cooking zones when you remove the pans.
- Do not allow children to play with the appliance or sit, stand, or climb on it.

- Do not store items of interest to children in cabinets above the appliance. Children climbing on the cooktop could be seriously injured.
- Do not leave children alone or unattended in the area where the appliance is in use.
- Children or persons with a disability that limits their ability to use the appliance should have a responsible and competent person to instruct them in its use.
- The instructor should be satisfied that they can use the appliance without danger to themselves or their surroundings.
- Do not repair or replace any part of the appliance unless specifically recommended in the manual. All other servicing should be done by a qualified technician.
- Do not place or drop heavy objects on your cooktop.
- Do not stand on your cooktop.
- Do not use pans with jagged edges or drag pans across the Induction glass surface as this can scratch the glass.
- Do not use scourers or any other harsh abrasive cleaning agents to clean your cooktop, as these can scratch the Induction glass.
- This appliance is intended to be used in household and similar applications such as:
 - Staff kitchen areas in shops, offices, and other working environments.
 - farmhouses
 - by clients in hotels, motels, and other residential-type environments.
 - Bed and breakfast type environments.
 - WARNING: The appliance and its accessible parts become hot during use.
 - Care should be taken to avoid touching heating elements.
 - Children less than 8 years of age shall be kept away unless continuously supervised.
 - After use, switch off the hob element by its control and do not rely on the pan detector.

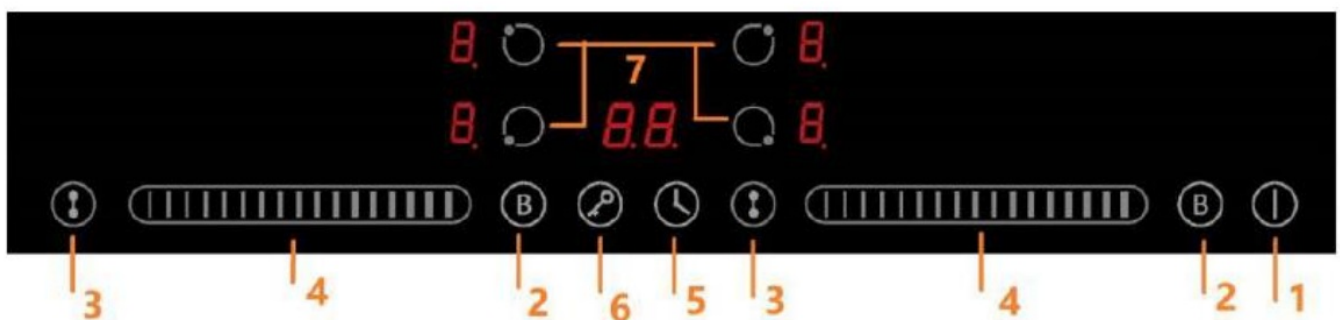
PRODUCT DESCRIPTION

Top view



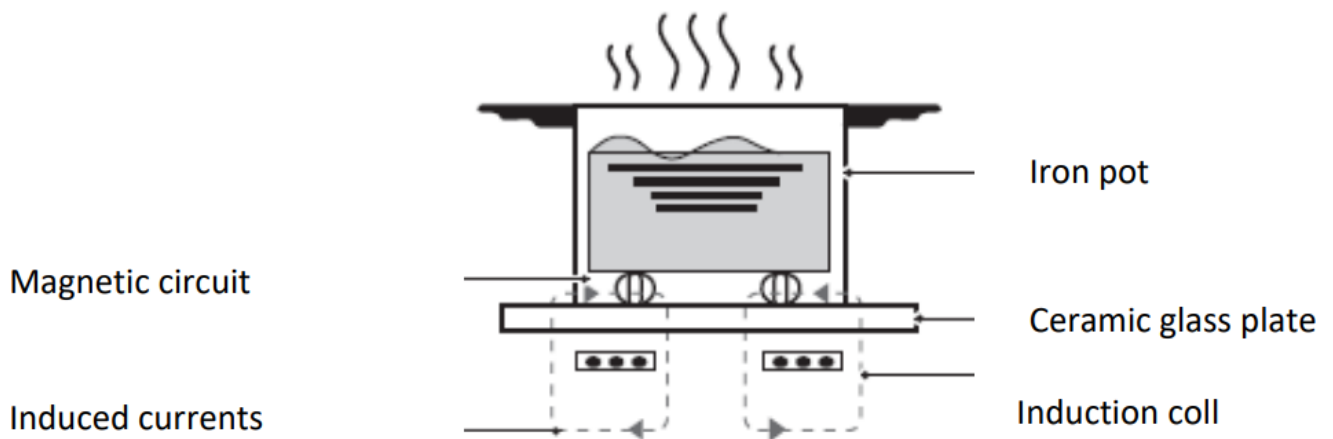
1. Max. 1800/2000W zone
2. Max. 1900/2000W zone
3. Max. 1900/2000W zone
4. Max. 1800/2000W zone
5. Max. 3000/3600W zone
6. Control panel
7. Glass plate

Control panel



1. On/Off control
2. Boost
3. Flexible Area control
4. Power / Timer slider touch control
5. Timer control I
6. Keylock control
7. Heating zone selection controls

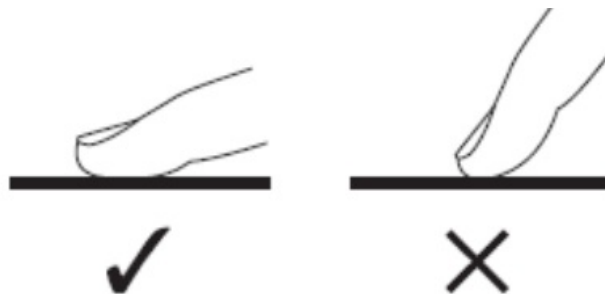
Induction cooking is a safe, advanced, efficient, and economical cooking technology. It works by electromagnetic vibrations generating heat directly in the pan, rather than indirectly through heating the glass surface. The glass becomes hot only because the pan eventually warms it up.



USING THE PRODUCT

Touch controls

- The controls respond to touch, so you don't need to apply any pressure.
- Use the ball of your finger, not its tip.
- You will hear a beep each time a touch is registered.
- Make sure the controls are always clean, and dry, and that there is no object (e.g. a utensil or a cloth) covering them.
- Even a thin film of water may make the controls difficult to operate.




Choosing the right cooker

- Only use cookware with a base suitable for induction cooking.
- Look for the induction symbol on the packaging or the bottom of the pan.
- You can check whether your cookware is suitable by carrying out a magnet test.
- Move a magnet towards the base of the pan. If it is attracted, the pan is suitable for induction.

If you do not have a magnet

1. Put some water in the pan you want to check.

2. If does not flash  in the display and the water is heating, the pan is suitable.

- Cookware made from the following materials is not suitable: pure stainless steel, aluminum, or copper

without a magnetic base, glass, wood, porcelain, ceramic, and earthenware.



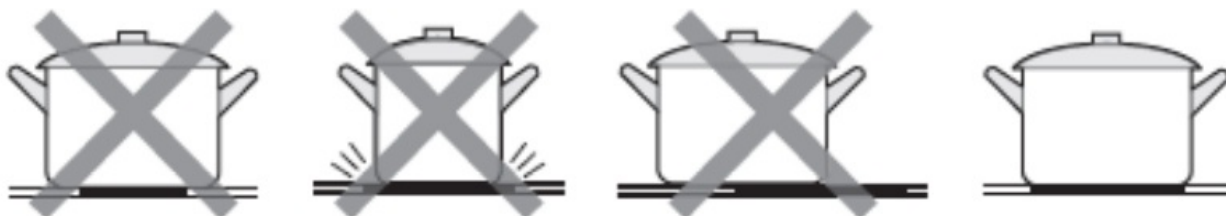
- Cookware bases with aluminum content.
- These reduce the ferromagnetic area, which means that less power is emitted to the Cookware. This cookware may not be sufficiently detected or may not be detected at all, and therefore does not heat sufficiently.
- If the base of the pan is similar to the pictures below the pan may not be detected.



- Do not use cookware with jagged edges or a curved base.



- Make sure that the base of your pan is smooth, sits flat against the glass, and is the same size as the cooking zone. Use pans whose diameter is as large as the graphic of the zone selected.
- Using a pot a slightly wider energy will be used at its maximum efficiency. If you use a smaller pot efficiency could be less than expected.
- Pot less than 140 mm could be undetected by the hob. Always center your pan on the cooking zone.



- Always lift pans off the Induction hob – do not slide, or they may scratch the glass.



How to use the hob

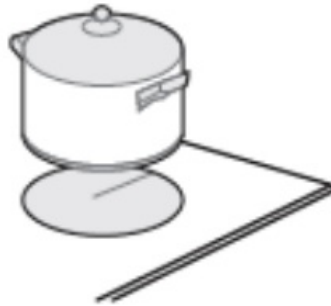
Start cooking

1. Touch the ON/OFF control. After powering on, the buzzer beeps once, and heating zone selection controls show “-” or “-“, indicating that the induction hob has entered the state of standby mode.



2. Place a suitable pan in the cooking zone that you wish to use.

- Make sure the bottom of the pan and the surface of the cooking zone are clean and dry.

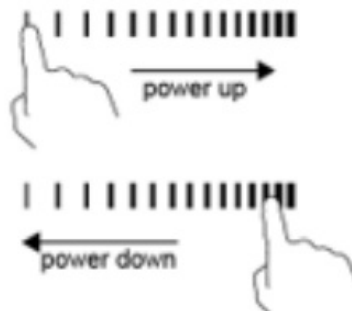


3. Touching the heating zone selection control, the indicator next to the key will flash.




4. Select a heat setting by touching the slider control

- If you don't choose a heat setting within 1 minute, the Induction hob will automatically switch off. You will need to start again at step 1.
- You can modify the heat setting at any time during cooking.



- If the display flashes  alternately with the heat setting.

This means that

- you have not placed a pan on the correct cooking zone,
- the pan you're using is not suitable for induction cooking, or
- the pan is too small or not properly centered on the cooking zone.
- No heating takes place unless there is a suitable pan in the cooking zone.
- The display  will automatically turn off after 1 minute if no suitable pan is placed on it.

Finish cooking

1. Touching the heating zone selection control that you wish to switch off



2. Turn the cooking zone off by touching the slider to “|”.

3. Make sure the display “0”



4. Turn the whole cooktop off by touching the ON/OFF control.



Beware of hot surfaces.

H will show which cooking zone is hot to touch. It will disappear when the surface has cooled down to a safe temperature. It can also be used as a energy-saving function if you want to heat further pans, use the hotplate that is still hot.



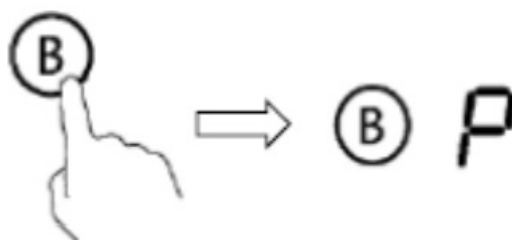
Using the boost function

Activate the boost function

1. Touching the heating zone selection control.



2. Touching the boost control  the zone indicator shows “P” and the power reaches Max.



Cancel the boost function.on

1. Touching the heating zone control that you wish to cancel the boost function.



2. Touching the “Boost” control to cancel the Boost function, then the cooking zone will revert to its original setting.



Note

- The function can work in all cooking zones
- The cooking zone returns to its original setting after 10 minutes.
- If the original heat setting equals 0, it will return to 9 after 5 minutes.

Flexible area

- This area can be used as a single zone or as two different zones, according to the cooking needs. The free area is made of two independent inductors that can be controlled separately.

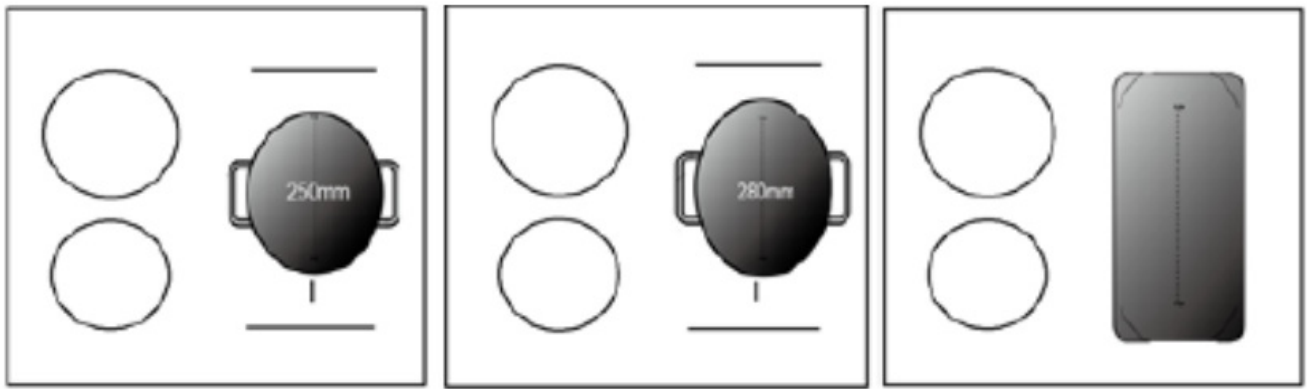
As a big zone

To activate the free area as a single big zone, simply press the Flexible Area control.



As a big zone, we suggest the used as the following:

Cookware: 250mm or 280mm diameter cookware (Square or Oval cookware are acceptable)

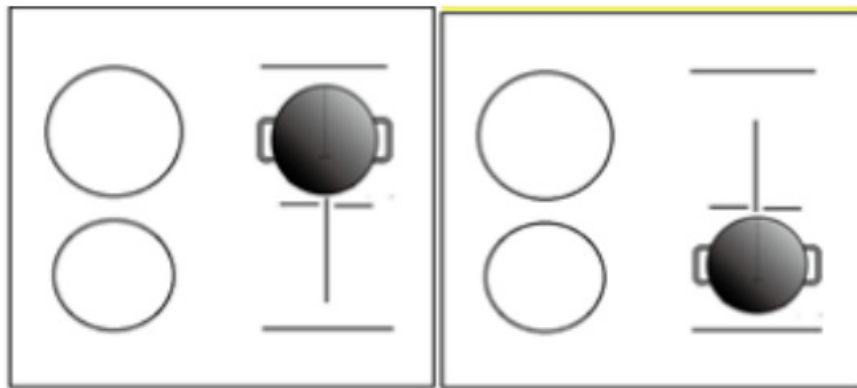


- We don't recommend other operations except for above mentioned three operations because they might affect the heating of the appliance.

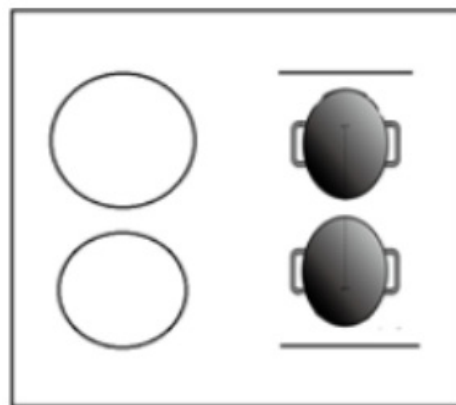
As two independent zones

To use the flexible area as two different zones, you can have two choices of heating:

- Put a pan on the right upside or the right downside of the flexible zone.



- Put two pans on both sides of the flexible zone.





Notice: Make sure the pan is bigger than 120 mm.

Locking controls

- You can lock the controls to prevent unintended use (for example children accidentally turning the cooking zones on).
- When the controls are locked, all the controls except the ON/OFF control are disabled.

To lock the controls	
Touch lock control	The digital will show” Lo”
To unlock the controls	
Touch and hold the lock control for a while	

When the hob is in the lock mode, all the controls are disabled except the  ON/OFF you can always turn the induction hob off with the  ON/OFF control in an emergency, but you shall unlock the hob first in the next operation.

Timer control

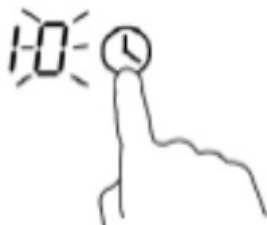
- You can use it as a minute minder. In this case, the timer will not turn any cooking zone off when the set time is up.
- You can set it to turn one or more cooking zones off after the set time is up.
- The timer of maximum is 99min.

Using the timer as a minute minder

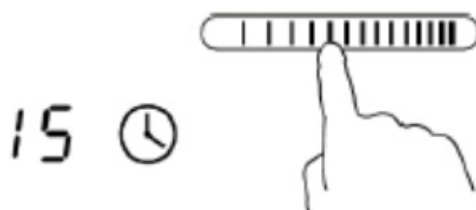
- Make sure the cooktop is turned on.

Note: you can use the minute minder at least one zone shall be active.

- Touch timer control, the “10” will show in the timer display. And the “0” flashes.



- Set the time by touching the slider control.



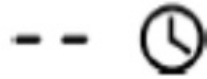
- Touch the timer control again, the “1” will flash.



- Set the time by touching the slider control, now the timer you set is 95 minutes.



- When the time is set, it will begin to count down immediately. The display will show the remaining time. The buzzer will beep for 30 seconds, and the timer indicator will show "--" when the setting time is finished.



Setting the timer to turn one cooking zone off

- Touching the heating zone selection control that you want to set the timer for.

•



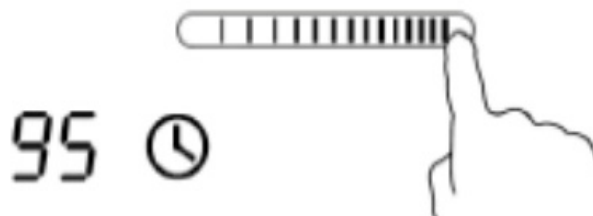
In a short time, touch timer control, the "10" will show in the timer display, and the "0" flashes.



- Set the time by touching the slider control. Touch the timer control again, and the "1" will flash.



- Set the time by touching the slider control, now the timer you set is 95 minutes.



- When the time is set, it will begin to count down immediately. The display will show the remaining time.



NOTE: The red dot next to the power level indicator will illuminate indicating that zone is selected.

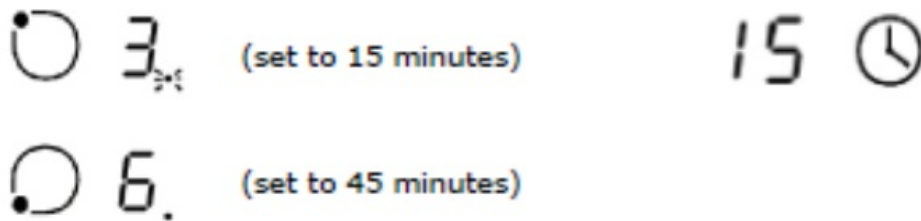
- When the cooking timer expires, the corresponding cooking zone will be switched off automatically.



Set more zones

The steps for setting more zones are similar to the steps of setting one zone; When you set the time for several cooking zones simultaneously, decimal dots of the relevant cooking zones are on. The minute display shows the min. Timer. The dot of the corresponding zone flashes.

The shown below



Once the countdown timer expires, the corresponding zone will switch off. Then it will show the new min. The timer and the dot of the corresponding zone will flash.

The shown as right



Touch the heating zone selection control, the corresponding timer will be shown in the timer indicator.

Cancel the timer

Touching the heating zone selection control that you want to cancel the timer.



Touching the timer control, the indicator flashes.



Touch the slider control to set the timer to "00", and the timer is canceled.

Default working time

Auto shutdown is a safety protection function for your induction hob. It shuts down automatically if ever you forget to turn it off, you're cooking. The default working times for various power levels are shown below table:

Power level	1	2	3	4	5	6	7	8	9
Default working timer (hour)	8	8	8	4	4	4	2	2	2

- When the pot is removed, the induction hob can stop heating immediately, and the hob automatically switches off after 2 minutes.

Cooking tips

Take care when frying as the oil and fat heat up very quickly, particularly if you're using Power Boost. At extremely high temperatures oil and fat will ignite spontaneously and this presents a serious fire risk.

- When food comes to a boil, reduce the temperature setting.
- Using a lid will reduce cooking times and save energy by retaining the heat.
- Minimize the amount of liquid or fat to reduce cooking times.
- Start cooking on a high setting and reduce the setting when the food has heated through.

Simmering, Cooking rice

- Simmering occurs below boiling point, at around 85° when bubbles are just rising occasionally to the surface of the cooking liquid. It is the key to delicious soups and tender stews because the flavors develop without overcooking the food.
- You should also cook egg-based, and flour-thickened sauces below boiling point.
- Some tasks, including cooking rice by the absorption method, may require a setting higher than the lowest setting to ensure the food is cooked properly in the time recommended. Searing Steak

To cook juicy flavorful steaks

1. Stand the meat at room temperature for about 20 minutes before cooking.
2. Heat a heavy-based frying pan.
3. Brush both sides of the steak with oil. Drizzle a small amount of oil into the hot pan and then lower the meat onto the hot pan.
4. Turn the steak only once while cooking. The exact cooking time will depend on the thickness of the steak and how cooked you want it. Times may vary from about 2 – 8 minutes per side. Press the steak to gauge how cooked it is – the firmer it feels the more 'well done' it will be.
5. Leave the steak to rest on a warm plate for a few minutes to allow it to relax and become tender before serving.

For Stir-frying

1. Choose an induction-compatible flat-based wok or a large frying pan.
2. Have all the ingredients and equipment ready. Stir-frying should be quick. If cooking large quantities, cook the

food in several smaller batches.

3. Preheat the pan briefly and add two tablespoons of oil.
4. Cook any meat first, put it aside, and keep warm.
5. Stir-fry the vegetables. When they are hot but still crisp, turn the cooking zone to a lower setting, return the meat to the pan, and add your sauce.
6. Stir the ingredients gently to make sure they are heated through.
7. Serve immediately.

Detection of small articles

When an unsuitable size or non-magnetic pan (e.g. aluminum), or some other small item (e.g. knife, fork, key) has been left on the hob, the hob automatically goes on to standby in 1 minute. The fan will keep cooking down the induction hob for a further 1 minute.

Heat settings

The settings below are guidelines only. The exact setting will depend on several factors, including your cookware and the amount you are cooking. Experiment with the induction hob to find the settings that best suit you.

Heat setting	Suitability
1-2	<ul style="list-style-type: none">• delicate warming for small amounts of food• melting chocolate, butter, and foods that burn quickly• gentle simmering• slow warming
3-4	<ul style="list-style-type: none">• reheating• rapid simmering• cooking rice
5-6	<ul style="list-style-type: none">• pancakes
7-8	<ul style="list-style-type: none">• sautéing• cooking pasta
9	<ul style="list-style-type: none">• stir-frying• searing• bringing soup to the boil• boiling water

INSTALLATION

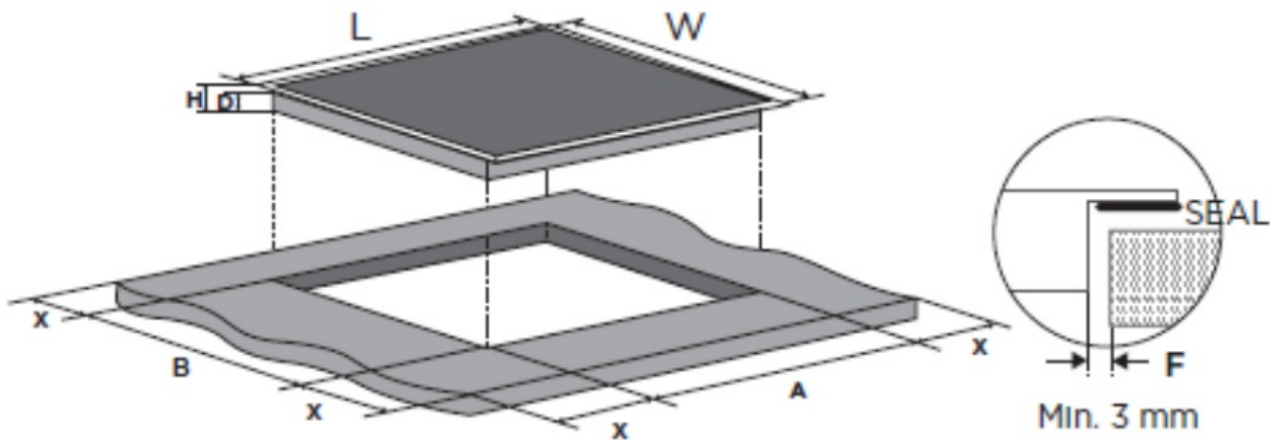
Selection of installation equipment

Cut out the work surface according to the sizes shown in the drawing. For installation and use, a minimum of 5 cm space shall be preserved around the hole. Be sure the thickness of the work surface is at least 30mm. Please select heat-resistant and insulated work surface material (Wood and similar fibrous or hygroscopic material shall not be used as work surface material)

unless impregnated) to avoid the electrical shock and larger deformation caused by the heat radiation from the hotplate.

As shown below

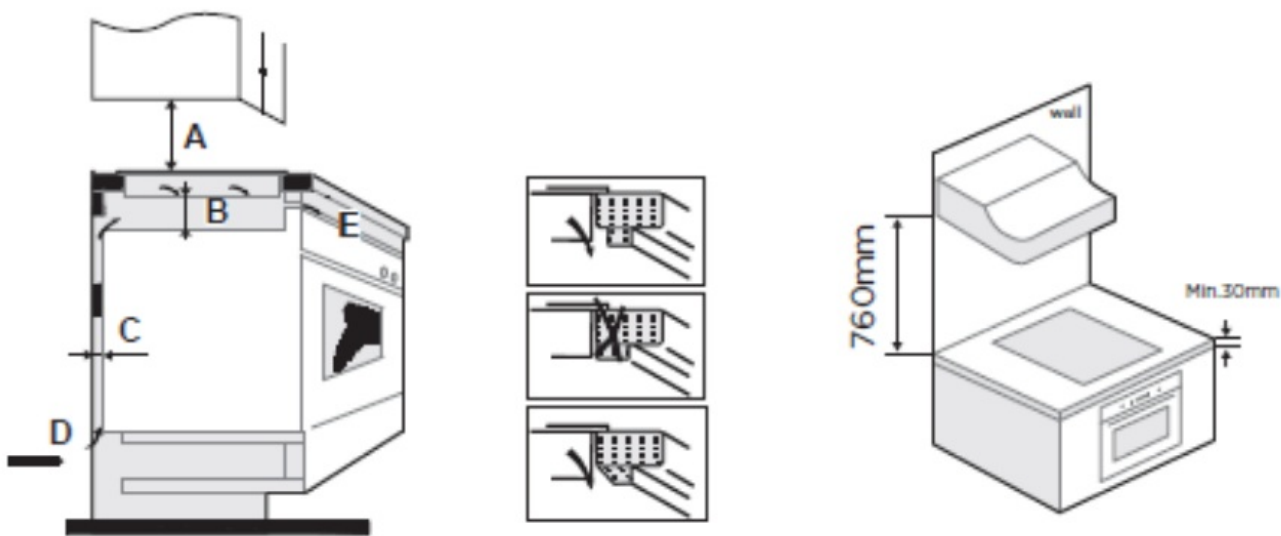
Note: The safety distance between the sides of the hob and the inner surfaces of the worktop should be at least 3mm.



L (mm)	W (mm)	H (mm)	D (mm)	A (mm)	B (mm)	X (mm)	F (mm)
590	520	62	58	560 +/- 1	490 +/- 4	50	3

Under any circumstances, make sure the Induction cooker hob is well-ventilated and the air inlet and outlet are not blocked. Ensure the induction cooker hob is in a good working state. As shown below.

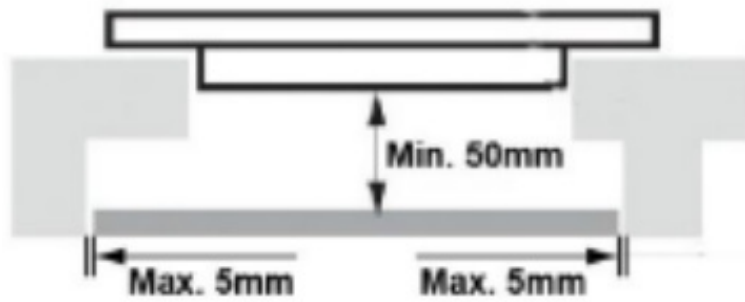
Note: The safety distance between the hotplate and the cupboard above the hotplate should be at least 760 mm.



A (mm)	B (mm)	C (mm)	D	E
760	50	20	Air intake	Air exit 5 mm

WARNING

Ensure adequate ventilation make sure the induction cooker hob is well-ventilated and that the air inlet and outlet are not blocked. To avoid accidental touch with the overheating bottom of the hob, or getting an unexpected electric shock during working, it is necessary to put a wooden insert, fixed by screws, at a minimum distance of 50 mm from the bottom of the hob. Follow the requirements below.



There are ventilation holes around the outside of the hob. YOU MUST ensure these holes are not blocked by the worktop when you put the hob into position.

- Be aware that the glue that joins the plastic or wooden material to the furniture, has to resist temperatures not below 150°C, to avoid the unstuck of the paneling.
- The rear wall, adjacent, and surrounding surfaces must therefore be able to withstand a temperature of 90°C.

Before installing the hob, make sure that:

- The work surface is square and level, and no structural members interfere with space requirements.
- The work surface is made of a heat-resistant and insulated material.
- If the hob is installed above an oven, the oven has a built-in cooling fan.
- The installation will comply with all clearance requirements and applicable standards and regulations.
- A suitable isolating switch providing full disconnection from the mains power supply is incorporated in the permanent wiring, mounted, and positioned to comply with the local wiring rules and regulations.
- The isolating switch must be of an approved type and provide a 3 mm air gap contact separation in all poles (or in all active [phase] conductors if the local wiring rules allow for this variation of the requirements).
- The isolating switch will be easily accessible to the customer with the hob installed.
- You consult local building authorities and by-laws if in doubt regarding installation.
- You use heat-resistant and easy-to-clean finishes (such as ceramic tiles) for the wall surfaces surrounding the hob.

After installing the hob, make sure that:

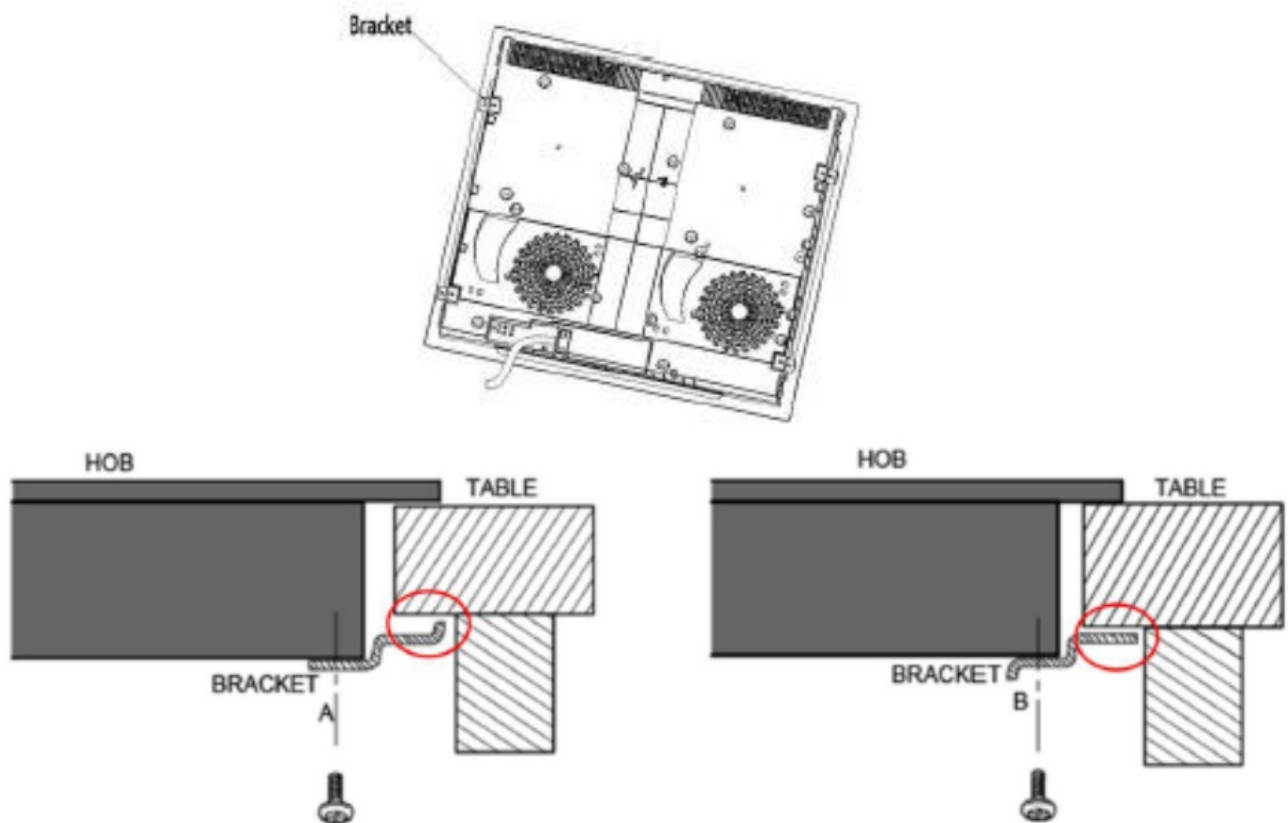
- The power supply cable is not accessible through cupboard doors or drawers.
- There is an adequate flow of fresh air from outside the cabinetry to the base of the hob.
- If the hob is installed above a drawer or cupboard space, a thermal protection barrier is installed below the base of the hob.
- The isolating switch is easily accessible by the customer.

Before locating the fixing brackets

The unit should be placed on a stable, smooth surface (use the packaging). Do not apply force to the controls protruding from the hob.

Adjusting the bracket position

Fix the hob on the work surface by inserting 4 brackets on the bottom of the hob (see picture) before installation. Adjust the bracket position to suit different tabletop thicknesses.



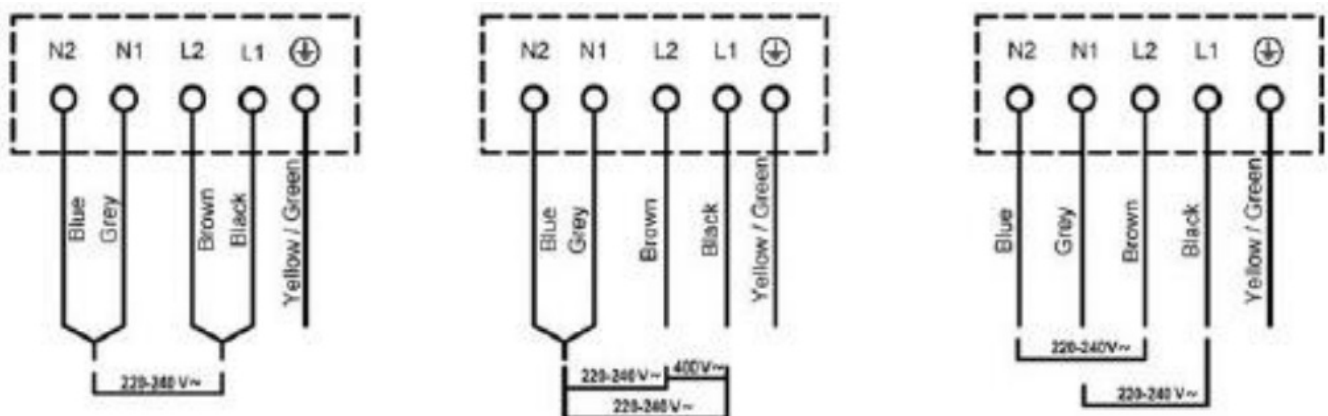
Under any circumstances, the brackets cannot touch the inner surfaces of the worktop after installation.

Connecting the hob to the mains power supply

This hob must be connected to the mains power supply only by a suitably qualified person. Before connecting the hob to the mains power supply, check that:

1. The domestic wiring system is suitable for the power drawn by the hob.
2. The voltage corresponds to the value given on the rating plate.
3. The power supply cable sections can withstand the load specified on the rating plate.

To connect the hob to the mains power supply, do not use adapters, reducers, or branching devices, as they can cause overheating and fire. The power supply cable must not touch any hot parts and must be positioned so that its temperature will not exceed 75°C at any point. Check with an electrician whether the domestic wiring system is suitable without alterations. Any alterations must only be made by a qualified electrician.



- If the cable is damaged or needs to be replaced, the operation must be carried out by an after-sale agent with dedicated tools to avoid any accidents.

- If the appliance is connected directly to the mains an omni polar circuit-breaker must be installed with a minimum opening of 3mm between contacts.
- The installer must ensure that the correct electrical connection has been made and that it is compliant with safety regulations.
- The cable must not be bent or compressed.
- The cable must be checked regularly and replaced by authorized technicians
- The bottom surface and the power cord of the hob are not accessible after installation.

CLEANING AND MAINTENANCE

What?	How?	Important!
Everyday soiling on glass (fingerprints, marks, stains left by food, or non-sugary spillovers on the glass)	<ol style="list-style-type: none"> 1. Switch the power of the cooktop off. 2. Apply a cooktop cleaner while the glass is still warm (but not hot!) 3. Rinse and wipe dry with a clean cloth or paper towel. 4. Switch the power to the cooktop back on. 	<ul style="list-style-type: none"> • When the power to the cooktop is switched off, there will be no 'hot surface' indication, but the cooking zone may still be hot! Take extreme care. • Heavy-duty scourers, some nylon scourers, and harsh/abrasive cleaning agents may scratch the glass. Always read the label to check if your cleaner or scourer is suitable. • Never leave cleaning residue on the cooktop: the glass may become stained.
Boil overs, melts, and hot sugary spills on the glass.	<p>Remove these immediately with a fish slice, palette knife, or razor blade scraper suitable for Ceramic glass cooktops, but beware of hot cooking zone surfaces:</p> <ol style="list-style-type: none"> 1. Switch the power to the cooktop off the wall. 2. Hold the blade or utensil at a 30° angle and scrape the soiling or spill to a cool area of the cooktop. 3. Clean the soiling or spill it up with an absorbent cloth or paper towel. 4. Follow steps 2 to 4 for 'Everyday soiling on glass' above. 	<ul style="list-style-type: none"> • Remove stains left by melts and sugary food or spillovers as soon as possible. If left to cool on the glass, they may be difficult to remove or even permanently damage the glass surface. • Cut hazard: when the safety cover is retracted, the blade in a scraper is razor-sharp. Use with extreme care and always store safely and out of reach of children.
Spillovers on the touch controls.	<ol style="list-style-type: none"> 1. Switch the power of the cooktop off. 2. Soak up the spill. 3. Wipe the touch control area with a clean damp sponge or cloth. 4. Wipe the area completely dry with a paper towel. 5. Switch the power to the cooktop back on. 	<ul style="list-style-type: none"> • The cooktop may beep and turn itself off, and the touch controls may not function while there is liquid on them. <p>Make sure you wipe the touch control area dry before turning the cooktop is back on.</p>

TROUBLESHOOTING

Problem	Possible cause	What to do
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The induction hob can not be turned on.	No power.	<p>Make sure the induction hob is connected to the power supply and that it is switched on.</p> <p>Check whether there is a power outage in your home or area. If you've checked everything and the problem persists, call a qualified technician.</p>
The touch controls are unresponsive.	The controls are locked.	Unlock the controls. See section 'Using your ceramic cooktop' for instructions.
The touch controls are difficult to operate.	There may be a slight film of water over the controls, or you may be using the tip of your finger when touching the controls.	Make sure the touch control area is dry and use the ball of your finger when touching the controls.
The glass is being scratched.	Rough-edged cookware. Unsuitable, abrasive scourer or cleaning products being used.	Use cookware with flat and smooth bases.
Some pans make crackling or clicking noises.	This may be caused by the construction of your cookware (layers of different metals vibrating differently).	This is normal for cookware and does not indicate a fault.
The induction hob makes a low humming noise when used in a high-heat setting.	This is caused by the technology of induction cooking	This is normal, but the noise should quieten down or disappear completely when you decrease the heat setting.
Fan noise coming from the induction hob.	A cooling fan built into your induction hob has come on to prevent the electronics from overheating. It may continue to run even after you've turned the induction hobs off.	This is normal and needs no action. Do not switch the power to the induction hob off at the wall while the fan is running.
Pans do not become hot and appear in the display.	<p>The induction hob cannot detect the pan because it is not suitable for induction cooking.</p> <p>The induction hob cannot detect the pan because it is too small for the cooking zone or not properly centered on it.</p>	<p>Use cookware suitable for induction cooking.</p> <p>Centre the pan and make sure that its base matches the size of the cooking zone.</p>

<p>The induction hob or a cooking zone has turned itself off unexpectedly, a tone sounds, and an error code is displayed (typically alternating with one or two digits in the cooking timer display).</p>	<p>Technical fault.</p>	<p>Please note down the error letters and numbers, switch the power to the induction hob off at the wall, and contact a qualified technician.</p>
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Error codes

The induction hob is equipped with a self-diagnostic function. With this test, the technician can check the function of several components without disassembling or dismantling the hob from the working surface.

Problem	Possible causes	What to do!
No auto-recovery		
E1	Ceramic plate temperature sensor failure—open circuit.	Check the connection or replace the ceramic plate temperature sensor.
E2	Ceramic plate temperature sensor failure- -short circuit.	
Eb	Ceramic plate temperature sensor failure	
E3	High temperature of ceramic plate sensor.	Wait for the temperature of the ceramic plate to return to normal. Touch the “ON/OFF” button to restart the unit.
E4	Temperature sensor of the IGBT failure — open circuit.	Replace the power board.
E5	Temperature sensor of the IGBT failure — short circuit	
E6	High temperature of IGBT.	Wait for the temperature of the IGBT to return to normal. Touch the “ON/OFF” button to restart the unit. Check whether the fan runs smoothly; if not, replace the fan.
E7	The supply voltage is below the rated voltage.	Please check whether the power supply is normal.
E8	The supply voltage is below the rated voltage.	Power on after the power supply is normal.
U1	Communication error.	Reinsert the connection between the display board and the power board. Replace the power board or the display board.

Specific errors and solutions

Failure	Problem	Solution A	Solution B
	No power was supplied.	Check to see if the plug is secured tightly in outlet and that outlet is working.	

The LED does not come on when the unit is plugged in.	The accessorial power board and the display board connected failure.	Check the connection.	
	The accessorial power board is damaged.	Replace the accessorial power board.	
	The display board is damaged.	Replace the display board.	
Some buttons can't work, or the LED display is not normal.	The display board is damaged.	Replace the display board.	
The Cooking Mode Indicator comes on, but the heating does not start.	The high temperature of the hob.	The Ambient temperature may be too high. Air Intake or Air Vent may be blocked.	
	There is something wrong with the fan.	Check whether the fan runs smoothly. if not, replace the fan.	
	The power board is damaged.	Replace the power board.	
The heating stops suddenly during operation and the display flashes "E".	Pan Type is wrong.	Use the proper pot.	The pan detection circuit is damaged, replace the Power board.
	The pot diameter is too small.		
	Cooker has overheated.	The unit is overheated. Wait for the temperature to return to normal. Push the "ON/OFF" button to restart the unit.	
Heating zones of the same side (Such as the first and the second zone) would display "E".	The power board and the display board connected failure.	Check the connection.	
	The display board of the communicate part is damaged.	Replace the display board.	
	The Main board is damaged.	Replace the power board.	
Fan motor sounds abnormal.	The fan motor is damaged.	Replace the fan.	

CUSTOMER CARE AND SERVICE

Always use original spare parts. When contacting our Authorized Service Centre, ensure that you have the following data available: Model and Serial Number. The information can be found on the rating plate. Subject to change without notice.



Environment-friendly disposal

You can help protect the environment! Please remember to respect the local regulations: hand in the non-working electrical equipment to an appropriate waste disposal center.



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References

- [User Manual](#)

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