HeimVision Soothe 3 Video Monitoring System User Manual

3 Video Monitoring System
User Manual

Please read this manual thoroughly before use and keep it well for future reference.

We will regularly update the user manual, please scan the QR code or visit **https://www.heimvision.com/pages/download** for the latest version if it's available.

Contents

SAFETY CAUTIONS

Incorrect operation of the product(s) may lead to safety risks. Therefore, we STRONGLY recommend you read the instructions carefully before the first use.

1. Keep the cord(s) away from children in case of strangulation (3 feet/1 meter away).
2. Put the product(s) in a dry place in case of short-circuiting.
3. Use the Power Adapter(s) provided by us ONLY. Using unauthorized charging cables and Power Adapters may result in overheating or even explosions.
4. Unplug the Power Adapter(s) if you don't use it(them).
5. Check your baby's activities regularly as this product is not designed for supervision but for assisting your supervising.
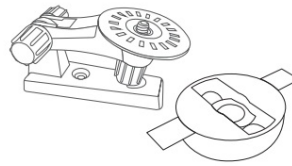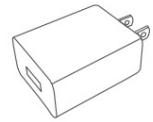
PACKING LIST

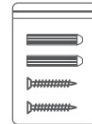|			
Monitor x 1	Camera x 1	Mounting Bracket x 1 (For Camera)	5V Power Adapter x 2
Type-C Cable x 1 (For Monitor)	Micro USB Cable x 1 (For Camera)	Screw Set x 1	User Manual
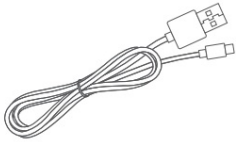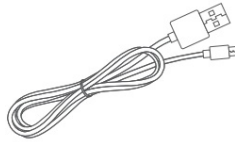
PRODUCT OVERVIEW

Camera

Camera Lens — Microphone

IR LEDs — Night Vision Sensor

Reset — Memory Card Slot

Speaker

Antenna

Micro USB Port

Temperature Sensor — Bracket Mounting Groove
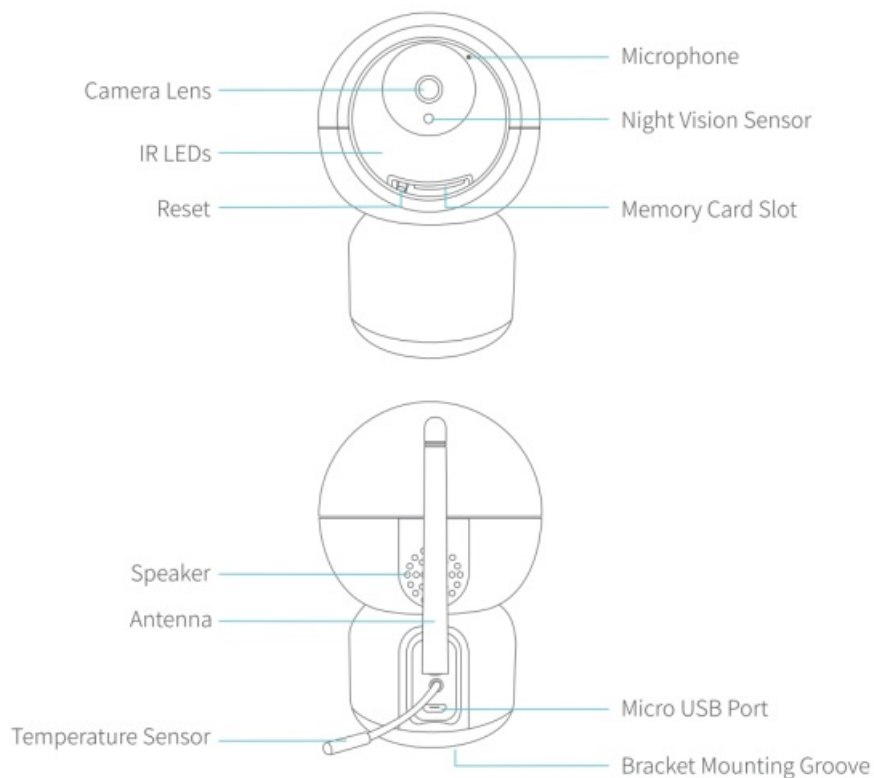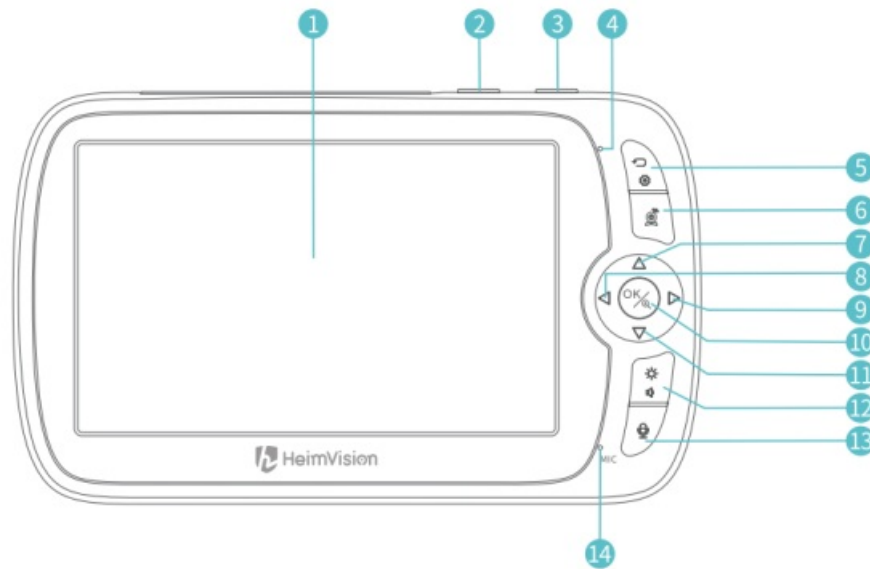
**Tip**: Please remove the protective film on the camera lens before use.

1. Screen: Before the first use, please remove the protective film on the screen.

2. Power/Sleep Button: Long press to power on/off the monitor; short press to turn on/off the screen.

3. VOX: When you watch the live video, press it to turn on/off the sound detection.

4. Power Indicator: It is green when the battery is fully charged and will turn red when the battery is low.

5. Back/Menu: Press it to enter the menu page or as a back button.

6. Camera Switch: To switch among cameras or loop the live video if 2 or more cameras are connected with the monitor.

7. Up: Press it to tilt the camera upward or to change your selection upward.

8. Left: Press it to pan the camera leftward or to change your selection leftward.

9. Right: Press it to pan the camera rightward or to change your selection rightward.

10. OK: Press it to zoom in/out or to confirm your selection.

11. Down: Press it to tilt the camera downward or to change your selection downward.

12. Volume/Brightness: Press it to bring up the Volume/Brightness menu, then press Left/Right/Up/Down to adjust the monitor's volume or brightness.

13. Talk: Press and hold it to talk with your baby near the camera.

14. Microphone

15. Memory Card Slot

16. Antenna

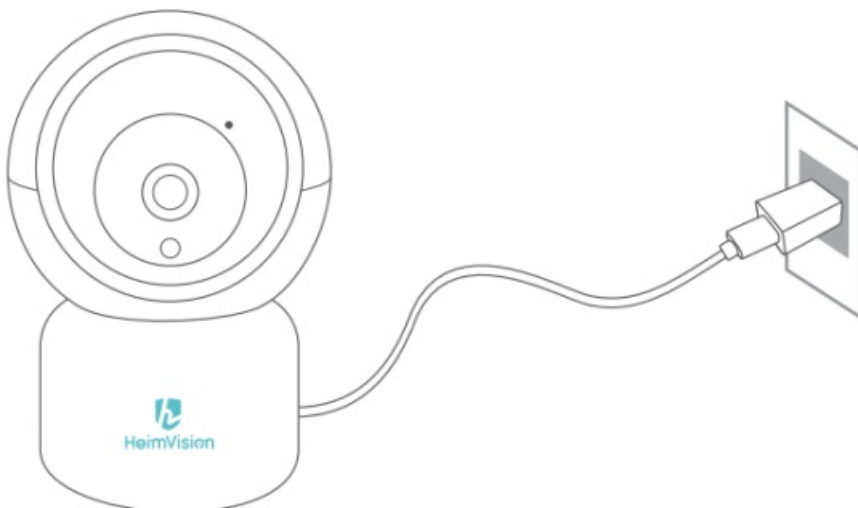17. Speaker

18. Stand

19. Type-C Port
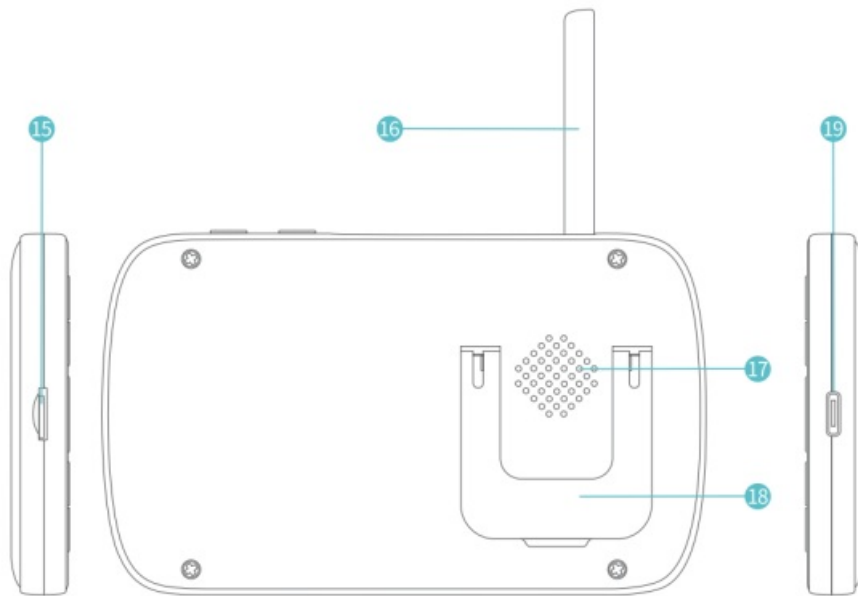
GETTING STARTED

Step 1: Charge the monitor by connecting the Power Adapter to the monitor and a socket. It takes about 4 hours for the monitor to be fully charged, and the battery lasts about 8 hours.
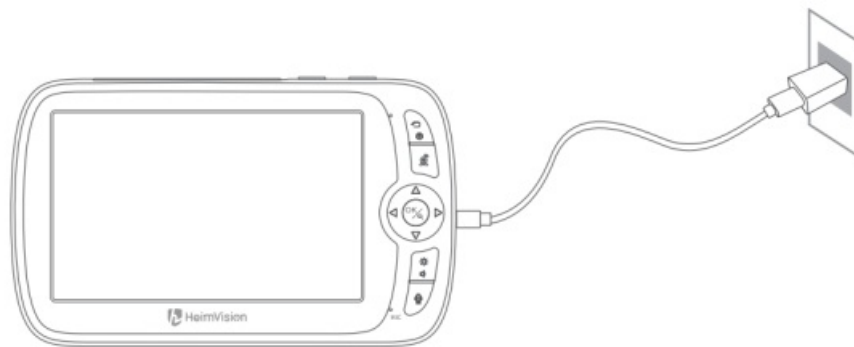
Step 2: Connect the Power Adapter to the camera and a socket to power on the camera. There will be a beep from the camera after it is powered on.

Step 3: Place the camera at least 3ft/lm away from your baby.
Step 4: Gently press and hold the Power Button to turn on the monitor, then you can see the live view.
Notes :

1. Generally, the camera has been paired with the monitor already. If it is not paired, please refer to the next section to pair it manually.

2. Install a memory card to the monitor or camera before you power on it if you would like to record videos.

3. After powering on your monitor, please set the time & date firstly.

4. The monitor will not power on or will display abnormalities if its power is too low. Please try again after 10 minutes of charging.

FUNCTION OVERVIEW

Monitoring Interface

1. Signal
2. Battery Power Status
3. Sound
4. Temperature
5. Feeding Reminder Enabled
6. Music Enabled
7. Sound Detection: it will turn up if you enable the VOX function.
8. Live Video Loop Enabled
9. Camera Channel
10. Date and Time

Other icons will be displayed on the monitoring interface when an alarm or notification for abnormality is issued.

	No signal
	Temperature alarm
	Feeding reminder
	Low battery
	Sound alarm

Camera Setting

1. Pair a New Camera with the Monitor

Step 1: Press to enter the menu page and select Cameras.
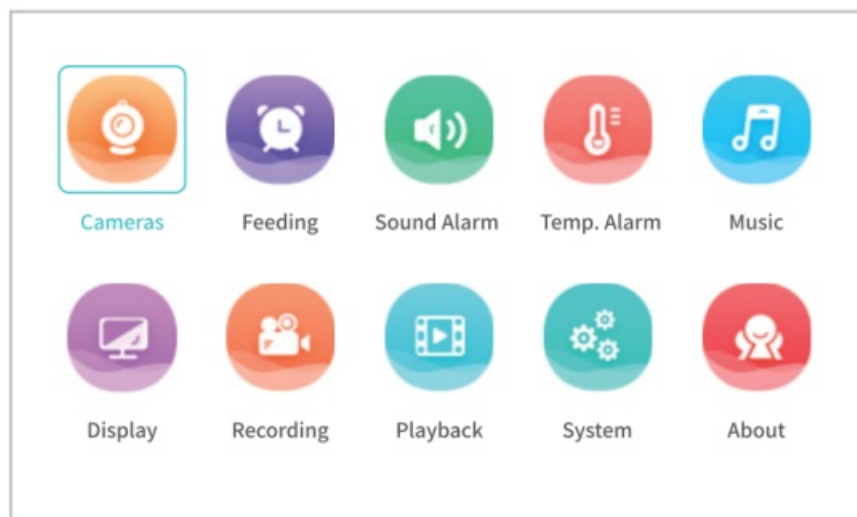
Step 2: Select an unpaired channel (e.g. Channel 2) and press OK, the monitor will start searching for a camera.
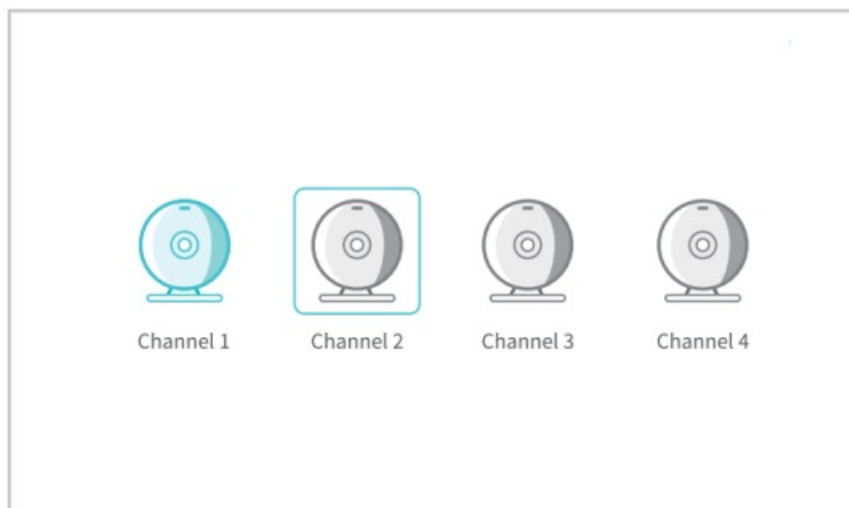
Tip: A grey icon indicates that no camera is paired with this channel, while a green icon indicates that a camera has been paired with this channel.

Step 3: Keep the camera powered on and it will automatically pair with the monitor. You will see a prompt Paired after a success.

Notes:

1. If the pairing fails, you will see the prompt Pairing failed on the screen. Please repeat the steps above and try to pair again.

2. Four cameras at most can be paired with one monitor.

3. If you reset your camera, please don't pair it with a new channel but pair it with the original channel; otherwise, the pairing will fail.
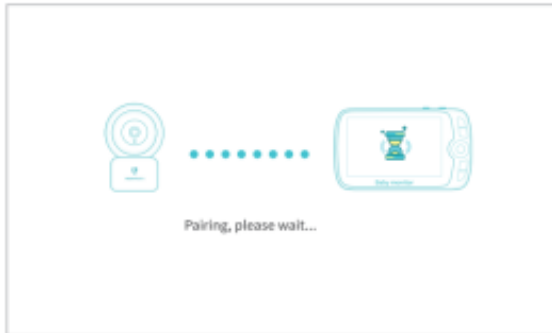
2. **Replace the Old Camera**
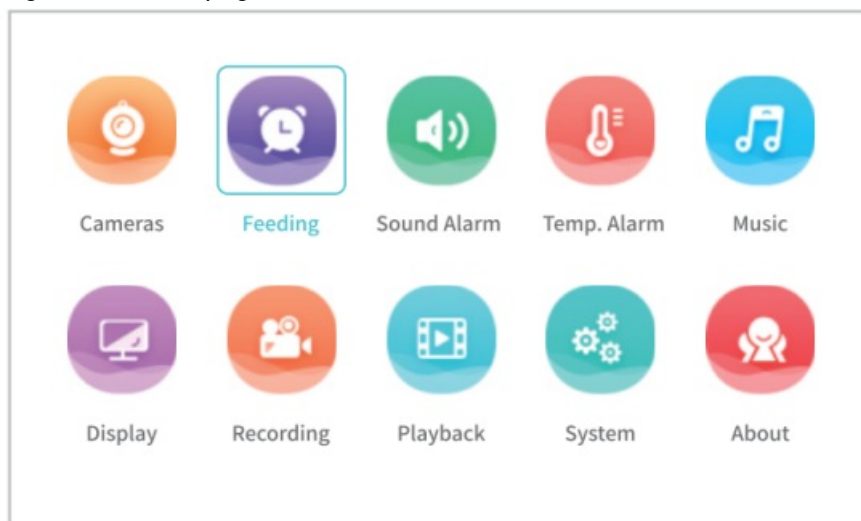
If you would like to replace the old camera, just pair a new camera with the same channel which the old camera is previously paired with. The old camera will be deleted once the pairing is successful.

Feeding

This function aims to remind you of feeding your baby.

Step 1: Select Feeding on the menu page.

Step 2: Set the Time Interval and Repeat Mode; press OK to confirm.
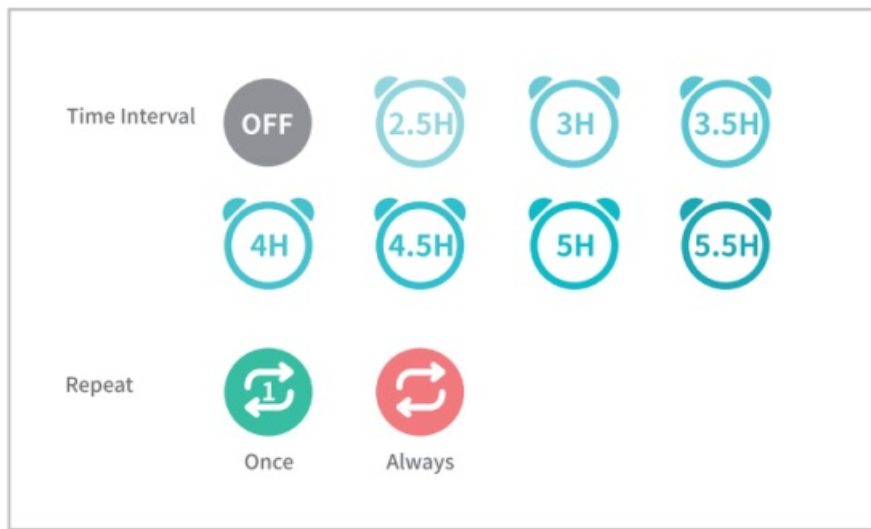
When you set the time interval as 2.51-1, if you select Once, the alarm will be triggered only once in 2.5 hours; if select Always, the alarm will be triggered every 2.5 hours.

Tip: The monitor will beep and display an icon ' when it is the feeding time. Press any button to stop the alarm.

Sound Alarm

This monitor has a voice-operated switch, also known as VOX. It will send alarms when a sound over a certain threshold is detected.
Step 1: Select Sound Alarm on the menu page.
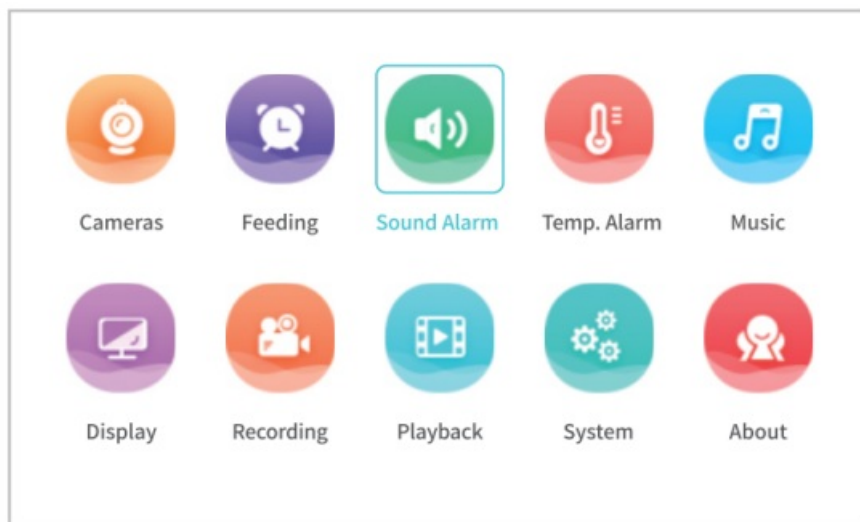
Step 2: Select the sensitivity level and press OK to confirm.
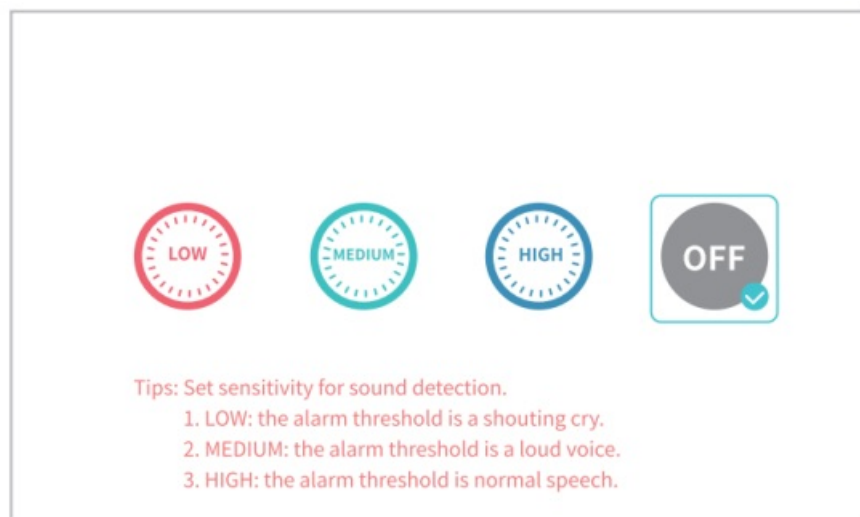
There are four options to adjust the sensitivity of sound detection: OFF, LOW, MEDIUM, and HIGH. OFF means to disable sound detection. If you set the sensitivity to LOW, you will receive alarms only when your baby is crying

loudly; if MEDIUM, you will receive alarms when your baby's voice is loud; if High, you will receive alarms just when your baby speaks normally.

Tip: When the alarm is triggered, the monitor will screen on with an icon and make a sound alarm. Press any button to stop the sound alarm. Or you can press the VOX button to turn off this function.

Temp. Alarm

The monitor will send alarms when the ambient temperature is too low (< 18°C/64°F) or too high (> 30°C/86°F).
Step 1: Select Temp. The alarm on the menu page.
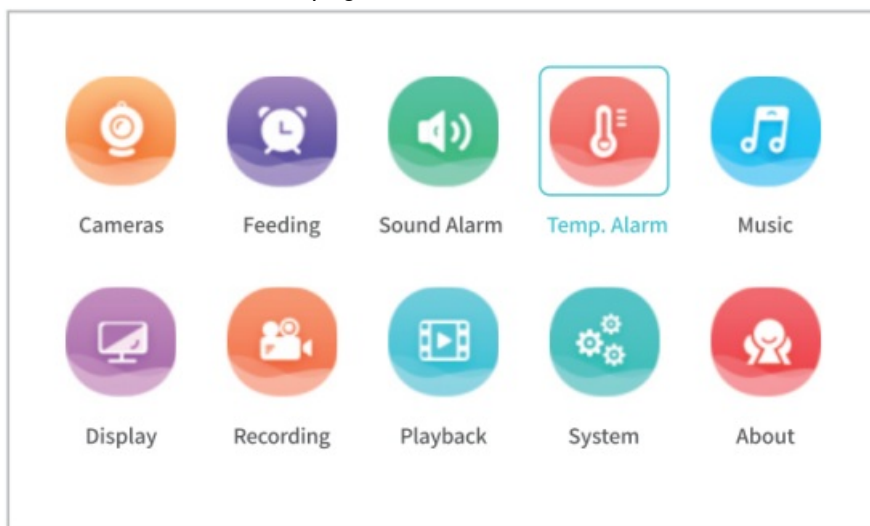
Step 2: Enable the Temp. Alarm and select the Temp. Unit; press OK to confirm.
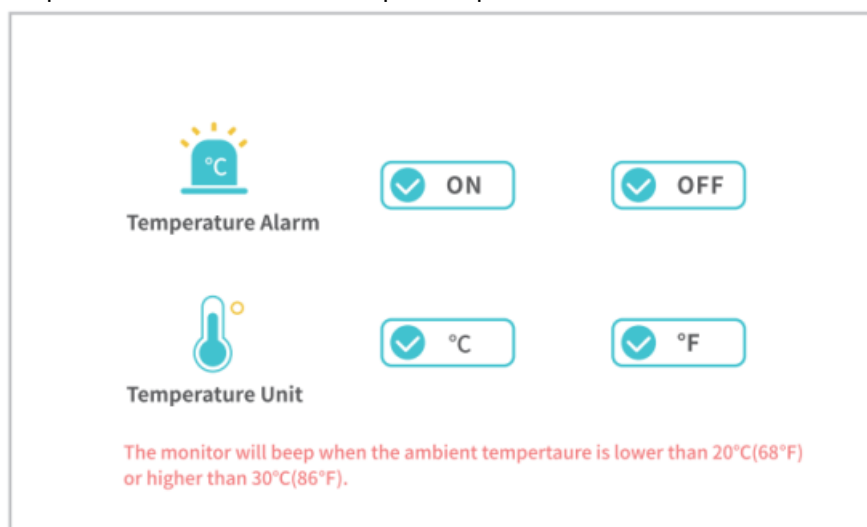
Tip: When the alarm is triggered, the monitor will screen on with an icon and make a sound alarm. Press any button to stop the sound alarm.

Music

This function is to comfort your baby when needed. The volume and type of each song are distinctive, please select the best one for your baby.
Step 1: Select Music on the menu page.
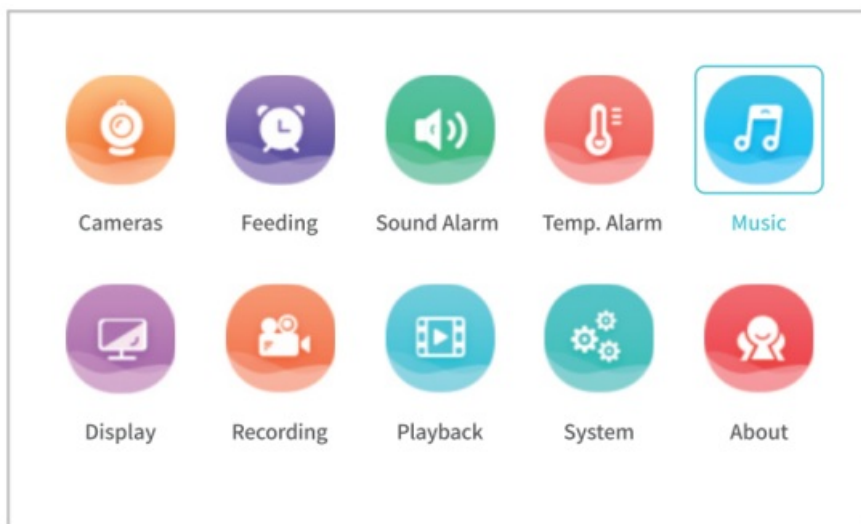
Step 2: Select a song and set the playing mode; press OK to confirm.
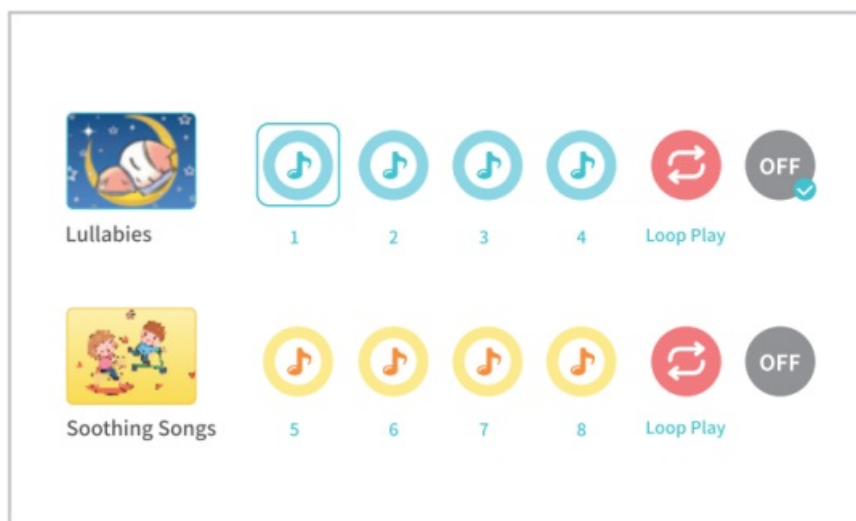
If you select one song, the song will be played repeatedly; if you select Loop Play, four songs in the same category will be played in a loop.

Display

This function is to prolong your monitor's runtime by shutting down the screen.
Step 1: Select Display on the menu page.
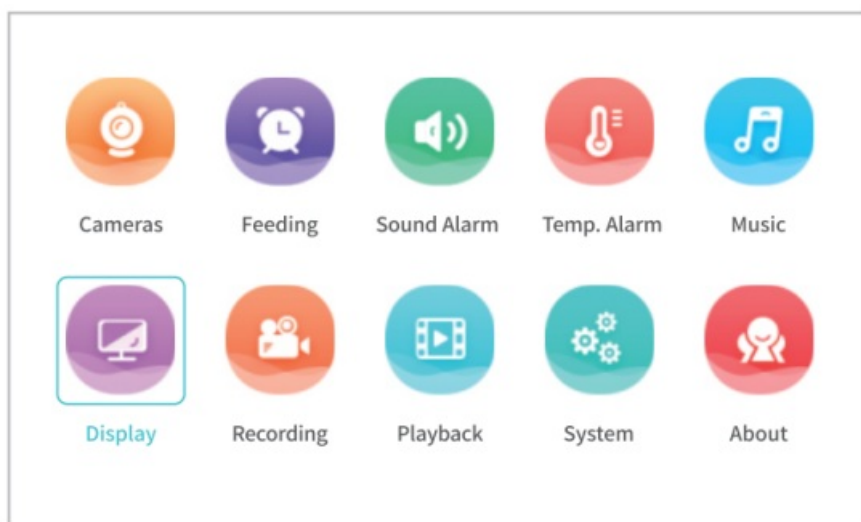
Step 2: Set the time duration to enter sleep mode and press OK to confirm.
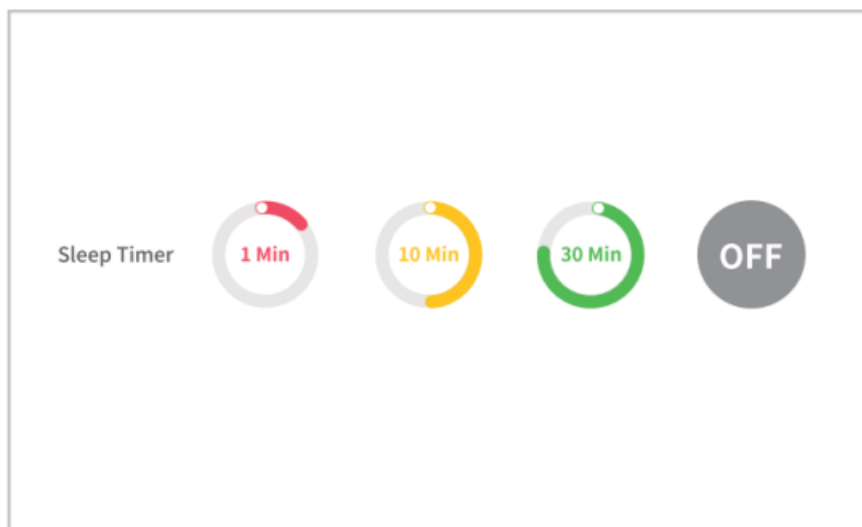
If you select 1 Min, your monitor will enter sleep mode in 1 minute if there is no any operation; the same for 10 Min and 30 Min.

Recording

This function is to record videos for your baby. The maximum video length is 1 hour by default.
Step 1: Select Recording on the menu page.
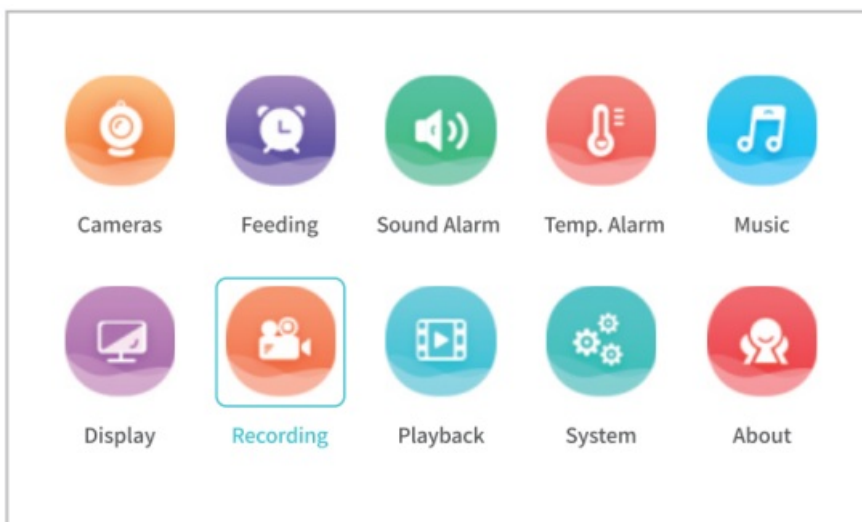
Step 2: Enable it to record videos to the monitor or camera according to the memory card installation; press OK to confirm.
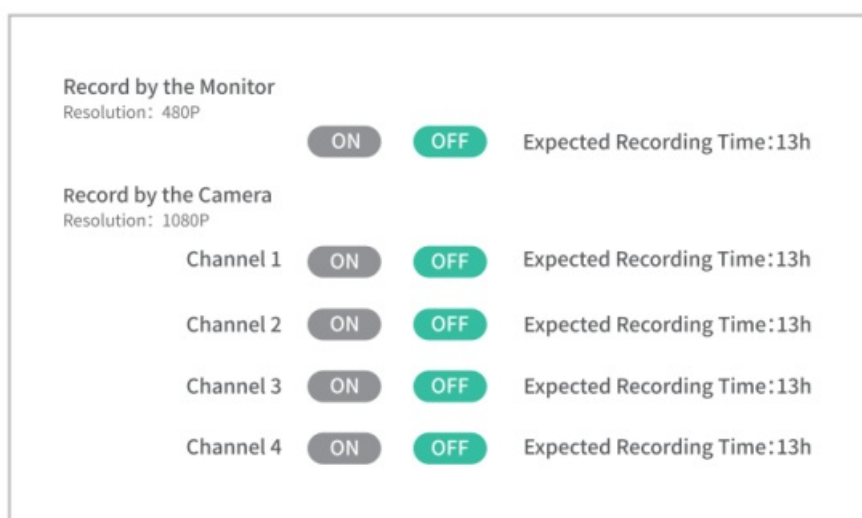
Tips:

1. After installation, your memory card will be formatted once you power on the monitor or camera.

2. Please set the date and time before you enable the function of recording videos so that you can search precisely for video playback.

Playback

Step 1: Select Playback on the menu page, it will play the latest recorded videos on channel 1 by default. If there are no videos on channel 1, please select [•••] to check more.
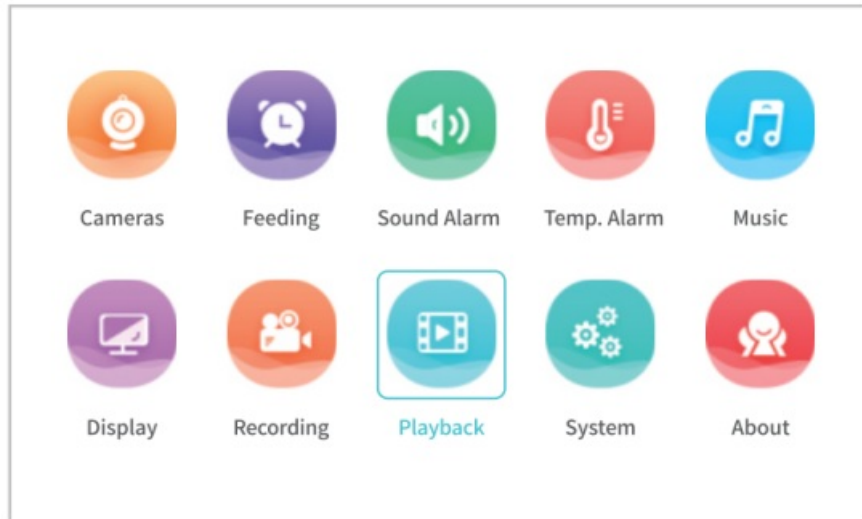
Step 2: After you select [•••] and press OK, it will pop up a search page. Set date, time, and channel, then select Search and press OK to filter out your desired videos.
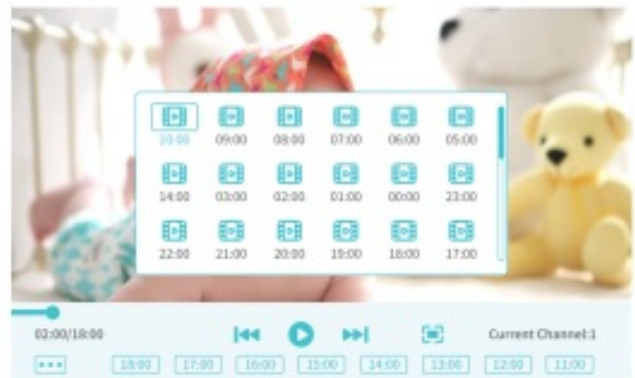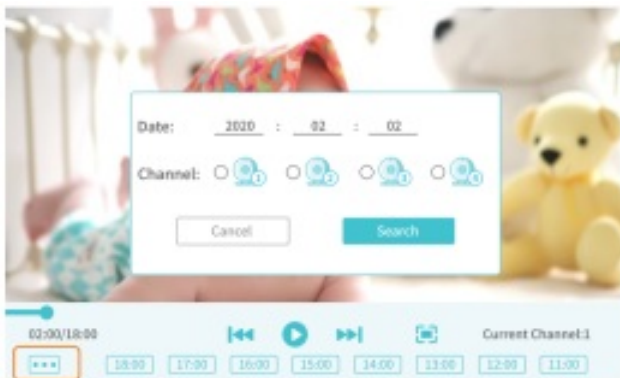
Tip: The resolution of videos recorded to the monitor is 480P; while the resolution of videos recorded to the camera is 1080P. Videos recorded in the monitor can only be watched through your monitor, and cannot be read via a computer. If you would like to watch videos recorded in the camera, please remove the card and watch videos on your computer via a card reader.

System

This function is to set Date&Time, change language, restore factory settings and check the software version.
Step 1: Select System on the menu page.
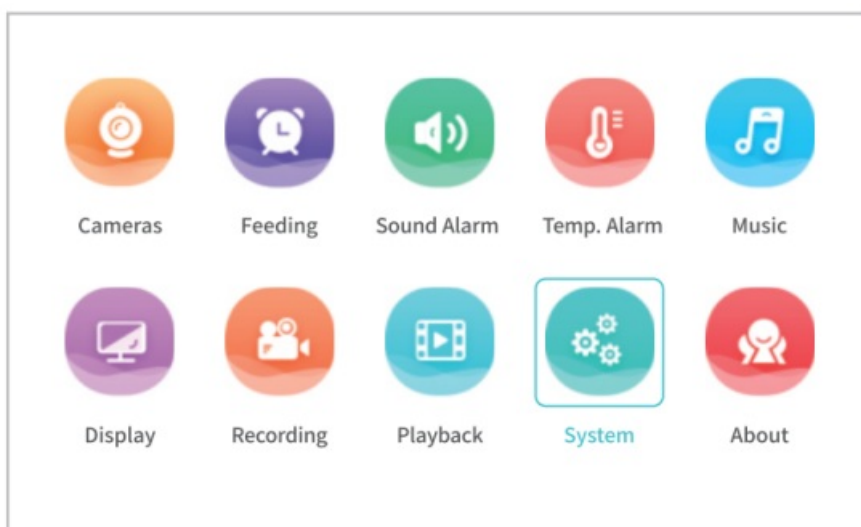
Step 2: Set the date/time according to your local region, select your language, and check the remaining storage of the memory card. You can restore the monitor to factory settings as needed.
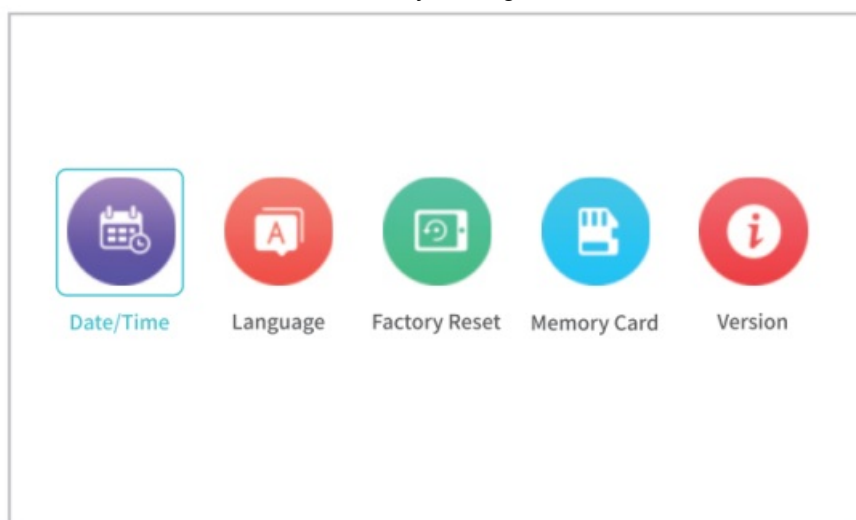
About

You can check our service support information here. If you have any questions, please feel free to contact us.

North America	support@heimvision.com
United Kingdom	support.uk@heimvision.com
Deutschland	support.de@heimvision.com
France	support.fr@heimvision.com
España	support.es@heimvision.com
Italia	support.it@heimvision.com
日本	support.jp@heimvision.com

Model No.: Soothe 3

FAQ
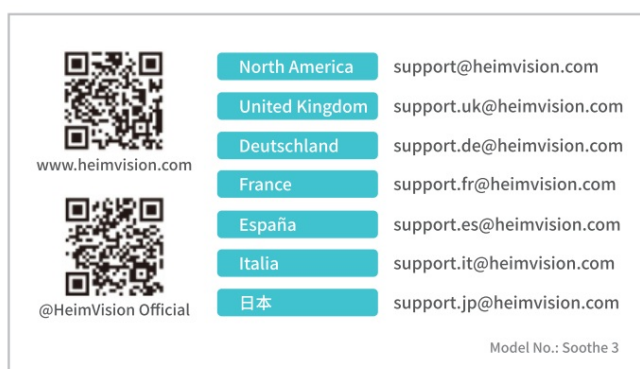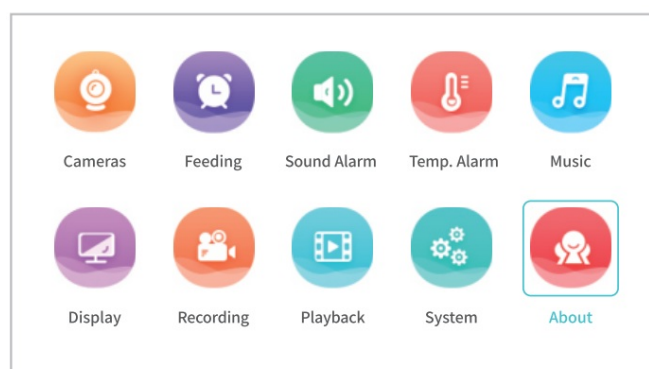
Ql. Why did I fail to connect the camera to the monitor?

- Make sure to plug the power adapter into the camera and socket firmly.
- Make sure the camera and the monitor are within an effective distance.

   Q2. Why is the live video so blurry?

- Make sure there is no obstacle on the lens of the camera.

Q3. Why did the monitor make noise?

- The camera and monitor may be too close. Put them further apart.
- Please adjust the angle of the antenna to minimize wireless interference.

Q4. Can I hear my baby when I turn off the screen?

- Yes. You should turn on Sound Detection, and it will wake up the screen and make a sound alarm if a loud sound is detected.

Q5. Why is the picture black and white?

- The Night Vision Mode will be activated if the camera worked in a dark environment (Brightness<5 Lux).

Q6. How long will the monitor stand by with the screen on?

- The monitor can last about 8 hours, and the time of endurance varies depending on the brightness.

SPECIFICATIONS

	Monitor
Frequency Range	2410.0-2469.5MHz
Transmit Power(EIRP)	< 16dBm

IMPORTANT

1. A power supply of 5V is recommended.
2. Do not overcharge the battery.
3. Please use and store the product in a dry place. Do not submerge it in water.
4. Do not put the battery into a fire, or heat the battery. Keep the battery away from fire. Do not store the battery in a high-temperature environment.
5. Keep the battery away from any sharp objects that could puncture the battery to avoid risks of explosion and fire.
6. Don't use the battery if it emits an odor, deformation, leakage or any other abnormality.
7. If the battery leakage accidentally gets in your eyes, do not rub your eyes but immediately wash them with clean running water, and then seek medical assistance.
8. We recommend that the battery be charged and discharged once per 3 months at least if the battery is stored for long term.
9. Do not dispose of the battery as ordinary municipal waste. Please refer to local regulations on waste disposal of electronic products.

 BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY

FCC CAUTION

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device corn plies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a

residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance 20cm between the radiator& your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISEDC WARNING

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

The device is in compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance. The minimum distance from the body to use the device is 20cm.

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS
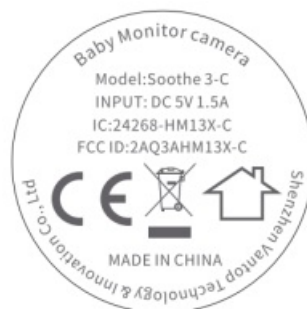
The symbol indicates DC voltage

RECYCLING

This product bears the selective sorting symbol for waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. This product can be used across EU member states.

The device is a low-power device, it can meet the requirement of RF exposure. EU Compliance Statement: Shenzhen VanTop Technology & Innovation Co., Ltd. hereby declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the EU Declaration of Conformity is available online at **https://doc.vantop.com**.

Baby Monitor display
Model:Soothe 3   INPUT: DC 5V 1.5A
IC:24268-HM13X   FCC ID:2AQ3AHM13X
MADE IN CHINA
CE
Shenzhen Vantop Technology & Innovation Co., Ltd

Baby Monitor camera
Model:Soothe 3-C
INPUT: DC 5V 1.5A
IC:24268-HM13X-C
FCC ID:2AQ3AHM13X-C
CE
MADE IN CHINA
Shenzhen Vantop Technology & Innovation Co., Ltd

EC | REP

C&E Connection
E-Commerce (DE) GmbH
Zum Linnegraben 20, 65933,
Frankfurt am Main, Germany
Info@ce-connection.de
CUSTOMER SUPPORT

North America…**support@heimvision.com**
United Kingdom… **support.uk@heimvision.com**

https://qrs.ly/2xbd6nm	**https://qrs.ly/57bd6nl**

Documents / Resources

	HeimVision Soothe 3 Video Monitoring System [pdf] User Manual Soothe 3, Video Monitoring System, Soothe 3 Video Monitoring System