



Hatco TPT-208 Pop-Up Toasters User Manual

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Hatco TPT-208 Pop-Up Toasters



WARNING

Do not operate this equipment unless you have read and understood the contents of this manual! Failure to follow the instructions contained in this manual may result in serious injury or death. This manual contains important safety information concerning the maintenance, use, and operation of this product. If you're unable to understand the contents of this manual, please bring it to the attention of your supervisor. Keep this manual in a safe location for future reference.

IMPORTANT OWNER INFORMATION

Record the model number, serial number, voltage, and purchase date of the unit in the spaces below (specification label located on the bottom of the unit). Please have this information available when calling Hatco for service assistance.

- Model No. _____
- Serial No. _____
- Voltage _____
- Date of Purchase _____

Register your unit!

Completing online warranty registration will prevent delays in obtaining warranty coverage. Access the Hatco website at www.hatcocorp.com, select the Parts & Service pull-down menu, and click on "Warranty Registration". 24 Hour 7 Day Parts and Service Assistance is available in the United States and Canada by calling 800-558-0607. Additional information can be found by visiting our website at www.hatcocorp.com.

INTRODUCTION

The Hatco Pop-Up Toaster is perfect for self-serve buffet areas, lighter-volume restaurants, diners, and cafes. The unit evenly toasts a variety of bread products including bagels, texas toast, waffles, and English muffins. The Pop-Up Toaster makes a great addition to your conveyor toaster for those non-peak periods when an occasional order of toast is needed. The Pop-Up Toaster features a durable stainless steel housing, four self-centering extra-wide slots, individual toasting controls, removable crumb trays for easy cleaning, and a 6' (1829 mm) cord with a plug. The Hatco Pop-Up Toaster is a product of extensive research and field testing. The materials used were selected for maximum durability, attractive appearance, and optimum performance. Every unit is inspected and tested thoroughly prior to shipment. This manual provides the installation, safety, and operating instructions for the Hatco Pop-Up Toaster. Hatco recommends all installation, operating, and safety instructions appearing in this manual be read prior to installation or operation of the unit. Safety information that appears in this manual is identified by the following signal word panels:

WARNING

- **WARNING** indicates a hazardous situation that, if not avoided, could result in death or serious injury.

CAUTION

- **CAUTION** indicates a hazardous situation that, if not avoided, could result in minor or moderate injury.

NOTICE

- **NOTICE** is used to address practices not related to personal injury.

Read the following important safety information before using this equipment to avoid serious injury or death and to avoid damage to equipment or property.

ELECTRIC SHOCK HAZARD:

- Plug the unit into a properly grounded electrical receptacle of correct voltage, size, and plug configuration. If the plug and receptacle do not match, contact a qualified electrician to determine and install the proper voltage and size electrical receptacle.
- Unplug the power cord and allow the unit to cool before performing maintenance, cleaning, or attempting to clear a jam.
- DO NOT submerge or saturate with water. The unit is not waterproof. Do not operate if the unit has been submerged or saturated with water.
- The unit is not weatherproof. Locate the unit indoors where the ambient air temperature is a minimum of 70°F (21°C).
- Do not pull the unit by the power cord.
- Discontinue use if the power cord is frayed or worn.
- Do not attempt to repair or replace a damaged power cord. The cord must be replaced by Hatco, an Authorized Hatco Service Agent, or a person with similar qualifications.
- Do not steam clean or use excessive water on the unit.
- This unit is not “jet-proof” construction. Do not use a jet-clean spray to clean the unit.
- NEVER insert a knife, fork, or similar object into the toasting chamber.
- Do not pick up the toaster by inserting fingers into toaster slots and grasping heating elements.
- Do not clean the unit when it is energized or hot.
- Do not allow liquids to spill into the unit.
- The unit must be serviced by qualified personnel only. Service by unqualified personnel may lead to electric shock or burn.
- Locate the unit a minimum of 1" (25 mm) from combustible walls and materials. If safe distances are not maintained, combustion or discoloration could occur.
- Do not place anything on top of the toaster. Do not place the toaster near or underneath curtains or other combustible materials. Items near or on top of the toaster could catch fire causing injury and/or damage to the toaster.

WARNING

- In case of fire, disconnect the toaster from the power source immediately. This allows the unit to cool, making it easier and safer to put out the fire.
- Make sure all operators have been instructed on the safe and proper use of the unit.
- This unit is not intended for use by children or persons with reduced physical, sensory, or mental capabilities. Ensure proper supervision of children and keep them away from the unit.
- This unit has no “user-serviceable” parts. If service is required on this unit, contact an Authorized Hatco Service Agent or contact the Hatco Service Department at 800-558-0607 or 414-671-6350.

CAUTION

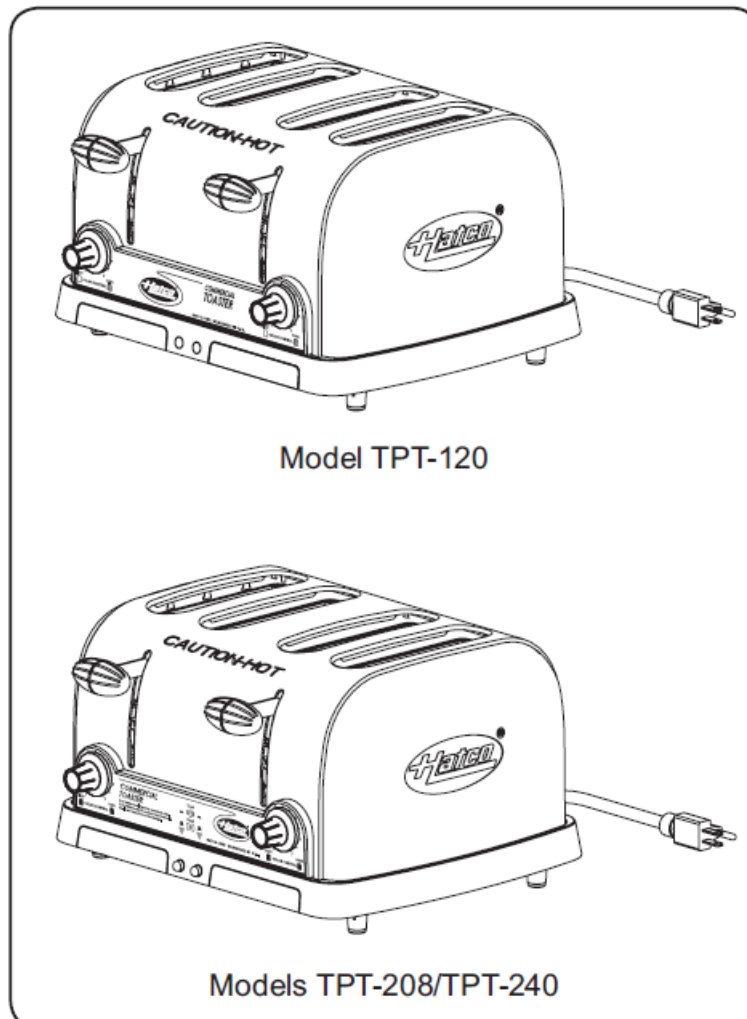
- Some exterior surfaces on the unit will get hot. Use caution when touching these areas.
- Do not remove crumb trays for cleaning until the toaster is cool.
- Locate the unit at the proper counter height in an area that is convenient for use. The location should be level to prevent the unit or its contents from falling accidentally and strong enough to support the weight of the unit and contents.
- Always operate the toaster with crumb trays installed.
- The toasting of coated or buttered products such as garlic bread, cheese sandwiches, and sweet rolls is NOT recommended. The residue will reduce toaster performance and could ignite inside the toaster. Using a toaster with food products listed above will void the unit warranty.

NOTICE

- Do not lay unit on the side with the control panel or damage to the unit could occur.
- Use non-abrasive cleaners and cloths only. Abrasive cleaners and cloths could scratch the finish of the unit, marring its appearance and making it susceptible to soil accumulation.
- This unit is intended for commercial use only — NOT for household use.
- Clean unit daily to avoid malfunctions and maintain sanitary operation.

All Models

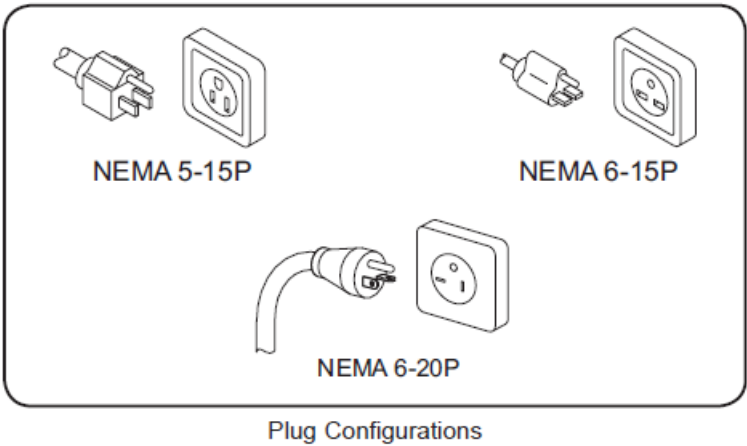
Hatco Pop-Up Toasters are perfect for buffet areas and lighter-volume restaurants. The TPT series toasters have four self-centering, extra wide slots with individual progressive toasting controls. Models TPT-208 and TPT-240 are equipped with bagel/bun buttons for one-sided toasting. The durable stainless steel housing contains removable crumb trays for easy cleaning.



SPECIFICATIONS

Plug Configurations

Units are supplied from the factory with an electrical cord and plug installed. Plugs are supplied according to the application.



WARNING

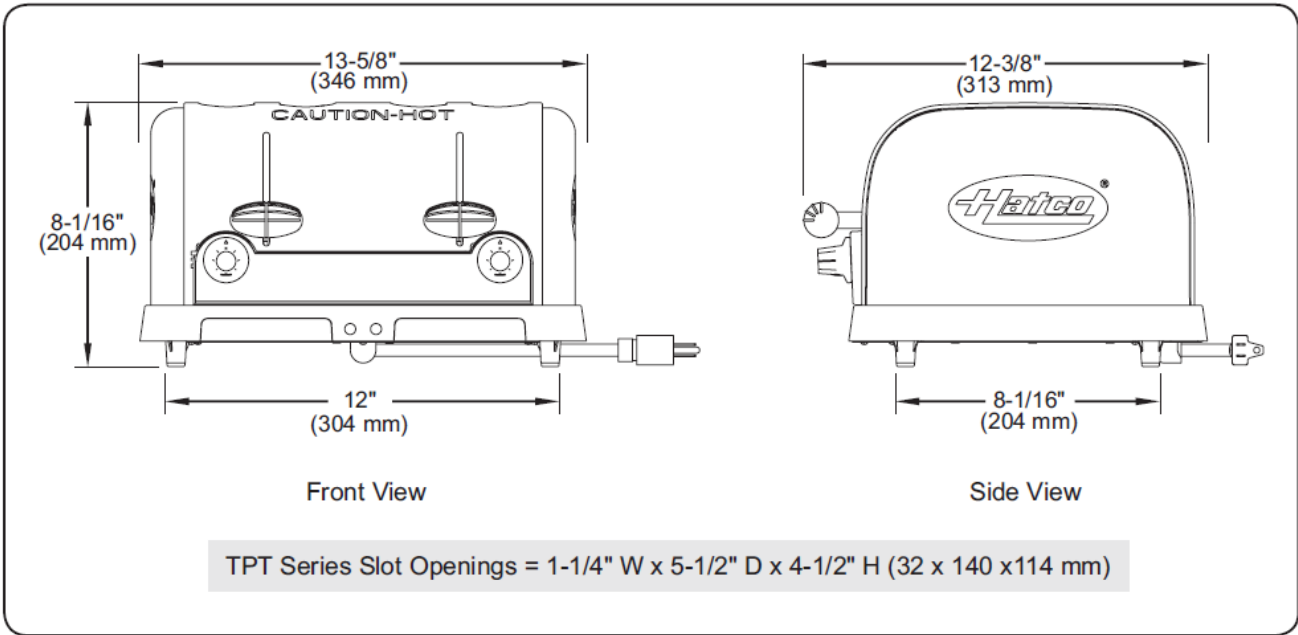
ELECTRIC SHOCK HAZARD: Plug the unit into a properly grounded electrical receptacle of correct voltage, size, and plug configuration. If plug and receptacle do not match, contact a qualified electrician to determine and install the proper voltage and size electrical receptacle.

NOTE: Specification label located on the bottom of the unit. See label for serial number and verification of unit electrical information.

Electrical Rating Chart

Model	Voltage	Watts	Amps	Plug Configuration	Shipping Weight
TPT-120 (US)	120	1800	15.0	NEMA 5-15P	15 lbs. (7 kg)
TPT-120 (CAN)		1440	12.0		
TPT-208	208	2600	12.5	NEMA 6-15P*	
TPT-240	240		10.8	NEMA 6-15P	

Dimensions



INSTALLATION

General

The Pop-Up Toaster is shipped with all components pre-assembled. Care should be taken when unpacking the shipping carton to avoid damage to the unit and the components enclosed.

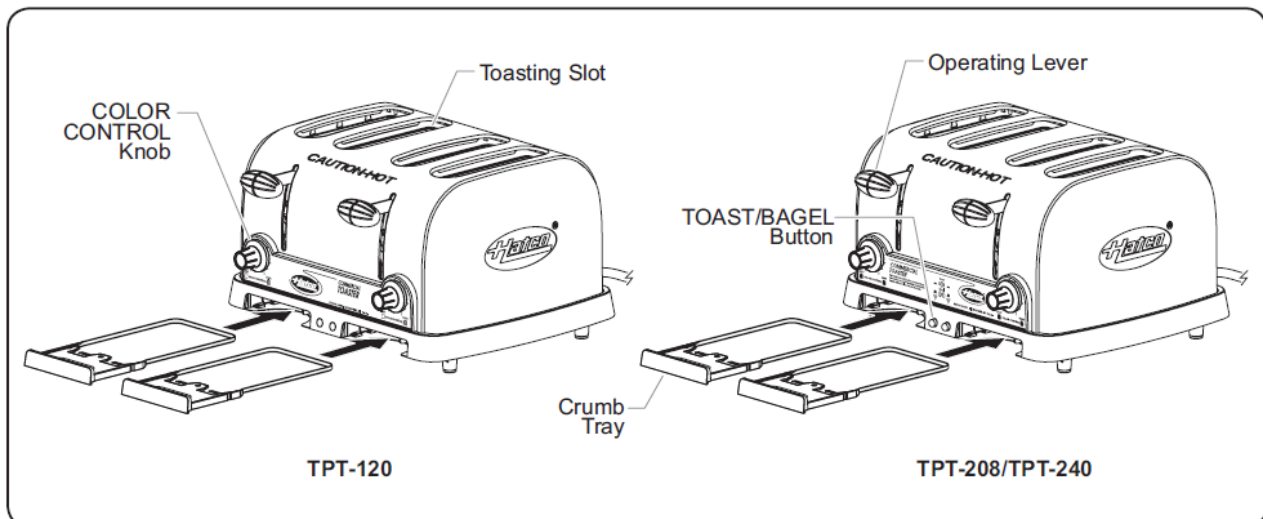
WARNING

ELECTRIC SHOCK HAZARD: The unit is not weatherproof. Locate the unit indoors where the ambient air temperature is a minimum of 70°F (21°C).

EXPLOSION HAZARD: Do not store or use gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.

FIRE HAZARD:

- Locate the unit a minimum of 1" (25 mm) from combustible walls and materials. If safe distances are not maintained, combustion or discoloration could occur.
- Do not place anything on top of the toaster. Do not place the toaster near or underneath curtains or other combustible materials. Items near or on top of the toaster could catch fire causing injury and/or damage to the toaster.
- **NOTE:** TPT Series toasters require a dedicated circuit.



1. Remove the unit from the carton.
2. Remove tape and protective packaging from all surfaces of the unit.
3. Place the unit in the desired location.
4. Locate the unit in an area where the ambient air temperature is constant and a minimum of 70°F (21°C). Avoid areas that may be subject to active air movements or currents (i.e., near exhaust fans/hoods, air conditioning ducts, and exterior doors).
5. Make sure the unit is at the proper counter height in an area convenient for use.
6. Make sure the countertop is level and strong enough to support the weight of the unit and food product.
7. Make sure all the feet on the bottom of the unit are positioned securely on the countertop.

OPERATION

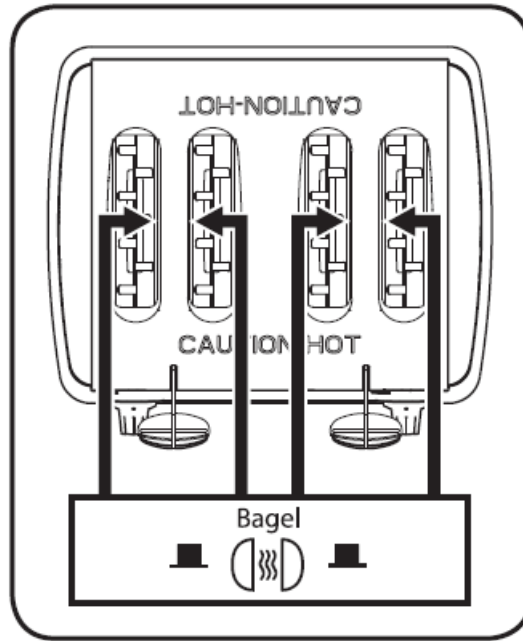
General

The Pop-Up Toaster is designed for ease of operation. Perform the following procedure to operate the toaster. Read all safety messages in the IMPORTANT SAFETY INFORMATION section before operating this equipment.

1. Plug the unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration.

See the SPECIFICATIONS section for details.

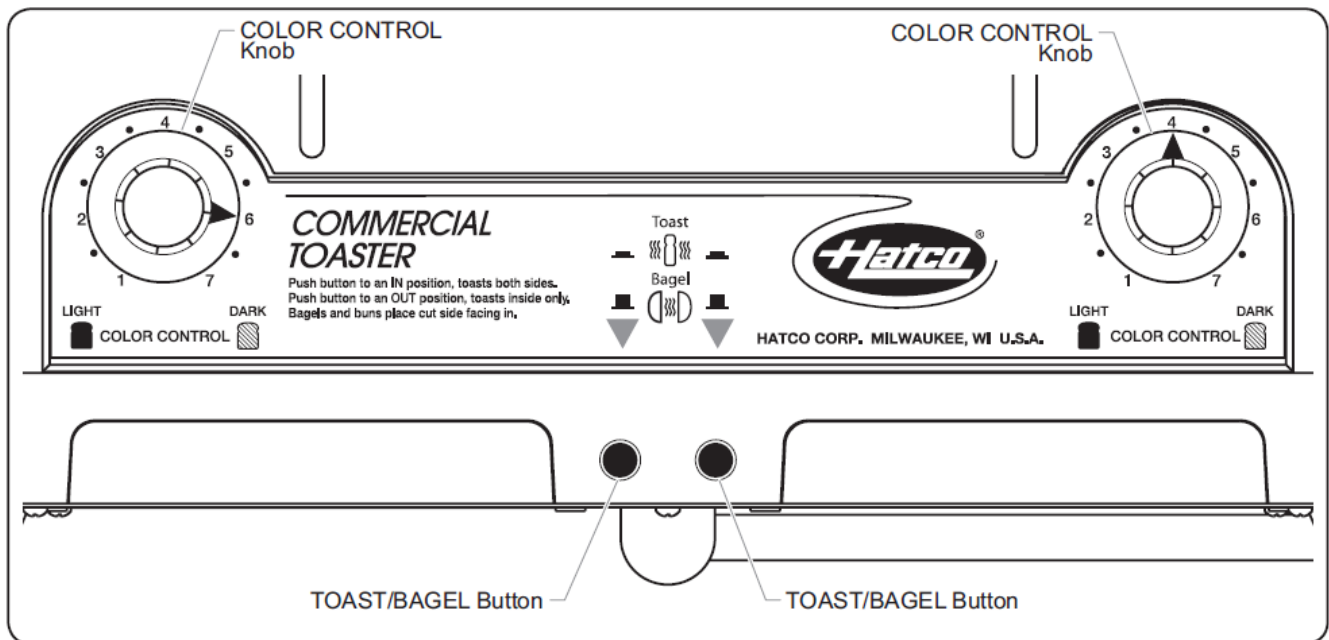
- Set the COLOR CONTROL knob(s) to the desired toast darkness setting. The “1” setting on the COLOR CONTROL knobs represents the lightest toast setting and the “7” setting represents the darkest.



- For TPT-208 and TPT-240 toasters, make sure the TOAST/BAGEL button(s) is in the correct position. Push the TOAST/BAGEL button(s) to change its setting, if necessary. When the TOAST/BAGEL button(s) is in the TOAST position (depressed), both heating elements in each toasting slot will energize to toast both sides of the product.
- When the TOAST/BAGEL button(s) is in the BAGEL position (released), only the inner heating elements in each pair of toasting slots will energize to toast the inner side of the product.
- Place bread product in toasting slot(s). If toasting only one side of the product, make sure to place the toasting side toward the center of each pair of toasting slots.
- Push down on the operating lever(s) to lower the product into the toaster.
- As soon as the operating lever is pushed down, the heating elements inside the toaster energize and begin heating.

CAUTION

Always operate the toaster with crumb trays installed. The toasting of coated or buttered products such as garlic bread, cheese sandwiches, and sweet rolls is NOT recommended. The residue will reduce toaster performance and could ignite inside the toaster. Using a toaster with food products listed above will void the unit warranty.



MAINTENANCE

- Unplug the power cord and allow the unit to cool before performing cleaning, adjustments, maintenance, or attempting to clear a jam.
- DO NOT submerge or saturate with water. The unit is not waterproof. Do not operate if the unit has been submerged or saturated with water.
- This unit is not “jet-proof” construction. Do not use a jet-clean spray to clean this unit.
- Do not steam clean or use excessive water on the unit.
- Do not allow liquids to spill into the unit.
- The unit must be serviced by qualified personnel only. Service by unqualified personnel may lead to electric shock or burn.

Daily Cleaning

To preserve the finish of the toaster, it is recommended that the metal surfaces be wiped daily with a non-abrasive, damp cloth.

ELECTRIC SHOCK HAZARD: Do not clean the unit when it is energized or hot

1. Unplug the power cord and allow the unit to cool.
2. Remove and empty the crumb trays. CAUTION! BURN HAZARD—Do not remove crumb trays for cleaning until the toaster is cool.
3. Wash the crumb trays with warm water and mild detergent. Rinse with water.
4. Allow the crumb trays to air dry or hand dry with a soft cloth before placing them back into the toaster.
5. Wipe the exterior surface of the toaster with a damp cloth. NOTICE: Use non-abrasive cleaners and cloths only.
6. Wipe dry with a clean, dry, non-abrasive cloth.

TROUBLESHOOTING GUIDE

Unit must be serviced by qualified personnel only. Service by unqualified personnel may lead to electric shock or

burn. **ELECTRIC SHOCK HAZARD:** Unplug the power cord and allow unit to cool before performing cleaning, adjustments, maintenance, or attempting to clear a jam.

Symptom	Probable Cause	Corrective Action
Toast too light.	COLOR CONTROL knob set on a light setting.	Turn COLOR CONTROL knob to a darker setting.
	Supply voltage to unit is low.	Verify the supply voltage to the toaster matches the unit specifications.
Toast too dark.	COLOR CONTROL knob set on a dark setting.	Turn COLOR CONTROL knob to a lighter setting.
	Supply voltage to unit is high.	Verify the supply voltage to the toaster matches the unit specifications.
Unit takes too long to toast.	The first few batches can take longer because the toaster needs time to heat up when initially turned on.	Push down the operation lever(s) for a toasting cycle before inserting bread product to allow the toaster to heat up.
	Supply voltage to unit is low.	Verify the supply voltage to the toaster matches the unit specifications.
Unit toasts on one side only.	TOAST/BAGEL button is in the BAGEL position (one-sided toasting).	Push the TOAST/BAGEL button to set it to the TOAST position (two-sided toasting).
	Heating element defective.	Visually check the heating element inside the toaster with the operation lever engaged. With the lever pushed down, the heating element should glow red. If the element does not glow, Contact Authorized Service Agent or Hatco for assistance.
Heating element does not come on at all when the operating lever is pushed down.	The switch may be broken.	Contact Hatco for assistance.
The operating lever does not latch.	Latch mechanism is broken.	Contact Hatco for assistance.
Toaster trips the circuit breaker or GFCI.	Circuit breaker is not sized properly for the toaster. <i>NOTE: TPT Series toasters require a dedicated circuit.</i>	Check circuit breaker for proper sizing.
	Wiring fault inside toaster.	Contact Hatco for assistance.

Troubleshooting Questions?

If you continue to have problems resolving an issue, please contact the nearest Authorized Hatco Service Agency or Hatco for assistance. To locate the nearest Service Agency, log onto the Hatco website at www.hatcocorp.com and click on Find Service Agent, or contact the Hatco Parts and Service Team at: Telephone: 800-558-0607 or 414-671-6350

e-mail: partsandservice@hatcocorp.com

LIMITED WARRANTY

Hatco warrants the products that it manufactures (the “Products”) to be free from defects in materials and workmanship, under normal use and service, for a period of one (1) year from the date of purchase when installed and maintained in accordance with Hatco’s written instructions or 18 months from the date of shipment from Hatco. Buyer must establish the Product’s purchase date by registering the Product with Hatco or by other means satisfactory to Hatco in its sole discretion. Hatco warrants the following Product components to be free from defects in materials and workmanship from the date of purchase (subject to the foregoing conditions) for the period(s) of time and on the conditions listed below:

- One (1) Year Parts and Labor PLUS One (1) Additional Year Parts-Only Warranty:
 - Conveyor Toaster Elements (metal sheathed) Drawer Warmer Elements (metal sheathed)
 - Drawer Warmer Drawer Rollers and Slides
 - Strip Heater Elements (metal sheathed)
 - Display Warmer Elements (metal sheathed air heating)
 - Holding Cabinet Elements (metal sheathed air heating)
 - Heated Well Elements—HW and HWB Series (metal sheathed)
- Two (2) Year Parts and Labor Warranty: Induction Ranges
- One (1) Year Parts and Labor PLUS Four (4) Years Parts-Only Warranty:

- S and FR Tanks
- One (1) Year Parts and Labor PLUS Nine (9) Years Parts-Only Warranty on:
- Electric Booster Heater Tanks
- Gas Booster Heater Tanks
- Ninety (90) Day Parts-Only Warranty: Replacement Parts

SERVICE INFORMATION

The United States and Canada

The warranty on Hatco TPT Series Toasters is for one (1) year from the date of purchase or 18 months from the date of shipping from Hatco, whichever occurs first.

Warranty Problems

If you experience a problem with a TPT toaster during the warranty period, contact the Hatco Parts and Service Team at:


Telephone: 1-800-558-0607 or 414-671-6350 When contacting Hatco for warranty service, please supply the following information:

- Model of unit
- Serial number (located on the bottom of the unit)
- The specific problem with the unit
- Date of purchase
- Name of business
- Shipping address
- Contact name and phone number

Non-Warranty Problems

If you experience a non-warranty problem that requires assistance, please contact the nearest Authorized Hatco Service Agency. To locate the nearest Service Agency, log onto our website at www.hatcocorp.com, select the Support pull-down menu, and click on "Find A Service Agent"; or contact the Hatco Parts and Service Team by phone/e-mail.

Documents / Resources

	<p>Hatco TPT-208 Pop-Up Toasters [pdf] User Manual TPT-208 Pop-Up Toasters, TPT-208, Pop-Up Toasters, Toasters</p>
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References

-  [Commercial Foodservice & Restaurant Equipment | Hatco](#)
-  [Commercial Foodservice & Restaurant Equipment | Hatco](#)