



HARVEST HTG-TEC-GUI-014 NQER Media Encoder User Guide

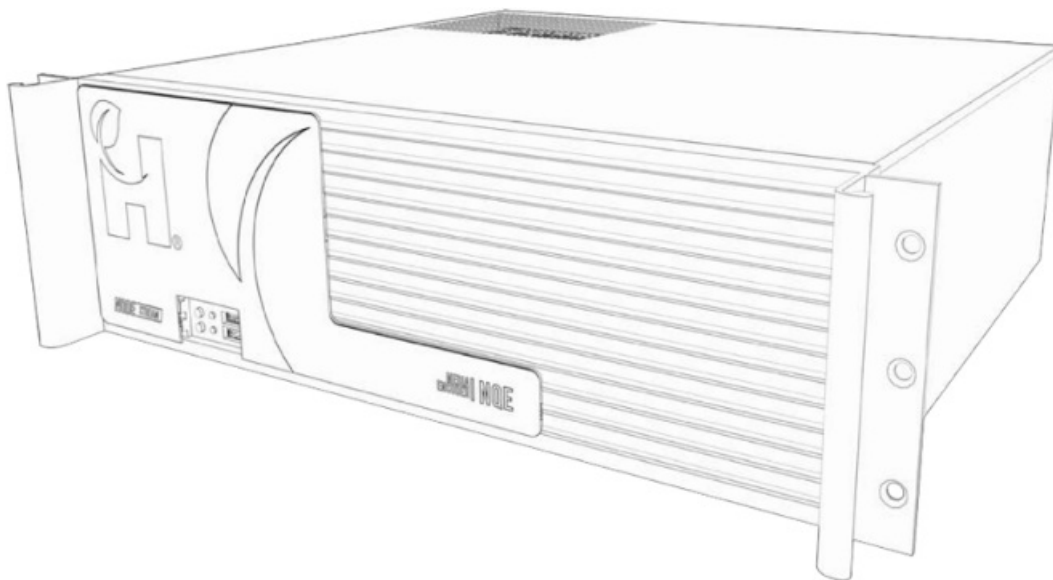
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HARVEST HTG-TEC-GUI-014 NQER Media Encoder

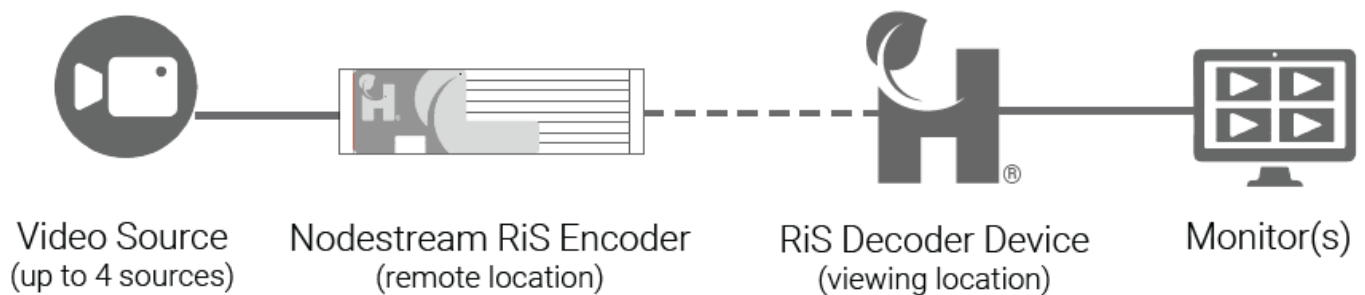


Overview

Welcome to the Nodestream RiS Quad Encoder (NQER)

Please read these instructions carefully before using this product and save this quick start guide for future reference. See the User Manual for full details via the QR code on the back page.

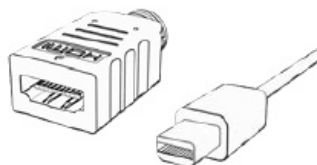
Video and data streaming solution



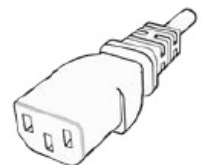
In the Box



Nodestream RiS Quad Encoder

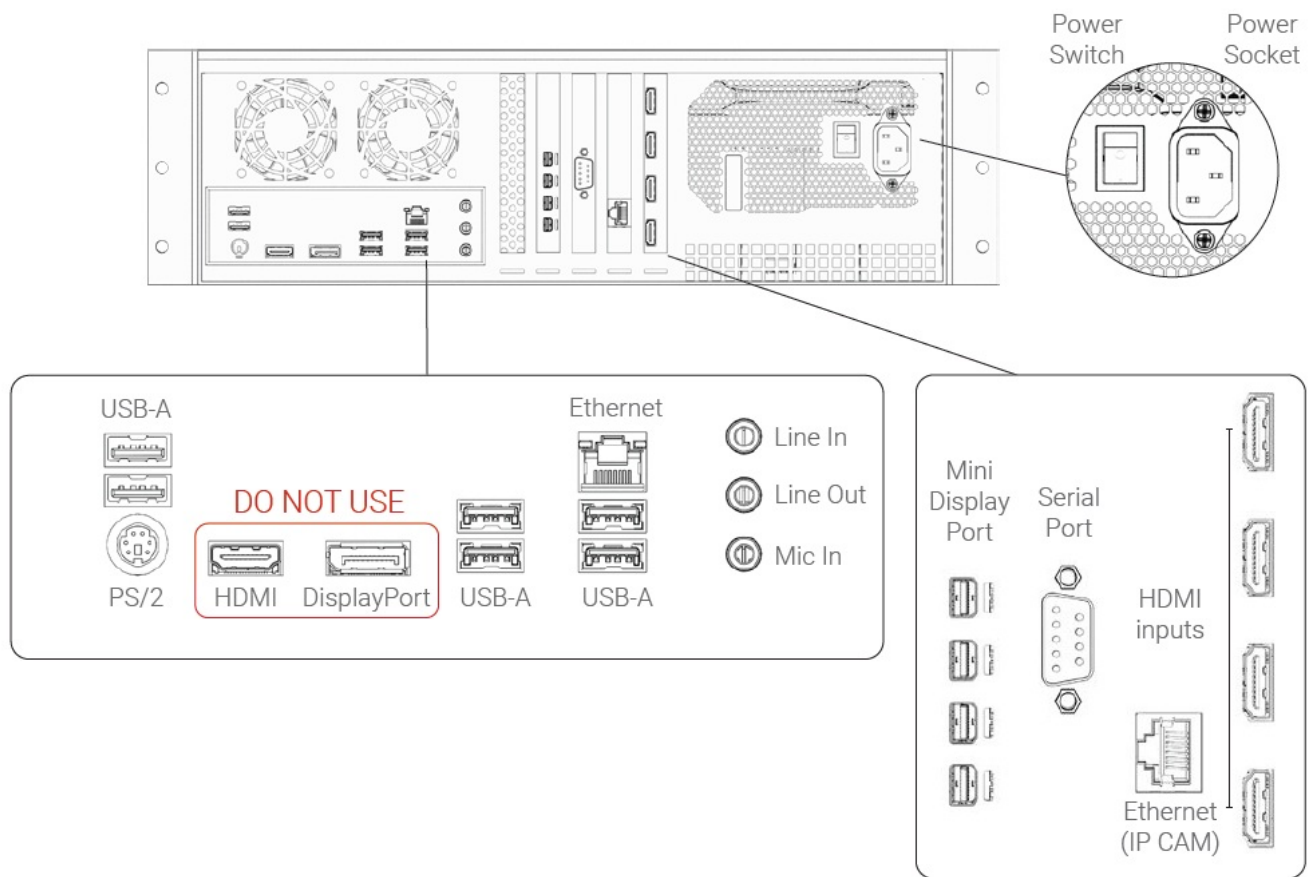


Mini Display Port
to HDMI adaptor



Power cable
(region specific)

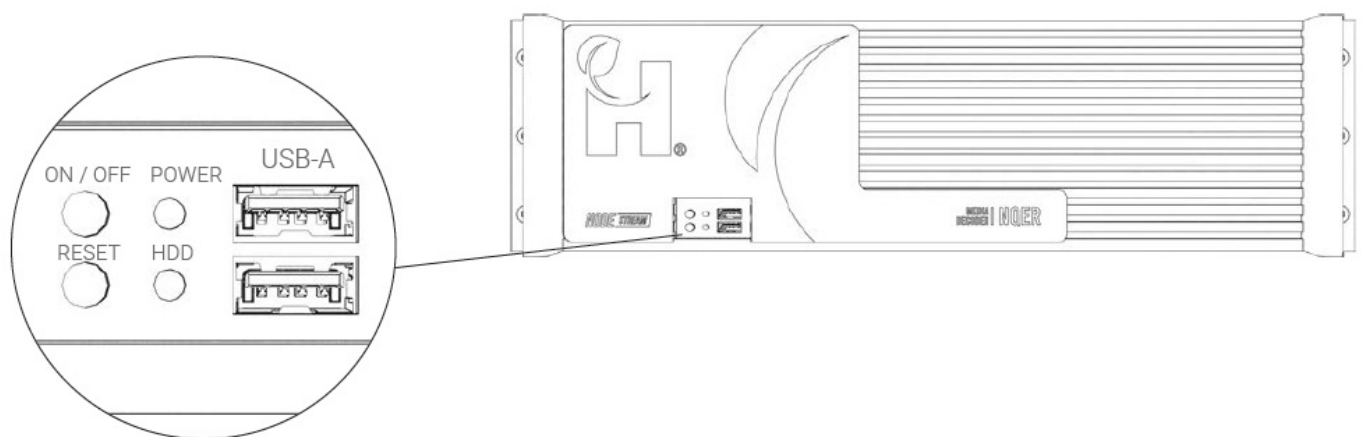
Rear Connections



IMPORTANT: 100-240VAC 47/63HZ only (UPS recommended).

Do not use the Display Port or HDMI for output to a monitor. (Use the Mini-Display port only).

Front Connections

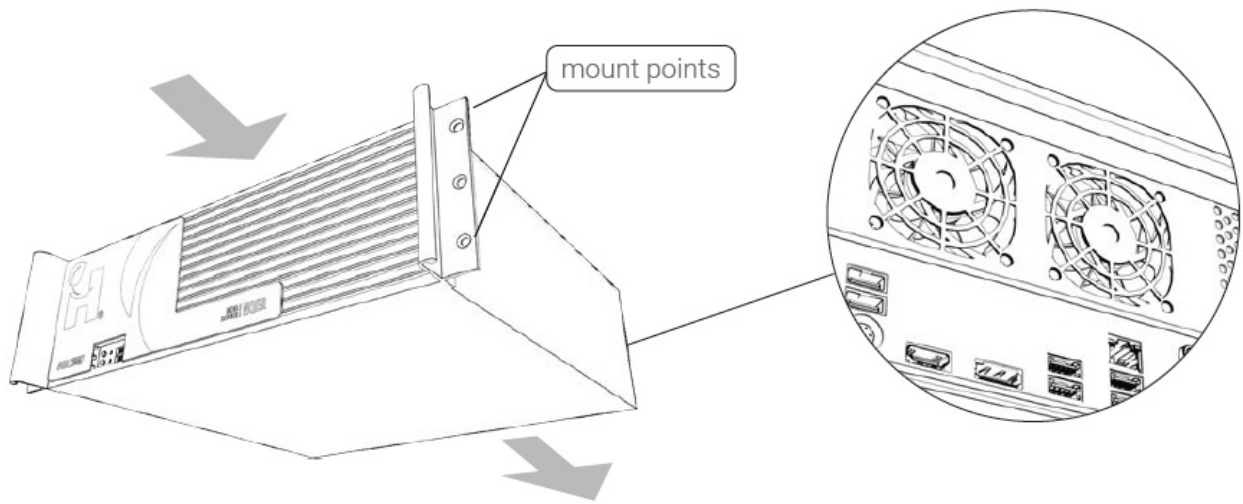


Installation

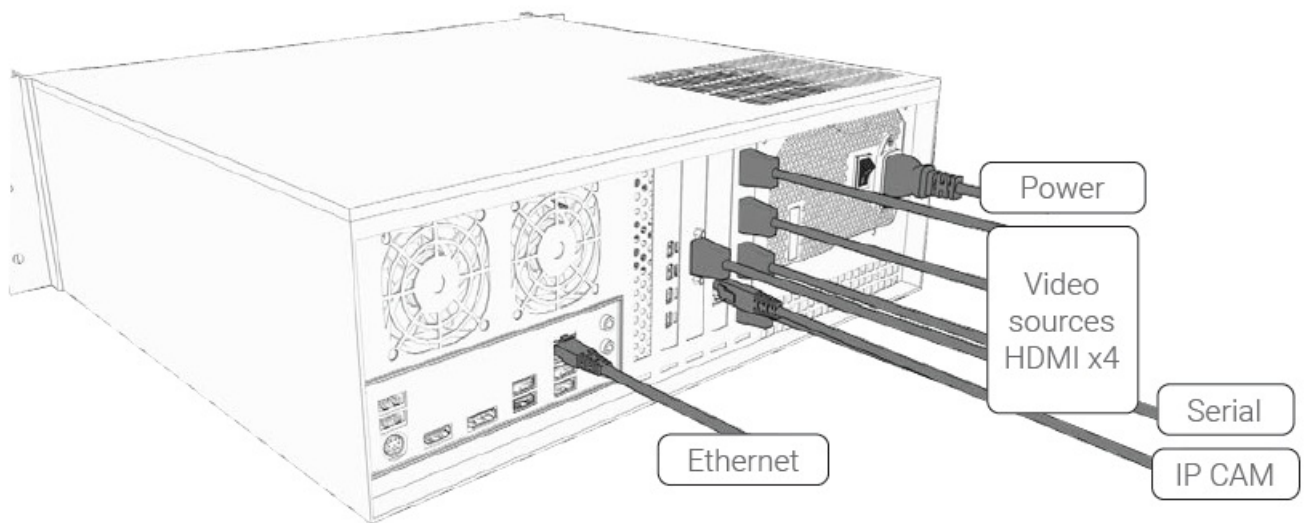
The NQER is designed to be mounted in a standard 19" Rack and occupies 3U of space

Ensure there is adequate spacing around the NQER device for cooling. Cooling air travels in the direction as shown by the arrows. No vertical loading on the NQER device.

1. Install at 4 mount points



2. Connect



Configuration

Access via Web Browser

1. Connect the RIS Quad Encoder to your LAN via the Ethernet port and power the device.
2. Navigate to the device from a web browser by entering the IP in the address bar.

The device is set to DHCP by default. The IP address can be identified by use of a suitable IP scanning tool. Serial number and/or MAC address should be displayed

Access via the Device

1. Connect LAN, monitor, and keyboard/mouse, and power the device.
2. Once the device has booted, double-click the "RiS configuration" icon on the desktop or hold CTRL and press.

Complete Configuration

1. Login with – User: admin, Password: admin.
2. When prompted, enter a new password.
3. Configure device network settings as provided by your Network Administrator.

4. Once connected and configured on your local network, the device will show online in the Harvest RiS Deliverer application.

- RiS networks require specific port settings, see the user manual for details
- Devices need to be manually added to the Deliverer application. See the Deliverer User Manual for more information

User Manual

Refer to the RiS Quad Decoder User Manual for additional information.



User Resources



Contact and Support

support@harvest-tech.com.au

Contact and Support support@harvest-tech.com.au.

Troubleshooting

| Issue | Cause | Resolution |
|--|--|---|
| Device not powering | The PSU switch is set to off position AC is not connected | Confirm AC is connected and switch is in the on position |
| Video sources not displaying | Source(s) not connected or powered on | Confirm video source(s) connected and powered on Test source with alternate display |
| No display output | Video output device not connected or powered on Damaged cable | Confirm video output device is connected and powered on Change out cable |
| Network issue (Device showing “offline” in Deliverer application) | Network not connected Network settings incorrect | Check Ethernet cable is connected and enabled Check network settings, contact your network administrator to diagnose the network |
| | Device IP address is incorrect in the Deliverer application | Confirm IP address of the device matches that set in the Deliverer |
| Forgot login or network details | N/A | Factory reset to defaults (see User Manual) |


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Documents / Resources

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|  | <p>HARVEST HTG-TEC-GUI-014 NQER Media Encoder [pdf] User Guide HTG-TEC-GUI-014 NQER Media Encoder, HTG-TEC-GUI-014, NQER Media Encoder, Media Encoder, Encoder</p> |
|---|--|

References

- [🌐 Turner Rooms for Rent](#)