

HARVEST HTG-TEC-GUI-001 Media Encoder User Guide

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MEDIA ENCODER NQE Quick Start Guide



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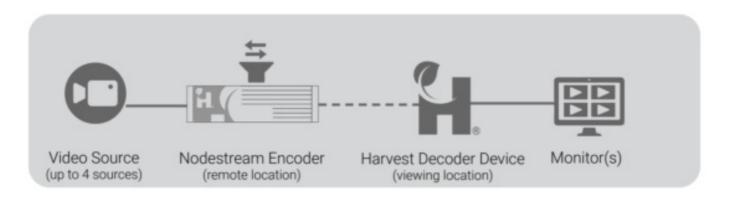
- **6.1 References**
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Overview

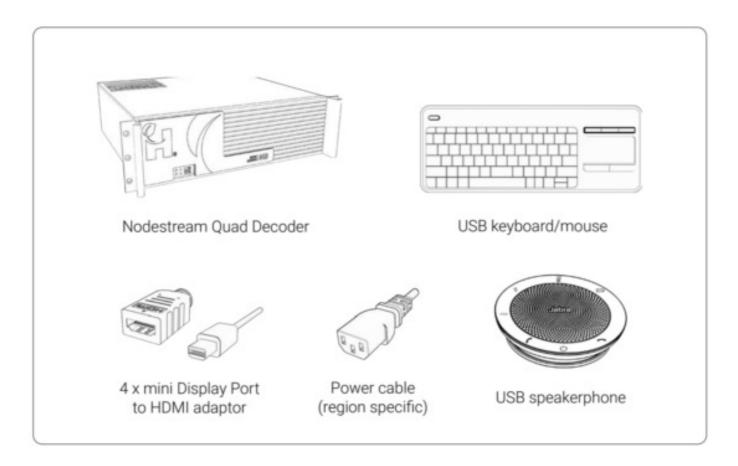
Welcome to the Nodestream Quad Encoder (NQE)

Please read these instructions carefully before using this product and save this quick start guide for future reference. See the User Manual for full details via the QR code on the back page.

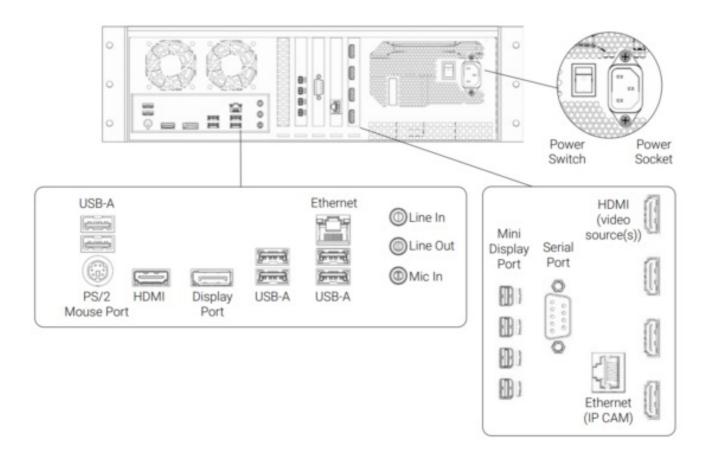
Video and two-way audio streaming solution



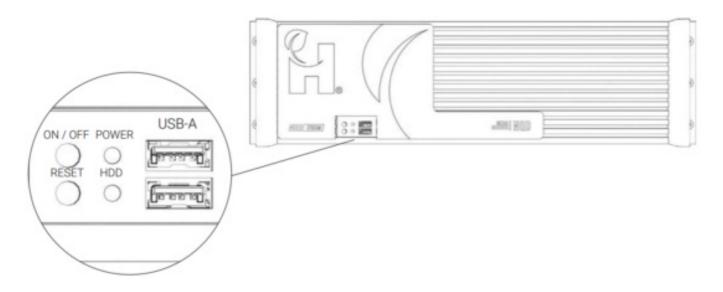
In the Box



Rear Connections



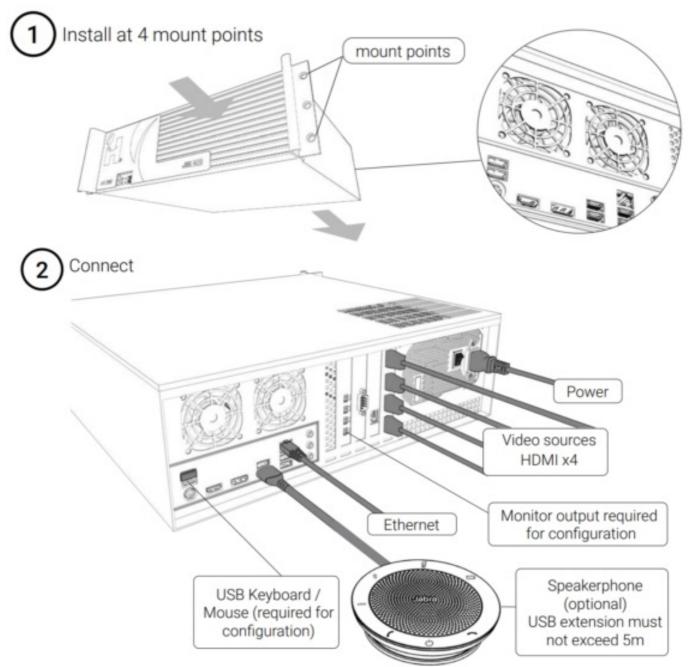
Front Connections



Installation

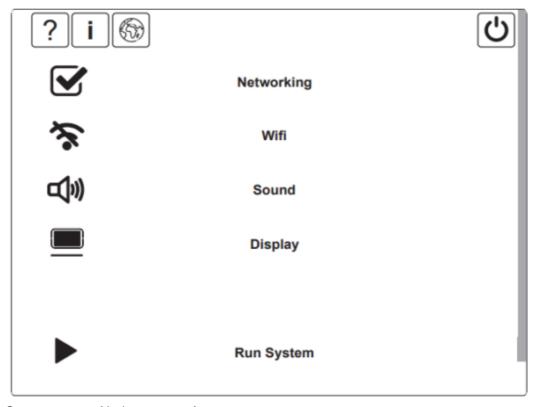
The NQE is designed to be mounted in a standard 19" Rack and occupies 3U of space

Ensure there is adequate spacing around the NQE device for cooling. Cooling air travels in the direction shown by the arrows. No vertical loading on the NQE device.

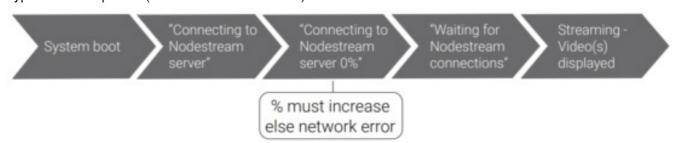


Configuration

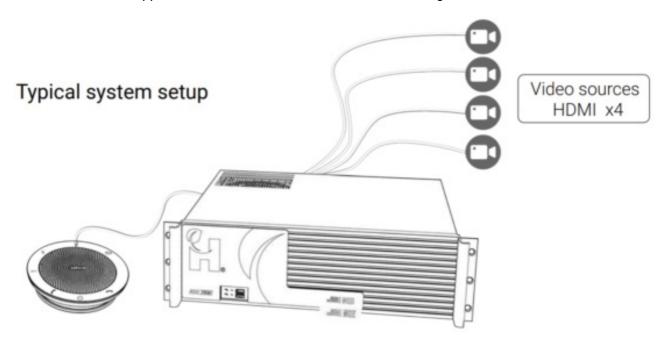
- 1. Switch on the power (rear of device)
- 2. Initial Configuration (monitor, keyboard/mouse required) On initial boot an on-screen GUI displays, if required, configure network settings (see User Manual)

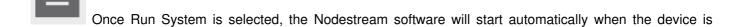


- 3. Select Run System to start Nodestream software
- 4. Typical start sequence (with a monitor connected)



5. Refer to the Nodester application for device status and connection management





power cycled. To access the on-screen GUI, power cycle the device and select stop applications when prompted.



Troubleshooting

Issue	Cause	Resolution
Device not powering	PSU switch is set to off position AC not connected	Confirm AC is connected and switch is in the e on position
Video sources not displaying	Source(s) not connected or pow ered on	Confirm video source(s) connected and pow ered on Test source with alternate display
No display output	Video output device not connected or powered on Dama ged cable	Confirm video output device is connected and powered on Change out cable
No network – "Connection err or. Check the network setting s message displayed	No connection to the server	Check Ethernet cable plugged in Ensure required firewall ports settings are correct (see User Manual) Check network settings, contact your network 1

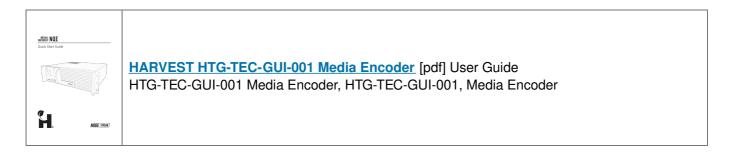


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recording, or otherwise without the written consent of the Managing Director of Harvest Technology Pty Ltd. HTG-TEC-GUI-001_2

Documents / Resources



References

• O Turner Rooms for Rent

Manuals+,