

# HARVEST TECHNOLOGY Nodestream RiS Quad Media Decoder User Guide

Home » HARVEST TECHNOLOGY » HARVEST TECHNOLOGY Nodestream RiS Quad Media Decoder User Guide ™









### **Quick Start Guide**

#### **Contents**

- 1 Overview
- 2 Installation
- **3 Configuration**
- 4 Troubleshooting
- 5 Documents /

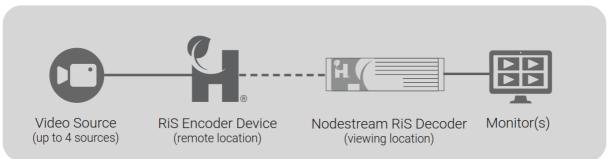
**Resources** 

- **5.1 References**
- **6 Related Posts**

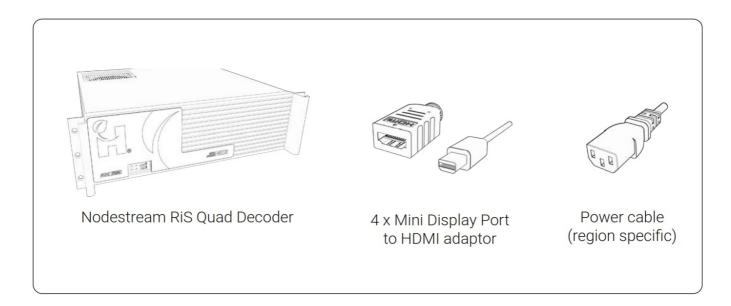
# **Overview**

Welcome to the Nodestream RiS Quad Decoder (NQDR) Please read these instructions carefully before using this product and save this quick start guide for future reference. See the User Manual for full details via the QR code on the back page.

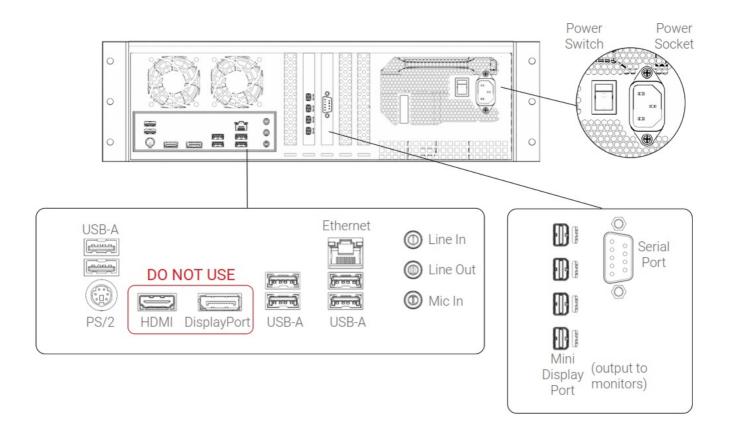
Video and data streaming solution



# In the Box



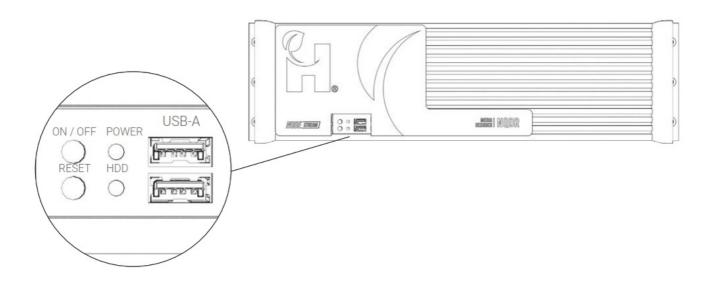
# **Rear Connections**



IMPORTANT: 100-240VAC 47/63HZ only (UPS recommended).

Do not use the Display Port or HDMI for output to monitors. (Use the Mini-Display port only).

Front Connections



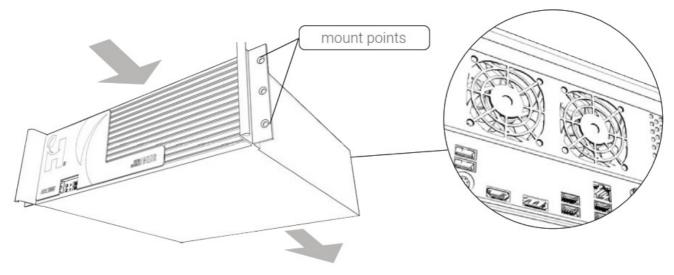
### Installation

The NQDR is designed to be mounted in a standard 19" Rack and occupies 3U of space

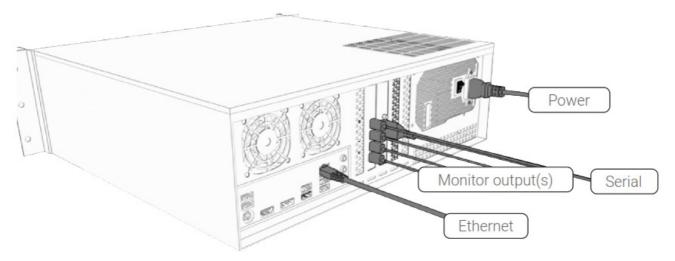
Ensure there is adequate spacing around the NQDR device for cooling. Cooling air travels in the direction as shown by the arrows.

No vertical loading on the NQDR device.

1. Install at 4 mount points



## 2. Connect



# Configuration

#### **Access via Web Browser**

- 1. Connect the RIS Quad Decoder to your LAN via the Ethernet port and power the device
- 2. Input the IP address into the address bar of a web browser

The device is set to DHCP by default. The IP address can be identified by use of a suitable IP scanning tool. Serial number and/or MAC address should be displayed

## **Access via the Device**

- 1. Connect LAN, monitor, keyboard/mouse and power the device
- 2. Once the device has booted, double click the "RiS configuration" icon on the desktop or hold CTRL and press ~

# **Complete Configuration**

- 1. Login with User: admin, Password: admin
- 2. When prompted, enter a new password

- 3. Configure device network settings as provided by your Network Administrator
- 4. Once connected and configured on your local network, the device will show online in the Harvest RiS Deliverer application
  - RiS networks require specific port settings, see user manual for details
  - Devices need to be manually added to the Deliverer application. See Deliverer User Manual for more information



Refer to the RIS Quad Decoder User Manual for additional information.



**User Resources** 

https://qrco.de/bcpbWY



Contact and Support <a href="mailto:support@harvest-tech.com.au">support@harvest-tech.com.au</a>

# **Troubleshooting**

Issue	Cause	Resolution
Device not powering	PSU switch set to off position AC not connected	Confirm AC connected and switch is in the on position
No display output	Video output device not connected or powered on	Confirm video output device connected and powered on
Network issue (Device showing "offline" in Deliverer application)	Network not connected Network settings incorrect Device IP addr ess incorrect in Deliverer applicat ion	Check Ethernet cable is connected and ena bled Check network settings, contact your netwo rk administrator to diagnose network Confir m IP address of device matches that set in Deliverer
Forgot login or network detail s	N/A	Factory reset to defaults (see User Manual)

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## **Documents / Resources**



HARVEST TECHNOLOGY Nodestream RiS Quad Media Decoder [pdf] User Guide Nodestream RiS Quad, Media Decoder, Nodestream RiS, Quad Media Decoder, Nodestream RiS Quad Media Decoder, NQDR

# References

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Manuals+,