

# **Guangdong Zhihui Xinping Technology SIDSDB01A Smart Doorbell User Manual**

Home » Guangdong Zhihui Xinping Technology » Guangdong Zhihui Xinping Technology SIDSDB01A Smart Doorbell User Manual



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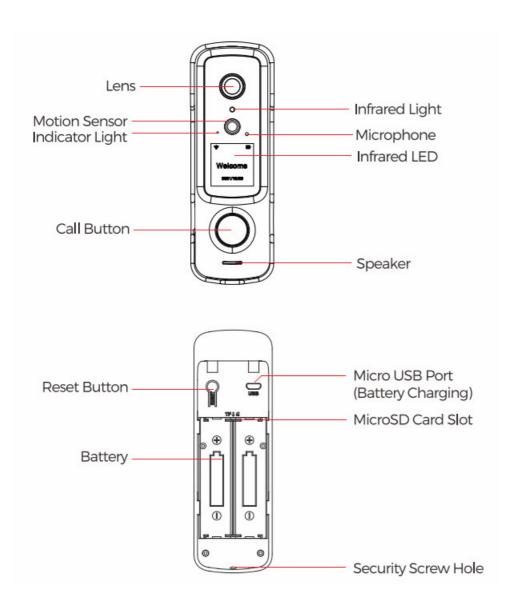
#### **Contents**

- 1 SIDSDB01A Smart Doorbell
- 2 Getting Started
- 3 Charge your batteries
- 4 Set up your video doorbell in the TUYA SMART HOME
- 5 Set up your Wireless Chime
- 6 Doorbell display
- 7 nstall Your Video Doorbell On The Wall
- 8 FAQ
- 9 Documents / Resources
- **10 Related Posts**

## SIDSDB01A Smart Doorbell

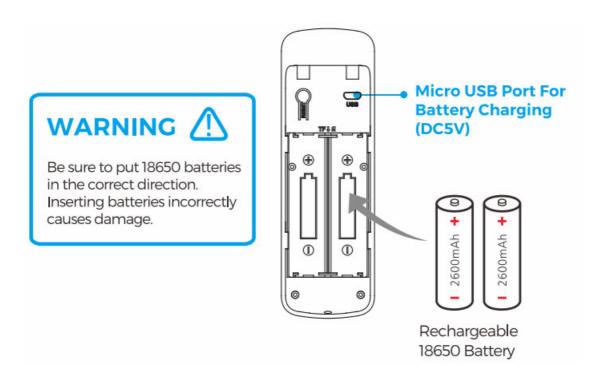
Before using this product please read the Quick Guide carefully and keep it for future reference.

## **Getting Started**



- OIndicator light flashing BLUE The device is waiting to begin pairing.
- OIndicator light always RED The Wi-Fi connection has failed.
- O Indicator light both BLUE and RED The Wi-Fi is disconnected.

# Charge your batteries



Charging Time: 7 hours using 1A USB charger (not included) (via the doorbell micro USB port)
Please fully charge the 18650 batteries before use. With normal use, batteries will last between 2 to 3 months.

Note: If the doorbell captures an excessive number of events every day, this consumes battery power a lot, and you need to recharge the batteries earlier than normal. Plus, the batteries are also drained each time you use the Live View to check or speak through your doorbell. To prevent excessive events, you can adjust your motion settings to a lower sensitivity.

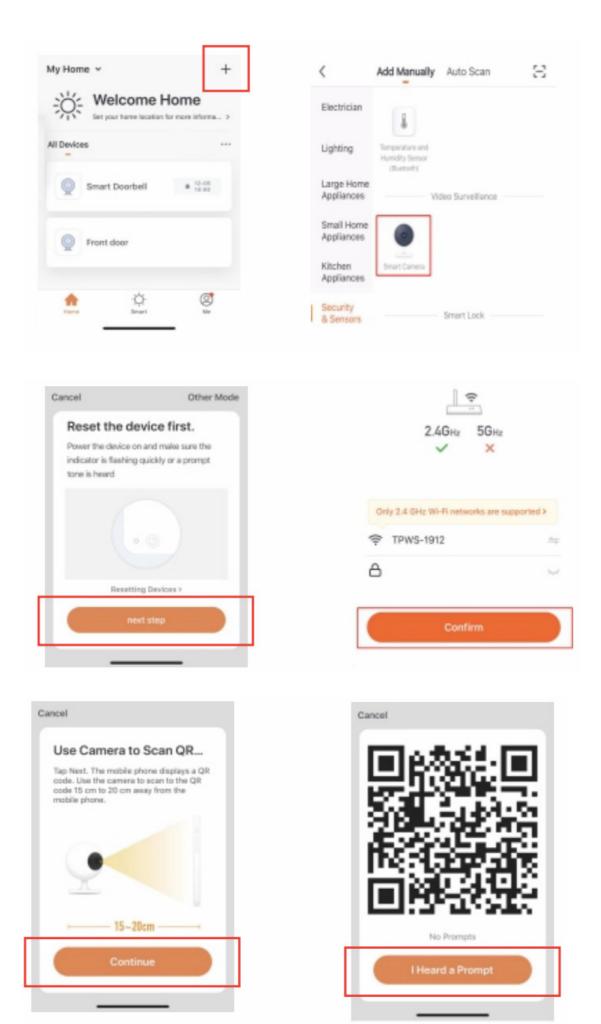
## Set up your video doorbell in the TUYA SMART HOME APP

# **Step I**Download the Denver Smart Home app.Scan QR eode below,or seateh f'or "Tuya Smart"on Apple app store or Google Play.





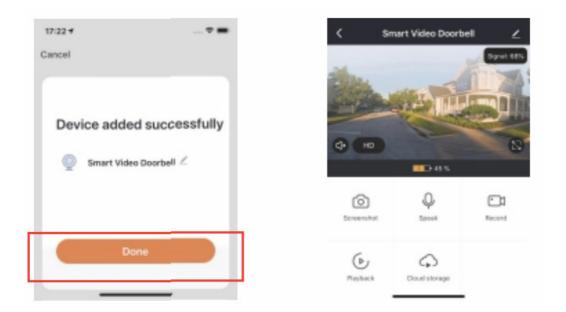
https://smartapp.tuya.com/tuyasmart



Step 2 Open the Denver Smart Home app. Register your email or phone number and Log in to your account

**Step 3** To add your doorbell, select the + at top right of home page. Then select Smart Camera. **Step 4** Open the battery cover and remove the insulation tabs. When you hear The camera is now ready to begin pairing and the LED light is flashing blue quickly. tap Next step.

**Step 5** Find the name of your Wi-Fi network Enter your WI-Fi password, then tap Confirm **Step 6** Tap Continue, then use the doorbell to scan the QP code on your mobile phone. After you hear a prompt tap I Heard a Prompt



**Step 7** Once the doorbell has connected to your tap Done. Setup is complete. Give it a try and go see the Live preview.

**NOTICE:** Be sure to turn on push notifications on your phone.

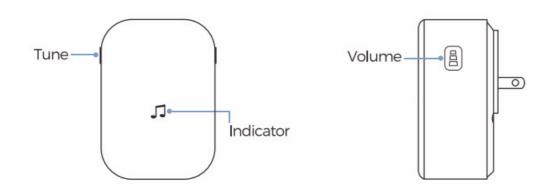
- 1. Navigate to Settings -> Notifications -> ON
- 2. A list of apps that support push notifications will appear.
- 3. Tap the Denver Smart Home app and enable the notification

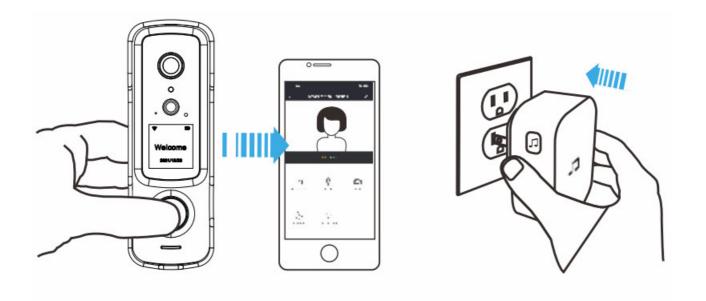
## Set up your Wireless Chime

Connect the video doorbell to the doorbell chime. and get instant alert in your home when someone rings the doorbell. Hear the doorbell chime when you are home. without checking your video doorbell app. The chime plugs into any wall outlet you can place it anywhere in the home.

**NOTICE:** The video doorbell is only compatible with our wireless chime. and not compatible with any other traditional doorbell chimes. The wireless chime is optional. If the wireless chime is not installed. doorbell notifications will go directly to the Denver Smart Home app.

#### Overview of the wireless chime

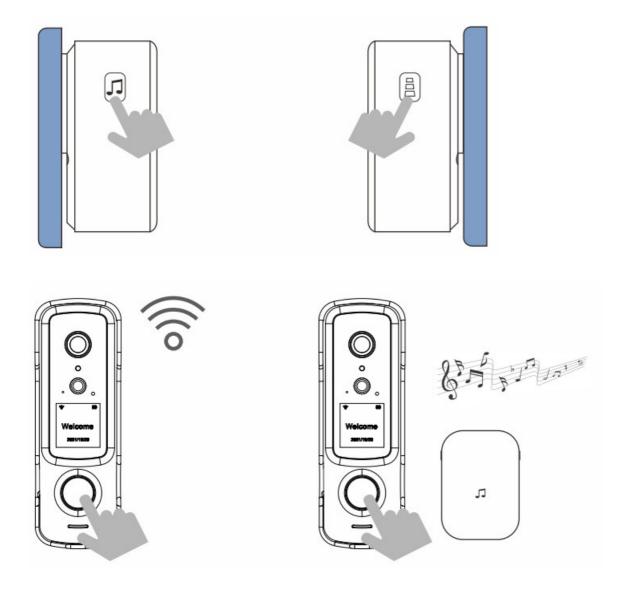




## **Getting Started**

Set up your chime with the video doorbell

**Step 1** Before the setup process be sure your video doorbell has connected to your phone and plug in your chime.



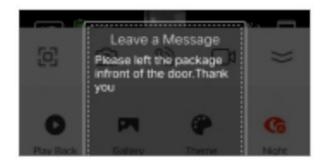
Step 2 Press the Tune Button to cycle through 52 different tunes and select a tune.

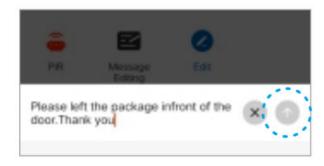
**Step 3** Press and hold the Volume Button for 5 seconds until the blue indicator is ON. **Step 4** Press the Call Button.

Step 5 Press the Call Button again, the chime will automatically play the tune you selected.

## **Doorbell display**







#### **Editing the Message**

**Step 1:** Open TuyaSmart APP, On the user interface, click "Message Editing". **Step 2:** Type in the message. **Step 3:** Click the UP arrow to upload the message to the display. The doorbell has three main screens, two are fixed screens and one is a message screen that can be modified on the APR.

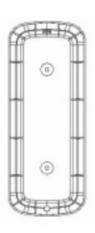
**The first fixed screen:** Welcome screen. Under normal circumstances, when the PIR is not activated or the doorbell is in sleep-mode, only the "welcome screen" is displayed.

**The second modifiable screen:** Message screen. When the PIR detects a person, 6-8 seconds later, the doorbell will refreshes the "message screen" and stays on this screen. Until before the doorbell go into sleep-mode, the screen will turns back to the "welcome screen".

The third fixed screen:Low battery prompt screen. When the battery is low, the "low battery prompt screen" is the highest level, only this screen is displayed, and the still-display does not consume any power.

#### nstall Your Video Doorbell On The Wall







**Step 1:** Remove the back bracket **Step 2:** Use 2 mounting screws to fix the back bracket onto your door or wall. You can also use double-sided tape to fix the back bracket **Step 3:** Fit the doorbell into the back bracket. Use the provided security screw to secure the doorbell. so the doorbell cannot be removed easily. **Notice** Please check live preview to find the best height to install your doorbell. We recommend not below shoulder height

#### **FAQ**

#### Q: How do I reset the doorbell?

- A: Press and hold the RESET Button for 6 seconds.

## Q: How do I share the video doorbell with my family?

- − A : 1. From the home page, tap the doorbell to live view.
- -2. Tap the "settings" icon in the top right corner.
- 3. Selet "Share Device"
- 4. "Add sharing" and enter the account name you want share to. Or you can follow the in-app instructions to do

family settings.

## Q: How do I adjust PIR motion detection sensitivity?

- A:1. From the home page, tap the doorbell to live view.
- − 2. Tap the settings icon in the top right corner.
- -3. Selet PIR
- Options for PIR Motion Sensitivity
- High: Records and notifies you about every motion. Shortest battery life.
- Medium: Records and notifies you about motion less often. Standard battery life.
- Low: Records and notifies you about motion even less often. Maximum battery life.

#### Q: How many users can view the video at the same time?

− A : Up to 4 users may view the video feed. Both iOS and Android are compatible.

#### Q: Is 5GHz WiFi supported?

A : No. Only 2.4GHz WiFi is supported.

## Q: My signal is poor on my doorbell.

 A: Your doorbell may be too far away from your wireless router or you may have some obstructions in between that reduce signal strength. You might try repositioning your router or getting a signal extender/repeater for your wireless router.

## Q: Is this device only battery powered?

A: Yes. its only battery powered. No wires needed.

## Q: Can I use Tuya Smart Life app for the doorbell?

– A : Yes, you can use both Tuya Smart Life and Denver Smart Home.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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#### **Documents / Resources**



Guangdong Zhihui Xinping Technology SIDSDB01A Smart Doorbell [pdf] User Manual SIDSDB01A, 2A9LM-SIDSDB01A, 2A9LMSIDSDB01A, SIDSDB01A Smart Doorbell, SIDSDB01A, Smart Doorbell, Doorbell

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