



## GRANDSTREAM GXV3480 High End Smart Video Phone for Android Installation Guide

[Home](#) » [GRANDSTREAM](#) » GRANDSTREAM GXV3480 High End Smart Video Phone for Android Installation Guide 



### GXV3480 High-End Smart Video Phone for Android™ Quick Installation Guide

The GXV3480 is not pre-configured to support or carry emergency calls to any type of hospital, law enforcement agency, medical care unit (“Emergency Service(s)”), or any other kind of Emergency Service. You must make additional arrangements to access Emergency Services. It is your responsibility to purchase SIP-compliant Internet telephone service, properly configure the GXV3480 to use that service, and periodically test your configuration to confirm that it works as you expect. If you do not do so, it is our responsibility to purchase traditional wireless or landline telephone services to access Emergency Services.

GRANDSTREAM DOES NOT PROVIDE CONNECTIONS TO EMERGENCY SERVICES VIA THE GXV3480. NEITHER GRANDSTREAM NOR ITS OFFICERS, EMPLOYEES, OR AFFILIATES MAY BE HELD LIABLE FOR ANY CLAIM, DAMAGE, OR LOSS. YOU HEREBY WAIVE ANY AND ALL SUCH CLAIMS OR CAUSES OF ACTION ARISING FROM OR RELATING TO YOUR INABILITY TO USE THE GXV3480 TO CONTACT

EMERGENCY SERVICES AND YOUR FAILURE TO MAKE ADDITIONAL ARRANGEMENTS TO ACCESS EMERGENCY SERVICES IN ACCORDANCE WITH THE IMMEDIATELY PRECEDING PARAGRAPH. The GNU GPL license terms are incorporated into the device firmware and can be accessed via the Web user interface of the device at [http\(s\)://IP/gpl\\_license](http(s)://IP/gpl_license) To obtain a CD with GPL source code information please submit a written request to [info@grandstream.com](mailto:info@grandstream.com)

Contents

1 PRECAUTIONS:

2 OVERVIEW:

3 PHONE SETUP:

4 CONNECTING THE PHONE:

5 PHONE CONFIGURATION:

6 Canada Regulatory Information

7 Documents / Resources

8 Related Posts

PRECAUTIONS:

**WARNING:** Please DO NOT power cycle the GXV3480 during system boot-up or firmware upgrade. You may corrupt firmware images and cause the unit to malfunction.


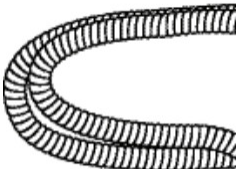
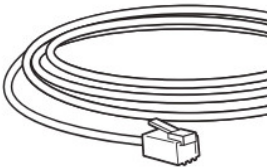

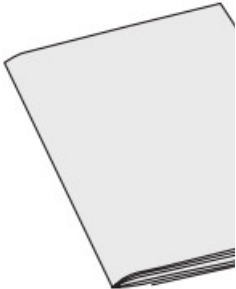

**WARNING:** Use only the power adapter included in the GXV3480 package. Using an alternative non-qualified power adapter may possibly damage the unit.

OVERVIEW:

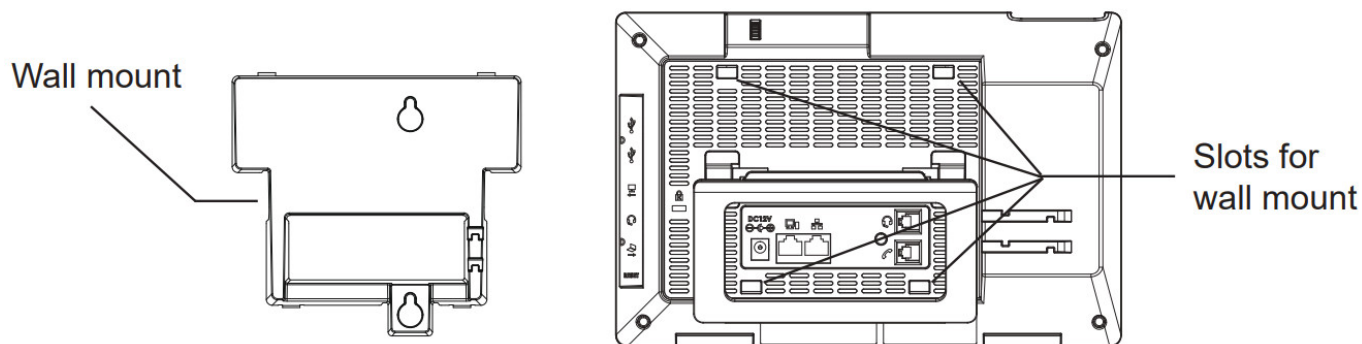
The GXV3480 IP Video Phone for Android combines a 16-line IP video phone with a multi-platform video conferencing solution and the functionality of an Android tablet to offer an all-in-one communications solution. The phone features a 8" 1280×800 capacitive touch screen IPS LCD, a Megapixel camera, dual Gigabit ports with PoE/ PoE+, D audio and video, and integrated Wi-Fi 6(802.11 a/b/g/n/ac/ ax) & Bluetooth 5.0, rich peripheral interfaces, and Android 11. By combining a state-of-the-art IP video phone, an advanced conferencing solution, businesses throughout the world can now use the GXV3480 for all communication and productivity needs.

PACKAGE CONTENTS:

1x GXV3480 Main Case	
----------------------	---

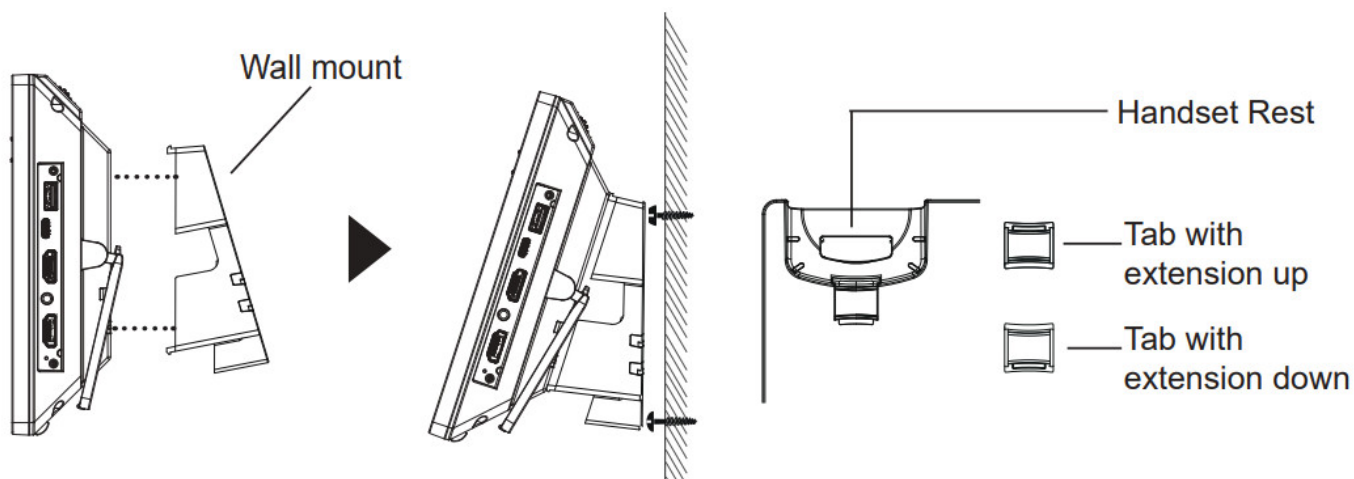
1x Handset	
1x Phone Cord	
1x Ethernet Cable	
1x 12V Power Adapter	
1x Quick Installation Guide	
1x Screen Cleaning Cloth	

**PHONE SETUP:**



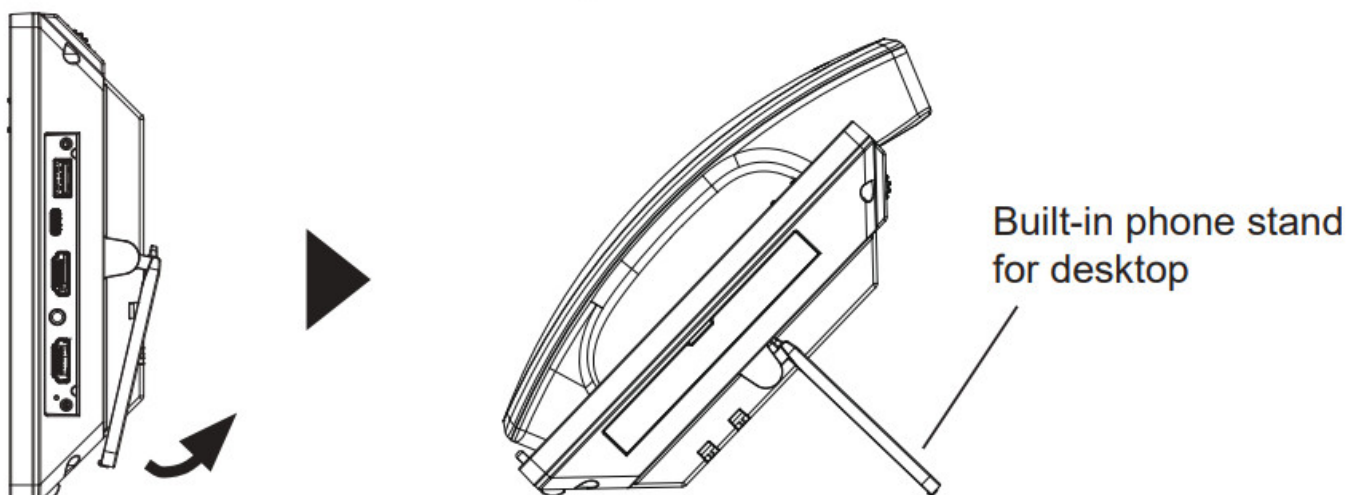
### Installing the Phone (Wall Mount \*Sold separately):

1. Attach the wall mount to the slots on the back of the phone.
2. Attach the phone to the wall via the wall mount hole.
3. Pull out the tab from the handset cradle (see figure below).
4. Rotate the tab and plug it back into the slot with the extension up to hold the handset while the phone is mounted on the wall.



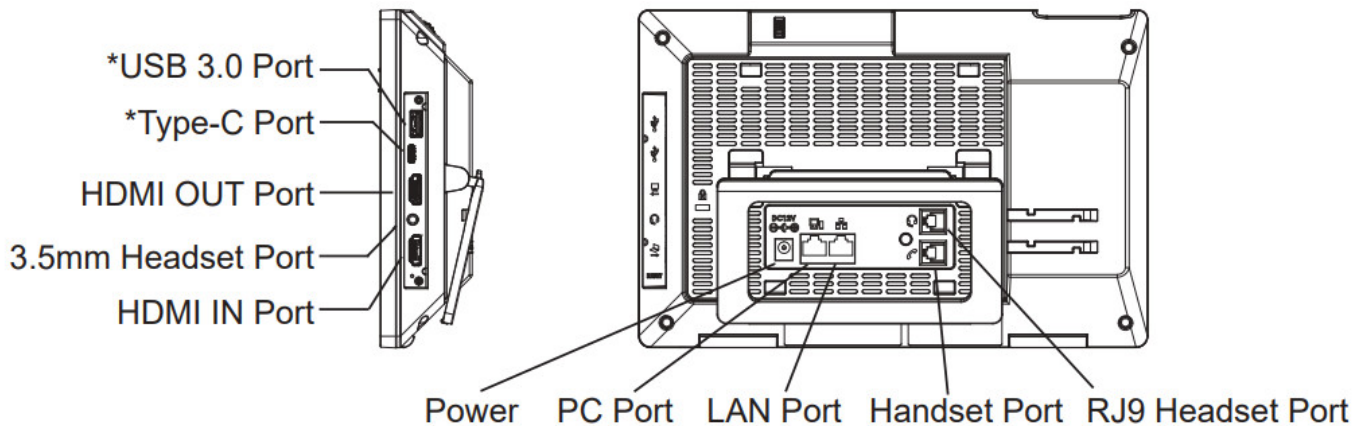
### Using the Phone Stand:

The GXV3480 has a built-in phone stand. To use it, pull out the phone stand handle on the back of the phone. Adjust the angle as preferred and make sure the phone stands still on the desktop.

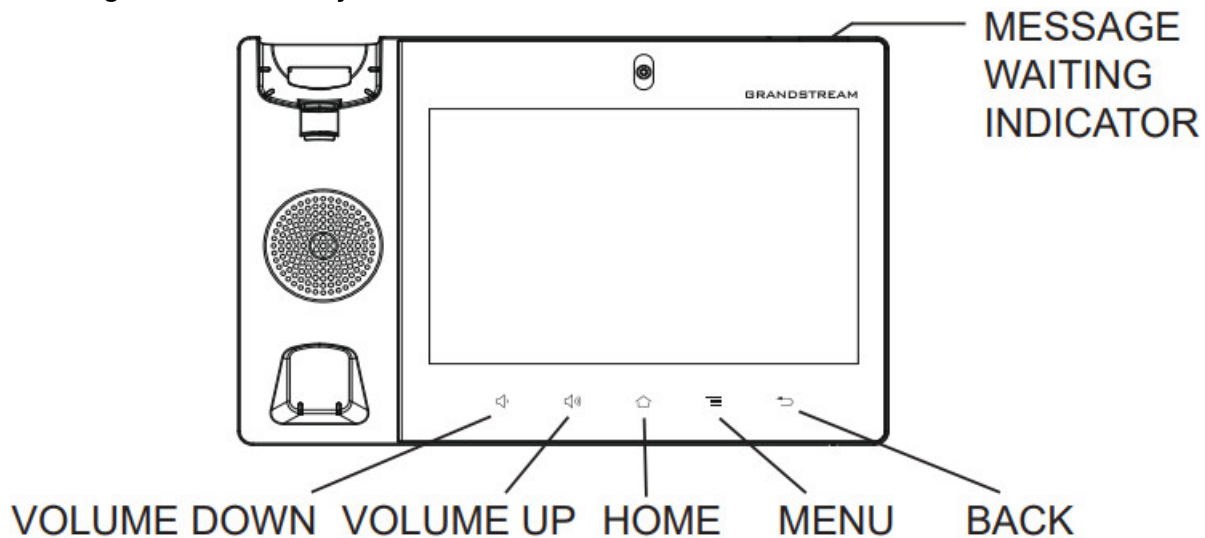


### CONNECTING THE PHONE:

1. Connect the handset and main phone case with the phone cord.
2. Connect the LAN port of the phone to the RJ-45 socket of a hub/switch or a router (LAN side of the router) using the Ethernet cable.
3. Connect the 12V DC output plug to the power jack on the phone; plug the power adapter into an electrical outlet. If the PoE switch is used in step 2, this step could be skipped.
4. The LCD will display booting up or firmware upgrading information. Before continuing, please wait for the main screen display to show up.
5. Using the web configuration interface or from the menu of the touch screen, you can further configure network connection using static IP, DHCP... etc.



#### Tips for using the GXV3480 Keys:



- Tap on the VOLUME DOWN / UP keys to adjust the volume on the phone.
- Tap on the HOME key to return to the default idle screen. Or press and hold on to the HOME key for 2 seconds to take a screenshot.
- Press the MENU key to access the phone's display settings, edit widgets, and thread manager. Or press and hold on to the MENU key for 2 seconds to enter the managing application interface directly.
- Press the BACK key to go back to the previous menu.

#### PHONE CONFIGURATION:

##### Configuring the GXV3480 using Touch Screen:

1. Make sure the phone is properly powered up and in idle screen.
2. Select Settings → Advanced → Account settings. Tap on one of the Accounts to configure the Account name, SIP Server, SIP User ID, SIP Auth ID, SIP Auth Password to register an account on the GXV3480. After successfully registering, the dial screen will be shown.
3. Follow the Menu options to configure other settings on the phone. For example, to configure static IP on the GXV3480, set up a static IP address via LCD Menu → Settings → Network → Ethernet Settings.
4. Please contact your ITSP (Internet Telephony Service Provider) for additional settings that may be necessary to configure the phone.

### Configuring the GXV3480 using Web Browser:

1. Ensure your phone is properly powered up and connected to the Internet.
2. Tap on Settings → Status → Network status, to obtain the IP address of your phone.
3. Type the phone's IP address in your PC's browser.
4. Enter username and password to log in. (The default administrator username is "admin" and the default random password can be found at the sticker on the GXV3480).
5. In the web GUI → Account, select Account 1/2/3/.../16 pages to configure the Account name, SIP Server, SIP User ID, Authenticate ID, and Authenticate Password to register the account on the GXV3480.



Refer to online documents and FAQ for more detailed information: <http://www.grandstream.com/our-products> This product is covered by one or more of the U.S. patents (and any foreign patent counterparts thereto) identified at [www.cmspatents.com](http://www.cmspatents.com).

For certification information, please refer to User Manuals: <http://www.grandstream.com>

### Common part

This equipment complies with radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

### U.S. FCC Part 15 Regulatory Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not



installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Canada Regulatory Information

### Radio equipment

Operation of 5150-5350 MHz is restricted to indoor use only.

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

## EU Regulatory Information

Support Frequency Bands and Power:

BT/BLE 2402-2480 MHz < 10 dBm;

WLAN 2412-2472 MHz < 20 dBm;

WLAN 5150-5250 MHz < 23 dBm;

WLAN 5250-5350 MHz < 20 dBm;

WLAN 5470-5725 MHz < 20 dBm;



BE	BG	CZ	DK	DE	EE	IE	EL	LI
ES	FR	HR	IT	CY	LV	LT	LU	CH
HU	MT	NL	AT	PL	PT	RO	SI	TR
SK	FI	SE	NO	IS	UK	UK(NI)		

In the UK and EU member states, operation of 5150-5350 MHz is restricted to indoor use only.

The simplified EU declaration of conformity referred to in Article 10(9) shall be provided as follows:

Hereby, [Grandstream Networks, Inc.] declares that the radio equipment type [GXV3480] is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

[www.grandstream.com](http://www.grandstream.com)

## UK Regulatory Information

Support Frequency Bands and Power:

BT/BLE 2402-2480 MHz < 10 dBm;

WLAN 2412-2472 MHz < 20 dBm;

WLAN 5150-5250 MHz < 23 dBm;

WLAN 5250-5350 MHz < 20 dBm;

WLAN 5470-5725 MHz < 20 dBm;



BE	BG	CZ	DK	DE	EE	IE	EL	LI
ES	FR	HR	IT	CY	LV	LT	LU	CH
HU	MT	NL	AT	PL	PT	RO	SI	TR
SK	FI	SE	NO	IS	UK	UK(NI)		

In the UK and EU member states, operation of 5150-5350 MHz is restricted to indoor use only.

**Grandstream Networks, Inc.**

126 Brookline Ave, 3rd Floor

Boston, MA 02215. USA

**Tel :** +1 (617) 566 – 9300

**Fax:** +1 (617) 249 – 1987

[www.grandstream.com](http://www.grandstream.com)

\*Android is a Registered Trademark of Google LLC.

# HDMI™

HDMI, the HDMI Logo, and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.



BE	BG	CZ	DK	DE	EE	IE	EL	LI
ES	FR	HR	IT	CY	LV	LT	LU	CH
HU	MT	NL	AT	PL	PT	RO	SI	TR
SK	FI	SE	NO	IS	UK	UK(NI)		

In the UK and EU member states, operation of 5150-5350 MHz is restricted to indoor use only.

For Certification, Warranty and RMA information, please visit [www.grandstream.com](http://www.grandstream.com)

## Documents / Resources

	<a href="#">GRANDSTREAM GXV3480 High End Smart Video Phone for Android</a> [pdf] Installation Guide GXV3480, YZZGXV3480, High End Smart Video Phone for Android, GXV3480 High End Smart Video Phone for Android, High End Smart Video Phone, Smart Video Phone, Video Phone
	<a href="#">GRANDSTREAM GXV3480 High-End Smart Video Phone for Android</a> [pdf] Installation Guide GXV3480, High-End Smart Video Phone for Android, Smart Video Phone, Video Phone, High-End Phone, Phone