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# GRANDSTREAM GXV3450 IP Multimedia Phone for Android User Guide

**GXV3450 IP Multimedia Phone for Android
User Guide**



For detailed information, please consult the GXV3450 User Manual available at: **www.grandstream.com**

**Contents**

## USING THE HEADSET OR SPEAKER

1. Use the Speaker button to turn speaker ON/OFF.

2. Use the Headset button to use the headset once it had been connected.

## MAKING A CALL

1. Take handset/speaker/headset off hook, or tap on icon on the idle screen.

2. Select account on the right panel of the dial screen.

3. Enter the number to dial out.

4. Tap on icon or press button to make an audio call. Or, Tap on icon to make a video call.

## REDIAL

When the phone is idle, press button to call the last dialed number via speaker or tap icon. Users

could also off hook the phone via handset/speaker/headset first, then press button to redial.

## ANSWERING CALLS

### A) Single Incoming Call

1. Incoming Video Call: When the phone rings, tap on "Audio Answer", "Video Answer" or "Reject" softkey.

2. Incoming Audio Call: When the phone rings, tap on "Answer" or "Reject" softkey.

3. Missed Call: If a call is not answered, a missed call message will show up in idle screen. Users could tap on the missed call to access the details.

### B) Multiple Incoming Call

1. When there is a new incoming call during active call, users will hear call waiting tone.

2. The incoming call screen will show the caller name and ID. Similar to single incoming call, users can tap on "Audio Answer" or "Video Answer" softkey on the screen to answer audio call or video call.

3. When the new call is answered, the previous active call will be put on hold.

4. To toggle between the calls, tap on the line bar on the right panel of the screen to select the call. Then press
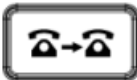
HOLD button  to resume to call.

## CALL HOLD

1. Hold: During an active call, press HOLD  button to place the call on hold.
2. Resume: When the call is on hold, press HOLD button again to resume the call.
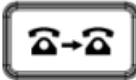
### End Call
End a call by tapping on END softkey or hanging up the phone.

## CALL TRANSFER
### A) Blind Transfer

1. During an active call, press TRANSFER button  to bring up the transfer screen.
2. Select transfer mode as "Blind" on the upper left of the screen.
3. Enter the digits and then press "Send" softkey.

### B) Attended Transfer

1. During an active call, press Transfer button  to bring up transfer screen.
2. Select transfer mode as "Attended" on the upper left of the screen.
3. Enter the digits and tap on "Send" softkey.
4. After the call is answered, tap on "Transfer" softkey on the prompt dialog to complete the transfer.

### Note:

- After step 2, if there is a call on hold on the phone, it will be displayed on the transfer screen. If users would like to transfer the call to it, tap on the call on hold to complete the attended transfer.
- After step 3, a dialog will prompt on the screen with "Cancel" softkey. If "Cancel" softkey is pressed, the call will not be transferred. If users hang up the call (e.g., hang up the handset) without pressing the "Cancel" softkey, the transfer will be completed before answer.

## 10-WAY CONFERENCE

### A)Initiate Conference

1. Press CONFERENCE button  first.

2. Tap on  to start adding party to the conference.
3. Enter the number, or tap on the calls displayed on the screen to invite the party.

4. Tap on "INVITE"  softkey to add the party to the conference.

**B) Remove Party From Conference**

On the conference screen, tap on  icon on the upper right of the party.

**C) End Conference**
Tap on END softkey to disconnect all parties from the conference.
**D) Auto Conference mode**

1. Log in GXV3450 web GUI.

2. Go to Phone Settings→Call Settings and set "Auto Conference" to "Yes".

3. When there are multiple calls on the GXV3450, press  CONFERENCE button to establish conference with all parties.

**Hold The Conference:**

1. Press hold button to hold the conference call with all parties are on hold;

2. Press "ReConf" soft key to resume conference call; or select the corresponding blinking LINE to speak with an individual party.
   End The Conference:
   The conference will be terminated for all three parties if the conference initiator hangs up or presses "EndCall"  key.

**VOICEMAIL MESSAGE**

1. Tap on the Message APP to  dial into the voicemail box.
   **Note:** For each account, configure Voicemail User ID under GXV3450 web GUI→Account X→General Settings: "Voicemail Access Number".

**MUTE/UNMUTE**

During an active call, press "Mute"  button to mute the call.

The mute icon  will be displayed behind the local number on the top of left of the screen. Press "Mute" button  again to unmute the call.

**DND**

1. Touch and drag the status bar down on the GXV3450 idle screen.

2. Tap on the DND  icon to enable it.

3. The status bar shows a red icon indicating DND ⊖ is on.

4. Tap again the DND icon to turn it off.


**VOLUME ADJUSTMENTS**

Press key 🔊⁻ to decrease the volume.

Press key 🔊⁺ to increase the volume.


**CONTACTS**

To access GXV3450 contacts from idle screen, tap on contacts icon 👤 in the right panel.


**CALL HISTORY**

1. To access the Call History, tap on call log icon in 📞 idle screen.

2. Users can select a call history entry to call. The phone will use the same account as previously dialed out.

3. For each call history entry, users could tap on the entry to access the details.


**Call Recording**
During an active call press "More" softkey then press the "Record" Softkey to start recording the call, Once finished recording the call, press the "Stop Recording" softkey .

**Camera adjustement**
The GXV3450 has a built-in camera. Scroll the wheel up/down on the back of the camera to adjust camera angle during the video call.


For detailed information, please consult the GXV3450 User Manual available at: **www.grandstream.com**
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## Documents / Resources

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## References

- 🌐 **Grandstream Networks - Networking & Unified Communications**