GRANDSTREAM

GRANDSTREAM GCC601X **UC/Networking** Convergence



GRANDSTREAM GCC601X UC/Networking Convergence User Manual

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GRANDSTREAM GCC601X UC/Networking Convergence



Technical Specifications GCC6010 Technical Specifications

Network Ports	2 x 2.5 Gigabit SFP ports and 5 x Gigabit Ethernet ports
Auxiliary Ports	1xMicro-SD, 1xUSB 3.0, 1xReset
Memory	2GB RAM, 32GB eMMC Flash
External Storage	N/A
Router IPsec VPN Throughput	2.5Gbps
NAT Sessions	160K
IDS/IPS	900Mbps
PBX	Up to 100 users/25 concurrent calls (default 12/4)
Mounting	Desktop/Wall-mounting Metal

GCC6010W Technical Specifications

Wi-Fi Standards	IEEE 802.11 a/b/g/n/ac/ax
Antennas	3 individual internal antennas (2 x dual band + 1 x Single band 5G)

Product Usage Instructions

Setup and Installation

- 1. Connect the appropriate network cables to the designated ports on the device.
- 2. If wall-mounting, use the provided mounting material to securely attach the device.

Frequently Asked Questions (FAQ)

Q: How do I reset the device to factory settings?

A: To reset the device, locate the reset button on the device and press it for at least 10 seconds until the LEDs indicate a reset process.

Grandstream Networks, Inc. GCC601X User Manual GCC601X – User Manual

GCC601X(W) series are defined as mid-range all-in-one convergence devices. Integrates VPN Router, NGFW, Switch or Wi-Fi AP, and IP PBX, covering the collaborative office capabilities of data communication and UC audio and video service. Featuring GbE RJ-45 and SFP ports, it enables high-speed multi-WAN port connectivity for enterprises. This series is convenient and fast to deploy and manage through the local simple Web UI, GDMS, mobile APP, or console. Support unified management and centralized control of Grandstream terminal devices including APs, Switches, and UC endpoints. It is also a security firewall that provides excellent performance and defenses against the most advanced network attacks while achieving unified management and consistent security in complex hybrid environments. Ideal for small and medium enterprises, campuses, government, hotels, remote offices/SOHO, etc.

The GCC601x(W) combines the following modules:

- UHome
- Networking
- Firewall
- Network Nodes
- PBX
- UC Endpoints

PRODUCT OVERVIEW

Technical Specifications

The following tables resume all the technical specifications including the hardware and the software specifications.

GCC6010 Technical Specifications

	2 x 2.5 Gigabit SFP ports and 5 x Gigabit Ethernet ports
Network Ports	*All ports are WAN/LAN configurable, max 3 x WAN
Auxiliary Ports	1xMicro-SD, 1xUSB 3.0, 1xReset
Memory	2GB RAM, 32GB eMMC Flash
External Storage	N/A
Router	2.5Gbps
IPsec VPN Throughput	1Gbps
NAT Sessions	160K
IDS/IPS	900Mbps
PBX	Up to 100 users/25 concurrent calls (default 12/4)
Mounting	Desktop/Wall-mounting
Material	Metal

LEDs	7 x single LEDs and 1 x RGB LED for device tracking and status indication
Connection Type	DHCP, Static IP, PPPoE, PPTP, L2TP
Network Protocols	IPv4, IPv6, IEEE802.1Q,IEEE 802.1p, IEEE802.1x, IEEE802.3, IEEE 802.3u, IEEE 802.3x,IEEE802.3ab
QoS	VLAN, TOS Support multiple traffic classes, filter by port, IP address, DSCP, and policing App Q oS: Application/protocol monitoring and traffic statistics VoIP Prioritization

	DDNS, Port Forwarding, DMZ, UPnP, DoS & Spoofing defense, traffic rules, NAT, A LG DPI, Anti-Virus, IPS/IDS, SSL deep inspection
Firewall	Content Control: DNS Filtering, Web url/class/content filtering, Application identificat ion and control
	IPsec VPN Client-to-Site / Si
	t-to-Site / Site-to-Site
	IPSec Encryption: 3DES, AES
	IPSec Authentication: MD5, SHA-1, SHA2-256
	IPSec Key Exchange: Main/Aggressive Mode, Pre-shared Key, DH Groups 1/2/5
	/14
	IPSec Protocols: ESP
	IPSec NAT Traversal
VPN	PPTP VPN Server / Client
	PPTP Encrpytion: MPPE 40-bit, 128-bit
	PPTP/L2TP Authentication: MS-CHAPv1/2
	L2TP Client-to-Site
	OpenVPN® Server / Client
	OpenVPN® Encryption: AES, DES
	OpenVPN® Authentication: MD5, SHA-1, SHA2-256, SHA2-384, SHA2-512
	OpenVPN® Certificate: RSA
	WireGuard®
Network Management	GDMS, Local Web GUI, CLI (Console, Telnet) and SNMP (v1/ v2c/v3)
Max AP/Clients	Up to 150 GWN APs; Up to 500 Clients
	Universal power adaptor included: Input 100-240VAC 50-60Hz Output: 48VDC 1A (48W);
	4 x PoE out ports IEEE802.3af/at
Power and Green Energ y Efficiency	Max. PoE Wattage : 36W
	Operation: 0°C to 45°C Storage: -30°C to 60°C
Environmental	Humidity: 5% to 95% Non-condensing
	Unit Dimension: 191x 101 x 29mm
	Unit Weight: 520g
	Entire Package Dimension: 300 x 130 x 53 mm
Physical	Entire Package Weight: 835g

Package Content	GCC6010/GCC6011, Universal Power Supply, Rack mount kit (Only GCC6011), Quick Installation Guide
Compliance	FCC, CE, RCM, IC

Wi-Fi Standards	IEEE 802.11 a/b/g/n/ac/ax
	3 individual internal antennas (2 x dual band + 1 x Single band 5G)
Antennas	2.4GHz: maximum gain 4.5dBi 5 GHz: maximum gain 5dBi
	5G:
	IEEE 802.11ax: 7.3 Mbps to 3603 Mbps IEEE 802.11ac: 6.5 Mbps to 2600 Mbps IE EE 802.11n: 6.5 Mbps to 450 Mbps
	IEEE 802.11a: 6, 9, 12, 18, 24, 36, 48, 54 Mbps
	2.4G:
Wi-Fi Data Rates	IEEE 802.11ax: 7.3 Mbps to 573.5 Mbps IEEE 802.11n: 6.5 Mbps to 300 Mbps IEE E 802.11b: 1, 2, 5.5, 11 Mbps
	IEEE 802.11g: 6, 9, 12, 18, 24, 36, 48, 54 Mbps
	*Actual throughput may vary depending on many factors including environmental conditions, distance between devices, radio interference in the operating environment and mix of devices in the network
	2.4GHz radio: 2400 – 2483.5 MHz
	(2412-2472MHz are channel central frequency range; 2400-2483.5MHz is Frequency band) 5GHz radio: 5150 – 5895 MHz
Frequency Bands	*Not all frequency bands can be used in all regions
	2.4G: 20 and 40 MHz
Channel Bandwidth	5G: 20, 40, 80, 160 MHz
Wi-Fi and System Secur ity	WPA/WPA2-PSK, WPA/WPA2 Enterprise (TKIP/AES); WPA3, anti-hacking secure b oot and critical data/control lockdown via digital signatures, unique security certificat e and random default password per device
ми-мімо	2×2 2G/3×3 5G
	5G: 25.5dBm
Maximum TX Power	2.4G: 24dBm
	*Maximum power varies by country, frequency band and MCS rate

Receiver Sensitivity	2.4G 802.11b: -97dBm@1Mbps, -89dBm@11Mbps; 802.11g: -93dBm @6Mbps, -75dBm @54Mbps; 802.11n 20MHz: -73dBm @MCS7; 802.11n 40MHz: -70dBm @MCS7; 802.11ax 20MHz: -64dBm @ MCS11; 802.11ax 40MHz: -63dBm @MCS11 5G 802.11a: -93dBm @6Mbps, -75dBm @54Mbps; 802.11n: 20MHz: -73dBm @MCS7; 802.11n 40MHz: -70dBm @MCS7 802.11ac 20MHz: -70dBm@MCS8; 802.11ac: HT40:- 66dBm @MCS9; 802.11ac 8 0MHz: -62dBm @MCS9; 802.11ax 20MHz: -64dBm @ MCS11; 802.11ax 40MHz: -61dBm @MCS11;802.11ax 80MHz: -58dBm @MCS11
	-58dBm @MCS11
Network Ports	5 x Gigabit Ethernet ports
	*All ports are WAN/LAN configurable, max 3 x WAN
Auxiliary Ports	1xMicro-SD, 1xUSB 3.0, 1xReset

Memory	2GB RAM, 32GB eMMC Flash
External Storage	N/A
Router	3Gbps
IPsec VPN Throughput	1Gbps
NAT Sessions	160K
IDS/IPS	900Mbps
PBX	Up to 100 users/25 concurrent calls (default 10/4)
Mounting	Desktop
Material	Plastic Mini-Tower
LEDs	9 x LEDs for device tracking and status indication
Connection Type	DHCP, Static IP, PPPoE, PPTP, L2TP
Network Protocols	IPv4, IPv6, IEEE802.1Q,IEEE 802.1p, IEEE802.1x, IEEE802.3, IEEE 802.3u, IEEE 802.3x,IEEE802.3ab
QoS	VLAN, TOS Support multiple traffic classes, filter by port, IP address, DSCP, and policing App Q oS: Application/protocol monitoring and traffic statistics VoIP Prioritization

Firewall	DDNS, Port Forwarding, DMZ, UPnP, DoS & Spoofing defense, traffic rules, NAT, A LG DPI, Anti-Virus, IPS/IDS, SSL deep inspection Content Control: DNS Filtering, Web url/class/content filtering, Application identificat ion and control
VPN	 IPsec VPN Client-to-Site / Site-to-Site IPSec Encryption: 3DES, AES IPSec Authentication: MD5, SHA-1, SHA2-256 IPSec Key Exchange: Main/Aggressive Mode, Pre-shared Key, DH Groups 1/2/5 /14 IPSec Protocols: ESP IPSec NAT Traversal PPTP VPN Server / Client PPTP Encrpytion: MPPE 40-bit, 128-bit PPTP/L2TP Authentication: MS-CHAPv1/2 L2TP Client-to-Site OpenVPN® Server / Client OpenVPN® Encryption: AES, DES OpenVPN® Authentication: MD5, SHA-1, SHA2-256, SHA2-384, SHA2-512 OpenVPN® Certificate: RSA WireGuard®
Network Management	GDMS, Local Web GUI, CLI (Console, Telnet) and SNMP (v1/v2c/v3)
Max AP/Clients	Up to 150 GWN APs; Up to 500 Clients
Power and Green Energ y Efficiency	Universal power adaptor included: Input 100-240VAC 50-60Hz Output: 48VDC 1A (48W)

	PoE: N/A
	Operation: 0°C to 45°C Storage: -30°C to 60°C
Environmental	Humidity: 5% to 95% Non-condensing
Physical	Unit Dimension: 95 x 95 x 193 mm
	Unit Weight: 565g
	Entire Package Dimension: 186 x 127 x 105 mm
	Entire Package Weight: 920g
Package Content	GCC6010W, Universal Power Supply, Quick Installation Guide
Compliance	FCC, CE, RCM, IC

GCC6011 Technical Specifications

	2 x 2.5 Gigabit SFP port and 10 x Gigabit Ethernet ports
Network Ports	*Fixed 3 x WAN
Auxiliary Ports	1xMicro-SD, 1xUSB 3.0, 1xReset
Memory	2GB RAM, 32GB eMMC Flash
External Storage	Optional, up to 1T M.2 SSD
Router	2.5Gbps
IPsec VPN Throughput	1Gbps
NAT Sessions	160K
IDS/IPS	900Mbps
PBX	Up to 100 users/25 concurrent calls (default 12/4)
Mounting	Desktop/Wall/Rack-mounting
Material	Metal
LEDs	12 x single LEDs and 1 x RGB LED for device tracking and status indication
Connection Type	DHCP, Static IP, PPPoE, PPTP, L2TP
Network Protocols	IPv4, IPv6, IEEE802.1Q,IEEE 802.1p, IEEE802.1x, IEEE802.3, IEEE 802.3u, IEEE 802.3x,IEEE802.3ab
	VLAN, TOS
QoS	Support multiple traffic classes, filter by port, IP address, DSCP, and policing App Q oS: Application/protocol monitoring and traffic statistics
	VoIP Prioritization
Firewall	DDNS, Port Forwarding, DMZ, UPnP, DoS & Spoofing defense, traffic rules, NAT, A LG DPI, Anti-Virus, IPS/IDS, SSL deep inspection

Content Control: DNS Filtering, Web url/class/content filtering, Application identificat
ion and control

VPN	 IPsec VPN N Client-to-Site / Site-to-Site IPsec Encryption: 3DES, AES IPsec Authentication: MD5, SHA-1, SHA2-256 IPsec Key Exchange: Main/Aggressive Mode, Pre-shared Key, DH Groups 1/2/5 /14 IPsec Protocols: ESP IPsec NAT Traversal PPTP VPN Server / Client PPTP Encrpytion: MPPE 40-bit, 128-bit PPTP/L2TP Authentication: MS-CHAPv1/2 L2TP Client-to-Site OpenVPN® Server / Client 	
	 OpenVPN® Encryption: AES, DES OpenVPN® Authentication: MD5, SHA-1, SHA2-256, SHA2-384, SHA2-512 OpenVPN® Certificate: RSA WireGuard 	
Network Management	GDMS, Local Web GUI, CLI (Console, Telnet) and SNMP (v1/ v2c/v3)	
Max AP/Clients	Up to 150 GWN APs; Up to 500 Clients	
Power and Green Energ y Efficiency	Universal power adaptor included: Input 100-240VAC 50-60Hz Output: 48VDC 1A (48W) 4 x PoE out ports IEEE802.3af/at Max. PoE Wattage: 36W	
	Operation: 0°C to 45°C Storage: -30°C to 60°C	
Environmental	Humidity: 5% to 95% Non-condensing	
Physical	Unit Dimension: 280 x 180 x 44 mm Unit Weight: 1200g Entire Package Dimension: 366 x 211 x 53 mm Entire Package Weight: 1600g	
Package Content	GCC6010/GCC6011, Universal Power Supply, Rack mount kit (Only GCC6011), Quick Installation Guide	
Compliance	FCC, CE, RCM, IC	
L	1	

INSTALLATION

Before deploying and configuring the GCC601X(W) device, the device needs to be properly powered up and

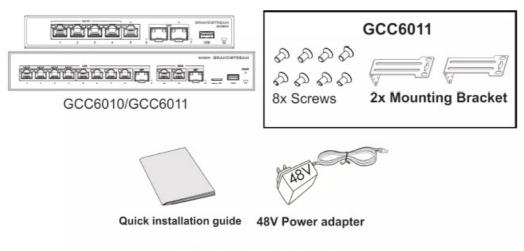
connected to the network. This section describes detailed information on the installation, connection, and warranty policy of the GCC601X(W) device.

Package Content

GCC601X(W)	1
Power Adaptor	1
Ethernet Cable	With GCC6010W only.
Rack Mount Kit	with GCC6011 only.

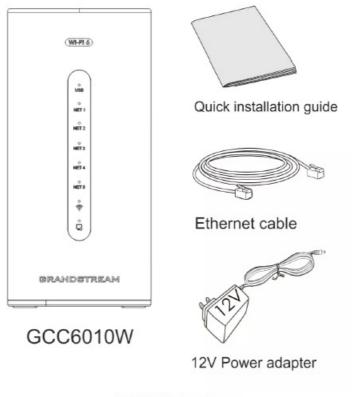
Simplified Quick Installation Guide	1

GCC6010/GCC6011 Package Content



GCC6010/GCC6011 Package Content

GCC6010W Package Content



GCC6010W Package Content

Note:

Check the package before installation. If you find anything missing, contact your system administrator.

Connect Your GCC601X(W) Device

Safety Compliances

The GCC601X(W) complies with FCC/CE and various safety standards. The GCC601X(W) power adapter is compliant with the UL standard. Use the universal power adapter provided with the GCC601X(W) package only. The manufacturer's warranty does not cover damages to the device caused by unsupported power adapters.

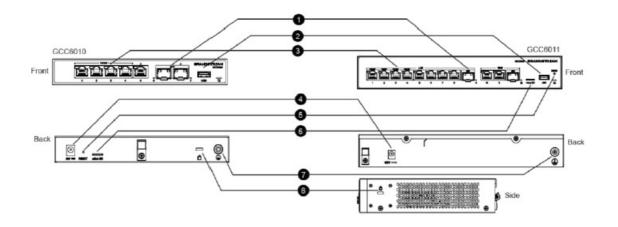
Warranty

If the GCC601X(W) device was purchased from a reseller, please contact the company where the device was purchased for replacement, repair, or refund. If the device was purchased directly from Grandstream, contact our Technical Support Team for an RMA (Return Materials Authorization) number before the product is returned. Grandstream reserves the right to remedy the warranty policy without prior notification.

Warning

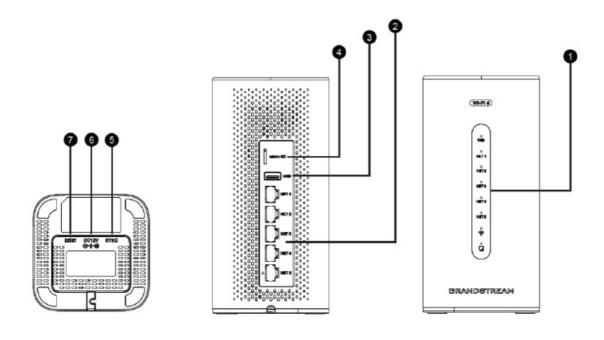
Use the power adapter provided with the GCC601X(W) device. Do not use a different power adapter as this may damage the device. This type of damage is not covered under warranty.

Connecting GCC601X



1	2.5G SFP Port
2	USB 3.0
3	Ethernet Port
4	DC48V
5	RESET
6	Micro SD
7	Ground Terminal
8	Kensington Lock

Connecting GCC601XW



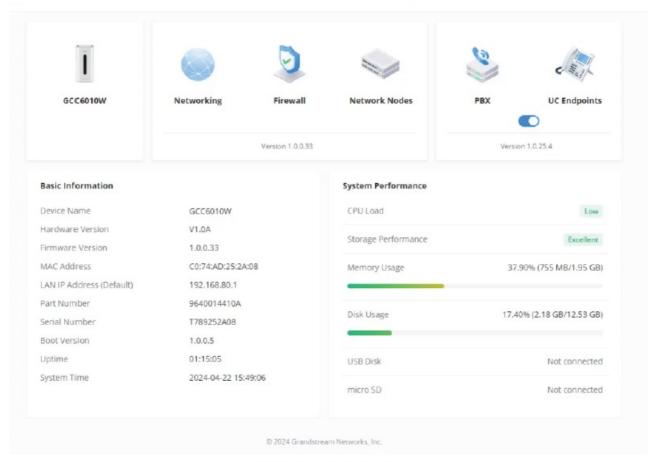
1	LED Indicators
2	NET Ports
3	USB 3.0 Port
4	Micro SD
5	Sync APs Button
6	DC12V
7	RESET Button

HOME

Overview

In this section, the user can view general information about the GCC60XX device. The information displayed includes basic information like the device name, hardware version, firmware version, MAC address, IP address, part number, serial number, boot version, uptime, and system time.

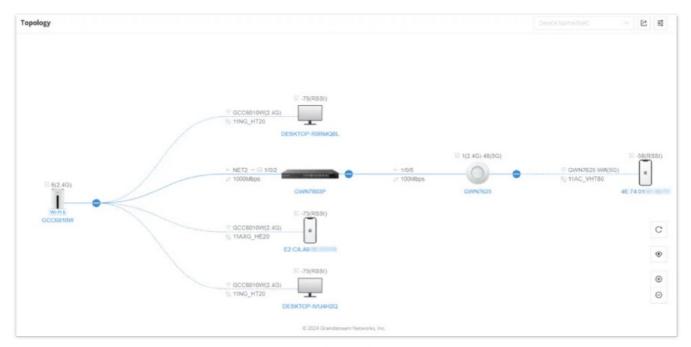
It also shows the firmware version of each module and whether a new firmware update for a module is detected. In addition to that, it shows the general system performance of the device by displaying the CPU load rate, the storage performance rating, the percentage of the memory utilized.



GCC601X Overview Page

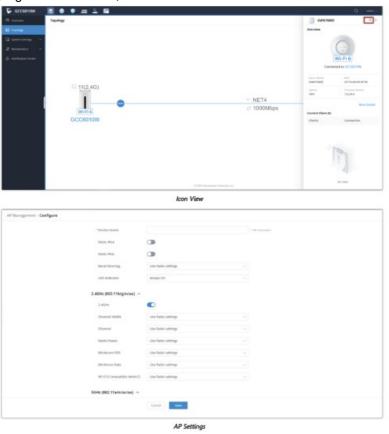
Topology

In this section, the administrator can view the topology of the Grandstream networking device connected to the GCC device.

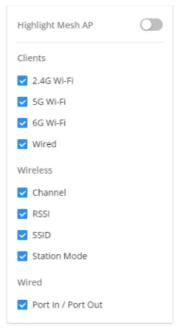


Topology

When clicking on the highlighted icon below, the user can view the device details and settings



To filter the types of devices that are shown on the topology click on



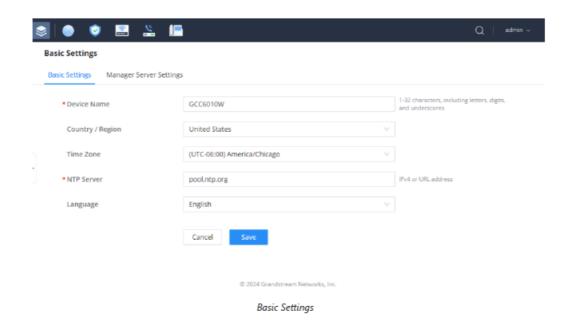
Topology Filter

System Settings

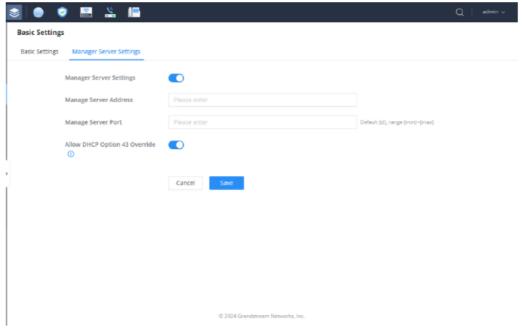
In this section, the user can configure settings related to the general operations of the device.

Basic Settings

In this configuration tab, the user can define certain information about the GCC device. This includes device name, country/region, time zone, NTP server, and language.



Manager Server Settings



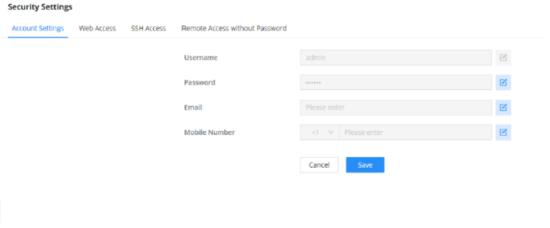
Manager Server Settings

Security Settings

In this section, the user will be able to configure different security-related settings. These settings are mainly related to securing user access to the device either locally or remotely.

Account Settings

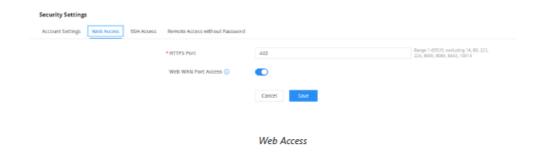
This tab allows the user to configure his/her username, password, email, and mobile phone number.



Account Settings

Web Access

On this page, the administrator can configure to allow or prevent web access through the WAN port. The administrator can also configure the HTTPS port number used for web access.



SSH Access

In this section, the user can enable SSH remote access to the device, this includes SSH remote access as well.



SSH Access

Remote Access without Password

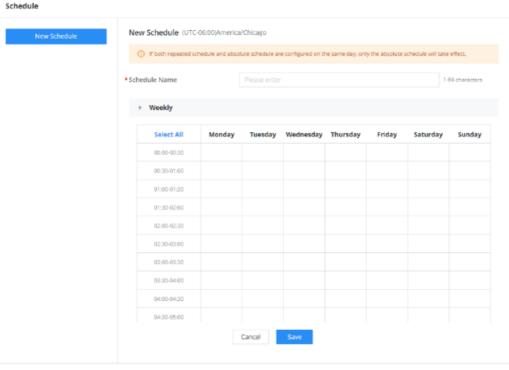
Enabling passwordless remote access allows you to access the device through the GDMS management platform without having to provide a username and password for authentication.



Schedule

This feature allows the creation of schedules that can be applied as rules to various components of the GCC device. This includes the Wi-Fi-embedded controller.

When the user creates a new schedule, this schedule can be used for, e.g., to determine when a Wi-Fi SSID is broadcasted and when it is not.



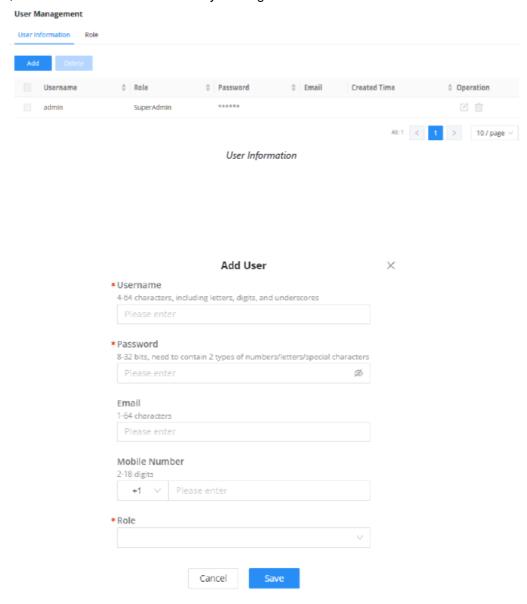
Schedule

User Management

User Management allows the user to create users with various roles and privileges.

User Information

In this section, the user can create new users by clicking on the button



Add User

Username	Enter the username. The username can consist of 4-64 characters, including letters, digits, and underscores.
Password	Enter the password. The password can consist of 8-32 characters, need to contain 2 types of numbers/letters/sp ecial characters
Email	Enter the email of the user. The email entered should be limited between 1-64 characters
Mobile Number	Enter the mobile number of the user. The phone number is limited between 2-18 digits
Role	Select the role of this user. The role must be created first, before it's assigned to the user under

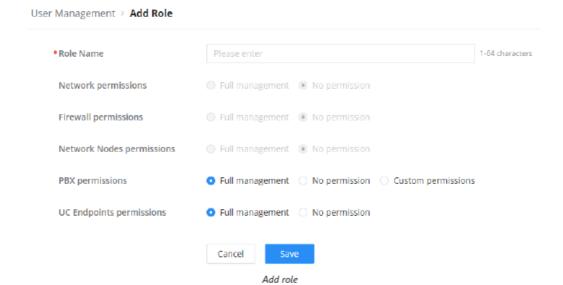
Role

In this section, the user can create roles that can be assigned to different users. By default, the SuperAdmin role is pre-created and assigned to the default administrator account of the device. To create more roles, click on button.

Note

Please note that the SuperAdmin role cannot be assigned to other users. It's an exclusive role for the default user of the device.





Email Settings

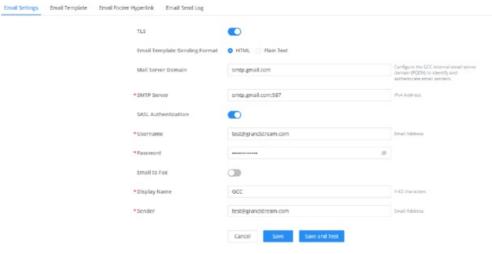
Setting the email client on the GCC60XX device allows the device to send emails directly to users and administrators. For example, when an extension is created on the PBX module and the email is entered in the extension's user information, the user will receive an email stating the information that he/she can use to log into his/her extension.

The email feature is used to send emails for the following types of information:

- Extension information
- · Remote registration of an extension
- · Wave welcome message
- · Missed calls notifications
- · Scheduled multimedia meetings
- · Scheduled meeting reports
- · Alert events
- · Emergency calls
- · Password reset emails

Email Settings

Configuring email settings on the GCC device allows the sending of notification emails. This deployment of a third-party SMTP server to transfer the emails to the configured email addresses.



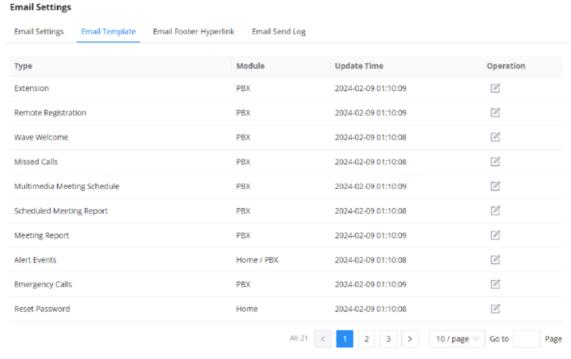
Email Settings

TLS	Toggle TLS On/Off
Email Template Sending Forma	HTML: The emails will be sent in HTML format. Plain Text: The emails will be sent as plain text.
SMTP Server	Enter the address of the SMTP server. The address can be either a n IP address or a FQDN.
SASL Authentication	Enable Simple Authentication and Security Layer. When this option is disabled, the device will not try to use the username and passwor d for mail client authentication. Most of the mail servers require aut hentication while some other private mail servers allow anonymous login, which requires disabling this option to send email as normal. For Microsoft Exchange Server, please disable this option.
Username	Enter the username created for the SMTP client.
Password	Enter the username created for the SMTP client.
Email To Fax	Monitors the inbox of the configured email address for the specified subject. If enabled, the IPPBX will get a copy of the attachment from the email and send it to the XXX extension by fax. The attachment must be in PDF/TIF/TIFF format.
Email-to-Fax Blacklist/Whitelist	The user can enable the Email-to-Fax Blacklist or Email-to-Fax Whi telist.
Email-to-Fax Subject Format	Select the email subject format to use for emails to fax. XXX refers t o the extension that the fax will be sent to. This extension can only contain numbers.
Fax Sending Success/Failure Confirmation	Email address blacklist/whitelist for local extensions.
POP/POP3 Server Address/Port	Configure the POP/POP3 server address and port for the configure d username Example: pop.gmail.com

Display Name	Specify the display name in the FROM header in the Email.
	Specify the sender's Email address.
Sender	For example: pbx@example.mycompany.com

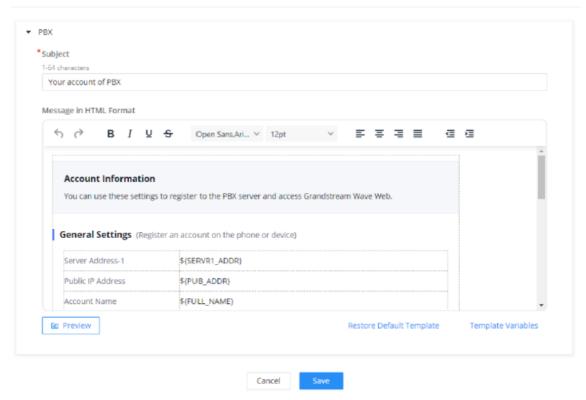
Email Template

The user can customize the layout of the emails sent by the device to the various users. The device already provides a pre-configured layout that can be modified.



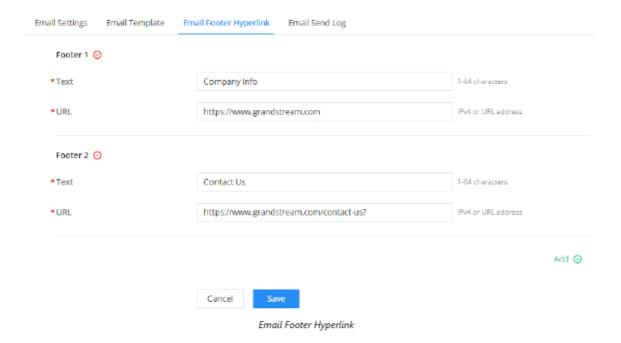
Email Template

The user can click on the edit button to edit a specific template.



Edit Email Template

The user can use the text editor to change the layout, once that is done, the user can view the new layout by clicking on



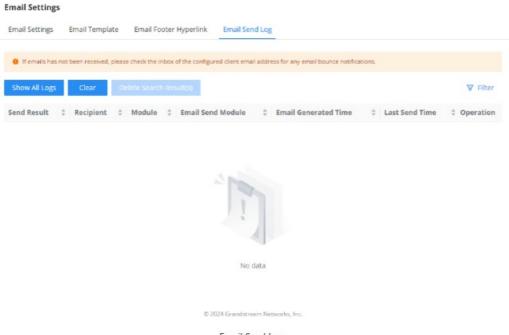
Email Footer Hyperlink

The customize the links that are included in the footers, please navigate to System Settings > Email Settings > Email Footer Hyperlink

On the page, you can edit the text and the URL of each footer. You can add 3 additional footers if needed.

Email Send Log

Email send log is used to keep records of all the emails that have been sent from the GCC device.



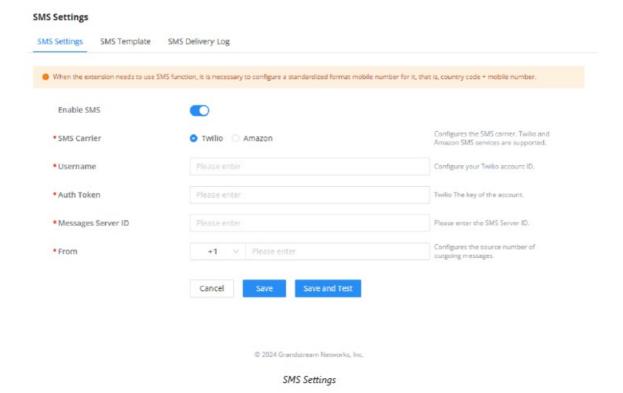
Email Send Log

SMS Settings

The SMS feature allows the user to send information over SMS to mobile numbers. Currently, the information which can be sent over SMS are the following:

- Profile Code:
- · Verification Code:
- · Alarm Notification:

SMS Settings



Twilio

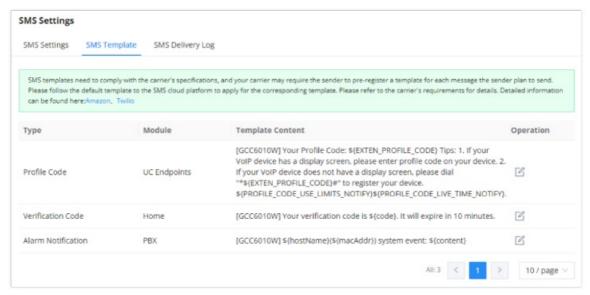
Enable SMS	Toggle the slider to enable/disable SMS service.	
SMS Carrier	Select Twilio as the SMS Carrier.	
Username	Enter the username of the account of the carrier.	
Auth Token	Enter the authentication token generated on the carrier's site.	
Message Server ID	Enter the ID of the message server of the carrier.	
From	Configure the source number of the outgoing messages.	

Amazon

Enable SMS	Toggle the button to enable/disable SMS feature.
SMS Carrier	Choose Amazon as the SMS carrier.
	Choose your region.
	US East (N. Virginia)
	US East (Ohio)
	US West (N. California)
	US West (Oregon)
	EU (Ireland)
Region	• EU (London)
	• EU (Paris)
	EU (Frankfurt)
	EU (Stockholm)
	EU (Milan)
	Asia Pacific (Hong Kong)
	Asia Pacific (Mumbai)

	Asia Pacific (Singapore)
	Asia Pacific (Sydney)
	Asia Pacific (Jakarta)
	Asia Pacific (Tokyo)
	Asia Pacific (Seoul)
	Asia Pacific (Osaka)
	South America (Sao Paulo)
	China (Beijing)
	China (Ningxia)
	Canada (Central)
	Middle East (Bahrain)
	Middle East (UAE)
	Africa (Cape Town)
	AWS GovCloud (US-West)
	AWS GovCloud (US-East)
	US ISO East
	US ISOB East (Ohio)
	US ISO West
	New List Item
Username	Configure your Amazon account ID.
Password	Configure your Amazon account password.

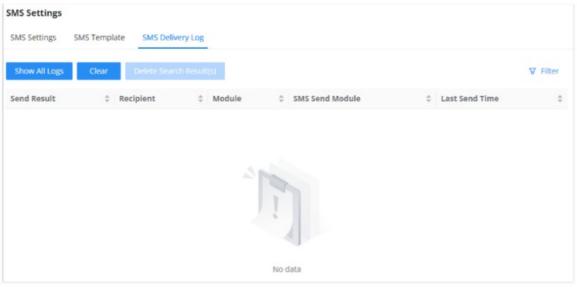
In the "SMS Template" tab, the user can view and edit templates of the SMS messages sent by the GCC device.



SMS Template

SMS Delivery Log

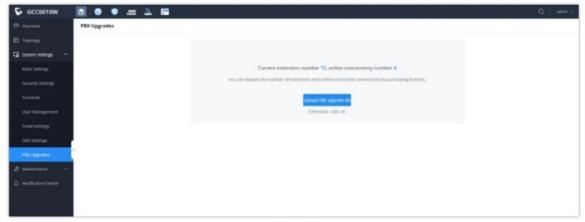
The "SMS Delivery Log" tab displays information about all the SMS messages that have originated from the GCC device.



SMS Delivery Log

PBX Upgrades

On this page, the user can manage the various licenses which can be uploaded to the GCC device.



PBX Upgrades

PBX Upgrades

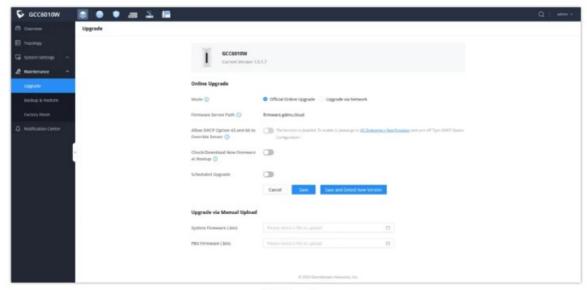
Maintenance

Upgrade

When a new firmware is released for the GCC device, the user can use the "Upgrade" page to update the firmware of the GCC device using different methods of updating the firmware.

There are three methods of upgrading the firmware which are listed below.

- Official Online Upgrade: This method allows upgrading directly from the Grandstream firmware server. The administrator can click "Detect New Version" to check for any new firmware releases. When a new firmware version is available, the administrator can proceed with upgrading the device.
- Allow DHCP Options 43 and 66 to Override Server: If enabled, DHCP options 66 and 43 will override the
 upgrade and provisioning settings, if disabled, use the configured server path to request firmware information
 by default. Note: In the official online upgrade mode, "Detect New Version" uses the official default address,
 and this configuration does not take effect.
- Check/Download New Firmware at Bootup: When it is turned on, firmware detection will be performed every time the device is started. If a new firmware version is detected, it will automatically download and upgrade
- Scheduled Upgrade: Specifies a specific schedule for the device to check for new firmware and install them.
- Upgrade via Network: Using this method, the user can choose a specific upgrade method and configure a server address that hosts the firmware files.
- Upgrade via Manual Upload: Using this method, the user can upload the firmware file directly on the web UI of the device.



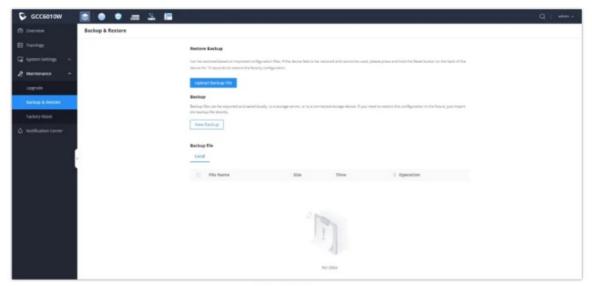
GCC Upgrade

Important

- When uploading the firmware image to the device, please ensure that you are using the correct firmware image.
- Before upgrading the firmware of the device, please perform a full backup of the configuration of the device to avoid any configuration loss after the upgrade.

Backup & Restore

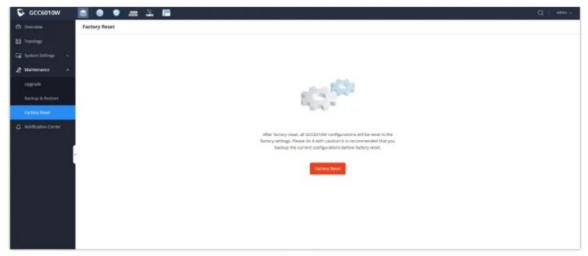
On the "Backup & Restore" page, the user can back up the data of the GCC device. When backing up the data, the user can choose the data of the GCC modules to be backed up.



Backup & Restore

Factory Reset

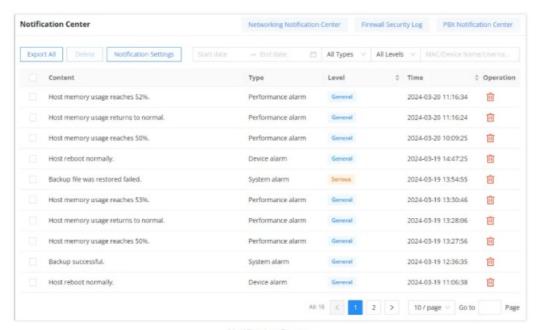
On this page, the user can factory reset the GCC unit



Factory Reset

Factory Reset Notification Center

The Notification Center allows the user to view and configure notifications of the events that occur on the GCC device. To access the notification center, please access the main page of the GCC web UI and then click on the Notification Center tab.



Notification Center

Notification Settings

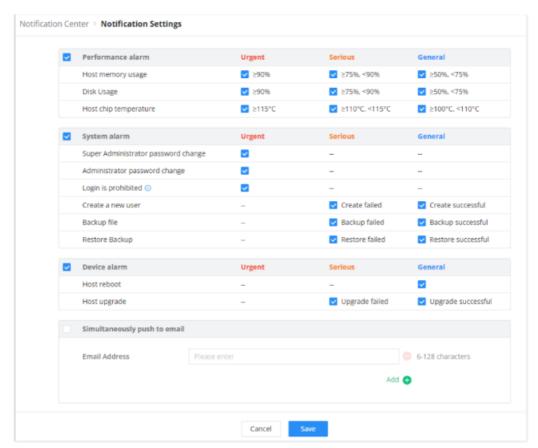
To set the notifications of the GCC device, click on

Notification Settings .

On this page, the user can enable notifications for certain events on the GCC. In addition to generating the notification on the web UI, the user can configure an email address to which email notifications are sent.

Note

To use the email notification feature, please ensure that the Email Settings on the GCC are configured successfully.



Notification Settings

NETWORKING

The Networking module of GCC601X(W) includes network-related configuration mainly VPN, Multi-WAN, and traffic management. It also allows users to configure all the standard routing configurations such as VLAN, port forwarding, etc.



Click on the icon to access.

FIREWALL

The firewall module of GCC601X(W) is a Next-Generation Firewall (NGFW) that secures users' network environment by providing defense against the most advanced network attacks as it supports anti-virus and intrusion prevention (IDS/IPS) with frequent signature library updates and also supports SSL proxy to filter HTTPS URL.



Click on the icon to access.

NETWORK NODES

Network nodes refer to individual devices or components such as switches and access points that form the interconnected infrastructure of the network. These nodes provide data points for analysis, which helps centralize the monitoring and configuration of the device performance, security, and overall network features. The GCC601X(W) offers an embedded controller for both the wireless access points and the GWN-managed network switches to provide the user with a global overview of his network infrastructure.



Click on the icon to access.

PBX

The integrated IPPBX module in the all-in-one convergence device the GCC601X(W) provides a communication and collaboration solution for enterprises that do not require expanded telephony capabilities. It offers the same features that are provided by Grandstream IPPBX solution, the UCM6300, to ensure cost-effective and efficient collaboration among professionals.



Click on the icon to access

UC ENDPOINTS

The UC endpoints configuration module contains all the settings and tools to manage and control the unified communication endpoints, including devices ranging from IP phones, Video phones, and Wi-Fi phones, to security facility access devices such as the IP cameras and the door systems. The GCC601X(W) with its VoIP devices and IPC devices management modules offers a centralized way to manage, provision, and control all your on-premise UC endpoint devices.



Click on the icon to access.

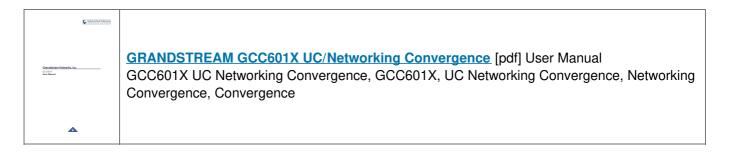
CHANGELOG

This section documents significant changes from previous versions of user manuals for GCC601x. Only major new features or major document updates are listed here. Minor updates for corrections or editing are not documented here.

Firmware version 1.0.1.8 (PBX version 1.0.25.11)

This is the initial version.

Documents / Resources



References

- Omycompany.com
- <u>S documentation.grandstream.com/knowledge-base/gcc601x-user-manual/?hkb-redirect&nonce=2e53e7f2f0&check=2lk8v&redirect=helpdesk.grandstream.com&otype=ht_kb_article&oid=</u>
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- documentation.grandstream.com/wp-content/uploads/2024/03/GCC-SMS-Delivery-Log.png
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- S documentation.grandstream.com/wp-content/uploads/2024/05/2024-05-24 16-56-33.png
- User Manual

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