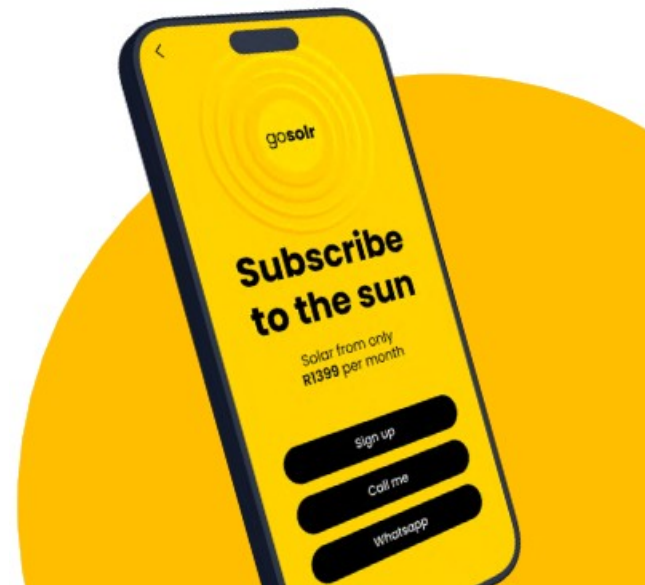


GoSolr Mobile App User Guide

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Here comes the sun gosolr.co.za



Mobile app guide

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GoSolr Mobile App

At GoSolr, we are dedicated to making solar energy more accessible, efficient, and rewarding for everyone. The GoSolr app is designed to enhance your solar experience with a range of intuitive and enjoyable features that will brighten your solar journey.

Follow these steps to set up the app on your phone and start harnessing the power of the sun.

Download the GoSolr App

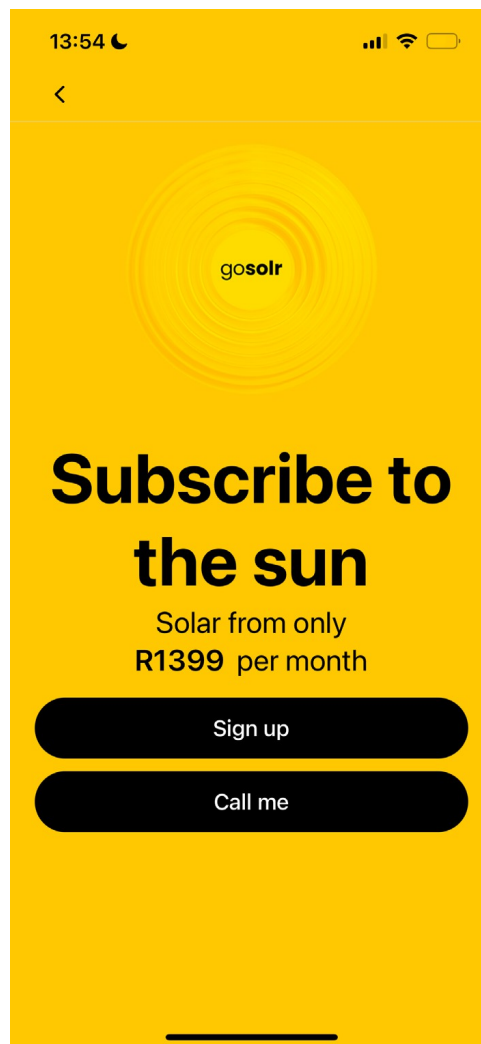
You can download the GoSolr app from the Apple Store (iPhone) or the Play Store (Android). Your GoSolr app provides a comprehensive visual experience, detailed data display, and complete monitoring of your GoSolr system.



<https://apps.apple.com/za/app/gosolr-mobile/id6479372893>
<https://play.google.com/store/apps/details?id=com.gosolr.mobile&hl=en>

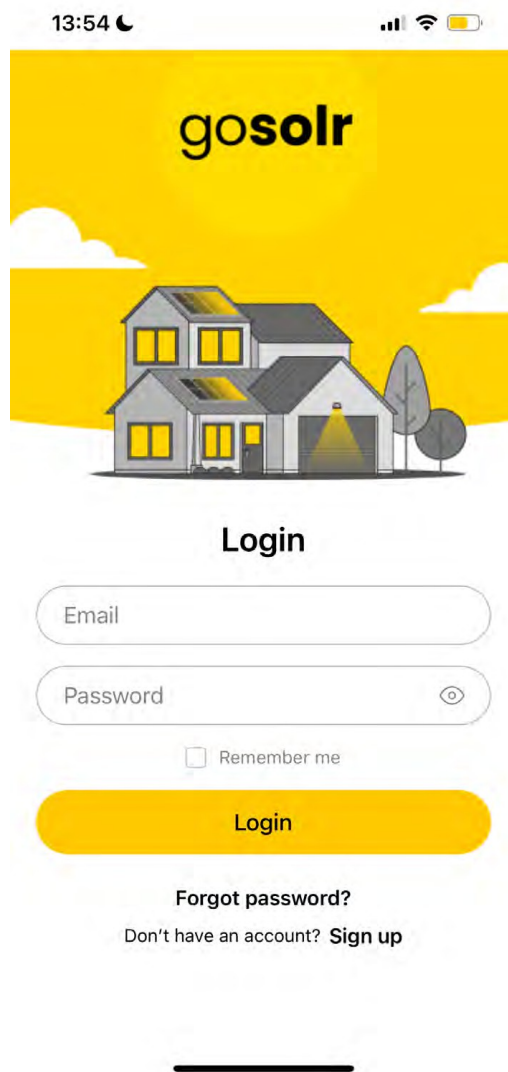
Create an account

Click 'Sign up' to create a new account using the email address where you receive GoSolr communications. Choose a secure password for your account.



Login

Log in with the email and password you used to sign up.



Dashboard overview

Notifications

- Check your latest system status updates.
- Access notification settings for system performance alerts and marketing alerts.

Overview

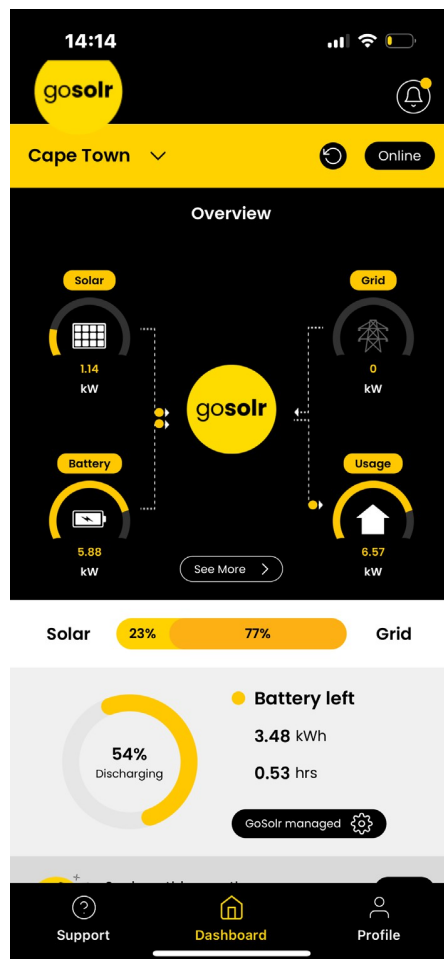
- View Grid, PV input, battery capacity, and home usage.

See More

- Track daily, monthly, and yearly production: produced, exported, and charged amounts.

Solar vs Grid percentage

- Monitor your grid independence in real time.

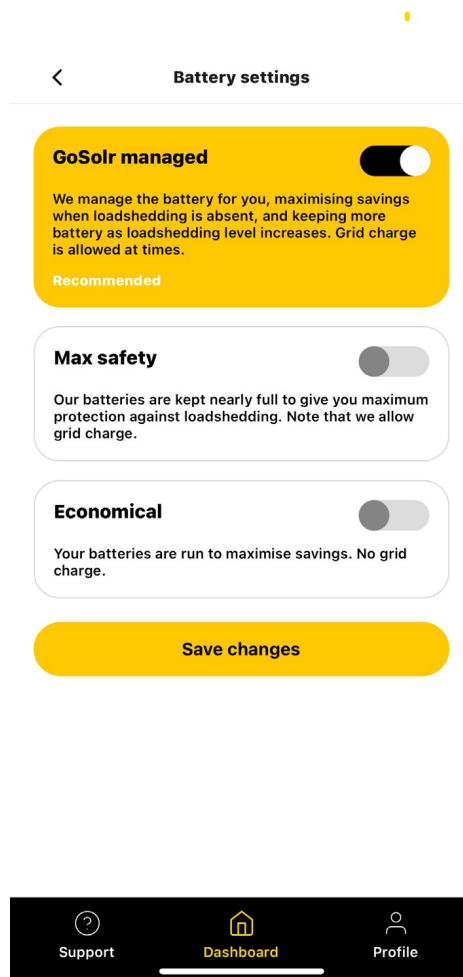


Battery Left

- View the charge percentage, remaining capacity, hours of use left, and current battery setting.

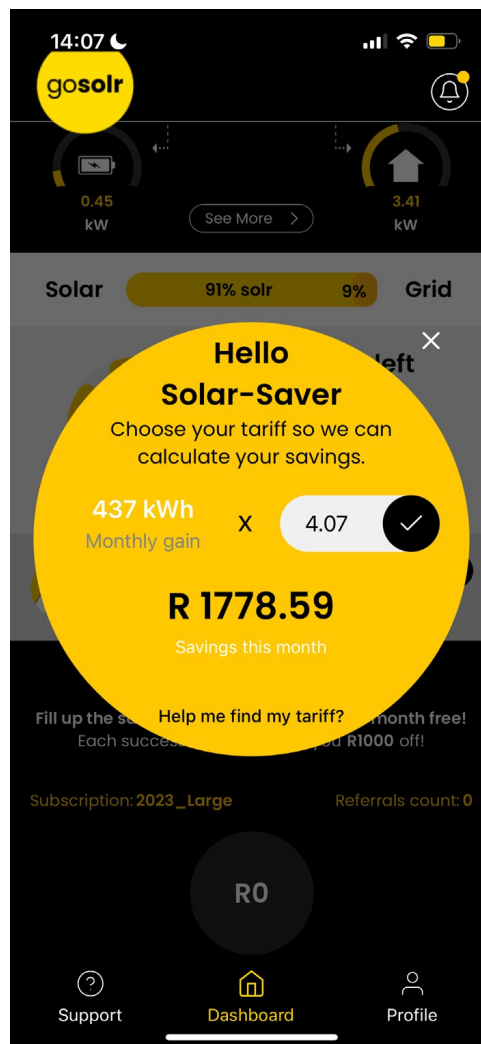
Current Battery Setting

- GoSolr Managed: We manage the battery to maximise savings during low load shedding and maintain higher battery levels during high load shedding.
- Max Safety: Batteries are kept nearly full to protect against load shedding. Grid charge is allowed.
- Economical: Maximises savings by using battery power. No grid charge.



Savings this month

- Input your tariff and see your savings in Rands. Share the sunshine
- Earn rewards for referrals. For every successful referral, you'll receive R1 000 off your next bill. Manage referrals conveniently from the app. Easily track your billing
- Monitor billing and payment records without hassle. Say goodbye to paper bills and hello to simplicity.



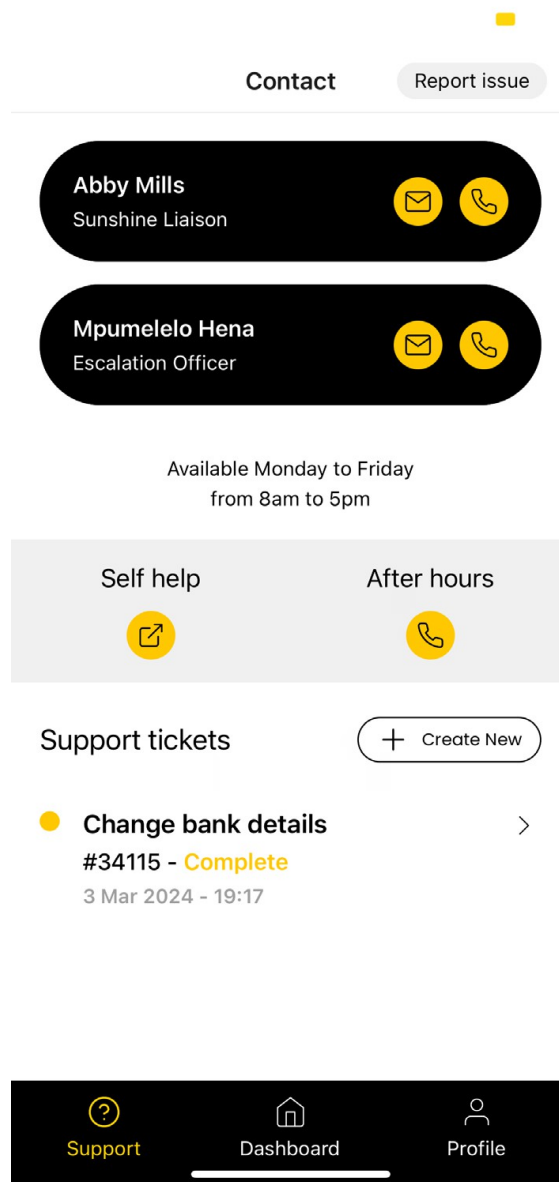
Support and help

Contact and escalation lines

- Submit queries through the app and receive status notifications on your support requests.

Self help

- Access solar FAQs and find answers to common questions.



Profile Management

View information

- Adjust contact details and manage personal data.

Update password

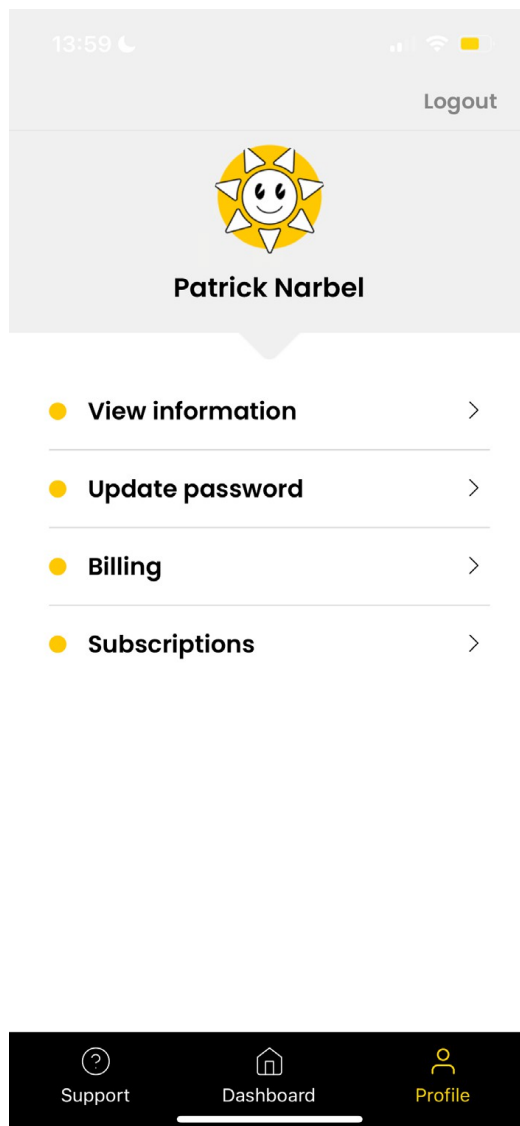
- Reset your password easily with a reset email.

Billing

- Monitor billing and payment records without hassle.

Subscriptions

- Manage all your subscriptions in one place. Add more subscriptions or upgrade/cancel existing ones with ease.




Feel the power of the sun in the palm of your hand.



gosolr.co.za

Documents / Resources

	GoSolr GoSolr Mobile App [pdf] User Guide GoSolr Mobile App, Mobile App, App
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References

- [User Manual](#)

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