



gosolr Everything About User Guide

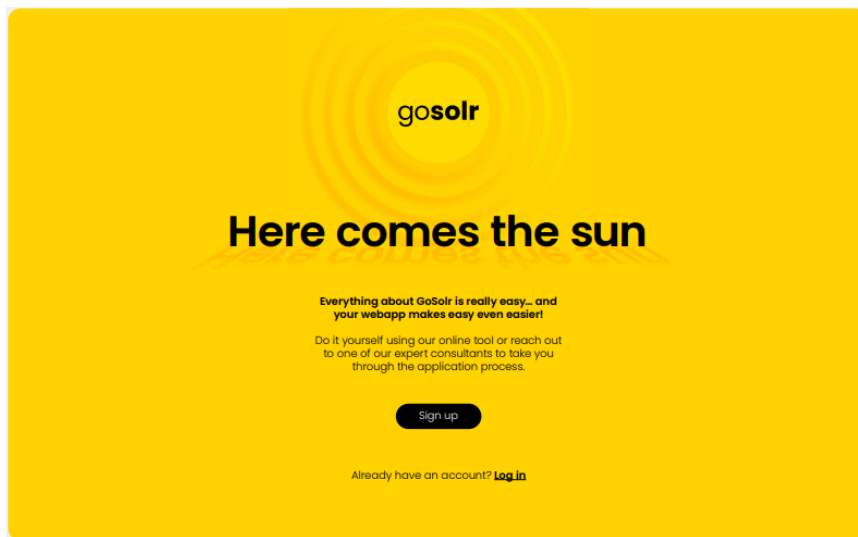
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gosolr Everything About User Guide

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Login



- Visit <https://app.gosolr.co.za/login>
- Use the username and password you registered with Aerosol
- Forgot your password? Click the “forgot password” link to create a new password

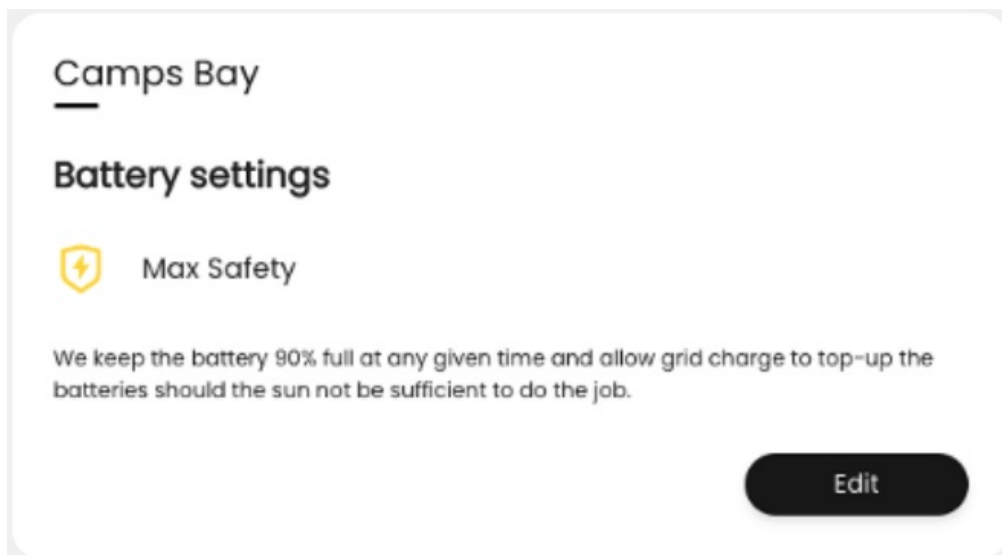
Having problems logging in? Just reach out to help@gosolr.co.za/010 880 3948

Dashboard

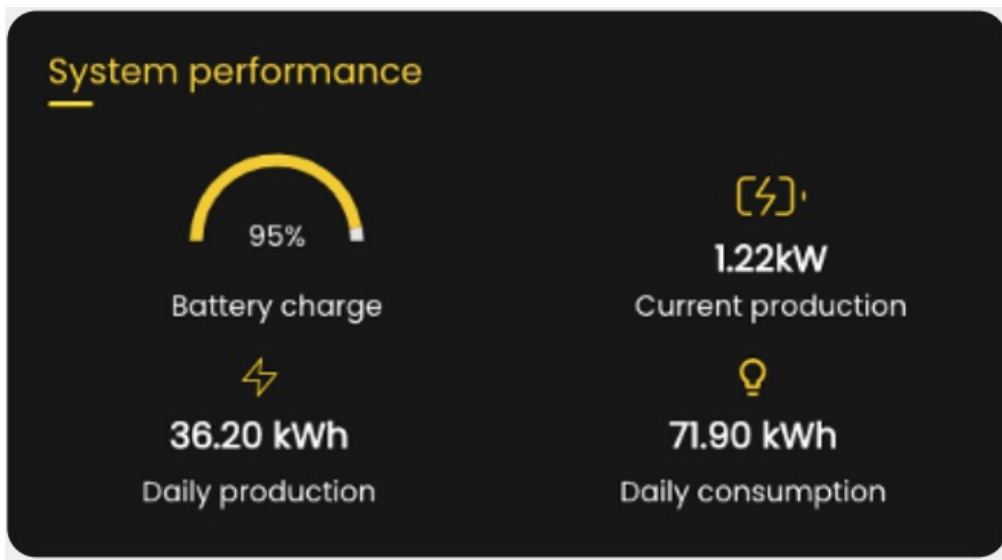
Once logged in you'll view your main dashboard.

Here you can view 6 main categories:

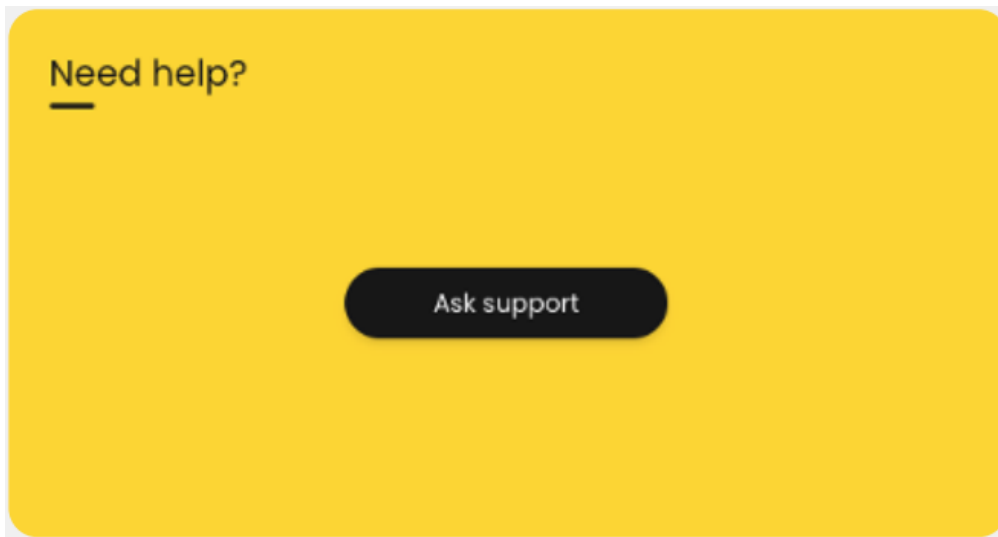
- Battery settings



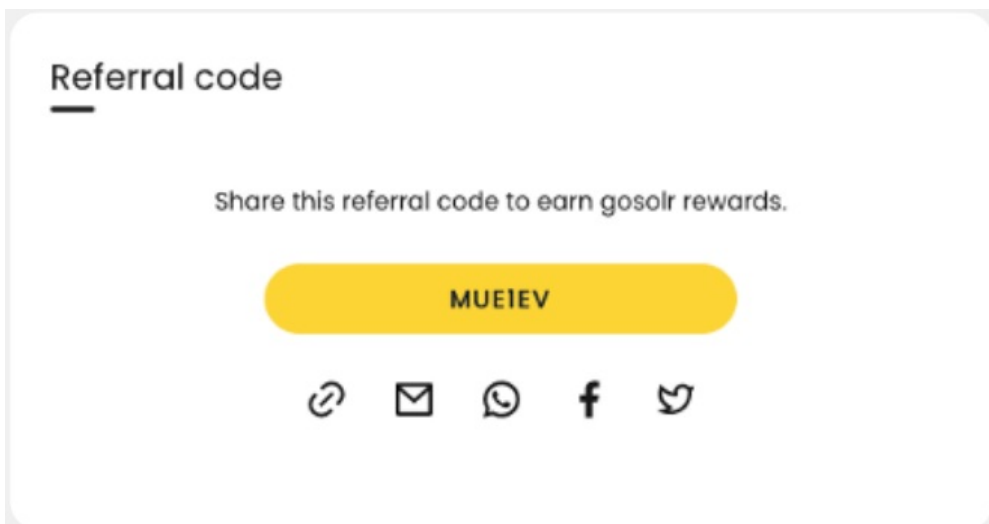
- System performance



- Support



- Referral code



- View subscriptions

Your subscriptions

Randburg

Extra large subscription

73 Cheyne Rd, Randburg, Johannesburg
Gauteng, 0297, South Africa

 Active Account

Completed on 08 July 2022

View

- Recent transactions

Recent transactions



Admin Fee

Tue Jun 28 2022

R3999

SUCCESS



Flat roof surcharge

Fri Jul 01 2022

R7187.5

SUCCESS



Fixed monthly fee

Mon Aug 01 2022

R3999

SUCCESS



Fixed monthly fee

Thu Sep 01 2022

R3999

SUCCESS



Fixed monthly fee

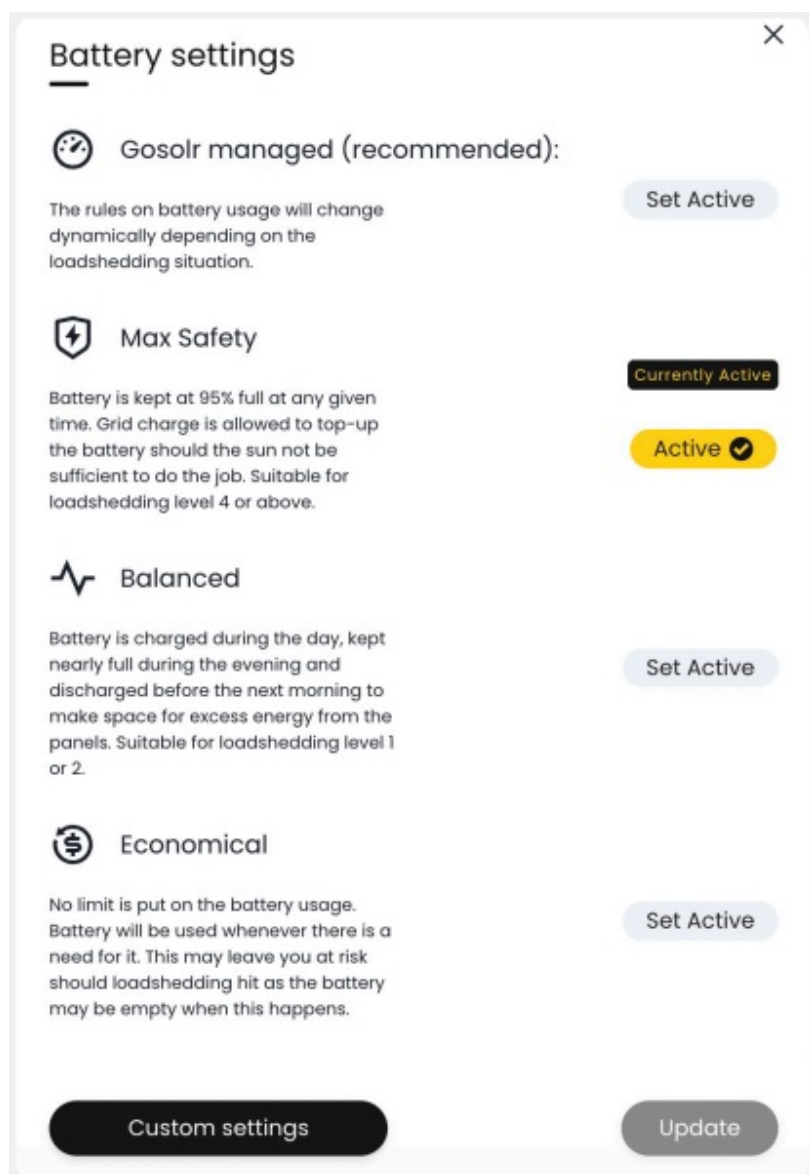
Mon Oct 03 2022

R3999

SUCCESS

Battery settings

This allows you to change the battery settings on your inverter.



- **GoSolr managed (recommended)**

The rules on battery usage will change dynamically depending on the load shedding situation.

- **Max Safety**

Battery is kept at 95% full at any given time. Suitable for load shedding days level 4 or above.

- **Balanced**

Best of both worlds. Gives you as much value from the system as possible while still giving you protection against load shedding.

- **Economical**

Maximises production from your solar system at all times.

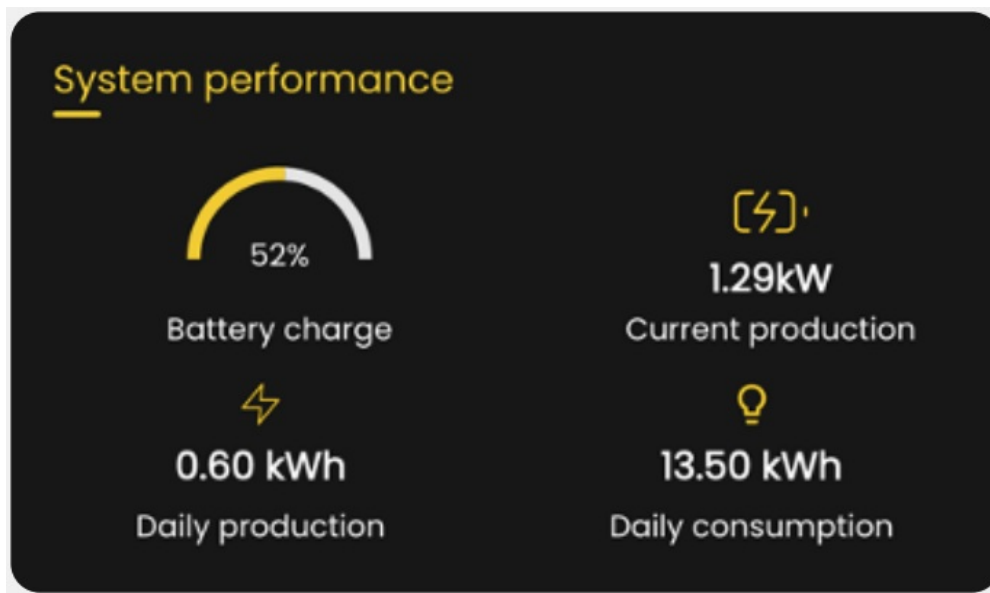
Just remember that it won't give you protection against load shedding.

- **Custom settings**

You choose your personal preference of settings.

System performance

This provides a live view of your system's performance.



- **Battery**

Battery percentage (how much battery capacity you have available).

- **Current production**

How much your system is currently producing.

- **Daily production**

Your daily solar production

- **Daily consumption**

Your daily consumption

Support

We're always happy to assist.
Reach out to us if you need system help.

Here's how:

How can we help you?

Request type

Have no power **Performance issue** ✓ Request different settings

General query Document query

Preferred contact method

Email ✓ Phone

Subject Enter your subject here

Description

Enter request description

- Choose your request type
- Choose your preferred contact method
- Add subject
- Add description






Referral code

Share the sunshine with others and we'll reward you! Get R500 off your next GoSolr invoice for each successful referral (limited to R1500 per month).

Referral code

Share this referral code to earn gosolr rewards.

MUEIEV

View subscriptions

The property page gives you an overview of your active subscriptions.

It shows:


- Location where the subscription is active

Banking details

Randburg Property
73 Cheyne Rd,
Randburg, Johannesburg,
Gauteng, 0297

- The subscription that is active

Subscription


Active account 

Extra large subscription
Since 08 July 2022

[Manage subscription](#)


- System performance

System performance




68%


Battery charge



2.80 kWh
Daily production



2kW
Current production



23.50 kWh
Daily consumption

- Battery settings. You can also control your battery settings from this page

Battery settings



Max Safety

We keep the battery 90% full at any given time and allow grid charge to top-up the batteries should the sun not be sufficient to do the job.

Edit

- Statistics of environmental and economic benefits of your installation

Recent transactions

You can trace your once-off and monthly payments here.

Recent transactions



Admin Fee

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R3999

success



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R7187.5

success



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Mon Aug 01 2022

R3999

success



Fixed monthly fee

Thu Sep 01 2022

R3999

success



Fixed monthly fee

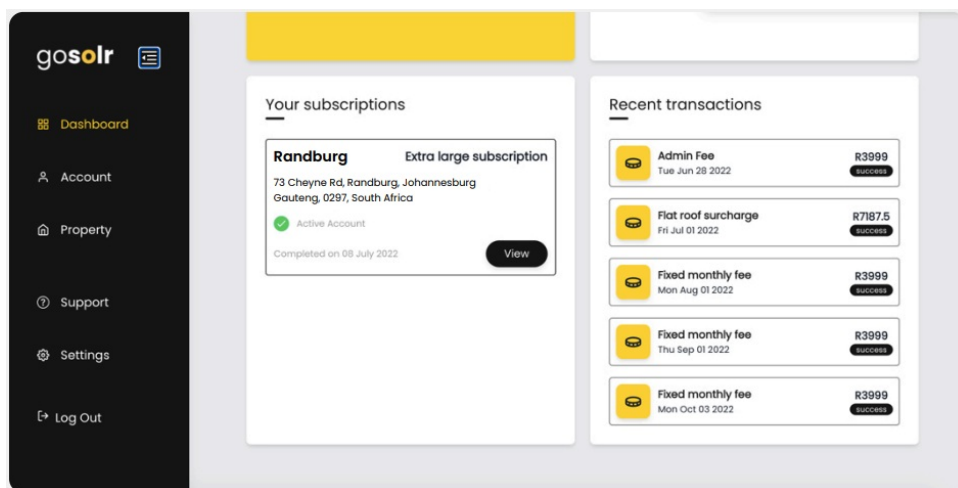
Mon Oct 03 2022

R3999

success

Sidebar menu

This allows you to navigate between the different pages on the webapp.



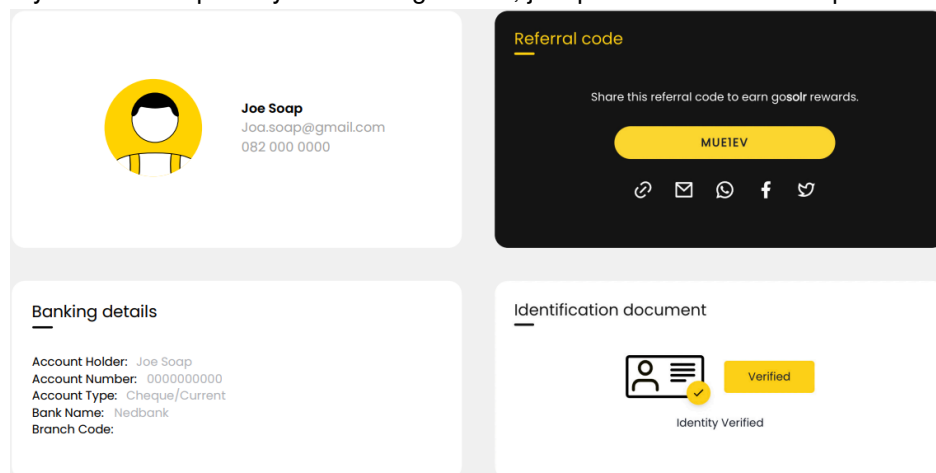
These include:

- Dashboard
- Account
- Property
- Support
- Settings

Account

The account overview shows the customer details registered on your GoSolr user profile.

If you need to update your banking details, just press “Edit” and a request will be sent to our support department.



Settings

Update your name, email address, phone number and profile picture for your webapp profile on Account settings

gosolr

Account settings

Update picture

Account settings

Personal information

First name: Joe

Last name: Soap

Initials: JS

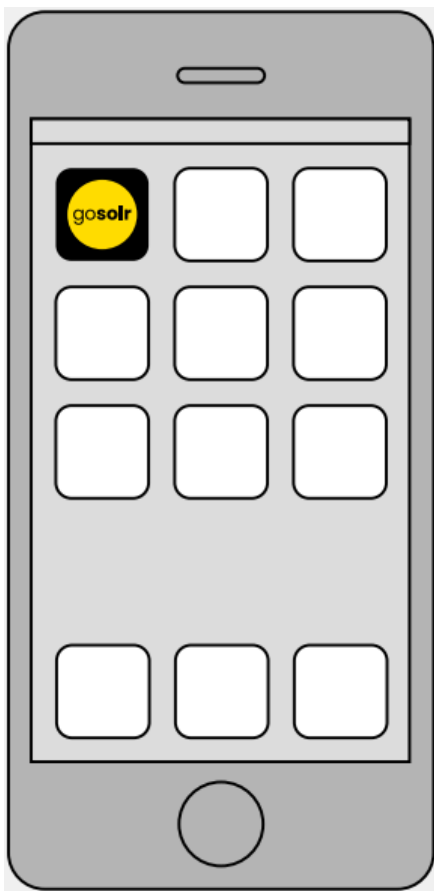
Email: joe.soap@gmail.com

Phone number: 082 000 0000 ✓

Secondary phone number: Enter secondary phone number

Save changes

Add webapp to your phone home screen

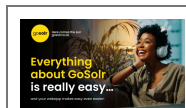


- Open <https://app.gosolr.co.za> on your phone
- Click the actions icon
- Choose “add to home screen”
- Your GoSolr shortcut is created and ready for use

Sit back and enjoy.
The sun is on your side.



Documents / Resources



[gosolr Everything About](#) [pdf] User Guide
Everything About, Everything About, About

References

-  [GoSolr](#)
-  [GoSolr](#)
- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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