



Increase coverage with device protection

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Increase coverage with device protection

If you buy a [Designed for Fi phone](#) when you [sign up for Google Fi](#), you can add Google Fi device protection for coverage in addition to your device's [standard manufacturer's warranty](#).

What Google Fi device protection covers

Accidental damage

Google Fi device protection covers your phone for up to 2 incidents of accidental damage in any rolling 12-month period. Accidental damage includes problems like drops, spills, and cracked screens.

For example, if you file a claim on March 1, and then another claim on June 1, you won't be able to file a new claim until March 1 of the next year. Coverage begins on the day your device ships.

Mechanical breakdown

All Designed for Fi phones come with a [manufacturer's warranty](#) to cover mechanical breakdowns that occur through no fault of the owner. Google Fi device protection extends this coverage after the manufacturer's warranty expires, for as long as a device is enrolled. Pixel 2 and Pixel 2XL phones are covered under manufacturer's warranty for 2 years.

Loss or theft

Google Fi device protection covers devices for up to one loss or theft claim in any rolling 12-month period. You can find the details in the [Google Fi Device Protection](#) [PDF]. To find if loss or theft coverage is available for your device and area, refer to the [cost of Google Fi device protection](#).

[Plan ahead in case your phone goes missing](#) and [learn what you can do if your phone is currently lost or stolen](#).

Cost of Google Fi device protection

You're charged a monthly fee per device for Google Fi device protection. A deductible applies to approved claims that result in replacements or cracked screen repairs. Screen repairs are completed at our authorized repair partner, uBreakiFix.

| Device | Monthly charge | Accidental damage walk-in screen repair service fee | Mechanical breakdown & accidental damage replacement service fee | Loss & theft replacement deductible |
|---------------|----------------|---|--|-------------------------------------|
| Pixel 5 | \$8 USD | \$49 USD | \$99 USD | \$129 USD (not available in NY) |
| Pixel 4a (5G) | \$7 USD | \$49 USD | \$79 USD | \$99 USD (not available in NY) |
| Pixel 4a | \$6 USD | \$49 USD | \$79 USD | \$99 USD (not available in NY) |
| Pixel 4 | \$8 USD | \$49 USD | \$79 USD | Not eligible |
| Pixel 4 XL | \$8 USD | \$69 USD | \$99 USD | Not eligible |
| Pixel 3a | \$5 USD | \$19 USD | \$59 USD | Not eligible |
| Pixel 3a XL | \$5 USD | \$29 USD | \$89 USD | Not eligible |
| Pixel 3 | \$7 USD | \$39 USD | \$79 USD | Not eligible |
| Pixel 3 XL | \$7 USD | \$49 USD | \$99 USD | Not eligible |
| Pixel 2 | \$5 USD | Not eligible | \$79 USD | Not eligible |
| Pixel 2 XL | \$5 USD | Not eligible | \$99 USD | Not eligible |
| Pixel | \$5 USD | Not eligible | \$79 USD | Not eligible |
| Pixel XL | \$5 USD | Not eligible | \$99 USD | Not eligible |

| | | | | |
|--|----------|------------------------------|-----------|---|
| Android One Moto X4 | \$5 USD | Not eligible | \$79 USD | Not eligible |
| LG G7 ThinQ | \$7 USD | Not eligible | \$149 USD | Not eligible |
| LG V35 ThinQ | \$7 USD | Not eligible | \$149 USD | Not eligible |
| Moto G Play | \$3 USD | Not yet available | \$29 USD | \$49 USD (not available in NY) |
| Moto G Power (2020) | \$4 USD | \$19 USD | \$39 USD | \$59 USD (not available in NY, MA & WA) |
| Moto G Power (2021) | \$4 USD | Not yet available | \$39 USD | \$59 USD (not available in NY) |
| Moto G Stylus | \$4 USD | \$29 USD | \$59 USD | \$69 USD (not available in NY, MA & WA) |
| Moto G7 | \$3 USD | Not eligible | \$55 USD | Not eligible |
| Moto G6 | \$5 USD | Not eligible | \$35 USD | Not eligible |
| Motorola One 5G Ace | \$5 USD | Not yet available | \$69 USD | \$79 USD (not available in NY) |
| Nexus 5X | \$5 USD | Not eligible | \$69 USD | Not eligible |
| Nexus 6P | \$5 USD | Not eligible | \$99 USD | Not eligible |
| Samsung Galaxy S20 5G | \$9 USD | \$99 USD | \$149 USD | \$199 USD (not available in NY) |
| Samsung Galaxy S20+ 5G | \$12 USD | \$99 USD | \$179 USD | \$199 USD (not available in NY) |
| Samsung Galaxy S20 Ultra 5G | \$15 USD | \$99 USD | \$199 USD | \$199 USD (not available in NY) |
| Samsung Galaxy A71 5G | \$7 USD | \$49 USD | \$79 USD | \$129 USD (not available in NY) |
| Samsung Galaxy Note 20 5G | \$9 USD | \$99 USD | \$149 USD | \$199 USD (not available in NY) |
| Samsung Galaxy Note 20 Ultra 5G | \$12 USD | \$99 USD | \$179 USD | \$199 USD (not available in NY) |

| | | | | |
|------------------------------------|----------|----------|-----------|---------------------------------|
| Samsung Galaxy S21 5G | \$9 USD | \$99 USD | \$129 USD | \$179 USD (not available in NY) |
| Samsung Galaxy S21+ 5G | \$12 USD | \$99 USD | \$149 USD | \$199 USD (not available in NY) |
| Samsung Galaxy S21 Ultra 5G | \$15 USD | \$99 USD | \$179 USD | \$199 USD (not available in NY) |
| Samsung Galaxy A32 5G | \$4 USD | \$29 USD | \$49 USD | \$69 USD (not available in NY) |

Replacement devices

- Replacement will be with a device of like kind and quality. If a reconditioned replacement device isn't available, your device will be replaced with a new device of like kind and quality.
- Device color might vary based on availability.
- Your replacement device will ship as early as the next business day.
- Lost and theft claims are not available in certain states. [Find details here.](#)

Add Google Fi device protection

To enroll in Google Fi device protection, you must purchase your phone through Google Fi. You can add device protection when you purchase a phone or within 30 days after the phone ships.

Add device protection at the time of purchase

To enroll in device protection when you purchase a new phone through Google Fi:

1. Select the device protection option and complete your purchase.
2. Activate Google Fi service within 30 days of the phone's shipment.

In your first statement, you'll find a prorated charge for device protection starting from your phone's coverage start date (as shown in your coverage documents) to your statement date. There will also be a charge for the next full month of coverage.

If you purchase device protection but don't activate Google Fi service within 30 days of the phone's shipment:

- If you haven't filed a claim, your device protection is automatically canceled and you won't be charged for it.
- If you have an approved claim with a device issued during this period, you'll be charged the deductible for the claim and a prorated amount for the device protection coverage for this period. After this period, you'll no longer have device protection.

Add device protection within 30 days of device shipment

If you didn't enroll in device protection when you purchased your phone through Google Fi, you can still enroll within 30 days of the day your phone shipped. Here's how:

1. If you're new to Google Fi, [make sure Google Fi service is activated](#).
2. On the Google Fi website, go to [Your plan](#).
3. Select the device that you would like to enroll.
4. Under "Device protection," select **Enroll**. On the next screen, select **Enroll** again.

In your first statement, you'll find a prorated charge for device protection starting from your phone's coverage start date as shown in your coverage documents to your statement date, and a charge for the next full month of coverage

For phones bought on Google Store or elsewhere

If you purchase a phone on the Google Store, you can't enroll in Google Fi device protection. However, you can [add device protection from Google Store](#). [Learn the differences between Google Fi and Google Store device protection](#).

If you purchase a phone elsewhere, you won't be able to enroll it in device protection from Google Fi or Google Store.

More info on Google Fi device protection

Device protection for a group plan

When you're part of a [Google Fi group plan](#), your device protection cost and coverage are the same as those for individual plans.

- If you're invited to be part of a group plan and the group owner purchased a phone for you during the sign-up process, they can add device protection at that time.
- If the group owner purchases your phone and adds device protection, only the group owner is the device protection account holder. The device protection account holder can file claims and also cancel or modify device protection coverage.
- If you purchase a phone as a group member, you won't be able to enroll it in device protection.

When you join a group plan, if you already have a Google Fi account and are enrolled in device protection coverage, you can keep your existing coverage.

- You remain the account holder for your coverage but the group owner is responsible for payments for your coverage.
- The group owner can't request cancellation or modify your device protection plan. However, active device protection coverage is contingent on receipt of payments. If a group owner doesn't want to pay for device protection coverage that belongs to you, to cancel your coverage, the group owner needs to contact you.

When you leave a group plan, if you have device protection coverage under your name (carried over from when you joined the group), you can continue enrollment in another Fi account. In this case, you can join another group plan or sign up for a new individual plan. Otherwise, device protection coverage ends once you leave Google Fi. If you currently use a device that a group owner has enrolled in device protection, they'll continue coverage with the option to cancel at any time.

A group owner is responsible for payments for all group member charges, such as charges for device protection coverage and deductibles.

Electronic document delivery

To receive your device protection coverage documents and related communications electronically, give your email address and consent at enrollment, per [Assurant's Electronic Communication Consent Policy](#).

About our device protection provider

We've partnered with Assurant to offer device protection. When you enroll a device in device protection, Assurant receives information about your device, your email address, and your service address.

For provider information and a complete list of benefits, exclusions, limits, and deductibles, refer to the [assurant brochure_04_2020_2](#) [PDF] and [Fi Device Protection Sample TCs 2020-09-30](#) [PDF].

Related articles:

- [Start a Google Fi device protection claim](#)
- [Cancel Google Fi device protection](#)

[Manuals+](#).